

Name correction of unpaid Order

Description

Seller can request a modification of a passenger's name for unpaid Orders (as per airline's rules).

Limitations

- Version 21.3 only
- Unpaid Orders
- INF name change not possible
- INF add not possible
- Multiple passenger name update

Process

- OrderRetrieveRQ: retrieve unpaid Order
- OrderReshopRQ: request a name update by providing a new name for the selected pax
- OrderReshopRS:
 - o If allowed, an OfferID (ChangeName) is returned
 - o If not allowed, one of the following error messages is returned:
 - NOT AUTHORIZED
 - INVALID/DUPLICATE NAME EXISTS
 - INVALID FORMAT
- OrderChangeRQ: confirm the change by accepting the OfferID (ChangeName)
- OrderViewRS:
 - o FQTV is automatically removed and warning message returned
 - o IdentityDoc information is kept and warning message returned

Illustration

OrderReshopRQ – provide new name	<pre> <Request> <OrderRefID>AY_ORDERID</OrderRefID> <UpdateOrder> <ReshopOrder> <ReshopOrderChoice> <UpdatePaxName> <GivenName>JANE</GivenName> <PaxRefID>PAX2</PaxRefID> <Surname>SMITH</Surname> <TitleName>MS</TitleName> </UpdatePaxName> </ReshopOrderChoice> </ReshopOrder> </pre>
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	</UpdateOrder> </Request>
OrderReshopRS	<Response> <DataLists> <ServiceDefinitionList> <ServiceDefinition> <Name> Change Name </Name> <OwnerCode>AY</OwnerCode> <ServiceDefinitionID> ChangeName </ServiceDefinitionID> </ServiceDefinition> </ServiceDefinitionList> </DataLists> <Order> <OrderID>AY_ORDERID</OrderID> <OwnerCode>AY</OwnerCode> </Order> <ReshopResults> <ReshopOffers> <Offer> <OfferID>TUi0zMDExOTM</OfferID> <OfferItem> <NameChangeService> <PaxRefID>PAX2</PaxRefID> <ServiceDefinitionRefID>ChangeName</ServiceDefinitionRefID> <ServiceID>TUi0zMDExOTM-1-1</ServiceID> </NameChangeService> <OfferItemID>TUi0zMDExOTM-1</OfferItemID> <Price> <TotalAmount>0</TotalAmount> </Price> </OfferItem> <OwnerCode>AY</OwnerCode> </Offer> </ReshopOffers> </ReshopResults> </Response>
OrderChangeRQ	<Request> <ChangeOrderChoice> <AcceptSelectedQuotedOfferList> <SelectedPricedOffer> <OfferRefID>TUi0zMDExOTM</OfferRefID> <OwnerCode>AY</OwnerCode> <SelectedOfferItem> <OfferItemRefID>TUi0zMDExOTM-1</OfferItemRefID> <PaxRefID>Pax2</PaxRefID> </SelectedOfferItem> </SelectedPricedOffer> </AcceptSelectedQuotedOfferList> </ChangeOrderChoice> <Order> <OrderID>AY_ORDERID</OrderID> <OwnerCode>AY</OwnerCode> </Order> </Request>
OrderViewRS	... <Pax> <Individual> <Birthdate>1986-12-08</Birthdate> <GivenName>JANE</GivenName>



	<pre><IndividualID>PAX2</IndividualID> <Surname>SMITH</Surname> <TitleName>MS</TitleName> </Individual> <PaxID>PAX2</PaxID> <PTC>ADT</PTC> </Pax> ... <Warning> <Code>177</Code> <DescText>VERIFY DOCS BEFORE FLIGHT DEPARTURE</DescText> <TypeCode>W</TypeCode> </Warning> <Warning> <Code>911</Code> <DescText>SSR FQTV DELETED</DescText> <LangCode>EN</LangCode> </Warning></pre>
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