EXCEPTIONAL POLICY FOR CHILDREN TRAVELLING IN BUSINESS CLASS ON FINNAIR A350 AND A330 AIRCRAFTS

All children who have turned 2 years old **must be able to sit** in the <u>new Business Class seats</u> in our A350 and A330 aircraft on their own for the whole flight and use regular safety belts. If it turns out this is not suitable for the customer, we offer some additional flexibility to change the travel class in advance but <u>latest 1 day prior to the departure</u>.

Exceptional policy for different scenarios:

ORIGINAL TRAVEL IN	CHANGE TO	TICKET TYPE	PRIMARY OPTION	SECONDARY OPTION
Long-haul Business Class	Premium Economy or Economy	Light, Classic or Flex	Full refund against new ticket. Create a new PNR, price of the day to be used*	Full refund (no replacing ticket issued for Finnair)**
Short-haul Business Class	Economy	Superlight, Classic or Flex	Full refund against new ticket. Create a new PNR, price of the day to be used*	Full refund (no replacing ticket issued for Finnair)**
Upgrade to Business Class with Avios or money	Premium Economy or Economy	Light/Superlight, Classic or Flex	Full refund of Avios/upgrade with money – only via Finnair	-

* Including refund of pre-paid travel extras, e.g. seats. Authorization from Finnair needed for each case.

** Full refund allowed for the unused portion regardless of the fare rules. Authorization required and refund requested via BSPlink (ARC agents to fill in refund application form).

Note: If the above options are not suitable for the customer, please guide customer to contact Finnair directly.

This policy is valid until further notice.

