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Modifying Unpaid Order

Description

This allows sellers to re-shop an unpaid order. The flow and the process are the same as for ticketed orders, except that you can keep the modified order unpaid.

Limitations

- Flight exchange from or to a complex itinerary is out of scope.
- Change of all bounds of the order is not supported, at least one bound must be retained.

Process

From an unpaid order:

- OrderReshop (Shop mode) to change Itinerary.
- OrderReshop (Price mode) to price the new offer.
- OrderChange to confirm the new offer and defer payment (payment can also be instant) - new flights are rebooked and unwanted flights are cancelled to release the airline's inventory.

For messaging examples, refer to the implementation guides OrderReshop, OrderReshopReprice and OrderChange available on the NDC Portal.

