

Repricing of an Unpaid Order After TST Expiration

Description

This enables the reprice capability, to refresh the order price (generate new TST when expired) with the same pricing context while keeping the inventory secured. If a tour code is used to book a Tour Operator (TO) fare, the base fare will be guaranteed even after TST expiration and repricing.

Limitations

The order must be unpaid (unticketed).

Process

- The Price Guarantee Time Limit is returned in OrderViewRS. This is the date/time until when the price of the Order is guaranteed (including inventory and fare).
- Beyond that date and through the Payment Time limit window, it is mandatory to reprice the Order before payment. The need for repricing can be identified from a Price Guarantee Time Limit in the past or a warning for expired TST in the OrderViewRS.
- The repricing is triggered with an OrderReshopRQ. It can result in no price change for the order or a combination of the following:
 - o Reprice of order taxes (taxes can be removed, added or the amount modified).
 - o New base fare if the previous one no longer exists (**guaranteed for TO fares**).
- The reprice must be followed by a confirmation step to create the new TST. It requires the action code "UPDATE_PRICE" in the OrderChangeRQ, combined with Instant payment or Deferred payment.

Illustration

TST validity in OrderViewRS	<pre> <OrderItem> <OrderItemID>AY_V1NTOM_AIR-1</OrderItemID> <OwnerCode>AY</OwnerCode> <StatusCode>NOT ENTITLED</StatusCode> <PriceGuaranteeTimeLimitDateTime>2022-06-25T15:21:00Z</PriceGuaranteeTimeLimitDateTime> </OrderItem> </pre>
Warning message in OrderViewRS if TST is expired	<pre> <Warning> <Code>911</Code> <DescText>TST EXPIRED - OVERRIDE OR DELETE AND REPRICE</DescText> <LanguageCode>EN</LanguageCode> <TypeCode>W</TypeCode> </Warning> </pre>



OrderReshopRQ to reprice unpaid order	<pre><Request> <OrderItemRefID>AY_V1NT0M</OrderItemRefID> <UpdateOrder> <RepriceOrder /> </UpdateOrder> </Request></pre>
OrderReshopRS	<pre><RepricedOfferItem> <OfferItemRefID>SP3P-8527352013283789849-1-1</OfferItemRefID> <FareDetail>...</FareDetail> <TotalPrice> <TotalAmount CurCode="EUR">1212.40</TotalAmount> <BaseAmount CurCode="EUR">1048.00</BaseAmount> <TaxSummary> <TotalTaxAmount CurCode="EUR">164.40</TotalTaxAmount> </TaxSummary> </TotalPrice> <OriginalOrderItem> <OrderItemRefID>AY_V1NT0M_AIR_1</OrderItemRefID> <TotalPrice> <TotalAmount CurCode="EUR">1202.40</TotalAmount> <BaseAmount CurCode="EUR">1048.00</BaseAmount> <TaxSummary> <TotalTaxAmount CurCode="EUR">154.40</TotalTaxAmount> </TaxSummary> </TotalPrice> </OriginalOrderItem> </RepricedOfferItem></pre>
OrderChangeRQ to commit pricing modifications without payment	<pre><Request> <ActionContextCode>UPDATE_PRICE</ActionContextCode> <ChangeOrder> <UpdateOrderItem> <AcceptOffer> <SelectedOffer> <OfferID>SP3P-8527852023283759849-1</OfferID> <OwnerCode>AY</OwnerCode> <ShoppingResponseRefID>SP3P- 8527852023283759849</ShoppingResponseRefID> <SelectedOfferItem> <OfferItemRefID>SP3P-8527852023283759849-1-1</OfferItemRefID> <PaxRefID>PAX2</PaxRefID> </SelectedOfferItem> </SelectedOffer> </AcceptOffer> </UpdateOrderItem></pre>



	<pre></ChangeOrder> <Order> <OrderID>AY_V1NT0M</OrderID> <OwnerCode>AY</OwnerCode> </Order> </Request></pre>
OrderChangeRQ to commit pricing modifications and pay	<pre><Request> <ActionContextCode>UPDATE_PRICE</ActionContextCode> <ChangeOrder> <UpdateOrderItem> <AcceptOffer> <SelectedOffer> <OfferID>SP3P-8527852023283759849-1</OfferID> <OwnerCode>AY</OwnerCode> <ShoppingResponseRefID>SP3P- 8527852023283759849</ShoppingResponseRefID> <SelectedOfferItem> <OfferItemRefID>SP3P-8527852023283759849-1-1</OfferItemRefID> <PaxRefID>PAX2</PaxRefID> </SelectedOfferItem> </SelectedOffer> </AcceptOffer> </UpdateOrderItem> </ChangeOrder> <Order> <OrderID>AY_V1NT0M</OrderID> <OwnerCode>AY</OwnerCode> </Order> <PaymentInfo> <Amount CurCode="EUR">1212.40</Amount> <TypeCode>CA</TypeCode> <PaymentMethod> <Cash> <CashInd>>true</CashInd> </Cash> </PaymentMethod> </PaymentInfo> </Request></pre>