Fare Rules and Benefits

Description

The fare rules and benefits enable communication of the label and the value mapping, which can be used to receive content in given languages for different fare families. Here is described the process and added a complete Fare Rules and Benefits list.

Process

- In AirShoppingRS, OfferPriceRS, OrderReshopRS and OrderViewRS (21.3 only) you will receive a list of fare rules and benefits. Note that not all fare benefits are currently returned in AirShopping (marked with a (*)).

- By default, the labels are returned in English, but it is possible to select another language by indicating it in the request. Complete list of supported language codes: EN, DK, FI, FR, DE, IT, JP, KO, NO, PL, RU, CN, ES, SE.

- The label "Carry-on baggage, maximum dimensions" is returned only if the value under label "carry-on baggage max. 8kg/bag" is anything but 0pc. Similarly, the label "Maximum weight/dimensions of a normal-size piece" is returned only if value for label "checked baggage max 23kg/bag" is anything but 0pc.

- The labels of fare rules and benefits are only returned in OfferPriceRS, OrderReshopRS, OrderViewRS. To display fare rules and benefits labels in the partner's UI after AirShopping, the information needs to be taken from the Excel or JSON files associated with this document. Note that these labels change very rarely, so there is no need to update them frequently.

Illustration

Request for specific language	``` <ResponseParameters> <LangUsage> <LangCode>EN</LangCode> </LangUsage> </ResponseParameters> ```
Fare rules and benefits label	``` <OtherMetadata> <DescriptionMetadatas> <DescriptionMetadata MetadataKey="BAGGAGEALLOWANCE_CARRYON"> <Topic>Carry-on baggage max. 8kg/bag</Topic> </DescriptionMetadata> </DescriptionMetadatas> </OtherMetadata> ```

| Fare rules and benefits value | ```
<PriceClassList>
      <PriceClass>
            <PriceClassID>ELIGHT32</PriceClassID>
            <Name>Economy Light</Name>
            <Desc>
                  <DescID>BAGGAGEALLOWANCE_CARRYON</DescID>
                  <DescText>1 pc (8 kg)</DescText>
            </Desc>
``` |

From example above

For an offer with FareFamily ELIGHT32:
- Fare Family Name: Economy Light
- Fare Benefit: Carry-on baggage -> 1 piece of 8 kg max

Complete fare rules and benefits list (in English)

- The key is the way to link the description with the value: it must not be displayed to the user.
- The rules and benefits marked with a (*) are not returned in AirShopping.

Fare rules

```
Label: Cancellation (before departure)
Value example: No refund before departure (included insurance surcharge)
Key: CANCEL_BEFOREDEPARTURE

Label: Cancellation (after departure)
Value example: No refund after departure (included insurance surcharge)
Key: CANCEL_AFTERDEPARTURE

Label: Changes (before departure)
Value example: Until 48 hours prior to departure, otherwise not permitted
Key: CHANGE_BEFOREDEPARTURE

Label: Changes (after departure)
Value example: Yes
Key: CHANGE_AFTERDEPARTURE

Label: Maximum stay (*)
Value example: For a fee
Key: MAXSTAY
```

Fare benefits

```
Label: Lounge access
Value example: For a fee
Key: LOUNGEACCESS

Label: Finnair Plus points
Value example: 50%
Key: AWARD_ACCRUAL

Label: Priority check-in & boarding
```

```
Value example: Yes
Key: PRIORITY_CHECKIN

Label: Priority security
Value example: Yes, if available
Key: PRIORITY_SECURITY

Label: Seat selection
Value example: For a fee
Key: SEATSELECTION

Label: WiFi (*)
Value example: 30min browse on flights operated by Finnair
Key: DISCLAIMER
```

Baggage allowance

```
Label: Checked baggage max. 23kg/bag
Value example: 1 pc (23 kg)
Key: BAGGAGEALLOWANCE_CHECKED

Label: Maximum weight/dimensions of a normal-size piece
Value example: 23 kg (50 lb)/158 cm (62 in)
Key: BAGGAGEALLOWANCE_CHECKED_FULL or CHECKBAGDETAILS

Label: Carry-on baggage max. 8kg/bag
Value example: 1 pc (8 kg)
Key: BAGGAGEALLOWANCE_CARRYON

Label: Carry-on baggage, maximum dimensions
Value example: 56x45x25 cm (22x18x10 in)
Key: BAGGAGEALLOWANCE_CARRYON_FULL or CARRYONBAGDETAILS

Label: One personal item (*)
Value example: Briefcase, laptop or handbag
Key: PERSITEM
```