



September 2021

AirShopping Optimization

Description

AirShopping optimization allows Airlines to reduce the volume of processed AirShopping requests by filtering out irrelevant ones.

Process

We now reject routes that are not distributed in the NDC channel to reduce unproductive traffic by:

- Providing quicker response in error (see the error messages below).
- Avoiding processing of the shopping transaction generating unproductive traffic.

Troubleshooting

Error code	Error message	Description
308	INVALID REQUEST	Transaction rejected due to invalid input.
367	NO ACTIVE ITINERARY IN THE AIRLINE PROFILE	Shopping request rejected due to invalid routes.

