

OrderRetrieve 21.3 Implementation guide

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Interface overview

Description

The OrderRetrieveRQ select a specific order that matches one or more search criteria.

- **OrderRetrieveRQ:** A NDC message used to request specific details about a previously created order, containing order ID or passenger data.
- **OrderViewRS:** The response to OrderRetrieveRQ, providing comprehensive information about the requested order, including booking and payment details.

Prerequisites

- An order is created in the Altea NDC channel.

Building a Query: OrderRetrieveRQ

Implementation

This section describes the implementation of the input message based on the NDC schema version 21.3.

Distribution Chain

The distribution chain data must be provided in any input request of the services described above:

Designation	Repetition	Status	Location	Comments
Distribution Chain Link	1...N	M	.../DistributionChain/DistributionChainLink	Defines an organization playing a participating role in an instance of a distribution channel. <u>NB: No more than 3 entities can be considered - a single seller / a single distributor / a single carrier.</u>
Ordinal	1	M	/Ordinal	Position of the organization in the distribution chain. This number indicates the order in which the organization participated. Position starts with "1" following ascending order from the seller to the carrier.
Organization Role	1	M	/OrgRole	Role of the organization participating in the distribution chain defined as follow: <ul style="list-style-type: none"> • Seller - end buyer facing. • Distributor - an intermediary. • Carrier - the responsible supplier.
Contact Info	0...1	O	.../DistributionChain/DistributionChainLink/ContactInfo	The electronic or geographic address provided by an organization as the contact channel

Designation	Repetition	Status	Location	Comments
Contact Info ID	1	M	/ContactInfoID	Organization's contact unique Identifier acting as a reference.
Contact Purpose Text	0...1	O	/ContactPurposeText	Fixed value: "STANDARD".
Email	0...1	O	/EmailAddress	
Email Address	1	M	/EmailAddress/EmailAddressText	The seller's email address used for contact purposes. NB: Only used at OrderCreateRQ.
Phone	0...1	O	/Phone	
Type of contact	0...1	O	/Phone/ContactTypeText	Fixed value: "Mobile". NB: Only used at OrderCreateRQ.
Phone number	0...1	O	/Phone/PhoneNumber	The seller's phone number used for contact purposes. Example: +33687965842
Participating Organization	1	M	.../DistributionChain/DistributionChainLink/ParticipatingOrg	Organized structure representing the participants.
Organization Name	0...1	O	/Name	Name of the organization.
Organization ID	1	M	/OrgID	Organization code or identifier. Possible values: <ul style="list-style-type: none"> for Seller: IATA Number, TIDS (Travel Industry Designator Service), AgencyID. (see notes 1 and 2) for Distributor: Unique alphanumeric identifier (3 characters maximum). for Carrier: Airline Code (2 alphanumeric identifier).
Sales Branch	0...1	O	.../DistributionChain/DistributionChainLink/SalesBranch	
Sales Branch ID	1	M	/SalesBranch/SalesBranchID	The industry-wide unique identifier of the sales branch. Commonly,

Designation	Repetition	Status	Location	Comments
				Pseudo City Code may be used or a bilaterally agreed code.

Note (1) : The Seller OrgID can be stored as an AgencyID or a IATA_Number for configuration purpose. the logic is the following :

- If the OrgID is a valid IATA_Number, it is stored as a IATA_Number and as an AgencyID
- If the OrgID is a TIDS or AgencyID, it is stored as an AgencyID.

Note (2) : AgencyID shall be used when partner has no IATA Number nor TIDS and it must be an 8-digit numeric code to be reported to the revenue accounting.

```

<DistributionChain>
  <DistributionChainLink>
    <ContactInfo>
      <ContactInfoID>123456</ContactInfoID>
      <EmailAddress>
        <EmailAddressText>TEST@AMADEUS.COM</EmailAddressText>
      </EmailAddress>
      <Phone>
        <PhoneNumber>+33493101010</PhoneNumber>
      </Phone>
    </ContactInfo>
    <Ordinal>1</Ordinal>
    <OrgRole>Seller</OrgRole>
    <ParticipatingOrg>
      <OrgID>12345678</OrgID>
    </ParticipatingOrg>
    <SalesBranch>
      <SalesBranchID>NCE6X01AB</SalesBranchID>
    </SalesBranch>
  </DistributionChainLink>
  <DistributionChainLink>
    <Ordinal>2</Ordinal>
    <OrgRole>Distributor</OrgRole>
    <ParticipatingOrg>
      <OrgID>1A</OrgID>
    </ParticipatingOrg>
  </DistributionChainLink>
  <DistributionChainLink>
    <Ordinal>3</Ordinal>
    <OrgRole>Carrier</OrgRole>
    <ParticipatingOrg>
      <OrgID>6X</OrgID>
    </ParticipatingOrg>
  </DistributionChainLink>
</DistributionChain>

```

Table 1 Example of DistributionChain

Payload Attributes

IATA payload standard attributes.

Designation	Repetition	Status	Location	Comments
Message version	0...1	O	.../PayloadAtributes/VersionNumber	The IATA NDC schema we comply with - the version of the message is indicated by a decimal value.

```
<PayloadAttributes>
  <VersionNumber>21.3</VersionNumber>
</PayloadAttributes>
```

Table 2 Example of PayloadAttributes

POS

The Point of Sale is the information identifying the location and other attributes of the entity performing transactions.

Designation	Repetition	Status	Location	Comments
Country Code	1	M*	.../POS/Country/CountryCode	Country code following ISO 3166 with 2 alpha country code. Examples: FR, US. <i>*Mandatory field for configuration purpose (Agency handling, Reporting, ...).</i>

```
<POS>
  <Country>
    <CountryCode>FR</CountryCode>
  </Country>
</POS>
```

Table 3 Example of POS

Request

The Request section of the OrderRetrieveRQ contains the filters to be used for retrieving the order the seller wants to access.

In the current release, an order can be retrieved using its OrderID together with the Airline's reference code (OwnerCode).

Designation	Repetition	Status	Location	Comments
OrderValidationFilterCriteria	1	M	IATA_OrderRetrieveRQ/Request/OrderValidationFilterCriteria	
Order ID	1	M	/OrderValidationFilterCriteria/OrderFilterCriteria/OrderID	Used as search criteria.
Owner Code	1	M	/OrderValidationFilterCriteria/OrderFilterCriteria/OwnerCode	It refers to the Airline Code as Owner of the Order.
Surname	1	O	/OrderValidationFilterCriteria/PaxFilterCriteria/Individual/Surname	Passenger surname is optional. If feature is activated, a check is done at order's passengers level to match surname in the query with pax name in the Order.

```

<Request>
  <OrderValidationFilterCriteria>
    <OrderFilterCriteria>
      <OrderID>6X172ABDCE100</OrderID>
      <OwnerCode>6X</OwnerCode>
    </OrderFilterCriteria>
  </OrderValidationFilterCriteria>
</Request>

```

Table 4 Example using OrderID

```

<Request>
  <OrderValidationFilterCriteria>
    <OrderFilterCriteria>
      <OrderID>6X172ABDCE100</OrderID>
      <OwnerCode>6X</OwnerCode>
    </OrderFilterCriteria>
    <PaxFilterCriteria>
      <Individual>
        <Surname>Dessee</Surname>
      </Individual>
    </PaxFilterCriteria>
  </OrderValidationFilterCriteria>
</Request>

```

Table 5 Example using OrderID and Passenger surname

Note: OrderIDs referenced in the examples above are for example purposes only.

Receiving a Reply: OrderViewRS

An OrderViewRS message is sent in response to the OrderRetrieveRQ, OrderCreateRQ or OrderChangeRQ.

Success

Each time a successful transaction (OrderRetrieveRQ, OrderCreateRQ or OrderChangeRQ) triggers the OrderViewRS, the content of the order is returned. It may contain one or several order items.

DistributionChain

The distribution chain data is returned, containing the Seller, distributor and carrier details from the order. It reflect the latest updated information of the travel agency details.

Designation	Repetition	Status	Location	Comments
Distribution Chain Link	1...N	M	IATA_OrderViewRS/ DistributionChain/Di stributionChainLink/	Defines an organization playing a participating role in an instance of a distribution channel.
Ordinal	1	M	/Ordinal	Position of the organization in the distribution chain. This number indicates the order in which the organization participated. Position starts with "1" following ascending order from the seller to the carrier.
Organization Role	1	M	/OrgRole	Role of the organization participating in the distribution chain defined as follow: <ul style="list-style-type: none"> • Seller - end buyer facing. • Distributor - an intermediary. • Carrier - the responsible supplier.
Contact Info	0...1	O	IATA_OrderViewRS/ DistributionChain/Di stributionChainLink/ ContactInfo	The electronic or geographic address provided by an organization as the contact channel.

Designation	Repetition	Status	Location	Comments
Contact Info ID	1	M	/ContactInfoID	Organization's contact unique Identifier acting as a reference.
Email	0...1	O	/EmailAddress	The seller's email address used for contact purposes.
Email Address	1	M	/EmailAddress/EmailAddressText	Email address of the organization to be used for contact purposes.
Phone	0...1	O	/Phone	The seller's phone number used for contact purposes.
Phone number	0...1	O	/Phone/PhoneNumber	Phone number of the organization to be used for contact purposes.
Participating Organization	1	M	IATA_OrderViewRS/ DistributionChain/ DistributionChainLink/ ParticipatingOrg	Organized structure representing the participants.
Organization Name	0...1	O	/Name	Name of the organization.
Organization ID	1	M	/OrgID	Organization code or identifier. Possible values: <ul style="list-style-type: none"> for Seller: TIDs (Travel Industry Designator Service), AgencyID, IATA Number. for Distributor: Unique alphanumeric identifier (3 characters maximum). for Carrier: Airline Code (2 alphanumeric identifier).
Sales Branch	0...1	O	IATA_OrderViewRS/ DistributionChain/ DistributionChainLink/ SalesBranch	
Sales Branch ID	1	M	/SalesBranch/SalesBranchID	The industry-wide unique identifier of the sales branch. Commonly, a value from the Pseudo City Code may be used

Designation	Repetition	Status	Location	Comments
				(also known as OfficeID), or a bilaterally agreed code.
<pre> <DistributionChain> <DistributionChainLink> <ContactInfo> <ContactInfoID>123456</ContactInfoID> <EmailAddress> <EmailAddressText>TEST@AMADEUS.COM</EmailAddressText> </EmailAddress> <Phone> <PhoneNumber>+33493101010</PhoneNumber> </Phone> </ContactInfo> <Ordinal>1</Ordinal> <OrgRole>Seller</OrgRole> <ParticipatingOrg> <OrgID>12345678</OrgID> </ParticipatingOrg> <SalesBranch> <SalesBranchID>NCE6X01AB</SalesBranchID> </SalesBranch> </DistributionChainLink> <DistributionChainLink> <Ordinal>2</Ordinal> <OrgRole>Distributor</OrgRole> <ParticipatingOrg> <OrgID>1A</OrgID> </ParticipatingOrg> </DistributionChainLink> <DistributionChainLink> <Ordinal>3</Ordinal> <OrgRole>Carrier</OrgRole> <ParticipatingOrg> <OrgID>6X</OrgID> </ParticipatingOrg> </DistributionChainLink> </DistributionChain> </pre>				

Table 6 Example of DistributionChain

Order

An Order is a list of products/services that Customer(s) intend to buy or bought. An Order is composed of two main element structures: one or more OrderItem elements and, within these, one or more Service elements.

Designation	Repetition	Status	Location	Comments
Order			IATA_OrderViewRS/Response/Order	
OrderID	1	M	/OrderID	The "OrderID" is a unique identifier assigned to a specific travel order or booking. It serves as a reference to distinguish one order from another. It is 13 characters long as per IATA standard 21.3.
OwnerCode	1	M	/OwnerCode	Airline Code (2 alphanumeric identifier) that owns or manages the Order.
TotalAmount	0...1	O	/TotalPrice/TotalAmount	Indicates the overall price associated with the travel order. It includes the base fare, any additional charges except card OB fees , and applicable taxes. The field remains empty if air booking and ancillaries are paid for in different currencies.
Amount currency	0...1	O	/TotalPrice/TotalAmount/@CurCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.
BaseAmount	0...1	O	/TotalPrice/BaseAmount	Total base amount of the order: Sum of all orderItem(s) base amounts. The field remains empty if air booking and ancillaries are paid for in different currencies..
Amount currency	0...1	O	/TotalPrice/BaseAmount/@CurCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.
TotalTaxAmount	0...1	O	/TotalPrice/TaxSummary/TotalTaxAmount	Total taxes of the order: Sum of all orderItem(s) total taxes amounts. The field remains empty if air booking and ancillaries are paid for in different currencies.
TotalTaxAmount currency	0...1	O	/TotalPrice/TaxSummary/TotalTaxAmount/@CurCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.
Order Status Code	0...1	O	/StatusCode	<ul style="list-style-type: none"> ● CLOSED if the Order is cancelled. ● OPENED if the Order is not cancelled.

```

<Order>
  <OrderID>6X172ABDCE100</OrderID>
  <OwnerCode>6X</OwnerCode>
  ...
  <TotalPrice>
    <BaseAmount CurCode="EUR">1734.00</BaseAmount>
    <TaxSummary>
      <TotalTaxAmount CurCode="EUR">234.00</TotalTaxAmount>
    </TaxSummary>
    <TotalAmount CurCode="EUR">1500.00</TotalAmount>
  </TotalPrice>
</Order>

```

Table 7 Example of Order

Order Items

An OrderItem represents the product that is bought by the Customer or the product the Customer intends to buy. Each OrderItem is created from a corresponding OfferItem. As such, an OrderItem is also a representation of the set of Service(s) (Flights, Ancillaries and/or Seats) collectively evaluated for pricing.

Designation	Repetition	Status	Location	Comments
Order Item structure			IATA_OrderViewRS/Response/Order/OrderItem	
OrderItemID	1	M	/OrderItemID	Unique ID for an Order item. Chargeable seat(s) that have same characteristics can share the same OrderItemID with several ServiceID. Exempted/Free Services have one OrderItem/OrderItemID each
OwnerCode	1	M	/OwnerCode	Airline Code (2 alphanumeric identifier) that owns the OrderItem.
PaymentTimeLimitDateTime	0...1	O	/PaymentTimeLimitDateTime	Date and Time limit (GMT) before order cancellation. Only returned if the OrderItem is not paid.
PriceGuaranteeTimeLimitDateTime	0...1	O	/PriceGuaranteeTimeLimitDateTime	Returned when the OrderItem is not paid and a price guarantee limit applies. Applicable only for air flight content. Date and Time is in GMT.
Order Item Status Code	0...1	O	/StatusCode	<ul style="list-style-type: none"> ACTIVE for active Order Items.

Designation	Repetition	Status	Location	Comments
				<ul style="list-style-type: none"> • CANCELLED for cancelled ones.
Cancel Restrictions structure			IATA_OrderViewRS/Response/Order/OrderItem/CancelRestrictions	
AllowedModificationInd	0...1	O	/AllowedModificationInd	Depending on whether the order item is cancellable or not, the corresponding values are True or False. <ul style="list-style-type: none"> • True if the OrderItem is Cancellable. • False if the OrderItem is not Cancellable.
DescText	0...1	O	/DescText	This field returns: <ul style="list-style-type: none"> • VOID if the OrderItem is voidable. • REFUND if the OrderItem is refundable.
Change Restrictions structure			IATA_OrderViewRS/Response/Order/OrderItem/ChangeRestrictions	
AllowedModificationInd	0...1	O	/AllowedModificationInd	Depending on whether the order item is exchangeable or not, the corresponding values are True or False. <ul style="list-style-type: none"> • True if the OrderItem is exchangeable. • False if the OrderItem is not exchangeable.
DescText	0...1	O	/DescText	This field returns: <ul style="list-style-type: none"> • Involuntary Changed Allowed without any fees : if Involuntary exchange is enabled.
Change Type Code	0...1	O	/ChangeTypeCode	Return the related type of change: <ul style="list-style-type: none"> • Flight if it is related to flight.
Commissions structure (only for flight order items)			IATA_OrderViewRS/Response/Order/OrderItem/Commission	

Designation	Repetition	Status	Location	Comments
Amount	0...1	O	/Amount	Amount of money, paid to an agent in a commercial transaction.
Amount currency	0...1	O	/Amount/@CurCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.
Percentage	0...1	O	/Percentage	Commission percentage, expressed solely by the numerical value preceding the percentage symbol. Example: 20% → 20.
Price structure			IATA_OrderViewRS/Response/Order/OrderItem/Price	
BaseAmount	0...1	O	/BaseAmount	Base amount for the OrderItem. The info is not returned for penalties and residual values.
BaseAmount currency	0...1	O	/BaseAmount/@CurCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.
Fee Amount	0...1	O	/Fee/Amount	Fee amount for the OrderItem. NB: card OB fees are not included.
Fee Amount currency	0...1	O	/Fee/Amount/@CurCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.
TotalTaxAmount	0...1	O	/TaxSummary/TotalTaxAmount	Total tax amount for the OrderItem. The info is not returned for penalties and residual values.
TotalTaxAmount currency	0...1	O	/TaxSummary/TotalTaxAmount/@CurCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.
TotalAmount	1	M	/TotalAmount	Total amount for the OrderItem. This amount never include card OB fees. In case of RSVR, this field contains the face value amount of the RSVR (Residual Value used for Refundable balance).
TotalAmount currency	1	M	/TotalAmount/@CurCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.

Designation	Repetition	Status	Location	Comments
Fare Detail structure (one per Pax or PTC)			IATA_OrderViewRS/Response/Order/OrderItem/FareDetail	
Fare Detail Pax Ref	0...N	O	/FareDetail/PaxRefID	Reference to the passenger for which the penalty is applied.
Penalty Ref ID	0...1	O	/FareDetail/PenaltyRefID	Penalty Reference.
Fare component structure (one per segment)			IATA_OrderViewRS/Response/Order/OrderItem/FareDetail/FareComponent	
Cabin Type Code	0...1	O	/CabinType/CabinTypeCode	Cabin Type Code as defined by ATSB Codeset 9873.
Cabin Type Name	0...1	O	/CabinType/CabinTypeName	Cabin name. Examples: Economy, Economic Premium, Business, First.
CancelRestrictions	0...1	O	/CancelRestrictions	Minirules linked to refund. Described in the CancelRestrictions part.
ChangeRestrictions	0...N	O	/ChangeRestrictions	Minirules linked to reissue or revalidation. Described in the ChangeRestrictions part.
Fare Basis	0...1	O	/FareBasisCode	Fare basis corresponding to the fare component.
Category of the fares	0...1	O	/FareComponent/NegotiatedCode	70J = Published fares. 758 = Private fares. 749 = Negotiated fares. 70G = Negotiated corporate fares. 70M = Private corporate fares. Following PADIS codeset 9910.
Segment references	0...N	O	/PaxSegmentRefID	Segments corresponding to the fare component.
Fare Family reference	0...1	O	/PriceClassRefID	Fare Family corresponding to the fare component.
Price per PTC structure			IATA_OrderViewRS/Response/Order/OrderItem/FareDetail/Price	
Fare Detail Total Amount	1	M	/TotalAmount	Fare Detail total amount. All fees are included.
Total Amount currency	1	M	/TotalAmount/@CurCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.

Designation	Repetition	Status	Location	Comments
Fare Detail Base Amount	1	M	/BaseAmount	Fare Detail base amount.
Base Amount currency	1	M	/BaseAmount/@CurCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.
Fare Detail Fee	0...N	O	/Fee	Fee details.
Fare Detail Fee Amount	1	M	/Fee/Amount	Fee Amount.
Fee Amount currency	1	M	/Fee/Amount/@CurCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.
Fare Detail Fee DesigText	1	M	/Fee/DesigText	Fee DesigText OB Fee subcode.
Fare Detail Fee DescText	1	M	/Fee/DescText	<ul style="list-style-type: none"> • Ticketing OB fees for the Txx (<i>where xx are numbers</i>). • Requested Services OB fees for the Rxx. • Credit Card OB fees for the Fxx.
Fare Detail Taxes Amount	0...1	O	/TaxSummary/TotalTaxAmount	Fare Detail taxes amount.
Taxes Amount currency	0...1	O	/TaxSummary/TotalTaxAmount/@CurCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.
Fare Detail Breakdown Tax Amount	0...1	O	/TaxSummary/Tax/Amount	Fare Detail breakdown tax amount.
Tax Amount currency	0...1	O	/TaxSummary/Tax/Amount/@CurCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.
Fare Detail Breakdown Tax Nature	0...1	O	/TaxSummary/Tax/AddITaxCode	Fare Detail breakdown tax nature.
Fare Detail Breakdown Tax Code	0...1	O	/TaxSummary/Tax/TaxCode	Fare Detail breakdown tax code.

Designation	Repetition	Status	Location	Comments
Fare Calculation structure	0...1	O	IATA_OrderViewRS/Response/Order/OrderItem/FareDetail/FareCalculationInfo	
FareCalculation text.	1	M	/AddInfoText	The fare calculation text required in the fare calculation area of an electronic ticket.
FCPI	1	M	/PricingCodeText	Fare Calculation Pricing Indicator from TST.
Service structure			IATA_OrderViewRS/Response/Order/OrderItem/Service	
BookingID	1	M	/BookingRef/BookingID	Associated record locator.
AirlineDesigCode	0...1	O	/BookingRef/BookingEntity/Carrier/AirlineDesigCode	Record locator's associated airline.
TypeCode	0...1	O	/BookingRef/BookingRefTypeCode	Type of booking reference. Value is THIRD_PARTY_REFERENCE for third party record. Value is ASSOCIATED_BOOKING when the booking correspond to the associated bookings when doing an Order Split. Otherwise this tag is not returned.
ServiceID	1	M	/ServiceID	Service ID.
Status Code	1	M	/StatusCode	<ul style="list-style-type: none"> ● CONFIRMED The order item is confirmed. ● REQUESTED The order item is pending confirmation. ● WAITLISTED The order item is waitlisted. ● CANCELLED The order item is deleted.
Delivery Status Code	1	M	/DeliveryStatusCode	<ul style="list-style-type: none"> ● CONFIRMED for unpaid services. ● READY TO PROCEED for free and paid services.

Designation	Repetition	Status	Location	Comments
				<ul style="list-style-type: none"> • REMOVED for deleted services. • REQUESTED for un-paid/free services pending confirmation.
PaxRefID	1	M	/PaxRefID	Reference to a passenger in the message.
ServiceRefID	0...1	O	/ServiceRefID	Reference to a another service in the message. Used to associate an ancillary service or seat service to a passenger / segment service.
Specific to flights			IATA_OrderViewRS/Response/Order/OrderItem/Service/OrderServiceAssociation/PaxSegmentRef	
PaxSegmentRefID	0...1	O	/PaxSegmentRefID	<p>Service's segment association reference.</p> <p>If this field is filled, then the service is a flight. The only exception happens in case of Free Baggage Allowance display being activated, where the segment association is returned in /OrderItem/Service/OrderServiceAssociation/ServiceDefinitionRef/OrderFlightAssociations/PaxSegmentRef/PaxSegmentRefID</p>
Specific to Ancillary services			IATA_OrderViewRS/Response/Order/OrderItem/Service/OrderServiceAssociation/ServiceDefinitionRef	
ServiceDefinitionRefID	1	M	/ServiceDefinitionRefID	Reference to a service description in the message.
PaxSegmentRefID	1	M	/OrderFlightAssociations/PaxSegmentRef/PaxSegmentRefID	Service's segment association reference.
Specific to Seats			IATA_OrderViewRS/Response/Order/OrderItem/Service/OrderServiceAssociation/SeatOnLeg	
RowNumber	1	M	/Seat/RowNumber	Seat's row number.

Designation	Repetition	Status	Location	Comments
ColumnID	1	M	/Seat/ColumnID	Seat's column.
SeatProfileRefID	1	M	/Seat/SeatProfileRefID	Reference to a seat profile in the message (containing the characteristics).
PaxSegmentRefID	1	M	/SeatAssignmentAssociations/PaxSegmentRef/PaxSegmentRefID	Passenger segment references.

Note : The commission is either counted in flat amount or in percentage, it cannot be both at the same time.

Note 2 : There is only one occurrence of the field "Commission" per OrderItem. Nevertheless, the commissions have to be applied to each passenger by the partner. Thus, in case the commissions are applied in flat amount, it has to be multiplied by the number of passenger to get the total commission. In case the commission is applied in percentage, it then has to be applied to each passenger.

```

<OrderItem>
  <CancelRestrictions>
    <AllowedModificationInd>true</AllowedModificationInd>
    <DescText>VOID</DescText>
  </CancelRestrictions>
  <ChangeRestrictions>
    <AllowedModificationInd>true</AllowedModificationInd>
  </ChangeRestrictions>
  <ChangeRestrictions>
    <AllowedModificationInd>true</AllowedModificationInd>
    <ChangeTypeCode>Flight</ChangeTypeCode>
    <DescText>Involuntary Changed Allowed without any
fees</DescText>
  </ChangeRestrictions>
  <Commission>
    <Amount CurCode="EUR">10.00</Amount>
  </Commission>
  <FareDetail>
    <FareCalculationInfo>
      <AddlInfoText>CAI 6X ALY19.42MS JED30.456X
CAI43.95NUC93.82END ROE15.858000</AddlInfoText>
      <PricingCodeText>I</PricingCodeText>
    </FareCalculationInfo>
    <FareComponent>
      <CabinType>
        <CabinTypeCode>5</CabinTypeCode>
        <CabinTypeName>ECONOMY</CabinTypeName>
      </CabinType>
    </FareComponent>
  </FareDetail>
</OrderItem>

```

```

        </CabinType>
        <FareBasisCode>K95SGRT</FareBasisCode>
        <PaxSegmentRefID>SEG1</PaxSegmentRefID>
    </FareComponent>
    <FareComponent>
        <CabinType>
            <CabinTypeCode>5</CabinTypeCode>
            <CabinTypeName>ECONOMY</CabinTypeName>
        </CabinType>
        <FareBasisCode>K95SGRT</FareBasisCode>
        <PaxSegmentRefID>SEG2</PaxSegmentRefID>
    </FareComponent>
    <Price>
        <BaseAmount CurCode="EUR">637.18</BaseAmount>
        <Fee>
            <Amount CurCode="EUR">0.74</Amount>
            <DescText>Ticketing OB fees</DescText>
            <DesigText>T12</DesigText>
        </Fee>
        <TaxSummary>
            <Tax>
                <AddlTaxCode>FR</AddlTaxCode>
                <Amount CurCode="EUR">10.80</Amount>
                <TaxCode>DE</TaxCode>
            </Tax>
            <Tax>
                <AddlTaxCode>OP</AddlTaxCode>
                <Amount CurCode="EUR">6.10</Amount>
                <TaxCode>AE</TaxCode>
            </Tax>
            <Tax>
                <AddlTaxCode>6X</AddlTaxCode>
                <Amount CurCode="EUR">32.90</Amount>
                <TaxCode>AD</TaxCode>
            </Tax>
            <Tax>
                <AddlTaxCode>MY</AddlTaxCode>
                <Amount CurCode="EUR">11.50</Amount>
                <TaxCode>AE</TaxCode>
            </Tax>
            <Tax>
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        </TaxSummary>
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itDateTime>
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```

```

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            </Carrier>
        </BookingEntity>
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    </BookingRef>
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            <PaxSegmentRefID>SEG1</PaxSegmentRefID>
        </PaxSegmentRef>
    </OrderServiceAssociation>
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    <ServiceID>SEG1_PAX2</ServiceID>
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            </Carrier>
        </BookingEntity>
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        </PaxSegmentRef>
    </OrderServiceAssociation>
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    <ServiceID>SEG2_PAX2</ServiceID>
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</Service>
    <StatusCode>ACTIVE</StatusCode>
</OrderItem>

```

Table 8 OrderItem with several flights, commission in flat amount


```

<OrderItem>
  <OrderItemID>6X172ABDCE100_SVC2</OrderItemID>
  <OwnerCode>6X</OwnerCode>
  <Commission>
    <Percentage>0.05</Percentage>
  </Commission>
  <Price>
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    <TotalAmount CurCode="EUR">100.00</TotalAmount>
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        </Carrier>
      </BookingEntity>
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    </BookingRef>
    <OrderServiceAssociation>
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        <Seat>
          <ColumnID>D</ColumnID>
          <RowNumber>14</RowNumber>
          <SeatProfileRefID>RQST_1</SeatProfileRefID>
        </Seat>
        <SeatAssignmentAssociations>
          <PaxSegmentRef>
            <PaxSegmentRefID>SEG1</PaxSegmentRefID>
          </PaxSegmentRef>
        </SeatAssignmentAssociations>
      </SeatOnLeg>
    </OrderServiceAssociation>
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    <ServiceID>SEAT32</ServiceID>
    <ServiceRefID>SEG1_PAX2</ServiceRefID>
    <StatusCode>CONFIRMED</StatusCode>
  </Service>
  <StatusCode>ACTIVE</StatusCode>
</OrderItem>

```

Table 9 Seat OrderItem, commission in percentage

```

<OrderItem>
  <OrderItemID>6X172ABDCE100_SVC2</OrderItemID>
  <OwnerCode>6X</OwnerCode>
  <Price>
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        </Carrier>
      </BookingEntity>
      <BookingID>ABDCE1</BookingID>
    </BookingRef>
    <OrderServiceAssociation>
      <ServiceDefinitionRef>
        <OrderFlightAssociations>
          <PaxSegmentRef>
            <PaxSegmentRefID>SEG1</PaxSegmentRefID>
          </PaxSegmentRef>
        </OrderFlightAssociations>
        <ServiceDefinitionRefID>PDBG_1</ServiceDefinitionRefID>
      </ServiceDefinitionRef>
    </OrderServiceAssociation>
    <PaxRefID>PAX2</PaxRefID>
    <ServiceID>SSR5</ServiceID>
    <ServiceRefID>SEG1_PAX2</ServiceRefID>
    <StatusCode>CONFIRMED</StatusCode>
  </Service>
  <Service>
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      <BookingEntity>
        <Carrier>
          <AirlineDesigCode>6X</AirlineDesigCode>
        </Carrier>
      </BookingEntity>
      <BookingID>ABDCE1</BookingID>
    </BookingRef>
    <OrderServiceAssociation>
      <ServiceDefinitionRef>
        <OrderFlightAssociations>
          <PaxSegmentRef>
            <PaxSegmentRefID>SEG2</PaxSegmentRefID>
          </PaxSegmentRef>
        </OrderFlightAssociations>
        <ServiceDefinitionRefID>PDBG_2</ServiceDefinitionRefID>
      </ServiceDefinitionRef>
    </OrderServiceAssociation>
    <PaxRefID>PAX2</PaxRefID>
    <ServiceID>SSR6</ServiceID>
    <ServiceRefID>SEG2_PAX2</ServiceRefID>
  </Service>

```

```

    <StatusCode>CONFIRMED</StatusCode>
  </Service>
  <StatusCode>ACTIVE</StatusCode>
</OrderItem>

```

Table 10 OrderItem with several services (changeable as a single item)

Order Items with PriceDifferential

When processing an exchange for a paid order, the following fields are returned:

Designation	Repetition	Status	Location	Comments
Price Differential Structure			IATA_OrderViewRS/Response/Order/OrderItem/PriceDifferential	
DifferentialTypeCode	1	M	/DifferentialTypeCode	Possible values: <ul style="list-style-type: none"> • AddCol: additional collection (airline collects additional money from passenger). • Refund: residual value (airline returns money back to passenger). • AddColAndRefund: both additional collection and residual value applicable.
Price structure			IATA_OrderViewRS/Response/Order/OrderItem/PriceDifferential/NewPrice/Price	
BaseAmount	0...1	O	/BaseAmount	Base amount for the OrderItem. The info is not returned for penalties and residual values.
BaseAmount currency	0...1	O	/BaseAmount/@CurCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.
Fee Amount	0...1	O	/Fee/Amount	Fee amount for the OrderItem.
Fee Amount currency	0...1	O	/Fee/Amount/@CurCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.
TotalTaxAmount	0...1	O	/TaxSummary/TotalTaxAmount	Total tax amount for the OrderItem. The info is not returned for penalties and residual values.

Designation	Repetition	Status	Location	Comments
TotalTaxAmount currency	0...1	O	/TaxSummary/ TotalTaxAmount/ @CurCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.
TotalAmount	1	M	/TotalAmount	Total amount for the OrderItem. In case of RSVR, this field contains the face value amount of the RSVR (Residual Value used for Refundable balance).
TotalAmount currency	1	M	/TotalAmount/ @CurCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.
Fare Detail structure (one per Pax or PTC)			IATA_OrderViewRS/Response/Order/OrderItem/FareDetail	
Fare Detail Pax Ref	0...N	O	/PaxRefID	Passenger reference for a given Fare Detail.
Penalty Ref ID	0...1	O	/PenaltyRefID	Penalty Reference.
Fare component structure (one per Segment)			IATA_OrderViewRS/Response/Order/OrderItem/PriceDifferential/NewPrice/FareDetail/FareComponent	
Cabin Type Code	0...1	O	/CabinType/CabinTypeCode	Cabin Type Code as defined by ATSB Codeset 9873.
Cabin Type Name	0...1	O	/CabinType/CabinTypeName	Cabin name. Examples: Economy, Economic Premium, Business, First.
CancelRestrictions	0...1	O	/CancelRestrictions	Minirules linked to refund. Described in the CancelRestrictions part.
ChangeRestrictions	0...N	O	/ChangeRestrictions	Minirules linked to reissue or revalidation. Described in the ChangeRestrictions part.
Fare Basis	0...1	O	/FareBasisCode	Fare basis corresponding to the fare component.
Category of the fares	0...1	O	/NegotiatedCode	70J = Published fares. 758 = Private fares. 749 = Negotiated fares. 70G = Negotiated corporate fares. 70M = Private corporate fares. Following PADIS codeset 9910.
Segment references	0...N	O	/PaxSegmentRefID	Segments corresponding to the fare component.

Designation	Repetition	Status	Location	Comments
Fare Family reference	0...1	O	/PriceClassRefID	Fare Family corresponding to the fare component.
Price Detail structure			IATA_OrderViewRS/Response/Order/OrderItem/PriceDifferential/NewPrice/FareDetail/Price	
Fare Detail Total Amount	1	M	/TotalAmount	Fare Detail total amount.
Total Amount currency	1	M	/TotalAmount/@CurCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.
Fare Detail Base Amount	1	M	/BaseAmount	Fare Detail base amount.
Base Amount currency	1	M	/BaseAmount/@CurCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.
Fare Detail Fee	0...N	O	/Fee	Fee details.
Fare Detail Fee Amount	1	M	/Fee/Amount	Fee Amount.
Fee Amount currency	1	M	/Fee/Amount/@CurCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.
Fare Detail Fee DesigText	1	M	/Fee/DesigText	Fee DesigText OB Fee subcode.
Fare Detail Fee DescText	1	M	/Fee/DescText	The "Fare Detail Fee DescText" contains: <ul style="list-style-type: none"> • Ticketing OB fees for the Txx (<i>where xx are numbers</i>). • Requested Services OB fees for the Rxx. • Credit Card OB fees for Fxx.
Fare Detail Taxes Amount	0...1	O	/TaxSummary/TotalTaxAmount	Fare Detail taxes amount.
Taxes Amount currency	0...1	O	/TaxSummary/TotalTaxAmount/@CurCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.

Designation	Repetition	Status	Location	Comments
Fare Detail Breakdown Tax Amount	0...1	O	/TaxSummary/Tax/Amount	Fare Detail breakdown tax amount.
Amount currency	0...1	O	/TaxSummary/Tax/Amount/@CurCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.
Fare Detail Breakdown Tax Nature	0...1	O	/TaxSummary/Tax/AddlTaxCode	Fare Detail breakdown tax nature.
Fare Detail Breakdown Tax Code	0...1	O	/TaxSummary/Tax/TaxCode	Fare Detail breakdown tax code.
Fare Calculation structure	0...1	O	IATA_OrderViewRS/Response/Order/OrderItem/PriceDifferential/NewPrice/FareDetail/FareCalculationInfo	
Fare Calculation	1	M	/AddlInfoText	The fare calculation text required in the fare calculation area of an electronic ticket.
FCPI	1	M	/PricingCodeText	Fare Calculation Pricing Indicator from TST.
Old Price structure			IATA_OrderViewRS/Response/Order/OrderItem/PriceDifferential/OldPrice/Price	
Old TotalAmount	0...1	O	/TotalAmount	Total amount for the OrderItem. In case of RSVR, this field contains the face value amount of the RSVR.
Old TotalAmount currency	0...1	O	/TotalAmount/@CurCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.
Old BaseAmount	0...1	O	/BaseAmount	Base amount for the OrderItem. The info is not returned for penalties and residual values.
Old BaseAmount currency	0...1	O	/BaseAmount/@CurCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.
Old TotalTaxAmount	0...1	O	/TaxSummary/TotalTaxAmount	Total tax amount for the OrderItem. The info is not returned for penalties and residual values.
Old TotalTaxAmount currency	0...1	O	/TaxSummary/TotalTaxAmount/@CurCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.

Designation	Repetition	Status	Location	Comments
Differential Price structure			IATA_OrderViewRS/Response/Order/OrderItem/PriceDifferential/DiffPrice/Price	
Differential TotalAmount	0...1	O	/TotalAmount	Total amount for the differential Price.
Amount currency	0...1	O	/TotalAmount/@CurCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.
Due By airline amount	0...1	O	/DueByAirlineAmount	The amount due by the airline.
Amount currency	0...1	O	/DueByAirlineAmount/@CurCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.
Due To airline amount	0...1	O	/DueToAirlineAmount	The amount due to the airline.
Amount currency	0...1	O	/DueToAirlineAmount/@CurCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.
Differential Price structure (one per PAX or PTC)			IATA_OrderViewRS/Response/Order/OrderItem/PriceDifferential/DiffPrice/FareDetail	
Pax Reference	0...1	O	/PaxRefID	Passenger reference for a given Fare Detail.
Fare Type Code	1	M	/DifferentialFarePriceType/FarePriceTypeCode	Always Net .
Differential Total Amount per PTC	1	M	/DifferentialFarePriceType/DifferentialPrice/TotalAmount	Differential total amount per PTC.
Differential Total Amount currency	1	M	/DifferentialFarePriceType/DifferentialPrice/TotalAmount/@CurCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.
Differential Base Amount per PTC	0...1	O	/DifferentialFarePriceType/DifferentialPrice/BaseAmount	Differential base amount per PTC.
Differential Base Amount currency	0...1	O	/DifferentialFarePriceType/DifferentialPrice/BaseAmount	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.

Designation	Repetition	Status	Location	Comments
			seAmount/@CurCode	
Differential Taxes Amount per PTC	0...1	0	/DifferentialFarePriceType/DifferentialPrice/TaxSummary/TotalTaxAmount	Differential taxes amount per PTC.
Differential Taxes Amount currency	0...1	0	/DifferentialFarePriceType/DifferentialPrice/TaxSummary/TotalTaxAmount/@CurCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.

```

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mount>
        </TaxSummary>
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      <PenaltyRefID>PEN2</PenaltyRefID>
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mount>
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mount>
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```



```

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      </CabinType>
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      <NegotiatedCode>70J</NegotiatedCode>
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        <RBD_Code>I</RBD_Code>
      </RBD>
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          <TaxCode>XU</TaxCode>
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          <Amount CurCode="EUR">22.29</Amount>
          <QualifierCode>OLD</QualifierCode>
          <TaxCode>ZO</TaxCode>

```

```

        </Tax>
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mount>
        </TaxSummary>
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    <FareComponent>
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Text>
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        <NegotiatedCode>70J</NegotiatedCode>
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        <RBD>
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        </RBD>
    </FareComponent>
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            <CabinTypeName>BUSINESS</CabinTypeName>
        </CabinType>
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Text>
        <FareBasisCode>INN0S9CZ</FareBasisCode>
        <NegotiatedCode>70J</NegotiatedCode>
        <PaxSegmentRefID>SEG13</PaxSegmentRefID>
        <RBD>
            <RBD_Code>I</RBD_Code>
        </RBD>
    </FareComponent>
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    <PenaltyRefID>PEN2</PenaltyRefID>
    <Price>
        <BaseAmount CurCode="EUR">375.00</BaseAmount>
        <TaxSummary>
            <Tax>
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                <Amount CurCode="EUR">5.41</Amount>
                <QualifierCode>OLD</QualifierCode>
                <TaxCode>DQ</TaxCode>
            </Tax>
            <Tax>
                <AddlTaxCode>DP</AddlTaxCode>
                <Amount CurCode="EUR">10.46</Amount>
                <QualifierCode>OLD</QualifierCode>
                <TaxCode>FI</TaxCode>
            </Tax>
            <Tax>
                <AddlTaxCode>AV</AddlTaxCode>
                <Amount CurCode="EUR">0.90</Amount>

```

```

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        <TaxCode>XU</TaxCode>
    </Tax>
    <Tax>
        <AddlTaxCode>AE</AddlTaxCode>
        <Amount CurCode="EUR">22.29</Amount>
        <QualifierCode>OLD</QualifierCode>
        <TaxCode>ZO</TaxCode>
    </Tax>
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mount>
    </TaxSummary>
    <TotalAmount CurCode="EUR">414.06</TotalAmount>
</Price>
</FareDetail>
<Price>
    <BaseAmount CurCode="EUR">875.00</BaseAmount>
    <TaxSummary>
        <TotalTaxAmount CurCode="EUR">78.12</TotalTaxAmount>
    </TaxSummary>
    <TotalAmount CurCode="EUR">953.12</TotalAmount>
</Price>
</NewPrice>
<OldPrice>
    <Price>
        <BaseAmount CurCode="EUR">368.00</BaseAmount>
        <TaxSummary>
            <TotalTaxAmount CurCode="EUR">78.12</TotalTaxAmount>
        </TaxSummary>
        <TotalAmount CurCode="EUR">446.12</TotalAmount>
    </Price>
</OldPrice>
</PriceDifferential>

```

Table 11 OrderItem in case of Exchange of Paid Order with penalties

Cancel Restrictions

This section describes the cancel conditions/restrictions related to an offer item or an order item (REFUND CAT 16/33).

It corresponds to a set of qualifying conditions, rules and restrictions that are related to a constrained priced grouping of services for a cancel action.

Path for OrderViewRS:

IATA_OrderViewRS/Response/Order/OrderItem/FareDetail/FareComponent/CancelRestrictions.

Designation	Repetition	Status	Location	Comments
CancelRestrictions Parameters	1	O	.../FareDetail/FareComponent/CancelRestrictions	
AllowedModificationInd	1	O	/AllowedModificationInd	If returns TRUE, indicates that refund is allowed. If FALSE, no refund is allowed. The condition is then explained by the other attributes.
DescText	1	O	/DescText	Describes the restriction. Example : "Refund permitted before departure when no show".
JourneyStageCode	1	O	/JourneyStageCode	Describes the stage of the journey for which the restriction applies. Possible values are: " Prior To Departure ", " No Show " or " After Departure ". "No Show" covers both before and after departure no show.
Restriction Refund Parameters	1	O	.../FareDetail/FareComponent/CancelRestrictions/Fee	Returned only if AllowedModificationInd returned as true.
Amount	1	M	/Amount	Amount of the penalty corresponding to the specific restriction.
Amount currency	1	M	/Amount/@CurCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.
Maximum amount	1	O	/MaximumAmount	Stores the maximum refund amount which will be applied when a variable refund amount is effective.
Maximum amount currency	1	O	/MaximumAmount/@CurCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.
Minimum amount	1	O	/MinimumAmount	Stores a minimum refund amount which will be applied when a variable refund amount is effective.
Minimum amount currency	1	O	/MinimumAmount/@CurCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.

Examples:

```

<CancelRestrictions>
  <AllowedModificationInd>true</AllowedModificationInd>
  <DescText>Cancellations before departure are permitted</DescText>
  <Fee>
    <Amount CurCode="COP">1000</Amount>
    <MaximumAmount CurCode="COP">1000</MaximumAmount>
    <MinimumAmount CurCode="COP">0</MinimumAmount>
  </Fee>
  <JourneyStageCode>Before Departure</JourneyStageCode>
</CancelRestrictions>

```

Table 12 Cancellation possible with restrictions for an order or an offer item

```

<CancelRestrictions>
  <AllowedModificationInd>>false</AllowedModificationInd>
  <DescText>Cancel not permitted after departure</DescText>
  <JourneyStageCode>After Departure</JourneyStageCode>
</CancelRestrictions>

```

Table 13 No cancellation possible for an order or an offer item

Change Restrictions

This section describes the conditions/restrictions to change an offer item or an order item (REVALIDATION/REISSUE CAT 16/31).

These are a set of qualifying conditions, rules and restrictions that are related to a constrained priced grouping of services for a change action, returned from the minirules.

Path for OrderViewRS:

IATA_OrderViewRS/Response/Order/OrderItem/FareDetail/FareComponent/ChangeRestrictions.

Designation	Repetition	Status	Location	Comments
ChangeRestrictions Parameters	1	0	.../ChangeRestrictions	
AllowedModificationInd	0...1	0	/AllowedModificationInd	If returns TRUE, indicates that changes are allowed. If FALSE, no change is allowed. The condition is then explained by the other attributes.

Designation	Repetition	Status	Location	Comments
DescText	0...1	O	/DescText	Describes the restriction. Example: "Reissue permitted before departure when no show".
JourneyStageCode	0...1	O	/JourneyStageCode	Describes the stage of the journey for which the restriction applies. Possible values are: " Prior To Departure ", " No Show " or " After Departure ". "No Show" covers both before and after departure no show.
Change restriction fee parameters	0...1	O	.../ChangeRestrictions/Fee	Returned only if AllowedModificationInd returned as true.
Amount	1	M	/Amount	Amount of the penalty corresponding to the specific restriction.
Amount currency	1	M	/Amount/@CurrencyCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.
Maximum amount	0...1	O	/MaximumAmount	Indicates a maximum fee amount which will be charged when a variable fee amount is applicable.
Maximum amount currency	0...1	O	/MaximumAmount/@CurrencyCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.
Minimum amount	0...1	O	/MinimumAmount	Indicates a minimum fee amount which will be charged when a variable fee amount is applicable.
Minimum amount currency	0...1	O	/MinimumAmount/@CurrencyCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.

Examples:

```

<ChangeRestrictions>
  <AllowedModificationInd>>false</AllowedModificationInd>
  <DescText>Changes not permitted after Departure</DescText>
  <JourneyStageCode>After Departure</JourneyStageCode>
</ChangeRestrictions>

```

Table 14 No changes possibles for an order or an offer item

```

<ChangeRestrictions>
  <AllowedModificationInd>>true</AllowedModificationInd>
  <DescText>Change permitted before departure</DescText>
  <Fee>
    <Amount CurCode="COP">1000</Amount>
    <MaximumAmount CurCode="COP">1000</MaximumAmount>
    <MinimumAmount CurCode="COP">100</MinimumAmount>
  </Fee>
  <JourneyStageCode>Before Departure</JourneyStageCode>
</ChangeRestrictions>

```

Table 15 Changes possibles with restrictions for an order or an offer item

Datalists

OriginDest

This section describes the Origin and Destination airport/city pair which sets the context of a passenger journey.

Designation	Repetition	Status	Location	Comments
Origin and Destination section			.../Response/DataLists/OriginDestList/OriginDest	
Destination code	1	M	/DestCode	IATA 3-letters airport/city code of the destination requested
Origin code	1	M	/OriginCode	IATA 3-letters airport/city code of the origin requested
O&D pair	1	M	/OriginDestID	Unique ID to identify the pair of Origin & Destination.
Journey reference ID	0...N	O	/PaxJourneyRefID	Reference of the pax journey - Unique identifier that will be used as reference in the <i>PaxJourneyList</i> node.

Designation	Repetition	Status	Location	Comments
				Always starts with FLT followed by a number Example: FLT1

This example below describes a roundtrip journey from CDG to HEL and from HEL to CDG. As the grammar always follows alphabetic order, the first O&D is identified with FLT1 - CDGHEL and second O&D is identified with FLT2 - HELCDG

```

<OriginDestList>
  <OriginDest>
    <DestCode>CDG</DestCode>
    <OriginCode>HEL</OriginCode>
    <OriginDestID>HELCDG</OriginDestID>
    <PaxJourneyRefID>FLT2</PaxJourneyRefID>
  </OriginDest>
  <OriginDest>
    <DestCode>HEL</DestCode>
    <OriginCode>CDG</OriginCode>
    <OriginDestID>CDGHEL</OriginDestID>
    <PaxJourneyRefID>FLT1</PaxJourneyRefID>
  </OriginDest>
</OriginDestList>

```

Table 16 Example of OriginDestList

PaxJourney

This section describes one travel solution (i.e. one bound) for the whole passenger's itinerary, including list of all intermediate flights between origin and destination.

Designation	Repetition	Status	Location	Comments
Pax Journey parameters			.../Response/DataLists/PaxJourneyList/PaxJourney	
Total Effective Flight Time	0...1	O	/Duration	Total segment time including the combined air time and connection times of any legs. Example: PT2H55M.
Reference of the travel solution	1	M	/PaxJourneyID	Identifies the passenger journey - Always start with FLT followed by a number Example: FLT3.

Designation	Repetition	Status	Location	Comments
Flight Segment References	1...6	M	/PaxSegmentRefID	Reference of the segment defined in <i>PaxSegmentList</i> node - Always start with SEG followed by a number Example: SEG3.

```

<PaxJourneyList>
  <PaxJourney>
    <Duration>PT2H55M</Duration>
    <PaxJourneyID>FLT3</PaxJourneyID>
    <PaxSegmentRefID>SEG3</PaxSegmentRefID>
  </PaxJourney>
  <PaxJourney>
    <Duration>PT6H30M</Duration>
    <PaxJourneyID>FLT1</PaxJourneyID>
    <PaxSegmentRefID>SEG14</PaxSegmentRefID>
    <PaxSegmentRefID>SEG15</PaxSegmentRefID>
  </PaxJourney>
  <PaxJourney>
    <Duration>PT7H30M</Duration>
    <PaxJourneyID>FLT2</PaxJourneyID>
    <PaxSegmentRefID>SEG25</PaxSegmentRefID>
    <PaxSegmentRefID>SEG26</PaxSegmentRefID>
  </PaxJourney>
  <PaxJourney>
    <Duration>PT3H5M</Duration>
    <PaxJourneyID>FLT4</PaxJourneyID>
    <PaxSegmentRefID>SEG16</PaxSegmentRefID>
  </PaxJourney>
</PaxJourneyList>

```

Table 17 Example of PaxJourneyList

Passengers

This section describes all related passenger information

Designation	Repetition	Status	Location	Comments
PaxList section			IATA_OrderViewRS/Response/DataLists/PaxList	
Passenger Element	1...N	M	/Pax	Structure for passenger.
Passenger Type	0...1	O	/Pax/PTC	Describes the type of the passenger.
Passenger Association	0...1	O	/Pax/PaxRefID	In case the passenger is an infant on lap, it must be

Designation	Repetition	Status	Location	Comments
				associated to an ADT passenger.
ContactInfoRefID	0...1	O	/Pax/ContactInfoRefID	Reference to contact information.
Passenger Form of Identification	0...1	O	IATA_OrderViewRS/Response/DataLists/Pax List/Pax/FOID	
FOID Id	1	M	/FOID_ID	The ID of the Form of Identification.
FOID Type	1	M	/FOID_TypeCode	The type of identification. Following types are supported: FF - Frequent Flyer. NI - National Identity. DL - Driver's License. PP - Passport.
Identity Document	0...1	O	IATA_OrderViewRS/Response/DataLists/Pax List/Pax/IdentityDoc	
Birthdate on passport	0...1	O	/Birthdate	Date of birth on the passport
ExpiryDate	0...1	O	/ExpiryDate	Document expiry date.
GenderCode on passport	0...1	O	/GenderCode	Gender on passport
Passenger First Name on Passport	0...1	O	/GivenName	Passenger's first name on the passport
IdentityDocID	1	M	/IdentityDocID	Unique ID document (ex. passport number). If this field is omitted or missing, the entire identity document will be ignored and not returned in response OrderView.
IdentityDocType Code	1	M	/IdentityDocTypeCode	Document type (PT = Passport, VS = Visa, CR =

Designation	Repetition	Status	Location	Comments
				KTN (Known Traveller) or FS = Fiscal).
IssuingCountryCode	0...1	O	/IssuingCountryCode	Issuing country code.
CitizenshipCountryCode	0...1	O	/CitizenshipCountryCode	Country of Citizenship code.
Surname on the document	1	M	/Surname	Passenger' surname on the document.
Visa information	0...N	O	IATA_OrderViewRS/Response/DataLists/PaxList/Pax/IdentityDoc/Visa	
Visa Expiry Date	0...1	O	/ExpiryDate	Expiry date of the Visa.
Host country Code	0...1	O	/HostCountryCode	Country for which the Visa apply.
Issue date	0...1	O	/IssueDate	Date of issue of the Visa.
Issuing Country Code	0...1	O	/IssuingCountryCode	Country where the Visa was issued.
Visa ID	0...1	O	/VisaID	ID of the Visa.
Individual structure	0...1	O	IATA_OrderViewRS/Response/DataLists/PaxList/Pax/Individual	
Birthdate	0...1	O	/Birthdate	Date of birth.
GenderCode	0...1	O	/GenderCode	Gender.
Passenger First Name	0...1	O	/GivenName	Passenger's first name(s).
IndividualID	0...1	O	/IndividualID	Individual unique ID.
Passenger Surname	1	M	/Surname	Passenger's family name
Passenger Name Title	0...1	O	/TitleName	Passenger's title.
Loyalty Program Account (FQTV/CLID)	0...1	O	IATA_OrderViewRS/Response/DataLists/PaxList/Pax/LoyaltyProgramAccount	
AccountNumber	0...1	O	/AccountNumber	Loyalty program account number.

Designation	Repetition	Status	Location	Comments
ProgramCode	0...1	O	/LoyaltyProgram/ProgramCode	<ul style="list-style-type: none"> Loyalty program code Used as well to return CLID for Corporate account (as placeholder in path: IATA_AirShoppingRQ/Request/.../ProgramCriteria/ProgramContract/ContractID has not been retrofitted in OrderViewRS)
AirlineDesigCode	1	M	/LoyaltyProgram/Carrier/AirlineDesigCode	Loyalty program airline code (2 alphanumeric code).
Passenger redress case	0...N	O	IATA_OrderViewRS/Response/DataLists/PaxList/Pax/RedressCase	
Redress Case country code	1	M	/CountryCode	Country for which the redress case applies.
Redress case ID	1	M	/RedressCaseID	ID of the Redress Case.
Passenger Remarks structure	0...N	O	IATA_OrderViewRS/Response/DataLists/PaxList/Pax/Remark	
RemarkText	0...1	O	/RemarkText	Remark message.

```

<PaxList>
  <Pax>
    <IdentityDoc>
      <Birthdate>1990-09-21</Birthdate>
      <GenderCode>F</GenderCode>
      <GivenName>ANNE</GivenName>
      <ExpiryDate>2028-12-31</ExpiryDate>
      <IdentityDocID>123456789</IdentityDocID>
      <IdentityDocTypeCode>PT</IdentityDocTypeCode>
      <IssuingCountryCode>FR</IssuingCountryCode>
      <CitizenshipCountryCode>FR</CitizenshipCountryCode>
      <Surname>DESSEE</Surname>
    </IdentityDoc>
    <IdentityDoc>
      <IdentityDocID>12345678</IdentityDocID>
      <IdentityDocTypeCode>VS</IdentityDocTypeCode>
      <Surname>DESSEE</Surname>
  </Pax>
</PaxList>

```

```

    <Visa>
      <ExpiryDate>2025-07-21</ExpiryDate>
      <HostCountryCode>IN</HostCountryCode>
      <IssueDate>2022-07-22</IssueDate>
      <IssuingCountryCode>FR</IssuingCountryCode>
      <VisaID>12345678</VisaID>
    </Visa>
  </IdentityDoc>
<IdentityDoc>
  <IdentityDocID>987654321</IdentityDocID>
  <IdentityDocTypeCode>CR</IdentityDocTypeCode>
  <Surname>DESSEE</Surname>
</IdentityDoc>
<Individual>
  <Birthdate>1990-09-21</Birthdate>
  <GenderCode>F</GenderCode>
  <GivenName>ANNE</GivenName>
  <IndividualID>PAX1</IndividualID>
  <Surname>DESSEE</Surname>
  <TitleName>MRS</TitleName>
</Individual>
<LoyaltyProgramAccount>
  <AccountNumber>11111</AccountNumber>
  <LoyaltyProgram>
    <Carrier>
      <AirlineDesigCode>6X</AirlineDesigCode>
    </Carrier>
  </LoyaltyProgram>
</LoyaltyProgramAccount>
<PaxID>PAX1</PaxID>
<PTC>ADT</PTC>
<Remark>
  <RemarkText>REMARK ONE</RemarkText>
</Remark>
<Remark>
  <RemarkText>REMARK TWO</RemarkText>
</Remark>
</Pax>
<Pax>
  <Individual>
    <Birthdate>2023-08-01</Birthdate>
    <GivenName>DEDE</GivenName>
    <IndividualID>PAX11</IndividualID>
    <Surname>DESSEE</Surname>
  </Individual>
  <PaxID>PAX11</PaxID>
  <PaxRefID>PAX1</PaxRefID>
  <PTC>INF</PTC>
</Pax>
</PaxList>

```

Table 18 Passenger with infant association, loyalty program, identity document and associated remarks

Contacts

There is one ContactInfo structure per passenger and per ContactPurposeText, with all his contacts part of the same ContactPurposeText grouped under.

Designation	Repetition	Status	Location	Comments
ContactInfo structure	1...N	M	IATA_OrderViewRS/Response/DataLists/ContactInfoList/ContactInfo	
ContactInfoID	1	M	/ContactInfoID	Contact info unique ID.
ContactPurposeText	1	M	/ContactPurposeText	<p>The ContactPurposeText field value indicates the purpose of the contact elements in the structure. The following values can be used:</p> <ul style="list-style-type: none"> • 4 for home phone number purpose • 7 for mobile phone number purpose • 10 for email address purpose • BIL for billing purpose • 700 for SSR DOCA for residence address purpose • 702 for mailing purpose • 703 for SSR DOCA for destination address purpose • NTF for notification purpose • GST: for goods and services taxes purpose • OTH: for standard purpose
IndividualRefId	0...1	O	/IndividualRefId	Reference to the individual in the message.
EmailAddress structure	0...N	O	IATA_OrderViewRS/Response/DataLists/ContactInfoList/ContactInfo/EmailAddress	
ContactTypeText	1	M	/ContactTypeText	ContactTypeText field allows to discriminate between the Contact Info Type. In other words,

Designation	Repetition	Status	Location	Comments
				<p>it will allow for differentiation of different Emails.</p> <p>Possible values are:</p> <ul style="list-style-type: none"> • PER for personal purpose (can be returned if ContactPurposeText is 10) • PRO for business purpose (can be returned if ContactPurposeText is 10) • OTH for other cases purpose (can be returned if ContactPurposeText is 10, will always be returned for NTF, GST or OTH)
EmailAddressText	1	M	/EmailAddressText	Email address.
Credit Card Holder Contact	0...1	O	IATA_OrderViewRS/Response/DataLists/ContactInfoList/ContactInfo/Individual	
Surname	1	M	/Surname	Card holder surname.
Phone structure	0...N	O	IATA_OrderViewRS/Response/DataLists/ContactInfoList/ContactInfo/Phone	
ContactTypeText	1	M	/ContactTypeText	<p>ContactTypeText field allows to discriminate between the Contact Info Type. In other words, it will allow the seller to differentiate different Phones.</p> <p>Possible values are:</p> <ul style="list-style-type: none"> • PER for personal purpose (can be returned if ContactPurposeText is 4 or 7) • PRO for business purpose (can be returned if ContactPurposeText is 7) • OTH for other cases purpose (will always be

Designation	Repetition	Status	Location	Comments
				returned if ContactPurposeText is NTF, GST or OTH)
CountryDialingCode	0...1	O	/CountryDialingCode	Phone number country code. Extracted from input, otherwise if the PhoneNumber does not start with 0, there is a logic to extract the CountryDialingCode from the PhoneNumber if it matches a list of country dialing codes.
PhoneNumber	1	M	/PhoneNumber	Phone number value.
PostalAddress structure	0...N	O	IATA_OrderViewRS/Response/DataLists/ContactInfoList/ContactInfo/PostalAddress	
ContactTypeText	1	M	/ContactTypeText	ContactTypeText field allows to discriminate between the Contact Info Type. For PostalAddress, only value supported is OTH (Other).
StreetText	0...2	O	/StreetText	Street name and number.
PostalCode	0...1	O	/PostalCode	Postal code.
CityName	0...1	O	/CityName	City name.
Country SubDivision Name	0...1	O	/CountrySubDivisionName	Example: FLORIDA.
CountryCode	0...1	O	/CountryCode	Country code (2 letters).
OtherAddress structure	0...N	O	IATA_OrderViewRS/Response/DataLists/ContactInfoList/ContactInfo/OtherAddress	
ContactTypeText	1	M	/ContactTypeText	Unique value: OTH.
OtherAddressText	1	M	/OtherAddressText	Address value. For example for GSTIN info it can contain a phone number.


```

<ContactInfoList>
  <ContactInfo>
    <ContactInfoID>CTCPAX1_1</ContactInfoID>
    <ContactPurposeText>10</ContactPurposeText>
    <EmailAddress>
      <ContactTypeText>PRO</ContactTypeText>
      <EmailAddressText>A-DESSEE@MAIL.COM</EmailAddressText>
    </EmailAddress>
    <IndividualRefID>PAX1</IndividualRefID>
  </ContactInfo>
  <ContactInfo>
    <ContactInfoID>CTCPAX1_2</ContactInfoID>
    <ContactPurposeText>7</ContactPurposeText>
    <Phone>
      <ContactTypeText>PER</ContactTypeText>
      <CountryDialingCode>33</CountryDialingCode>
      <PhoneNumber>656845689</PhoneNumber>
    </Phone>
  </ContactInfo>
</ContactInfoList>

```

Table 19 Contacts for passenger with ID = PAX1 (personal mobile phone + professional email)

```

<ContactInfoList>
  <ContactInfo>
    <ContactInfoID>CTCPAX2</ContactInfoID>
    <ContactPurposeText>BIL</ContactPurposeText>
    <IndividualRefID>PAX1</IndividualRefID>
    <PostalAddress>
      <CityName>City</CityName>
      <ContactTypeText>OTH</ContactTypeText>
      <CountryCode>FR</CountryCode>
      <CountrySubDivisionName>State</CountrySubDivisionName>
      <PostalCode>489494</PostalCode>
      <StreetText>720 1st street</StreetText>
      <StreetText>Bis</StreetText>
    </PostalAddress>
  </ContactInfo>
</ContactInfoList>

```

Table 20 Billing address

```

<ContactInfoList>
  <ContactInfo>
    <ContactInfoID>CTCCC_1</ContactInfoID>
    <ContactPurposeText>OTH</ContactPurposeText>
    <Individual>
      <IndividualID>CTCCC_1PAX</IndividualID>
      <Surname>Wayne</Surname>
    </Individual>
    <PostalAddress>
      <CityName>New York City</CityName>
      <ContactTypeText>BILLING</ContactTypeText>
      <CountryCode>US</CountryCode>
      <CountrySubDivisionName>NEW YORK</CountrySubDivisionName>
      <PostalCode>NY 10001</PostalCode>
      <StreetText>350 FIFTH AVENUE</StreetText>
    </PostalAddress>
  </ContactInfo>
</ContactInfoList>

```

Table 21 Credit card holder contact

```

<ContactInfoList>
  <ContactInfo>
    <ContactInfoID>CTC_1</ContactInfoID>
    <ContactPurposeText>OTH</ContactPurposeText>
    <IndividualRefID>PAX1</IndividualRefID>
    <OtherAddress>
      <ContactTypeText>OTH</ContactTypeText>
      <OtherAddressText>+33518581911</OtherAddressText>
    </OtherAddress>
  </ContactInfo>
</ContactInfoList>

```

Table 22 Other contact

Segments

This section describes each segment with its associated flight data.

Designation	Repetition	Status	Location	Comments
PaxSegment	1...N	M	.../Response/DataLists/PaxSegmentList/PaxSegment	
Cabin code	0...1	O	/CabinTypeAssociationChoice/SegmentCabinType/CabinTypeCode	Cabin class code for which the seatmap is requested in case of SeatAvailabilityRS.

Designation	Repetition	Status	Location	Comments
Cabin name	0...1	O	/CabinTypeAssociationChoice/SegmentCabinType/CabinTypeName	Cabin class name for which the seatmap is requested in case of SeatAvailabilityRS.
DatedMarketingSegmentRefId	1	M	/DatedMarketingSegmentRefId	A reference to a unique identifier of a dated marketing segment used in a message.
Marketing Booking class code	0...1	O	/MarketingCarrierRBD_Code	Booking class code. It is equivalent to the fare RBD.
Pax Segment ID	1	M	/PaxSegmentID	Reference of the segment.

```

<PaxSegmentList>
  <PaxSegment>
    <CabinTypeAssociationChoice>
      <SegmentCabinType>
        <CabinTypeCode>2</CabinTypeCode>
        <CabinTypeName>Y</CabinTypeName>
      </SegmentCabinType>
    </CabinTypeAssociationChoice>
    <DatedMarketingSegmentRefId>DMS1</DatedMarketingSegmentRefId>
    <MarketingCarrierRBD_Code>D</MarketingCarrierRBD_Code>
    <PaxSegmentID>SEG6</PaxSegmentID>
  </PaxSegment>
</PaxSegmentList>

```

Table 23 Example of PaxSegmentList

In OrderViewRS, the part about the booking class and the cabins is not encoded.

Designation	Repetition	Status	Location	Comments
PaxSegment	1...N	M	IATA_OrderViewRS/Response/DataLists/PaxSegmentList/PaxSegment	
DatedMarketingSegmentRefId	1	M	/DatedMarketingSegmentRefId	A reference to a unique identifier of a dated marketing segment used in a message.
Pax Segment ID	1	M	/PaxSegmentID	Reference of the segment.

```

<PaxSegmentList>
  <PaxSegment>
    <DatedMarketingSegmentRefId>DMS15</DatedMarketingSegmentRefId>
    <PaxSegmentID>SEG15</PaxSegmentID>
  </PaxSegment>
</PaxSegmentList>

```

Table 24 PaxSegmentList in OrderViewRS

Services definition

This section describes the list of data returned for each service.

Note: ServiceDefinitionList is different in **SeatAvailability**

A service definition can be common to multiple services. It is returned as soon as there is a service (not a seat) in the order.

Designation	Repetition	Status	Location	Comments
Service Definition			.../Response/DataLists/ServiceDefinitionList/ServiceDefinition	
Service Name	1	M	/Name	Should be different than service description.
Owner Code	1	M	/OwnerCode	Airline Code (2 alphanumeric identifier).
Reason for Issuance Code	0...1	O	/RFIC	It is not airline specific. Possible values: <ul style="list-style-type: none"> • A for Air Transportation. • C for Baggage. • E for Airport Services. • F for Merchandise. • G for In-flight Services.
Reason for Issuance SubCode	0...1	O	/RFISC	Precision Code for the reason of the issuance, it is airline specific.
Service Code	0...1	O	/ServiceCode	Airline specific service code which can be associated with Reason for Issuance Sub Code. Example: XLEG for

Designation	Repetition	Status	Location	Comments
				Extra Leg Room Seat, XBAG for Extra Bag.
Service Definition ID	1	M	/ServiceDefinitionID	Service Definition ID.
BookingInstructions			.../Response/DataLists/ServiceDefinitionList/ServiceDefinition/BookingInstructions	
OSIText	0...1	O	/MethodText	Indicates the free text formatting to be used to book a service requiring specific booking instructions. Example: %TYPE%%FTXT%.
Data center instructions	0...N	O	/OSIText	Other service information (OSI) text.
Quantity	0...1	O	/SpecialService/Qty	1 if the service is unique. If the service is not unique, it is not returned.
Description			.../Response/DataLists/ServiceDefinitionList/ServiceDefinition/Desc	
Service Description Text	0...1	O	/DescText	Description text value corresponding to the MarkupStyleText (see list below). If there is nothing in MarkupStyleText, it can be: <ul style="list-style-type: none"> • A free text to describe the service. • "Free" if this is a free standard service. • "Chargeable" if it is an ancillary service (non exempted and exempted services).
Mark-up Style Text	0...1	O	/MarkupStyleText	Possible values that apply only for chargeable services <ul style="list-style-type: none"> • Service_Type: ATPCO service type code - e.g F for Flight Related Service.

Designation	Repetition	Status	Location	Comments
				<ul style="list-style-type: none"> Group: ATPCO service group code - e.g BG for Baggage. Subgroup: ATPCO service subgroup code - e.g SP for Sporting Equipment BKM: Applicable booking method - Possible values are 01 or 02. <p>Possible value that applies only for free standard services</p> <ul style="list-style-type: none"> Category_Free: Category of the free standard services defined on SSR table
Service Definition Association			.../Response/DataLists/ServiceDefinitionList/ServiceDefinition/ServiceDefinitionAssociation	
Baggage Allowance Ref ID	1	M	/BaggageAllowanceRef/BaggageAllowanceRefID	Reference to a Baggage Allowance.
SeatProfileRefID	1	M	/SeatProfileRef/SeatProfileRefID	Reference to the corresponding SeatProfile.
Service Bundle Maximum Qty	0...1	O	/ServiceBundle/MaximumServiceQty	Maximum quantity of bundle services that can be selected by each passenger referenced in the Offer.
Service Definition Reference ID	1...N	M	/ServiceBundle/ServiceDefinitionRefID	References to the services included in this Service bundle.

```

<ServiceDefinitionList>
  <ServiceDefinition>
    <Desc>
      <DescText>F</DescText>
      <MarkupStyleText>Service_Type</MarkupStyleText>
    </Desc>
    <Desc>
      <DescText>01</DescText>
      <MarkupStyleText>BKM</MarkupStyleText>
    </Desc>
    <Desc>
      <DescText>BG</DescText>
      <MarkupStyleText>Group</MarkupStyleText>
    </Desc>
    <Desc>
      <DescText>Chargeable</DescText>
    </Desc>
    <Name>PRE PAID BAGGAGE</Name>
    <OwnerCode>6X</OwnerCode>
    <RFIC>C</RFIC>
    <RFISC>0AA</RFISC>
    <ServiceCode>XBAG</ServiceCode>
    <ServiceDefinitionAssociation>
      <BaggageAllowanceRef>
        <BaggageAllowanceRefID>CBA1</BaggageAllowanceRefID>
      </BaggageAllowanceRef>
    </ServiceDefinitionAssociation>
    <ServiceDefinitionID>SRV1</ServiceDefinitionID>
  </ServiceDefinition>
  <ServiceDefinition>
    <Desc>
      <DescText>Free</DescText>
    </Desc>
    <Desc>
      <DescText>Passenger</DescText>
      <MarkupStyleText>Category_Free</MarkupStyleText>
    </Desc>
    <Name>BLIND PASSENGER INFORMATION</Name>
    <OwnerCode>6X</OwnerCode>
    <ServiceCode>BLND</ServiceCode>
    <ServiceDefinitionID>SRV2</ServiceDefinitionID>
  </ServiceDefinition>
</ServiceDefinitionList>

```

Table 25 ServiceDefinitionList with CFS option

```

<ServiceDefinitionList>
  <ServiceDefinition>
    <BookingInstructions>
      <MethodText>%TYPE%FTXT%</MethodText>
      <OSIText>TYPE</OSIText>
      <OSIText>(?:ABAG|PREPAID|XBGS</OSIText>
      <OSIText>FTXT</OSIText>
      <OSIText>[-\s/0-9A-Z]{1,90}</OSIText>
      <SpecialService>
        <Qty>1</Qty>
      </SpecialService>
    </BookingInstructions>
    <Desc>
      <DescText>F</DescText>
      <MarkupStyleText>Service_Type</MarkupStyleText>
    </Desc>
    <Desc>
      <DescText>01</DescText>
      <MarkupStyleText>BKM</MarkupStyleText>
    </Desc>
    <Desc>
      <DescText>BG</DescText>
      <MarkupStyleText>Group</MarkupStyleText>
    </Desc>
    <Desc>
      <DescText>Chargeable</DescText>
    </Desc>
    <Name>PRE PAID BAGGAGE</Name>
    <OwnerCode>6X</OwnerCode>
    <RFIC>C</RFIC>
    <RFISC>0AA</RFISC>
    <ServiceCode>XBAG</ServiceCode>
    <ServiceDefinitionAssociation>
      <BaggageAllowanceRef>
        <BaggageAllowanceRefID>CBA1</BaggageAllowanceRefID>
      </BaggageAllowanceRef>
    </ServiceDefinitionAssociation>
    <ServiceDefinitionID>SRV1</ServiceDefinitionID>
  </ServiceDefinition>
</ServiceDefinitionList>

```

Table 26 ServiceDefinitionList With Data center instructions

Seats Profile

This section describes the characteristics of an aircraft seat (A: aisle seat, E: exit seat...) facilitating the identification of different seat profiles.

NB: Up to 5 Seat Characteristics Codes can be defined for one seat, **each code set in one SeatProfile.**

Designation	Repetition	Status	Location	Comments
Seat profile parameters			.../Response/DataLists/SeatProfileList/Seat Profile	
Seat Characteristics Set ID	1	M	/SeatProfileID	Reference of the set of Seat Characteristics Code(s).
Seat Characteristics Code(s)	0...5	O	/SeatCharacteristic Code	Seat characteristics code (for example: CH usually for "Chargeable", W for "Window seat", L for "Leg space", etc...).
Seat Description text	0...1	O	/MarketingInfo/DescText	Seat description text.

```

<SeatProfileList>
  <SeatProfile>
    <SeatCharacteristicCode>CH</SeatCharacteristicCode>
    <SeatCharacteristicCode>1</SeatCharacteristicCode>
    <SeatCharacteristicCode>A</SeatCharacteristicCode>
    <SeatProfileID>SP1</SeatProfileID>
  </SeatProfile>
  <SeatProfile>
    <SeatCharacteristicCode>W</SeatCharacteristicCode>
    <SeatProfileID>SP2</SeatProfileID>
  </SeatProfile>
  <SeatProfile>
    <SeatCharacteristicCode>L</SeatCharacteristicCode>
    <SeatProfileID>SP3</SeatProfileID>
  </SeatProfile>
</SeatProfileList>

```

Table 27 SeatProfileList

Dated Marketing Segment

This section describes the commercial designation under which a Dated Operating Segment can be booked, it can be either the operating carrier itself (when pure prime flight) or another carrier in case of codeshare.

Designation	Repetition	Status	Location	Comments
DatedMarketingSegment	1...N	M	.../Response/DataLists/DatedMarketingSegmentList/DatedMarketingSegment	
Marketing Carrier Code	1	M	/CarrierDesigCode	Airline Code (2 alphanumeric identifier).

Designation	Repetition	Status	Location	Comments
CarrierName	0...1	O	/CarrierName	Commercial name of the carrier.
Marketing Segment ID	1	M	/DatedMarketingSegmentId	Unique identifier that will be used as reference in <i>PaxSegmentList</i> node. Always starts with DMS (DatedMarketingSegment) followed by a number Example: DMS15.
Operating Segment ID	1	M	/DatedOperatingSegmentRefId	Reference to <u>DatedOperatingSegmentID</u> defined in <i>DatedOperatingSegmentList</i> node. Always starts with DOS (DatedOperatingSegment) followed by a number. Example: DOS15.
Marketing Carrier Flight number	1	M	/MarketingCarrierFlightNumberText	Flight number of the Marketing carrier (can be different from Operating carrier flight number).
Arrival structure	1	M	.../Response/DataLists/DatedMarketingSegmentList/DatedMarketingSegment/Arrival	
Aircraft scheduled arrival	0...1	O	/AircraftScheduledDateTime	Arrival date & time, in Local time (YYYY-MM-DDTHH:MM:SS). Example: 2024-04-11T05:55:00.
Arrival Airport Code	1	M	/IATA_LocationCode	IATA 3-letters airport/city code .
Arrival Terminal	0...1	O	/TerminalName	Terminal arrival. Not returned if the airport has only one terminal.
Departure structure	1	M	.../Response/DataLists/DatedMarketingSegmentList/DatedMarketingSegment/Dep	
Aircraft scheduled departure	0...1	O	/AircraftScheduledDateTime	Departure date & time, in Local time (YYYY-MM-DDTHH:MM:SS). Example: 2024-04-10T19:30:00.
Departure Airport Code	1	M	/IATA_LocationCode	IATA 3-letters airport/city code.

Designation	Repetition	Status	Location	Comments
Departure Terminal	0...1	O	/TerminalName	Terminal departure. Not returned if the airport has only one terminal.

```

<DatedMarketingSegmentList>
  <DatedMarketingSegment>
    <Arrival>
      <AircraftScheduledDateTime>2024-04-
11T05:55:00</AircraftScheduledDateTime>
      <IATA_LocationCode>SYD</IATA_LocationCode>
      <TerminalName>2</TerminalName>
    </Arrival>
    <CarrierDesigCode>6X</CarrierDesigCode>
    <CarrierName>AMADEUS SIX</CarrierName>
    <DatedMarketingSegmentId>DMS15</DatedMarketingSegmentId>
    <DatedOperatingSegmentRefId>DOS15</DatedOperatingSegmentRefId>
    <Dep>
      <AircraftScheduledDateTime>2024-04-
10T19:30:00</AircraftScheduledDateTime>
      <IATA_LocationCode>SIN</IATA_LocationCode>
      <TerminalName>1</TerminalName>
    </Dep>
    <MarketingCarrierFlightNumberText>221</MarketingCarrierFlightNumberText>
  </DatedMarketingSegment>
</DatedMarketingSegmentList>

```

Table 28 Example of DatedMarketingSegmentList

Dated Operating Leg

This section describes the information related to a nonstop operating flight between a departure and an arrival location.

Designation	Repetition	Status	Location	Comments
DatedOperatingLeg	1...N	M	.../Response/DataLists/DatedOperatingLegList/DatedOperatingLeg	
Operating Leg ID	1	M	/DatedOperatingLegID	Reference of the leg - Unique identifier that will be used as reference in the <i>DatedOperatingSegmentList</i> node. Always starts with LEG followed by a number. Example: LEG1.

Designation	Repetition	Status	Location	Comments
Equipment Code	0...1	O	/IATA_AircraftType/IA TA_AircraftTypeCode	Aircraft type code. Example: 388 (Airbus A380-800).
Arrival structure	1	M	.../Response/DataLists/DatedOperatingLegL ist/DatedOperatingLeg/Arrival	
Aircraft scheduled arrival	0...1	O	/AircraftScheduledDat eTime	Arrival date & time, in local time (YYYY-MM- DDTHH:MM:SS).Example: 2024-03-08T10:18:00.
Arrival Airport/City Code	1	M	/IATA_LocationCode	IATA 3-letters airport/city code.
Arrival Terminal	0...1	O	/TerminalName	Terminal arrival. Not returned in case the airport has only one terminal.
Departure structure	1	M	.../Response/DataLists/DatedOperatingLegL ist/DatedOperatingLeg/Dep	
Aircraft scheduled departure	0...1	O	/AircraftScheduledDat eTime	Arrival date & time, in local time (YYYY-MM- DDTHH:MM:SS).Example: 2024-03-08T10:10:00.
Departure Airport/City Code	1	M	/IATA_LocationCode	IATA 3-letters airport/city code.
Departure Terminal	0...1	O	/TerminalName	Terminal departure. Not returned in case the airport has only one terminal.

```

<DatedOperatingLegList>
  <DatedOperatingLeg>
    <Arrival>
      <AircraftScheduledDateTime>2024-03-
08T10:18:00</AircraftScheduledDateTime>
      <IATA_LocationCode>SYD</IATA_LocationCode>
      <TerminalName>2</TerminalName>
    </Arrival>
    <DatedOperatingLegID>LEG1</DatedOperatingLegID>
    <Dep>
      <AircraftScheduledDateTime>2024-03-
08T10:10:00</AircraftScheduledDateTime>
      <IATA_LocationCode>SIN</IATA_LocationCode>
      <TerminalName>1</TerminalName>
    </Dep>
    <IATA_AircraftType>
      <IATA_AircraftTypeCode>388</IATA_AircraftTypeCode>
    </IATA_AircraftType>
  </DatedOperatingLeg>
</DatedOperatingLegList>

```

Table 29 Example of DatedOperatingLegList

Dated Operating Segment

This section describes the information related to the Dated Operating Segment(s) used between board point and any subsequent off point within the same flight designator - could be one or more legs.

Designation	Repetition	Status	Location	Comments
Operating segment information	1...N	M	.../Response/DataLists/DatedOperatingSegmentList/DatedOperatingSegment	
Operating Carrier Code	1	M	/CarrierDesigCode	Airline Code (2 alphanumeric identifier).
Carrier Name	0...1	O	/CarrierName	Name of the Operating carrier.
Operating Segment Leg ID	0...N	O	/DatedOperatingLegRefID	Reference of the leg defined in the <i>DatedOperatingLegList</i> node, always starts with LEG followed by a number. Example: LEG1.
Operating Segment ID	1	M	/DatedOperatingSegmentId	Identifies the segment operated by the Operating carrier. Always starts with DOS (DatedOperatingSegment) , f

Designation	Repetition	Status	Location	Comments
				ollowed by a number. Example: DOS15.
Disclosure ID	0...1	0	/DisclosureRefID	Reference of the disclosure defined in the <i>DisclosureList</i> node. Example: DIS1.
Duration	0...1	0	/Duration	Total segment time including the combined air time and connection times of any legs. Example: PT8H15M NB: Duration is not returned in this node in <i>OrderViewRS</i> as information is already returned in <i>PaxJourney</i> node
Operating Carrier Flight number	0...1	0	/OperatingCarrierFlightNumberText	Flight number of the Operating carrier (can be different from the Marketing carrier flight number).
Secure Flight Indicator	0...1	0	/SecureFlightInd	Flag to indicate if the flight is a "secure flight". It is returned only when the value is true (Example: in case of flight to an US airport).

```

<DatedOperatingSegmentList>
  <DatedOperatingSegment>
    <CarrierDesigCode>6X</CarrierDesigCode>
    <CarrierName>Amadeus Six</CarrierName>
    <DatedOperatingLegRefID>LEGL6</DatedOperatingLegRefID>
    <DatedOperatingSegmentId>DOS15</DatedOperatingSegmentId>
    <DisclosureRefID>DIS1</DisclosureRefID>
    <Duration>PT8H5M</Duration>
    <OperatingCarrierFlightNumberText>221</OperatingCarrierFlightNumberText>
  </DatedOperatingSegment>
  <SecureFlightInd>true</SecureFlightInd>
</DatedOperatingSegmentList>

```

Table 30 Example of DatedOperatingSegmentList

BagAllowanceList

One or several *BaggageAllowance* elements can be present for each combination of passengers (PAX) and segment.

Several types of checked baggage allowance are possible, each baggage allowance has to include at least one of the following:

- Piece Allowance.
- Weight Allowance.
- Maximum Dimension Allowance.
- Minimum Dimension Allowance.

BaggageAllowance association to the passenger (Pax) and segment(s) is done through the *ServiceDefinition* node.

Designation	Repetition	Status	Location	Comments
BaggageAllowanceList	0...1	O	.../Response/DataLists/BaggageAllowanceList	
BaggageAllowance	1...N	M	/BaggageAllowanceList/BaggageAllowance	Description of a baggage allowance.
Applicable Party Text	0...1	O	/BaggageAllowanceList/BaggageAllowance/ApplicablePartyText	Value is always "Traveler".
BaggageAllowance ID	1	M	/BaggageAllowanceList/BaggageAllowance/BaggageAllowanceID	Unique baggage allowance identifier - Usually defined as <i>FBA1</i> (Free Baggage Allowance 1), <i>FBA2</i> , ...
CarrierDesigCode	0...1	O	/BaggageAllowanceList/BaggageAllowance/BDC/CarrierDesigCode	The Airline code of the carrier whose baggage allowances apply
DescText	0...1	O	/BaggageAllowanceList/BaggageAllowance/DescText	Baggage allowance description text
Total Quantity	1	M	/BaggageAllowanceList/BaggageAllowance/PieceAllowance/TotalQty	Maximum pieces of baggage allowed.
TypeCode	1	M	/BaggageAllowanceList/BaggageAllowance/TypeCode	Type of baggage supported: <ul style="list-style-type: none"> • <i>CheckedBag</i> • <i>CarryOn</i>.

MaximumDimensionAllowance	0...N	O	/BaggageAllowanceList/BaggageAllowance/MaximumDimensionAllowance	
HeightMeasure	0...1	O	/MaximumDimensionAllowance/HeightMeasure	Maximum height allowed for baggage
LengthMeasure	0...1	O	/MaximumDimensionAllowance/LengthMeasure	Maximum length allowed for baggage
LengthUnitOfMeasurement	1	M	/MaximumDimensionAllowance/LengthUnitOfMeasurement	Unit of measure supported: <ul style="list-style-type: none"> • <i>CMT</i> for centimeters • <i>INH</i> for inches • FOT for foot • MTR for meter
LinearMeasure	0...1	O	/MaximumDimensionAllowance/LinearMeasure	Maximum dimension allowed for linear measure which equals to height + length + width.
WidthMeasure	0...1	O	/MaximumDimensionAllowance/WidthMeasure	Maximum width allowed for baggage
MinimumDimensionAllowance	0...N	O	/BaggageAllowanceList/BaggageAllowance/MinimumDimensionAllowance	
HeightMeasure	0...1	O	/MinimumDimensionAllowance/HeightMeasure	Minimum height allowed for baggage
LengthMeasure	0...1	O	/MinimumDimensionAllowance/LengthMeasure	Minimum length allowed for baggage
LengthUnitOfMeasurement	1	M	/MinimumDimensionAllowance/LengthUnitOfMeasurement	Unit of measure supported: <ul style="list-style-type: none"> • <i>CMT</i> for centimeters • <i>INH</i> for inches • FOT for foot • MTR for meter
LinearMeasure	0...1	O	/MinimumDimensionAllowance/LinearMeasure	Minimum dimension allowed for linear measure which equals to height + length + width.

WidthMeasure	0...1	O	/MinimumDimensionAllowance/WidthMeasure	Minimum width allowed for baggage
WeightAllowance	0...N	O	/BaggageAllowanceList/BaggageAllowance/WeightAllowance	
Maximum Weight Measure	0...1	O	/WeightAllowance/MaximumWeightMeasure	Maximum weight allowed for baggage
Minimum Weight Measure	0...1	O	/WeightAllowance/MinimumWeightMeasure	Minimum weight allowed for baggage
TotalMaximumWeightMeasure	0...1	O	/WeightAllowance/TotalMaximumWeightMeasure	Maximum weight allowed for all the combined pieces within this baggage allowance.
Weight Unit of Measure	1	M	/WeightAllowance/WeightUnitOfMeasurement	The unit of measure supported: <ul style="list-style-type: none"> • <i>KGM</i> for kilograms • <i>LBR</i> for US Pounds.

```

<BaggageAllowanceList>
  <BaggageAllowance>
    <ApplicablePartyText>Traveler</ApplicablePartyText>
    <BaggageAllowanceID>BAG-1</BaggageAllowanceID>
    <BDC>
      <CarrierDesigCode>6X</CarrierDesigCode>
    </BDC>
    <DescText>Extra Baggage</DescText>
    <MaximumDimensionAllowance>
      <HeightMeasure>36</HeightMeasure>
      <LengthMeasure>50</LengthMeasure>
      <LengthUnitOfMeasurement>CMT</LengthUnitOfMeasurement>
      <LinearMeasure>126</LinearMeasure>
      <WidthMeasure>40</WidthMeasure>
    </MaximumDimensionAllowance>
    <PieceAllowance>
      <TotalQty>2</TotalQty>
    </PieceAllowance>
    <TypeCode>CheckedBag</TypeCode>
    <WeightAllowance>
      <TotalMaximumWeightMeasure>46</TotalMaximumWeightMeasure>
      <WeightUnitOfMeasurement>KGM</WeightUnitOfMeasurement>
    </WeightAllowance>
  </BaggageAllowance>
</BaggageAllowanceList>

```

Table 31 Baggage Allowance

PenaltyList

This section describes information related to penalty that may apply when performing a change to your order.

This optional list returns the total amount of penalties that applies further a change done (OrderReshopRS & OrderViewRS).

Designation	Repetition	Status	Location	Comments
Penalty structure			.../Response/DataLists/PenaltyList/Penalty	
Penalty ID	1	M	/PenaltyID	Unique ID of Penalty.
Total amount	1	M	/Price/TotalAmount	Total amount of the penalty.
Total amount currency	1	M	/Price/TotalAmount/@CurCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.
Total tax amount	0...1	O	/Price/TaxSummary/TotalTaxAmount	Total amount of the taxes applicable for the penalty. (if applicable)
Total tax amount currency	0...1	O	/Price/TaxSummary/TotalTaxAmount/@CurCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.
OrderReshop Mode	1	M	/TypeCode	Change in Exchange mode. Cancellation in Cancellation mode.

```

<PenaltyList>
  <Penalty>
    <PenaltyID>PEN1</PenaltyID>
    <Price>
      <TaxSummary>
        <TotalTaxAmount CurCode="USD">5.42</TotalTaxAmount>
      </TaxSummary>
      <TotalAmount CurCode="USD">25.36</TotalAmount>
    </Price>
    <TypeCode>Change</TypeCode>
  </Penalty>
  <Penalty>
    <PenaltyID>PEN2</PenaltyID>
    <Price>
      <TaxSummary>
        <TotalTaxAmount CurCode="USD">6.35</TotalTaxAmount>
      </TaxSummary>
      <TotalAmount CurCode="USD">72.65</TotalAmount>
    </Price>
    <TypeCode>Change</TypeCode>
  </Penalty>
</PenaltyList>

```

Table 32 Penalty List in exchange mode

```

<PenaltyList>
  <Penalty>
    <PenaltyID>PEN1</PenaltyID>
    <Price>
      <TaxSummary>
        <TotalTaxAmount CurCode="USD">5.42</TotalTaxAmount>
      </TaxSummary>
      <TotalAmount CurCode="USD">25.36</TotalAmount>
    </Price>
    <TypeCode>Cancellation</TypeCode>
  </Penalty>
  <Penalty>
    <PenaltyID>PEN2</PenaltyID>
    <Price>
      <TaxSummary>
        <TotalTaxAmount CurCode="USD">6.35</TotalTaxAmount>
      </TaxSummary>
      <TotalAmount CurCode="USD">72.65</TotalAmount>
    </Price>
    <TypeCode>Cancellation</TypeCode>
  </Penalty>
</PenaltyList>

```

Table 33 Penalty List in refund mode

Disclosure List

This section is used to provide the full name of the exact operating carrier that is participating to the journey in accordance with the US mandate:

Designation	Repetition	Status	Location	Comments
Disclosure parameters	IATA_OrderViewRS/Response/DataLists/DisclosureList/Disclosure			
Disclosure description	0...N	O	/Desc/DescText	Full name of the exact operating carrier taken from DEI127 (Data Element Identifier from SSIM message).
Disclosure reference	1	M	/DisclosureID	Unique Key that identifies the disclosure, always start with DIS .

```

<DisclosureList>
  <Disclosure>
    <Desc>
      <DescText>AIRLINE X DBA ABC EXPRESS</DescText>
    </Desc>
    <DisclosureID>DIS1</DisclosureID>
  </Disclosure>
  <Disclosure>
    <Desc>
      <DescText>AIRLINE ABC FOR AIRLINE XYZ</DescText>
    </Desc>
    <DisclosureID>DIS2</DisclosureID>
  </Disclosure>
</DisclosureList>

```

Table 34 DisclosureList

Tickets information

This section describes how the ticket is returned in OrderView response.

Designation	Repetition	Status	Location	Comments
Ticket information	0...N	O	IATA_OrderViewRS/Response/TicketDocInfo	
Number of Booklets	0...1	O	/BookletQty	The number of booklets issued.
EndorsementText	0...1	O	/EndorsementText	Endorsement and restriction information applicable.

Designation	Repetition	Status	Location	Comments
PassengerReference	1	M	/PaxRefID	Ticket passenger reference.
IssueInfo	0...1	O	IATA_OrderViewRS/Response/TicketDocInfo/IssueInfo	
IssueDate	0...1	O	/IssueDate	Date of issuance.
AirlineDesigCode	1	M	/IssuingCarrier/AirlineDesigCode	Airline Code (2 alphanumeric identifier) of the carrier which issues the ticket.
Ticket Information	1...4	M	IATA_OrderViewRS/Response/TicketDocInfo/Ticket	
InConnectionDocNumber	0...1	O	/ConnectedDocNumber	Air ticket number ICW (In Connection With) the service. Example: 1722467426917.
Primary document indicator	0...1	O	/PrimaryDocInd	TRUE if the ticket is the primary ticket in case of conjunctive tickets.
ReportingType	1	M	/ReportingTypeCode	Possible values: Airline, BSP, ARC.
Type	0...1	O	/TicketDocTypeCode	Ticket type (T=Ticket, J=EMD-A, Y=EMD-S).
TicketDocNbr	0...1	O	/TicketNumber	Ticket number.
Coupon Information	1...4	M	IATA_OrderViewRS/Response/TicketDocInfo/Ticket/Coupon	
BaggageAllowanceRefID	0...1	O	/BaggageAllowanceRefID	Reference to a BaggageAllowanceID (only available for tickets).
InConnectionCpnNumber	0...1	O	/ConnectedCouponNumber	ICW coupon number. Not present in case of standalone services. Example: 2.
CouponNumber	1	M	/CouponNumber	Number associated to the coupon.
Status	0...1	O	/CouponStatusCode	Code value of the current status of the coupon. Possible values are based on PADIS Codeset 4405.
EffectiveDate	0...1	O	/CouponValidityPeriod/EffectiveDate	Coupon effectivity date.

Designation	Repetition	Status	Location	Comments
ExpirationDate	0...1	O	/CouponValidityPeriod/ExpirationDate	Coupon expiration date.
PaxSegmentRefID	0...1	O	/CurrentCouponInfoRef/CurrentAirlinePaxSegmentRef/PaxSegmentRefID	<p>Reference to the corresponding segment. The path can change depending on the current status of the coupon:</p> <ul style="list-style-type: none"> • If coupon status is CK, the new path is: /CurrentCouponInfoRef/CheckedInAirlinePaxSegmentRef/PaxSegmentRefID. • If coupon status is B, the new path is: /CurrentCouponInfoRef/FlownAirlinePaxSegmentRef/PaxSegmentRefID.
Code	0...1	O	/FareBasisCode	Associated fare basis. Only available for tickets. In case of PTC Childs and INF, the following suffix can be appended to the FareBasis /CH and /IN (As per the data present in the ticket).
RFIC	0...1	O	/RFIC	Reason For Issuance Code (RFIC) for chargeable services.
RFISC	0...1	O	/RFISC	Reason For Issuance Sub Code (RFISC) for chargeable services.
ServiceRefID	0...1	O	/ServiceRefID	ServiceID reference. This allows to link the document info with the corresponding service's OrderItem. (IATA_OrderViewRS/Response/Order/OrderItem/Service/ServiceID). Example: SSR40.

```

<TicketDocInfo>
  <BookletQty>1</BookletQty>
  <EndorsementText>CHNG FEE APPLY /REFUND FEE APPLY /NO SHOW FEE APPLY
12345678</EndorsementText>
  <IssueInfo>
    <IssueDate>2024-01-22</IssueDate>
    <IssuingCarrier>
      <AirlineDesigCode>6X</AirlineDesigCode>
    </IssuingCarrier>
  </IssueInfo>
  <PaxRefID>PAX2</PaxRefID>
  <Ticket>
    <Coupon>
      <CouponNumber>1</CouponNumber>
      <CouponStatusCode>I</CouponStatusCode>
      <CouponValidityPeriod>
        <EffectiveDate>2024-01-26</EffectiveDate>
        <ExpirationDate>2024-01-27</ExpirationDate>
      </CouponValidityPeriod>
      <CurrentCouponFlightInfoRef>
        <CurrentAirlinePaxSegmentRef>
          <PaxSegmentRefID>SEG3</PaxSegmentRefID>
        </CurrentAirlinePaxSegmentRef>
      </CurrentCouponFlightInfoRef>
      <FareBasisCode>
        <Code>HPR2FI</Code>
      </FareBasisCode>
    </Coupon>
    <Coupon>
      <CouponNumber>2</CouponNumber>
      <CouponStatusCode>I</CouponStatusCode>
      <CouponValidityPeriod>
        <EffectiveDate>2024-02-02</EffectiveDate>
        <ExpirationDate>2024-02-03</ExpirationDate>
      </CouponValidityPeriod>
      <CurrentCouponFlightInfoRef>
        <CurrentAirlinePaxSegmentRef>
          <PaxSegmentRefID>SEG4</PaxSegmentRefID>
        </CurrentAirlinePaxSegmentRef>
      </CurrentCouponFlightInfoRef>
      <FareBasisCode>
        <Code>HPR2FI</Code>
      </FareBasisCode>
    </Coupon>
    <ReportingTypeCode>Airline</ReportingTypeCode>
    <TicketDocTypeCode>T</TicketDocTypeCode>
    <TicketNumber>1722467426917</TicketNumber>
  </Ticket>
</TicketDocInfo>
<TicketDocInfo>
  <BookingAgency>
    <AgencyID>1</AgencyID>
    <TravelAgent>

```

```

        <TravelAgentID>9996WS/SU</TravelAgentID>
    </TravelAgent>
</BookingAgency>
<BookletQty>1</BookletQty>
<EndorsementText>CHNG FEE APPLY /REFUND FEE APPLY /NO SHOW FEE APPLY
12345678</EndorsementText>
<IssueInfo>
    <IssuingCarrier>
        <AirlineDesigCode>6X</AirlineDesigCode>
    </IssuingCarrier>
</IssueInfo>
<PaxRefID>PAX2</PaxRefID>
<Ticket>
    <Coupon>
        <CouponNumber>1</CouponNumber>
        <CouponStatusCode>E</CouponStatusCode>
        <CouponValidityPeriod>
            <EffectiveDate>2024-01-26</EffectiveDate>
            <ExpirationDate>2024-01-27</ExpirationDate>
        </CouponValidityPeriod>
        <CurrentCouponFlightInfoRef>
            <CurrentAirlinePaxSegmentRef>
                <PaxSegmentRefID>SEG1</PaxSegmentRefID>
            </CurrentAirlinePaxSegmentRef>
        </CurrentCouponFlightInfoRef>
        <FareBasisCode>
            <Code>IBU2FI</Code>
        </FareBasisCode>
    </Coupon>
    <Coupon>
        <CouponNumber>2</CouponNumber>
        <CouponStatusCode>E</CouponStatusCode>
        <CouponValidityPeriod>
            <EffectiveDate>2024-02-02</EffectiveDate>
            <ExpirationDate>2024-02-03</ExpirationDate>
        </CouponValidityPeriod>
        <CurrentCouponFlightInfoRef>
            <CurrentAirlinePaxSegmentRef>
                <PaxSegmentRefID>SEG1</PaxSegmentRefID>
            </CurrentAirlinePaxSegmentRef>
        </CurrentCouponFlightInfoRef>
        <FareBasisCode>
            <Code>IBU2FI</Code>
        </FareBasisCode>
    </Coupon>
    <ReportingTypeCode>Airline</ReportingTypeCode>
    <TicketDocTypeCode>T</TicketDocTypeCode>
    <TicketNumber>1712467426916</TicketNumber>
</Ticket>
</TicketDocInfo>
<TicketDocInfo>
    <BookletQty>1</BookletQty>

```



```

<EndorsementText>CHNG FEE APPLY /REFUND FEE APPLY /NO SHOW FEE APPLY
12345678</EndorsementText>
<IssueInfo>
  <IssueDate>2024-01-22</IssueDate>
  <IssuingCarrier>
    <AirlineDesigCode>6X</AirlineDesigCode>
  </IssuingCarrier>
</IssueInfo>
<PaxRefID>PAX2</PaxRefID>
<Ticket>
  <ConnectedDocNumber>1722467426917</ConnectedDocNumber>
  <CouponInfo>
    <ConnectedCouponNumber>1</ConnectedCouponNumber>
    <CouponNumber>1</CouponNumber>
    <CouponStatusCode>I</CouponStatusCode>
    <CouponValidityPeriod>
      <EffectiveDate>2024-01-26</EffectiveDate>
      <ExpirationDate>2024-01-27</ExpirationDate>
    </CouponValidityPeriod>
    <CurrentCouponFlightInfoRef>
      <CurrentAirlinePaxSegmentRef>
        <PaxSegmentRefID>SEG1</PaxSegmentRefID>
      </CurrentAirlinePaxSegmentRef>
    </CurrentCouponFlightInfoRef>
    <ServiceRefID>SSR40</ServiceRefID>
  </CouponInfo>
  <CouponInfo>
    <ConnectedCouponNumber>2</ConnectedCouponNumber>
    <CouponNumber>2</CouponNumber>
    <CouponStatusCode>I</CouponStatusCode>
    <CouponValidityPeriod>
      <EffectiveDate>2024-02-02</EffectiveDate>
      <ExpirationDate>2024-02-03</ExpirationDate>
    </CouponValidityPeriod>
    <CurrentCouponFlightInfoRef>
      <CurrentAirlinePaxSegmentRef>
        <PaxSegmentRefID>SEG1</PaxSegmentRefID>
      </CurrentAirlinePaxSegmentRef>
    </CurrentCouponFlightInfoRef>
    <ServiceRefID>SSR41</ServiceRefID>
  </CouponInfo>
  <ReportingTypeCode>Airline</ReportingTypeCode>
  <TicketDocTypeCode>J</TicketDocTypeCode>
  <TicketNumber>1728211678241</TicketNumber>
</Ticket>
</TicketDocInfo>

```

Table 35 Two tickets and one EMD

```

<Coupon>
  <CouponNumber>1</CouponNumber>
  <CouponStatusCode>CK</CouponStatusCode>
  <CouponValidityPeriod>
    <EffectiveDate>2025-11-15</EffectiveDate>
    <ExpirationDate>2025-11-16</ExpirationDate>
  </CouponValidityPeriod>
  <CurrentCouponFlightInfoRef>
    <CheckedInAirlinePaxSegmentRef>
      <PaxSegmentRefID>SEG1</PaxSegmentRefID>
    </CheckedInAirlinePaxSegmentRef>
  </CurrentCouponFlightInfoRef>
  <ServiceRefID>SRV01</ServiceRefID>
</Coupon>

```

Table 36 Coupon structure when status is CK

```

<Coupon>
  <CouponNumber>1</CouponNumber>
  <CouponStatusCode>B</CouponStatusCode>
  <CouponValidityPeriod>
    <EffectiveDate>2025-11-15</EffectiveDate>
    <ExpirationDate>2025-11-16</ExpirationDate>
  </CouponValidityPeriod>
  <CurrentCouponFlightInfoRef>
    <FlownAirlinePaxSegmentRefID>
      <PaxSegmentRefID>SEG1</PaxSegmentRefID>
    </FlownAirlinePaxSegmentRefID>
  </CurrentCouponFlightInfoRef>
  <ServiceRefID>SRV01</ServiceRefID>
</Coupon>

```

Table 37 Coupon structure when status is B

Remarks (non-associated)

Remarks that are non-passenger associated are returned in a separate structure.

Designation	Repetition	Status	Location	Comments
Remark structure	0...N	O	IATA_OrderViewRS/Response/Processing/Remark	
Remark	0...1	O	/RemarkText	Remark value.
Timestamp	0...1	O	/Timestamp	Remark timestamp creation.

```

<Processing>
  <Remark>
    <RemarkText>REMARK ONE</RemarkText>
    <Timestamp>2017-01-13T13:59:38Z</Timestamp>
  </Remark>
</Processing>

```

Table 38 Two remarks non-passenger associated

Any SSR non-chargeable, non-passenger associated elements will be displayed in the Remarks section (if the SSR element is not filtered out for the officeID).

For instance, TTL information stored in the PNR as SSR OTHS will be returned in the OrderViewRS under the Remarks Section as following:

```

<Processing>
  <Remark>
    <RemarkText>OTHS 1A IF NO TKT IS ISSUED BY 24FEB2019/0950 HEL
    TIME</RemarkText>
    <RemarkText>OTHS 1A TIMELIMIT FOR THIS PNR WILL NOT</RemarkText>
    <RemarkText>OTHS 1A CHANGE IF REBOOKED. FARE RULES STILL
    APPLY</RemarkText>
  </Remark>
</Processing>

```

Table 39 SSR OTHS containing TTL information

Warning

This section describes information related to Warning that can be returned in response of NDC messages.

Designation	Repetition	Status	Location	Comments
Warning structure	1...N	O	.../Response/Warning	
IATA Warning Code	0...1	O	/Code	Field Code is used to convey the IATA code of the warning.
Warning Description	0...1	O	/DescText	Warning description. In case a non-IATA Warning is returned, this field includes a concatenation of the non-IATA Warning Code and the non-IATA Warning message with "-" as

Designation	Repetition	Status	Location	Comments
				separator. Example: 600 - NOT ALL CHARGEABLE SEATS HAVE BEEN PRICED.
Language Code	1	M	/LangCode	Language code associated with the warning response.
TagText	0...1	O	/TagText	Identifies the tag/XPath which relates to the provided Warning.
TypeCode	0...1	O	/TypeCode	Uses a bilaterally agreed set of values to indicate the warning type.

```

<Warning>
  <Code>710</Code>
  <DescText>13555 - Cabin varies over legs.</DescText>
  <LangCode>EN</LangCode>
  <TypeCode>W</TypeCode>
</Warning>

```

Table 40 Example of a non IATA warning

It is possible to return a warning in OrderViewRS:

- in case of non NOT ENTITLED segment status in order: 367 SEGMENT WITH INNOT ENTITLED STATUS CODE PRESENT IN ORDER
- in case of order item expired (PriceGuaranteeTimeLimit reached): 911 PRICE CANNOT BE GUARANTEED, PLEASE REPRICE BEFORE ISSUING AGAIN
- in case of confirming hold itinerary while initial order item contained seat(s) : SEGMENT SELL WARNING: ASSOCIATED SSRS SEAT REMOVED
- in case of confirming hold itinerary while initial order item contained chargeable service(s): SOME CHARGEABLE SERVICES HAVE BEEN CANCELLED AND NOT REFUNDED
- in case of an order with a waitlisted item: WAITLISTED ORDER ITEM CAN BE PRICED AND CONFIRMED AFTER CLEARANCE

Payments Information

One PaymentFunctions structure is returned for each effective payment (can be global or split per pricing record). For all types of payment the following information is returned:

Designation	Repetition	Status	Location	Comments
Order Association structure			IATA_OrderViewRS/PaymentFunctions/OrderAssociation	
OrderItemRefID	0...N	O	/OrderItemRefID	Order item reference.
OrderRefID	1	M	/OrderRefID	Order reference.
Payment Processing structure			IATA_OrderViewRS/PaymentFunctions/PaymentProcessingSummary	
Amount	1	M	/Amount	Payment amount.
Amount currency	1	M	/Amount/@CurCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.
PaymentID	1	M	/PaymentID	Unique ID of the payment.
PaymentStatusCode	0...1	O	/PaymentStatusCode	Indicates the current status of this payment information.

In case of payment using a Credit Card:

The following additional information is returned:

Designation	Repetition	Status	Location	Comments
Payment Processing structure			IATA_OrderViewRS/PaymentFunctions/PaymentProcessingSummary	
PaymentMethod	1	M	/PaymentProcessingSummaryPaymentMethod	Method of payment.
Surcharge Amount	0...1	O	/SurchargeAmount	Amount of the applicable Credit card OB fees.
Surcharge Amount currency	0...1	O	/SurchargeAmount/@CurCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.

Designation	Repetition	Status	Location	Comments
Credit Card structure	1	M	IATA_OrderViewRS/PaymentFunctions/PaymentProcessingSummary/PaymentProcessingSummaryPaymentMethod/PaymentCard	
CardTypeText	0...1	O	/CardBrandCode	Credit card type. Examples: VI for VISA, CA for Mastercard.
ExpirationDate	0...1	O	/ExpirationDate	Credit card expiration date.
MaskedCardID	0...1	O	/MaskedCardID	Concealed credit card number.
Conditions structures	0...1	O	/IATA_OrderViewRS/PaymentFunctions/PaymentSupportedMethod	
Type of card	0...1	O	/PaymentMethodAddInfo/PaymentCardAddInfo/CardTypeText	Type of card (Examples: Credit card, Debit card, etc...).
Fee amount	0...1	O	/PaymentSurcharge/PreciseAmount	Precise amount of the applicable Credit card OB fees.
Payment type code	0...1	O	/PaymentTypeCode	CC=Customer Card, see ATS Codeset PAYT for other types.

```

<PaymentFunctions>
  <OrderAssociation>
    <OrderItemRefID>6X123QYYWN200_AIR-1</OrderItemRefID>
    <OrderRefID>6X123QYYWN200</OrderRefID>
  </OrderAssociation>
  <PaymentProcessingSummary>
    <Amount CurCode="THB">3085</Amount>
    <PaymentID>PAY2</PaymentID>
    <PaymentProcessingSummaryPaymentMethod>
      <PaymentCard>
        <CardBrandCode>VI</CardBrandCode>
        <ExpirationDate>1230</ExpirationDate>
        <MaskedCardID>XXXXXXXXXXXX0008</MaskedCardID>
      </PaymentCard>
    </PaymentProcessingSummaryPaymentMethod>
    <PaymentStatusCode>SUCCESSFUL</PaymentStatusCode>
    <SurchargeAmount CurCode="THB">65</SurchargeAmount>
  </PaymentProcessingSummary>
  <PaymentSupportedMethod>
    <PaymentMethodAddlInfo>
      <PaymentCardAddlInfo>
        <CardTypeText>Credit card</CardTypeText>
      </PaymentCardAddlInfo>
    </PaymentMethodAddlInfo>
    <PaymentSurcharge>
      <PreciseAmount CurCode="THB">65</PreciseAmount>
    </PaymentSurcharge>
    <PaymentTypeCode>CC</PaymentTypeCode>
  </PaymentSupportedMethod>
</PaymentFunctions>

```

Table 28 Example of Credit card payment

In case of payment using Cash:

The following additional information is returned:

Designation	Repetition	Status	Location	Comments
Payment Processing structure			IATA_OrderViewRS/PaymentFunctions/PaymentProcessingSummary	
PaymentMethod	1	M	/PaymentProcessingSummaryPaymentMethod	Method of payment.
Cash structure	1	M	IATA_OrderViewRS/PaymentFunctions/PaymentProcessingSummary/PaymentProcessingSummaryPaymentMethod/SettlementPlan	
IATA_Number	0...1	O	/IATA_Number	IATA-assigned agency number.

Designation	Repetition	Status	Location	Comments
Cash	1	M	/PaymentTypeCode	"CA" for Cash.

```

<PaymentFunctions>
  <OrderAssociation>
    <OrderItemRefID>6X172ABDCE100_SRV9</OrderItemRefID>
    <OrderRefID>6X172ABDCE100</OrderRefID>
  </OrderAssociation>
  <PaymentProcessingSummary>
    <Amount CurCode="EUR">60.00</Amount>
    <PaymentID>PAY1</PaymentID>
    <PaymentProcessingSummaryPaymentMethod>
      <SettlementPlan>
        <IATA_Number>12345678</IATA_Number>
        <PaymentTypeCode>CA</PaymentTypeCode>
      </SettlementPlan>
    </PaymentProcessingSummaryPaymentMethod>
    <PaymentStatusCode>SUCCESSFUL</PaymentStatusCode>
  </PaymentProcessingSummary>
</PaymentFunctions>

```

Table 29 Example of Cash payment

In case of EasyPay payment:

The following additional information is returned:

IATA EasyPay is a “pay as you go” e-wallet solution for agents to issue tickets via the BSP. IATA EasyPay is a closed-loop and proprietary payment system.

Designation	Repetition	Status	Location	Comments
Payment Processing structure			IATA_OrderViewRS/PaymentFunctions/PaymentProcessingSummary	
Easy Pay structure	1	M	IATA_OrderViewRS/PaymentFunctions/PaymentProcessingSummary/PaymentProcessingSummaryPaymentMethod/IATA_EasyPay	
ApprovalCode	0...1	O	/ApprovalCode	Approval code for payment

```

<PaymentFunctions>
  <OrderAssociation>
    <OrderItemRefID>6X172ABDCE100_AIR1</OrderItemRefID>
    <OrderRefID>6X172ABDCE100</OrderRefID>
  </OrderAssociation>
  <PaymentProcessingSummary>

```



```

<Amount CurCode="EUR">250.00</Amount>
<PaymentID>PAY1</PaymentID>
<PaymentProcessingSummaryPaymentMethod>
  <IATA_EasyPay>
    <ApprovalCode>APS1OK</ApprovalCode>
  </IATA_EasyPay>
</PaymentProcessingSummaryPaymentMethod>
<PaymentStatusCode>SUCCESSFUL</PaymentStatusCode>
</PaymentProcessingSummary>
</PaymentFunctions>

```

Table 29 Example of Easy Pay payment

In case of any other method of payment:

The following structure will be used:

Designation	Repetition	Status	Location	Comments
Payment Processing structure			IATA_OrderViewRS/PaymentFunctions/PaymentProcessingSummary	
PaymentMethod	1	M	/PaymentProcessingSummaryPaymentMethod	Method of payment.
RemarkText	0...1	O	/Desc/DescText	Free text.
OtherPaymentMethod			IATA_OrderViewRS/PaymentFunctions/PaymentProcessingSummary/PaymentProcessingSummaryPaymentMethod/OfflinePayment	
Payment Type	1	M	/PaymentTypeCode	Payment Type code, OT (other type).

```

<PaymentFunctions>
  <OrderAssociation>
    <OrderItemRefID>6X172ABDCE100_SRV9</OrderItemRefID>
    <OrderRefID>6X172ABDCE100</OrderRefID>
  </OrderAssociation>
  <PaymentProcessingSummary>
    <Amount CurCode="EUR">60.00</Amount>
    <Desc>
      <DescText>123465798</DescText>
    </Desc>
    <PaymentID>PAY1</PaymentID>
    <PaymentProcessingSummaryPaymentMethod>
      <OfflinePayment>
        <PaymentTypeCode>OT</PaymentTypeCode>
      </OfflinePayment>
    </PaymentProcessingSummaryPaymentMethod>
    <PaymentStatusCode>SUCCESSFUL</PaymentStatusCode>
  </PaymentProcessingSummary>
</PaymentFunctions>

```

Table 30 Example of Other method of payment

In case of unpaid order with credit card fee:

In this case one payment function without PaymentProcessingSummary is returned to store the total amount of card OB fees.

Designation	Repetition	Status	Location	Comments
Order Association structure		O	IATA_OrderViewRS/PaymentFunctions/OrderAssociation	
Order-ItemRefID	0...N	O	/OrderItemRefID	Order item reference.
OrderRefID	1	M	/OrderRefID	Order reference.
Conditions structures	0...1	O	/IATA_OrderViewRS/PaymentFunctions/PaymentSupportedMethod	
Type of card	0...1	O	/PaymentMethodAd-dllInfo/PaymentCardAd-dllInfo/CardTypeText	Type of card (Examples: Credit card, Debit card, etc...).
Fee amount	0...1	O	/PaymentSurcharge/PreciseAmount	Precise amount of the applicable Credit card OB fees.
Payment type code	0...1	M	/PaymentTypeCode	CC=Customer Card, see ATS Codeset PAYT for other types.

```

<PaymentFunctions>
  <PaymentSupportedMethod>
    <PaymentMethodAddlInfo>
      <PaymentCardAddlInfo>
        <CardTypeText>Credit card</CardTypeText>
      </PaymentCardAddlInfo>
    </PaymentMethodAddlInfo>
    <PaymentSurcharge>
      <PreciseAmount CurCode="AUD">31.50</PreciseAmount>
    </PaymentSurcharge>
    <PaymentTypeCode>CC</PaymentTypeCode>
  </PaymentSupportedMethod>
</PaymentFunctions>

```

Table 30 Example of PaymentFunction in an unpaid order with card OB fee

Error

If a blocking error occurred during the process, the Error Structure is returned and filled.

Designation	Repetition	Status	Location	Comments
Error structure	1...N	M	.../Error	
Code	0...1	O	/Code	Error code.
DescText	0...1	O	/DescText	Free text description of the provided error.
LangCode	1	M	/LangCode	The two letters ISO language code associated with the error response.
TypeCode	1	M	/TypeCode	E - Error with impact on flow execution. W - Warning with no impact on flow execution. F - Fatal error that causes flow termination.

```

<Error>
  <Code>911</Code>
  <DescText>UNABLE TO RETRIEVE OFFER</DescText>
  <LangCode>EN</LangCode>
  <TypeCode>E</TypeCode>
</Error>

```

Table 41 Error

Non-exhaustive list of errors supported

AirShopping	
Error Code	Error Description
710	NO FARE FOUND FOR REQUESTED ITINERARY
710	NO ITINERARY FOUND FOR REQUESTED SEGMENT
367	NO ACTIVE ITINERARY IN THE AIRLINE PROFILE
710	UNABLE TO FARE - PRICE MANUALLY
710	NO FARE FOUND FOR REQUESTED FARE FAMILY
911	TARGET OFFICE ID NOT FOUND
710	NO JOURNEY FOUND FOR REQUESTED ITINERARY
710	NO FARE FAMILY FOUND FOR REQUESTED COMMERCIAL FARE FAMILY
710	THE SYSTEM DOES NOT ACCEPT MORE THAN 9 PASSENGERS. PLEASE CHANGE YOUR REQUEST
710	NO FLIGHT FOUND FOR REQUESTED ITINERARY
OfferPrice	
Error Code	Error Description
911	UNABLE TO RETRIEVE OFFER
911	INTERNAL PROCESSING ERROR
912	INVALID INPUT DATA
911	UNEXPECTED ERROR DURING SERVICE EXECUTION
OrderCreate	
Error Code	Error Description

911	NOT AVAILABLE AND WAITLIST CLOSED
911	UNABLE TO CREATE ORDER
911	UNABLE TO RETRIEVE OFFER
912	ERROR AT END OF TRANSACTION TIME: SIMULTANEOUS CHANGES TO PNR - USE WRA/RT TO PRINT OR IGNORE
911	SPECIFIC SEAT REQUESTED NOT AVAILABLE - RESTRICTED
911	NOT AVAILABLE IN THIS CONNECTION
160	INVALID PASSENGER SELECTION
149	INVALID NAME LENGTH: ITEM TOO LONG / NOT ENTERED /
912	ERROR AT END OF TRANSACTION TIME: NEED TELEPHONE, TICKET RECONCILIATION NEEDED
462	PAYMENT FAILED
318	INVALID PASSENGER CONTACT: INVALID PASSENGER ASSOCIATION
911	REQUEST REJECTED
911	SPECIFIC SEAT REQUESTED IS NOT AVAILABLE.
911	SSR COULD NOT BE PROCESSED CORRECTLY: INVALID TEXT DATA
425	FQTV NUMBER NOT ACCEPTED: FREQUENT FLYER NUMBER NOT FOUND
466	INVALID FORM OF PAYMENT
425	FQTV NUMBER NOT ACCEPTED: NO MATCH FOR NAME
912	ERROR AT END OF TRANSACTION TIME: SIMULTANEOUS CHANGES TO PNR - USE WRA/RT TO PRINT OR IGNORE, TICKET RECONCILIATION NEEDED
SeatAvailability	
Error Code	Error Description
911	UNABLE TO RETRIEVE OFFER
715	INVALID FARE BASIS
160	INVALID PASSENGER SELECTION
129	NO MATCH FOR RECORD LOCATOR
911	UNABLE TO RETRIEVE PNR: OK
715	INVALID REQUESTED BOUND
73R	INVALID FARE BASIS
ServiceList	

Error Code	Error Description
911	CHECK FORMAT
911	NO VALID RECOMMENDATIONS FOUND
911	INVALID SEGMENT SELECTION
911	SPECIFY PRINTER FOR THIS STOCK TYPE
911	ACTION CODE
911	CHECK CARRIER CODE
911	CHECK - CALL SUPERVISOR
911	NO NAME
911	ITINERARY PRICING REQUIRED BEFORE SERVICE PRICING
OrderRetrieve	
Error Code	Error Description
911	RESERVATION PREVIOUSLY CANCELLED
129	NO MATCH FOR RECORD LOCATOR
911	INVALID NAME
911	INVALID RECORD LOCATOR
911/36 8	AUTHENTICATION ERROR
911/36 8	NOT AUTHORIZED
911/36 8	TARGET OFFICE ID NOT FOUND
911	UNEXPECTED ERROR DURING SERVICE EXECUTION
911	INTERNAL PROCESSING ERROR
OrderReshop	
Error Code	Error Description
368	ATC REFUND NOT AUTHORIZED
911	UNABLE TO PROCESS SHOPPING: NO FARE FOUND FOR REQUESTED ITINERARY
911	UNABLE TO PROCESS RESHOP - INELIGIBLE FOR REQUESTED ACTION

911	INVALID COUPON STATUS FOR TICKET UPDATE
911	UNABLE TO RETRIEVE PNR: NO MATCH FOR RECORD LOCATOR
911	TICKET IS NOT ELIGIBLE FOR EXCHANGE
911	UNABLE TO RETRIEVE OFFER
368	NOT AUTHORIZED
912	INVALID INPUT DATA
30	UNABLE TO PROCESS REFUND - PROCESS MANUALLY
911	UNABLE TO PROCESS SHOPPING: NO ITINERARY FOUND FOR REQUESTED SEGMENT
911	CHECK NUMBER OF ITEMS IN LIST
30	INVALID REFUND AMOUNT PLEASE IGNORE AND PROCESS MANUALLY
913	UNABLE TO RETRIEVE PNR: NO MATCH FOR RECORD LOCATOR
911	REFUND PROCESS FAILED
OrderQuote	
Error Code	Error Description
368	NOT AUTHORIZED
368	RESHOP OPTIONS RESTRICTED
911	NOT ALLOWED FOR WAITLISTED SEGMENTS
OrderChange	
Error Code	Error Description
462	PAYMENT FAILED
376/911	UNABLE TO CREATE A TRAVEL-DOCUMENT / PAYMENT NOT REVERSED
466	UNABLE TO CREATE PAYMENT SOLUTION - REFER TO DISPATCH REPORT
911	SPECIFIC SEAT REQUESTED IS NOT AVAILABLE.
466	INVALID FORM OF PAYMENT
911	SSR NOT CREATED - DUPLICATE EXISTS
376/911	ERROR AT ISSUANCE TIME: XX ETKT: NOT AUTHORISED
911	SSR NOT CREATED - DUPLICATE MEAL
911	UNABLE TO CREATE ORDER

368	NOT AUTHORIZED BY IATA
376	OB FEES PRICING CALCULATION PROBLEM: OB Fees pricing mismatch. Please price the offer again
911	RESERVATION PREVIOUSLY CANCELLED
911	ERROR AT ISSUANCE TIME: TST EXPIRED - OVERRIDE OR DELETE AND REPRICE
376	ERROR AT ISSUANCE TIME: TICKETING INHIBITED-SSR DOCS MISSING FOR P1
912	ERROR AT END OF TRANSACTION TIME: SIMULTANEOUS CHANGES TO PNR - USE WRA/RT TO PRINT OR IGNORE
911	SEAT ITEMS ALREADY EXIST FOR REQUESTED SEGMENTS
OrderList	
Error Code	Error Description
911	NO ORDER FOUND
368	NOT AUTHORIZED

Version

This section describes the IATA payload standard attributes providing some ID that identified a transaction as well as the IATA NDC version used.

Designation	Repetition	Status	Location	Comments
Correlation ID	0...1	O	.../PayloadAttributes/CorrelationID	A unique alphanumeric ID to identify the transaction. Mandatory for end-to-end correlation of log messages with the corresponding Web service message transaction.
Message version	0...1	O	.../PayloadAttributes/VersionNumber	Specify the NDC Schema Version to which the message conforms. For all IATA versioned messages, the version of the message is indicated by a decimal value.


```
<PayloadAttributes>  
  <CorrelationID>0123456789#ABCD</CorrelationID>  
  <VersionNumber>21.3</VersionNumber>  
</PayloadAttributes>
```

Table 42 Example of PayloadAttributes

Troubleshooting

Error message	Description
UNABLE TO RETRIEVE PNR: INVALID RECORD LOCATOR	The order id provided is invalid or doesn't exist
RESERVATION PREVIOUSLY CANCELLED	The order has been cancelled.

Examples

Use case 1: Order Retrieve using the OrderID filter (Unpaid order 2 ADT, 1CHD, 1INF with Seat and Ancillary service)

Use Case Description

This order is retrieved using its OrderID and contains:

- 4 PAX: 2 ADT, 1 CHD and 1 INF.
- Ancillary service.
- Seat Item.

Pre-conditions

This order has been created with OrderCreateRQ request and has not been paid and issued.

Note: The Order reference given in the example is for example purposes only.

```

<IATA_OrderRetrieveRQ>
  <DistributionChain>
    <DistributionChainLink>
      <ContactInfo>
        <ContactInfoID>123456</ContactInfoID>
        <EmailAddress>
          <EmailAddressText>TEST@AMADEUS.COM</EmailAddressText>
        </EmailAddress>
        <Phone>
          <PhoneNumber>+33493101010</PhoneNumber>
        </Phone>
      </ContactInfo>
      <Ordinal>1</Ordinal>
      <OrgRole>Seller</OrgRole>
      <ParticipatingOrg>
        <OrgID>12345678</OrgID>
      </ParticipatingOrg>
    </DistributionChainLink>
    <DistributionChainLink>
      <Ordinal>2</Ordinal>
      <OrgRole>Distributor</OrgRole>
      <ParticipatingOrg>
        <OrgID>1A</OrgID>
      </ParticipatingOrg>
    </DistributionChainLink>
    <DistributionChainLink>
      <Ordinal>3</Ordinal>
      <OrgRole>Carrier</OrgRole>
      <ParticipatingOrg>
        <OrgID>6X</OrgID>
      </ParticipatingOrg>
    </DistributionChainLink>
  </DistributionChain>
  <PayloadAttributes>
    <VersionNumber>21.3</VersionNumber>
  </PayloadAttributes>
  <POS>
    <Country>
      <CountryCode>FR</CountryCode>
    </Country>
  </POS>
  <Request>
    <OrderValidationFilterCriteria>
      <OrderFilterCriteria>
        <OrderID>6X043ABCDE100</OrderID>
        <OwnerCode>6X</OwnerCode>
      </OrderFilterCriteria>
    </OrderValidationFilterCriteria>
  </Request>
</IATA_OrderRetrieveRQ>

```

Table 43 Use Case 1 – OrderRetrieveRQ Query

```

<IATA_OrderViewRS>
  <DistributionChain>
    <DistributionChainLink>
      <ContactInfo>
        <ContactInfoID>123456</ContactInfoID>
        <EmailAddress>
          <EmailAddressText>TEST@AMADEUS.COM</EmailAd-
dressText>
          </EmailAddress>
          <Phone>
            <PhoneNumber>+33493101010</PhoneNumber>
          </Phone>
        </ContactInfo>
        <Ordinal>1</Ordinal>
        <OrgRole>Seller</OrgRole>
        <ParticipatingOrg>
          <OrgID>12345678</OrgID>
        </ParticipatingOrg>
        <SalesBranch>
          <SalesBranchID>NCE6X01AB</SalesBranchID>
        </SalesBranch>
      </DistributionChainLink>
      <DistributionChainLink>
        <Ordinal>2</Ordinal>
        <OrgRole>Distributor</OrgRole>
        <ParticipatingOrg>
          <OrgID>1A</OrgID>
        </ParticipatingOrg>
      </DistributionChainLink>
      <DistributionChainLink>
        <Ordinal>3</Ordinal>
        <OrgRole>Carrier</OrgRole>
        <ParticipatingOrg>
          <OrgID>6X</OrgID>
        </ParticipatingOrg>
      </DistributionChainLink>
    </DistributionChain>
    <Response>
      <DataLists>
        <BaggageAllowanceList>
          <BaggageAllowance>
            <ApplicablePartyText>Traveler</ApplicableParty-
Text>
            <BaggageAllowanceID>FBA1</BaggageAllowanceID>
            <PieceAllowance>
              <TotalQty>0</TotalQty>
            </PieceAllowance>
            <TypeCode>Checked</TypeCode>
          </BaggageAllowance>
        </BaggageAllowanceList>
        <ContactInfoList>
          <ContactInfo>
            <ContactInfoID>CTCPAX2_1</ContactInfoID>
            <EmailAddress>
              <EmailAddressText>A-DESSE@MAIL.COM</EmailAd-
dressText>

```

```

        </EmailAddress>
        <IndividualRefID>PAX2</IndividualRefID>
        <Phone>
            <ContactTypeText>HOME</ContactTypeText>
            <CountryDialingCode>33</CountryDialingCode>
            <PhoneNumber>3392946493</PhoneNumber>
        </Phone>
    </ContactInfo>
    <ContactInfo>
        <ContactInfoID>CTCPAX3_1</ContactInfoID>
        <EmailAddress>
            <EmailAddressText>J-DESSE@MAIL.COM</EmailAd-
dressText>
        </EmailAddress>
        <IndividualRefID>PAX3</IndividualRefID>
        <Phone>
            <ContactTypeText>MOBILE</ContactTypeText>
            <CountryDialingCode>33</CountryDialingCode>
            <PhoneNumber>6362946493</PhoneNumber>
        </Phone>
    </ContactInfo>
    <ContactInfo>
        <ContactInfoID>CTCPAX5_1</ContactInfoID>
        <EmailAddress>
            <EmailAddressText>P-DESSE@MAIL.COM</EmailAd-
dressText>
        </EmailAddress>
        <IndividualRefID>PAX5</IndividualRefID>
        <Phone>
            <ContactTypeText>MOBILE</ContactTypeText>
            <CountryDialingCode>33</CountryDialingCode>
            <PhoneNumber>6962946493</PhoneNumber>
        </Phone>
    </ContactInfo>
</ContactInfoList>
<DatedMarketingSegmentList>
    <DatedMarketingSegment>
        <Arrival>
            <AircraftScheduledDateTime>2024-05-
24T11:20:00</AircraftScheduledDateTime>
            <IATA_LocationCode>HEL</IATA_LocationCode>
        </Arrival>
        <CarrierDesigCode>6X</CarrierDesigCode>
        <CarrierName>AMADEUS SIX</CarrierName>
        <DatedMarketingSegmentId>DMS1</DatedMarketingSeg-
mentId>
        <DatedOperatingSegmentRefId>DOS1</DatedOperat-
ingSegmentRefId>
        <Dep>
            <AircraftScheduledDateTime>2024-05-
24T07:30:00</AircraftScheduledDateTime>
            <IATA_LocationCode>CDG</IATA_LocationCode>
            <TerminalName>2B</TerminalName>
        </Dep>
        <MarketingCarrierFlightNumberText>1582</Market-
ingCarrierFlightNumberText>
    </DatedMarketingSegment>
</DatedMarketingSegmentList>

```

```

        </DatedMarketingSegment>
        <DatedMarketingSegment>
            <Arrival>
                <AircraftScheduledDateTime>2024-05-
31T09:40:00</AircraftScheduledDateTime>
                <IATA_LocationCode>CDG</IATA_LocationCode>
                <TerminalName>2B</TerminalName>
            </Arrival>
            <CarrierDesigCode>6X</CarrierDesigCode>
            <CarrierName>AMADEUS SIX</CarrierName>
            <DatedMarketingSegmentId>DMS2</DatedMarketingSeg-
mentId>
            <DatedOperatingSegmentRefId>DOS2</DatedOperat-
ingSegmentRefId>
            <Dep>
                <AircraftScheduledDateTime>2024-05-
31T07:35:00</AircraftScheduledDateTime>
                <IATA_LocationCode>HEL</IATA_LocationCode>
            </Dep>
            <MarketingCarrierFlightNumberText>1571</Market-
ingCarrierFlightNumberText>
        </DatedMarketingSegment>
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viceDefinitionRefID>

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    </Remark>
</Processing>
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    <CorrelationID>F5JI01L0ELP301HM#TQSLYG#91</CorrelationID>
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</IATA_OrderViewRS>

```

Table 44 Use Case 1 – OrderViewRS

Use case 2: Order Retrieve after Paid Exchange with Penalty

Use case description

After exchange, an EMD is added in the order.

Passenger name provided in input of the request.

```

<IATA_OrderRetrieveRQ>
  <DistributionChain>
    <DistributionChainLink>
      <ContactInfo>
        <ContactInfoID>123456</ContactInfoID>
        <EmailAddress>
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        </EmailAddress>
        <Phone>
          <PhoneNumber>+33493101010</PhoneNumber>
        </Phone>
      </ContactInfo>
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      <OrgRole>Seller</OrgRole>
      <ParticipatingOrg>
        <OrgID>12345678</OrgID>
      </ParticipatingOrg>
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        </Individual>
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</Request>
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Table 45 Use Case 2 - OrderRetrieveRQ

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dressText>
        </EmailAddress>
        <Phone>
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        </Phone>
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      <ParticipatingOrg>
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      </ParticipatingOrg>
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      <OrgRole>Carrier</OrgRole>
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  </OrderAssociation>
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    <PaymentProcessingSummaryPaymentMethod>
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    </PaymentProcessingSummaryPaymentMethod>
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Table 46 Use Case 2 OrderViewRS

Use case 3: OrderViewRS with residual value

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        </EmailAddress>
        <Phone>
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        </Phone>
      </ContactInfo>
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      <OrgRole>Seller</OrgRole>
      <ParticipatingOrg>
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      <ParticipatingOrg>
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      </ParticipatingOrg>
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  </DistributionChain>
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Table 47 Use Case 3 - OrderRetrieveRQ

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        <ParticipatingOrg>
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        </ParticipatingOrg>
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      <DistributionChainLink>
        <Ordinal>3</Ordinal>
        <OrgRole>Carrier</OrgRole>
        <ParticipatingOrg>
          <OrgID>6X</OrgID>
        </ParticipatingOrg>
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    </Tax>
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    </Tax>
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Table 48 Use Case 3 - OrderViewRS

Glossary

CC - Credit Card

FBA - Free Baggage Allowance

FF - Frequent Flyer

FOP - Form Of Payment

FOID - Form Of Identification

FQTV - Frequent flyer code for accruing miles

MCO - Miscellaneous Charge Order

PNR - Passenger Name Record

PTC - Passenger Type Code

RFIC - Reason For Issuance Code

RFISC - Reason for Issuance Sub-Code

SSR - Special Service Request

SVC - Manual Auxiliary Segment

TST - Transitional Stored Ticket

TSM - Transitional Stored MCO

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