

OrderCreate 21.3

Implementation guide

Table of Contents

— Interface Overview	4
● Description	4
● Current scope	4
● Out of scope	4
● Prerequisites	4
— Building a Query: OrderCreateRQ	5
● Distribution Chain	5
● Payload Attributes	7
● POS	8
● Augmentation points	8
● PaymentCardApproval	8
● InstructionsList	9
● DataList	10
● Contact	10
● Passengers	15
● ServiceDefinitionList	23
● CreateOrder	24
● PaymentFunctions	27
● Promotion code	33
— Receiving a Reply: OrderViewRS	35
● Success	35
● Order	35
● DataLists	56
● Tickets Information	84
● Remarks (non-associated)	90
● Warning	91

● Error	92
● Non-exhaustive list of errors supported	93
● Version	94
— Troubleshooting	96
● Input Validation Errors.....	96
● Input Validation Warnings	97
● Processing Errors.....	97
● Processing warnings.....	98
— Detailed Use Cases	99
● Use case 1: 1 PAX ADT, 1 ROUND-TRIP	99
● Use case 2: 2 PAX,1CHD and 1INF, payment by cash.....	113
● Use case 3 : 1PAX , 1 Ancillary for ADT with text information.....	148
● Use case 4 : 1 PAX ADT, 1 ROUND-TRIP, 1 seat	152
● Use case 5 : 1 PAX ADT with GST information	170
— Glossary	191
— Legal disclaimer	192

Interface Overview

Description

The OrderCreateRQ verb is used to create an order using the offer's details. The passenger info must be sent at this step. The payment information might be added (instant payment).

OrderView response returns the order information.

Current scope

Are considered in the scope of the current Altea NDC release:

- The API can create an order from a priced offer containing Flight OfferItems, and a selection of ancillary offer items.
- Only one form of payment is accepted per transaction.
- The only accepted form of payment are Cash and Credit Card.
 - In case of Credit Card payment, it is possible to use a pre-authenticated card (3dsrv2).
- The order can be created with instant payment, or without payment.

Out of scope

Here are the limitations related to the current Altéa NDC release:

- Payment with AMOPs, vouchers are not supported, as multi-fop payment.
- Group bookings are not supported.

Prerequisites

- The minimum requirement is to select an offer containing flight offerItems (AirShoppingRQ), and price it (OfferPriceRQ).

Building a Query: OrderCreateRQ

This section describes the implementation of the input message based on the **NDC schema version 21.3**.

Distribution Chain

The distribution chain data must be provided in any input request of the services described above:

Designation	Repetition	Status	Location	Comments
Distribution Chain Link	1...N	M	.../DistributionChain/DistributionChainLink	Defines an organization playing a participating role in an instance of a distribution channel. <u>NB: No more than 3 entities can be considered - a single seller / a single distributor / a single carrier.</u>
Ordinal	1	M	/Ordinal	Position of the organization in the distribution chain. This number indicates the order in which the organization participated. Position starts with "1" following ascending order from the seller to the carrier.
Organization Role	1	M	/OrgRole	Role of the organization participating in the distribution chain defined as follow: <ul style="list-style-type: none">• Seller - end buyer facing.• Distributor - an intermediary.• Carrier - the responsible supplier.
Contact Info	0...1	O	.../DistributionChain/DistributionChainLink/ContactInfo	The electronic or geographic address provided by an organization as the contact channel
Contact Info ID	1	M	/ContactInfoID	Organization's contact unique Identifier acting as a reference.
Contact Purpose Text	0...1	O	/ContactPurposeText	Fixed value: "STANDARD".

Designation	Repetition	Status	Location	Comments
Email	0...1	O	/EmailAddress	
Email Address	1	M	/EmailAddress/EmailAddressText	The seller's email address used for contact purposes. NB: Only used at OrderCreateRQ.
Phone	0...1	O	/Phone	
Type of contact	0...1	O	/Phone/ContactTypeText	Fixed value: "Mobile". NB: Only used at OrderCreateRQ.
Phone number	0...1	O	/Phone/PhoneNumber	The seller's phone number used for contact purposes. Example: +33687965842
Participatin g Organization	1	M	.../DistributionChain/D istributionChainLink/P articipatingOrg	Organized structure representing the participants.
Organization Name	0...1	O	/Name	Name of the organization.
Organization ID	1	M	/OrgID	Organization code or identifier. Possible values: <ul style="list-style-type: none">• for Seller: IATA Number, TIDs (Travel Industry Designator Service), AgencyID.• for Distributor: Unique alphanumeric identifier (3 characters maximum).• for Carrier: Airline Code (2 alphanumeric identifier). AgencyID shall be used when partner has no IATA Number nor TIDS and it must be an 8-digit numeric code to be reported to the revenue accounting.
Sales Branch	0...1	O	.../DistributionChain/D istributionChainLink/S alesBranch	
Sales Branch ID	1	M	/SalesBranch/SalesBranchID	The industry-wide unique identifier of the sales branch. Commonly,

Designation	Repetition	Status	Location	Comments
				Pseudo City Code may be used or a bilaterally agreed code.

```

<DistributionChain>
    <DistributionChainLink>
        <ContactInfo>
            <ContactInfoID>123456</ContactInfoID>
            <EmailAddress>
                <EmailAddressText>TEST@AMADEUS.COM</EmailAddressText>
            </EmailAddress>
            <Phone>
                <PhoneNumber>+33493101010</PhoneNumber>
            </Phone>
        </ContactInfo>
        <Ordinal>1</Ordinal>
        <OrgRole>Seller</OrgRole>
        <ParticipatingOrg>
            <OrgID>12345678</OrgID>
        </ParticipatingOrg>
        <SalesBranch>
            <SalesBranchID>NCE6X01AB</SalesBranchID>
        </SalesBranch>
    </DistributionChainLink>
    <DistributionChainLink>
        <Ordinal>2</Ordinal>
        <OrgRole>Distributor</OrgRole>
        <ParticipatingOrg>
            <OrgID>1A</OrgID>
        </ParticipatingOrg>
    </DistributionChainLink>
    <DistributionChainLink>
        <Ordinal>3</Ordinal>
        <OrgRole>Carrier</OrgRole>
        <ParticipatingOrg>
            <OrgID>6X</OrgID>
        </ParticipatingOrg>
    </DistributionChainLink>
</DistributionChain>

```

Table 1 Example of DistributionChain

Payload Attributes

IATA payload standard attributes.

Designation	Repetition	Status	Location	Comments
Message version	0...1	O	.../PayloadAttributes/VersionNumber	The IATA NDC schema we comply with - the version of the message is indicated by a decimal value.

```
<PayloadAttributes>
  <VersionNumber>21.3</VersionNumber>
</PayloadAttributes>
```

Table 2 Example of PayloadAttributes

POS

The Point of Sale is the information identifying the location and other attributes of the entity performing transactions.

Designation	Repetition	Status	Location	Comments
Country Code	1	M*	.../POS/Country/CountryCode	Country code following ISO 3166 with 2 alpha country code. Examples: FR, US. <i>*Mandatory field for configuration purpose (Agency handling, Reporting, ...).</i>

```
<POS>
  <Country>
    <CountryCode>FR</CountryCode>
  </Country>
</POS>
```

Table 3 Example of POS

Augmentation points

PaymentCardApproval

PaymentCardApproval is used by airlines which need to allow approval for some market when using Credit Card payment method. It can be used with OrderCreate or OrderChange.

Designation	Repetition	Status	Location	Comments
PaymentCardApproval	0...1	O	.../AugmentationPoint/PaymentCardApproval	Payment card approval process.
Approval code	0...1	O	/ApprovalCode	Credit card external approval code. Should be allowed via configuration. Maximum length: 8 characters.

```

<AugmentationPoint
  xmlns="http://www.iata.org/IATA/2015/EASD/00/AMA_AugmentationPoint">
  <PaymentCardApproval>
    <ApprovalCode>123456789</ApprovalCode>
  </PaymentCardApproval>
</AugmentationPoint>

```

Table 4 Example of PaymentCardApproval

InstructionsList

The InstructionsList is used to manage the fare endorsement (FE). It allows the airline to add dynamic variables in the endorsement box of the ticket, for example restrictions, comments, or rules, as a free text. The added information in the endorsement box will remain available in the ticket until the document is purged, as per the retention period defined by the airline.

Designation	Repetition	Status	Location	Comments
Instructions section			.../AugmentationPoint/AugmentationPoint/InstructionsList	
Instruction	1...N	M	/Instruction	One <Instruction> per PTC.
Instruction method	1	M	/Instruction/Desc	Description node.
Instruction text	0...1	O	/Instruction/Desc/DescText	Description text Value that corresponds to the free text added by the airline. Remark: If there are several <Instruction> WITH the same PTC (example: 2ADT), then only the DescText of the first ADT will be returned
Instruction Type	1	M	/Instruction/InstructionType	Type of Instruction. It is a unique Key: FE.
passenger association	0...N	O	/Instruction/PassengerRefID	Associated passenger(s) ID(s).

```

<AugmentationPoint
  xmlns="http://www.iata.org/IATA/2015/EASD/00/AMA_AugmentationPoint">
  <AugmentationPoint>
    <InstructionsList>
      <Instruction>
        <Desc>
          <DescText>Put your description here</DescText>
        </Desc>
        <InstructionType>FE</InstructionType>
        <PaxRefID>PAX2</PaxRefID>
      </Instruction>
      <Instruction>
        <Desc>
          <DescText>Put your description here</DescText>
        </Desc>
        <InstructionType>FE</InstructionType>
        <PaxRefID>PAX3</PaxRefID>
        <PaxRefID>PAX4</PaxRefID>
      </Instruction>
    </InstructionsList>
  </AugmentationPoint>
</AugmentationPoint>

```

Table 5 Example of several Paxs

DataList

Contact

Contact information:

Each ContactInfo should be referenced to an IndividualRefID, otherwise it will not be associated, and it will be considered as a Travel Agent contact.

Designation	Repetition	Status	Location	Comments
Passenger Contacts	1...N	M	IATA_OrderCreateRQ/Request/DataLists/ContactInfoList/ContactInfo	
ContactInfoID	1	0	/ContactInfo/ContactInfoID	Uniquely identifies a set of contact information.
Contact Type	1	0	/ContactInfo/ContactPurposeText	The ContactPurposeText field indicates the purpose of the contact elements in the structure. The following values can be used: <ul style="list-style-type: none"> • 4 for home phone number purpose (only "Phone" section is expected).

Designation	Repetition	Status	Location	Comments
				<ul style="list-style-type: none"> • 7 for mobile phone number purpose (only "Phone" section is expected). • 10 for email address purpose (only "EmailAddress" section is expected). • BIL for billing purposes (only "PostalAddress" section is expected). • 702 for mailing purposes (only "PostalAddress" section is expected). • 703 for SSR DOCA for destination address purposes (only "PostalAddress" section is expected). • NTF for notification purposes (only "Phone", "EmailAddress" and/or "OtherAddress" sections are expected). • GST: for goods and services taxes purposes (for more information see the India GST section). • OTH or no value: for standard purposes (only "Phone" and/or "EmailAddress" sections are expected). • If another value is sent, the system returns an error "INVALID INPUT DATA: INVALID PASSENGER CONTACT".
Reference	1	O	/ContactInfo/IndividualRefID	<p>Reference to the passenger for which this contact applies.</p> <p>Note that the field is optional, but for a ContactInfo section, there must be either the field ContactInfo/Individual/Surname or the field ContactInfo/IndividualRefID sent in the input. Otherwise, the error "INVALID PASSENGER CONTACT: NEED PASSENGER ASSOCIATION" is returned.</p>
Name	1	O	/ContactInfo/Individual	In case another person is paying for the ticket, this person information must be provided here. Otherwise, the information from the associated passenger is used.

Designation	Repetition	Status	Location	Comments
First name	0...5	O	/ContactInfo/Individual/GivenName	Example: Jean.
Last name	1	M	/ContactInfo/Individual/Surname	Surname of the passenger for which this contact applies. It is used for credit card holder name. Example: Dupont.
Title	1	O	/ContactInfo/Individual/TitleName	Example: Mr.
Email section	0...N	O	/ContactInfo/EmailAddress	Email contact for a passenger.
Email Label	1	O	/ContactInfo/EmailAddress/ContactTypeText	<p>ContactTypeText field allows to discriminate between the Contact Info Type. In other words, it will allow the seller to differentiate different Emails.</p> <p>Possible values are:</p> <ul style="list-style-type: none"> • PER for personal purpose (can be used if ContactPurposeText is 10) • PRO for business purpose (can be used if ContactPurposeText is 10) • OTH for other cases purpose (can be used if ContactPurposeText is 10, NTF, GST, OTH or no value)
Email Address	1	M	/ContactInfo/EmailAddress/EmailAddressText	The passenger email address for contact. At least one mandatory if no phone contact.
Phone section	0...N	O	/ContactInfo/Phone	Phone contact for a passenger.
Phone Label	1	M	/ContactInfo/Phone/ContactTypeText	<p>ContactTypeText field allows to discriminate between the Contact Info Type. In other words, it will allow the seller to differentiate different Phones.</p> <p>Possible values are:</p> <ul style="list-style-type: none"> • PER for personal purpose (can be used if ContactPurposeText is 4 or 7) • PRO for business purpose (can be used if ContactPurposeText is 7)

Designation	Repetition	Status	Location	Comments
				<ul style="list-style-type: none"> • OTH for other cases purpose (can be used if ContactPurposeText is NTF, GST, OTH or no value)
Phone Country code	1	O	/ContactInfo/Phone/CountryDialingCode	The passenger phone country code. Example: 33. Format with a '+' (like +33) is only accepted in case of ContactPurposeText = 'Standard'
Phone Number	1	M	/ContactInfo/Phone/PhoneNumber	The passenger phone number. At least one mandatory if no email contact. If the PhoneNumber does not start with 0 and CountryDialingCode is missing, there is a logic to extract the CountryDialingCode from the PhoneNumber if it matches a list of country dialing codes.
Postal Address section	0...N	O	/ContactInfo/PostalAddress	Postal Address contact for a passenger
ContactTypeText	1	O	/PostalAddress/ContactTypeText	ContactTypeText field allows to discriminate between the Contact Info Type. For PostalAddress, only value supported is OTH (Other).
Street	1...2	M	/PostalAddress/StreetText	Street name. At least 1 is mandatory. Example: Route des Dolines.
City Name	1	O	/PostalAddress/CityName	Example: Sophia-Antipolis.
Postal Code	1	O	/PostalAddress/PostalCode	Example: 06320.
Country SubDivision Name	1	O	/PostalAddress/CountrySubDivisionName	Example: FLORIDA.
Country Code	1	O	/PostalAddress/CountryCode	Example: FR.

India GST specific format

Designation	Repetition	Status	Location	Comments
GST Contact	0...N	O	IATA_OrderCreateRQ/Request/DataLists/ContactInfoList/ContactInfo	Dedicated contact for GST data.

Designation	Repetition	Status	Location	Comments
ContactInfoD	1	M	/ContactInfo/ContactInfoID	Uniquely identifies a set of contact information.
Contact Type	1	M	/ContactInfo/ContactPurposeText	The contact type: GST .
Passenger Reference	0...1	O	/ContactInfo/IndividualRefID	Reference to the passenger for which this GST contact applies.
Passenger Email	0...1	O	/ContactInfo/EmailAddress	GST Email contact for a passenger.
Passenger Email Label	1	O	/ContactInfo/EmailAddresses/ContactTypeText	Possible values are: AGENCY, BUSINESS, HOME, INFORMATION, NONE.
Passenger Email Address	1	M	/ContactInfo/EmailAddresses/EmailAddressText	The GST email address for contact.
Passenger Phone	0...2	O	/ContactInfo/Phone	GST Phone contact for a passenger.
Passenger Phone Label	1	O	/ContactInfo/Phone/ContactTypeText	Possible values are: AGENCY, BUSINESS, HOME, INFORMATION, MOBILE, NONE.
Passenger Phone Country code	1	O	/ContactInfo/Phone/CountryDialingCode	The passenger phone country code. Example: 33.
Passenger Phone Number	1	M	/ContactInfo/Phone/PhoneNumber	The passenger phone number.
Passenger Postal Address	0..1	O	/ContactInfo/PostalAddress	Postal Address contact of the company.
Street	1..2	M	/ContactInfo/PostalAddress/StreetText	Street name. At least 1 is mandatory. Example: Route des Dolines.
City Name	1	O	/ContactInfo/PostalAddress/CityName	Example: Sophia-Antipolis.
Postal Code	1	M	/ContactInfo/PostalAddress/PostalCode	Example: 06320.
Country SubDivision Name	1	O	/ContactInfo/PostalAddress/CountrySubDivisionName	Example: TAMIL NADU.

Designation	Repetition	Status	Location	Comments
Country Code	1	M	/ContactInfo/PostalAddress/CountryCode	Example: FR.
Other Address	2	M	/ContactInfo/OtherAddress	GSTIN or company name.
Other Address Label	1	M	/ContactInfo/OtherAddress/ContactTypeText	Label. Can be GSTIN or COMPANY.
Other Address Data	1	M	/ContactInfo/OtherAddress/OtherAddressText	Either GSTIN number (if label is GSTIN) or company name (if label is COMPANY).

If GSTIN, Company Name, Postal Address or Country Code are missing in the GST contact, then process continue but a warning is returned.

Passengers

Passengers information. For each passenger one Pax element must be used.

Designation	Repetition	Status	Location	Comments
Passenger Element	1...N	O	IATA_OrderCreateRQ/Request/DataLists/PaxList/Pax	
Passenger ID	1	M	/Pax/PaxID	ID of the passenger, key that can be referenced in the whole message. It must be the same as the one used in OfferPrice.
Passenger Type	1	O	/Pax/PTC	Describes the type of the passenger. Possible values are: ADT, CHD, INF. When not present, ADT is considered by default.
Passenger Association	1	O	/Pax/PaxRefID	In case the passenger is an infant on lap, it must be associated to an ADT passenger.
Passenger Individual ID	1	M	/Pax/Individual/IndividualID	Same as PaxID as there is no longer anonymous traveler at this step.
Passenger Birth Date	1	O	/Pax/Individual/Birthdate	Passenger birth date. Example: YYYY-MM-DD. The birthdate is optional but may be necessary with specific airlines.

Designation	Repetition	Status	Location	Comments
Passenger Surname	1	M	/Pax/Individual/Surname	Passenger's family name.
Passenger First Name	1...5	M	/Pax/Individual/GivenName	Passenger's first name(s). At least one is mandatory for PNR creation.
Passenger Name Title	1	O	/Pax/Individual/TitleName	Passenger's title. Examples: MR, MRS, DR... Free-text criteria, no check about format/content is done.
Passenger Gender	1	O	/Pax/Individual/GenderCode	Passenger's gender. This value does not appear in PNR Display. XSD Possible values: Male, Female, Unknown or Other. The logic to translate them into IATA standard genders is : Male => M, Female => F, Unknown, Other or missing gender => X.
Passenger Language	1	O	/Pax/LangUsage/LangCode	Passenger's language. Used only for notification contacts.
Passenger Loyalty Program Account	0...N	O	/Pax/LoyaltyProgramAccount	Frequent Flyer Traveler information of the passenger. Note: Frequent Flyer Traveler information are considered from the offer. When the offer does not contain Frequent Flyer, the information is taken from the input.
Company Code	1	M	/LoyaltyProgramAccount/LoyaltyProgram/Carrier/AirlineDesignCode	The 2-letters code of the Airline sponsoring the Frequent Flyer Traveler program.
FF account number	1	M	/LoyaltyProgramAccount/AccountNumber	The number identifying the Frequent Flyer Traveler account.

Designation	Repetition	Status	Location	Comments
Remarks	0...N	O	/Pax/Remark	Remarks about a passenger.
Remark Content	1	M	/Remark/RemarkText	Information of the remark.
FOID	0...N	O	/Pax/FOID	Form of Identification for a passenger.
FOID Id	1	M	/FOID/FOID_ID	The ID of the Form of Identification.
FOID Type	1	M	/FOID/FOID_TypeCode	The type of identification. Following types are supported : FF - Frequent Flyer. NI - National Identity. DL - Driver's License. PP - Passport.
Passenger identity document	0...N	O	/Pax/IdentityDoc	Identification document for a passenger.
Type of passenger document	1	M	/IdentityDoc/IdentityDocTypeCode	<p>The type of passenger document. Supported values:</p> <ul style="list-style-type: none"> • PT (passport). • VS (Visa) • The type for fiscal information (CUIT, CUIL). <p>The list for fiscal information should be provided by the airline and a FS element will be created with this information.</p>
Date of Expiration	1	M*	/IdentityDoc/ExpiryDate	Example: 2017-01-13. Mandatory for the processing of Passport only, not expected for Visa and FiscalID.
Document ID value	1	M	/IdentityDoc/IdentityDocID	ID of the document. 15 characters maximum. Example: NY122345.
Country of Issuance	1	M*	/IdentityDoc/IssuingCountryCode	Country code (ISO 3166 2-alpha) from where the

Designation	Repetition	Status	Location	Comments
				document has been issued. Mandatory for the processing of Passport only, not expected for Visa and FiscalID.
Country of Residence	1	M*	/IdentityDoc/ResidenceCountryCode	Country code (ISO 3166 2-alpha) where passenger resides. Mandatory for the processing of Passport only, not expected for Visa and FiscalID.
Surname	1	M	/IdentityDoc/Surname	Holder's family name or last name, as written on the document.
Visa information	0...N	O	/Pax/IdentityDoc/Visa	Visa information for the passenger
Visa Expiry Date	1	M	/Visa/ExpiryDate	Expiry date of the Visa.
Host country Code	1	M	/Visa/HostCountryCode	Country for which the Visa apply.
Issue date	0...1	O	/Visa/IssueDate	Date of issue of the Visa.
Issuing Country Code	0...1	O	/Visa/IssuingCountryCode	Country where the Visa was issued.
Visa ID	1	M	/Visa/VisaID	ID of the Visa.
Passenger redress case	0..N	O	/Pax/RedressCase	Redress case for a passenger
Redress Case country code	1	M	/RedressCase/CountryCode	Country code (ISO 3166 2-alpha) for which the redress case applies.
Redress case ID	1	M	/RedressCase/RedressCaseID	ID of the Redress Case.

Note: Any other passenger information entered in the query will be ignored.

```

<DataLists>
  <ContactInfoList>
    <ContactInfo>
      <ContactInfoID>CTCPAX1_1</ContactInfoID>
      <EmailAddress>
        <EmailAddressText>everywhere-dessee@mail.com</EmailAddressText>
      </EmailAddress>
      <IndividualRefID>PAX1</IndividualRefID>
    </ContactInfo>
    <ContactInfo>
      <ContactInfoID>CTCPAX1_2</ContactInfoID>
      <ContactPurposeText>NTF</ContactPurposeText>
      <EmailAddress>
        <ContactTypeText>OTH</ContactTypeText>
        <EmailAddressText>home-dessee@mail.com</EmailAddressText>
      </EmailAddress>
      <IndividualRefID>PAX1</IndividualRefID>
      <Phone>
        <ContactTypeText>OTH</ContactTypeText>
        <CountryDialingCode>33</CountryDialingCode>
        <PhoneNumber>92946493</PhoneNumber>
      </Phone>
    </ContactInfo>
    <ContactInfo>
      <ContactInfoID>CTCPAX1_3</ContactInfoID>
      <ContactPurposeText>BIL</ContactPurposeText>
      <Individual>
        <Surname>Dessee</Surname>
      </Individual>
      <IndividualRefID>PAX1</IndividualRefID>
      <PostalAddress>
        <CityName>NEW York CIty</CityName>
        <ContactTypeText>OTH</ContactTypeText>
        <CountryCode>US</CountryCode>
        <CountrySubDivisionName>NEW YORK</CountrySubDivisionName>
        <PostalCode>NY 10001</PostalCode>
        <StreetText>350 FIFTH AVENUE</StreetText>
      </PostalAddress>
    </ContactInfo>
    <ContactInfo>
      <ContactInfoID>CTCPAX1_4</ContactInfoID>
      <ContactPurposeText>702</ContactPurposeText>
      <IndividualRefID>PAX1</IndividualRefID>
      <PostalAddress>
        <CityName>Sophia</CityName>
        <ContactTypeText>OTH</ContactTypeText>
        <CountryCode>FR</CountryCode>
        <CountrySubDivisionName>Florida</CountrySubDivisionName>
        <PostalCode>06300</PostalCode>
        <StreetText>8 route des dolines</StreetText>
      </PostalAddress>
    </ContactInfo>
  </ContactInfoList>

```

```

<PaxList>
  <Pax>
    <IdentityDoc>
      <ExpiryDate>2018-08-13</ExpiryDate>
      <IdentityDocID>0123456789</IdentityDocID>
      <IdentityDocTypeCode>PT</IdentityDocTypeCode>
      <IssuingCountryCode>FR</IssuingCountryCode>
      <ResidenceCountryCode>FR</ResidenceCountryCode>
      <Surname>Dessee</Surname>
    </IdentityDoc>
    <Individual>
      <Birthdate>1987-10-12</Birthdate>
      <GenderCode>F</GenderCode>
      <GivenName>Anne</GivenName>
      <IndividualID>PAX1</IndividualID>
      <Surname>Dessee</Surname>
      <TitleName>MRS</TitleName>
    </Individual>
    <LangUsage>
      <LangCode>EN</LangCode>
    </LangUsage>
    <LoyaltyProgramAccount>
      <AccountNumber>0000000000</AccountNumber>
      <LoyaltyProgram>
        <Carrier>
          <AirlineDesigCode>6X</AirlineDesigCode>
        </Carrier>
      </LoyaltyProgram>
    </LoyaltyProgramAccount>
    <PaxID>PAX1</PaxID>
    <PTC>ADT</PTC>
    <Remark>
      <RemarkText>DESSEE FAMILY TRIP</RemarkText>
    </Remark>
  </Pax>
</PaxList>
</DataLists>

```

Table 6 Example of passenger informations

```

<DataLists>
  <ContactInfoList>
    <ContactInfo>
      <ContactInfoID>CTCPAX1_1</ContactInfoID>
      <EmailAddress>
        <EmailAddressText>everywhere-dessee@mail.com</EmailAddressText>
      </EmailAddress>
      <IndividualRefID>PAX1</IndividualRefID>
    </ContactInfo>
    <ContactInfo>
      <ContactInfoID>CTCPAX1_2</ContactInfoID>
      <ContactPurposeText>NTF</ContactPurposeText>
      <EmailAddress>
        <ContactTypeText>OTH</ContactTypeText>
        <EmailAddressText>home-dessee@mail.com</EmailAddressText>
      </EmailAddress>
      <IndividualRefID>PAX1</IndividualRefID>
      <Phone>
        <ContactTypeText>OTH</ContactTypeText>
        <CountryDialingCode>33</CountryDialingCode>
        <PhoneNumber>92946493</PhoneNumber>
      </Phone>
    </ContactInfo>
    <ContactInfo>
      <ContactInfoID>CTCPAX1_3</ContactInfoID>
      <ContactPurposeText>BIL</ContactPurposeText>
      <Individual>
        <Surname>Dessee</Surname>
      </Individual>
      <IndividualRefID>PAX1</IndividualRefID>
      <PostalAddress>
        <CityName>NEW York CIty</CityName>
        <ContactTypeText>OTH</ContactTypeText>
        <CountryCode>US</CountryCode>
        <CountrySubDivisionName>NEW YORK</CountrySubDivisionName>
        <PostalCode>NY 10001</PostalCode>
        <StreetText>350 FIFTH AVENUE</StreetText>
      </PostalAddress>
    </ContactInfo>
    <ContactInfo>
      <ContactInfoID>CTCPAX1_4</ContactInfoID>
      <ContactPurposeText>702</ContactPurposeText>
      <IndividualRefID>PAX1</IndividualRefID>
      <PostalAddress>
        <CityName>Sophia</CityName>
        <ContactTypeText>OTH</ContactTypeText>
        <CountryCode>FR</CountryCode>
        <CountrySubDivisionName>Florida</CountrySubDivisionName>
        <PostalCode>06300</PostalCode>
        <StreetText>8 route des dolines</StreetText>
      </PostalAddress>
    </ContactInfo>
  <ContactInfo>

```

```

<ContactInfoID>CTCPAX1_5</ContactInfoID>
<ContactPurposeText>GST</ContactPurposeText>
<EmailAddress>
    <EmailAddressText>tcs@gst.com</EmailAddressText>
</EmailAddress>
<OtherAddress>
    <ContactTypeText>GSTIN</ContactTypeText>
    <OtherAddressText>22AAAAA0000A1Z5</OtherAddressText>
</OtherAddress>
<OtherAddress>
    <ContactTypeText>COMPANY</ContactTypeText>
    <OtherAddressText>TCS</OtherAddressText>
</OtherAddress>
<Phone>
    <ContactTypeText>BUSINESS</ContactTypeText>
    <CountryDialingCode>91</CountryDialingCode>
    <PhoneNumber>04498765432</PhoneNumber>
</Phone>
<Phone>
    <ContactTypeText>MOBILE</ContactTypeText>
    <CountryDialingCode>91</CountryDialingCode>
    <PhoneNumber>04498765433</PhoneNumber>
</Phone>
<PostalAddress>
    <CityName>CHENNAI</CityName>
    <CountryCode>IN</CountryCode>
    <CountrySubDivisionName>TAMILNADU</CountrySubDivisionName>
    <PostalCode>603024</PostalCode>
    <StreetText>TATA CONSULTANCY SERVICES</StreetText>
    <StreetText>11 FLOOR OMR SIRUSERI</StreetText>
</PostalAddress>
</ContactInfo>
</ContactInfoList>
<PaxList>
    <Pax>
        <IdentityDoc>
            <ExpiryDate>2018-08-13</ExpiryDate>
            <IdentityDocID>0123456789</IdentityDocID>
            <IdentityDocTypeCode>PT</IdentityDocTypeCode>
            <IssuingCountryCode>FR</IssuingCountryCode>
            <ResidenceCountryCode>FR</ResidenceCountryCode>
            <Surname>Dessee</Surname>
        </IdentityDoc>
        <Individual>
            <Birthdate>1987-10-12</Birthdate>
            <GenderCode>F</GenderCode>
            <GivenName>Anne</GivenName>
            <IndividualID>PAX1</IndividualID>
            <Surname>Dessee</Surname>
            <TitleName>MRS</TitleName>
        </Individual>
        <LangUsage>
            <LangCode>EN</LangCode>
    </Pax>
</PaxList>

```

```

</LangUsage>
<LoyaltyProgramAccount>
  <AccountNumber>11111NDC</AccountNumber>
  <LoyaltyProgram>
    <Carrier>
      <AirlineDesigCode>6X</AirlineDesigCode>
    </Carrier>
  </LoyaltyProgram>
</LoyaltyProgramAccount>
<PaxID>PAX1</PaxID>
<PTC>ADT</PTC>
<Remark>
  <RemarkText>DESSEE FAMILY TRIP</RemarkText>
</Remark>
</Pax>
</PaxList>
</DataLists>

```

Table 7 Example of passenger with GST data

ServiceDefinitionList

This element is mandatory only when specific booking instructions (free text formatting) are required to book a dedicated service.

The booking instructions expected are returned in ServiceList response under /Datalists/ServiceDefinitionList/ServiceDefinition/BookingInstructions node.

Designation	Repetition	Status	Location	Comments
ServiceDefinition	0...N	M	IATA_OrderChangeRQ/Request/Datalists/ServiceDefinitionList/ServiceDefinition	
Text	0...1	O*	/BookingInstructions/SpecialService/FreeText	Free text formatting required for the dedicated service.* <i>Mandatory for services requiring booking instructions.</i>
Name	1	M	/Name	Recommendation is to use ServiceCode returned in ServiceList response
OwnerCode	1	M	/OwnerCode	Airline Code (2 alphanumeric identifier)
ServiceDefinitionID	1	M	/ServiceDefinitionID	ServiceDefinitionID as returned in the OfferItem.

```

<DataLists>
  <ServiceDefinitionList>
    <ServiceDefinition>
      <BookingInstructions>
        <SpecialService>
          <FreeText>DOG-CHIHUAHUA-2KG</FreeText>
        </SpecialService>
      </BookingInstructions>
      <Name>PETC</Name>
      <OwnerCode>6X</OwnerCode>
      <ServiceDefinitionID>SERV1</ServiceDefinitionID>
    </ServiceDefinition>
  </ServiceDefinitionList>
</DataLists>

```

Table 8 Example of ServiceDefinitionList

CreateOrder

The CreateOrder structure contains all the elements the user decides to book, coming from previous AirShopping, ServiceList and SeatAvailability requests.

In the current release, one and only one Offer from Shopping must be selected per transaction.

Designation	Repetition	Status	Location	Comments
Shopping Offer	1	M	IATA_OrderCreateRQ/Request/CreateOrder/AcceptSelectedQuotedOfferList/SelectedPricedOffer	
Offer ID	1	M	/SelectedPricedOffer/OfferRefID	The unique Offer ID (value received in output of the shopping transaction). No assumption should be made on its size, format or suffix.
Offer Owner	1	M	/SelectedPricedOffer/OwnerCode	Airline owning the Offer.
Offer Items	1...N	M	/SelectedPricedOffer/SelectedOfferItem	One OfferItem element for each offer item to book.
Offer Item ID	1	M	/SelectedPricedOffer/SelectedOfferItem/OfferItemRefID	The Offer Item ID (value received in output of the shopping transaction).
Offer Item Passengers	1...N	M	/SelectedPricedOffer/SelectedOfferItem/PaxRefID	Reference(s) to the passenger(s) associated with the Offer items. Either the field is repeated for each pax, or only one repetition and pax IDs are separated by spaces.

Designation	Repetition	Status	Location	Comments
Freetext for service booking			/SelectedPricedOffer/SelectedOfferItem/SelectedBundleServices	
SelectedServiceID	0..1	O	/SelectedBundleServices/SelectedServiceRefID	Should be filled only if a freetext should be provided to book the offer item. A ServiceDefinition in DataLists/ServiceDefinitionList should be provided with it.
Seat Offer Items				Seat Information.
ColumnID	1	M	/SelectedSeat/ColumnID	Seat column.
SeatRowNumber	1	M	/SelectedSeat/SeatRowNumber	Seat row number.

```

<CreateOrder>
  <AcceptSelectedQuotedOfferList>
    <SelectedPricedOffer>
      <OfferRefID>UiSWYBEHhcsjdbue7b5jbjf</OfferRefID>
      <OwnerCode>6X</OwnerCode>
      <SelectedOfferItem>
        <OfferItemRefID>Plsxeushejdjn_7g5tjcvjfw_seybvsd</OfferItemRefID>
        <PaxRefID>PAX1</PaxRefID>
      </SelectedOfferItem>
      <SelectedOfferItem>
        <OfferItemRefID>5zg3wvdhcsb7ebcdj</OfferItemRefID>
        <PaxRefID>PAX1</PaxRefID>
      </SelectedOfferItem>
    </SelectedPricedOffer>
  </AcceptSelectedQuotedOfferList>
</CreateOrder>

```

Table 9 Example of Selection for 1 OfferID containing 1 mandatory OfferItem and one chargeable OfferItem representing a bag

```

<CreateOrder>
  <AcceptSelectedQuotedOfferList>
    <SelectedPricedOffer>
      <OfferRefID>nb6gfebud7bsjbjej</OfferRefID>
      <OwnerCode>6X</OwnerCode>
      <SelectedOfferItem>
        <OfferItemRefID>Ioc0welceucwgudbs</OfferItemRefID>
        <PaxRefID>PAX1</PaxRefID>
      </SelectedOfferItem>
      <SelectedOfferItem>
        <OfferItemRefID>1Lpsxew7fgejc</OfferItemRefID>
        <PaxRefID>PAX1</PaxRefID>
        <SelectedBundleServices>
          <SelectedServiceRefID>SERV1</SelectedServiceRefID>
        </SelectedBundleServices>
      </SelectedOfferItem>
    </SelectedPricedOffer>
  </AcceptSelectedQuotedOfferList>
</CreateOrder>

```

Table 10 Example of Selection for 1 OfferID containing 1 mandatory OfferItem and 1 pet service associated to a flight in the OfferItem, with a mandatory freetext:

```

<CreateOrder>
  <AcceptSelectedQuotedOfferList>
    <SelectedPricedOffer>
      <OfferRefID>ui7BJVDRJbwebhfw</OfferRefID>
      <OwnerCode>6X</OwnerCode>
      <SelectedOfferItem>
        <OfferItemRefID>YUbjdjxrysfbjsecne</OfferItemRefID>
        <PaxRefID>PAX1</PaxRefID>
      </SelectedOfferItem>
    </SelectedPricedOffer>
  </AcceptSelectedQuotedOfferList>
</CreateOrder>

```

Table 11 Example of Selection for 1 OfferID containing 1 mandatory OfferItem:

```

<CreateOrder>
  <AcceptSelectedQuotedOfferList>
    <SelectedPricedOffer>
      <OfferRefID>5Rysgxsegcuse</OfferRefID>
      <OwnerCode>6X</OwnerCode>
      <SelectedOfferItem>

      <OfferItemRefID>N1gtU0VHMS1QQVgyLvvTRC04Mi4zMC03MS4zM0xMS4wMC1SUVNULUEtMEI1LV
      NFQVQtQ1NDVC1HUK9UFNB1Q</OfferItemRefID>
        <PaxRefID>PAX1</PaxRefID>
        <SelectedSeat>
          <ColumnID>A</ColumnID>
          <SeatRowNumber>12</SeatRowNumber>
        </SelectedSeat>
      </SelectedOfferItem>
    </SelectedPricedOffer>
  </AcceptSelectedQuotedOfferList>
</CreateOrder>

```

Table 12 Example of Selection of a seat

PaymentFunctions

This section is used on OrderCreateRQ and OrderChangeRQ.

Forms of payment are listed in the PaymentInfo element. For each FOP one PaymentInfo element must be used (currently CC, Cash and Other in scope only).

Notes:

- In the current release a single method of payment is accepted per offer

Designation	Repetition	Status	Location	Comments
Payment Info section			.../Request/PaymentFunctions	
OrderRefID	1	M	/OrderAssociation/OrderRefID	Reference of the order.
Amount	1	M	/PaymentProcessingDatails/Amount	The amount for this FOP. Mandatory for the processing. The "CurCode" attribute is used to give the currency. The currency is mandatory .
Payment method identifier	0..1	O	/PaymentProcessingDatails/PaymentRefID	ID of the payment method to which it refers. In case of one single method of payment, it will have value 1.

Designation	Repetition	Status	Location	Comments
Credit card section			/PaymentFunctions/PaymentProcessingDetails/PaymentMethod/PaymentCard	
CardBrandCode	1	O	/CardBrandCode	Type of the payment card (Examples: CA, VI...).
CountryCode	0...1	O	/CardholderAddress/CountryCode	ISO country code. Examples: US, FR.
CountrySubDivisionName	0...1	O	/CardholderAddress/CountrySubDivisionName	Example: Florida.
CityName	0...1	O	/CardholderAddress/PostalCityName	Name of the postal city of the card holder.
PostalCode	0...1	O	/CardholderAddress/PostalCode	Postal Code of the card holder.
StreetText	0...2	O	/CardholderAddress/StreetText	Street name and number.
CardHolderName	0...1	O	/CardHolderName	Name of the card holder.
CardNumber	1	O	/CardNumber	Credit card number.
CardSecurityCode	1	O	/CardSecurityCode	Verification digits (Example: 123).
ExpirationDate	1	O	/ExpirationDate	Credit card expiry date.
MaskedCardID	1	O	/MaskedCardID	Concealed credit card number. Example: xxxxxxxxxxxx9922.
Cash payment section			/PaymentFunctions/PaymentProcessingDetails/PaymentMethod/SettlementPlan	
PaymentTypeCode	1	M	/PaymentTypeCode	Used to define the type of payment. Cash .
Other payment section			/PaymentFunctions/PaymentProcessingDetails/PaymentMethod/OfflinePayment	
PaymentTypeCode	1	M	/PaymentTypeCode	Used to define otherPayments.
RemarkText	0...1	O	/Remark/RemarkText	Freetext value for the freetext other method of payment.
EasyPay			/PaymentFunctions/PaymentProcessingDetails/PaymentMethod/IATA_EasyPay	
EasyPay Account	1	O	/AccountNumber	EasyPay account number.
EasyPay Expiration Date	1	O	/ExpirationDate	EasyPay Expiration Date.

Designation	Repetition	Status	Location	Comments
Secure Payment v2 section			/PaymentFunctions/PaymentProcessingDetails/PaymentMethod/PaymentCard/SecurePaymentVersion2	
CAVV	0...1	O	/AuthenticationTokenValue	Cardholder Authentication Verification Value returned by 3DS2 authentication. It should be base64 encoded.
Directory Server Transaction ID	0...1	O	/DirectoryServerTrxID	Directory Server Transaction Identifier returned by 3DS2 authentication. It should be base64 encoded.
Electronic Commerce Indicator	0...1	O	/ElectronicCommerceInd	Electronic Commerce Indicator (ECI) returned by 3DS2 authentication.
3DS Protocol version	0...1	O	/ProgramProtocolText	Indicates the 3DS protocol version number. Example: 2.1.0.
Context of interaction	1	M*	/PaymentTrxChannelCode	Indicates the context in which the transaction has been generated. Possible values: EC (Ecommerce), MO (Mail Order, paper mail, fax, email), TO (Telephone Order, IVR), FA (Face to face), NS (Not specified). <i>*Mandatory in some cases, notably MO/TO.</i>
Transaction status	0...1	O	/TrxStatusText	Transaction status returned by the 3DS2 authentication, it will be received in the EMVCO format.

Note: Approval code is now handled in Augmentation Point section.

```

<PaymentFunctions>
  <OrderAssociation>
    <OrderRefID>6X123A1B2C3D4</OrderRefID>
  </OrderAssociation>
  <PaymentProcessingDetails>
    <Amount CurCode="EUR">100.00</Amount>
    <PaymentMethod>
      <PaymentCard>
        <CardBrandCode>CA</CardBrandCode>
        <CardholderAddress>
          <CityName>Paris</CityName>
          <CountryCode>FR</CountryCode>
          <PostalCode>75001</PostalCode>
          <StreetText>Avenue des Champs Elysées</StreetText>
        </CardholderAddress>
        <CardHolderName>Jack</CardHolderName>
        <CardNumber>4000879865438798</CardNumber>
        <CardSecurityCode>123</CardSecurityCode>
        <ExpirationDate>1228</ExpirationDate>
      </PaymentCard>
    </PaymentMethod>
  </PaymentProcessingDetails>
</PaymentFunctions>

```

Table 13 Example of Card Payment

```

<PaymentFunctions>
  <OrderAssociation>
    <OrderRefID>6X123A1B2C3D4</OrderRefID>
  </OrderAssociation>
  <PaymentProcessingDetails>
    <Amount CurCode="EUR">4432.48</Amount>
    <PaymentMethod>
      <SettlementPlan>
        <PaymentTypeCode>CA</PaymentTypeCode>
      </SettlementPlan>
    </PaymentMethod>
  </PaymentProcessingDetails>
</PaymentFunctions>

```

Table 14 Example of Cash Payment

```

<PaymentFunctions>
  <OrderAssociation>
    <OrderRefID>6X123A1B2C3D4</OrderRefID>
  </OrderAssociation>
  <PaymentProcessingDetails>
    <Amount CurCode="EUR">100.00</Amount>
    <PaymentMethod>
      <OfflinePayment>
        <PaymentTypeCode>EXT</PaymentTypeCode>
        <Remark>
          <RemarkText>123465789</RemarkText>
        </Remark>
      </OfflinePayment>
    </PaymentMethod>
  </PaymentProcessingDetails>
</PaymentFunctions>

```

Table 15 Example of Other Payment

```

<PaymentFunctions>
  <PaymentProcessingDetails>
    <Amount CurCode="EUR">100.00</Amount>
    <PaymentMethod>
      <IATA_EasyPay>
        <AccountNumber>5164700000000006</AccountNumber>
        <ExpirationDate>1221</ExpirationDate>
      </IATA_EasyPay>
    </PaymentMethod>
  </PaymentProcessingDetails>
</PaymentFunctions>

```

Table 16 Example of EasyPay

```

<PaymentFunctions>
  <PaymentProcessingDetails>
    <Amount>123.12</Amount>
    <PaymentMethod>
      <PaymentCard>
        <CardBrandCode>VI</CardBrandCode>
        <CardholderAddress>
          <CityName>New York City</CityName>
          <CountryCode>US</CountryCode>
          <CountrySubDivisionName>NEW YORK</CountrySubDivisionName>
          <PostalCode>NY 10001</PostalCode>
          <StreetText>350 FIFTH AVENUE</StreetText>
        </CardholderAddress>
        <CardHolderName>Dessee</CardHolderName>
        <CardNumber>4147200000000002</CardNumber>
        <CardSecurityCode>123</CardSecurityCode>
        <ExpirationDate>1020</ExpirationDate>
        <SecurePaymentVersion2>
          <AuthenticationTokenValue>WTJGeVpHbHVZV3hqYjIxJFpYSmpaV0Yx
          ZEdnPQ==</AuthenticationTokenValue>
          <DirectoryServerTrxID>M2Q1MGY2ZTUtZGY0My00M2M2LWF1YWYtZDY5
          OTE4NTg0ZjRl</DirectoryServerTrxID>
          <ElectronicCommerceInd>05</ElectronicCommerceInd>
          <PaymentTrxChannelCode>EC</PaymentTrxChannelCode>
          <ProgramProtocolText>2.1.0</ProgramProtocolText>
          <TrxStatusText>Y</TrxStatusText>
        </SecurePaymentVersion2>
      </PaymentCard>
    </PaymentMethod>
  </PaymentProcessingDetails>
</PaymentFunctions>

```

Table 17 Example of 3DSV2

```

<PaymentFunctions>
  <PaymentProcessingDetails>
    <Amount>123.12</Amount>
    <PaymentMethod>
      <PaymentCard>
        <CardBrandCode>VI</CardBrandCode>
        <CardholderAddress>
          <CityName>New York City</CityName>
          <CountryCode>US</CountryCode>
          <CountrySubDivisionName>NEW YORK</CountrySubDivisionName>
          <PostalCode>NY 10001</PostalCode>
          <StreetText>350 FIFTH AVENUE</StreetText>
        </CardholderAddress>
        <CardHolderName>Dessee</CardHolderName>
        <CardNumber>414720000000002</CardNumber>
        <CardSecurityCode>123</CardSecurityCode>
        <ExpirationDate>1020</ExpirationDate>
        <SecurePaymentVersion2>
          <PaymentTrxChannelCode>MO</PaymentTrxChannelCode>
        </SecurePaymentVersion2>
      </PaymentCard>
    </PaymentMethod>
  </PaymentProcessingDetails>
</PaymentFunctions>

```

Table 18 Example of 3DSV2 MO flag

Note: Any other Payment information entered in the query will be ignored.

DeferredPayment

If no FOP is specified, system processes the transaction using deferred payment flow, if the carrier in the itinerary supports deferred payment. In case deferred payment is used, the Payment section can be ignored in all the OrderCreate examples below and the OrderView will display Payments and TicketDocInfos sections only after OrderChange call.

Promotion code

Promo code that applied in the offer at OfferPrice needs to be in input of the orderCreate. A check is done on the promo code.

Designation	Repetition	Status	Location	Comments
Promotion code	0...N	O	IATA_OrderCreateRQ/Request/Promotion/PromotionID	
Associated carrier	0...N	O	IATA_OrderCreateRQ/Request/Promotion/PromotionIssuer/Carrier/AirlineDesigCode	Carrier code of owner of the promotion code.

There is a specific NTP promo code that AC is producing. These promo codes are managed by AC outside of Anytime Merchandising but for the rules and validations, there is an integration between AC NTP and Anytime Merchandising.

NTP promo codes are staged in input just on the AirshoppingRQ. There is nothing special in OrderCreateRQ, all validation process is run in the background. If the NTP promo code in the input for AirshoppingRQ is invalid now then the process will be stopped and there will be related error messages in the OrderCreateRS.Example:

```
<Promotion>
  <PromotionID>NDC-PROMO_20</PromotionID>
  <PromotionIssuer>
    <Carrier>
      <AirlineDesignCode>6X</AirlineDesignCode>
    </Carrier>
  </PromotionIssuer>
</Promotion>
```

Table 19 Example of Promotion code

Receiving a Reply: OrderViewRS

An OrderViewRS message is sent in response to the OrderCreateRQ.

Success

Each time a successful transaction (OrderRetrieveRQ, OrderCreateRQ or OrderChangeRQ) triggers the OrderViewRS, the content of the order is returned. It may contain one or several order items.

Order

An Order is a list of products/services that Customer(s) intend to buy or bought. An Order is composed of two main element structures: one or more OrderItem elements and, within these, one or more Service elements.

Designation	Repetition	Status	Location	Comments
Order			IATA_OrderViewRS/Response/Order	
OrderID	1	M	/OrderID	The "OrderID" is a unique identifier assigned to a specific travel order or booking. It serves as a reference to distinguish one order from another. It is 13 characters long as per IATA standard 21.3.
OwnerCode	1	M	/OwnerCode	Airline Code (2 alphanumeric identifier) that owns or manages the Order.
TotalAmount	0...1	O	/TotalPrice/TotalAmount	Indicates the overall price associated with the travel order. It includes the base fare, any additional charges, and applicable taxes. The field remains empty if air booking and ancillaries are paid for in different currencies.
Amount currency	0...1	O	/TotalPrice/TotalAmount/@CurCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.
BaseAmount	0...1	O	/TotalPrice/BaseAmount	Total base amount of the order: Sum of all orderItem(s) base amounts. The field remains empty if air booking and ancillaries are paid for in different currencies..
Amount currency	0...1	O	/TotalPrice/BaseAmount/@CurCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.

Designation	Repetition	Status	Location	Comments
TotalTaxAmount	0...1	O	/TotalPrice/TaxSummary/TotalTaxAmount	Total taxes of the order: Sum of all orderItem(s) total taxes amounts. The field remains empty if air booking and ancillaries are paid for in different currencies.
TotalTaxAmount currency	0...1	O	/TotalPrice/TaxSummary/TotalTaxAmount/@CurCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.
Order Status Code	0...1	O	/StatusCode	<ul style="list-style-type: none"> CLOSED if the Order is cancelled. OPENED if the Order is not cancelled.

```

<Order>
  <OrderID>6X172ABDCE100</OrderID>
  <OwnerCode>6X</OwnerCode>
  ...
  <TotalPrice>
    <BaseAmount CurCode="EUR">1734.00</BaseAmount>
    <TaxSummary>
      <TotalTaxAmount CurCode="EUR">234.00</TotalTaxAmount>
    </TaxSummary>
    <TotalAmount CurCode="EUR">1500.00</TotalAmount>
  </TotalPrice>
</Order>

```

Table 20 Example of Order

Order Items

An OrderItem represents the product that is bought by the Customer or the product the Customer intends to buy. Each OrderItem is created from a corresponding OfferItem. As such, an OrderItem is also a representation of the set of Service(s) (Flights, Ancillaries and/or Seats) collectively evaluated for pricing.

Designation	Repetition	Status	Location	Comments
Order Item structure			IATA_OrderViewRS/Response/Order/OrderItem	
OrderItemID	1	M	/OrderItemID	Unique ID for an Order item.

Designation	Repetition	Status	Location	Comments
				Chargeable seat(s) that have same characteristics can share the same OrderItemID with several ServiceID. Exempted/Free Services have one OrderItem/OrderItemID each
OwnerCode	1	M	/OwnerCode	Airline Code (2 alphanumeric identifier) that owns the OrderItem.
PaymentTimeLimitDateTime	0...1	O	/PaymentTimeLimitDateTime	Date and Time limit (GMT) before order cancellation. Only returned if the OrderItem is not paid.
PriceGuaranteeTimeLimitDateTime	0...1	O	/PriceGuaranteeTimeLimitDateTime	Returned when the OrderItem is not paid and a price guarantee limit applies. Applicable only for air flight content. Date and Time is in GMT.
Order Item Status Code	0...1	O	/StatusCode	<ul style="list-style-type: none"> ACTIVE for active Order Items. CANCELLED for cancelled ones.
Cancel Restrictions structure		IATA_OrderViewRS/Response/Order/OrderItem/CancelRestrictions		
AllowedModificationInd	0...1	O	/AllowedModificationInd	Depending on whether the order item is cancellable or not, the corresponding values are True or False. <ul style="list-style-type: none"> True if the OrderItem is Cancellable. False if the OrderItem is not Cancellable.
DescText	0...1	O	/DescText	This field returns: <ul style="list-style-type: none"> VOID if the OrderItem is voidable. REFUND if the OrderItem is refundable.
Change Restrictions structure		IATA_OrderViewRS/Response/Order/OrderItem/ChangeRestrictions		
AllowedModificationInd	0...1	O	/AllowedModificationInd	Depending on whether the order item is exchangeable or not, the corresponding values are True or False. <ul style="list-style-type: none"> True if the OrderItem is exchangeable. False if the OrderItem is not exchangeable.
DescText	0...1	O	/DescText	This field returns:

Designation	Repetition	Status	Location	Comments
				<ul style="list-style-type: none"> Involuntary Changed Allowed without any fees : if Involuntary exchange is enabled.
Change Type Code	0...1	O	/ChangeTypeCode	<p>Return the related type of change:</p> <ul style="list-style-type: none"> Flight if it is related to flight.
Commissions structure (only for flight order items)			IATA_OrderViewRS/Response/Order/OrderItem/Commission	
Amount	0...1	O	/Amount	Amount of money, paid to an agent in a commercial transaction.
Amount currency	0...1	O	/Amount/@CurCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.
Percentage	0...1	O	/Percentage	Commission percentage, expressed solely by the numerical value preceding the percentage symbol. Example: 20% → 20.
Price structure			IATA_OrderViewRS/Response/Order/OrderItem/Price	
BaseAmount	0...1	O	/BaseAmount	Base amount for the OrderItem. The info is not returned for penalties and residual values.
BaseAmount currency	0...1	O	/BaseAmount/@CurCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.
Fee Amount	0...1	O	/Fee/Amount	Fee amount for the OrderItem.
Fee Amount currency	0...1	O	/Fee/Amount/@CurCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.
TotalTaxAmount	0...1	O	/TaxSummary/TotalTaxAmount	Total tax amount for the OrderItem. The info is not returned for penalties and residual values.
TotalTaxAmount currency	0...1	O	/TaxSummary/TotalTaxAmount/@CurCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.
TotalAmount	1	M	/TotalAmount	Total amount for the OrderItem. In case of RSVR, this field contains the face value amount of the RSVR (Residential Value used for Refundable balance).

Designation	Repetition	Status	Location	Comments
TotalAmount currency	1	M	/TotalAmount/@CurrencyCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.
Fare Detail structure (one per Pax or PTC)		IATA_OrderViewRS/Response/Order/OrderItem/FareDetail	Note : Fare details are grouped by PTC only if ORDERVIEW_DISPLAY_FACTORISATION is activated, else it is per Pax.	
Fare Detail Pax Ref	0...N	O	/FareDetail/PaxRefID	Reference to the passenger for which the penalty is applied.
Penalty Ref ID	0...1	O	/FareDetail/PenaltyRefID	Penalty Reference.
Fare component structure (one per segment)		IATA_OrderViewRS/Response/Order/OrderItem/FareDetail/FareComponent		
Cabin Type Code	0...1	O	/CabinType/CabinTypeCode	Cabin Type Code as defined by ATSB Codeset 9873.
Cabin Type Name	0...1	O	/CabinType/CabinTypeCode/CabinName	Cabin name. Examples: Economy, Economic Premium, Business, First.
CancelRestrictions	0...1	O	/CancelRestrictions	Minirules linked to refund. Described in the CancelRestrictions part.
ChangeRestrictions	0...N	O	/ChangeRestrictions	Minirules linked to reissue or revalidation. Described in the ChangeRestrictions part.
Fare Basis	0...1	O	/FareBasisCode	Fare basis corresponding to the fare component.
Category of the fares	0...1	O	/FareComponent/NegotiatedCode	70J = Published fares. 758 = Private fares. 749 = Negotiated fares. 70G = Negotiated corporate fares. 70M = Private corporate fares. Following PADIS codeset 9910.
Segment references	0...N	O	/PaxSegmentRefID	Segments corresponding to the fare component.

Designation	Repetition	Status	Location	Comments
Fare Family reference	0...1	O	/PriceClassRefID	Fare Family corresponding to the fare component.
Price per PTC structure		IATA_Or derView RS/Respon se/Or der/Ord erItem/ FareData il/Price	Note : Fare details are grouped by PTC or per Pax.	
Fare Detail Total Amount	1	M	/TotalAmount	Fare Detail total amount.
Total Amount currency	1	M	/TotalAmount/@CurrencyCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.
Fare Detail Base Amount	1	M	/BaseAmount	Fare Detail base amount.
Base Amount currency	1	M	/BaseAmount/@CurrencyCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.
Fare Detail Fee	0...N	O	/Fee	Fee details.
Fare Detail Fee Amount	1	M	/Fee/Amount	Fee Amount.
Fee Amount currency	1	M	/Fee/Amount/@CurrencyCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.
Fare Detail Fee DesigText	1	M	/Fee/DesigText	Fee DesigText OB Fee subcode.
Fare Detail Fee DescText	1	M	/Fee/DescText	The "Fare Detail Fee DescText" contains: <ul style="list-style-type: none"> • Ticketing OB fees for the Txx (where xx are numbers). • Requested Services OB fees for the Rxx. • Credit Card OB fees for the Fxx.
Fare Detail Taxes Amount	0...1	O	/TaxSummary/TotalTaxAmount	Fare Detail taxes amount.

Designation	Repetition	Status	Location	Comments
Taxes Amount currency	0...1	O	/TaxSum mary/Tot alTaxAmo unt/@Cur Code	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.
Fare Detail Breakdown Tax Amount	0...1	O	/TaxSum mary/Tax /Amount	Fare Detail breakdown tax amount.
Tax Amount currency	0...1	O	/TaxSum mary/Tax /Amount/@CurCod e	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.
Fare Detail Breakdown Tax Nature	0...1	O	/TaxSum mary/Tax /AddlTaxC ode	Fare Detail breakdown tax nature.
Fare Detail Breakdown Tax Code	0...1	O	/TaxSum mary/Tax /TaxCode	Fare Detail breakdown tax code.
Fare Calculation structure	0...1	O	IATA_OrderViewRS/Response/Order/OrderItem/Fare Detail/FareCalculationInfo	
FareCalculation text.	1	M	/AddlInfo Text	The fare calculation text required in the fare calculation area of an electronic ticket.
FCPI	1	M	/PricingCo deText	Fare Calculation Pricing Indicator from TST.
Service structure		IATA_OrderViewRS/Response/Order/OrderItem/Service		
BookingID	1	M	/Booking Ref/Booki ngID	Associated record locator.
AirlineDesignCode	0...1	O	/Booking Ref/Booki ngEntity/Carrier/AirlineDesig Code	Record locator's associated airline.
TypeCode	0...1	O	/Booking Ref/Booki	Type of booking reference. Value is THIRD_PARTY_REFERENCE for third party record. Value is ASSOCIATED_BOOKING when the booking

Designation	Repetition	Status	Location	Comments
			/ngRefTypeCode	correspond to the associated bookings when doing an Order Split. Otherwise this tag is not returned.
ServiceID	1	M	/ServiceID	Service ID.
Status Code	1	M	/StatusCode	<ul style="list-style-type: none"> CONFIRMED The order item is confirmed. REQUESTED The order item is pending confirmation. WAITLISTED The order item is waitlisted. CANCELLED The order item is deleted.
Delivery Status Code	1	M	/Delivery StatusCode	<ul style="list-style-type: none"> CONFIRMED for unpaid services. READY TO PROCEED for free and paid services. REMOVED for deleted services.
PaxRefID	1	M	/PaxRefID	Reference to a passenger in the message.
ServiceRefID	0...1	O	/ServiceRefID	Reference to another service in the message. Used to associate an ancillary service or seat service to a passenger / segment service.
Specific to flights		IATA_OrderViewRS/Response/Order/OrderItem/Service/OrderServiceAssociation/PaxSegmentRef		
PaxSegmentRefID	0...1	O	/PaxSegmentRefID	<p>Service's segment association reference.</p> <p>If this field is filled, then the service is a flight. The only exception happens in case of Free Baggage Allowance display being activated, where the segment association is returned in /OrderItem/Service/OrderServiceAssociation/ServiceDefinitionRef/OrderFlightAssociations/PaxSegmentRef/PaxSegmentRefID</p>
Specific to Ancillary services			IATA_OrderViewRS/Response/Order/OrderItem/Service/OrderServiceAssociation/ServiceDefinitionRef	
ServiceDefinitionRefID	1	M	/ServiceDefinitionRefID	Reference to a service description in the message.
PaxSegmentRefID	1	M	/OrderFlightAssociations/PaxSegmentRef/PaxSeg	Service's segment association reference.

Designation	Repetition	Status	Location	Comments
			mentRefID	
Specific to Seats				IATA_OrderViewRS/Response/Order/OrderItem/Service/OrderServiceAssociation/SeatOnLeg
RowNumber	1	M	/Seat/RowNumber	Seat's row number.
ColumnID	1	M	/Seat/ColumnID	Seat's column.
SeatProfileRefID	1	M	/Seat/SeatProfileRefID	Reference to a seat profile in the message (containing the characteristics).
PaxSegmentRefID	1	M	/SeatAssignmentAssociations/PaxSegmentRefID/PaxSegmentRefID	Passenger segment references.

Note : The commission is either counted in flat amount or in percentage, it cannot be both at the same time.

Note 2 : There is only one occurrence of the field "Commission" per OrderItem. Nevertheless, the commissions have to be applied to each passenger by the partner. Thus, in case the commissions are applied in flat amount, it has to be multiplied by the number of passenger to get the total commission. In case the commission is applied in percentage, it then has to be applied to each passenger.

```

<OrderItem>
    <CancelRestrictions>
        <AllowedModificationInd>true</AllowedModificationInd>
        <DescText>VOID</DescText>
    </CancelRestrictions>
    <ChangeRestrictions>
        <AllowedModificationInd>true</AllowedModificationInd>
    </ChangeRestrictions>
    <ChangeRestrictions>
        <AllowedModificationInd>true</AllowedModificationInd>
        <ChangeTypeCode>Flight</ChangeTypeCode>
        <DescText>Involuntary Changed Allowed without any fees</DescText>
    </ChangeRestrictions>
    <Commission>
        <Amount CurCode="EUR">10.00</Amount>
    </Commission>
    <FareDetail>
        <FareCalculationInfo>
            <AddlInfoText>CAI 6X ALY19.42MS JED30.456X CAI43.95NUC93.82END
ROE15.858000</AddlInfoText>
            <PricingCodeText>I</PricingCodeText>
        </FareCalculationInfo>
        <FareComponent>
            <CabinType>
                <CabinTypeCode>5</CabinTypeCode>
                <CabinTypeName>ECONOMY</CabinTypeName>
            </CabinType>
            <FareBasisCode>K95SGRT</FareBasisCode>
            <PaxSegmentRefID>SEG1</PaxSegmentRefID>
        </FareComponent>
        <FareComponent>
            <CabinType>
                <CabinTypeCode>5</CabinTypeCode>
                <CabinTypeName>ECONOMY</CabinTypeName>
            </CabinType>
            <FareBasisCode>K95SGRT</FareBasisCode>
            <PaxSegmentRefID>SEG2</PaxSegmentRefID>
        </FareComponent>
    <Price>
        <BaseAmount CurCode="EUR">637.18</BaseAmount>
        <Fee>
            <Amount CurCode="EUR">0.74</Amount>
            <DescText>Ticketing OB fees</DescText>
            <DesigText>T12</DesigText>
        </Fee>
        <TaxSummary>
            <Tax>
                <AddlTaxCode>FR</AddlTaxCode>
                <Amount CurCode="EUR">10.80</Amount>
                <TaxCode>DE</TaxCode>
            </Tax>
            <Tax>
                <AddlTaxCode>OP</AddlTaxCode>

```

```

<Amount CurCode="EUR">6.10</Amount>
<TaxCode>AE</TaxCode>
</Tax>
<Tax>
    <AddlTaxCode>6X</AddlTaxCode>
    <Amount CurCode="EUR">32.90</Amount>
    <TaxCode>AD</TaxCode>
</Tax>
<Tax>
    <AddlTaxCode>MY</AddlTaxCode>
    <Amount CurCode="EUR">11.50</Amount>
    <TaxCode>AE</TaxCode>
</Tax>
<Tax>
    <Amount CurCode="EUR">0.40</Amount>
    <TaxCode>H8</TaxCode>
</Tax>
<TotalTaxAmount CurCode="EUR">61.70</TotalTaxAmount>
</TaxSummary>
<TotalAmount CurCode="EUR">698.62</TotalAmount>
</Price>
</FareDetail>
<OrderItemID>6X172ABDCE100_AIR-3-2</OrderItemID>
<OwnerCode>6X</OwnerCode>
<PaymentTimeLimitDateTime>2022-02-13T15:45:00Z</PaymentTimeLimitDateTime>
<Price>
    <BaseAmount CurCode="EUR">637.18</BaseAmount>
    <Fee>
        <Amount CurCode="EUR">0.74</Amount>
    </Fee>
    <TaxSummary>
        <TotalTaxAmount CurCode="EUR">61.70</TotalTaxAmount>
    </TaxSummary>
    <TotalAmount CurCode="EUR">698.62</TotalAmount>
</Price>
<Service>
    <BookingRef>
        <BookingEntity>
            <Carrier>
                <AirlineDesigCode>6X</AirlineDesigCode>
            </Carrier>
        </BookingEntity>
        <BookingID>ABDCE1</BookingID>
    </BookingRef>
    <OrderServiceAssociation>
        <PaxSegmentRef>
            <PaxSegmentRefID>SEG2</PaxSegmentRefID>
        </PaxSegmentRef>
    </OrderServiceAssociation>
    <PaxRefID>PAX2</PaxRefID>
    <ServiceID>SEG1_PAX2</ServiceID>
    <StatusCode>CONFIRMED</StatusCode>
</Service>

```

```
<Service>
  <BookingRef>
    <BookingEntity>
      <Carrier>
        <AirlineDesignCode>6X</AirlineDesignCode>
      </Carrier>
    </BookingEntity>
    <BookingID>ABDCE1</BookingID>
  </BookingRef>
  <OrderServiceAssociation>
    <PaxSegmentRef>
      <PaxSegmentRefID>SEG2</PaxSegmentRefID>
    </PaxSegmentRef>
  </OrderServiceAssociation>
  <PaxRefID>PAX2</PaxRefID>
  <ServiceID>SEG2_PAX2</ServiceID>
  <StatusCode>CONFIRMED</StatusCode>
  <Service>
    <StatusCode>ACTIVE</StatusCode>
  </Service>
</OrderItem>
```

Table 21 Example of OrderItem with several flights, commission in flat amount

```

<OrderItem>
  <OrderItemID>6X172ABDCE100_SVC2</OrderItemID>
  <OwnerCode>6X</OwnerCode>
  <Commission>
    <Percentage>0.05</Percentage>
  </Commission>
  <Price>
    <BaseAmount CurCode="EUR">100.00</BaseAmount>
    <TotalAmount CurCode="EUR">100.00</TotalAmount>
  </Price>
  <Service>
    <BookingRef>
      <BookingEntity>
        <Carrier>
          <AirlineDesigCode>6X</AirlineDesigCode>
        </Carrier>
      </BookingEntity>
      <BookingID>ABDCE1</BookingID>
    </BookingRef>
    <OrderServiceAssociation>
      <SeatOnLeg>
        <Seat>
          <ColumnID>D</ColumnID>
          <RowNumber>14</RowNumber>
          <SeatProfileRefID>RQST_1</SeatProfileRefID>
        </Seat>
        <SeatAssignmentAssociations>
          <PaxSegmentRef>
            <PaxSegmentRefID>SEG1</PaxSegmentRefID>
          </PaxSegmentRef>
        </SeatAssignmentAssociations>
      </SeatOnLeg>
    </OrderServiceAssociation>
    <PaxRefID>PAX2</PaxRefID>
    <ServiceID>SEAT32</ServiceID>
    <ServiceRefID>SEG1_PAX2</ServiceRefID>
    <StatusCode>CONFIRMED</StatusCode>
  </Service>
  <StatusCode>ACTIVE</StatusCode>
</OrderItem>

```

Table 22 Example of Seat OrderItem, commission in percentage

```
<OrderItem>
  <OrderItemID>6X172ABDCE100_SVC2</OrderItemID>
  <OwnerCode>6X</OwnerCode>
  <Price>
    <BaseAmount CurCode="EUR">60.00</BaseAmount>
    <TotalAmount CurCode="EUR">60.00</TotalAmount>
  </Price>
  <Service>
    <BookingRef>
      <BookingEntity>
        <Carrier>
          <AirlineDesigCode>6X</AirlineDesigCode>
        </Carrier>
      </BookingEntity>
      <BookingID>ABDCE1</BookingID>
    </BookingRef>
    <OrderServiceAssociation>
      <ServiceDefinitionRef>
        <OrderFlightAssociations>
          <PaxSegmentRef>
            <PaxSegmentRefID>SEG1</PaxSegmentRefID>
          </PaxSegmentRef>
        </OrderFlightAssociations>
        <ServiceDefinitionRefID>PDBG_1</ServiceDefinitionRefID>
      </ServiceDefinitionRef>
    </OrderServiceAssociation>
    <PaxRefID>PAX2</PaxRefID>
    <ServiceID>SSR5</ServiceID>
    <ServiceRefID>SEG1_PAX2</ServiceRefID>
    <StatusCode>CONFIRMED</StatusCode>
  </Service>
  <Service>
    <BookingRef>
      <BookingEntity>
        <Carrier>
          <AirlineDesigCode>6X</AirlineDesigCode>
        </Carrier>
      </BookingEntity>
      <BookingID>ABDCE1</BookingID>
    </BookingRef>
    <OrderServiceAssociation>
      <ServiceDefinitionRef>
        <OrderFlightAssociations>
          <PaxSegmentRef>
            <PaxSegmentRefID>SEG2</PaxSegmentRefID>
          </PaxSegmentRef>
        </OrderFlightAssociations>
        <ServiceDefinitionRefID>PDBG_2</ServiceDefinitionRefID>
      </ServiceDefinitionRef>
    </OrderServiceAssociation>
    <PaxRefID>PAX2</PaxRefID>
    <ServiceID>SSR6</ServiceID>
    <ServiceRefID>SEG2_PAX2</ServiceRefID>
```

```

<StatusCode>CONFIRMED</StatusCode>
</Service>
<StatusCode>ACTIVE</StatusCode>
</OrderItem>

```

Table 23 Example of OrderItem with several services (changeable as a single item)

Cancel Restrictions

This section describes the cancel conditions/restrictions related to an offer item or an order item (REFUND CAT 16/33).

It corresponds to a set of qualifying conditions, rules and restrictions that are related to a constrained priced grouping of services for a cancel action.

Path for OrderViewRS:

IATA_OrderViewRS/Response/Order/OrderItem/FareDetail/FareComponent/CancelRestrictions.

Designation	Repetition	Status	Location	Comments
CancelRestrictions Parameters	1	O	.../FareDetail/FareComponent/CancelRestrictions	
AllowedModificationInd	1	O	/AllowedModificationInd	If returns TRUE, indicates that refund is allowed. If FALSE, no refund is allowed. The condition is then explained by the other attributes.
DescText	1	O	/DescText	Describes the restriction. Example : "Refund permitted before departure when no show".
JourneyStageCode	1	O	/JourneyStageCode	Describes the stage of the journey for which the restriction applies. Possible values are: " Prior To Departure ", " No Show " or " After Departure ". "No Show" covers both before and after departure no show.
Restriction Refund Parameters	1	O	.../FareDetail/FareComponent/CancelRestrictions/Fee	Returned only if AllowedModificationInd returned as true.

Designation	Repetition	Status	Location	Comments
Amount	1	M	/Amount	Amount of the penalty corresponding to the specific restriction.
Amount currency	1	M	/Amount/@CurCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.
Maximum amount	1	O	/MaximumAmount	Stores the maximum refund amount which will be applied when a variable refund amount is effective.
Maximum amount currency	1	O	/MaximumAmount/@CurCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.
Minimum amount	1	O	/MinimumAmount	Stores a minimum refund amount which will be applied when a variable refund amount is effective.
Minimum amount currency	1	O	/MinimumAmount/@CurCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.

Examples:

```
<CancelRestrictions>
  <AllowedModificationInd>true</AllowedModificationInd>
  <DescText>Cancellations before departure are permitted</DescText>
  <Fee>
    <Amount CurCode="COP">1000</Amount>
    <MaximumAmount CurCode="COP">1000</MaximumAmount>
    <MinimumAmount CurCode="COP">0</MinimumAmount>
  </Fee>
  <JourneyStageCode>Before Departure</JourneyStageCode>
</CancelRestrictions>
```

Table 24 Example of Cancelation possible with restrictions for an order or an offer item

```
<CancelRestrictions>
  <AllowedModificationInd>false</AllowedModificationInd>
  <DescText>Cancel not permitted after departure</DescText>
  <JourneyStageCode>After Departure</JourneyStageCode>
</CancelRestrictions>
```

Table 25 Example of No cancelation possible for an order or an offer item

Change Restrictions

This section describes the conditions/restrictions to change an offer item or an order item (REVALIDATION/REISSUE CAT 16/31).

These are a set of qualifying conditions, rules and restrictions that are related to a constrained priced grouping of services for a change action, returned from the minirules.

Path for OrderViewRS:

IATA_OrderViewRS/Response/Order/OrderItem/FareDetail/FareComponent/ChangeRestrictions.

Designation	Repetition	Status	Location	Comments
ChangeRestrictions	1	O	.../ChangeRestrictions	
AllowedModificationInd	0...1	O	/AllowedModificationInd	If returns TRUE, indicates that changes are allowed. If FALSE, no change is allowed. The condition is then explained by the other attributes.
DescText	0...1	O	/DescText	Describes the restriction. Example: "Reissue permitted before departure when no show".
JourneyStageCode	0...1	O	/JourneyStageCode	Describes the stage of the journey for which the restriction applies. Possible values are: " Prior To Departure ", " No Show " or " After Departure ". "No Show" covers both before and after departure no show.
Change restriction fee parameters	0...1	O	.../ChangeRestrictions/Fee	Returned only if AllowedModificationInd returned as true.
Amount	1	M	/Amount	Amount of the penalty corresponding to the specific restriction.
Amount currency	1	M	/Amount/@CurCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.
Maximum amount	0...1	O	/MaximumAmount	Indicates a maximum fee amount which will be charged when a variable fee amount is applicable .

Designation	Repetition	Status	Location	Comments
Maximum amount currency	0...1	O	/MaximumAmount/@CurCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.
Minimum amount	0...1	O	/MinimumAmount	Indicates a minimum fee amount which will be charged when a variable fee amount is applicable .
Minimum amount currency	0...1	O	/MinimumAmount/@CurCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.

Examples:

```
<ChangeRestrictions>
  <AllowedModificationInd>false</AllowedModificationInd>
  <DescText>Changes not permitted after Departure</DescText>
  <JourneyStageCode>After Departure</JourneyStageCode>
</ChangeRestrictions>
```

Table 26 Example of No changes possible for an order or an offer item

```
<ChangeRestrictions>
  <AllowedModificationInd>true</AllowedModificationInd>
  <DescText>Change permitted before departure</DescText>
  <Fee>
    <Amount CurCode="COP">1000</Amount>
    <MaximumAmount CurCode="COP">1000</MaximumAmount>
    <MinimumAmount CurCode="COP">100</MinimumAmount>
  </Fee>
  <JourneyStageCode>Before Departure</JourneyStageCode>
</ChangeRestrictions>
```

Table 27 Example of Changes possible with restrictions for an order or an offer item

Payments Information

One PaymentFunctions structure is returned for each effective payment (can be global or split per pricing record). For all types of payment the following information is returned:

Designation	Repetition	Status	Location	Comments
Order Association structure			IATA_OrderViewRS/PaymentFunctions/OrderAssociation	
OrderItemRefID	0...N	O	/OrderItemRefID	Order item reference.

Designation	Repetition	Status	Location	Comments
OrderRefID	1	M	/OrderRefID	Order reference.
Payment Processing structure	0...N	O	IATA_OrderViewRS/PaymentFunctions/PaymentProcessingSummary	
Amount	1	M	/Amount	Payment amount.
Amount currency	1	M	/Amount/@CurCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.
PaymentID	1	M	/PaymentID	Unique ID of the payment.
PaymentStatusCode	0...1	O	/PaymentStatusCode	Indicates the current status of this payment information.

In case of payment using a Credit Card, the following additional information is returned:

Designation	Repetition	Status	Location	Comments
Payment Processing structure			IATA_OrderViewRS/PaymentFunctions/PaymentProcessingSummary	
PaymentMethod	1	M	/PaymentProcessingSummaryPaymentMethod	Method of payment.
Surcharge Amount	0...1	O	/SurchargeAmount	Amount of the applicable Credit card OB fees.
Surcharge Amount currency	0...1	O	/SurchargeAmount/@CurCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.
Credit Card structure	1	M	IATA_OrderViewRS/PaymentFunctions/PaymentProcessingSummaryPaymentProcessingSummaryPaymentMethod/PaymentCard	
CardTypeText	0...1	O	/CardBrandCode	Credit card type. Examples: VI for VISA, CA for Mastercard.
ExpirationDate	0...1	O	/ExpirationDate	Credit card expiration date.
MaskedCardID	0...1	O	/MaskedCardID	Concealed credit card number.

Designation	Repetition	Status	Location	Comments
Conditions structures*	0...1	O	/IATA_OrderViewRS/PaymentFunctions/PaymentSupportedMethod	
Type of card	0...1	O	/PaymentMethodAddlInfo/PaymentCardAddlInfo/CardTypeText	Type of card (Examples: Credit card, Debit card, etc...).
Fee amount	0...1	O	/PaymentSurcharge/PreciseAmount	Precise amount of the applicable Credit card OB fees.
Payment type code	0...1	O	/PaymentTypeCode	CC=Customer Card, see ATS Codeset PAYT for other types.

*Returned also for unpaid order, if OB fees are already calculated.

```

<PaymentFunctions>
  <OrderAssociation>
    <OrderItemRefID>6X123QYYWN200_AIR-1</OrderItemRefID>
    <OrderRefID>6X123QYYWN200</OrderRefID>
  </OrderAssociation>
  <PaymentProcessingSummary>
    <Amount CurCode="THB">3085</Amount>
    <PaymentID>PAY2</PaymentID>
    <PaymentProcessingSummaryPaymentMethod>
      <PaymentCard>
        <CardBrandCode>VI</CardBrandCode>
        <ExpirationDate>1230</ExpirationDate>
        <MaskedCardID>XXXXXXXXXXXX0008</MaskedCardID>
      </PaymentCard>
    </PaymentProcessingSummaryPaymentMethod>
    <PaymentStatusCode>SUCCESSFUL</PaymentStatusCode>
    <SurchargeAmount CurCode="THB">65</SurchargeAmount>
  </PaymentProcessingSummary>
  <PaymentSupportedMethod>
    <PaymentMethodAddlInfo>
      <PaymentCardAddlInfo>
        <CardTypeText>Credit card</CardTypeText>
      </PaymentCardAddlInfo>
    </PaymentMethodAddlInfo>
    <PaymentSurcharge>
      <PreciseAmount CurCode="THB">65</PreciseAmount>
    </PaymentSurcharge>
    <PaymentTypeCode>CC</PaymentTypeCode>
  </PaymentSupportedMethod>
</PaymentFunctions>

```

Table 28 Example of Credit card payment

In case of payment using Cash, the following additional information is returned:

Designation	Repetition	Status	Location	Comments
Payment Processing structure			IATA_OrderViewRS/PaymentFunctions/Pay mentProcessingSummary	
PaymentMethod	1	M	/PaymentProcessingSum maryPaymentMethod	Method of payment.
Cash structure			IATA_OrderViewRS/PaymentFunctions/Pay mentProcessingSummary/PaymentProcessi ngSummaryPaymentMethod/SettlementPlan	
IATA_Number	0...1	O	/IATA_Number	IATA-assigned agency number.
Cash	1	M	/PaymentTypeCode	"CA" for Cash.

```

<PaymentFunctions>
  <OrderAssociation>
    <OrderItemRefID>6X172ABDCE100_SRV9</OrderItemRefID>
    <OrderRefID>6X172ABDCE100</OrderRefID>
  </OrderAssociation>
  <PaymentProcessingSummary>
    <Amount CurCode="EUR">60.00</Amount>
    <PaymentID>PAY1</PaymentID>
    <PaymentProcessingSummaryPaymentMethod>
      <SettlementPlan>
        <IATA_Number>12345678</IATA_Number>
        <PaymentTypeCode>CA</PaymentTypeCode>
      </SettlementPlan>
    </PaymentProcessingSummaryPaymentMethod>
    <PaymentStatusCode>SUCCESSFUL</PaymentStatusCode>
  </PaymentProcessingSummary>
</PaymentFunctions>

```

Table 29 Example of Cash payment

In case of any other method of payment, the following structure will be used:

Designation	Repetition	Status	Location	Comments
Payment Processing structure			IATA_OrderViewRS/PaymentFunctions/Pay mentProcessingSummary	
PaymentMethod	1	M	/PaymentProcessingSum maryPaymentMethod	Method of payment.
RemarkText	0...1	O	/Desc/DescText	Free text.
OtherPaymentMethod			IATA_OrderViewRS/PaymentFunctions/Pay mentProcessingSummary/PaymentProcessin gSummaryPaymentMethod/OfflinePayment	

Designation	Repetition	Status	Location	Comments
Payment Type	1	M	/PaymentTypeCode	Payment Type code, OT (other type).
<pre> <PaymentFunctions> <OrderAssociation> <OrderItemRefID>6X172ABDCE100_SRV9</OrderItemRefID> <OrderRefID>6X172ABDCE100</OrderRefID> </OrderAssociation> <PaymentProcessingSummary> <Amount CurCode="EUR">60.00</Amount> <Desc> <DescText>123465798</DescText> </Desc> <PaymentID>PAY1</PaymentID> <PaymentProcessingSummaryPaymentMethod> <OfflinePayment> <PaymentTypeCode>OT</PaymentTypeCode> </OfflinePayment> </PaymentProcessingSummaryPaymentMethod> <PaymentStatusCode>SUCCESSFUL</PaymentStatusCode> </PaymentProcessingSummary> </PaymentFunctions> </pre>				

Table 30 Example of Other method of payment

DataLists

OriginDest

This section describes the Origin and Destination airport/city pair which sets the context of a passenger journey.

Designation	Repetition	Status	Location	Comments
Origin and Destination section			.../Response/DataLists/OriginDestList/OriginDest	
Destination code	1	M	/DestCode	IATA 3-letters airport/city code of the destination requested
Origin code	1	M	/OriginCode	IATA 3-letters airport/city code of the origin requested
O&D pair	1	M	/OriginDestID	Unique ID to identify the pair of Origin & Destination.
Journey reference ID	0...N	O	/PaxJourneyRefID	Reference of the pax journey - Unique identifier that will be used as

Designation	Repetition	Status	Location	Comments
				reference in the <i>PaxJourneyList</i> node. Always starts with FLT followed by a number Example: FLT1

This example below describes a roundtrip journey from CDG to HEL and from HEL to CDG. As the grammar always follows alphabetic order, the first O&D is identified with FLT1 - CDGHEL and second O&D is identified with FLT2 - HELCDG

```
<OriginDestList>
  <OriginDest>
    <DestCode>CDG</DestCode>
    <OriginCode>HEL</OriginCode>
    <OriginDestID>HELCDG</OriginDestID>
    <PaxJourneyRefID>FLT2</PaxJourneyRefID>
  </OriginDest>
  <OriginDest>
    <DestCode>HEL</DestCode>
    <OriginCode>CDG</OriginCode>
    <OriginDestID>CDGHEL</OriginDestID>
    <PaxJourneyRefID>FLT1</PaxJourneyRefID>
  </OriginDest>
</OriginDestList>
```

PaxJourney

This section describes one travel solution (i.e. one bound) for the whole passenger's itinerary, including list of all intermediate flights between origin and destination.

Designation	Repetition	Status	Location	Comments
Pax Journey parameters			<i>.../Response/DataLists/PaxJourneyList/PaxJourney</i>	
Total Effective Flight Time	0...1	O	/Duration	Total segment time including the combined air time and connection times of any legs. Example: PT2H55M.
Reference of the travel solution	1	M	/PaxJourneyID	Identifies the passenger journey - Always start with FLT followed by a number Example: FLT3.

Designation	Repetition	Status	Location	Comments
Flight Segment References	1...6	M	/PaxSegmentRefID	Reference of the segment defined in <i>PaxSegmentList</i> node - Always start with SEG followed by a number Example: SEG3.

```

<PaxJourneyList>
  <PaxJourney>
    <Duration>PT2H55M</Duration>
    <PaxJourneyID>FLT3</PaxJourneyID>
    <PaxSegmentRefID>SEG3</PaxSegmentRefID>
  </PaxJourney>
  <PaxJourney>
    <Duration>PT6H30M</Duration>
    <PaxJourneyID>FLT1</PaxJourneyID>
    <PaxSegmentRefID>SEG14</PaxSegmentRefID>
    <PaxSegmentRefID>SEG15</PaxSegmentRefID>
  </PaxJourney>
  <PaxJourney>
    <Duration>PT7H30M</Duration>
    <PaxJourneyID>FLT2</PaxJourneyID>
    <PaxSegmentRefID>SEG25</PaxSegmentRefID>
    <PaxSegmentRefID>SEG26</PaxSegmentRefID>
  </PaxJourney>
  <PaxJourney>
    <Duration>PT3H5M</Duration>
    <PaxJourneyID>FLT4</PaxJourneyID>
    <PaxSegmentRefID>SEG16</PaxSegmentRefID>
  </PaxJourney>
</PaxJourneyList>

```

Passengers

This section describes all related passenger information.

Designation	Repetition	Status	Location	Comments
PaxList section			IATA_OrderViewRS/Response/DataLists/PaxList	
Passenger Element	1...N	M	/Pax	Structure for passenger.
Passenger Type	0...1	O	/Pax/PTC	Describes the type of the passenger.
Passenger Association	0...1	O	/Pax/PaxRefID	In case the passenger is an infant on lap, it must be associated to an ADT passenger.

Designation	Repetition	Status	Location	Comments
ContactInfoRefID	0...1	O	/Pax/ContactInfoRefID	Reference to contact information.
Passenger Form of Identification	0...1	O	IATA_OrderViewRS/Response/DataLists/PaxList/Pax/FOID	
FOID Id	1	M	/FOID_ID	The ID of the Form of Identification.
FOID Type	1	M	/FOID_TypeCode	The type of identification. Following types are supported: FF - Frequent Flyer. NI - National Identity. DL - Driver's License. PP - Passport.
Identity Document	0...1	O	IATA_OrderViewRS/Response/DataLists/PaxList/Pax/IdentityDoc	
ExpiryDate	0...1	O	/ExpiryDate	Document expiry date.
IdentityDocID	1	M	/IdentityDocID	Unique ID document (ex. passport number). If this field is omitted or missing, the entire identity document will be ignored and not returned in response OrderView.
IdentityDocTypeCode	1	M	/IdentityDocTypeCode	Document type (PT = Passport, VS = Visa or FS = Fiscal).
IssuingCountryCode	0...1	O	/IssuingCountryCode	Issuing country code.
ResidenceCountryCode	0...1	O	/ResidenceCountryCode	Country of residence code.
Surname	1	M	/Surname	Passenger' surname.
Visa information	0...N	O	IATA_OrderViewRS/Response/DataLists/PaxList/Pax/IdentityDoc/Visa	
Visa Expiry Date	0...1	O	/ExpiryDate	Expiry date of the Visa.
Host country Code	0...1	O	/HostCountryCode	Country for which the Visa apply.
Issue date	0...1	O	/IssueDate	Date of issue of the Visa.
Issuing Country Code	0...1	O	/IssuingCountryCode	Country where the Visa was issued.
Visa ID	0...1	O	/VisaID	ID of the Visa.

Designation	Repetition	Status	Location	Comments
Individual structure	0...1	O	IATA_OrderViewRS/Response/DataLists/PaxList/Pax/Individual	
Birthdate	0...1	O	/Birthdate	Date of birth.
GenderCode	0...1	O	/GenderCode	Gender.
Passenger First Name	0...1	O	/GivenName	Passenger's first name(s).
IndividualID	0...1	O	/IndividualID	Individual unique ID.
Passenger Surname	1	M	/Surname	Passenger's family name
Passenger Name Title	0...1	O	/TitleName	Passenger's title.
Loyalty Program Account (FQTV/CLID)	0...1	O	IATA_OrderViewRS/Response/DataLists/PaxList/Pax/LoyaltyProgramAccount	
AccountNumber	0...1	O	/AccountNumber	Loyalty program account number.
ProgramCode	0...1	O	/LoyaltyProgram/ProgramCode	<ul style="list-style-type: none"> • Loyalty program code • Used as well to return CLID for Corporate account (as placeholder in path: <i>IATA_AirShoppingRQ/Request/.../ProgramCriteria/ProgramContract/ContractID</i> has not been retrofitted in OrderViewRS)
AirlineDesigCode	1	M	/LoyaltyProgram/Carrier/AirlineDesigCode	Loyalty program airline code (2 alphanumeric code).
Passenger redress case	0...N	O	IATA_OrderViewRS/Response/DataLists/PaxList/Pax/RedressCase	
Redress Case country code	1	M	/CountryCode	Country for which the redress case applies.
Redress case ID	1	M	/RedressCaseID	ID of the Redress Case.
Passenger Remarks structure	0...N	O	IATA_OrderViewRS/Response/DataLists/PaxList/Pax/Remark	
RemarkText	0...1	O	/RemarkText	Remark message.

```

<PaxList>
  <Pax>
    <IdentityDoc>
      <ExpiryDate>2018-12-31</ExpiryDate>
      <IdentityDocID>123456789</IdentityDocID>
      <IdentityDocTypeCode>PT</IdentityDocTypeCode>
      <IssuingCountryCode>FR</IssuingCountryCode>
      <ResidenceCountryCode>FR</ResidenceCountryCode>
      <Surname>DESSEE</Surname>
    </IdentityDoc>
    <IdentityDoc>
      <IdentityDocID>12345678</IdentityDocID>
      <IdentityDocTypeCode>VS</IdentityDocTypeCode>
      <Surname>DESSEE</Surname>
      <Visa>
        <ExpiryDate>2025-12-12</ExpiryDate>
        <HostCountryCode>IN</HostCountryCode>
        <IssueDate>2022-07-22</IssueDate>
        <IssuingCountryCode>FR</IssuingCountryCode>
        <VisaID>12345678</VisaID>
      </Visa>
    </IdentityDoc>
    <Individual>
      <Birthdate>1990-09-21</Birthdate>
      <GenderCode>F</GenderCode>
      <GivenName>ANNE</GivenName>
      <IndividualID>PAX1</IndividualID>
      <Surname>DESSEE</Surname>
      <TitleName>MRS</TitleName>
    </Individual>
    <LoyaltyProgramAccount>
      <AccountNumber>11111</AccountNumber>
      <LoyaltyProgram>
        <Carrier>
          <AirlineDesigCode>6X</AirlineDesigCode>
        </Carrier>
      </LoyaltyProgram>
    </LoyaltyProgramAccount>
    <PaxID>PAX1</PaxID>
    <PaxRefID>PAX11</PaxRefID>
    <PTC>ADT</PTC>
    <Remark>
      <RemarkText>REMARK ONE</RemarkText>
    </Remark>
    <Remark>
      <RemarkText>REMARK TWO</RemarkText>
    </Remark>
  </Pax>
  <Pax>
    <ContactInfoRefID>CTCPAX11_1</ContactInfoRefID>
    <Individual>
      <Birthdate>2017-08-01</Birthdate>
      <GivenName>DEDE</GivenName>
    </Individual>
  </Pax>

```

```

<IndividualID>PAX11</IndividualID>
<Surname>DESSSEEE</Surname>
</Individual>
<PaxID>PAX11</PaxID>
<PTC>INF</PTC>
</Pax>
</PaxList>

```

Table 31 Example of Passenger with infant association, loyalty program, identity document and associated remarks

Contacts

There is one ContactInfo structure per passenger and per ContactPurposeText, with all his contacts part of the same ContactPurposeText grouped under.

Designation	Repetition	Status	Location	Comments
ContactInfo structure	1...N	M	IATA_OrderViewRS/Response/DataLists/ContactInfoList/ContactInfo	
ContactInfoID	1	M	/ContactInfoID	Contact info unique ID.
ContactPurposeText	1	M	/ContactPurposeText	<p>The ContactPurposeText field value indicates the purpose of the contact elements in the structure. The following values can be used:</p> <ul style="list-style-type: none"> • 4 for home phone number purpose • 7 for mobile phone number purpose • 10 for email address purpose • BIL for billing purpose • 702 for mailing purpose • 703 for SSR DOCA for destination address purpose • NTF for notification purpose • GST: for goods and services taxes purpose • OTH: for standard purpose
IndividualRefId	0...1	O	/IndividualRefId	Reference to the individual in the message.
EmailAddress structure	0...N	O	IATA_OrderViewRS/Response/DataLists/ContactInfoList/ContactInfo/EmailAddress	

Designation	Repetition	Status	Location	Comments
ContactTypeText	1	M	/ContactTypeText	<p>ContactTypeText field allows to discriminate between the Contact Info Type. In other words, it will allow for differentiation of different Emails.</p> <p>Possible values are:</p> <ul style="list-style-type: none"> • PER for personal purpose (can be returned if ContactPurposeText is 10) • PRO for business purpose (can be returned if ContactPurposeText is 10) • OTH for other cases purpose (can be returned if ContactPurposeText is 10, will always be returned for NTF, GST or OTH)
EmailAddressText	1	M	/EmailAddressText	Email address.
Credit Card Holder Contact	0...1	O	IATA_OrderViewRS/Response/DataLists/ContactInfoList/ContactInfo/Individual	
Surname	1	M	/Surname	Card holder surname.
Phone structure	0...N	O	IATA_OrderViewRS/Response/DataLists/ContactInfoList/ContactInfo/Phone	
ContactTypeText	1	M	/ContactTypeText	<p>ContactTypeText field allows to discriminate between the Contact Info Type. In other words, it will allow the seller to differentiate different Phones.</p> <p>Possible values are:</p> <ul style="list-style-type: none"> • PER for personal purpose (can be returned if ContactPurposeText is 4 or 7) • PRO for business purpose (can be returned if ContactPurposeText is 7) • OTH for other cases purpose (will always be returned if ContactPurposeText is NTF, GST or OTH)
CountryDialingCode	0...1	O	/CountryDialingCode	Phone number country code. Extracted from input, otherwise if the PhoneNumber does

Designation	Repetition	Status	Location	Comments
				not start with 0, there is a logic to extract the CountryDialingCode from the PhoneNumber if it matches a list of country dialing codes.
PhoneNumber	1	M	/PhoneNumber	Phone number value.
PostalAddress structure	0...N	O	IATA_OrderViewRS/Response/DataLists/ContactInfoList/ContactInfo/PostalAddress	
ContactTypeText	1	M	/ContactTypeText	ContactTypeText field allows to discriminate between the Contact Info Type. For PostalAddress, only value supported is OTH (Other).
StreetText	0...2	O	/StreetText	Street name and number.
PostalCode	0...1	O	/PostalCode	Postal code.
CityName	0...1	O	/CityName	City name.
Country SubDivision Name	0...1	O	/CountrySubDivisionName	Example: FLORIDA.
CountryCode	0...1	O	/CountryCode	Country code (2 letters).
OtherAddress structure	0...N	O	IATA_OrderViewRS/Response/DataLists/ContactInfoList/ContactInfo/OtherAddress	
ContactTypeText	1	M	/ContactTypeText	Unique value: OTH.
OtherAddressText	1	M	/OtherAddressText	Address value. For example for GSTIN info it can contain a phone number.

```

<ContactInfoList>
  <ContactInfo>
    <ContactInfoID>CTCPAX1_1</ContactInfoID>
    <ContactPurposeText>10</ContactPurposeText>
    <EmailAddress>
      <ContactTypeText>PRO</ContactTypeText>
      <EmailAddressText>A-DESSEE@MAIL.COM</EmailAddressText>
    </EmailAddress>
    <IndividualRefID>PAX1</IndividualRefID>
  </ContactInfo>
  <ContactInfo>
    <ContactInfoID>CTCPAX1_2</ContactInfoID>
    <ContactPurposeText>7</ContactPurposeText>
    <Phone>
      <ContactTypeText>PER</ContactTypeText>
      <CountryDialingCode>33</CountryDialingCode>
      <PhoneNumber>656845689</PhoneNumber>
    </Phone>
  </ContactInfo>
</ContactInfoList>

```

Table 32 Example of Contacts for passenger with ID = PAX1 (personal mobile phone + professional email)

```

<ContactInfoList>
  <ContactInfo>
    <ContactInfoID>CTCPAX2</ContactInfoID>
    <ContactPurposeText>BIL</ContactPurposeText>
    <IndividualRefID>PAX1</IndividualRefID>
    <PostalAddress>
      <CityName>City</CityName>
      <ContactTypeText>OTH</ContactTypeText>
      <CountryCode>FR</CountryCode>
      <CountrySubDivisionName>State<CountrySubDivisionName>
      <PostalCode>489494</PostalCode>
      <StreetText>720 1st street</StreetText>
      <StreetText>Bis</StreetText>
    </PostalAddress>
  </ContactInfo>
</ContactInfoList>

```

Table 33 Example of Billing address

```

<ContactInfoList>
  <ContactInfo>
    <ContactInfoID>CTCCC_1</ContactInfoID>
    <ContactPurposeText>OTH</ContactPurposeText>
    <Individual>
      <IndividualID>CTCCC_1PAX</IndividualID>
      <Surname>Wayne</Surname>
    </Individual>
    <PostalAddress>
      <CityName>New York City</CityName>
      <ContactTypeText>BILLING</ContactTypeText>
      <CountryCode>US</CountryCode>
      <CountrySubDivisionName>NEW YORK</CountrySubDivisionName>
      <PostalCode>NY 10001</PostalCode>
      <StreetText>350 FIFTH AVENUE</StreetText>
    </PostalAddress>
  </ContactInfo>
</ContactInfoList>

```

Table 34 Example of Credit card holder contact

```

<ContactInfoList>
  <ContactInfo>
    <ContactInfoID>CTC_1</ContactInfoID>
    <ContactPurposeText>OTH</ContactPurposeText>
    <IndividualRefID>PAX1</IndividualRefID>
    <OtherAddress>
      <ContactTypeText>OTH</ContactTypeText>
      <OtherAddressText>+33518581911</OtherAddressText>
    </OtherAddress>
  </ContactInfo>
</ContactInfoList>

```

Table 35 Example of Other contact

Segments

This section describes each segment with its associated flight data.

Designation	Repetition	Status	Location	Comments
PaxSegment	1...N	M	.../Response/DataLists/PaxSegmentList/PaxSegment	
Cabin code	0...1	O	/CabinTypeAssociationChoice/SegmentCabinType/CabinTypeCode	Cabin class code for which the seatmap is requested in case of SeatAvailabilityRS.

Designation	Repetition	Status	Location	Comments
Cabin name	0...1	O	/CabinTypeAssociationChoice/SegmentCabinType/CabinTypeName	Cabin class name for which the seatmap is requested in case of SeatAvailabilityRS.
DatedMarketingSegmentRefId	1	M	/DatedMarketingSegmentRefId	A reference to a unique identifier of a dated marketing segment used in a message.
Marketing Booking class code	0...1	O	/MarketingCarrierRBD_Code	Booking class code. It is equivalent to the fare RBD.
Pax Segment ID	1	M	/PaxSegmentID	Reference of the segment.

```

<PaxSegmentList>
  <PaxSegment>
    <CabinTypeAssociationChoice>
      <SegmentCabinType>
        <CabinTypeCode>2</CabinTypeCode>
        <CabinTypeName>Y</CabinTypeName>
      </SegmentCabinType>
    </CabinTypeAssociationChoice>
    <DatedMarketingSegmentRefId>DMS1</DatedMarketingSegmentRefId>
    <MarketingCarrierRBD_Code>D</MarketingCarrierRBD_Code>
    <PaxSegmentID>SEG6</PaxSegmentID>
  </PaxSegment>
</PaxSegmentList>

```

Services Definition

This section describes the list of data returned for each service - *Be careful! ServiceDefinitionList is different in SeatAvailability!*

A service definition can be common to multiple services. It is returned as soon as there is a service (not a seat) in the order.

Designation	Repetition	Status	Location	Comments
Service Definition			.../Response/DataLists/ServiceDefinitionList/ServiceDefinition	
Service Name	1	M	/Name	Should be different than service description.

Designation	Repetition	Status	Location	Comments
Owner Code	1	M	/OwnerCode	Airline Code (2 alphanumeric identifier).
Reason for Issuance Code	0...1	O	/RFIC	<p>It is not airline specific. Possible values:</p> <ul style="list-style-type: none"> • A for Air Transportation. • C for Baggage. • E for Airport Services. • F for Merchandise. • G for In-flight Services.
Reason for Issuance SubCode	0...1	O	/RFISC	Precision Code for the reason of the issuance, it is airline specific.
Service Code	0...1	O	/ServiceCode	Airline specific service code which can be associated with Reason for Issuance Sub Code. Example: XLEG for Extra Leg Room Seat, XBAG for Extra Bag.
Service Definition ID	1	M	/ServiceDefinitionID	Service Definition ID.
BookingInstructions		.../Response/DataLists/ServiceDefinitionList/ServiceDefinition/BookingInstructions		
OSIText	0...1	O	/MethodText	<p>Indicates the free text formatting to be used to book a service requiring specific booking instructions.</p> <p>Example: %TYPE%%FTXT%.</p>
Data center instructions	0...N	O	/OSIText	Other service information (OSI) text.
Quantity	0...1	O	/SpecialService/Qty	1 if the service is unique. If the service is not unique, it is not returned.
Description		.../Response/DataLists/ServiceDefinitionList/ServiceDefinition/Desc		

Designation	Repetition	Status	Location	Comments
Service Description Text	0...1	O	/DescText	<p>Description text value corresponding to the MarkupStyleText (see list below).</p> <p>If there is nothing in MarkupStyleText, it can be:</p> <ul style="list-style-type: none"> • A free text to describe the service. • "Free" if this is a free standard service. • "Chargeable" if it is an ancillary service (non exempted and exempted services).
Mark-up Style Text	0...1	O	/MarkupStyleText	<p>Possible values that apply only for chargeable services</p> <ul style="list-style-type: none"> • Service_Type: ATPCO service type code - e.g F for Flight Related Service. • Group: ATPCO service group code - e.g BG for Baggage. • Subgroup: ATPCO service subgroup code - e.g SP for Sporting Equipment • BKM: Applicable booking method - Possible values are 01 or 02. <p>Possible value that applies only for free standard services</p> <ul style="list-style-type: none"> • Category_Free: Category of the free standard services defined on SSR table
Service Definition Association		.../Response/DataLists/ServiceDefinitionList/ServiceDefinition/ServiceDefinitionAssociation		

Designation	Repetition	Status	Location	Comments
Baggage Allowance Ref ID	1	M	/BaggageAllowanceRef/BaggageAllowanceRefID	Reference to a Baggage Allowance.
SeatProfileRefID	1	M	/SeatProfileRef/SeatProfileRefID	Reference to the corresponding SeatProfile.
Service Bundle Max Qty	0...1	O	/ServiceBundle/MaximumServiceQty	Maximum quantity of bundle services that can be selected by each passenger referenced in the Offer.
Service Definition Reference ID	1...N	M	/ServiceBundle/ServiceDefinitionRefID	References to the services included in this Service bundle.

Examples:

```

<ServiceDefinitionList>
  <ServiceDefinition>
    <Desc>
      <DescText>F</DescText>
      <MarkupStyleText>Service_Type</MarkupStyleText>
    </Desc>
    <Desc>
      <DescText>01</DescText>
      <MarkupStyleText>BKM</MarkupStyleText>
    </Desc>
    <Desc>
      <DescText>BG</DescText>
      <MarkupStyleText>Group</MarkupStyleText>
    </Desc>
    <Desc>
      <DescText>Chargeable</DescText>
    </Desc>
    <Name>PRE PAID BAGGAGE</Name>
    <OwnerCode>6X</OwnerCode>
    <RFIC>C</RFIC>
    <RFISC>0AA</RFISC>
    <ServiceCode>XBAG</ServiceCode>
    <ServiceDefinitionAssociation>
      <BaggageAllowanceRef>
        <BaggageAllowanceRefID>CBA1</BaggageAllowanceRefID>
      </BaggageAllowanceRef>
    </ServiceDefinitionAssociation>
    <ServiceDefinitionID>SRV1</ServiceDefinitionID>
  </ServiceDefinition>
  <ServiceDefinition>
    <Desc>
      <DescText>Free</DescText>
    </Desc>
    <Desc>
      <DescText>Passenger</DescText>
      <MarkupStyleText>Category_Free</MarkupStyleText>
    </Desc>
    <Name>BLIND PASSENGER INFORMATION</Name>
    <OwnerCode>6X</OwnerCode>
    <ServiceCode>BLND</ServiceCode>
    <ServiceDefinitionID>SRV2</ServiceDefinitionID>
  </ServiceDefinition>
</ServiceDefinitionList>

```

Table 36 Example with CFS option

```

<ServiceDefinitionList>
  <ServiceDefinition>
    <BookingInstructions>
      <MethodText>%TYPE%%FTXT%</MethodText>
      <OSIText>TYPE</OSIText>
      <OSIText>(?:ABAG|PREPAID|XBGS)</OSIText>
      <OSIText>FTXT</OSIText>
      <OSIText>[-\s/0-9A-Z]\{1,90\}</OSIText>
      <SpecialService>
        <Qty>1</Qty>
      </SpecialService>
    </BookingInstructions>
    <Desc>
      <DescText>F</DescText>
      <MarkupStyleText>Service_Type</MarkupStyleText>
    </Desc>
    <Desc>
      <DescText>01</DescText>
      <MarkupStyleText>BKM</MarkupStyleText>
    </Desc>
    <Desc>
      <DescText>BG</DescText>
      <MarkupStyleText>Group</MarkupStyleText>
    </Desc>
    <Desc>
      <DescText>Chargeable</DescText>
    </Desc>
    <Name>PRE PAID BAGGAGE</Name>
    <OwnerCode>6X</OwnerCode>
    <RFIC>C</RFIC>
    <RFISC>0AA</RFISC>
    <ServiceCode>XBAG</ServiceCode>
    <ServiceDefinitionAssociation>
      <BaggageAllowanceRef>
        <BaggageAllowanceRefID>CBA1</BaggageAllowanceRefID>
      </BaggageAllowanceRef>
    </ServiceDefinitionAssociation>
    <ServiceDefinitionID>SRV1</ServiceDefinitionID>
  </ServiceDefinition>
</ServiceDefinitionList>

```

Table 37 Example with Data center instructions

Seats Profile

This section describes the characteristics of an aircraft seat (A: aisle seat, E: exit seat...) facilitating the identification of different seat profiles.

NB: Up to 5 Seat Characteristics Codes can be defined for one seat, **each code set in one SeatProfile**.

Designation	Repetition	Status	Location	Comments
Seat profile parameters			.../Response/DataLists/SeatProfileList/SeatProfile	
Seat Characteristics Set ID	1	M	/SeatProfileID	Reference of the set of Seat Characteristics Code(s).
Seat Characteristics Code(s)	0...5	O	/SeatCharacteristicCode	Seat characteristics code (for example: CH usually for "Chargeable", W for "Window seat", L for "Leg space", etc...).
Seat Description text	0...1	O	/MarketingInfo/DescText	Seat description text.

```

<SeatProfileList>
  <SeatProfile>
    <SeatCharacteristicCode>CH</SeatCharacteristicCode>
    <SeatCharacteristicCode>1</SeatCharacteristicCode>
    <SeatCharacteristicCode>A</SeatCharacteristicCode>
    <SeatProfileID>SP1</SeatProfileID>
  </SeatProfile>
  <SeatProfile>
    <SeatCharacteristicCode>W</SeatCharacteristicCode>
    <SeatProfileID>SP2</SeatProfileID>
  </SeatProfile>
  <SeatProfile>
    <SeatCharacteristicCode>L</SeatCharacteristicCode>
    <SeatProfileID>SP3</SeatProfileID>
  </SeatProfile>
</SeatProfileList>

```

Dated Marketing Segment

This section describes the commercial designation under which a Dated Operating Segment can be booked, it can be either the operating carrier itself (when pure prime flight) or another carrier in case of codeshare.

Designation	Repetition	Status	Location	Comments
DatedMarketingSegment	1...N	M	.../Response/DataLists/DatedMarketingSegmentList/DatedMarketingSegment	
Marketing Carrier Code	1	M	/CarrierDesigCode	Airline Code (2 alphanumeric identifier).
CarrierName	0...1	O	/CarrierName	Commercial name of the carrier.

Designation	Repetition	Status	Location	Comments
Marketing Segment ID	1	M	/DatedMarketingSegmentId	Unique identifier that will be used as reference in <i>PaxSegmentList</i> node. Always starts with DMS (DatedMarketingSegment) followed by a number Example: DMS15.
Operating Segment ID	1	M	/DatedOperatingSegmentRefId	Reference to <u>DatedOperatingSegmentID</u> defined in <i>DatedOperatingSegmentList</i> node. Always starts with DOS (DatedOperatingSegment) followed by a number. Example: DOS15.
Marketing Carrier Flight number	1	M	/MarketingCarrierFlightNumberText	Flight number of the Marketing carrier (can be different from Operating carrier flight number).
Arrival structure	1	M	.../Response/DataLists/DatedMarketingSegmentList/DatedMarketingSegment/Arrival	
Aircraft scheduled arrival	0...1	O	/AircraftScheduledDateTime	Arrival date & time, in Local time (YYYY-MM-DDTHH:MM:SS).Example: 2024-04-11T05:55:00.
Arrival Airport Code	1	M	/IATA_LocationCode	IATA 3-letters airport/city code .
Arrival Terminal	0...1	O	/TerminalName	Terminal arrival. Not returned if the airport has only one terminal.
Departure structure	1	M	.../Response/DataLists/DatedMarketingSegmentList/DatedMarketingSegment/Dep	
Aircraft scheduled departure	0...1	O	/AircraftScheduledDateTime	Departure date & time, in Local time (YYYY-MM-DDTHH:MM:SS).Example: 2024-04-10T19:30:00.
Departure Airport Code	1	M	/IATA_LocationCode	IATA 3-letters airport/city code.
Departure Terminal	0...1	O	/TerminalName	Terminal departure. Not returned if the airport has only one terminal.

```

<DatedMarketingSegmentList>
  <DatedMarketingSegment>
    <Arrival>
      <AircraftScheduledDateTime>2024-04-
      11T05:55:00</AircraftScheduledDateTime>
      <IATA_LocationCode>SYD</IATA_LocationCode>
      <TerminalName>2</TerminalName>
    </Arrival>
    <CarrierDesigCode>6X</CarrierDesigCode>
    <CarrierName>AMADEUS SIX</CarrierName>
    <DatedMarketingSegmentId>DMS15</DatedMarketingSegmentId>
    <DatedOperatingSegmentRefId>DOS15</DatedOperatingSegmentRefId>
    <Dep>
      <AircraftScheduledDateTime>2024-04-
      10T19:30:00</AircraftScheduledDateTime>
      <IATA_LocationCode>SIN</IATA_LocationCode>
      <TerminalName>1</TerminalName>
    </Dep>
  <MarketingCarrierFlightNumberText>221</MarketingCarrierFlightNumberText>
  </DatedMarketingSegment>
</DatedMarketingSegmentList>

```

Table 38 Example of DatedMarketingSegmentList

Dated Operating Leg List

This section describes the information related to a nonstop operating flight between a departure and an arrival location.

Designation	Repetition	Status	Location	Comments
DatedOperatingLeg	1...N	M	.../Response/DataLists/DatedOperatingLegList/DatedOperatingLeg	
Operating Leg ID	1	M	/DatedOperatingLegID	Reference of the leg - Unique identifier that will be used as reference in the <i>DatedOperatingSegmentList</i> node. Always starts with LEG followed by a number. Example: LEG1.
Equipment Code	0...1	O	/IATA_AircraftType/IA TA_AircraftTypeCode	Aircraft type code. Example: 388 (Airbus A380-800).

Designation	Repetition	Status	Location	Comments
Arrival structure	1	M	.../Response/DataLists/DatedOperatingLegList/DatedOperatingLeg/Arrival	
Aircraft scheduled arrival	0...1	O	/AircraftScheduledDateTime	Arrival date & time, in local time (YYYY-MM-DDTHH:MM:SS). Example: 2024-03-08T10:18:00.
Arrival Airport/City Code	1	M	/IATA_LocationCode	IATA 3-letters airport/city code.
Arrival Terminal	0...1	O	/TerminalName	Terminal arrival. Not returned in case the airport has only one terminal.
Departure structure	1	M	.../Response/DataLists/DatedOperatingLegList/DatedOperatingLeg/Dep	
Aircraft scheduled departure	0...1	O	/AircraftScheduledDateTime	Arrival date & time, in local time (YYYY-MM-DDTHH:MM:SS). Example: 2024-03-08T10:10:00.
Departure Airport/City Code	1	M	/IATA_LocationCode	IATA 3-letters airport/city code.
Departure Terminal	0...1	O	/TerminalName	Terminal departure. Not returned in case the airport has only one terminal.

```

<DatedOperatingLegList>
  <DatedOperatingLeg>
    <Arrival>
      <AircraftScheduledDateTime>2024-03-
      08T10:18:00</AircraftScheduledDateTime>
      <IATA_LocationCode>SYD</IATA_LocationCode>
      <TerminalName>2</TerminalName>
    </Arrival>
    <DatedOperatingLegID>LEG1</DatedOperatingLegID>
    <Dep>
      <AircraftScheduledDateTime>2024-03-
      08T10:10:00</AircraftScheduledDateTime>
      <IATA_LocationCode>SIN</IATA_LocationCode>
      <TerminalName>1</TerminalName>
    </Dep>
    <IATA_AircraftType>
      <IATA_AircraftTypeCode>388</IATA_AircraftTypeCode>
    </IATA_AircraftType>
  </DatedOperatingLeg>
</DatedOperatingLegList>

```

Dated Operating Segment List

This section describes the information related to the Dated Operating Segment(s) used between board point and any subsequent off point within the same flight designator - could be one or more legs.

Designation	Repetition	Status	Location	Comments
Operating segment information	1...N	M	.../Response/DataLists/DatedOperatingSegmentList/DatedOperatingSegment	
Operating Carrier Code	1	M	/CarrierDesigCode	Airline Code (2 alphanumeric identifier).
Carrier Name	0...1	O	/CarrierName	Name of the Operating carrier.
Operating Segment Leg ID	0...N	O	/DatedOperatingLeg RefID	Reference of the leg defined in the <i>DatedOperatingLegList</i> node, always starts with LEG followed by a number. Example: LEG1.
Operating Segment ID	1	M	/DatedOperatingSegmentId	Identifies the segment operated by the Operating carrier. Always starts with DOS (DatedOperatingSegment), f

Designation	Repetition	Status	Location	Comments
				Followed by a number. Example: DOS15.
Disclosure ID	0...1	O	/DisclosureRefID	Reference of the disclosure defined in the <i>DisclosureList</i> node. Example: DIS1.
Duration	0...1	O	/Duration	Total segment time including the combined air time and connection times of any legs. Example: PT8H15M NB: Duration is not returned in this node in <i>OrderViewRS</i> as information is already returned in <i>PaxJourney</i> node
Operating Carrier Flight number	0...1	O	/OperatingCarrierFlightNumberText	Flight number of the Operating carrier (can be different from the Marketing carrier flight number).
Secure Flight Indicator	0...1	O	/SecureFlightInd	Flag to indicate if the flight is a "secure flight". It is returned only when the value is true (Example: in case of flight to an US airport).

```

<DatedOperatingSegmentList>
  <DatedOperatingSegment>
    <CarrierDesignCode>6X</CarrierDesignCode>
    <CarrierName>Amadeus Six</CarrierName>
    <DatedOperatingLegRefID>LEG16</DatedOperatingLegRefID>
    <DatedOperatingSegmentId>DOS15</DatedOperatingSegmentId>
    <DisclosureRefID>DIS1</DisclosureRefID>
    <Duration>PT8H5M</Duration>
    <OperatingCarrierFlightNumberText>221</OperatingCarrierFlightNumberText>
    <SecureFlightInd>true</SecureFlightInd>
  </DatedOperatingSegment>
</DatedOperatingSegmentList>

```

Table 39 Example of Dated Operating Segment List

Baggage Allowance List

One or several *BaggageAllowance* elements can be present for each combination of passengers (PAX) and segment.

Several types of checked baggage allowance are possible, each baggage allowance has to include at least one of the following :

- Piece Allowance.
- Weight Allowance.
- Maximum Dimension Allowance.
- Minimum Dimension Allowance.

BaggageAllowance association to the passenger (Pax) and segment(s) is done through the *ServiceDefinition* node.

Designation	Repetition	Status	Location	Comments
BaggageAllowanceList	0...1	O	.../Response/DataLists/BaggageAllowanceList	
BaggageAllowance	1...N	M	/BaggageAllowanceList/BaggageAllowance	Description of a baggage allowance.
Applicable Party Text	0...1	O	/BaggageAllowanceList/BaggageAllowance/ApplicablePartyText	Value is always "Traveler".
BaggageAllowanceID	1	M	/BaggageAllowanceList/BaggageAllowance/BaggageAllowanceID	Unique baggage allowance identifier - Usually defined as <i>FBA1</i> (Free Baggage Allowance 1), <i>FBA2</i> , ...
CarrierDesigCode	0...1	O	/BaggageAllowanceList/BaggageAllowance/BDC/CarrierDesigCode	The Airline code of the carrier whose baggage allowances apply
DescText	0...1	O	/BaggageAllowanceList/BaggageAllowance/DescText	Baggage allowance description text
Total Quantity	1	M	/BaggageAllowanceList/BaggageAllowance/PieceAllowance/TotalQty	Maximum pieces of baggage allowed.
TypeCode	1	M	/BaggageAllowanceList/BaggageAllowance/TypeCode	Type of baggage supported: <ul style="list-style-type: none"> • <i>CheckedBag</i> • <i>CarryOn</i>.

MaximumDimensionAllowance	0...N	O	/BaggageAllowanceList/BaggageAllowance/MaximumDimensionAllowance	
HeightMeasure	0...1	O	/MaximumDimensionAllowance/HeightMeasure	Maximum height allowed for baggage
LengthMeasure	0...1	O	/MaximumDimensionAllowance/LengthMeasure	Maximum length allowed for baggage
LengthUnitOfMeasurement	1	M	/MaximumDimensionAllowance/LengthUnitOfMeasurement	Unit of measure supported: <ul style="list-style-type: none">• CMT for centimeters• INH for inches• FOT for foot• MTR for meter
LinearMeasure	0...1	O	/MaximumDimensionAllowance/LinearMeasure	Maximum dimension allowed for linear measure which equals to height + length + width.
WidthMeasure	0...1	O	/MaximumDimensionAllowance/WidthMeasure	Maximum width allowed for baggage
MinimumDimensionAllowance	0...N	O	/BaggageAllowanceList/BaggageAllowance/MinimumDimensionAllowance	
HeightMeasure	0...1	O	/MinimumDimensionAllowance/HeightMeasure	Minimum height allowed for baggage
LengthMeasure	0...1	O	/MinimumDimensionAllowance/LengthMeasure	Minimum length allowed for baggage
LengthUnitOfMeasurement	1	M	/MinimumDimensionAllowance/LengthUnitOfMeasurement	Unit of measure supported: <ul style="list-style-type: none">• CMT for centimeters• INH for inches• FOT for foot• MTR for meter
LinearMeasure	0...1	O	/MinimumDimensionAllowance/LinearMeasure	Minimum dimension allowed for linear measure which equals to height + length + width.

WidthMeasure	0...1	O	/MinimumDimensionAllowance/WidthMeasure	Minimum width allowed for baggage
WeightAllowance	0...N	O	/BaggageAllowanceList/BaggageAllowance/WeightAllowance	
Maximum Weight Measure	0...1	O	/WeightAllowance/MaximumWeightMeasure	Maximum weight allowed for baggage
Minimum Weight Measure	0...1	O	/WeightAllowance/MinimumWeightMeasure	Minimum weight allowed for baggage
TotalMaximumWeightMeasure	0...1	O	/WeightAllowance/TotalMaximumWeightMeasure	Maximum weight allowed for all the combined pieces within this baggage allowance.
Weight Unit of Measure	1	M	/WeightAllowance/WeightUnitOfMeasurement	The unit of measure supported: <ul style="list-style-type: none">• <i>KGM</i> for kilograms• <i>LBR</i> for US Pounds.

```

<BaggageAllowanceList>
  <BaggageAllowance>
    <ApplicablePartyText>Traveler</ApplicablePartyText>
    <BaggageAllowanceID>BAG-1</BaggageAllowanceID>
    <BDC>
      <CarrierDesignCode>6X</CarrierDesignCode>
    </BDC>
    <DescText>Extra Baggage</DescText>
    <MaximumDimensionAllowance>
      <HeightMeasure>36</HeightMeasure>
      <LengthMeasure>50</LengthMeasure>
      <LengthUnitOfMeasurement>CMT</LengthUnitOfMeasurement>
      <LinearMeasure>126</LinearMeasure>
      <WidthMeasure>40</WidthMeasure>
    </MaximumDimensionAllowance>
    <PieceAllowance>
      <TotalQty>2</TotalQty>
    </PieceAllowance>
    <TypeCode>CheckedBag</TypeCode>
    <WeightAllowance>
      <MaximumWeightMeasure>23</MaximumWeightMeasure>
      <TotalMaximumWeightMeasure>46</TotalMaximumWeightMeasure>
      <WeightUnitOfMeasurement>KGM</WeightUnitOfMeasurement>
    </WeightAllowance>
  </BaggageAllowance>
</BaggageAllowanceList>

```

Table 40 Example of Baggage Allowance

Penalty List

This section describes information related to penalty that may apply when performing a change to your order.

This optional list returns the total amount of penalties that applies further a change done (OrderReshopRS & OrderViewRS) .

Designation	Repetition	Status	Location	Comments
Penalty structure			.../Response/DataLists/PenaltyList/Penalty	
Penalty ID	1	M	/PenaltyID	Unique ID of Penalty.
Total amount	1	M	/Price/TotalAmount	Total amount of the penalty.
Total amount currency	1	M	/Price/TotalAmount/@CurCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.
Total tax amount	0...1	O	/Price/TaxSummary/TotalTaxAmount	Total amount of the taxes applicable for the penalty. (if applicable)
Total tax amount currency	0...1	O	/Price/TaxSummary/TotalTaxAmount/@CurCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.
OrderReshop Mode	1	M	/TypeCode	Change in Exchange mode. Cancellation in Cancellation mode.

```

<PenaltyList>
  <Penalty>
    <PenaltyID>PEN1</PenaltyID>
    <Price>
      <TaxSummary>
        <TotalTaxAmount CurCode="USD">5.42</TotalTaxAmount>
      </TaxSummary>
      <TotalAmount CurCode="USD">25.36</TotalAmount>
    </Price>
    <TypeCode>Change</TypeCode>
  </Penalty>
  <Penalty>
    <PenaltyID>PEN2</PenaltyID>
    <Price>
      <TaxSummary>
        <TotalTaxAmount CurCode="USD">6.35</TotalTaxAmount>
      </TaxSummary>
      <TotalAmount CurCode="USD">72.65</TotalAmount>
    </Price>
    <TypeCode>Change</TypeCode>
  </Penalty>
</PenaltyList>

```

Table 41 Example of PenaltyList in exchange mode

```

<PenaltyList>
  <Penalty>
    <PenaltyID>PEN1</PenaltyID>
    <Price>
      <TaxSummary>
        <TotalTaxAmount CurCode="USD">5.42</TotalTaxAmount>
      </TaxSummary>
      <TotalAmount CurCode="USD">25.36</TotalAmount>
    </Price>
    <TypeCode>Cancellation</TypeCode>
  </Penalty>
  <Penalty>
    <PenaltyID>PEN2</PenaltyID>
    <Price>
      <TaxSummary>
        <TotalTaxAmount CurCode="USD">6.35</TotalTaxAmount>
      </TaxSummary>
      <TotalAmount CurCode="USD">72.65</TotalAmount>
    </Price>
    <TypeCode>Cancellation</TypeCode>
  </Penalty>
</PenaltyList>

```

Table 42 Example of PenaltyList in refund mode

Disclosure List

This section is used to provide the full name of the exact operating carrier that is participating to the journey in accordance with the US mandate:

Designation	Repetition	Status	Location	Comments
Disclosure parameters	IATA_OrderViewRS/Response/DataLists/DisclosureList/Disclosure			
Disclosure description	0...N	O	/Desc/DescText	Full name of the exact operating carrier taken from DEI127 (Data Element Identifier from SSIM message).
Disclosure reference	1	M	/DisclosureID	Unique Key that identifies the disclosure, always start with DIS .
<pre> <DisclosureList> <Disclosure> <Desc> <DescText>ALINE X DBA ABC EXPRESS</DescText> </Desc> <DisclosureID>DIS1</DisclosureID> </Disclosure> <Disclosure> <Desc> <DescText>ALINE ABC FOR AIRLINE XYZ</DescText> </Desc> <DisclosureID>DIS2</DisclosureID> </Disclosure> </DisclosureList> </pre>				

Table 42b DisclosureList Example

Tickets Information

This section describes how the ticket is returned in OrderView response.

Designation	Repetition	Status	Location	Comments
Ticket information	0...N	O	IATA_OrderViewRS/Response/TicketDocInfo	
Number of Booklets	0...1	O	/BookletQty	The number of booklets issued.
EndorsementText	0...1	O	/EndorsementText	Endorsement and restriction information applicable.
PassengerReference	1	M	/PaxRefID	Ticket passenger reference.

Designation	Repetition	Status	Location	Comments
OriginalIssueInfo	0...1	O	IATA_OrderViewRS/Response/TicketDocInfo/OriginalIssueInfo	
IssueDate	0...1	O	/IssueDate	Date of issuance, not returned for documents for which the coupon status is equal to exchanged ("E").
AirlineDesigCode	1	M	/IssuingCarrier/AirlineDesigCode	Airline Code (2 alphanumeric identifier) of the carrier which issues the ticket.
Ticket Information	1...4	M	IATA_OrderViewRS/Response/TicketDocInfo/Ticket	
InConnectionDocNbr	0...1	O	/ConnectedDocNumber	Air ticket number ICW (In Connection With) the service. Example: 1722467426917.
Primary document indicator	0...1	O	/PrimaryDocInd	TRUE if the ticket is the primary ticket in case of conjunctive tickets.
ReportingType	1	M	/ReportingTypeCode	Possible values: Airline, BSP, ARC.
Type	0...1	O	/TicketDocTypeCode	Ticket type (T=Ticket, J=EMD-A, Y=EMD-S).
TicketDocNbr	0...1	O	/TicketNumber	Ticket number.
Coupon Information	1...4	M	IATA_OrderViewRS/Response/TicketDocInfo/Ticket/Coupon	
BaggageAllowanceRefID	0...1	O	/BaggageAllowanceRefID	Reference to a BaggageAllowanceID (only available for tickets).
InConnectionCpnNbr	0...1	O	/ConnectedCouponNumber	ICW coupon number. Not present in case of standalone services. Example: 2.
CouponNumber	1	M	/CouponNumber	Number associated to the coupon.
Status	0...1	O	/CouponStatusCode	Code value of the current status of the coupon. Possible values are based on PADIS Codeset 4405.
EffectiveDate	0...1	O	/CouponValidityPeriod/EffectiveDate	Coupon effectivity date.

Designation	Repetition	Status	Location	Comments
ExpirationDate	0...1	O	/CouponValidityPeriod/ExpirationDate	Coupon expiration date.
PaxSegmentRefID	0...1	O	/CurrentCouponInfoRef/CurrentAirlinePaxSegmentRef/PaxSegmentRefID	Reference to the corresponding segment. The path can change depending on the current status of the coupon: <ul style="list-style-type: none"> • If coupon status is CK, the new path is: /CurrentCouponInfoRef/CheckedInAirlinePaxSegmentRef/PaxSegmentRefID. • If coupon status is B, the new path is: /CurrentCouponInfoRef/FlownAirlinePaxSegmentRef/PaxSegmentRefID.
Code	0...1	O	/FareBasisCode	Associated fare basis. Only available for tickets. In case of PTC Childs and INF, the following suffix can be appended to the FareBasis /CH and /IN (As per the data present in the ticket).
RFIC	0...1	O	/RFIC	Reason For Issuance Code (RFIC) for chargeable services.
RFISC	0...1	O	/RFISC	Reason For Issuance Sub Code (RFISC) for chargeable services.
ServiceRefID	0...1	O	/ServiceRefID	ServiceID reference. This allows to link the document info with the corresponding service's OrderItem. (IATA_OrderViewRS/Response/Order/OrderItem/Service/ServiceID). Example: SSR40.

```

<TicketDocInfo>
    <BookletQty>1</BookletQty>
    <EndorsementText>CHNG FEE APPLY /REFUND FEE APPLY /NO SHOW FEE APPLY
12345678</EndorsementText>
    <OriginalIssueInfo>
        <IssueDate>2024-01-22</IssueDate>
        <IssuingCarrier>
            <AirlineDesigCode>6X</AirlineDesigCode>
        </IssuingCarrier>
    </OriginalIssueInfo>
    <PaxRefID>PAX2</PaxRefID>
    <Ticket>
        <Coupon>
            <CouponNumber>1</CouponNumber>
            <CouponStatusCode>I</CouponStatusCode>
            <CouponValidityPeriod>
                <EffectiveDate>2024-01-26</EffectiveDate>
                <ExpirationDate>2024-01-27</ExpirationDate>
            </CouponValidityPeriod>
            <CurrentCouponFlightInfoRef>
                <CurrentAirlinePaxSegmentRef>
                    <PaxSegmentRefID>SEG3</PaxSegmentRefID>
                </CurrentAirlinePaxSegmentRef>
            </CurrentCouponFlightInfoRef>
            <FareBasisCode>
                <Code>HPR2FI</Code>
            </FareBasisCode>
        </Coupon>
        <Coupon>
            <CouponNumber>2</CouponNumber>
            <CouponStatusCode>I</CouponStatusCode>
            <CouponValidityPeriod>
                <EffectiveDate>2024-02-02</EffectiveDate>
                <ExpirationDate>2024-02-03</ExpirationDate>
            </CouponValidityPeriod>
            <CurrentCouponFlightInfoRef>
                <CurrentAirlinePaxSegmentRef>
                    <PaxSegmentRefID>SEG4</PaxSegmentRefID>
                </CurrentAirlinePaxSegmentRef>
            </CurrentCouponFlightInfoRef>
            <FareBasisCode>
                <Code>HPR2FI</Code>
            </FareBasisCode>
        </Coupon>
        <ReportingTypeCode>Airline</ReportingTypeCode>
        <TicketDocTypeCode>T</TicketDocTypeCode>
        <TicketNumber>1722467426917</TicketNumber>
    </Ticket>
</TicketDocInfo>
<TicketDocInfo>
    <BookingAgency>
        <AgencyID>1</AgencyID>
        <TravelAgent>

```

```
<TravelAgentID>9996WS/SU</TravelAgentID>
</TravelAgent>
</BookingAgency>
<BookletQty>1</BookletQty>
<EndorsementText>CHNG FEE APPLY /REFUND FEE APPLY /NO SHOW FEE APPLY
12345678</EndorsementText>
<OriginalIssueInfo>
  <IssuingCarrier>
    <AirlineDesigCode>6X</AirlineDesigCode>
  </IssuingCarrier>
</OriginalIssueInfo>
<PaxRefID>PAX2</PaxRefID>
<Ticket>
  <Coupon>
    <CouponNumber>1</CouponNumber>
    <CouponStatusCode>E</CouponStatusCode>
    <CouponValidityPeriod>
      <EffectiveDate>2024-01-26</EffectiveDate>
      <ExpirationDate>2024-01-27</ExpirationDate>
    </CouponValidityPeriod>
    <CurrentCouponFlightInfoRef>
      <CurrentAirlinePaxSegmentRef>
        <PaxSegmentRefID>SEG1</PaxSegmentRefID>
      </CurrentAirlinePaxSegmentRef>
    </CurrentCouponFlightInfoRef>
    <FareBasisCode>
      <Code>IBU2FI</Code>
    </FareBasisCode>
  </Coupon>
  <Coupon>
    <CouponNumber>2</CouponNumber>
    <CouponStatusCode>E</CouponStatusCode>
    <CouponValidityPeriod>
      <EffectiveDate>2024-02-02</EffectiveDate>
      <ExpirationDate>2024-02-03</ExpirationDate>
    </CouponValidityPeriod>
    <CurrentCouponFlightInfoRef>
      <CurrentAirlinePaxSegmentRef>
        <PaxSegmentRefID>SEG1</PaxSegmentRefID>
      </CurrentAirlinePaxSegmentRef>
    </CurrentCouponFlightInfoRef>
    <FareBasisCode>
      <Code>IBU2FI</Code>
    </FareBasisCode>
  </Coupon>
  <ReportingTypeCode>Airline</ReportingTypeCode>
  <TicketDocTypeCode>T</TicketDocTypeCode>
  <TicketNumber>1712467426916</TicketNumber>
</Ticket>
</TicketDocInfo>
<TicketDocInfo>
  <BookletQty>1</BookletQty>
```

```

<EndorsementText>CHNG FEE APPLY /REFUND FEE APPLY /NO SHOW FEE APPLY
12345678</EndorsementText>
<OriginalIssueInfo>
    <IssueDate>2024-01-22</IssueDate>
    <IssuingCarrier>
        <AirlineDesigCode>6X</AirlineDesigCode>
    </IssuingCarrier>
</OriginalIssueInfo>
<PaxRefID>PAX2</PaxRefID>
<Ticket>
    <ConnectedDocNumber>1722467426917</ConnectedDocNumber>
    <CouponInfo>
        <ConnectedCouponNumber>1</ConnectedCouponNumber>
        <CouponNumber>1</CouponNumber>
        <CouponStatusCode>I</CouponStatusCode>
        <CouponValidityPeriod>
            <EffectiveDate>2024-01-26</EffectiveDate>
            <ExpirationDate>2024-01-27</ExpirationDate>
        </CouponValidityPeriod>
        <CurrentCouponFlightInfoRef>
            <CurrentAirlinePaxSegmentRef>
                <PaxSegmentRefID>SEG1</PaxSegmentRefID>
            </CurrentAirlinePaxSegmentRef>
        </CurrentCouponFlightInfoRef>
        <ServiceRefID>SSR40</ServiceRefID>
    </CouponInfo>
    <CouponInfo>
        <ConnectedCouponNumber>2</ConnectedCouponNumber>
        <CouponNumber>2</CouponNumber>
        <CouponStatusCode>I</CouponStatusCode>
        <CouponValidityPeriod>
            <EffectiveDate>2024-02-02</EffectiveDate>
            <ExpirationDate>2024-02-03</ExpirationDate>
        </CouponValidityPeriod>
        <CurrentCouponFlightInfoRef>
            <CurrentAirlinePaxSegmentRef>
                <PaxSegmentRefID>SEG1</PaxSegmentRefID>
            </CurrentAirlinePaxSegmentRef>
        </CurrentCouponFlightInfoRef>
        <ServiceRefID>SSR41</ServiceRefID>
    </CouponInfo>
    <ReportingTypeCode>Airline</ReportingTypeCode>
    <TicketDocTypeCode>J</TicketDocTypeCode>
    <TicketNumber>1728211678241</TicketNumber>
  </Ticket>
</TicketDocInfo>

```

Table 43 Example of Two tickets and one EMD

```

<Coupon>
  <CouponNumber>1</CouponNumber>
  <CouponStatusCode>CK</CouponStatusCode>
  <CouponValidityPeriod>
    <EffectiveDate>2025-11-15</EffectiveDate>
    <ExpirationDate>2025-11-16</ExpirationDate>
  </CouponValidityPeriod>
  <CurrentCouponFlightInfoRef>
    <CheckedInAirlinePaxSegmentRef>
      <PaxSegmentRefID>SEG1</PaxSegmentRefID>
    </CheckedInAirlinePaxSegmentRef>
  </CurrentCouponFlightInfoRef>
  <ServiceRefID>SRV01</ServiceRefID>
</Coupon>

```

Table 44 Example of Coupon structure when status is CK

```

<Coupon>
  <CouponNumber>1</CouponNumber>
  <CouponStatusCode>B</CouponStatusCode>
  <CouponValidityPeriod>
    <EffectiveDate>2025-11-15</EffectiveDate>
    <ExpirationDate>2025-11-16</ExpirationDate>
  </CouponValidityPeriod>
  <CurrentCouponFlightInfoRef>
    <FlownAirlinePaxSegmentRefID>
      <PaxSegmentRefID>SEG1</PaxSegmentRefID>
    </FlownAirlinePaxSegmentRefID>
  </CurrentCouponFlightInfoRef>
  <ServiceRefID>SRV01</ServiceRefID>
</Coupon>

```

Table 45 Example of Coupon structure when status is B

Remarks (non-associated)

Remarks that are non-passenger associated are returned in a separate structure.

Designation	Repetition	Status	Location	Comments
Remark structure	0...N	O	IATA_OrderViewRS/Response/Processing/Remark	
Remark	0...1	O	/RemarkText	Remark value.
Timestamp	0...1	O	/Timestamp	Remark timestamp creation.

```
<Processing>
  <Remark>
    <RemarkText>REMARK ONE</RemarkText>
    <Timestamp>2017-01-13T13:59:38Z</Timestamp>
  </Remark>
</Processing>
```

Table 46 Example of Two remarks non-passenger associated.

Any **SSR non-chargeable, non-passenger associated** elements will be displayed in the Remarks section (if the SSR element is not filtered out for the officID).

For instance, TTL information stored in the PNR as SSR OTHS will be returned in the OrderViewRS under the Remarks Section as following:

```
<Processing>
  <Remark>
    <RemarkText>OTHS 1A IF NO TKT IS ISSUED BY 24FEB2019/0950 HEL
    TIME</RemarkText>
    <RemarkText>OTHS 1A TIMELIMIT FOR THIS PNR WILL NOT</RemarkText>
    <RemarkText>OTHS 1A CHANGE IF REBOOKED. FARE RULES STILL
    APPLY</RemarkText>
  </Remark>
</Processing>
```

Table 47 Example of SSR OTHS containing TTL information.

Warning

This section describes information related to Warning that can be returned in response of NDC messages.

Designat ion	Repe titio n	Sta tus	Location	Comments
Warning structure	1...N	O	.../Response/Warning	
IATA Warning Code	0...1	O	/Code	Field Code is used to convey the IATA code of the warning.
Warning Descrip tion	0...1	O	/DescTex t	Warning description. In case a non-IATA Warning is returned, this field includes a concatenation of the non-IATA Warning Code and the non-IATA

Designation	Repetition	Status	Location	Comments
				Warning message with "-" as separator. Example: 600 - NOT ALL CHARGEABLE SEATS HAVE BEEN PRICED.
Language Code	1	M	/LangCode	Language code associated with the warning response.
TagText	0...1	O	/TagText	Identifies the tag/XPath which relates to the provided Warning.
TypeCode	0...1	O	/TypeCode	Uses a bilaterally agreed set of values to indicate the warning type.

```

<Warning>
  <Code>710</Code>
  <DescText>13555 - Cabin varies over legs.</DescText>
  <LangCode>EN</LangCode>
  <TypeCode>W</TypeCode>
</Warning>

```

Table 48 Example of a non-IATA warning

It is possible to return a warning in OrderViewRS:

- in case of non NOT ENTITLED segment status in order: 367 SEGMENT WITH INNOT ENTITLED STATUS CODE PRESENT IN ORDER
- in case of order item expired (PriceGuaranteeTimeLimit reached): 911 PRICE CANNOT BE GUARANTEED, PLEASE REPRICE BEFORE ISSUING AGAIN
- in case of confirming hold itinerary while initial order item contained seat(s) : SEGMENT SELL WARNING: ASSOCIATED SSRS SEAT REMOVED

Error

If a blocking error occurred during the process, the Error Structure is returned and filled.

Designation	Repetition	Status	Location	Comments
Error structure	1...N	M	.../Error	
Code	0...1	O	/Code	Error code.

Designation	Repetition	Status	Location	Comments
DescText	0...1	O	/DescText	Free text description of the provided error.
LangCode	1	M	/LangCode	The two letters ISO language code associated with the error response.
TypeCode	1	M	/TypeCode	E - Error with impact on flow execution. W - Warning with no impact on flow execution. F - Fatal error that causes flow termination.

```

<Error>
  <Code>911</Code>
  <DescText>UNABLE TO RETRIEVE OFFER</DescText>
  <LangCode>EN</LangCode>
  <TypeCode>E</TypeCode>
</Error>

```

Non-exhaustive list of errors supported

OrderCreate	
Error Code	Error Description
911	NOT AVAILABLE AND WAITLIST CLOSED
911	UNABLE TO CREATE ORDER
911	UNABLE TO RETRIEVE OFFER
912	ERROR AT END OF TRANSACTION TIME: SIMULTANEOUS CHANGES TO PNR - USE WRA/RT TO PRINT OR IGNORE
911	SPECIFIC SEAT REQUESTED NOT AVAILABLE - RESTRICTED
911	NOT AVAILABLE IN THIS CONNECTION
160	INVALID PASSENGER SELECTION
149	INVALID NAME LENGTH: ITEM TOO LONG / NOT ENTERED /
912	ERROR AT END OF TRANSACTION TIME: NEED TELEPHONE, TICKET RECONCILIATION NEEDED
462	PAYMENT FAILED

318	INVALID PASSENGER CONTACT: INVALID PASSENGER ASSOCIATION
911	REQUEST REJECTED
911	SPECIFIC SEAT REQUESTED IS NOT AVAILABLE.
911	SSR COULD NOT BE PROCESSED CORRECTLY: INVALID TEXT DATA
425	FQTV NUMBER NOT ACCEPTED: FREQUENT FLYER NUMBER NOT FOUND
466	INVALID FORM OF PAYMENT
425	FQTV NUMBER NOT ACCEPTED: NO MATCH FOR NAME
912	ERROR AT END OF TRANSACTION TIME: SIMULTANEOUS CHANGES TO PNR - USE WRA/RT TO PRINT OR IGNORE, TICKET RECONCILIATION NEEDED
911/36	TARGET OFFICE ID NOT FOUND 8
911	UNEXPECTED ERROR DURING SERVICE EXECUTION
911	INTERNAL PROCESSING ERROR
911	UNABLE TO CREATE ORDER
368	NOT AUTHORIZED BY IATA
376	OB FEES PRICING CALCULATION PROBLEM: OB Fees pricing mismatch. Please price the offer again
911	RESERVATION PREVIOUSLY CANCELLED
911	ERROR AT ISSUANCE TIME: TST EXPIRED - OVERRIDE OR DELETE AND REPRICE
376	ERROR AT ISSUANCE TIME: TICKETING INHIBITED-SSR DOCS MISSING FOR P1
912	ERROR AT END OF TRANSACTION TIME: SIMULTANEOUS CHANGES TO PNR - USE WRA/RT TO PRINT OR IGNORE
911	SEAT ITEMS ALREADY EXIST FOR REQUESTED SEGMENTS

Version

This section describes the IATA payload standard attributes providing some ID that identified a transaction as well as the IATA NDC version used.

Designation	Repetition	Status	Location	Comments
Correlation ID	0...1	O	.../PayloadAttributes/ CorrelationID	A unique alphanumeric ID to identify the transaction. Mandatory for end-to-end correlation of log messages

Designation	Repetition	Status	Location	Comments
				with the corresponding Web service message transaction.
Message version	0...1	O	.../PayloadAttributes/VersionNumber	<p>Specify the NDC Schema Version to which the message conforms.</p> <p>For all IATA versioned messages, the version of the message is indicated by a decimal value.</p>

```

<PayloadAttributes>
    <CorrelationID>0123456789#ABCD</CorrelationID>
    <VersionNumber>21.3</VersionNumber>
</PayloadAttributes>

```

Troubleshooting

Input Validation Errors

Error	Description
Invalid passenger selection	The passenger information in OrderCreateRQ is not aligned with the content of the offer. Possible causes: <ul style="list-style-type: none"> the number of passengers in OrderCreateRQ is different from the number of passengers in the offer. the passenger types (PTC) in OrderCreateRQ are different from the passenger types in the offer. the offer has been created with some FQTV information and there is no FQTV information present in OrderCreateRQ.
INVALID NAME FORMAT	A passenger name is invalid.
Surname too long	A passenger name is too long.
Unable to retrieve offer	The offer ID does not exist.
Invalid Text Data	The passenger's Date of Birth is missing (mandatory if there is a SSR DOCS with FOID).
Invalid Input Data	The passenger's Gender is invalid.
Invalid office identification	A party criteria is invalid (IATA number or Office ID).
APPROVAL CODE NOT ALLOWED	A manual approval code for the credit card was provided in the input, but the configuration was not set to allow it.
UNABLE TO CREATE PAYMENT SOLUTION	The form of payment is invalid, or the amount to pay is incorrect.
SSR FQTV ADDITION FAILED	Frequent Flyer traveler information is not valid (profile not existing or name check fails).
TEXT INFORMATION REQUIRED	Free text in ServiceDefinitionList is required to book the service. Instructions are returned in ServiceListRS.
NOT AUTHORIZED BY IATA	BSP Authority Check is performed and the travel agent is not allowed to perform such transaction.

Error	Description
INVALID FORM OF PAYMENT	Form of payment not supported.
NEED FORM OF PAYMENT	Form of payment required to process the OrderCreateRQ.
INVALID INPUT DATA: INVALID PASSENGER CONTACT	Contact information provided in input is invalid.
ERROR AT END OF TRANSACTION TIME: NEED TELEPHONE FOR PASSENGER N, TICKET RECONCILIATION NEEDED	Phone information is not provided for one passenger.

Input Validation Warnings

Warning	Description
SSR FQTV ADDITION FAILED	FQTV associated to an infant has been ignored because an FQTV associated to an adult passenger exists.
REQUESTED TRAVELER PROFILE INFO IGNORED	Frequent Flyer traveler information from the offer used, Frequent Flyer traveler profile information from the input is ignored.

Processing Errors

Error	Description
Unable to process - system error	Technical issue.
Pricing/ticketing error	There has been an issue at ticket issuance time and the rollback is activated. <u>Note:</u> <ul style="list-style-type: none">• if the rollback is not activated, OrderViewRS returns a warning.• in case the OrderChange request and order is already created, OrderViewRS returns a warning.
UNABLE TO CREATE ORDER	One of the flight is not confirmed.
OB FEES PRICING CALCULATION PROBLEM: OB Fees pricing mismatch. Please price the offer again	The OB fees of Form of Payment/Office at pricing time don't match the OB fees of the form of payment/office in OrderCreateRQ.

Error	Description
INFANT QUOTA EXCEEDED	If the quota of infant is exceeded, this error is returned at OrderCreate time. So the Order is not created at all, for any passenger requested with the infant.

Example of NTP Promo Code Error Messages :

- For technical errors, the message "NTP VALIDATION IGNORED - INTERNAL PROCESS" will be used for every verb.
- For functional errors or rejects, the message "NTP PROMOCODE IGNORED AS INVALID" will be used for every verb. This message means that the NTP promo code in AirshoppingRQ input is turned into invalid.

Processing warnings

Warning	Description
PRESENT CREDIT CARD AT AIRPORT	To be displayed to the passenger, that will need to present the credit card used for the payment at the airport counter.
INVALID GST REGISTRATION DETAILS	System is not capable to store SSR GST element in associated Airline PNR.

Detailed Use Cases

Use case 1: 1 PAX ADT, 1 ROUND-TRIP

Use Case Description

- One PAX ADT with FQTV and other passenger information.
- One offer item including one round-trip flight.
- No service.
- The total amount is paid using a credit card.

Pre-conditions

- The AirShopping transaction run successfully and at least one valid offer for 1 ADT PAX has been stored.
- The OfferPrice transaction has been sent to price the offer content.
- The FQTV information has been added to the ADT passenger profile in AirShoppingRQ or OfferPriceRQ.
- The FQTV information present in input of OrderCreateRQ is the same as the one stored in the offer.
- The total amount given in OrderCreateRQ is the same as the one stored in the offer.

```

<IATA_OrderCreateRQ>
    <DistributionChain>
        <DistributionChainLink>
            <ContactInfo>
                <ContactInfoID>CTC_SELLER_1</ContactInfoID>
                <Phone>
                    <ContactTypeText>Mobile</ContactTypeText>
                    <PhoneNumber>+330929464931</PhoneNumber>
                </Phone>
            </ContactInfo>
            <Ordinal>1</Ordinal>
            <OrgRole>Seller</OrgRole>
            <ParticipatingOrg>
                <OrgID>12345678</OrgID>
            </ParticipatingOrg>
        </DistributionChainLink>
        <DistributionChainLink>
            <Ordinal>2</Ordinal>
            <OrgRole>Distributor</OrgRole>
            <ParticipatingOrg>
                <OrgID>1A</OrgID>
            </ParticipatingOrg>
        </DistributionChainLink>
        <DistributionChainLink>
            <Ordinal>3</Ordinal>
            <OrgRole>Carrier</OrgRole>
            <ParticipatingOrg>
                <OrgID>6X</OrgID>
            </ParticipatingOrg>
        </DistributionChainLink>
    </DistributionChain>
    <PayloadAttributes>
        <VersionNumber>21.3</VersionNumber>
    </PayloadAttributes>
    <POS>
        <Country>
            <CountryCode>GB</CountryCode>
        </Country>
    </POS>
    <Request>
        <CreateOrder>
            <AcceptSelectedQuotedOfferList>
                <SelectedPricedOffer>
                    <OfferRefID>SP2F-12140913521996549737-
                    1</OfferRefID>
                    <OwnerCode>6X</OwnerCode>
                    <SelectedOfferItem>
                        <OfferItemRefID>SP2F-12140913521996549737-1-
                        1</OfferItemRefID>
                        <PaxRefID>PAX1</PaxRefID>
                    </SelectedOfferItem>
                </SelectedPricedOffer>
            </AcceptSelectedQuotedOfferList>
        </CreateOrder>
    </Request>

```

```

</CreateOrder>
<DataLists>
    <ContactInfoList>
        <ContactInfo>
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            <ContactPurposeText>7</ContactPurposeText>
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            <Phone>
                <ContactTypeText>PER</ContactTypeText>
                <PhoneNumber>+330929464935</PhoneNumber>
            </Phone>
        </ContactInfo>
        <ContactInfo>
            <ContactInfoID>CTCPAX1_2</ContactInfoID>
            <ContactPurposeText>4</ContactPurposeText>
        </ContactInfo>
    <IndividualRefID>PAX1</IndividualRefID>           <Phone>
        <ContactTypeText>PER</ContactTypeText>
        <PhoneNumber>+33066523568923</PhoneNumber>
    </Phone>
    </ContactInfo>
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    <PaxList>
        <Pax>
            <IdentityDoc>
                <ExpiryDate>2029-08-13</ExpiryDate>
                <IdentityDocID>0123456789</IdentityDocID>
                <IdentityDocTypeCode>PT</IdentityDocTypeCode>
                <IssuingCountryCode>GB</IssuingCountryCode>
            <ResidenceCountryCode>GB</ResidenceCountryCode>
                <Surname>LEE</Surname>
            </IdentityDoc>
            <Individual>
                <Birthdate>1990-11-23</Birthdate>
                <GivenName>TESTINGS</GivenName>
                <IndividualID>PAX1</IndividualID>
                <Surname>LEE</Surname>
                <TitleName>MS</TitleName>
            </Individual>
            <LoyaltyProgramAccount>
                <AccountNumber>1287005605</AccountNumber>
                <LoyaltyProgram>
                    <Carrier>
                        <AirlineDesigCode>6X</AirlineDesigCode>
                            <Carrier>
                                <LoyaltyProgram>
                                    <LoyaltyProgramAccount>
                                        <PaxID>PAX1</PaxID>
                                        <PTC>ADT</PTC>
                                    </PaxID>
                                </LoyaltyProgram>
                            </Carrier>
                        </AirlineDesigCode>
                    </Carrier>
                </LoyaltyProgram>
            </LoyaltyProgramAccount>
        </Pax>
    </PaxList>

```

```

</DataLists>
<PaymentFunctions>
    <PaymentProcessingDetails>
        <Amount CurCode="EUR">2749.96</Amount>
        <PaymentMethod>
            <PaymentCard>
                <CardBrandCode>VI</CardBrandCode>
                <CardholderAddress>
                    <CityName>New York City</CityName>
                    <CountryCode>US</CountryCode>
                    <CountrySubDivisionName>NEW
                    YORK</CountrySubDivisionName>
                    <PostalCode>NY 10001</PostalCode>
                    <StreetText>350 FIFTH AVENUE</StreetText>
                </CardholderAddress>
                <CardHolderName>Dessee</CardHolderName>
                <CardNumber>4147209999990008</CardNumber>
                <CardSecurityCode>123</CardSecurityCode>
                <ExpirationDate>1230</ExpirationDate>
                <SecurePaymentVersion2>
            </PaymentCard>
        </PaymentMethod>
    </PaymentProcessingDetails>
</PaymentFunctions>
<AuthenticationTokenValue>WTJGeVpHbHVZV3hqYjIxJFpYSmpaV0YxZEdnPQ==</AuthenticationTokenValue>
<DirectoryServerTrxID>M2Q1MGY2ZTUtZGY0My00M2M2LWF1YWYtZDY5OTE4NTg0ZjR1</DirectoryServerTrxID>
<ElectronicCommerceInd>05</ElectronicCommerceInd>
<PaymentTrxChannelCode>EC</PaymentTrxChannelCode>
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    <TrxStatusText>Y</TrxStatusText>
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        <PaymentCard>
            <PaymentMethod>
                <PaymentProcessingDetails>
                    <PaymentFunctions>
                        <Request>
                            <IATA_OrderCreateRQ>

```

Table 49 Example of Query

```

<IATA_OrderViewRS>
    <Response>
        <DataLists>
            <BaggageAllowanceList>
                <BaggageAllowance>

<ApplicablePartyText>Traveler</ApplicablePartyText>
                    <BaggageAllowanceID>FBA1</BaggageAllowanceID>
                    <TypeCode>Checked</TypeCode>
                    <WeightAllowance>

<MaximumWeightMeasure>30</MaximumWeightMeasure>

<WeightUnitOfMeasurement>KGM</WeightUnitOfMeasurement>
                    </WeightAllowance>
                </BaggageAllowance>
            </BaggageAllowanceList>
            <ContactInfoList>
                <ContactInfo>
                    <ContactInfoID>CTCPAX1_1</ContactInfoID>
                    <ContactPurposeText>NTF</ContactPurposeText>
                    <IndividualRefID>PAX1</IndividualRefID>
                    <Phone>
                        <ContactTypeText>OTH</ContactTypeText>
                        <CountryDialingCode>33</CountryDialingCode>
                        <PhoneNumber>0929464935</PhoneNumber>
                    </Phone>
                </ContactInfo>
                <ContactInfo>
                    <ContactInfoID>CTCPAX1_1</ContactInfoID>
                    <ContactPurposeText>7</ContactPurposeText>
                    <IndividualRefID>PAX1</IndividualRefID>
                    <Phone>
                        <ContactTypeText>PER</ContactTypeText>
                        <PhoneNumber>+330929464935</PhoneNumber>
                    </Phone>
                </ContactInfo>
                <ContactInfo>
                    <ContactInfoID>CTCPAX1_2</ContactInfoID>
                    <ContactPurposeText>4</ContactPurposeText>
                    <IndividualRefID>PAX1</IndividualRefID>
                    <Phone>
                        <ContactTypeText>PER</ContactTypeText>
                        <PhoneNumber>+33066523568923</PhoneNumber>
                    </Phone>
                </ContactInfo>
                <ContactInfo>
                    <ContactInfoID>CTCCC_1</ContactInfoID>
                    <Individual>
                        <IndividualID>CTCCC_1_PAX</IndividualID>
                        <Surname>Dessee</Surname>
                    </Individual>
                </ContactInfo>

```

```

        </ContactInfoList>
        <DatedMarketingSegmentList>
            <DatedMarketingSegment>
                <Arrival>
                    <AircraftScheduledDateTime>2024-09-
04T06:20:00</AircraftScheduledDateTime>
                        <IATA_LocationCode>SIN</IATA_LocationCode>
                        <TerminalName>1</TerminalName>
                </Arrival>
                <CarrierDesigCode>6X</CarrierDesigCode>
                <CarrierName>Amadeus Six</CarrierName>

            <DatedMarketingSegmentId>DMS1</DatedMarketingSegmentId>

            <DatedOperatingSegmentRefId>DOS1</DatedOperatingSegmentRefId>
                <Dep>
                    <AircraftScheduledDateTime>2024-09-
03T10:15:00</AircraftScheduledDateTime>
                        <IATA_LocationCode>LGW</IATA_LocationCode>
                        <TerminalName>N</TerminalName>
                </Dep>

            <MarketingCarrierFlightNumberText>309</MarketingCarrierFlightNumberText>
                </DatedMarketingSegment>
                <DatedMarketingSegment>
                    <Arrival>
                        <AircraftScheduledDateTime>2024-09-
21T05:55:00</AircraftScheduledDateTime>
                            <IATA_LocationCode>LHR</IATA_LocationCode>
                            <TerminalName>2</TerminalName>
                    </Arrival>
                    <CarrierDesigCode>6X</CarrierDesigCode>
                    <CarrierName>Amadeus Six</CarrierName>

                <DatedMarketingSegmentId>DMS2</DatedMarketingSegmentId>

                <DatedOperatingSegmentRefId>DOS2</DatedOperatingSegmentRefId>
                <Dep>
                    <AircraftScheduledDateTime>2024-09-
20T23:30:00</AircraftScheduledDateTime>
                        <IATA_LocationCode>SIN</IATA_LocationCode>
                        <TerminalName>3</TerminalName>
                </Dep>

            <MarketingCarrierFlightNumberText>322</MarketingCarrierFlightNumberText>
                </DatedMarketingSegment>
            </DatedMarketingSegmentList>
            <DatedOperatingLegList>
                <DatedOperatingLeg>
                    <Arrival>
                        <AircraftScheduledDateTime>2024-09-
04T06:20:00</AircraftScheduledDateTime>
                            <IATA_LocationCode>SIN</IATA_LocationCode>

```

```

        </Arrival>
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        <Dep>
            <AircraftScheduledDateTime>2024-09-
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            </Dep>
            <IATA_AircraftType>

<IATA_AircraftTypeCode>359</IATA_AircraftTypeCode>
                </IATA_AircraftType>
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            <DatedOperatingLeg>
                <Arrival>
                    <AircraftScheduledDateTime>2024-09-
21T05:55:00</AircraftScheduledDateTime>
                        <IATA_LocationCode>LHR</IATA_LocationCode>
                    </Arrival>
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                    <Dep>
                        <AircraftScheduledDateTime>2024-09-
20T23:30:00</AircraftScheduledDateTime>
                            <IATA_LocationCode>SIN</IATA_LocationCode>
                        </Dep>
                        <IATA_AircraftType>

<IATA_AircraftTypeCode>388</IATA_AircraftTypeCode>
                </IATA_AircraftType>
            </DatedOperatingLeg>
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            <DatedOperatingSegmentList>
                <DatedOperatingSegment>
                    <CarrierDesigCode>6X</CarrierDesigCode>
                    <CarrierName>Amadeus Six</CarrierName>

            <DatedOperatingLegRefID>LEG1</DatedOperatingLegRefID>

            <DatedOperatingSegmentId>DOS1</DatedOperatingSegmentId>
                <DisclosureRefID>DIS1</DisclosureRefID>
            </DatedOperatingSegment>
            <DatedOperatingSegment>
                <CarrierDesigCode>6X</CarrierDesigCode>
                <CarrierName>Amadeus Six</CarrierName>

            <DatedOperatingLegRefID>LEG2</DatedOperatingLegRefID>

            <DatedOperatingSegmentId>DOS2</DatedOperatingSegmentId>
                <DisclosureRefID>DIS1</DisclosureRefID>
            </DatedOperatingSegment>
            <DatedOperatingSegmentList>
            <DisclosureList>
                <Disclosure>
                    <Desc>

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<DescText>Amadeus Six</DescText>
</Desc>
<DisclosureID>DIS1</DisclosureID>
</Disclosure>
</DisclosureList>
<OriginDestList>
<OriginDest>
<DestCode>SIN</DestCode>
<OriginCode>LHR</OriginCode>
<OriginDestID>LHRSIN</OriginDestID>
<PaxJourneyRefID>FLT1</PaxJourneyRefID>
</OriginDest>
<OriginDest>
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<OriginCode>SIN</OriginCode>
<OriginDestID>SINLHR</OriginDestID>
<PaxJourneyRefID>FLT2</PaxJourneyRefID>
</OriginDest>
</OriginDestList>
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<PaxJourney>
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<PaxJourneyID>FLT1</PaxJourneyID>
<PaxSegmentRefID>SEG1</PaxSegmentRefID>
</PaxJourney>
<PaxJourney>
<Duration>PT13H25M</Duration>
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<ResidenceCountryCode>GB</ResidenceCountryCode>
<Surname>LEE</Surname>
</IdentityDoc>
<Individual>
<Birthdate>1990-11-23</Birthdate>
<GivenName>TESTINGS</GivenName>
<IndividualID>PAX1</IndividualID>
<Surname>LEE</Surname>
<TitleName>MS</TitleName>
</Individual>
<LoyaltyProgramAccount>
<AccountNumber>1287005605</AccountNumber>
<LoyaltyProgram>
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```

<Carrier>

<AirlineDesigCode>6X</AirlineDesigCode>
    </Carrier>
    </LoyaltyProgram>
    </LoyaltyProgramAccount>
    <PaxID>PAX1</PaxID>
    <PTC>ADT</PTC>
    </Pax>
</PaxList>
<PaxSegmentList>
    <PaxSegment>

<DatedMarketingSegmentRefId>DMS1</DatedMarketingSegmentRefId>

<MarketingCarrierRBD_Code>Y</MarketingCarrierRBD_Code>
    <PaxSegmentID>SEG1</PaxSegmentID>
    </PaxSegment>
    <PaxSegment>

<DatedMarketingSegmentRefId>DMS2</DatedMarketingSegmentRefId>

<MarketingCarrierRBD_Code>Y</MarketingCarrierRBD_Code>
    <PaxSegmentID>SEG2</PaxSegmentID>
    </PaxSegment>
</PaxSegmentList>
<PriceClassList>
    <PriceClass>
        <Code>FF21</Code>

        <Desc>
            <DescText>Cancellation - With payment of USD 100, subject to currency conversion and your bank's exchange rate.</DescText>
        </Desc>
        <Desc>
            <DescText>Checked baggage - 30kg</DescText>
        </Desc>

        <Desc>
            <DescText>No show - USD 100, subject to currency conversion and your bank's exchange rate. If the ticket is cancelled, no show fee will not apply and cancellation/refund conditions will apply.</DescText>
        </Desc>
        <Desc>
            <DescText>Changes - With payment of any fare difference, subject to currency conversion and your bank's exchange rate.</DescText>
        </Desc>
        <Desc>
            <DescText>Seat selection - Complimentary (Standard & Forward Zone Seats)</DescText>
        </Desc>
    
```

```

<Desc>
    <DescText>Travel itinerary sequence -
</DescText>

</Desc>
<Name>Economy Flexi</Name>
<PriceClassID>FF21</PriceClassID>
</PriceClass>
</PriceClassList>
<ServiceDefinitionList>
    <ServiceDefinition>
        <Desc>
            <DescText>Bag allowances</DescText>
        </Desc>
        <Name>Bag allowances</Name>
        <OwnerCode>6X</OwnerCode>
        <ServiceDefinitionAssociation>
            <BaggageAllowanceRef>

<BaggageAllowanceRefID>FBA1</BaggageAllowanceRefID>
            </BaggageAllowanceRef>
        </ServiceDefinitionAssociation>

<ServiceDefinitionID>BAGALLOW_1</ServiceDefinitionID>
        </ServiceDefinition>
    </ServiceDefinitionList>
</DataLists>
<Order>
    <OrderID>6X0435MYDZ500</OrderID>
    <OrderItem>
        <Commission>
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        </Commission>
        <FareDetail>
            <FareCalculationInfo>
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LON1386.12NUC2772.24END ROE0.793577</AddlInfoText>
                <PricingCodeText>FC</PricingCodeText>
            </FareCalculationInfo>
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                    <CabinTypeCode>5</CabinTypeCode>
                    <CabinTypeName>ECONOMY</CabinTypeName>
                </CabinType>
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                <PriceClassRefID>FF21</PriceClassRefID>
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<PaxSegmentRefID>SEG2</PaxSegmentRefID>
<PriceClassRefID>FF21</PriceClassRefID>
</FareComponent>
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<Price>
    <BaseAmount CurCode="EUR">2574.00</BaseAmount>
    <TaxSummary>
        <Tax>
            <AddlTaxCode>FR</AddlTaxCode>
            <Amount CurCode="EUR">107.61</Amount>
            <TaxCode>GB</TaxCode>
        </Tax>
        <Tax>
            <AddlTaxCode>AE</AddlTaxCode>
            <Amount CurCode="EUR">23.61</Amount>
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        <Tax>
            <AddlTaxCode>DL</AddlTaxCode>
            <Amount CurCode="EUR">7.41</Amount>
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        </Tax>
        <Tax>
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            <Amount CurCode="EUR">5.49</Amount>
            <TaxCode>OP</TaxCode>
        </Tax>
        <Tax>
            <AddlTaxCode>CO</AddlTaxCode>
            <Amount CurCode="EUR">31.84</Amount>
            <TaxCode>SG</TaxCode>
        </Tax>
        <TotalTaxAmount
CurCode="EUR">175.96</TotalTaxAmount>
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Table 50 Example of Reply

Use case 2: 2 PAX,1CHD and 1INF, payment by cash

Use Case Description

- 2 PAXs ADT, 1CHD and 1 INF.
- One offer item including one one way-trip flight.
- No service.
- The total amount is paid using payment by cash.

Pre-conditions

- The AirShopping transaction run successfully and at least one valid offer for 2ADT PAXs , 1CHD and 1 INF has been stored.
- The OfferPrice transaction has been sent to price the offer content.
- The total amount given in OrderCreateRQ is the same as the one stored in the offer.

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Table 51 Example of Query

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Table 52 Example of Reply

Use case 3 : 1PAX , 1 Ancillary for ADT with text information

Use Case Description

- One PAX ADT.
- One offer item including one round-trip flight.
- 1 ancillary service to be booked with instruction (returned in ServiceList response).
- The total amount is paid by cash.

Preconditions

- The AirShopping transaction has been successfully run.
- The ServiceList transaction has been sent to get the service catalog.
- The OfferPrice transaction has been sent to refine the offer content (flights and ancillary).
- The total amount given in OrderCreateRQ is the same as the one stored in the offer.

Query

Partial response of ServiceList related to ancillary to be booked. BookingInstructions node to know the format to be provided in OrderCreateRQ in ServiceDefinitonList.

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Table 53 Example of Partial Response in ServiceListRS

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            <ResidenceCountryCode>GB</ResidenceCountryCode>
            <Surname>BASICTEST</Surname>
        </IdentityDoc>
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            <Surname>BASICTEST</Surname>
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```

Table 54 Example of OrderCreateRQ

Use case 4 : 1 PAX ADT, 1 ROUND-TRIP, 1 seat

Use Case Description

- One PAX ADT.
- One offer item including one round-trip flight.
- 1 seat to be booked.
- Deferred payment case (no payment information in input).

Preconditions

- The AirShopping transaction has been successfully run and at least one valid offer for 1 ADT PAX has been stored.
- The SeatAvailability transaction has been sent to get the service catalog.
- The OfferPrice transaction has been sent to refine the offer content (flights and seat).

```

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        <Surname>Wayne</Surname>
      </Individual>
      <IndividualRefID>PAX1</IndividualRefID>
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Table 55 Example of Query

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                </SeatAssignmentAssociations>
            </SeatOnLeg>
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```

Table 56 Example of Reply

Use case 5 : 1 PAX ADT with GST information

Use Case Description

- One PAX ADT.
- One offer item including one round-trip flight.
- GST provided in input.
- Deferred payment.

```

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            </ParticipatingOrg>
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                </SelectedPricedOffer>
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    <Phone>
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        <PhoneNumber>+33066523568923</PhoneNumber>
    </Phone>
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<ContactInfo>
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    <OtherAddress>
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        <StreetText>11 FLOOR OMR SIRUSERI</StreetText>
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Table 57 Example of OrderCreateRQ with GST fields

In the OrderViewRS no information about the GST is visible.

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            <ResidenceCountryCode>GB</ResidenceCountryCode>
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        </Desc>
        <Name>Bag allowances</Name>
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    <OrderItem>
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Table 58 Example of OrderviewRS - GST

Glossary

ACS - Access Control Server

CC - Credit Card

CAVV - Cardholder Authentication Verification Value

FF - Frequent Flyer

FOP - Form Of Payment

FOID - Form Of Identification

FQTV - Frequent flyer code for accruing miles

MCO - Miscellaneous Charge Order

PNR - Passenger Name Record

PTC - Passenger Type Code

PAREQ - Payer authentication request

TST - Transitional Stored Ticket

RFIC - Reason For Issuance Code

RFISC - Reason for Issuance Sub-Code

SSR - Special Service Request

SVC - Manual Auxiliary Segment

TSM - Transitional Stored MCO

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