OrderChange 21.3 Implementation guide

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Interface Overview

Description

The OrderChangeRQ/OrderViewRS allows to change and cancel an existing order. The scope of these elements is defined in the following section.

Current Scope

Are considered in the scope of the current Altéa NDC release:

- Addition of ancillaries to existing order.

- Addition of seats to existing order.

- Payment of an existing order.
    - Only one form of payment is accepted per transaction.
    - The only accepted form of payment are Cash and Credit Card.
        - In case of Credit Card payment, it is possible to use a pre-authenticated card (3dsv2).

- Change of a paid order with instant payment.

- Change of an unpaid order (without payment).

- Confirmation of OB fees reprice for an existing order (unpaid).

- Update of an existing order (unpaid) pricing info when the priceGuaranteeTimeLimt is exceeded.

- Order divide (only for unpaid orders).

- Cancellation of the order:
    - Documents are either voided or refunded.
    - All services of the Air order Item are deleted.

- Modification of Travel Agency Contact Information (add and delete).

Out of Scope

- Payment with AMOPs, vouchers are not supported, as multi-fop payment.

- Order divide for paid orders.

- Change of the ancillaries or seats in an existing order.

- In case of order cancellation, documents can't be voided after a reissuance, but only refunded.

- In case of order cancellation, the refund is not allowed when the document refund amount is 0 (it might happen for infants).

- Modification of Travel Agency Contact Information: The update action is not supported.

Limitations

Here are the limitations related to the current Altéa NDC release:

- For changes on un-confirmed order, all ancillaries (impacted by the flight change or not) will be deleted with their pricing record.

Building a Query: OrderChangeRQ

This section describes the implementation of the input message based on the NDC schema version 21.3.

Distribution Chain

The distribution chain data must be provided in any input request of the services described above:

Designation	Repetition	Status	Location	Comments
Distribution Chain Link	**1…N**	**M**	**…/DistributionChain/DistributionChainLink**	**Defines an organization playing a participating role in an instance of a distribution channel.** NB: No more than 3 entities can be considered - a single seller / a single distributor / a single carrier.
Ordinal	1	M	/Ordinal	Position of the organization in the distribution chain. This number indicates the order in which the organization participated.Position starts with "1" following ascending order from the seller to the carrier.
Organization Role	1	M	/OrgRole	Role of the organization participating in the distribution chain defined as follow: • Seller - end buyer facing. • Distributor - an intermediary. • Carrier - the responsible supplier.
Contact Info	**0…1**	**O**	**…/DistributionChain/DistributionChainLink/ContactInfo**	**The electronic or geographic address provided by an organization as the contact channel**
Contact Info ID	1	M	/ContactInfoID	Organization's contact unique Identifier acting as a reference.
Contact Purpose Text	0…1	O	/ContactPurposeText	Fixed value: "STANDARD".
Email	**0…1**	**O**	**/EmailAddress**	
Email Address	1	M	/EmailAddress/EmailAddressText	The seller's email address used for contact purposes.

Designation	Repetition	Status	Location	Comments
				NB: Only used at OrderCreateRQ.
Phone	**0…1**	**O**	**/Phone**	
Type of contact	0…1	O	/Phone/ContactTypeText	Fixed value: "Mobile". NB: Only used at OrderCreateRQ.
Phone number	0…1	O	/Phone/PhoneNumber	The seller's phone number used for contact purposes. Example: +33677876543.
Participating Organization	**1**	**M**	**…/DistributionChain/DistributionChainLink/ParticipatingOrg**	**Organized structure representing the participants**.
Organization Name	0…1	O	/Name	Name of the organization.
Organization ID	1	M	/OrgID	Organization code or identifier. Possible values: • for Seller: IATA Number, TIDs (Travel Industry Designator Service), AgencyID. • for Distributor: Unique alphanumeric identifier (3 characters maximum). • for Carrier: Airline Code (2 alphanumeric identifier). AgencyID shall be used when partner has no IATA Number nor TIDS and it must be an 8-digit numeric code to be reported to the revenue accounting.
Sales Branch	**0…1**	**O**	**…/DistributionChain/DistributionChainLink/SalesBranch**	
Sales Branch ID	1	M	/SalesBranch/SalesBranchID	The industry-wide unique identifier of the sales branch. Commonly, Pseudo City Code may be used or a bilaterally agreed code.

```xml
<DistributionChain>
    <DistributionChainLink>
        <ContactInfo>
            <ContactInfoID>123456</ContactInfoID>
            <EmailAddress>
                <EmailAddressText>TEST@AMADEUS.COM</EmailAddressText>
            </EmailAddress>
            <Phone>
                <PhoneNumber>+33493101010</PhoneNumber>
            </Phone>
        </ContactInfo>
        <Ordinal>1</Ordinal>
        <OrgRole>Seller</OrgRole>
        <ParticipatingOrg>
            <OrgID>12345678</OrgID>
        </ParticipatingOrg>
        <SalesBranch>
            <SalesBranchID>NCE6X01AB</SalesBranchID>
        </SalesBranch>
    </DistributionChainLink>
    <DistributionChainLink>
        <Ordinal>2</Ordinal>
        <OrgRole>Distributor</OrgRole>
        <ParticipatingOrg>
            <OrgID>1A</OrgID>
        </ParticipatingOrg>
    </DistributionChainLink>
    <DistributionChainLink>
        <Ordinal>3</Ordinal>
        <OrgRole>Carrier</OrgRole>
        <ParticipatingOrg>
            <OrgID>6X</OrgID>
        </ParticipatingOrg>
    </DistributionChainLink>
</DistributionChain>
```

Table 1 Example of DistributionChain

Payload Attributes

IATA payload standard attributes.

Designation	Repetition	Status	Location	Comments
Message version	0…1	O	…/PayloadAtributes /VersionNumber	The IATA NDC schema we comply with - the version of the message is indicated by a decimal value.

```
<PayloadAttributes>
    <VersionNumber>21.3</VersionNumber>
</PayloadAttributes>
```

Table 2 Example of PayloadAttributes

POS

The Point of Sale is the information identifying the location and other attributes of the entity performing transactions.

Designation	Repetition	Status	Location	Comments
Country Code	1	M*	.../POS/Country/CountryCode	Country code following ISO 3166 with 2 alpha country code. Examples: FR, US. *Mandatory field for configuration purpose (Agency handling, Reporting, …).*

```
<POS>
    <Country>
        <CountryCode>FR</CountryCode>
    </Country>
</POS>
```

Table 3 Example of POS

Augmentation points

PaymentCardApproval

PaymentCardApproval is used by airlines which need to allow approval for some market when using Credit Card payment method. It can be used with OrderCreate or OrderChange.

Designation	Repetition	Status	Location	Comments
PaymentCard Approval	**0...1**	**O**	**.../Augmentation Point/PaymentCardApproval**	**Payment card approval process**.
Approval code	0...1	O	/ApprovalCode	Credit card external approval code. Should be allowed via configuration. Maximum length: 8 characters.

Example:

```
<AugmentationPoint
xmlns="http://www.iata.org/IATA/2015/EASD/00/AMA_AugmentationPoint">
    <PaymentCardApproval>
        <ApprovalCode>123456789</ApprovalCode>
    </PaymentCardApproval>
</AugmentationPoint>
```

Table 4 Example of PaymentCardApproval

InstructionsList

The InstructionsList is used to manage the fare endorsement (FE). It allows the airline to add dynamic variables in the endorsement box of the ticket, for example restrictions, comments, or rules, as a free text. The added information in the endorsement box will remain available in the ticket until the document is purged, as per the retention period defined by the airline.

Designation	Repetition	Status	Location	Comments
Instructions section			**.../AugmentationPoint/AugmentationPoint/Instructions List**	
Instruction	1...N	M	/Instruction	One <Instruction> per PTC.
Instruction method	1	M	/Instruction/Desc	Description node.
Instruction text	0...1	O	/Instruction/Desc/DescText	Description text Value that corresponds to the free text added by the airline. **Remark:** If there are several <Instruction> WITH the same PTC (example: 2ADT), then only the DescText of the first ADT will be returned
Instruction Type	1	M	/Instruction/InstructionType	Type of Instruction. It is a unique Key: FE.
passenger association	0...N	O	/Instruction/PaxRefID	Associated passenger(s) ID(s).

```xml
<AugmentationPoint
xmlns="http://www.iata.org/IATA/2015/EASD/00/AMA_AugmentationPoint">
    <AugmentationPoint>
        <InstructionsList>
            <Instruction>
                <Desc>
                    <DescText>Put your description here</DescText>
                </Desc>
                <InstructionType>FE</InstructionType>
                <PaxRefID>PAX2</PaxRefID>
            </Instruction>
            <Instruction>
                <Desc>
                    <DescText>Put your description here</DescText>
                </Desc>
                <InstructionType>FE</InstructionType>
                <PaxRefID>PAX3</PaxRefID>
                <PaxRefID>PAX4</PaxRefID>
            </Instruction>
        </InstructionsList>
    </AugmentationPoint>
</AugmentationPoint>
```

Table 5 Example of several Paxs

Request

Cancel Paid Order

This section describes how to cancel a paid order.

Designation	Repetition	Status	Location	Comments
Accept Cancelled Offer section			**IATA_OrderChangeRQ/Request/ChangeOrderChoice/AcceptCancelledOffer**	
OfferID	1	M	/AcceptCancelled Offer/OfferID	Cancellation offer ID. The OfferID must be formatted as returned in OrderReshopRS: • for a transaction eligible for a refund: 6X172QCCN3H00-**REFUND**. • for a transaction eligible for a void: 6X172QCCN3H00-**VOID**. If the OfferID in input of the OrderChangeRQ does not contain the string "REFUND" or "VOID", the system returns the error "CHECK OFFER ID FORMAT".

Designation	Repetition	Status	Location	Comments
OwnerCode	1	M	/AcceptCancelled Offer/OwnerCode	Airline designation code.

```
<ChangeOrderChoice>
    <AcceptCancelledOffer>
        <OfferID>6X172QCCN3H00-REFUND</OfferID>
        <OwnerCode>6X</OwnerCode>
    </AcceptCancelledOffer>
</ChangeOrderChoice>
```

Table 6 Cancelled Paid Order Example

Cancel Unpaid Order

This section describes how to cancel an unpaid order.

Designation	Repetition	Status	Location	Comments
Cancel Unpaid Order section			**IATA_OrderChangeRQ/Request/ChangeOrderChoice/CancelUnpaidOrder**	
OrderRefID	1	M	/CancelUnpaidOrder/OrderRefID	OrderID reference.
OwnerCode	1	M	/CancelUnpaidOrder/OwnerCode	Airline designation code.

```
<ChangeOrderChoice>
    <CancelUnpaidOrder>
        <OrderRefID>6X172ABCDE100</OrderRefID>
        <OwnerCode>6X</OwnerCode>
    </CancelUnpaidOrder>
</ChangeOrderChoice>
```

Table 7 Cancelled Unpaid Order Example

Accept Selected Quoted Offer List

This section is used for exchange flows, servicing flows, and OB Fees flow after an OrderQuote.

Designation	Repe tition	Status	Location	Comments
Selected Priced Offer section			**IATA_OrderChangeRQ/Request/ChangeOrderChoice/Ac ceptSelectedQuotedOfferList/SelectedPricedOffer**	
OfferRefID	1	M	/SelectedPricedOffer/OfferRefID	Depending on the scenario it can be filled with: • Offer ID of the previous transaction. • SEAT_OFFER. • OBFEES.
OwnerCode	1	M	/SelectedPricedOffer/OwnerCode	Airline designation code.
SelectedOfferItem	1...N	M	/SelectedPricedOffer/SelectedOff erItem	OfferItem within selected offer.
OfferItemRefID	1	M	/SelectedPricedOffer/SelectedOff erItem/OfferItemRefID	Depending on the scenario it can be filled with: • Offer Item ID. • Seat arguments. • OBFEES.
PaxRefID	1...N	M	/SelectedPricedOffer/SelectedOff erItem/PaxRefID	Passenger reference.
Freetext for service booking section			**/SelectedPricedOffer/SelectedOfferItem/SelectedBundl eServices**	
SelectedServiceRef ID	1	M	/SelectedBundleServices/Selecte dServiceRefID	Reference to a service.
Seat section			**/SelectedPricedOffer/SelectedOfferItem/SelectedSeat**	
ColumnID	1	M	/SelectedSeat/ColumnID	Column of the added seat.
SeatRowNumber	1	M	/SelectedSeat/SeatRowNumber	Row of the added seat.

```
<ChangeOrderChoice>
    <AcceptSelectedQuotedOfferList>
        <SelectedPricedOffer>
            <OfferRefID>N8gyafHEUFBRJHdgsjfbesj</OfferRefID>
            <OwnerCode>6X</OwnerCode>
            <SelectedOfferItem>

<OfferItemRefID>Bhxtscdhawbd37fejrngkdrngk74htjgkdnf59jdk</OfferItemRefID>
                <PaxRefID>PAX1</PaxRefID>
            </SelectedOfferItem>
        </SelectedPricedOffer>
    </AcceptSelectedQuotedOfferList>
</ChangeOrderChoice>
```

Table 8 Exchange Example

```
<ChangeOrderChoice>
    <AcceptSelectedQuotedOfferList>
        <SelectedPricedOffer>
            <OfferRefID>SEAT_OFFER</OfferRefID>
            <OwnerCode>6X</OwnerCode>
            <SelectedOfferItem>

<OfferItemRefID>NlgtU0VHMS1QQVgxLVVTRC04Mi4zMC03MS4zMC0xMS4wMC1SUVNULUEtMEI1LV
NFQVQtQlNDVC1HUk9VUFNBLQ</OfferItemRefID>
                <PaxRefID>PAX1</PaxRefID>
                <SelectedSeat>
                    <ColumnID>A</ColumnID>
                    <SeatRowNumber>51</SeatRowNumber>
                </SelectedSeat>
            </SelectedOfferItem>
        </SelectedPricedOffer>
    </AcceptSelectedQuotedOfferList>
</ChangeOrderChoice>
```

Table 9 Added Seat Example

```
<ChangeOrderChoice>
    <AcceptSelectedQuotedOfferList>
        <SelectedPricedOffer>
            <OfferRefID>N8gyafHEUFBRJHdgsjfbesj</OfferRefID>
            <OwnerCode>6X</OwnerCode>
            <SelectedOfferItem>
                <OfferItemRefID>N8gyafHEUFBRJHdgsjfbesj-2</OfferItemRefID>
                <PaxRefID>PAX1</PaxRefID>
            </SelectedOfferItem>
            <SelectedOfferItem>
                <OfferItemRefID>N8gyafHEUFBRJHdgsjfbesj-3</OfferItemRefID>
                <PaxRefID>PAX1</PaxRefID>
            </SelectedOfferItem>
        </SelectedPricedOffer>
    </AcceptSelectedQuotedOfferList>
</ChangeOrderChoice>
```

Table 10 Ancillaries Example

```
<ChangeOrderChoice>
    <AcceptSelectedQuotedOfferList>
        <SelectedPricedOffer>
            <OfferRefID>OBFEES</OfferRefID>
            <OwnerCode>6X</OwnerCode>
            <SelectedOfferItem>
                <OfferItemRefID>OBFEES</OfferItemRefID>
                <PaxRefID>PAX1</PaxRefID>
            </SelectedOfferItem>
        </SelectedPricedOffer>
    </AcceptSelectedQuotedOfferList>
</ChangeOrderChoice>
```

Table 11 OB Fees Example

Repriced Order

This section is used for repricing flows of expired tickets with their PriceGuaranteeTimeLimit exceeded, after an **OrderQuote**.

Designation	Repetition	Status	Location	Comments
Accept Repriced Order section			**IATA_OrderChangeRQ/Request/ChangeOrderChoice/AcceptRepricedOrder**	
OfferRefID	1	M	/AcceptRepricedOrder/OfferRefID	Reference to an Offer ID for which this Payment applies.

```
<ChangeOrderChoice>
    <AcceptRepricedOrder>
        <OfferRefID>N8gyafHEUFBRJHdgsjfbesj</OfferRefID>
    </AcceptRepricedOrder>
</ChangeOrderChoice>
```

Table 12 Repriced Order Example

GDPR Compliancy

This section was created for General Data Protection Regulation (GDPR) Compliancy, allowing sellers to manage confidentiality requests from passengers sharing the same order in post booking. The aim of the message is to subdivide an Order into associated Orders (Explicit Split).

Designation	Repetition	Status	Location	Comments
Udpate Pax section			IATA_OrderChangeRQ/Request/ChangeOrderChoice/UpdatePax/	
PaxSharingPref	0…1	M	/UpdatePax/PaxSharingPref	
PaxRefID	1	M	/UpdatePax/PaxSharingPref/PaxRefID	Reference to the Pax in the DataList.
SharingInd	0…1	M	/UpdatePax/PaxSharingPref/SharingInd	Trigger for the explicit split for the Pax with PaxRefID.

Note: For the Pax Split process, the Surname of the passenger under Request/DataLists/PaxLists/Pax/Individual is mandatory.

```
<ChangeOrderChoice>
    <UpdatePax>
        <PaxSharingPref>
            <PaxRefID>PAX2</PaxRefID>
            <SharingInd>true</SharingInd>
        </PaxSharingPref>
    </UpdatePax>
</ChangeOrderChoice>
```

Table 13 Update Pax Example

DataLists

ServiceDefinitionList

This element is mandatory only when specific booking instructions (free text formatting) are required to book a dedicated service.

The booking instructions expected are returned in ServiceList response under */Datalists/ServiceDefinitionList/ServiceDefinition/BookingInstruction*s node.

Designation	Repe tition	Status	Location	Comments
ServiceDefin ition	**0…N**	**M**	**IATA_OrderChangeRQ/Request/Datalists/ServiceDefinition List/ServiceDefinition**	
Text	0…1	O*	/BookingInstructions/Special Service/FreeText	Free text formatting required for the dedicated service. *Mandatory for services requiring booking instructions.*
Name	1	M	/Name	Recommendation is to use ServiceCode returned in ServiceList response
OwnerCode	1	M	/OwnerCode	Airline Code (2 alphanumeric identifier)
ServiceDefinit ionID	1	M	/ServiceDefinitionID	ServiceDefinitionID as returned in the OfferItem.

```xml
<DataLists>
    <ServiceDefinitionList>
        <ServiceDefinition>
            <BookingInstructions>
                <SpecialService>
                    <FreeText>DOG-CHIHUAHUA-2KG</FreeText>
                </SpecialService>
            </BookingInstructions>
            <Name>PETC</Name>
            <OwnerCode>6X</OwnerCode>
            <ServiceDefinitionID>SERV1</ServiceDefinitionID>
        </ServiceDefinition>
    </ServiceDefinitionList>
</DataLists>
```

Table 14 ServiceDefinitionList example

PaxList

Passengers information. For each passenger one Pax element must be used.

Designation	Repetition	Status	Location	Comments
Passenger Element	**1…N**	**M**	**IATA_OrderChangeRQ/Request/DataLists/PaxList/Pax**	
Passenger GivenName	0…5	O	/Pax/Individual/GivenName	First name of the passenger. **Remark:** It can be provided in input in split process. If provided, a check is done on the first GivenName (if there are multiple GivenName provided in input, only the first one is checked, the following ones are ignored).
Passenger surname	1	M	/Pax/Individual/Surname	Surname is mandatory for the Pax split process.
Passenger ID	1	M	/Pax/PaxID	ID of the passenger, key that can be referenced in the whole message.

Order

This structure contains the passengers to be sub-divided into a child Order. The passenger and segment IDs used should be taken from the previous message.

Designation	Repetition	Status	Location	Comments
Order section			IATA_OrderChangeRQ/Request/Order	
OrderID	1	M	/Order/OrderID	Identifier of the Order.
OwnerCode	1	M	/Order/OwnerCode	IATA code assigned to the carrier.

```xml
<Request>
    <Order>
        <OrderID>6X123A1B2C3D4</OrderID>
        <OwnerCode>6X</OwnerCode>
    </Order>
</Request>
```

Table 15 Order Section Example

Payments

This section is used on OrderCreateRQ and OrderChangeRQ.

Forms of payment are listed in the PaymentInfo element. For each FOP one PaymentInfo element must be used (currently CC, Cash and Other in scope only).

Notes:

- In the current release a single method of payment is accepted per offer

Designation	Repetition	Status	Location	Comments
Payment Info section			**.../Request/PaymentFunctions**	
OrderRefID	1	M	/OrderAssociation/OrderRefID	Reference of the order.
Amount	1	M	/PaymentProcessingDetails/Amount	The amount for this FOP. Mandatory for the processing. The "CurCode" attribute is used to give the currency. The currency is **mandatory**.
Payment method identifier	0…1	O	/PaymentProcessingDetails/PaymentRefID	ID of the payment method to which it refers. In case of one single method of payment, it will have value 1.
Credit card section			**/PaymentFunctions/PaymentProcessingDetails/PaymentMethod/PaymentCard**	
CardBrandCode	1	O	/CardBrandCode	Type of the payment card (Examples: CA, VI…).
CountryCode	0…1	O	/CardholderAddress/CountryCode	ISO country code. Examples: US, FR.
CountrySubDivisionName	0…1	O	/CardholderAddress/CountrySubDivisionName	Example: Florida.
CityName	0…1	O	/CardholderAddress/PostalCityName	Name of the postal city of the card holder.
PostalCode	0…1	O	/CardholderAddress/PostalCode	Postal Code of the card holder.
StreetText	0…2	O	/CardholderAddress/StreetText	Street name and number.
CardHolderName	0…1	O	/CardHolderName	Name of the card holder.
CardNumber	1	O	/CardNumber	Credit card number.
CardSecurityCode	1	O	/CardSecurityCode	Verification digits (Example: 123).

Designation	Repetition	Status	Location	Comments
ExpirationDate	1	O	/ExpirationDate	Credit card expiry date.
MaskedCardID	1	O	/MaskedCardID	Concealed credit card number. Example: xxxxxxxxxxx9922.
Cash payment section			**/PaymentFunctions/PaymentProcessingDetails/PaymentMethod/SettlementPlan**	
PaymentTypeCode	1	M	/PaymentTypeCode	Used to define the type of payment. **Cash**.
Other payment section			**/PaymentFunctions/PaymentProcessingDetails/PaymentMethod/OfflinePayment**	
PaymentTypeCode	1	M	/PaymentTypeCode	Used to define otherPayments.
RemarkText	0...1	O	/Remark/RemarkText	Freetext value for the freetext **other method** of payment.
EasyPay			**/PaymentFunctions/PaymentProcessingDetails/PaymentMethod/IATA_EasyPay**	
EasyPay Account	1	O	/AccountNumber	EasyPay account number.
EasyPay Expiration Date	1	O	/ExpirationDate	EasyPay Expiration Date.
Secure Payment v2 section			**/PaymentFunctions/PaymentProcessingDetails/PaymentMethod/PaymentCard/SecurePaymentVersion2**	
CAVV	0...1	O	/AuthenticationTokenValue	Cardholder Authentication Verification Value returned by 3DS2 authentication. **It should be base64 encoded.**
Directory Server Transaction ID	0...1	O	/DirectoryServerTrxID	Directory Server Transaction Identifier returned by 3DS2 authentication. **It should be base64 encoded.**
Electronic Commerce Indicator	0...1	O	/ElectronicCommerceInd	Electronic Commerce Indicator (ECI) returned by 3DS2 authentication.
3DS Protocol version	0...1	O	/ProgramProtocolText	Indicates the 3DS protocol version number. Example: 2.1.0.
Context of interaction	1	M*	/PaymentTrxChannelCode	Indicates the context in which the transaction has been generated. Possible values: EC (Ecommerce), MO (Mail Order, paper mail, fax, email),

Designation	Repe tition	Status	Location	Comments
				TO (Telephone Order, IVR), FA (Face to face), NS (Not specified). *Mandatory in some cases, notably MO/TO.*
Transaction status	0...1	O	/TrxStatusText	Transaction status returned by the 3DS2 authentication, it will be received in the EMVCO format.

Note: Approval code is now handled in Augmentation Point section.

```xml
<PaymentFunctions>
    <OrderAssociation>
        <OrderRefID>6X123A1B2C3D4</OrderRefID>
    </OrderAssociation>
    <PaymentProcessingDetails>
        <Amount CurCode="EUR">100.00</Amount>
        <PaymentMethod>
            <PaymentCard>
                <CardBrandCode>CA</CardBrandCode>
                <CardholderAddress>
                    <CityName>Paris</CityName>
                    <CountryCode>FR</CountryCode>
                    <PostalCode>75001</PostalCode>
                    <StreetText>Avenue des Champs Elysées</StreetText>
                </CardholderAddress>
                <CardHolderName>Jack</CardHolderName>
                <CardNumber>4000879865438798</CardNumber>
                <CardSecurityCode>123</CardSecurityCode>
                <ExpirationDate>1228</ExpirationDate>
            </PaymentCard>
        </PaymentMethod>
    </PaymentProcessingDetails>
</PaymentFunctions>
```

Table 16 Card Example

```xml
<PaymentFunctions>
    <OrderAssociation>
        <OrderRefID>6X123A1B2C3D4</OrderRefID>
    </OrderAssociation>
    <PaymentProcessingDetails>
        <Amount CurCode="EUR">4432.48</Amount>
        <PaymentMethod>
            <SettlementPlan>
                <PaymentTypeCode>CA</PaymentTypeCode>
            </SettlementPlan>
        </PaymentMethod>
    </PaymentProcessingDetails>
</PaymentFunctions>
```

Table 17 Cash Payment Example

```xml
<PaymentFunctions>
    <OrderAssociation>
        <OrderRefID>6X123A1B2C3D4</OrderRefID>
    </OrderAssociation>
    <PaymentProcessingDetails>
        <Amount CurCode="EUR">100.00</Amount>
        <PaymentMethod>
            <OfflinePayment>
                <PaymentTypeCode>EXT</PaymentTypeCode>
                <Remark>
                    <RemarkText>123465789</RemarkText>
                </Remark>
            </OfflinePayment>
        </PaymentMethod>
    </PaymentProcessingDetails>
</PaymentFunctions>
```

Table 18 Other Payment Example

```xml
<PaymentFunctions>
    <PaymentProcessingDetails>
        <Amount CurCode="EUR">100.00</Amount>
        <PaymentMethod>
            <IATA_EasyPay>
                <AccountNumber>5164700000000006</AccountNumber>
                <ExpirationDate>1221</ExpirationDate>
            </IATA_EasyPay>
        </PaymentMethod>
    </PaymentProcessingDetails>
</PaymentFunctions>
```

Table 19 EasyPay

```xml
<PaymentFunctions>
    <PaymentProcessingDetails>
        <Amount>123.12</Amount>
        <PaymentMethod>
            <PaymentCard>
                <CardBrandCode>VI</CardBrandCode>
                <CardholderAddress>
                    <CityName>New York City</CityName>
                    <CountryCode>US</CountryCode>
                    <CountrySubDivisionName>NEW YORK</CountrySubDivisionName>
                    <PostalCode>NY 10001</PostalCode>
                    <StreetText>350 FIFTH AVENUE</StreetText>
                </CardholderAddress>
                <CardHolderName>Dessee</CardHolderName>
                <CardNumber>4147200000000002</CardNumber>
                <CardSecurityCode>123</CardSecurityCode>
                <ExpirationDate>1020</ExpirationDate>
                <SecurePaymentVersion2>
                    <AuthenticationTokenValue>WTJGeVpHbHVZV3hqYjIxdFpYSmpaV0Yx
ZEdnPQ==</AuthenticationTokenValue>
                    <DirectoryServerTrxID>M2Q1MGY2ZTUtZGY0My00M2M2LWFlYWYtZDY5
OTE4NTg0ZjRl</DirectoryServerTrxID>
                    <ElectronicCommerceInd>05</ElectronicCommerceInd>
                    <PaymentTrxChannelCode>EC</PaymentTrxChannelCode>
                    <ProgramProtocolText>2.1.0</ProgramProtocolText>
                    <TrxStatusText>Y</TrxStatusText>
                </SecurePaymentVersion2>
            </PaymentCard>
        </PaymentMethod>
    </PaymentProcessingDetails>
</PaymentFunctions>
```

Table 20 3DSV2 example

```xml
<PaymentFunctions>
    <PaymentProcessingDetails>
        <Amount>123.12</Amount>
        <PaymentMethod>
            <PaymentCard>
                <CardBrandCode>VI</CardBrandCode>
                <CardholderAddress>
                    <CityName>New York City</CityName>
                    <CountryCode>US</CountryCode>
                    <CountrySubDivisionName>NEW YORK</CountrySubDivisionName>
                    <PostalCode>NY 10001</PostalCode>
                    <StreetText>350 FIFTH AVENUE</StreetText>
                </CardholderAddress>
                <CardHolderName>Dessee</CardHolderName>
                <CardNumber>4147200000000002</CardNumber>
                <CardSecurityCode>123</CardSecurityCode>
                <ExpirationDate>1020</ExpirationDate>
                <SecurePaymentVersion2>
                    <PaymentTrxChannelCode>MO</PaymentTrxChannelCode>
                </SecurePaymentVersion2>
            </PaymentCard>
        </PaymentMethod>
    </PaymentProcessingDetails>
</PaymentFunctions>
```

Table 21 3DSV2 MO flag

Note: Any other Payment information entered in the query will be ignored.

Deferred Payments

The deferred payment is not allowed during an exchange of a paid order.

In order to change an order with deferred payment, the PaymentFunctions section must not be in the input of the request.

However, in case of update of credit card OB fees amount, as the form of payment is mandatory, a PaymentFunctions section is mandatory. The issuance is only triggered if the subsection /OfferAssociation is added in the PaymentFunctions section.

Otherwise, the price will be updated but no payment will be triggered.

Designation	Repetition	Status	Location	Comments
Offer association			IATA_OrderChangeRQ/Request/PaymentFunctions/OfferAssociation	**When present in an OB fees update use case, triggers the issuance.**
OfferRedID	1	M	/OfferRefID	Reference to the offer, in case of OB fees changes: "OBFEES".

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Designation	Repetition	Status	Location	Comments
Form of payment	0...1	O	/PaymentMethodCriteria/ PaymentTypeCode	IATA code assigned to the carrier.

```xml
<Request>
    <ChangeOrderChoice>
        <AcceptSelectedQuotedOfferList>
            <SelectedPricedOffer>
                <OfferRefID>OBFEES</OfferRefID>
                <OwnerCode>6X</OwnerCode>
                <SelectedOfferItem>
                    <OfferItemRefID>OBFEES</OfferItemRefID>
                    <PaxRefID>PAX1</PaxRefID>
                </SelectedOfferItem>
            </SelectedPricedOffer>
        </AcceptSelectedQuotedOfferList>
    </ChangeOrderChoice>
    <Order>
        <OrderID>6X123A1B2C3D4</OrderID>
        <OwnerCode>6X</OwnerCode>
    </Order>
    <PaymentFunctions>
        <PaymentProcessingDetails>
            <Amount CurCode="EUR">946.74</Amount>
            <PaymentMethod>
                <PaymentCard>
                    <CardBrandCode>CA</CardBrandCode>
                    <CardholderAddress>
                        <CityName>Paris</CityName>
                        <CountryCode>FR</CountryCode>
                        <PostalCode>75001</PostalCode>
                        <StreetText>Avenue des Champs Elysées</StreetText>
                    </CardholderAddress>
                    <CardHolderName>Jack</CardHolderName>
                    <CardNumber>4000879865438798</CardNumber>
                    <CardSecurityCode>123</CardSecurityCode>
                    <ExpirationDate>1228</ExpirationDate>
                </PaymentCard>
            </PaymentMethod>
        </PaymentProcessingDetails>
    </PaymentFunctions>
</Request>
```

Table 22 Example of OrderChangeRQ to update OB fees without issuance

Receiving a Reply: OrderViewRS

An **OrderViewRS** message is received as a response to the **OrderChangeRQ**.

An OrderViewRS message is sent in response to the OrderCreateRQ.

Success

Each time a successful transaction (OrderRetrieveRQ, OrderCreateRQ or OrderChangeRQ) triggers the OrderViewRS, the content of the order is returned. It may contain one or several order items.

Order

An Order is a list of products/services that Customer(s) intend to buy or bought. An Order is composed of two main element structures: one or more OrderItem elements and, within these, one or more Service elements.

Designation	Repetition	Status	Location	Comments
Order			**IATA_OrderViewRS/Response/Order**	
OrderID	1	M	/OrderID	The "OrderID" is a unique identifier assigned to a specific travel order or booking. It serves as a reference to distinguish one order from another. It is 13 characters long as per IATA standard 21.3.
OwnerCode	1	M	/OwnerCode	Airline Code (2 alphanumeric identifier) that owns or manages the Order.
TotalAmount	0...1	O	/TotalPrice /TotalAmount	Indicates the overall price associated with the travel order. It includes the base fare, any additional charges, and applicable taxes. The field remains empty if air booking and ancillaries are paid for in different currencies.
Amount currency	0...1	O	/TotalPrice /TotalAmount/@CurCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.
BaseAmount	0...1	O	/TotalPrice /BaseAmount	Total base amount of the order: Sum of all orderItem(s) base amounts. The field remains empty if air booking and ancillaries are paid for in different currencies..
Amount currency	0...1	O	/TotalPrice /BaseAmo	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.

Designation	Repe tition	Status	Location	Comments
			unt/@CurC ode	
TotalTaxAmo unt	0…1	O	/TotalPrice /TaxSumm ary/TotalT axAmount	Total taxes of the order: Sum of all orderItem(s) total taxes amounts. The field remains empty if air booking and ancillaries are paid for in different currencies.
TotalTaxAmo unt currency	0…1	O	/TotalPrice /TaxSumm ary/TotalT axAmount/ @CurCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.
Order Status Code	0…1	O	/StatusCod e	• **CLOSED** if the Order is cancelled. • **OPENED** if the Order is not cancelled.

```xml
<Order>
    <OrderID>6X172ABDCE100</OrderID>
    <OwnerCode>6X</OwnerCode>
    ...
    <TotalPrice>
        <BaseAmount CurCode="EUR">1734.00</BaseAmount>
        <TaxSummary>
            <TotalTaxAmount CurCode="EUR">234.00</TotalTaxAmount>
        </TaxSummary>
        <TotalAmount CurCode="EUR">1500.00</TotalAmount>
    </TotalPrice>
</Order>
```

Table 23 Order Element Example

Order Items

An OrderItem represents the product that is bought by the Customer or the product the Customer intends to buy. Each OrderItem is created from a corresponding OfferItem. As such, an OrderItem is also a representation of the set of Service(s) (Flights, Ancillaries and/or Seats) collectively evaluated for pricing.

Designation	Repe tition	Status	Location	Comments
Order Item structure			**IATA_OrderViewRS/Response/Order/OrderItem**	
OrderItemID	1	M	/OrderItemID	Unique ID for an Order item.

Designation	Repetition	Status	Location	Comments
				Chargeable seat(s) that have same characteristics can share the same OrderItemID with several ServiceID. Exempted/Free Services have one OrderItem/OrderItemID each
OwnerCode	1	M	/OwnerCode	Airline Code (2 alphanumeric identifier) that owns the OrderItem.
PaymentTimeLimitDateTime	0…1	O	/PaymentTimeLimitDateTime	Date and Time limit (GMT) before order cancellation. Only returned if the OrderItem is not paid.
PriceGuaranteeTimeLimitDateTime	0…1	O	/PriceGuaranteeTimeLimitDateTime	Returned when the OrderItem is not paid and a price guarantee limit applies. Applicable only for air flight content. Date and Time is in GMT.
Order Item Status Code	0…1	O	/StatusCode	• **ACTIVE** for active Order Items. • **CANCELLED** for cancelled ones.
Cancel Restrictions structure			**IATA_OrderViewRS/Response/Order/OrderItem/CancelRestrictions**	
AllowedModificationInd	0…1	O	/AllowedModificationInd	Depending on whether the order item is cancellable or not, the corresponding values are True or False. • **True** if the OrderItem is Cancellable. • **False** if the OrderItem is not Cancellable.
DescText	0…1	O	/DescText	This field returns: • **VOID** if the OrderItem is voidable. • **REFUND** if the OrderItem is refundable.
Change Restrictions structure			**IATA_OrderViewRS/Response/Order/OrderItem/ChangeRestrictions**	
AllowedModificationInd	0…1	O	/AllowedModificationInd	Depending on whether the order item is exchangeable or not, the corresponding values are True or False. • **True** if the OrderItem is exchangeable. • **False** if the OrderItem is not exchangeable.
DescText	0…1	O	/DescText	This field returns:

Designation	Repetition	Status	Location	Comments
				• **Involuntary Changed Allowed without any fees:** if Involuntary exchange is enabled.
Change Type Code	0…1	O	/ChangeTypeCode	Return the related type of change: • **Flight** if it is related to flight.
Commissions stucture (only for flight order items)			IATA_OrderViewRS/Response/Order/OrderItem/Commission	
Amount	0…1	O	/Amount	Amount of money, paid to an agent in a commercial transaction.
Amount currency	0…1	O	/Amount/@CurCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.
Percentage	0…1	O	/Percentage	Commission percentage, expressed solely by the numerical value preceding the percentage symbol. Example: 20% → 20.
Price structure			IATA_OrderViewRS/Response/Order/OrderItem/Price	
BaseAmount	0…1	O	/BaseAmount	Base amount for the OrderItem. The info is not returned for penalties and residual values.
BaseAmount currency	0…1	O	/BaseAmount/@CurCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.
Fee Amount	0…1	O	/Fee/Amount	Fee amount for the OrderItem.
Fee Amount currency	0…1	O	/Fee/Amount/@CurCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.
TotalTaxAmount	0…1	O	/TaxSummary/TotalTaxAmount	Total tax amount for the OrderItem. The info is not returned for penalties and residual values.
TotalTaxAmount currency	0…1	O	/TaxSummary/TotalTaxAmount/@CurCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.
TotalAmount	1	M	/TotalAmount	Total amount for the OrderItem. In case of RSVR, this field contains the face value amount of the RSVR (Residentual Value used for Refundable balance).
TotalAmount currency	1	M	/TotalAmount/@CurCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.
Fare Detail structure per PTC			IATA_OrderViewRS/Response/Order/OrderItem/FareDetail	

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Designation	Repetition	Status	Location	Comments
Fare Detail Pax Ref	0…N	O	/FareDetail/PaxRefID	Reference to the passenger for which the penalty is applied.
Penalty Ref ID	0…1	O	/FareDetail/PenaltyRefID	Penalty Reference.
Fare component structure (one per segment)			**IATA_OrderViewRS/Response/Order/OrderItem/FareDetail/FareComponent**	
Cabin Type Code	0…1	O	/CabinType/CabinTypeCode	Cabin Type Code as defined by ATSB Codeset 9873.
Cabin Type Name	0…1	O	/CabinType/CabinTypeName	Cabin name. Examples: Economy, Economic Premium, Business, First.
CancelRestrictions	0…1	O	/CancelRestrictions	Minirules linked to refund. Described in the **CancelRestrictions** part.
ChangeRestrictions	0…N	O	/ChangeRestrictions	Minirules linked to reissue or revalidation. Described in the **ChangeRestrictions** part.
Fare Basis	0…1	O	/FareBasisCode	Fare basis corresponding to the fare component.
Category of the fares	0…1	O	/FareComponent/NegotiatedCode	**70J** = **Published** fares. **758** = **Private** fares. **749** = **Negotiated** fares. **70G** = **Negotiated corporate** fares. **70M** = **Private corporate** fares. Following PADIS codeset 9910.
Segment references	0…N	O	/PaxSegmentRefID	Segments corresponding to the fare component.
Fare Family reference	0…1	O	/PriceClassRefID	Fare Family corresponding to the fare component.
Price per PTC structure			**IATA_OrderViewRS/Response/Order/OrderItem/FareDetail/Price**	**Note : Fare details are grouped by PTC or per Pax.**
Fare Detail Total Amount	1	M	/TotalAmount	Fare Detail total amount.
Total Amount currency	1	M	/TotalAmount/@CurCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.

Designation	Repetition	Status	Location	Comments
Fare Detail Base Amount	1	M	/BaseAmount	Fare Detail base amount.
Base Amount currency	1	M	/BaseAmount/@CurCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.
Fare Detail Fee	0…N	O	/Fee	Fee details.
Fare Detail Fee Amount	1	M	/Fee/Amount	Fee Amount.
Fee Amount currency	1	M	/Fee/Amount/@CurCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.
Fare Detail Fee DesigText	1	M	/Fee/DesigText	Fee DesigText OB Fee subcode.
Fare Detail Fee DescText	1	M	/Fee/DescText	The "Fare Detail Fee DescText" contains: • **Ticketing OB fees** for the Txx *(where xx are numbers)*. • **Requested Services OB fees** for the Rxx. • **Credit Card OB fees** for the Fxx.
Fare Detail Taxes Amount	0…1	O	/TaxSummary/TotalTaxAmount	Fare Detail taxes amount.
Taxes Amount currency	0…1	O	/TaxSummary/TotalTaxAmount/@CurCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.
Fare Detail Breakdown Tax Amount	0…1	O	/TaxSummary/Tax/Amount	Fare Detail breakdown tax amount.
Tax Amount currency	0…1	O	/TaxSummary/Tax/Amount/@CurCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.
Fare Detail Breakdown Tax Nature	0…1	O	/TaxSummary/Tax/AddlTaxCode	Fare Detail breakdown tax nature.
Fare Detail Breakdown Tax Code	0…1	O	/TaxSummary/Tax/TaxCode	Fare Detail breakdown tax code.

Designation	Repetition	Status	Location	Comments
Fare Calculation structure	**0...1**	**O**	**IATA_OrderViewRS/Response/Order/OrderItem/FareDetail/FareCalculationInfo**	
FareCalculation text.	1	M	/AddlInfoText	The fare calculation text required in the fare calculation area of an electronic ticket.
FCPI	1	M	/PricingCodeText	Fare Calculation Pricing Indicator from TST.
Service structure			**IATA_OrderViewRS/Response/Order/OrderItem/Service**	
BookingID	1	M	/BookingRef/BookingID	Associated record locator.
AirlineDesigCode	0...1	O	/BookingRef/BookingEntity/Carrier/AirlineDesigCode	Record locator's associated airline.
TypeCode	0...1	O	/BookingRef/BookingRefTypeCode	Type of booking reference. Value is THIRD_PARTY_REFERENCE for third party record. Value is ASSOCIATED_BOOKING when the booking correspond to the associated bookings when doing an Order Split. Otherwise this tag is not returned.
ServiceID	1	M	/ServiceID	Service ID.
Status Code	1	M	/StatusCode	**CONFIRMED** The order item is confirmed. **REQUESTED** The order item is pending confirmation. **WAITLISTED** The order item is waitlisted. **CANCELLED** The order item is deleted.
Delivery Status Code	1	M	/DeliveryStatusCode	**CONFIRMED** for unpaid services. **READY TO PROCEED** for free and paid services. **REMOVED** for deleted services.
PaxRefID	1	M	/PaxRefID	Reference to a passenger in the message.
ServiceRefID	0...1	O	/ServiceRefID	Reference to a another service in the message. Used to associate an ancillary service or seat service to a passenger / segment service.
Specific to flights			**IATA_OrderViewRS/Response/Order/OrderItem/Service/OrderServiceAssociation/PaxSegmentRef**	

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Designation	Repetition	Status	Location	Comments
PaxSegmentRefID	0...1	O	/PaxSegmentRefID	Service's segment association reference. If this field is filled, then the service is a flight. The only exception happens in case of Free Baggage Allowance display being activated, where the segment association is returned in /OrderItem/Service/OrderServiceAssociation/ServiceDefinitionRef/OrderFlightAssociations/PaxSegmentRef/PaxSegmentRefID
Specific to Ancillary services			**IATA_OrderViewRS/Response/Order/OrderItem/Service/OrderServiceAssociation/ServiceDefinitionRef**	
ServiceDefinitionRefID	1	M	/ServiceDefinitionRefID	Reference to a service description in the message.
PaxSegmentRefID	1	M	/OrderFlightAssociations/PaxSegmentRef/PaxSegmentRefID	Service's segment association reference.
Specific to Seats			**IATA_OrderViewRS/Response/Order/OrderItem/Service/OrderServiceAssociation/SeatOnLeg**	
RowNumber	1	M	/Seat/RowNumber	Seat's row number.
ColumnID	1	M	/Seat/ColumnID	Seat's column.
SeatProfileRefID	1	M	/Seat/SeatProfileRefID	Reference to a seat profile in the message (containing the characteristics).
PaxSegmentRefID	1	M	/SeatAssignmentAssociations/PaxSegmentRef/PaxSegmentRefID	Passenger segment references.

Note : The commission is either counted in flat amount or in percentage, it cannot be both at the same time.

Note 2 : There is only one occurrence of the field "Commission" per OrderItem. Nevertheless, the commissions must be applied to each passenger by the partner. Thus, in case the commissions are applied in a flat amount, it has to be multiplied by the number of passengers to get the total commission. In case the commission is applied in percentage, it then must be applied to each passenger.

```xml
<OrderItem>
    <CancelRestrictions>
        <AllowedModificationInd>true</AllowedModificationInd>
        <DescText>VOID</DescText>
    </CancelRestrictions>
    <ChangeRestrictions>
        <AllowedModificationInd>true</AllowedModificationInd>
    </ChangeRestictions>
    <ChangeRestictions>
        <AllowedModificationInd>true</AllowedModificationInd>
        <ChangeTypeCode>Flight</ChangeTypeCode>
        <DescText>Involuntary Changed Allowed without any fees</DescText>
    </ChangeRestictions>
    <Commission>
        <Amount CurCode="EUR">10.00</Amount>
    </Commission>
    <FareDetail>
        <FareCalculationInfo>
            <AddlInfoText>CAI 6X ALY19.42MS JED30.456X CAI43.95NUC93.82END
ROE15.858000</AddlInfoText>
            <PricingCodeText>I</PricingCodeText>
        </FareCalculationInfo>
        <FareComponent>
            <CabinType>
                <CabinTypeCode>5</CabinTypeCode>
                <CabinTypeName>ECONOMY</CabinTypeName>
            </CabinType>
            <FareBasisCode>K95SGRT</FareBasisCode>
            <PaxSegmentRefID>SEG1</PaxSegmentRefID>
        </FareComponent>
        <FareComponent>
            <CabinType>
                <CabinTypeCode>5</CabinTypeCode>
                <CabinTypeName>ECONOMY</CabinTypeName>
            </CabinType>
            <FareBasisCode>K95SGRT</FareBasisCode>
            <PaxSegmentRefID>SEG2</PaxSegmentRefID>
        </FareComponent>
        <Price>
            <BaseAmount CurCode="EUR">637.18</BaseAmount>
            <Fee>
                <Amount CurCode="EUR">0.74</Amount>
                <DescText>Ticketing OB fees</DescText>
                <DesigText>T12</DesigText>
            </Fee>
            <TaxSummary>
                <Tax>
                    <AddlTaxCode>FR</AddlTaxCode>
                    <Amount CurCode="EUR">10.80</Amount>
                    <TaxCode>DE</TaxCode>
                </Tax>
                <Tax>
                    <AddlTaxCode>OP</AddlTaxCode>
```

```xml
                    <Amount CurCode="EUR">6.10</Amount>
                    <TaxCode>AE</TaxCode>
                </Tax>
                <Tax>
                    <AddlTaxCode>6X</AddlTaxCode>
                    <Amount CurCode="EUR">32.90</Amount>
                    <TaxCode>AD</TaxCode>
                </Tax>
                <Tax>
                    <AddlTaxCode>MY</AddlTaxCode>
                    <Amount CurCode="EUR">11.50</Amount>
                    <TaxCode>AE</TaxCode>
                </Tax>
                <Tax>
                    <Amount CurCode="EUR">0.40</Amount>
                    <TaxCode>H8</TaxCode>
                </Tax>
                <TotalTaxAmount CurCode="EUR">61.70</TotalTaxAmount>
            </TaxSummary>
            <TotalAmount CurCode="EUR">698.62</TotalAmount>
        </Price>
    </FareDetail>
    <OrderItemID>6X172ABDCE100_AIR-3-2</OrderItemID>
    <OwnerCode>6X</OwnerCode>
    <PaymentTimeLimitDateTime>2022-02-13T15:45:00Z</PaymentTimeLimitDateTime>
    <Price>
        <BaseAmount CurCode="EUR">637.18</BaseAmount>
        <Fee>
            <Amount CurCode="EUR">0.74</Amount>
        </Fee>
        <TaxSummary>
            <TotalTaxAmount CurCode="EUR">61.70</TotalTaxAmount>
        </TaxSummary>
        <TotalAmount CurCode="EUR">698.62</TotalAmount>
    </Price>
    <Service>
        <BookingRef>
            <BookingEntity>
                <Carrier>
                    <AirlineDesigCode>6X</AirlineDesigCode>
                </Carrier>
            </BookingEntity>
            <BookingID>ABDCE1</BookingID>
        </BookingRef>
        <OrderServiceAssociation>
            <PaxSegmentRef>
                <PaxSegmentRefID>SEG2</PaxSegmentRefID>
            </PaxSegmentRef>
        </OrderServiceAssociation>
        <PaxRefID>PAX2</PaxRefID>
        <ServiceID>SEG1_PAX2</ServiceID>
        <StatusCode>CONFIRMED</StatusCode>
    </Service>
```

```xml
        <Service>
            <BookingRef>
                <BookingEntity>
                    <Carrier>
                        <AirlineDesigCode>6X</AirlineDesigCode>
                    </Carrier>
                </BookingEntity>
                <BookingID>ABDCE1</BookingID>
            </BookingRef>
            <OrderServiceAssociation>
                <PaxSegmentRef>
                    <PaxSegmentRefID>SEG2</PaxSegmentRefID>
                </PaxSegmentRef>
            </OrderServiceAssociation>
            <PaxRefID>PAX2</PaxRefID>
            <ServiceID>SEG2_PAX2</ServiceID>
            <StatusCode>CONFIRMED</StatusCode>
        </Service>
        <StatusCode>ACTIVE</StatusCode>
    </OrderItem>
```

Table 24 OrderItem with several flights, commission in flat amount

```xml
<OrderItem>
    <OrderItemID>6X172ABDCE100_SVC2</OrderItemID>
    <OwnerCode>6X</OwnerCode>
    <Commission>
        <Percentage>0.05</Percentage>
    </Commission>
    <Price>
        <BaseAmount CurCode="EUR">100.00</BaseAmount>
        <TotalAmount CurCode="EUR">100.00</TotalAmount>
    </Price>
    <Service>
        <BookingRef>
            <BookingEntity>
                <Carrier>
                    <AirlineDesigCode>6X</AirlineDesigCode>
                </Carrier>
            </BookingEntity>
            <BookingID>ABDCE1</BookingID>
        </BookingRef>
        <OrderServiceAssociation>
            <SeatOnLeg>
                <Seat>
                    <ColumnID>D</ColumnID>
                    <RowNumber>14</RowNumber>
                    <SeatProfileRefID>RQST_1</SeatProfileRefID>
                </Seat>
                <SeatAssignmentAssociations>
                    <PaxSegmentRef>
                        <PaxSegmentRefID>SEG1</PaxSegmentRefID>
                    </PaxSegmentRef>
                </SeatAssignmentAssociations>
            </SeatOnLeg>
        </OrderServiceAssociation>
        <PaxRefID>PAX2</PaxRefID>
        <ServiceID>SEAT32</ServiceID>
        <ServiceRefID>SEG1_PAX2</ServiceRefID>
        <StatusCode>CONFIRMED</StatusCode>
    </Service>
    <StatusCode>ACTIVE</StatusCode>
</OrderItem>
```

Table 25 Seat OrderItem, commission in percentage

```xml
<OrderItem>
    <OrderItemID>6X172ABDCE100_SVC2</OrderItemID>
    <OwnerCode>6X</OwnerCode>
    <Price>
        <BaseAmount CurCode="EUR">60.00</BaseAmount>
        <TotalAmount CurCode="EUR">60.00</TotalAmount>
    </Price>
    <Service>
        <BookingRef>
            <BookingEntity>
                <Carrier>
                    <AirlineDesigCode>6X</AirlineDesigCode>
                </Carrier>
            </BookingEntity>
            <BookingID>ABDCE1</BookingID>
        </BookingRef>
        <OrderServiceAssociation>
            <ServiceDefinitionRef>
                <OrderFlightAssociations>
                    <PaxSegmentRef>
                        <PaxSegmentRefID>SEG1</PaxSegmentRefID>
                    </PaxSegmentRef>
                </OrderFlightAssociations>
                <ServiceDefinitionRefID>PDBG_1</ServiceDefinitionRefID>
            </ServiceDefinitionRef>
        </OrderServiceAssociation>
        <PaxRefID>PAX2</PaxRefID>
        <ServiceID>SSR5</ServiceID>
        <ServiceRefID>SEG1_PAX2</ServiceRefID>
        <StatusCode>CONFIRMED</StatusCode>
    </Service>
    <Service>
        <BookingRef>
            <BookingEntity>
                <Carrier>
                    <AirlineDesigCode>6X</AirlineDesigCode>
                </Carrier>
            </BookingEntity>
            <BookingID>ABDCE1</BookingID>
        </BookingRef>
        <OrderServiceAssociation>
            <ServiceDefinitionRef>
                <OrderFlightAssociations>
                    <PaxSegmentRef>
                        <PaxSegmentRefID>SEG2</PaxSegmentRefID>
                    </PaxSegmentRef>
                </OrderFlightAssociations>
                <ServiceDefinitionRefID>PDBG_2</ServiceDefinitionRefID>
            </ServiceDefinitionRef>
        </OrderServiceAssociation>
        <PaxRefID>PAX2</PaxRefID>
        <ServiceID>SSR6</ServiceID>
        <ServiceRefID>SEG2_PAX2</ServiceRefID>
```

```
            <StatusCode>CONFIRMED</StatusCode>
        </Service>
        <StatusCode>ACTIVE</StatusCode>
    </OrderItem>
```

<p align="center">Table 26 OrderItem with several services (chargeable as a single item)</p>

Order Items with PriceDifferential

When processing an exchange for a paid order, the following fields are returned:

Designation	Repetition	Status	Location	Comments
Price Differential Structure			**IATA_OrderViewRS/Response/Order/OrderItem/PriceDifferential**	
DifferentialTypeCode	1	M	/DifferentialTypeCode	Possible values: • **AddCol**: additional collection (airline collects additional money from passenger). • **Refund**: residual value (airline returns money back to passenger). • **AddColAndRefund**: both additional collection and residual value applicable.
Price structure			**IATA_OrderViewRS/Response/Order/OrderItem/PriceDifferential/NewPrice/Price**	
BaseAmount	0...1	O	/BaseAmount	Base amount for the OrderItem. The info is not returned for penalties and residual values.
BaseAmount currency	0...1	O	/BaseAmount/@CurCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.
Fee Amount	0...1	O	/Fee/Amount	Fee amount for the OrderItem.
Fee Amount currency	0...1	O	/Fee/Amount/@CurCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.
TotalTaxAmount	0...1	O	/TaxSummary/TotalTaxAmount	Total tax amount for the OrderItem. The info is not returned for penalties and residual values.

Designation	Repetition	Status	Location	Comments
TotalTaxAmount currency	0...1	O	/TaxSummary/TotalTaxAmount/@CurCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.
TotalAmount	1	M	/TotalAmount	Total amount for the OrderItem. In case of RSVR, this field contains the face value amount of the RSVR (Residual Value used for Refundable balance).
TotalAmount currency	1	M	/TotalAmount/@CurCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.
Fare Detail structure per PTC			**IATA_OrderViewRS/Response/Order/OrderItem/FareDetail**	
Fare Detail Pax Ref	0...N	O	/PaxRefID	Passenger reference for a given Fare Detail.
Penalty Ref ID	0...1	O	/PenaltyRefID	Penalty Reference.
Fare component structure (one per Segment)			**IATA_OrderViewRS/Response/Order/OrderItem/PriceDifferential/NewPrice/FareDetail/FareComponent**	
Cabin Type Code	0...1	O	/CabinType/CabinTypeCode	Cabin Type Code as defined by ATSB Codeset 9873.
Cabin Type Name	0...1	O	/CabinType/CabinTypeName	Cabin name. Examples: Economy, Economic Premium, Business, First.
CancelRestrictions	0...1	O	/CancelRestrictions	Minirules linked to refund. Described in the **CancelRestrictions** part.
ChangeRestrictions	0...N	O	/ChangeRestrictions	Minirules linked to reissue or revalidation. Described in the **ChangeRestrictions** part.
Fare Basis	0...1	O	/FareBasisCode	Fare basis corresponding to the fare component.
Category of the fares	0...1	O	/NegotiatedCode	**70J** = **Published** fares. **758** = **Private** fares. **749** = **Negotiated** fares. **70G** = **Negotiated corporate** fares. **70M** = **Private corporate** fares. Following PADIS codeset 9910.
Segment references	0...N	O	/PaxSegmentRefID	Segments corresponding to the fare component.

Designation	Repetition	Status	Location	Comments
Fare Family reference	0…1	O	/PriceClassRefID	Fare Family corresponding to the fare component.
Price Detail structure			**IATA_OrderViewRS/Response/Order/OrderItem/PriceDifferential/NewPrice/FareDetail/Price**	
Fare Detail Total Amount	1	M	/TotalAmount	Fare Detail total amount.
Total Amount currency	1	M	/TotalAmount/@CurCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.
Fare Detail Base Amount	1	M	/BaseAmount	Fare Detail base amount.
Base Amount currency	1	M	/BaseAmount/@CurCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.
Fare Detail Fee	0…N	O	/Fee	Fee details.
Fare Detail Fee Amount	1	M	/Fee/Amount	Fee Amount.
Fee Amount currency	1	M	/Fee/Amount/@CurCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.
Fare Detail Fee DesigText	1	M	/Fee/DesigText	Fee DesigText OB Fee subcode.
Fare Detail Fee DescText	1	M	/Fee/DescText	The "Fare Detail Fee DescText" contains: • **Ticketing OB fees** for the Txx *(where xx are numbers)*. • **Requested Services OB fees** for the Rxx. • **Credit Card OB fees** for Fxx.
Fare Detail Taxes Amount	0…1	O	/TaxSummary/TotalTaxAmount	Fare Detail taxes amount.
Taxes Amount currency	0…1	O	/TaxSummary/TotalTaxAmount/@CurCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.

Designation	Repetition	Status	Location	Comments
Fare Detail Breakdown Tax Amount	0...1	O	/TaxSummary/Tax/Amount	Fare Detail breakdown tax amount.
Amount currency	0...1	O	/TaxSummary/Tax/Amount/@CurCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.
Fare Detail Breakdown Tax Nature	0...1	O	/TaxSummary/Tax/AdlTaxCode	Fare Detail breakdown tax nature.
Fare Detail Breakdown Tax Code	0...1	O	/TaxSummary/Tax/TaxCode	Fare Detail breakdown tax code.
Fare Calculation structure	**0...1**	**O**	**IATA_OrderViewRS/Response/Order/OrderItem/PriceDifferential/NewPrice/FareDetail/FareCalculationInfo**	
Fare Calculation	1	M	/AddlInfoText	The fare calculation text required in the fare calculation area of an electronic ticket.
FCPI	1	M	/PricingCodeText	Fare Calculation Pricing Indicator from TST.
Old Price structure			**IATA_OrderViewRS/Response/Order/OrderItem/PriceDifferential/OldPrice/Price**	
Old TotalAmount	0...1	O	/TotalAmount	Total amount for the OrderItem. In case of RSVR, this field contains the face value amount of the RSVR.
Old TotalAmount currency	0...1	O	/TotalAmount/@CurCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.
Old BaseAmount	0...1	O	/BaseAmount	Base amount for the OrderItem. The info is not returned for penalties and residual values.
Old BaseAmount currency	0...1	O	/BaseAmount/@CurCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.
Old TotalTaxAmount	0...1	O	/TaxSummary/TotalTaxAmount	Total tax amount for the OrderItem. The info is not returned for penalties and residual values.
Old TotalTaxAmount currency	0...1	O	/TaxSummary/TotalTaxAmount/@CurCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.

Designation	Repetition	Status	Location	Comments
Differential Price structure			**IATA_OrderViewRS/Response/Order/OrderItem/PriceDifferential/DiffPrice/Price**	
Differential TotalAmount	0…1	O	/TotalAmount	Total amount for the differential Price.
Amount currency	0…1	O	/TotalAmount/@CurCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.
Due By airline amount	0…1	O	/DueByAirlineAmount	The amount due **by** the airline.
Amount currency	0…1	O	/DueByAirlineAmount/ @CurCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.
Due To airline amount	0…1	O	/DueToAirlineAmount	The amount due **to** the airline.
Amount currency	0…1	O	/DueToAirlineAmount/ @CurCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.
Differential Price structure (one per PAX or PTC)			**IATA_OrderViewRS/ Response/Order/OrderItem/PriceDifferential/DiffPrice/FareDetail**	**Note : Fare details are grouped by PTC or per PAX.**
Pax Reference	0…1	O	/PaxRefID	Passenger reference for a given Fare Detail.
Fare Type Code	1	M	/DifferentialFarePriceType/FarePriceTypeCode	Always **Net**.
Differential Total Amount per PTC	1	M	/DifferentialFarePriceType/DifferentialPrice/TotalAmount	Differential total amount per PTC.
Differential Total Amount currency	1	M	/DifferentialFarePriceType/DifferentialPrice/TotalAmount/@CurCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.
Differential Base Amount per PTC	0…1	O	/DifferentialFarePriceType/DifferentialPrice/BaseAmount	Differential base amount per PTC.
Differential Base Amount currency	0…1	O	/DifferentialFarePriceType/DifferentialPrice/BaseAmount/@CurCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.

Designation	Repetition	Status	Location	Comments
Differential Taxes Amount per PTC	0…1	O	/DifferentialFarePriceType/DifferentialPrice/TaxSummary/TotalTaxAmount	Differential taxes amount per PTC.
Differential Taxes Amount currency	0…1	O	/DifferentialFarePriceType/DifferentialPrice/TaxSummary/TotalTaxAmount/@CurCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.

```xml
    <PriceDifferential>
        <DifferentialTypeCode>AddCol</DifferentialTypeCode>
        <DiffPrice>
            <FareDetail>
                <PaxRefID>PAX2</PaxRefID>
                <PenaltyRefID>PEN1</PenaltyRefID>
                <Price>
                    <BaseAmount CurCode="EUR">290.00</BaseAmount>
                    <TaxSummary>
                        <TotalTaxAmount CurCode="EUR">0.00</TotalTaxAmount>
                    </TaxSummary>
                    <TotalAmount CurCode="EUR">290.00</TotalAmount>
                </Price>
            </FareDetail>
            <FareDetail>
                <PaxRefID>PAX3</PaxRefID>
                <PenaltyRefID>PEN2</PenaltyRefID>
                <Price>
                    <BaseAmount CurCode="EUR">217.00</BaseAmount>
                    <TaxSummary>
                        <TotalTaxAmount CurCode="EUR">0.00</TotalTaxAmount>
                    </TaxSummary>
                    <TotalAmount CurCode="EUR">217.00</TotalAmount>
                </Price>
            </FareDetail>
            <Price>
                <DueByAirlineAmount CurCode="EUR">0.00</DueByAirlineAmount>
                <DueToAirlineAmount CurCode="EUR">507.00</DueToAirlineAmount>
                <TotalAmount CurCode="EUR">507.00</TotalAmount>
            </Price>
        </DiffPrice>
        <NewPrice>
            <FareDetail>
                <FareComponent>
                    <CabinType>
                        <CabinTypeCode>C</CabinTypeCode>
                        <CabinTypeName>BUSINESS</CabinTypeName>
                    </CabinType>
                    <FareBasisCityPairText>INN0S9CZ</FareBasisCityPairText>
                    <FareBasisCode>INN0S9CZ</FareBasisCode>
                    <FareTypeCode>PUBLIC FARE</FareTypeCode>
                    <PaxSegmentRefID>SEG4</PaxSegmentRefID>
                    <RBD>
                        <RBD_Code>I</RBD_Code>
                    </RBD>
                </FareComponent>
                <FareComponent>
                    <CabinType>
                        <CabinTypeCode>C</CabinTypeCode>
                        <CabinTypeName>BUSINESS</CabinTypeName>
                    </CabinType>
                    <FareBasisCityPairText>INN0S9CZ</FareBasisCityPairText>
                    <FareBasisCode>INN0S9CZ</FareBasisCode>
```

```xml
                    <FareTypeCode>PUBLIC FARE</FareTypeCode>
                    <PaxSegmentRefID>SEG13</PaxSegmentRefID>
                    <RBD>
                        <RBD_Code>I</RBD_Code>
                    </RBD>
                </FareComponent>
            <PaxRefID>PAX2</PaxRefID>
            <PenaltyRefID>PEN1</PenaltyRefID>
            <Price>
                <BaseAmount CurCode="EUR">500.00</BaseAmount>
                <TaxSummary>
                    <Tax>
                        <Amount CurCode="EUR">5.41</Amount>
                        <Country>
                            <CountryCode>AP</CountryCode>
                        </Country>
                        <QualifierCode>OLD</QualifierCode>
                        <TaxCode>DQ</TaxCode>
                    </Tax>
                    <Tax>
                        <Amount CurCode="EUR">10.46</Amount>
                        <Country>
                            <CountryCode>DP</CountryCode>
                        </Country>
                        <QualifierCode>OLD</QualifierCode>
                        <TaxCode>FI</TaxCode>
                    </Tax>
                    <Tax>
                        <Amount CurCode="EUR">0.90</Amount>
                        <Country>
                            <CountryCode>AV</CountryCode>
                        </Country>
                        <QualifierCode>OLD</QualifierCode>
                        <TaxCode>XU</TaxCode>
                    </Tax>
                    <Tax>
                        <Amount CurCode="EUR">22.29</Amount>
                        <Country>
                            <CountryCode>AE</CountryCode>
                        </Country>
                        <QualifierCode>OLD</QualifierCode>
                        <TaxCode>ZO</TaxCode>
                    </Tax>
                    <TotalTaxAmount CurCode="EUR">39.06</TotalTaxAmount>
                </TaxSummary>
                <TotalAmount CurCode="EUR">539.06</TotalAmount>
            </Price>
        </FareDetail>
        <FareDetail>
            <FareComponent>
                <CabinType>
                    <CabinTypeCode>C</CabinTypeCode>
                    <CabinTypeName>BUSINESS</CabinTypeName>
```

```xml
                        </CabinType>
                        <FareBasisCityPairText>INN0S9CZ</FareBasisCityPairText>
                        <FareBasisCode>INN0S9CZ</FareBasisCode>
                        <FareTypeCode>PUBLIC FARE</FareTypeCode>
                        <PaxSegmentRefID>SEG4</PaxSegmentRefID>
                        <RBD>
                            <RBD_Code>I</RBD_Code>
                        </RBD>
                </FareComponent>
                <FareComponent>
                        <CabinType>
                            <CabinTypeCode>C</CabinTypeCode>
                            <CabinTypeName>BUSINESS</CabinTypeName>
                        </CabinType>
                        <FareBasisCityPairText>INN0S9CZ</FareBasisCityPairText>
                        <FareBasisCode>INN0S9CZ</FareBasisCode>
                        <FareTypeCode>PUBLIC FARE</FareTypeCode>
                        <PaxSegmentRefID>SEG13</PaxSegmentRefID>
                        <RBD>
                            <RBD_Code>I</RBD_Code>
                        </RBD>
                </FareComponent>
                <PaxRefID>PAX3</PaxRefID>
                <PenaltyRefID>PEN2</PenaltyRefID>
                <Price>
                    <BaseAmount CurCode="EUR">375.00</BaseAmount>
                    <TaxSummary>
                        <Tax>
                            <Amount CurCode="EUR">5.41</Amount>
                            <Country>
                                <CountryCode>AP</CountryCode>
                            </Country>
                            <QualifierCode>OLD</QualifierCode>
                            <TaxCode>DQ</TaxCode>
                        </Tax>
                        <Tax>
                            <Amount CurCode="EUR">10.46</Amount>
                            <Country>
                                <CountryCode>DP</CountryCode>
                            </Country>
                            <QualifierCode>OLD</QualifierCode>
                            <TaxCode>FI</TaxCode>
                        </Tax>
                        <Tax>
                            <Amount CurCode="EUR">0.90</Amount>
                            <Country>
                                <CountryCode>AV</CountryCode>
                            </Country>
                            <QualifierCode>OLD</QualifierCode>
                            <TaxCode>XU</TaxCode>
                        </Tax>
                        <Tax>
                            <Amount CurCode="EUR">22.29</Amount>
```

```xml
                        <Country>
                            <CountryCode>AE</CountryCode>
                        </Country>
                        <QualifierCode>OLD</QualifierCode>
                        <TaxCode>ZO</TaxCode>
                    </Tax>
                    <TotalTaxAmount CurCode="EUR">39.06</TotalTaxAmount>
                </TaxSummary>
                <TotalAmount CurCode="EUR">414.06</TotalAmount>
            </Price>
        </FareDetail>
        <Price>
            <BaseAmount CurCode="EUR">875.00</BaseAmount>
            <TaxSummary>
                <TotalTaxAmount CurCode="EUR">78.12</TotalTaxAmount>
            </TaxSummary>
            <TotalAmount CurCode="EUR">953.12</TotalAmount>
        </Price>
    </NewPrice>
    <OldPrice>
        <Price>
            <BaseAmount CurCode="EUR">368.00</BaseAmount>
            <TaxSummary>
                <TotalTaxAmount CurCode="EUR">78.12</TotalTaxAmount>
            </TaxSummary>
            <TotalAmount CurCode="EUR">446.12</TotalAmount>
        </Price>
    </OldPrice>
</PriceDifferential>
```

Table 27 OrderItem in case of Exchange of Paid Order with penalties

Cancel Restrictions

This section describes the cancel conditions/restrictions related to an offer item or an order item (REFUND CAT 16/33).

It corresponds to a set of qualifying conditions, rules and restrictions that are related to a constrained priced grouping of services for a cancel action.

Path for OrderViewRS:
IATA_OrderViewRS/Response/Order/OrderItem/FareDetail/FareComponent/CancelRestrictions.

Designation	Repetition	Status	Location	Comments
CancelRestrictions Parameters	1	O	**.../FareDetail/FareComponent/CancelRestrictions**	
AllowedModificationInd	1	O	/AllowedModificationInd	If returns TRUE, indicates that refund is allowed. If FALSE, no refund is allowed. The condition is then explained by the other attributes.
DescText	1	O	/DescText	Describes the restriction. Example : "Refund permitted before departure when no show".
JourneyStageCode	1	O	/JourneyStageCode	Describes the stage of the journey for which the restriction applies. Possible values are: "**Prior To Departure**", "**No Show**" or "**After Departure**". "No Show" covers both before and after departure no show.
Restriction Refund Parameters	**1**	**O**	**.../FareDetail/FareComponent/CancelRestrictions/Fee**	**Returned only if AllowedModificationInd returned as true.**
Amount	1	M	/Amount	Amount of the penalty corresponding to the specific restriction.
Amount currency	1	M	/Amount/@CurCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.
Maximum amount	1	O	/MaximumAmount	Stores the **maximum** refund amount which will be applied when a **variable** refund amount is effective.
Maximum amount currency	1	O	/MaximumAmount/@CurCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.
Minimum amount	1	O	/MinimumAmount	Stores a **minimum** refund amount which will be applied when a **variable** refund amount is effective.
Minimum amount currency	1	O	/MinimumAmount/@CurCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.

Examples:

```
<CancelRestrictions>
    <AllowedModificationInd>true</AllowedModificationInd>
    <DescText>Cancellations before departure are permitted</DescText>
    <Fee>
        <Amount CurCode="COP">1000</Amount>
        <MaximumAmount CurCode="COP">1000</MaximumAmount>
        <MinimumAmount CurCode="COP">0</MinimumAmount>
    </Fee>
    <JourneyStageCode>Before Departure</JourneyStageCode>
</CancelRestrictions>
```

Table 28 Cancelation possible with restrictions for an order or an offer item

```
<CancelRestrictions>
    <AllowedModificationInd>false</AllowedModificationInd>
    <DescText>Cancel not permitted after departure</DescText>
    <JourneyStageCode>After Departure</JourneyStageCode>
</CancelRestrictions>
```

Table 29 No cancelation possible for an order or an offer item

Change Restrictions

This section describes the conditions/restrictions to change an offer item or an order item (REVALIDATION/REISSUE CAT 16/31).

These are a set of qualifying conditions, rules and restrictions that are related to a constrained priced grouping of services for a change action, returned from the minirules.

Path for OrderViewRS:
IATA_OrderViewRS/Response/Order/OrderItem/FareDetail/FareComponent/ChangeRestrictions.

Designation	Repetition	Status	Location	Comments
ChangeRestrictions Parameters	1	O	.../ChangeRestrictions	
AllowedModificationInd	0...1	O	/AllowedModificationInd	If returns TRUE, indicates that changes are allowed. If FALSE, no change is allowed. The condition is then explained by the other attributes.
DescText	0...1	O	/DescText	Describes the restriction. Example: "Reissue permitted before departure when no show".

Designation	Repetition	Status	Location	Comments
JourneyStage Code	0…1	O	/JourneyStageCode	Describes the stage of the journey for which the restriction applies. Possible values are: "**Prior To Departure**", "**No Show**" or "**After Departure**". "No Show" covers both before and after departure no show.
Change restriction fee parameters	**0…1**	**O**	**…/ChangeRestrictions/Fee**	**Returned only if AllowedModificationInd returned as true.**
Amount	1	M	/Amount	Amount of the penalty corresponding to the specific restriction.
Amount currency	1	M	/Amount/@CurCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.
Maximum amount	0…1	O	/MaximumAmount	Indicates a **maximum** fee amount which will be charged **when a variable fee amount is applicable**.
Maximum amount currency	0…1	O	/MaximumAmount/@CurCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.
Minimum amount	0…1	O	/MinimumAmount	Indicates a **minimum** fee amount which will be charged **when a variable fee amount is applicable**.
Minimum amount currency	0…1	O	/MinimumAmount/@CurCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.

Examples:

```
<ChangeRestrictions>
    <AllowedModificationInd>false</AllowedModificationInd>
    <DescText>Changes not permitted after Departure</DescText>
    <JourneyStageCode>After Departure</JourneyStageCode>
</ChangeRestrictions>
```

Table 30 No changes possibles for an order or an offer item

```
    <ChangeRestrictions>
        <AllowedModificationInd>true</AllowedModificationInd>
        <DescText>Change permitted before departure</DescText>
        <Fee>
            <Amount CurCode="COP">1000</Amount>
            <MaximumAmount CurCode="COP">1000</MaximumAmount>
            <MinimumAmount CurCode="COP">100</MinimumAmount>
        </Fee>
        <JourneyStageCode>Before Departure</JourneyStageCode>
    </ChangeRestrictions>
```

Table 31 Changes possibles with restrictions for an order or an offer item

Payments Information

One PaymentFunctions structure is returned for each effective payment (can be global or split per pricing record). For all types of payment, the following information is returned:

Designation	Repetition	Status	Location	Comments
Order Association structure			**IATA_OrderViewRS/PaymentFunctions/OrderAssociation**	
OrderItemRefID	0...N	O	/OrderItemRefID	Order item reference.
OrderRefID	1	M	/OrderRefID	Order reference.
Payment Processing structure	**0...N**	**O**	**IATA_OrderViewRS/PaymentFunctions/PaymentProcessingSummary**	
Amount	1	M	/Amount	Payment amount.
Amount currency	1	M	/Amount/@CurCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.
PaymentID	1	M	/PaymentID	Unique ID of the payment.
PaymentStatusCode	0...1	O	/PaymentStatusCode	Indicates the current status of this payment information.

In case of payment using a Credit Card, the following additional information is returned:

Designation	Repetition	Status	Location	Comments
Payment Processing structure			**IATA_OrderViewRS/PaymentFunctions/PaymentProcessingSummary**	
PaymentMethod	1	M	/PaymentProcessingSummaryPaymentMethod	Method of payment.

Designation	Repetition	Status	Location	Comments
Surcharge Amount	0…1	O	/SurchargeAmount	Amount of the applicable Credit card OB fees.
Surcharge Amount currency	0…1	O	/SurchargeAmount/@CurCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.
Credit Card structure	**1**	**M**	**IATA_OrderViewRS/PaymentFunctions/PaymentProcessingSummary/PaymentProcessingSummaryPaymentMethod/PaymentCard**	
CardTypeText	0…1	O	/CardBrandCode	Credit card type. Examples: VI for VISA, CA for Mastercard.
ExpirationDate	0…1	O	/ExpirationDate	Credit card expiration date.
MaskedCardID	0…1	O	/MaskedCardID	Concealed credit card number.
Conditions structures*	**0…1**	**O**	**/IATA_OrderViewRS/PaymentFunctions/PaymentSupportedMethod**	
Type of card	0…1	O	/PaymentMethodAddlInfo/PaymentCardAddlInfo/CardTypeText	Type of card (Examples: Credit card, Debit card, etc...).
Fee amount	0…1	O	/PaymentSurcharge/PreciseAmount	Precise amount of the applicable Credit card OB fees.
Payment type code	0…1	O	/PaymentTypeCode	CC=Customer Card, see ATS Codeset PAYT for other types.

*Returned also for unpaid order, if OB fees are already calculated.

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```xml
<PaymentFunctions>
    <OrderAssociation>
        <OrderItemRefID>6X123QYYWN200_AIR-1</OrderItemRefID>
        <OrderRefID>6X123QYYWN200</OrderRefID>
    </OrderAssociation>
    <PaymentProcessingSummary>
        <Amount CurCode="THB">3085</Amount>
        <PaymentID>PAY2</PaymentID>
        <PaymentProcessingSummaryPaymentMethod>
            <PaymentCard>
                <CardBrandCode>VI</CardBrandCode>
                <ExpirationDate>1230</ExpirationDate>
                <MaskedCardID>XXXXXXXXXXXX0008</MaskedCardID>
            </PaymentCard>
        </PaymentProcessingSummaryPaymentMethod>
        <PaymentStatusCode>SUCCESSFUL</PaymentStatusCode>
        <SurchargeAmount CurCode="THB">65</SurchargeAmount>
    </PaymentProcessingSummary>
    <PaymentSupportedMethod>
        <PaymentMethodAddlInfo>
            <PaymentCardAddlInfo>
                <CardTypeText>Credit card</CardTypeText>
            </PaymentCardAddlInfo>
        </PaymentMethodAddlInfo>
        <PaymentSurcharge>
            <PreciseAmount CurCode="THB">65</PreciseAmount>
        </PaymentSurcharge>
        <PaymentTypeCode>CC</PaymentTypeCode>
    </PaymentSupportedMethod>
</PaymentFunctions>
```

Table 32 Credit card payment

In case of payment using Cash, the following additional information is returned:

Designation	Repetition	Status	Location	Comments
Payment Processing structure			**IATA_OrderViewRS/PaymentFunctions/PaymentProcessingSummary**	
PaymentMethod	1	M	/PaymentProcessingSummaryPaymentMethod	Method of payment.
Cash structure	**1**	**M**	**IATA_OrderViewRS/PaymentFunctions/PaymentProcessingSummary/PaymentProcessingSummaryPaymentMethod/SettlementPlan**	
IATA_Number	0...1	O	/IATA_Number	IATA-assigned agency number.
Cash	1	M	/PaymentTypeCode	"CA" for Cash.

```xml
<PaymentFunctions>
    <OrderAssociation>
        <OrderItemRefID>6X172ABDCE100_SRV9</OrderItemRefID>
        <OrderRefID>6X172ABDCE100</OrderRefID>
    </OrderAssociation>
    <PaymentProcessingSummary>
        <Amount CurCode="EUR">60.00</Amount>
        <PaymentID>PAY1</PaymentID>
        <PaymentProcessingSummaryPaymentMethod>
            <SettlementPlan>
                <IATA_Number>12345678</IATA_Number>
                <PaymentTypeCode>CA</PaymentTypeCode>
            </SettlementPlan>
        </PaymentProcessingSummaryPaymentMethod>
        <PaymentStatusCode>SUCCESSFUL</PaymentStatusCode>
    </PaymentProcessingSummary>
</PaymentFunctions>
```

Table 33 Cash payment

In case of any other method of payment, the following structure will be used:

Designation	Repetition	Status	Location	Comments
Payment Processing structure			**IATA_OrderViewRS/PaymentFunctions/PaymentProcessingSummary**	
PaymentMethod	1	M	/PaymentProcessingSummaryPaymentMethod	Method of payment.
RemarkText	0…1	O	/Desc/DescText	Free text.
OtherPaymentMethod			**IATA_OrderViewRS/PaymentFunctions/PaymentProcessingSummary/PaymentProcessingSummaryPaymentMethod/OfflinePayment**	
Payment Type	1	M	/PaymentTypeCode	Payment Type code, OT (other type).

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```
    <PaymentFunctions>
        <OrderAssociation>
            <OrderItemRefID>6X172ABDCE100_SRV9</OrderItemRefID>
            <OrderRefID>6X172ABDCE100</OrderRefID>
        </OrderAssociation>
        <PaymentProcessingSummary>
            <Amount CurCode="EUR">60.00</Amount>
            <Desc>
                <DescText>123465798</DescText>
            </Desc>
            <PaymentID>PAY1</PaymentID>
            <PaymentProcessingSummaryPaymentMethod>
                <OfflinePayment>
                    <PaymentTypeCode>OT</PaymentTypeCode>
                </OfflinePayment>
            </PaymentProcessingSummaryPaymentMethod>
            <PaymentStatusCode>SUCCESSFUL</PaymentStatusCode>
        </PaymentProcessingSummary>
    </PaymentFunctions>
```

Table 34 Other method of payment

DataLists

OriginDest

This section describes the Origin and Destination airport/city pair which sets the context of a passenger journey.

Designation	Repetition	Status	Location	Comments
Origin and Destination section			**.../Response/DataLists/OriginDestList/OriginDest**	
Destination code	1	M	/DestCode	IATA 3-letters airport/city code of the destination requested
Origin code	1	M	/OriginCode	IATA 3-letters airport/city code of the origin requested
O&D pair	1	M	/OriginDestID	Unique ID to identify the pair of Origin & Destination.
Journey reference ID	0...N	O	/PaxJourneyRefID	Reference of the pax journey - Unique identifier that will be used as reference in the *PaxJourneyList* node. Always starts with **FLT** followed by a number. Example: FLT1.

This example below describes a roundtrip journey from CDG to HEL and from HEL to CDG. As the grammar always follows alphabetic order, the first O&D is identified with FLT1 - CDGHEL and second O&D is identified with FLT2 - HELCDG

```xml
<OriginDestList>
    <OriginDest>
        <DestCode>CDG</DestCode>
        <OriginCode>HEL</OriginCode>
        <OriginDestID>HELCDG</OriginDestID>
        <PaxJourneyRefID>FLT2</PaxJourneyRefID>
    </OriginDest>
    <OriginDest>
        <DestCode>HEL</DestCode>
        <OriginCode>CDG</OriginCode>
        <OriginDestID>CDGHEL</OriginDestID>
        <PaxJourneyRefID>FLT1</PaxJourneyRefID>
    </OriginDest>
</OriginDestList>
```

Table 35 OriginDestList example

PaxJourney

This section describes one travel solution (i.e. one bound) for the whole passenger's itinerary, including list of all intermediate flights between origin and destination.

Designation	Repetition	Status	Location	Comments
Pax Journey parameters			**.../Response/DataLists/PaxJourneyList/PaxJourney**	
Total Effective Flight Time	0...1	O	/Duration	Total segment time including the combined air time and connection times of any legs. Example: PT2H55M.
Reference of the travel solution	1	M	/PaxJourneyID	Identifies the passenger journey - Always start with **FLT** followed by a number Example: FLT3.
Flight Segment References	1...6	M	/PaxSegmentRefID	Reference of the segment defined in *PaxSegmentList* node - Always start with **SEG** followed by a number Example: SEG3.

```
    <PaxJourneyList>
        <PaxJourney>
            <Duration>PT2H55M</Duration>
            <PaxJourneyID>FLT3</PaxJourneyID>
            <PaxSegmentRefID>SEG3</PaxSegmentRefID>
        </PaxJourney>
        <PaxJourney>
            <Duration>PT6H30M</Duration>
            <PaxJourneyID>FLT1</PaxJourneyID>
            <PaxSegmentRefID>SEG14</PaxSegmentRefID>
            <PaxSegmentRefID>SEG15</PaxSegmentRefID>
        </PaxJourney>
        <PaxJourney>
            <Duration>PT7H30M</Duration>
            <PaxJourneyID>FLT2</PaxJourneyID>
            <PaxSegmentRefID>SEG25</PaxSegmentRefID>
            <PaxSegmentRefID>SEG26</PaxSegmentRefID>
        </PaxJourney>
        <PaxJourney>
            <Duration>PT3H5M</Duration>
            <PaxJourneyID>FLT4</PaxJourneyID>
            <PaxSegmentRefID>SEG16</PaxSegmentRefID>
        </PaxJourney>
    </PaxJourneyList>
```

Table 36 PaxJourneyList Example

Passengers

This section describes all related passenger information.

Designation	Repetition	Status	Location	Comments
PaxList section			**IATA_OrderViewRS/Response/DataLists/PaxList**	
Passenger Element	1…N	M	/Pax	Structure for passenger.
Passenger Type	0…1	O	/Pax/PTC	Describes the type of the passenger.
Passenger Association	0…1	O	/Pax/PaxRefID	In case the passenger is an infant on lap, it must be associated to an ADT passenger.
ContactInfoRefID	0…1	O	/Pax/ContactInfoRefID	Reference to contact information.
Passenger Form of Identification	**0…1**	**O**	**IATA_OrderViewRS/Response/DataLists/PaxList/Pax/FOID**	
FOID Id	1	M	/FOID_ID	The ID of the Form of Identification.
FOID Type	1	M	/FOID_TypeCode	The type of identification. Following types are supported: **FF** - Frequent Flyer.

Designation	Repetition	Status	Location	Comments
				NI - National Identity. **DL** - Driver's License. **PP** - Passport.
Identity Document	**0…1**	**O**	**IATA_OrderViewRS/Response/DataLists/PaxList/Pax/IdentityDoc**	
ExpiryDate	0…1	O	/ExpiryDate	Document expiry date.
IdentityDocID	1	M	/IdentityDocID	Unique ID document (ex. passport number). If this field is omitted or missing, the entire identity document will be ignored and not returned in response OrderView.
IdentityDocTypeCode	1	M	/IdentityDocTypeCode	Document type (PT = Passport, VS = Visa or FS = Fiscal).
IssuingCountryCode	0…1	O	/IssuingCountryCode	Issuing country code.
ResidenceCountryCode	0…1	O	/ResidenceCountryCode	Country of residence code.
Surname	1	M	/Surname	Passenger' surname.
Visa information	**0…N**	**O**	**IATA_OrderViewRS/Response/DataLists/PaxList/Pax/IdentityDoc/Visa**	
Visa Expiry Date	0…1	O	/ExpiryDate	Expiry date of the Visa.
Host country Code	0…1	O	/HostCountryCode	Country for which the Visa apply.
Issue date	0…1	O	/IssueDate	Date of issue of the Visa.
Issuing Country Code	0…1	O	/IssuingCountryCode	Country where the Visa was issued.
Visa ID	0…1	O	/VisaID	ID of the Visa.
Individual structure	**0…1**	**O**	**IATA_OrderViewRS/Response/DataLists/PaxList/Pax/Individual**	
Birthdate	0…1	O	/Birthdate	Date of birth.
GenderCode	0…1	O	/GenderCode	Gender.
Passenger First Name	0…1	O	/GivenName	Passenger's first name(s).
IndividualID	0…1	O	/IndividualID	Individual unique ID.
Passenger Surname	1	M	/Surname	Passenger's family name

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Designation	Repet ition	Status	Location	Comments
Passenger Name Title	0…1	O	/TitleName	Passenger's title.
Loyalty Program Account (FQTV/CLID)	**0…1**	**O**	**IATA_OrderViewRS/Response/DataLists/PaxList/Pax/ LoyaltyProgramAccount**	
AccountNumber	0…1	O	/AccountNumber	Loyalty program account number.
ProgramCode	0…1	O	/LoyaltyProgram/Progr amCode	- Loyalty program code - Used as well to return CLID for Corporate account (as placeholder in path: *IATA_AirShoppingRQ/Request /…/ProgramCriteria/ProgamC ontract/ContractID* has not been retrofitted in OrderViewRS)
AirlineDesigCode	1	M	/LoyaltyProgram/Carri er/AirlineDesigCode	Loyalty program airline code (2 alphanumeric code).
Passenger redress case	**0…N**	**O**	**IATA_OrderViewRS/Response/DataLists/PaxList/Pax/ RedressCase**	
Redress Case country code	1	M	/CountryCode	Country for which the redress case applies.
Redress case ID	1	M	/RedressCaseID	ID of the Redress Case.
Passenger Remarks structure	**0…N**	**O**	**IATA_OrderViewRS/Response/DataLists/PaxList/Pax/ Remark**	
RemarkText	0…1	O	/RemarkText	Remark message.

```xml
<PaxList>
    <Pax>
        <IdentityDoc>
            <ExpiryDate>2018-12-31</ExpiryDate>
            <IdentityDocID>123456789</IdentityDocID>
            <IdentityDocTypeCode>PT</IdentityDocTypeCode>
            <IssuingCountryCode>FR</IssuingCountryCode>
            <ResidenceCountryCode>FR</ResidenceCountryCode>
            <Surname>DESSEE</Surname>
        </IdentityDoc>
        <IdentityDoc>
            <IdentityDocID>12345678</IdentityDocID>
            <IdentityDocTypeCode>VS</IdentityDocTypeCode>
            <Surname>DESSEE</Surname>
            <Visa>
                <ExpiryDate>2025-12-12</ExpiryDate>
                <HostCountryCode>IN</HostCountryCode>
                <IssueDate>2022-07-22</IssueDate>
                <IssuingCountryCode>FR</IssuingCountryCode>
                <VisaID>12345678</VisaID>
            </Visa>
        </IdentityDoc>
        <Individual>
            <Birthdate>1990-09-21</Birthdate>
            <GenderCode>F</GenderCode>
            <GivenName>ANNE</GivenName>
            <IndividualID>PAX1</IndividualID>
            <Surname>DESSEE</Surname>
            <TitleName>MRS</TitleName>
        </Individual>
        <LoyaltyProgramAccount>
            <AccountNumber>11111</AccountNumber>
            <LoyaltyProgram>
                <Carrier>
                    <AirlineDesigCode>6X</AirlineDesigCode>
                </Carrier>
            </LoyaltyProgram>
        </LoyaltyProgramAccount>
        <PaxID>PAX1</PaxID>
        <PaxRefID>PAX11</PaxRefID>
        <PTC>ADT</PTC>
        <Remark>
            <RemarkText>REMARK ONE</RemarkText>
        </Remark>
        <Remark>
            <RemarkText>REMARK TWO</RemarkText>
        </Remark>
    </Pax>
    <Pax>
        <ContactInfoRefID>CTCPAX11_1</ContactInfoRefID>
        <Individual>
            <Birthdate>2017-08-01</Birthdate>
            <GivenName>DEDE</GivenName>
```

```
            <IndividualID>PAX11</IndividualID>
            <Surname>DESSEE</Surname>
        </Individual>
        <PaxID>PAX11</PaxID>
        <PTC>INF</PTC>
    </Pax>
</PaxList>
```

<div align="center">Table 37 Passenger with infant association, loyalty program, identity document and associated remarks</div>

Contacts

There is one ContactInfo structure per passenger and per ContactPurposeText, with all his contacts part of the same ContactPurposeText grouped under.

Designation	Repetition	Status	Location	Comments
ContactInfo structure	**1...N**	**M**	**IATA_OrderViewRS/Response/DataLists/ContactInfoList/ContactInfo**	
ContactInfoID	1	M	/ContactInfoID	Contact info unique ID.
ContactPurposeText	1	M	/ContactPurposeText	The **ContactPurposeText** field value indicates the purpose of the contact elements in the structure. The following values can be used: • **4** for **home phone number** purpose • **7** for **mobile phone number** purpose • **10** for **email address** purpose • **BIL** for **billing** purpose • **702** for **mailing** purpose • **703** for SSR **DOCA for destination address** purpose • **NTF** for **notification** purpose • **GST:** for **goods and services taxes** purpose • **OTH:** for **standard** purpose
IndividualRefId	0...1	O	/IndividualRefId	Reference to the individual in the message.
EmailAddress structure	**0...N**	**O**	**IATA_OrderViewRS/Response/DataLists/ContactInfoList/ContactInfo/EmailAddress**	

Designation	Repetition	Status	Location	Comments
ContactTypeText	1	M	/ContactTypeText	**ContactTypeText** field allows to discriminate between the Contact Info Type. In other words, it will allow for differentiation of different Emails. Possible values are: • **PER** for **personal** purpose (can be returned if **ContactPurposeText** is **10**) • **PRO** for **business** purpose (can be returned if **ContactPurposeText** is **10**) • **OTH** for **other cases** purpose (can be returned if **ContactPurposeText** is **10**, will always be returned for **NTF**, **GST** or **OTH**)
EmailAddressText	1	M	/EmailAddressText	Email address.
Credit Card Holder Contact	**0…1**	**O**	**IATA_OrderViewRS/Response/DataLists/ContactInfoList/ContactInfo/Individual**	
Surname	1	M	/Surname	Card holder surname.
Phone structure	**0…N**	**O**	**IATA_OrderViewRS/Response/DataLists/ContactInfoList/ContactInfo/Phone**	
ContactTypeText	1	M	/ContactTypeText	**ContactTypeText** field allows to discriminate between the Contact Info Type. In other words, it will allow the seller to differentiate different Phones. Possible values are: • **PER** for **personal** purpose (can be returned if **ContactPurposeText** is **4** or **7**) • **PRO** for **business** purpose (can be returned if **ContactPurposeText** is **7**) • **OTH** for **other cases** purpose (will always be returned if **ContactPurposeText** is **NTF**, **GST** or **OTH**)
CountryDialingCode	0…1	O	/CountryDialingCode	Phone number country code. Extracted from input, otherwise if the PhoneNumber does not

Designation	Repetition	Status	Location	Comments
				start with 0, there is a logic to extract the CountryDialingCode from the PhoneNumber if it matches a list of country dialing codes.
PhoneNumber	1	M	/PhoneNumber	Phone number value.
PostalAddress structure	**0...N**	**O**	**IATA_OrderViewRS/Response/DataLists/ContactInfoList/ContactInfo/PostalAddress**	
ContactTypeText	1	M	/ContactTypeText	**ContactTypeText** field allows to discriminate between the Contact Info Type. For PostalAddress, only value supported is OTH (Other).
StreetText	0...2	O	/StreetText	Street name and number.
PostalCode	0...1	O	/PostalCode	Postal code.
CityName	0...1	O	/CityName	City name.
Country SubDivision Name	0...1	O	/CountrySubDivision Name	Example: FLORIDA.
CountryCode	0...1	O	/CountryCode	Country code (2 letters).
OtherAddress structure	**0...N**	**O**	**IATA_OrderViewRS/Response/DataLists/ContactInfoList/ContactInfo/OtherAddress**	
ContactTypeText	1	M	/ContactTypeText	Unique value: OTH.
OtherAddress Text	1	M	/OtherAddressText	Address value. For example for GSTIN info it can contain a phone number.

```
<ContactInfoList>
    <ContactInfo>
        <ContactInfoID>CTCPAX1_1</ContactInfoID>
        <ContactPurposeText>10</ContactPurposeText>
        <EmailAddress>
            <ContactTypeText>PRO</ContactTypeText>
            <EmailAddressText>A-DESSEE@MAIL.COM</EmailAddressText>
        </EmailAddress>
        <IndividualRefID>PAX1</IndividualRefID>
    </ContactInfo>
    <ContactInfo>
        <ContactInfoID>CTCPAX1_2</ContactInfoID>
        <ContactPurposeText>7</ContactPurposeText>
        <Phone>
            <ContactTypeText>PER</ContactTypeText>
            <CountryDialingCode>33</CountryDialingCode>
            <PhoneNumber>656845689</PhoneNumber>
        </Phone>
    </ContactInfo>
</ContactInfoList>
```

Table 38 Contacts for passenger with ID = PAX1 (personal mobile phone + professional email)

```
<ContactInfoList>
    <ContactInfo>
        <ContactInfoID>CTCPAX2</ContactInfoID>
        <ContactPurposeText>BIL</ContactPurposeText>
        <IndividualRefID>PAX1</IndividualRefID>
        <PostalAddress>
            <CityName>City</CityName>
            <ContactTypeText>OTH</ContactTypeText>
            <CountryCode>FR</CountryCode>
            <CountrySubDivisionName>State<CountrySubDivisionName>
            <PostalCode>489494</PostalCode>
            <StreetText>720 1st street</StreetText>
            <StreetText>Bis</StreetText>
        </PostalAddress>
    </ContactInfo>
</ContactInfoList>
```

Table 39 Billing address

```
<ContactInfoList>
    <ContactInfo>
        <ContactInfoID>CTCCC_1</ContactInfoID>
        <ContactPurposeText>OTH</ContactPurposeText>
        <Individual>
            <IndividualID>CTCCC_1PAX</IndividualID>
            <Surname>Wayne</Surname>
        </Individual>
        <PostalAddress>
            <CityName>New York City</CityName>
            <ContactTypeText>BILLING</ContactTypeText>
            <CountryCode>US</CountryCode>
            <CountrySubDivisionName>NEW YORK</CountrySubDivisionName>
            <PostalCode>NY 10001</PostalCode>
            <StreetText>350 FIFTH AVENUE</StreetText>
        </PostalAddress>
    </ContactInfo>
</ContactInfoList>
```

Table 40 Credit card holder contact

```
<ContactInfoList>
    <ContactInfo>
        <ContactInfoID>CTC_1</ContactInfoID>
        <ContactPurposeText>OTH</ContactPurposeText>
        <IndividualRefID>PAX1</IndividualRefID>
        <OtherAddress>
            <ContactTypeText>OTH</ContactTypeText>
            <OtherAddressText>+33518581911</OtherAddressText>
        </OtherAddress>
    </ContactInfo>
</ContactInfoList>
```

Table 41 Other contact

Segments

This section describes each segment with its associated flight data.

Designation	Repetition	Status	Location	Comments
PaxSegment	**1…N**	**M**	**…/Response/DataLists/PaxSegmentList/PaxSegment**	
Cabin code	0…1	O	/CabinTypeAssociationChoice/SegmentCabinType/CabinTypeCode	Cabin class code for which the seatmap is requested in case of SeatAvailabilityRS.

Designation	Repetition	Status	Location	Comments
Cabin name	0...1	O	/CabinTypeAssociationChoice/SegmentCabinType/CabinTypeName	Cabin class name for which the seatmap is requested in case of SeatAvailabilityRS.
DatedMarketingSegmentRefId	1	M	/DatedMarketingSegmentRefId	A reference to a unique identifier of a dated marketing segment used in a message.
Marketing Booking class code	0...1	O	/MarketingCarrierRBD_Code	Booking class code. It is equivalent to the fare RBD.
Pax Segment ID	1	M	/PaxSegmentID	Reference of the segment.

```xml
<PaxSegmentList>
    <PaxSegment>
        <CabinTypeAssociationChoice>
            <SegmentCabinType>
                <CabinTypeCode>2</CabinTypeCode>
                <CabinTypeName>Y</CabinTypeName>
            </SegmentCabinType>
        </CabinTypeAssociationChoice>
        <DatedMarketingSegmentRefId>DMS1</DatedMarketingSegmentRefId>
        <MarketingCarrierRBD_Code>D</MarketingCarrierRBD_Code>
        <PaxSegmentID>SEG6</PaxSegmentID>
    </PaxSegment>
</PaxSegmentList>
```

Table 42 PaxSegmentList Example

Services Definition

This section describes the list of data returned for each service - *Be careful ServiceDefinitionList is different in **SeatAvailability**!*

A service definition can be common to multiple services. It is returned as soon as there is a service (not a seat) in the order.

Designation	Repetition	Status	Location	Comments
Service Definition			.../Response/DataLists/ServiceDefinitionList/ServiceDefinition	
Service Name	1	M	/Name	Should be different than service description.
Owner Code	1	M	/OwnerCode	Airline Code (2 alphanumeric identifier).

Designation	Repetition	Status	Location	Comments
Reason for Issuance Code	0...1	O	/RFIC	It is not airline specific. Possible values: • A for Air Transportation. • C for Baggage. • E for Airport Services. • F for Merchandise. • G for In-flight Services.
Reason for Issuance SubCode	0...1	O	/RFISC	Precision Code for the reason of the issuance, it is airline specific.
Service Code	0...1	O	/ServiceCode	Airline specific service code which can be associated with Reason for Issuance Sub Code. Example: XLEG for Extra Leg Room Seat, XBAG for Extra Bag.
Service Definition ID	1	M	/ServiceDefinitionID	Service Definition ID.
BookingInstructions			**.../Response/DataLists/ServiceDefinitionList/ServiceDefinition/BookingInstructions**	
OSIText	0...1	O	/MethodText	Indicates the free text formatting to be used to book a service requiring specific booking instructions. Example: %TYPE%%FTXT%.
Data center instructions	0...N	O	/OSIText	Other service information (OSI) text.
Quantity	0...1	O	/SpecialService/ Qty	**1** if the service is unique. If the service is not unique, it is not returned.
Description			**.../Response/DataLists/ServiceDefinitionList/ServiceDefinition/Desc**	
Service Description Text	0...1	O	/DescText	Description text value corresponding to the MarkupStyleText (see list below). If there is nothing in MarkupStyleText, it can be: • A free text to describe the service. • **"Free"** if this is a free standard service. • **"Chargeable"** if it is an ancillary service (non exempted and exempted services).

Designation	Repetition	Status	Location	Comments
Mark-up Style Text	0…1	O	/MarkupStyleText	Possible values that apply only for chargeable services • Service_Type: ATPCO service type code - e.g **F** for Flight Related Service. • Group: ATPCO service group code - e.g **BG** for Baggage. • Subgroup: ATPCO service subgroup code - e.g **SP** for Sporting Equipment • BKM: Applicable booking method - Possible values are 01 or 02. Possible value that applies only for free standard services • Category_Free: Category of the free standard services defined on SSR table
Service Definition Association			**…/Response/DataLists/ServiceDefinitionList/ServiceDefinition/ServiceDefinitionAssociation**	
Baggage Allowance Ref ID	1	M	/BaggageAllowanceRef/BaggageAllowanceRefID	Reference to a Baggage Allowance.
SeatProfileRef ID	1	M	/SeatProfileRef/SeatProfileRefID	Reference to the corresponding SeatProfile.
Service Bundle Max Qty	0…1	O	/ServiceBundle/MaximumServiceQty	Maximum quantity of bundle services that can be selected by each passenger referenced in the Offer.
Service Definition Reference ID	1…N	M	/ServiceBundle/ServiceDefinitionRefID	References to the services included in this Service bundle.

Examples:

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```
<ServiceDefinitionList>
    <ServiceDefinition>
        <Desc>
            <DescText>F</DescText>
            <MarkupStyleText>Service_Type</MarkupStyleText>
        </Desc>
        <Desc>
            <DescText>01</DescText>
            <MarkupStyleText>BKM</MarkupStyleText>
        </Desc>
        <Desc>
            <DescText>BG</DescText>
            <MarkupStyleText>Group</MarkupStyleText>
        </Desc>
        <Desc>
            <DescText>Chargeable</DescText>
        </Desc>
        <Name>PRE PAID BAGGAGE</Name>
        <OwnerCode>6X</OwnerCode>
        <RFIC>C</RFIC>
        <RFISC>0AA</RFISC>
        <ServiceCode>XBAG</ServiceCode>
        <ServiceDefinitionAssociation>
            <BaggageAllowanceRef>
                <BaggageAllowanceRefID>CBA1</BaggageAllowanceRefID>
            </BaggageAllowanceRef>
        </ServiceDefinitionAssociation>
        <ServiceDefinitionID>SRV1</ServiceDefinitionID>
    </ServiceDefinition>
    <ServiceDefinition>
        <Desc>
            <DescText>Free</DescText>
        </Desc>
        <Desc>
            <DescText>Passenger</DescText>
            <MarkupStyleText>Category_Free</MarkupStyleText>
        </Desc>
        <Name>BLIND PASSENGER INFORMATION</Name>
        <OwnerCode>6X</OwnerCode>
        <ServiceCode>BLND</ServiceCode>
        <ServiceDefinitionID>SRV2</ServiceDefinitionID>
    </ServiceDefinition>
</ServiceDefinitionList>
```

Table 43 With CFS option

```xml
<ServiceDefinitionList>
    <ServiceDefinition>
        <BookingInstructions>
            <MethodText>%TYPE%%FTXT%</MethodText>
            <OSIText>TYPE</OSIText>
            <OSIText>(?\:ABAG|PREPAID|XBGS</OSIText>
            <OSIText>FTXT</OSIText>
            <OSIText>[-\s/0-9A-Z]\{1,90\}</OSIText>
            <SpecialService>
                <Qty>1</Qty>
            </SpecialService>
        </BookingInstructions>
        <Desc>
            <DescText>F</DescText>
            <MarkupStyleText>Service_Type</MarkupStyleText>
        </Desc>
        <Desc>
            <DescText>01</DescText>
            <MarkupStyleText>BKM</MarkupStyleText>
        </Desc>
        <Desc>
            <DescText>BG</DescText>
            <MarkupStyleText>Group</MarkupStyleText>
        </Desc>
        <Desc>
            <DescText>Chargeable</DescText>
        </Desc>
        <Name>PRE PAID BAGGAGE</Name>
        <OwnerCode>6X</OwnerCode>
        <RFIC>C</RFIC>
        <RFISC>0AA</RFISC>
        <ServiceCode>XBAG</ServiceCode>
        <ServiceDefinitionAssociation>
            <BaggageAllowanceRef>
                <BaggageAllowanceRefID>CBA1</BaggageAllowanceRefID>
            </BaggageAllowanceRef>
        </ServiceDefinitionAssociation>
        <ServiceDefinitionID>SRV1</ServiceDefinitionID>
    </ServiceDefinition>
</ServiceDefinitionList>
```

Table 44 With Data center instructions

Seats Profile

This section describes the characteristics of an aircraft seat (A: aisle seat, E: exit seat...) facilitating the identification of different seat profiles.

NB: Up to 5 Seat Characteristics Codes can be defined for one seat, **each code set in one SeatProfile.**

Designation	Repe tition	Status	Location	Comments
Seat profile parameters			**…/Response/DataLists/SeatProfileList/SeatProfile**	
Seat Characteristics Set ID	1	M	/SeatProfileID	Reference of the set of Seat Characteristics Code(s).
Seat Characteristics Code(s)	0…5	O	/SeatCharacteristic Code	Seat characteristics code (for example: CH usually for "Chargeable", W for "Window seat", L for "Leg space", etc…).
Seat Description text	0…1	O	/MarketingInfo/De scText	Seat description text.

```xml
<SeatProfileList>
    <SeatProfile>
        <SeatCharacteristicCode>CH</SeatCharacteristicCode>
        <SeatCharacteristicCode>1</SeatCharacteristicCode>
        <SeatCharacteristicCode>A</SeatCharacteristicCode>
    <SeatProfileID>SP1</SeatProfileID>
    </SeatProfile>
    <SeatProfile>
        <SeatCharacteristicCode>W</SeatCharacteristicCode>
        <SeatProfileID>SP2</SeatProfileID>
    </SeatProfile>
    <SeatProfile>
        <SeatCharacteristicCode>L</SeatCharacteristicCode>
        <SeatProfileID>SP3</SeatProfileID>
    </SeatProfile>
</SeatProfileList>
```

Table 45 SeatProfileList Example

Dated Marketing Segment

This section describes the commercial designation under which a Dated Operating Segment can be booked, it can be either the operating carrier itself (when pure prime flight) or another carrier in case of codeshare.

Designation	Repe tition	Status	Location	Comments
DatedMarketi ngSegment	**1…N**	**M**	**…/Response/DataLists/DatedMarketingSegmentList/Dated MarketingSegment**	
Marketing Carrier Code	1	M	/CarrierDesigCode	Airline Code (2 alphanumeric identifier).
CarrierName	0…1	O	/CarrierName	Commercial name of the carrier.

Designation	Repetition	Status	Location	Comments
Marketing Segment ID	1	M	/DatedMarketingSegmentId	Unique identifier that will be used as reference in *PaxSegmentList* node. Always starts with **DMS** (**D**ated**M**arketing**S**egment) followed by a number Example: DMS15.
Operating Segment ID	1	M	/DatedOperatingSegmentRefId	Reference to <u>DatedOperatingSegmentID</u> defined in *DatedOperatingSegmentList* node. Always starts with **DOS** (**D**ated**O**perating**S**egment) followed by a number. Example: DOS15.
Marketing Carrier Flight number	1	M	/MarketingCarrierFlightNumberText	Flight number of the Marketing carrier (can be different from Operating carrier flight number).
Arrival structure	**1**	**M**	**…/Response/DataLists/DatedMarketingSegmentList/DatedMarketingSegment/Arrival**	
Aircraft scheduled arrival	0…1	O	/AircraftScheduledDateTime	Arrival date & time, in Local time (YYYY-MM-DDTHH:MM:SS).Example: 2024-04-11T05:55:00.
Arrival Airport Code	1	M	/IATA_LocationCode	IATA 3-letters airport/city code .
Arrival Terminal	0…1	O	/TerminalName	Terminal arrival. Not returned if the airport has only one terminal.
Departure structure	**1**	**M**	**…/Response/DataLists/DatedMarketingSegmentList/DatedMarketingSegment/Dep**	
Aircraft scheduled departure	0…1	O	/AircraftScheduledDateTime	Departure date & time, in Local time (YYYY-MM-DDTHH:MM:SS).Example: 2024-04-10T19:30:00.
Departure Airport Code	1	M	/IATA_LocationCode	IATA 3-letters airport/city code.
Departure Terminal	0…1	O	/TerminalName	Terminal departure. Not returned if the airport has only one terminal.

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```
<DatedMarketingSegmentList>
    <DatedMarketingSegment>
        <Arrival>
            <AircraftScheduledDateTime>2024-04-
11T05:55:00</AircraftScheduledDateTime>
            <IATA_LocationCode>SYD</IATA_LocationCode>
            <TerminalName>2</TerminalName>
        </Arrival>
        <CarrierDesigCode>6X</CarrierDesigCode>
        <CarrierName>AMADEUS SIX</CarrierName>
        <DatedMarketingSegmentId>DMS15</DatedMarketingSegmentId>
        <DatedOperatingSegmentRefId>DOS15</DatedOperatingSegmentRefId>
        <Dep>
            <AircraftScheduledDateTime>2024-04-
10T19:30:00</AircraftScheduledDateTime>
            <IATA_LocationCode>SIN</IATA_LocationCode>
            <TerminalName>1</TerminalName>
        </Dep>

    <MarketingCarrierFlightNumberText>221</MarketingCarrierFlightNumberText>
    </DatedMarketingSegment>
</DatedMarketingSegmentList>
```

Table 46 DatedMarketingSegmentList Example

Dated Operating Leg

This section describes the information related to a nonstop operating flight between a departure and an arrival location.

Designation	Repetition	Status	Location	Comments
DatedOperatingLeg	**1...N**	**M**	**.../Response/DataLists/DatedOperatingLegList/DatedOperatingLeg**	
Operating Leg ID	1	M	/DatedOperatingLegID	Reference of the leg - Unique identifier that will be used as reference in the *DatedOperatingSegmentList* node. Always starts with **LEG** followed by a number. Example: LEG1.
Equipment Code	0...1	O	/IATA_AircraftType/IATA_AircraftTypeCode	Aircraft type code. Example: 388 (Airbus A380-800).
Arrival structure	**1**	**M**	**.../Response/DataLists/DatedOperatingLegList/DatedOperatingLeg/Arrival**	
Aircraft scheduled arrival	0...1	O	/AircraftScheduledDateTime	Arrival date & time, in local time (YYYY-MM-DDTHH:MM:SS).Example: 2024-03-08T10:18:00.

Designation	Repetition	Status	Location	Comments
Arrival Airport/City Code	1	M	/IATA_LocationCode	IATA 3-letters airport/city code.
Arrival Terminal	0...1	O	/TerminalName	Terminal arrival. Not returned in case the airport has only one terminal.
Departure structure	**1**	**M**	**.../Response/DataLists/DatedOperatingLegList/DatedOperatingLeg/Dep**	
Aircraft scheduled departure	0...1	O	/AircraftScheduledDateTime	Arrival date & time, in local time (YYYY-MM-DDTHH:MM:SS).Example: 2024-03-08T10:10:00.
Departure Airport/City Code	1	M	/IATA_LocationCode	IATA 3-letters airport/city code.
Departure Terminal	0...1	O	/TerminalName	Terminal departure. Not returned in case the airport has only one terminal.

```xml
<DatedOperatingLegList>
    <DatedOperatingLeg>
        <Arrival>
            <AircraftScheduledDateTime>2024-03-08T10:18:00</AircraftScheduledDateTime>
            <IATA_LocationCode>SYD</IATA_LocationCode>
            <TerminalName>2</TerminalName>
        </Arrival>
        <DatedOperatingLegID>LEG1</DatedOperatingLegID>
        <Dep>
            <AircraftScheduledDateTime>2024-03-08T10:10:00</AircraftScheduledDateTime>
            <IATA_LocationCode>SIN</IATA_LocationCode>
            <TerminalName>1</TerminalName>
        </Dep>
        <IATA_AircraftType>
            <IATA_AircraftTypeCode>388</IATA_AircraftTypeCode>
        </IATA_AircraftType>
    </DatedOperatingLeg>
</DatedOperatingLegList>
```

Table 47 DatedOperatingLegList Example

Dated Operating Segment

This section describes the information related to the Dated Operating Segment(s) used between board point and any subsequent off point within the same flight designator - could be one or more legs.

Designation	Repetition	Status	Location	Comments
Operating segment information	**1...N**	**M**	**.../Response/DataLists/DatedOperatingSegmentList/DatedOperatingSegment**	
Operating Carrier Code	1	M	/CarrierDesigCode	Airline Code (2 alphanumeric identifier).
Carrier Name	0...1	O	/CarrierName	Name of the Operating carrier.
Operating Segment Leg ID	0...N	O	/DatedOperatingLegRefID	Reference of the leg defined in the *DatedOperatingLegList* node, always starts with **LEG** followed by a number. Example: LEG1.
Operating Segment ID	1	M	/DatedOperatingSegmentId	Identifies the segment operated by the Operating carrier. Always starts with **DOS (D**ated**O**perating**S**egment), followed by a number. Example: DOS15.
Disclosure ID	0...1	O	/DisclosureRefID	Reference of the disclosure defined in the *DisclosureList* node. Example: DIS1.
Duration	0...1	O	/Duration	Total segment time including the combined air time and connection times of any legs. Example: PT8H15M NB: Duration is not returned in this node in *OrderViewRS* as information is already returned in *PaxJourney* node
Operating Carrier Flight number	0...1	O	/OperatingCarrierFlightNumberText	Flight number of the Operating carrier (can be different from the Marketing carrier flight number).
Secure Flight Indicator	0...1	O	/SecureFlightInd	Flag to indicate if the flight is a "secure flight". It is returned only when the value is true (Example: in case of flight to an US airport).

```
<DatedOperatingSegmentList>
    <DatedOperatingSegment>
        <CarrierDesigCode>6X</CarrierDesigCode>
        <CarrierName>Amadeus Six</CarrierName>
        <DatedOperatingLegRefID>LEG16</DatedOperatingLegRefID>
        <DatedOperatingSegmentId>DOS15</DatedOperatingSegmentId>
        <DisclosureRefID>DIS1</DisclosureRefID>
        <Duration>PT8H5M</Duration>
        <OperatingCarrierFlightNumberText>221</OperatingCarrierFlightNumberText>
        <SecureFlightInd>true</SecureFlightInd>
    </DatedOperatingSegment>
</DatedOperatingSegmentList>
```

Table 48 DatedOperatingSegmentList Example

Baggage Allowance List

One or several *BaggageAllowance* elements can be present for each combination of passengers (PAX) and segment.

Several types of checked baggage allowance are possible, each baggage allowance has to include at least one of the following:

- Piece Allowance.

- Weight Allowance.

- Maximum Dimension Allowance.

- Minimum Dimension Allowance.

BaggageAllowance association to the passenger (Pax) and segment(s) is done through the *ServiceDefinition* node.

Designation	Repetition	Status	Location	Comments
BaggageAllowanceList	**0…1**	**O**	**…/Response/DataLists/BaggageAllowanceList**	
BaggageAllowance	1…N	M	/BaggageAllowanceList/BaggageAllowance	Description of a baggage allowance.
Applicable Party Text	0…1	O	/BaggageAllowanceList/BaggageAllowance/ApplicablePartyText	Value is always "*Traveler*".
BaggageAllowance ID	1	M	/BaggageAllowanceList/BaggageAllowance/BaggageAllowanceID	Unique baggage allowance identifier - Usually defined as *FBA1* (Free Baggage Allowance 1), *FBA2*,…

CarrierDesigCode	0…1	O	/BaggageAllowanceList /BaggageAllowance/B DC/CarrierDesigCode	The Airline code of the carrier whose baggage allowances apply.
DescText	0…1	O	/BaggageAllowanceList /BaggageAllowance/De scText	Baggage allowance description text.
Total Quantity	1	M	/BaggageAllowanceList /BaggageAllowance/Pi eceAllowance/TotalQty	Maximum pieces of baggage allowed.
TypeCode	1	M	/BaggageAllowanceList /BaggageAllowance/Ty peCode	Type of baggage supported: • *CheckedBag.* • *CarryOn.*
MaximumDimens ionAllowance	**0…N**	**O**	**/BaggageAllowanceList/BaggageAllowance/MaximumDi mensionAllowance**	
HeightMeasure	0…1	O	/MaximumDimensionAl lowance/HeightMeasur e	Maximum height allowed for baggage.
LengthMeasure	0…1	O	/MaximumDimensionAl lowance/LengthMeasur e	Maximum length allowed for baggage.
LengthUnitOfMeas urement	1	M	/MaximumDimensionAl lowance/LengthUnitOf Measurement	Unit of measure supported: • *CMT* for centimeters. • *INH* for inches. • FOT for foot. • MTR for meter.
LinearMeasure	0…1	O	/MaximumDimensionAl lowance/LinearMeasur e	Maximum dimension allowed for linear measure which equals to height + length + width.
WidthMeasure	0…1	O	/MaximumDimensionAl lowance/WidthMeasure	Maximum width allowed for baggage.
MinimumDimens ionAllowance	**0…N**	**O**	**/BaggageAllowanceList/BaggageAllowance/MinimumDi mensionAllowance**	
HeightMeasure	0…1	O	/MinimumDimensionAll owance/HeightMeasur e	Minimum height allowed for baggage.
LengthMeasure	0…1	O	/MinimumDimensionAll owance/LengthMeasur e	Minimum length allowed for baggage.

LengthUnitOfMeasurement	1	M	/MinimumDimensionAllowance/LengthUnitOfMeasurement	Unit of measure supported: • *CMT* for centimeters. • *INH* for inches. • FOT for foot. • MTR for meter.
LinearMeasure	0…1	O	/MinimumDimensionAllowance/LinearMeasure	Minimum dimension allowed for linear measure which equals to height + length + width.
WidthMeasure	0…1	O	/MinimumDimensionAllowance/WidthMeasure	Minimum width allowed for baggage.
WeightAllowance	**0…N**	**O**	**/BaggageAllowanceList/BaggageAllowance/WeightAllowance**	
Maximum Weight Measure	0…1	O	/WeightAllowance/MaximumWeightMeasure	Maximum weight allowed for baggage.
Minimum Weight Measure	0…1	O	/WeightAllowance/MinimumWeightMeasure	Minimum weight allowed for baggage.
TotalMaximumWeightMeasure	0…1	O	/WeightAllowance/TotalMaximumWeightMeasure	Maximum weight allowed for all the combined pieces within this baggage allowance.
Weight Unit of Measure	1	M	/WeightAllowance/WeightUnitOfMeasurement	The unit of measure supported: • *KGM* for kilograms. • *LBR* for US Pounds.

```
<BaggageAllowanceList>
    <BaggageAllowance>
        <ApplicablePartyText>Traveler</ApplicablePartyText>
        <BaggageAllowanceID>BAG-1</BaggageAllowanceID>
        <BDC>
            <CarrierDesigCode>6X</CarrierDesigCode>
        </BDC>
        <DescText>Extra Baggage</DescText>
        <MaximumDimensionAllowance>
            <HeightMeasure>36</HeightMeasure>
            <LengthMeasure>50</LengthMeasure>
            <LengthUnitOfMeasurement>CMT</LengthUnitOfMeasurement>
            <LinearMeasure>126</LinearMeasure>
            <WidthMeasure>40</WidthMeasure>
        </MaximumDimensionAllowance>
        <PieceAllowance>
            <TotalQty>2</TotalQty>
        </PieceAllowance>
        <TypeCode>CheckedBag</TypeCode>
        <WeightAllowance>
            <MaximumWeightMeasure>23</MaximumWeightMeasure>
            <TotalMaximumWeightMeasure>46</TotalMaximumWeightMeasure>
            <WeightUnitOfMeasurement>KGM</WeightUnitOfMeasurement>
        </WeightAllowance>
    </BaggageAllowance>
</BaggageAllowanceList>
```

Table 49 Baggage Allowance

Penalty List

This section describes information related to penalty that may apply when performing a change to your order.

This optional list returns the total amount of penalties that applies further a change done (OrderReshopRS & OrderViewRS) .

Designation	Repetition	Status	Location	Comments
Penalty structure			**…/Response/DataLists/PenaltyList/Penalty**	
Penalty ID	1	M	/PenaltyID	Unique ID of Penalty.
Total amount	1	M	/Price/TotalAmount	Total amount of the penalty.
Total amount currency	1	M	/Price/TotalAmount /@CurCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.
Total tax amount	0...1	O	/Price/TaxSummary /TotalTaxAmount	Total amount of the taxes applicable for the penalty (if applicable).

Designation	Repetition	Status	Location	Comments
Total tax amount currency	0...1	O	/Price/TaxSummary /TotalTaxAmount/@ CurCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.
OrderReshop Mode	1	M	/TypeCode	**Change** in Exchange mode. **Cancellation** in Cancellation mode.

```xml
<PenaltyList>
    <Penalty>
        <PenaltyID>PEN1</PenaltyID>
        <Price>
            <TaxSummary>
                <TotalTaxAmount CurCode="USD">5.42</TotalTaxAmount>
            </TaxSummary>
            <TotalAmount CurCode="USD">25.36</TotalAmount>
        </Price>
        <TypeCode>Change</TypeCode>
    </Penalty>
    <Penalty>
        <PenaltyID>PEN2</PenaltyID>
        <Price>
            <TaxSummary>
                <TotalTaxAmount CurCode="USD">6.35</TotalTaxAmount>
            </TaxSummary>
            <TotalAmount CurCode="USD">72.65</TotalAmount>
        </Price>
        <TypeCode>Change</TypeCode>
    </Penalty>
</PenaltyList>
```

Table 50 PenaltyList in exchange mode

```
<PenaltyList>
    <Penalty>
        <PenaltyID>PEN1</PenaltyID>
        <Price>
            <TaxSummary>
                <TotalTaxAmount CurCode="USD">5.42</TotalTaxAmount>
            </TaxSummary>
            <TotalAmount CurCode="USD">25.36</TotalAmount>
        </Price>
        <TypeCode>Cancellation</TypeCode>
    </Penalty>
    <Penalty>
        <PenaltyID>PEN2</PenaltyID>
        <Price>
            <TaxSummary>
                <TotalTaxAmount CurCode="USD">6.35</TotalTaxAmount>
            </TaxSummary>
            <TotalAmount CurCode="USD">72.65</TotalAmount>
        </Price>
        <TypeCode>Cancellation</TypeCode>
    </Penalty>
</PenaltyList>
```

Table 51 PenaltyList in refund mode

Disclosure List

This section is used to provide the full name of the exact operating carrier that is participating to the journey in accordance with the US mandate:

Designation	Repetition	Status	Location	Comments
Disclosure parameters			**IATA_OrderViewRS/Response/DataLists/DisclosureList/Disclosure**	
Disclosure description	0…N	O	/Desc/DescText	Full name of the exact operating carrier taken from DEI127 (**D**ata **E**lement **I**dentifier from SSIM message).
Disclosure reference	1	M	/DisclosureID	Unique Key that identifies the disclosure, always start with **DIS**.

```xml
<DisclosureList>
    <Disclosure>
        <Desc>
            <DescText>AIRLINE X DBA ABC EXPRESS</DescText>
        </Desc>
        <DisclosureID>DIS1</DisclosureID>
    </Disclosure>
    <Disclosure>
        <Desc>
            <DescText>AIRLINE ABC FOR AIRLINE XYZ</DescText>
        </Desc>
        <DisclosureID>DIS2</DisclosureID>
    </Disclosure>
</DisclosureList>
```

Table 52 DisclosureList Example

Tickets Information

This section describes how the ticket is returned in OrderView response.

Designation	Repetition	Status	Location	Comments
Ticket information	**0…N**	**O**	**IATA_OrderViewRS/Response/TicketDocInfo**	
Number of Booklets	0…1	O	/BookletQty	The number of booklets issued.
Endorsement Text	0…1	O	/EndorsementText	Endorsement and restriction information applicable.
PassengerReference	1	M	/PaxRefID	Ticket passenger reference.
OriginalIssueInfo	**0…1**	**O**	**IATA_OrderViewRS/Response/TicketDocInfo/OriginalIssueInfo**	
IssueDate	0…1	O	/IssueDate	Date of issuance, not returned for documents for which the coupon status is equal to exchanged ("E").
AirlineDesigCode	1	M	/IssuingCarrier/AirlineDesigCode	Airline Code (2 alphanumeric identifier) of the carrier which issues the ticket.
Ticket Information	**1…4**	**M**	**IATA_OrderViewRS/Response/TicketDocInfo/Ticket**	
InConnectionDocNbr	0…1	O	/ConnectedDocNumber	Air ticket number ICW (In Connection With) the service. Example: 1722467426917.

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Designation	Repetition	Status	Location	Comments
Primary document indicator	0…1	O	/PrimaryDocInd	TRUE if the ticket is the primary ticket in case of conjunctive tickets.
ReportingType	1	M	/ReportingTypeCode	Possible values: Airline, BSP, ARC.
Type	0…1	O	/TicketDocTypeCode	Ticket type (T=Ticket, J=EMD-A, Y=EMD-S).
TicketDocNbr	0…1	O	/TicketNumber	Ticket number.
Coupon Information	**1…4**	**M**	**IATA_OrderViewRS/Response/TicketDocInfo/Ticket/Coupon**	
BaggageAllowanceRefID	0…1	O	/BaggageAllowanceRefID	Reference to a BaggageAllowanceID (only available for tickets).
InConnectionCpnNbr	0…1	O	/ConnectedCouponNumber	ICW coupon number. Not present in case of standalone services. Example: 2.
CouponNumber	1	M	/CouponNumber	Number associated to the coupon.
Status	0…1	O	/CouponStatusCode	Code value of the current status of the coupon. Possible values are based on PADIS Codeset 4405.
EffectiveDate	0…1	O	/CouponValidityPeriod/EffectiveDate	Coupon effectivity date.
ExpirationDate	0…1	O	/CouponValidityPeriod/ExpirationDate	Coupon expiration date.
PaxSegmentRefID	0…1	O	/CurrentCouponInfoRef/CurrentAirlinePaxSegmentRef/PaxSegmentRefID	Reference to the corresponding segment. The path can change depending on the current status of the coupon: • If coupon status is CK, the new path is: /CurrentCouponInfoRef/CheckedInAirlinePaxSegmentRef/PaxSegmentRefID. • If coupon status is B, the new path is: /CurrentCouponInfoRef/FlownAirlinePaxSegmentRef/PaxSegmentRefID.
Code	0…1	O	/FareBasisCode	Associated fare basis. Only available for tickets. In case of PTC Childs and INF, the following suffix can be appended to the FareBasis /CH and /IN (As per the data present in the ticket).

Designation	Repetition	Status	Location	Comments
RFIC	0…1	O	/RFIC	Reason For Issuance Code (RFIC) for chargeable services.
RFISC	0…1	O	/RFISC	Reason For Issuance Sub Code (RFISC) for chargeable services.
ServiceRefID	0…1	O	/ServiceRefID	ServiceID reference. This allows to link the document info with the corresponding service's OrderItem. (IATA_OrderViewRS/Response/Order/OrderItem/Service/ServiceID). Example: SSR40.

```xml
<TicketDocInfo>
    <BookletQty>1</BookletQty>
    <EndorsementText>CHNG FEE APPLY /REFUND FEE APPLY /NO SHOW FEE APPLY
12345678</EndorsementText>
    <OriginalIssueInfo>
        <IssueDate>2024-01-22</IssueDate>
        <IssuingCarrier>
            <AirlineDesigCode>6X</AirlineDesigCode>
        </IssuingCarrier>
    </OriginalIssueInfo>
    <PaxRefID>PAX2</PaxRefID>
    <Ticket>
        <Coupon>
            <CouponNumber>1</CouponNumber>
            <CouponStatusCode>I</CouponStatusCode>
            <CouponValidityPeriod>
                <EffectiveDate>2024-01-26</EffectiveDate>
                <ExpirationDate>2024-01-27</ExpirationDate>
            </CouponValidityPeriod>
            <CurrentCouponFlightInfoRef>
                <CurrentAirlinePaxSegmentRef>
                    <PaxSegmentRefID>SEG3</PaxSegmentRefID>
                </CurrentAirlinePaxSegmentRef>
            </CurrentCouponFlightInfoRef>
            <FareBasisCode>
                <Code>HPR2FI</Code>
            </FareBasisCode>
        </Coupon>
        <Coupon>
            <CouponNumber>2</CouponNumber>
            <CouponStatusCode>I</CouponStatusCode>
            <CouponValidityPeriod>
                <EffectiveDate>2024-02-02</EffectiveDate>
                <ExpirationDate>2024-02-03</ExpirationDate>
            </CouponValidityPeriod>
            <CurrentCouponFlightInfoRef>
                <CurrentAirlinePaxSegmentRef>
                    <PaxSegmentRefID>SEG4</PaxSegmentRefID>
                </CurrentAirlinePaxSegmentRef>
            </CurrentCouponFlightInfoRef>
            <FareBasisCode>
                <Code>HPR2FI</Code>
            </FareBasisCode>
        </Coupon>
        <ReportingTypeCode>Airline</ReportingTypeCode>
        <TicketDocTypeCode>T</TicketDocTypeCode>
        <TicketNumber>1722467426917</TicketNumber>
    </Ticket>
</TicketDocInfo>
<TicketDocInfo>
    <BookingAgency>
        <AgencyID>1</AgencyID>
        <TravelAgent>
```

```xml
                    <TravelAgentID>9996WS/SU</TravelAgentID>
                </TravelAgent>
            </BookingAgency>
            <BookletQty>1</BookletQty>
            <EndorsementText>CHNG FEE APPLY /REFUND FEE APPLY /NO SHOW FEE APPLY
12345678</EndorsementText>
            <OriginalIssueInfo>
                <IssuingCarrier>
                    <AirlineDesigCode>6X</AirlineDesigCode>
                </IssuingCarrier>
            </OriginalIssueInfo>
            <PaxRefID>PAX2</PaxRefID>
            <Ticket>
                <Coupon>
                    <CouponNumber>1</CouponNumber>
                    <CouponStatusCode>E</CouponStatusCode>
                    <CouponValidityPeriod>
                        <EffectiveDate>2024-01-26</EffectiveDate>
                        <ExpirationDate>2024-01-27</ExpirationDate>
                    </CouponValidityPeriod>
                    <CurrentCouponFlightInfoRef>
                        <CurrentAirlinePaxSegmentRef>
                            <PaxSegmentRefID>SEG1</PaxSegmentRefID>
                        </CurrentAirlinePaxSegmentRef>
                    </CurrentCouponFlightInfoRef>
                    <FareBasisCode>
                        <Code>IBU2FI</Code>
                    </FareBasisCode>
                </Coupon>
                <Coupon>
                    <CouponNumber>2</CouponNumber>
                    <CouponStatusCode>E</CouponStatusCode>
                    <CouponValidityPeriod>
                        <EffectiveDate>2024-02-02</EffectiveDate>
                        <ExpirationDate>2024-02-03</ExpirationDate>
                    </CouponValidityPeriod>
                    <CurrentCouponFlightInfoRef>
                        <CurrentAirlinePaxSegmentRef>
                            <PaxSegmentRefID>SEG1</PaxSegmentRefID>
                        </CurrentAirlinePaxSegmentRef>
                    </CurrentCouponFlightInfoRef>
                    <FareBasisCode>
                        <Code>IBU2FI</Code>
                    </FareBasisCode>
                </Coupon>
                <ReportingTypeCode>Airline</ReportingTypeCode>
                <TicketDocTypeCode>T</TicketDocTypeCode>
                <TicketNumber>1712467426916</TicketNumber>
            </Ticket>
        </TicketDocInfo>
        <TicketDocInfo>
            <BookletQty>1</BookletQty>
```

```xml
        <EndorsementText>CHNG FEE APPLY /REFUND FEE APPLY /NO SHOW FEE APPLY
12345678</EndorsementText>
      <OriginalIssueInfo>
            <IssueDate>2024-01-22</IssueDate>
            <IssuingCarrier>
                  <AirlineDesigCode>6X</AirlineDesigCode>
            </IssuingCarrier>
      </OriginalIssueInfo>
      <PaxRefID>PAX2</PaxRefID>
      <Ticket>
            <ConnectedDocNumber>1722467426917</ConnectedDocNumber>
            <CouponInfo>
                  <ConnectedCouponNumber>1</ConnectedCouponNumber>
                  <CouponNumber>1</CouponNumber>
                  <CouponStatusCode>I</CouponStatusCode>
                  <CouponValidityPeriod>
                        <EffectiveDate>2024-01-26</EffectiveDate>
                        <ExpirationDate>2024-01-27</ExpirationDate>
                  </CouponValidityPeriod>
                  <CurrentCouponFlightInfoRef>
                        <CurrentAirlinePaxSegmentRef>
                              <PaxSegmentRefID>SEG1</PaxSegmentRefID>
                        </CurrentAirlinePaxSegmentRef>
                  </CurrentCouponFlightInfoRef>
                  <ServiceRefID>SSR40</ServiceRefID>
            </CouponInfo>
            <CouponInfo>
                  <ConnectedCouponNumber>2</ConnectedCouponNumber>
                  <CouponNumber>2</CouponNumber>
                  <CouponStatusCode>I</CouponStatusCode>
                  <CouponValidityPeriod>
                        <EffectiveDate>2024-02-02</EffectiveDate>
                        <ExpirationDate>2024-02-03</ExpirationDate>
                  </CouponValidityPeriod>
                  <CurrentCouponFlightInfoRef>
                        <CurrentAirlinePaxSegmentRef>
                              <PaxSegmentRefID>SEG1</PaxSegmentRefID>
                        </CurrentAirlinePaxSegmentRef>
                  </CurrentCouponFlightInfoRef>
                  <ServiceRefID>SSR41</ServiceRefID>
            </CouponInfo>
            <ReportingTypeCode>Airline</ReportingTypeCode>
            <TicketDocTypeCode>J</TicketDocTypeCode>
            <TicketNumber>1728211678241</TicketNumber>
      </Ticket>
</TicketDocInfo>
```

Table 53 Two tickets and one EMD

```xml
<Coupon>
    <CouponNumber>1</CouponNumber>
    <CouponStatusCode>CK</CouponStatusCode>
    <CouponValidityPeriod>
        <EffectiveDate>2025-11-15</EffectiveDate>
        <ExpirationDate>2025-11-16</ExpirationDate>
    </CouponValidityPeriod>
    <CurrentCouponFlightInfoRef>
        <CheckedInAirlinePaxSegmentRef>
            <PaxSegmentRefID>SEG1</PaxSegmentRefID>
        </CheckedInAirlinePaxSegmentRef>
    </CurrentCouponFlightInfoRef>
    <ServiceRefID>SRV01</ServiceRefID>
</Coupon>
```

Table 54 Coupon structure when status is CK

```xml
<Coupon>
    <CouponNumber>1</CouponNumber>
    <CouponStatusCode>B</CouponStatusCode>
    <CouponValidityPeriod>
        <EffectiveDate>2025-11-15</EffectiveDate>
        <ExpirationDate>2025-11-16</ExpirationDate>
    </CouponValidityPeriod>
    <CurrentCouponFlightInfoRef>
        <FlownAirlinePaxSegmentRefID>
            <PaxSegmentRefID>SEG1</PaxSegmentRefID>
        </FlownAirlinePaxSegmentRefID>
    </CurrentCouponFlightInfoRef>
    <ServiceRefID>SRV01</ServiceRefID>
</Coupon>
```

Table 55 Coupon structure when status is B

Remarks (non-associated)

Remarks that are non-passenger associated are returned in a separate structure.

Designation	Repetition	Status	Location	Comments
Remark structure	**0…N**	**O**	**IATA_OrderViewRS/Response/Processing/Remark**	
Remark	0…1	O	/RemarkText	Remark value.
Timestamp	0…1	O	/Timestamp	Remark timestamp creation.

```
<Processing>
    <Remark>
        <RemarkText>REMARK ONE</RemarkText>
        <Timestamp>2017-01-13T13:59:38Z</Timestamp>
    </Remark>
</Processing>
```

Table 56 Two remarks non-passenger associated

Any SSR non-chargeable, non-passenger associated elements will be displayed in the Remarks section (if the SSR element is not filtered out for the officeID).

For instance, TTL information stored in the PNR as SSR OTHS will be returned in the OrderViewRS under the Remarks Section as following:

```
<Processing>
    <Remark>
        <RemarkText>OTHS 1A IF NO TKT IS ISSUED BY 24FEB2019/0950 HEL
TIME</RemarkText>
        <RemarkText>OTHS 1A TIMELIMIT FOR THIS PNR WILL NOT</RemarkText>
        <RemarkText>OTHS 1A CHANGE IF REBOOKED. FARE RULES STILL
APPLY</RemarkText>
    </Remark>
</Processing>
```

Table 57 SSR OTHS containing TTL information

Warning

This section describes information related to Warning that can be returned in response of NDC messages.

Designation	Repetition	Status	Location	Comments
Warning structure	**1…N**	**O**	**…/Response/Warning**	
IATA Warning Code	0…1	O	/Code	Field Code is used to convey the IATA code of the warning.
Warning Description	0…1	O	/DescText	Warning description. In case a non-IATA Warning is returned, this field includes a concatenation of the non-IATA Warning Code and the non-IATA Warning message with "-" as separator.

Designation	Repetition	Status	Location	Comments
				Example: 600 - NOT ALL CHARGEABLE SEATS HAVE BEEN PRICED.
Language Code	1	M	/LangCode	Language code associated with the warning response.
TagText	0…1	O	/TagText	Identifies the tag/XPath which relates to the provided Warning.
TypeCode	0…1	O	/TypeCode	Uses a bilaterally agreed set of values to indicate the warning type.

```xml
<Warning>
    <Code>710</Code>
    <DescText>13555 - Cabin varies over legs.</DescText>
    <LangCode>EN</LangCode>
    <TypeCode>W</TypeCode>
</Warning>
```

Table 58 Example of a non-IATA warning

It is possible to return a warning in OrderViewRS:

- in case of non-NOT ENTITLED segment status in order: 367 SEGMENT WITH INNOT ENTITLED STATUS CODE PRESENT IN ORDER

- in case of order item expired (PriceGuaranteeTimeLimit reached): 911 PRICE CANNOT BE GUARANTEED, PLEASE REPRICE BEFORE ISSUING AGAIN

- in case of confirming hold itinerary while initial order item contained seat(s) : SEGMENT SELL WARNING: ASSOCIATED SSRS SEAT REMOVED

- in case of confirming hold itinerary while initial order item contained chargeable service(s): SOME CHARGEABLE SERVICES HAVE BEEN CANCELLED AND NOT REFUNDED

Error

If a blocking error occurred during the process, the Error Structure is returned and filled.

Designation	Repetition	Status	Location	Comments
Error structure	**1…N**	**M**	**…/Error**	
Code	0…1	O	/Code	Error code.
DescText	0…1	O	/DescText	Free text description of the provided error.
LangCode	1	M	/LangCode	The two letters ISO language code associated with the error response.
TypeCode	1	M	/TypeCode	E - Error with impact on flow execution. W - Warning with no impact on flow execution. F - Fatal error that causes flow termination.

```xml
<Error>
     <Code>911</Code>
     <DescText>UNABLE TO RETRIEVE OFFER</DescText>
     <LangCode>EN</LangCode>
     <TypeCode>E</TypeCode>
</Error>
```

Table 59 Error Example

Non-exhaustive list of errors supported

OrderChange	
Error Code	**Error Description**
462	PAYMENT FAILED
376/911	UNABLE TO CREATE A TRAVEL-DOCUMENT / PAYMENT NOT REVERSED
466	UNABLE TO CREATE PAYMENT SOLUTION - REFER TO DISPATCH REPORT
911	SPECIFIC SEAT REQUESTED IS NOT AVAILABLE.
466	INVALID FORM OF PAYMENT
911	SSR NOT CREATED - DUPLICATE EXISTS
376/911	ERROR AT ISSUANCE TIME: XX ETKT: NOT AUTHORISED
911	SSR NOT CREATED - DUPLICATE MEAL
911	UNABLE TO CREATE ORDER
368	NOT AUTHORIZED BY IATA
376	OB FEES PRICING CALCULATION PROBLEM: OB Fees pricing mismatch. Please price the offer again

911	RESERVATION PREVIOUSLY CANCELLED
911	ERROR AT ISSUANCE TIME: TST EXPIRED - OVERRIDE OR DELETE AND REPRICE
376	ERROR AT ISSUANCE TIME: TICKETING INHIBITED-SSR DOCS MISSING FOR P1
912	ERROR AT END OF TRANSACTION TIME: SIMULTANEOUS CHANGES TO PNR - USE WRA/RT TO PRINT OR IGNORE
911	SEAT ITEMS ALREADY EXIST FOR REQUESTED SEGMENTS

Version

This section describes the IATA payload standard attributes providing some ID that identified a transaction as well as the IATA NDC version used.

Designation	Repetition	Status	Location	Comments
Correlation ID	0...1	O	.../PayloadAttributes/CorrelationID	A unique alphanumeric ID to identify the transaction. Mandatory for end-to-end correlation of log messages with the corresponding Web service message transaction.
Message version	0...1	O	.../PayloadAttributes/VersionNumber	Specify the NDC Schema Version to which the message conforms. For all IATA versioned messages, the version of the message is indicated by a decimal value.

```xml
<PayloadAttributes>
    <CorrelationID>0123456789#ABCD</CorrelationID>
    <VersionNumber>21.3</VersionNumber>
</PayloadAttributes>
```

Table 60 Version Number Example

AMADEUS

Troubleshooting

Please refer to Troubleshooting chapter in OrderCreate Implementation guide.

If the TST has expired in case of deferred payment (PriceGuaranteeTimeLimit exceeded):

376 TST EXPIRED - OVERRIDE OR DELETE AND REPRICE - in case of deferred payment and TST has expired.

Detailed use cases

Use case 1: Deferred payment: Pay and finalize a pending order

Use case description

The OrderChangeRQ is sent to pay an order.

Preconditions

The order contains an itinerary that has not been paid yet.

AMADEUS

```xml
<IATA_OrderChangeRQ>
    <DistributionChain>
        <DistributionChainLink >
            <Ordinal>1</Ordinal>
            <OrgRole>Seller</OrgRole>
            <ParticipatingOrg>
                <OrgID>12345678</OrgID>
            </ParticipatingOrg>
        </DistributionChainLink>
        <DistributionChainLink>
            <Ordinal>2</Ordinal>
            <OrgRole>Distributor</OrgRole>
            <ParticipatingOrg>
                <OrgID>1A</OrgID>
            </ParticipatingOrg>
        </DistributionChainLink>
        <DistributionChainLink>
            <Ordinal>3</Ordinal>
            <OrgRole>Carrier</OrgRole>
            <ParticipatingOrg>
                <OrgID>6X</OrgID>
            </ParticipatingOrg>
        </DistributionChainLink>
    </DistributionChain>
    <PayloadAttributes>
        <VersionNumber>21.3</VersionNumber>
    </PayloadAttributes>
    <POS>
        <Country>
            <CountryCode>FR</CountryCode>
        </Country>
    </POS>
    <Request>
        <Order>
            <OrderID>6X123A1B2C3D4</OrderID>
            <OwnerCode>6X</OwnerCode>
        </Order>
        <PaymentFunctions>
            <OrderAssociation>
                <OrderRefID>6X123A1B2C3D4</OrderRefID>
            </OrderAssociation>
            <PaymentProcessingDetails>
                <Amount CurCode="EUR">100.00</Amount>
                <PaymentMethod>
                    <PaymentCard>
                        <CardBrandCode>CA</CardBrandCode>
                        <CardholderAddress>
                            <CityName>Paris</CityName>
                            <CountryCode>FR</CountryCode>
                            <PostalCode>75001</PostalCode>
                            <StreetText>Avenue des Champs Elysées</StreetText>
                        </CardholderAddress>
                        <CardHolderName>Jack</CardHolderName>
```

```xml
                        <CardNumber>4000879865438798</CardNumber>
                        <CardSecurityCode>123</CardSecurityCode>
                        <ExpirationDate>1228</ExpirationDate>
                    </PaymentCard>
                </PaymentMethod>
            </PaymentProcessingDetails>
        </PaymentFunctions>
    </Request>
</IATA_OrderChangeRQ>
```

Table 61 OrderChangeRQ to pay for a pending order with CC

```xml
<IATA_OrderChangeRQ>
    <DistributionChain>
        <DistributionChainLink >
            <Ordinal>1</Ordinal>
            <OrgRole>Seller</OrgRole>
            <ParticipatingOrg>
                <OrgID>12345678</OrgID>
            </ParticipatingOrg>
        </DistributionChainLink>
        <DistributionChainLink>
            <Ordinal>2</Ordinal>
            <OrgRole>Distributor</OrgRole>
            <ParticipatingOrg>
                <OrgID>1A</OrgID>
            </ParticipatingOrg>
        </DistributionChainLink>
        <DistributionChainLink>
            <Ordinal>3</Ordinal>
            <OrgRole>Carrier</OrgRole>
            <ParticipatingOrg>
                <OrgID>6X</OrgID>
            </ParticipatingOrg>
        </DistributionChainLink>
    </DistributionChain>
    <PayloadAttributes>
        <VersionNumber>21.3</VersionNumber>
    </PayloadAttributes>
    <POS>
        <Country>
            <CountryCode>FR</CountryCode>
        </Country>
    </POS>
    <Request>
        <Order>
            <OrderID>6X123A1B2C3D4</OrderID>
            <OwnerCode>6X</OwnerCode>
        </Order>
        <PaymentFunctions>
            <OrderAssociation>
                <OrderRefID>6X123A1B2C3D4</OrderRefID>
            </OrderAssociation>
            <PaymentProcessingDetails>
                <Amount CurCode="EUR">100.00</Amount>
                <PaymentMethod>
                    <SettlementPlan>
                        <PaymentTypeCode>CA</PaymentTypeCode>
                    </SettlementPlan>
                </PaymentMethod>
            </PaymentProcessingDetails>
        </PaymentFunctions>
    </Request>
</IATA_OrderChangeRQ>
```

Table 62 OrderChangeRQ to pay for a pending order with cash

Use case 2: Cancellation of paid order - Void

Use case description

The OrderChangeRQ is sent to cancel a paid order.

Preconditions

The order contains an itinerary that is paid.

For the service section of the OrderViewRS:
/IATA_OrderViewRS/Response/Order/OrderItem/Service:

- It is encoded based on the PNR. However, for void/refund, the segments are deleted before the OrderViewRS.

- The data returned in this section will be hardcoded and so, not meaningful.

In the Request, the seller needs to put the OrderID and the OfferID he wants to delete. The OfferID is coming from the OrderReshop they did before doing an OrderChangeRQ.

```xml
<IATA_OrderChangeRQ>
    <DistributionChain>
        <DistributionChainLink>
            <Ordinal>1</Ordinal>
            <OrgRole>Seller</OrgRole>
            <ParticipatingOrg>
                <Name>Seller</Name>
                <OrgID>12345678</OrgID>
            </ParticipatingOrg>
        </DistributionChainLink>
        <DistributionChainLink>
            <Ordinal>2</Ordinal>
            <OrgRole>Distributor</OrgRole>
            <ParticipatingOrg>
                <OrgID>1A</OrgID>
            </ParticipatingOrg>
        </DistributionChainLink>
        <DistributionChainLink>
            <Ordinal>3</Ordinal>
            <OrgRole>Carrier</OrgRole>
            <ParticipatingOrg>
                <OrgID>6X</OrgID>
            </ParticipatingOrg>
        </DistributionChainLink>
    </DistributionChain>
    <PayloadAttributes>
        <VersionNumber>21.3</VersionNumber>
    </PayloadAttributes>
    <POS>
        <Country>
            <CountryCode>FR</CountryCode>
        </Country>
    </POS>
    <Request>
        <ChangeOrderChoice>
            <AcceptCancelledOffer>
                <OfferID>6X172ABCDE100-VOID</OfferID>
                <OwnerCode>6X</OwnerCode>
            </AcceptCancelledOffer>
        </ChangeOrderChoice>
        <Order>
            <OrderID>6X172ABCDE100</OrderID>
            <OwnerCode>6X</OwnerCode>
        </Order>
    </Request>
</IATA_OrderChangeRQ>
```

Table 63 OrderChangeRQ to cancel a paid order - Void

In the reply, the seller can see that the Order has been voided thanks to:

- the field <StatusCode>CANCELLED</StatusCode>

- the field(s) <CouponStatusCode>V</CouponStatusCode> (V meaning voided)

```xml
<IATA_OrderViewRS>
    <Response>
        <DataLists>
            <DatedMarketingSegmentList>
                <DatedMarketingSegment>
                    <Arrival>
                        <AircraftScheduledDateTime>2022-12-26T19:30:00</AircraftScheduledDateTime>
                        <IATA_LocationCode>AUH</IATA_LocationCode>
                        <TerminalName>1</TerminalName>
                    </Arrival>
                    <CarrierDesigCode>6X</CarrierDesigCode>
                    <CarrierName>XXX</CarrierName>
                    <DatedMarketingSegmentId>DMS1</DatedMarketingSegmentId>
                    <DatedOperatingSegmentRefId>DOS1</DatedOperatingSegmentRefId>
                    <Dep>
                        <AircraftScheduledDateTime>2022-12-25T22:00:00</AircraftScheduledDateTime>
                        <IATA_LocationCode>JFK</IATA_LocationCode>
                        <TerminalName>4</TerminalName>
                    </Dep>
                    <MarketingCarrierFlightNumberText>100</MarketingCarrierFlightNumberText>
                </DatedMarketingSegment>
            </DatedMarketingSegmentList>
            <DatedOperatingSegmentList>
                <DatedOperatingSegment>
                    <CarrierDesigCode>6X</CarrierDesigCode>
                    <DatedOperatingSegmentId>DOS1</DatedOperatingSegmentId>
                </DatedOperatingSegment>
            </DatedOperatingSegmentList>
            <PaxList>
                <Pax>
                    <Individual>
                        <Birthdate>2021-12-08</Birthdate>
                        <GivenName>MAXI</GivenName>
                        <IndividualID>PAX3</IndividualID>
                        <Surname>BATMAN</Surname>
                    </Individual>
                    <PaxID>PAX3</PaxID>
                    <PaxRefID>PAX2</PaxRefID>
                    <PTC>INF</PTC>
                </Pax>
                <Pax>
                    <Individual>
                        <Birthdate>1986-12-08</Birthdate>
                        <GivenName>BRUCE</GivenName>
                        <IndividualID>PAX2</IndividualID>
                        <Surname>WAYNE</Surname>
                        <TitleName>MR</TitleName>
                    </Individual>
                    <PaxID>PAX2</PaxID>
```

```xml
                        <PTC>ADT</PTC>
                    </Pax>
                    <Pax>
                        <Individual>
                            <Birthdate>2015-12-08</Birthdate>
                            <GivenName>PETER</GivenName>
                            <IndividualID>PAX4</IndividualID>
                            <Surname>WAYNE</Surname>
                            <TitleName>MR</TitleName>
                        </Individual>
                        <PaxID>PAX4</PaxID>
                        <PTC>CHD</PTC>
                    </Pax>
                </PaxList>
                <PaxSegmentList>
                    <PaxSegment>

<DatedMarketingSegmentRefId>DMS1</DatedMarketingSegmentRefId>
                        <MarketingCarrierRBD_Code>Q</MarketingCarrierRBD_Code>
                        <PaxSegmentID>SEG1</PaxSegmentID>
                    </PaxSegment>
                </PaxSegmentList>
            </DataLists>
            <Order>
                <OrderID>6X172ABCDE100</OrderID>
                <OrderItem>
                    <OrderItemID>6X172ABCDE100_AIR-1</OrderItemID>
                    <OwnerCode>6X</OwnerCode>
                    <Service>
                        <OrderServiceAssociation>
                            <PaxSegmentRef>
                                <PaxSegmentRefID>SEG1</PaxSegmentRefID>
                            </PaxSegmentRef>
                        </OrderServiceAssociation>
                        <PaxRefID>PAX3</PaxRefID>
                        <ServiceID>SEG1_PAX3</ServiceID>
                    </Service>
                    <Service>
                        <OrderServiceAssociation>
                            <PaxSegmentRef>
                                <PaxSegmentRefID>SEG1</PaxSegmentRefID>
                            </PaxSegmentRef>
                        </OrderServiceAssociation>
                        <PaxRefID>PAX2</PaxRefID>
                        <ServiceID>SEG1_PAX2</ServiceID>
                    </Service>
                    <Service>
                        <OrderServiceAssociation>
                            <PaxSegmentRef>
                                <PaxSegmentRefID>SEG1</PaxSegmentRefID>
                            </PaxSegmentRef>
                        </OrderServiceAssociation>
                        <PaxRefID>PAX4</PaxRefID>
```

```xml
                    <ServiceID>SEG1_PAX4</ServiceID>
                </Service>
                <StatusCode>CANCELLED</StatusCode>
            </OrderItem>
            <OwnerCode>6X</OwnerCode>
        </Order>
        <TicketDocInfo>
            <BookingAgency>
                <AgencyID>SIN6X07TA</AgencyID>
                <TravelAgent>
                    <TravelAgentID>9998WS/SU</TravelAgentID>
                </TravelAgent>
            </BookingAgency>
            <BookletQty>1</BookletQty>
            <EndorsementText>CHNG FEE APPLY /REFUND FEE APPLY /NO SHOW FEE
APPLY 12345678</EndorsementText>
            <OriginalIssueInfo>
                <IssueDate>2022-12-13</IssueDate>
                <IssuingCarrier>
                    <AirlineDesigCode>6X</AirlineDesigCode>
                </IssuingCarrier>
            </OriginalIssueInfo>
            <PaxRefID>PAX2</PaxRefID>
            <Ticket>
                <Coupon>
                    <CouponNumber>1</CouponNumber>
                    <CouponStatusCode>V</CouponStatusCode>
                    <FareBasisCode>QHC1US</FareBasisCode>

<SettlementAuthorizationID>172E8X3Q5ATV9</SettlementAuthorizationID>
                </Coupon>
                <ReportingTypeCode>BSP</ReportingTypeCode>
                <TicketDocTypeCode>T</TicketDocTypeCode>
                <TicketNumber>1722401403573</TicketNumber>
            </Ticket>
        </TicketDocInfo>
        <TicketDocInfo>
            <BookingAgency>
                <AgencyID>SIN6X07TA</AgencyID>
                <TravelAgent>
                    <TravelAgentID>9998WS/SU</TravelAgentID>
                </TravelAgent>
            </BookingAgency>
            <BookletQty>1</BookletQty>
            <EndorsementText>CHNG FEE APPLY /REFUND FEE APPLY /NO SHOW FEE
APPLY 12345678</EndorsementText>
            <OriginalIssueInfo>
                <IssueDate>2022-12-13</IssueDate>
                <IssuingCarrier>
                    <AirlineDesigCode>6X</AirlineDesigCode>
                </IssuingCarrier>
            </OriginalIssueInfo>
            <PaxRefID>PAX3</PaxRefID>
```

```xml
                            <Ticket>
                                <Coupon>
                                    <CouponNumber>1</CouponNumber>
                                    <CouponStatusCode>V</CouponStatusCode>
                                    <FareBasisCode>QHC1USIN</FareBasisCode>

<SettlementAuthorizationID>172E8X3Q5ATVB</SettlementAuthorizationID>
                                </Coupon>
                                <ReportingTypeCode>BSP</ReportingTypeCode>
                                <TicketDocTypeCode>T</TicketDocTypeCode>
                                <TicketNumber>1722401403575</TicketNumber>
                            </Ticket>
                    </TicketDocInfo>
                    <TicketDocInfo>
                        <BookingAgency>
                            <AgencyID>SIN6X07TA</AgencyID>
                            <TravelAgent>
                                <TravelAgentID>9998WS/SU</TravelAgentID>
                            </TravelAgent>
                        </BookingAgency>
                        <BookletQty>1</BookletQty>
                        <EndorsementText>CHNG FEE APPLY /REFUND FEE APPLY /NO SHOW FEE
APPLY 12345678</EndorsementText>
                        <OriginalIssueInfo>
                            <IssueDate>2022-12-13</IssueDate>
                            <IssuingCarrier>
                                <AirlineDesigCode>6X</AirlineDesigCode>
                            </IssuingCarrier>
                        </OriginalIssueInfo>
                        <PaxRefID>PAX4</PaxRefID>
                        <Ticket>
                            <Coupon>
                                <CouponNumber>1</CouponNumber>
                                <CouponStatusCode>V</CouponStatusCode>
                                <FareBasisCode>QHC1USCH</FareBasisCode>

<SettlementAuthorizationID>172E8X3Q5ATVA</SettlementAuthorizationID>
                            </Coupon>
                            <ReportingTypeCode>BSP</ReportingTypeCode>
                            <TicketDocTypeCode>T</TicketDocTypeCode>
                            <TicketNumber>1722401403574</TicketNumber>
                        </Ticket>
                    </TicketDocInfo>
                </Response>
            </IATA_OrderViewRS>
```

Table 64 OrderViewRS to cancel a paid order – Void

Use case 3: Cancellation of a paid order - Refund

Use case description

The OrderChangeRQ is sent to cancel a paid order.

Preconditions

The order contains an itinerary that is paid.

For the service section of the OrderViewRS:
/IATA_OrderViewRS/Response/Order/OrderItem/Service:

- It is encoded based on the PNR. However, for void/refund, the segments are deleted before the OrderViewRS.

- The data returned in this section will be hardcoded and so, not meaningful.

In the Request, the seller needs to put the OrderID and the OfferID he wants to delete. The OfferID is coming from the OrderReshop he did before doing an OrderChangeRQ.

```
<IATA_OrderChangeRQ>
    <DistributionChain>
        <DistributionChainLink>
            <Ordinal>1</Ordinal>
            <OrgRole>Seller</OrgRole>
            <ParticipatingOrg>
                <Name>Seller</Name>
                <OrgID>12345678</OrgID>
            </ParticipatingOrg>
        </DistributionChainLink>
        <DistributionChainLink>
            <Ordinal>2</Ordinal>
            <OrgRole>Distributor</OrgRole>
            <ParticipatingOrg>
                <OrgID>1A</OrgID>
            </ParticipatingOrg>
        </DistributionChainLink>
        <DistributionChainLink>
            <Ordinal>3</Ordinal>
            <OrgRole>Carrier</OrgRole>
            <ParticipatingOrg>
                <OrgID>6X</OrgID>
            </ParticipatingOrg>
        </DistributionChainLink>
    </DistributionChain>
    <PayloadAttributes>
        <VersionNumber>21.3</VersionNumber>
    </PayloadAttributes>
    <POS>
        <Country>
            <CountryCode>FR</CountryCode>
        </Country>
    </POS>
    <Request>
        <ChangeOrderChoice>
            <AcceptCancelledOffer>
                <OfferID>6X172ABCDE100-REFUND</OfferID>
                <OwnerCode>6X</OwnerCode>
            </AcceptCancelledOffer>
        </ChangeOrderChoice>
        <Order>
            <OrderID>6X172ABCDE100</OrderID>
            <OwnerCode>6X</OwnerCode>
        </Order>
    </Request>
</IATA_OrderChangeRQ>
```

Table 65 OrderChangeRQ to cancel a paid order - Refund

In the reply, the seller can see that the Order has been voided thanks to:

- the field <StatusCode>CANCELLED</StatusCode>

- the field(s) <CouponStatusCode>RF</CouponStatusCode> (RF meaning refunded)

```xml
<IATA_OrderViewRS>
    <Response>
        <DataLists>
            <DatedMarketingSegmentList>
                <DatedMarketingSegment>
                    <Arrival>
                        <AircraftScheduledDateTime>2022-12-26T19:30:00</AircraftScheduledDateTime>
                        <IATA_LocationCode>AUH</IATA_LocationCode>
                        <TerminalName>1</TerminalName>
                    </Arrival>
                    <CarrierDesigCode>6X</CarrierDesigCode>
                    <CarrierName>XXX</CarrierName>
                    <DatedMarketingSegmentId>DMS1</DatedMarketingSegmentId>
                    <DatedOperatingSegmentRefId>DOS1</DatedOperatingSegmentRefId>
                    <Dep>
                        <AircraftScheduledDateTime>2022-12-25T22:00:00</AircraftScheduledDateTime>
                        <IATA_LocationCode>JFK</IATA_LocationCode>
                        <TerminalName>4</TerminalName>
                    </Dep>
                    <MarketingCarrierFlightNumberText>100</MarketingCarrierFlightNumberText>
                </DatedMarketingSegment>
            </DatedMarketingSegmentList>
            <DatedOperatingSegmentList>
                <DatedOperatingSegment>
                    <CarrierDesigCode>6X</CarrierDesigCode>
                    <DatedOperatingSegmentId>DOS1</DatedOperatingSegmentId>
                </DatedOperatingSegment>
            </DatedOperatingSegmentList>
            <PaxList>
                <Pax>
                    <Individual>
                        <Birthdate>2021-12-08</Birthdate>
                        <GivenName>MAXI</GivenName>
                        <IndividualID>PAX3</IndividualID>
                        <Surname>BATMAN</Surname>
                    </Individual>
                    <PaxID>PAX3</PaxID>
                    <PaxRefID>PAX2</PaxRefID>
                    <PTC>INF</PTC>
                </Pax>
                <Pax>
                    <Individual>
                        <Birthdate>1986-12-08</Birthdate>
                        <GivenName>BRUCE</GivenName>
                        <IndividualID>PAX2</IndividualID>
                        <Surname>WAYNE</Surname>
                        <TitleName>MR</TitleName>
                    </Individual>
                    <PaxID>PAX2</PaxID>
```

```xml
                    <PTC>ADT</PTC>
                </Pax>
                <Pax>
                    <Individual>
                        <Birthdate>2015-12-08</Birthdate>
                        <GivenName>PETER</GivenName>
                        <IndividualID>PAX4</IndividualID>
                        <Surname>WAYNE</Surname>
                        <TitleName>MR</TitleName>
                    </Individual>
                    <PaxID>PAX4</PaxID>
                    <PTC>CHD</PTC>
                </Pax>
            </PaxList>
            <PaxSegmentList>
                <PaxSegment>

    <DatedMarketingSegmentRefId>DMS1</DatedMarketingSegmentRefId>
                    <MarketingCarrierRBD_Code>Q</MarketingCarrierRBD_Code>
                    <PaxSegmentID>SEG1</PaxSegmentID>
                </PaxSegment>
            </PaxSegmentList>
        </DataLists>
        <Order>
            <OrderID>6X172T7SNAP00</OrderID>
            <OrderItem>
                <OrderItemID>6X172T7SNAP00_AIR-1</OrderItemID>
                <OwnerCode>6X</OwnerCode>
                <Service>
                    <OrderServiceAssociation>
                        <PaxSegmentRef>
                            <PaxSegmentRefID>SEG1</PaxSegmentRefID>
                        </PaxSegmentRef>
                    </OrderServiceAssociation>
                    <PaxRefID>PAX3</PaxRefID>
                    <ServiceID>SEG1_PAX3</ServiceID>
                </Service>
                <Service>
                    <OrderServiceAssociation>
                        <PaxSegmentRef>
                            <PaxSegmentRefID>SEG1</PaxSegmentRefID>
                        </PaxSegmentRef>
                    </OrderServiceAssociation>
                    <PaxRefID>PAX2</PaxRefID>
                    <ServiceID>SEG1_PAX2</ServiceID>
                </Service>
                <Service>
                    <OrderServiceAssociation>
                        <PaxSegmentRef>
                            <PaxSegmentRefID>SEG1</PaxSegmentRefID>
                        </PaxSegmentRef>
                    </OrderServiceAssociation>
                    <PaxRefID>PAX4</PaxRefID>
```

```xml
                    <ServiceID>SEG1_PAX4</ServiceID>
                </Service>
                <StatusCode>CANCELLED</StatusCode>
            </OrderItem>
            <OwnerCode>6X</OwnerCode>
        </Order>
        <TicketDocInfo>
            <BookingAgency>
                <AgencyID>SIN6X07TA</AgencyID>
                <TravelAgent>
                    <TravelAgentID>9998WS/SU</TravelAgentID>
                </TravelAgent>
            </BookingAgency>
            <BookletQty>1</BookletQty>
            <EndorsementText>CHNG FEE APPLY /REFUND FEE APPLY /NO SHOW FEE
APPLY 12345678</EndorsementText>
            <OriginalIssueInfo>
                <IssueDate>2022-12-13</IssueDate>
                <IssuingCarrier>
                    <AirlineDesigCode>6X</AirlineDesigCode>
                </IssuingCarrier>
            </OriginalIssueInfo>
            <PaxRefID>PAX2</PaxRefID>
            <Ticket>
                <Coupon>
                    <CouponNumber>1</CouponNumber>
                    <CouponStatusCode>RF</CouponStatusCode>
                    <FareBasisCode>QHC1US</FareBasisCode>

<SettlementAuthorizationID>172KKUDUJJ6IJ</SettlementAuthorizationID>
                </Coupon>
                <ReportingTypeCode>BSP</ReportingTypeCode>
                <TicketDocTypeCode>T</TicketDocTypeCode>
                <TicketNumber>1722401403579</TicketNumber>
            </Ticket>
        </TicketDocInfo>
        <TicketDocInfo>
            <BookingAgency>
                <AgencyID>SIN6X07TA</AgencyID>
                <TravelAgent>
                    <TravelAgentID>9998WS/SU</TravelAgentID>
                </TravelAgent>
            </BookingAgency>
            <BookletQty>1</BookletQty>
            <EndorsementText>CHNG FEE APPLY /REFUND FEE APPLY /NO SHOW FEE
APPLY 12345678</EndorsementText>
            <OriginalIssueInfo>
                <IssueDate>2022-12-13</IssueDate>
                <IssuingCarrier>
                    <AirlineDesigCode>6X</AirlineDesigCode>
                </IssuingCarrier>
            </OriginalIssueInfo>
            <PaxRefID>PAX3</PaxRefID>
```

```xml
                    <Ticket>
                        <Coupon>
                            <CouponNumber>1</CouponNumber>
                            <CouponStatusCode>RF</CouponStatusCode>
                            <FareBasisCode>QHC1USIN</FareBasisCode>

<SettlementAuthorizationID>172KKUDUJJ6IL</SettlementAuthorizationID>
                        </Coupon>
                        <ReportingTypeCode>BSP</ReportingTypeCode>
                        <TicketDocTypeCode>T</TicketDocTypeCode>
                        <TicketNumber>1722401403581</TicketNumber>
                    </Ticket>
                </TicketDocInfo>
                <TicketDocInfo>
                    <BookingAgency>
                        <AgencyID>SIN6X07TA</AgencyID>
                        <TravelAgent>
                            <TravelAgentID>9998WS/SU</TravelAgentID>
                        </TravelAgent>
                    </BookingAgency>
                    <BookletQty>1</BookletQty>
                    <EndorsementText>CHNG FEE APPLY /REFUND FEE APPLY /NO SHOW FEE
APPLY 12345678</EndorsementText>
                    <OriginalIssueInfo>
                        <IssueDate>2022-12-13</IssueDate>
                        <IssuingCarrier>
                            <AirlineDesigCode>6X</AirlineDesigCode>
                        </IssuingCarrier>
                    </OriginalIssueInfo>
                    <PaxRefID>PAX4</PaxRefID>
                    <Ticket>
                        <Coupon>
                            <CouponNumber>1</CouponNumber>
                            <CouponStatusCode>RF</CouponStatusCode>
                            <FareBasisCode>QHC1USCH</FareBasisCode>

<SettlementAuthorizationID>172KKUDUJJ6IK</SettlementAuthorizationID>
                        </Coupon>
                        <ReportingTypeCode>BSP</ReportingTypeCode>
                        <TicketDocTypeCode>T</TicketDocTypeCode>
                        <TicketNumber>1722401403580</TicketNumber>
                    </Ticket>
                </TicketDocInfo>
            </Response>
            <PaymentFunctions>
                <OrderAssociation>
                    <OrderItemRefID>6X172T7SNAP00_AIR-1</OrderItemRefID>
                    <OrderRefID>6X172T7SNAP00</OrderRefID>
                </OrderAssociation>
                <PaymentProcessingSummary>
                    <Amount CurCode="EUR">1532.50</Amount>
                    <PaymentID>PAY1</PaymentID>
                    <PaymentProcessingSummaryPaymentMethod>
```

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```xml
                    <SettlementPlan>
                        <PaymentTypeCode>CA</PaymentTypeCode>
                    </SettlementPlan>
                </PaymentProcessingSummaryPaymentMethod>
                <SurchargeAmount>0</SurchargeAmount>
            </PaymentProcessingSummary>
        </PaymentFunctions>
        <PaymentFunctions>
            <OrderAssociation>
                <OrderItemRefID>6X172T7SNAP00_AIR-1</OrderItemRefID>
                <OrderRefID>6X172T7SNAP00</OrderRefID>
            </OrderAssociation>
            <PaymentProcessingSummary>
                <Amount CurCode="EUR">1264.50</Amount>
                <PaymentID>PAY2</PaymentID>
                <PaymentProcessingSummaryPaymentMethod>
                    <SettlementPlan>
                        <PaymentTypeCode>CA</PaymentTypeCode>
                    </SettlementPlan>
                </PaymentProcessingSummaryPaymentMethod>
                <SurchargeAmount>0</SurchargeAmount>
            </PaymentProcessingSummary>
        </PaymentFunctions>
        <PaymentFunctions>
            <OrderAssociation>
                <OrderItemRefID>6X172T7SNAP00_AIR-1</OrderItemRefID>
                <OrderRefID>6X172T7SNAP00</OrderRefID>
            </OrderAssociation>
            <PaymentProcessingSummary>
                <Amount CurCode="EUR">275.80</Amount>
                <PaymentID>PAY3</PaymentID>
                <PaymentProcessingSummaryPaymentMethod>
                    <SettlementPlan>
                        <IATA_Number>12345678</IATA_Number>
                        <PaymentTypeCode>CA</PaymentTypeCode>
                    </SettlementPlan>
                </PaymentProcessingSummaryPaymentMethod>
                <SurchargeAmount>0</SurchargeAmount>
            </PaymentProcessingSummary>
        </PaymentFunctions>
    </IATA_OrderViewRS>
```

Table 66 OrderViewRS to cancel a paid order – Refund

Use case 4: Cancellation of an unpaid order

Use case description

The OrderChangeRQ is sent to cancel an unpaid order.

Preconditions

The order contains an itinerary that has not been paid.

For the service section of the OrderViewRS:
/IATA_OrderViewRS/Response/Order/OrderItem/Service:

- It is encoded based on the PNR. However, for void/refund, the segments are deleted before the OrderViewRS.

- The data returned in this section will be hardcoded and so, not meaningful.

In the Request, the seller needs to put the OrderID he wants to delete.

```xml
<IATA_OrderChangeRQ>
    <DistributionChain>
        <DistributionChainLink>
            <Ordinal>1</Ordinal>
            <OrgRole>Seller</OrgRole>
            <ParticipatingOrg>
                <Name>Seller</Name>
                <OrgID>12345678</OrgID>
            </ParticipatingOrg>
        </DistributionChainLink>
        <DistributionChainLink>
            <Ordinal>2</Ordinal>
            <OrgRole>Distributor</OrgRole>
            <ParticipatingOrg>
                <OrgID>1A</OrgID>
            </ParticipatingOrg>
        </DistributionChainLink>
        <DistributionChainLink>
            <Ordinal>3</Ordinal>
            <OrgRole>Carrier</OrgRole>
            <ParticipatingOrg>
                <OrgID>6X</OrgID>
            </ParticipatingOrg>
        </DistributionChainLink>
    </DistributionChain>
    <PayloadAttributes>
        <VersionNumber>21.3</VersionNumber>
    </PayloadAttributes>
    <POS>
        <Country>
            <CountryCode>FR</CountryCode>
        </Country>
    </POS>
    <Request>
        <ChangeOrderChoice>
            <CancelUnpaidOrder>
                <OrderRefID>6X172ABCDE100</OrderRefID>
                <OwnerCode>6X</OwnerCode>
            </CancelUnpaidOrder>
        </ChangeOrderChoice>
        <Order>
            <OrderID>6X172ABCDE100</OrderID>
            <OwnerCode>6X</OwnerCode>
        </Order>
    </Request>
</IATA_OrderChangeRQ>
```

Table 67 OrderChangeRQ to cancel an unpaid order

In the reply, the seller can see that the Order has been voided thanks to:

- the field <StatusCode>CANCELLED</StatusCode>

```xml
<IATA_OrderViewRS>
        <Response>
            <DataLists>
                <DatedMarketingSegmentList>
                    <DatedMarketingSegment>
                        <Arrival>
                            <AircraftScheduledDateTime>2022-12-25T18:00:00</AircraftScheduledDateTime>
                            <IATA_LocationCode>JFK</IATA_LocationCode>
                            <TerminalName>4</TerminalName>
                        </Arrival>
                        <CarrierDesigCode>6X</CarrierDesigCode>
                        <CarrierName>XXX</CarrierName>
<DatedMarketingSegmentId>DMS1</DatedMarketingSegmentId>
<DatedOperatingSegmentRefId>DOS1</DatedOperatingSegmentRefId>
                        <Dep>
                            <AircraftScheduledDateTime>2022-12-25T12:00:00</AircraftScheduledDateTime>
                            <IATA_LocationCode>AUH</IATA_LocationCode>
                            <TerminalName>3</TerminalName>
                        </Dep>
<MarketingCarrierFlightNumberText>5260</MarketingCarrierFlightNumberText>
                    </DatedMarketingSegment>
                </DatedMarketingSegmentList>
                <DatedOperatingSegmentList>
                    <DatedOperatingSegment>
                        <CarrierDesigCode>6X</CarrierDesigCode>
<DatedOperatingSegmentId>DOS1</DatedOperatingSegmentId>
                    </DatedOperatingSegment>
                </DatedOperatingSegmentList>
                <PaxList>
                    <Pax>
                        <Individual>
                            <Birthdate>1986-12-08</Birthdate>
                            <GivenName>BRUCE</GivenName>
                            <IndividualID>PAX2</IndividualID>
                            <Surname>WAYNE</Surname>
                            <TitleName>MR</TitleName>
                        </Individual>
                        <PaxID>PAX2</PaxID>
                        <PTC>ADT</PTC>
                    </Pax>
                </PaxList>
                <PaxSegmentList>
                    <PaxSegment>
<DatedMarketingSegmentRefId>DMS1</DatedMarketingSegmentRefId>
<MarketingCarrierRBD_Code>Q</MarketingCarrierRBD_Code>
```

```xml
                            <PaxSegmentID>SEG1</PaxSegmentID>
                        </PaxSegment>
                    </PaxSegmentList>
                </DataLists>
                <Order>
                    <OrderID>6X172T877GA00</OrderID>
                    <OrderItem>
                        <OrderItemID>6X172T877GA00_AIR-1</OrderItemID>
                        <OwnerCode>6X</OwnerCode>
                        <Service>
                            <OrderServiceAssociation>
                                <PaxSegmentRef>
                                    <PaxSegmentRefID>SEG1</PaxSegmentRefID>
                                </PaxSegmentRef>
                            </OrderServiceAssociation>
                            <PaxRefID>PAX2</PaxRefID>
                            <ServiceID>SEG1_PAX2</ServiceID>
                        </Service>
                        <StatusCode>CANCELLED</StatusCode>
                    </OrderItem>
                    <OwnerCode>6X</OwnerCode>
                </Order>
            </Response>
        </IATA_OrderViewRS>
```

Table 68 OrderViewRS for the cancellation of an unpaid order

Use case 5: Change a flight in a confirmed/paid order

Use Case Description

OrderChange is sent to confirm an exchange offer, in order to change, add or cancel some flights in the order. To cancel all the flights OrderCancel should be called, OrderChange always triggers a ticket exchange.

Preconditions

- An order has been created successfully with OrderCreate and was paid.

- An OrderRetrieve has been run successfully on the order and returned a successful eligiblity to ATC Exchange.

- An OrderReshop + OrderQuote have been run successfully to select an exchange offer for the flight.

Message

```xml
<IATA_OrderChangeRQ>
    <DistributionChain>
        <DistributionChainLink>
            <Ordinal>1</Ordinal>
            <OrgRole>Seller</OrgRole>
            <ParticipatingOrg>
                <Name>Seller</Name>
                <OrgID>12345678</OrgID>
            </ParticipatingOrg>
        </DistributionChainLink>
        <DistributionChainLink>
            <Ordinal>2</Ordinal>
            <OrgRole>Distributor</OrgRole>
            <ParticipatingOrg>
                <OrgID>1A</OrgID>
            </ParticipatingOrg>
        </DistributionChainLink>
         <DistributionChainLink>
            <Ordinal>3</Ordinal>
            <OrgRole>Carrier</OrgRole>
            <ParticipatingOrg>
                <OrgID>6X</OrgID>
            </ParticipatingOrg>
        </DistributionChainLink>
    </DistributionChain>
    <PayloadAttributes>
        <VersionNumber>21.3</VersionNumber>
    </PayloadAttributes>
    <POS>
        <Country>
            <CountryCode>FR</CountryCode>
        </Country>
    </POS>
    <Request>
        <ChangeOrderChoice>
            <AcceptSelectedQuotedOfferList>
                <SelectedPricedOffer>
                    <OfferRefID>SP1F-9711577361327946864-1</OfferRefID>
                    <OwnerCode>6X</OwnerCode>
                    <SelectedOfferItem>
                        <OfferItemRefID>SP1F-9711577361327946864-1-
1</OfferItemRefID>
                        <PaxRefID>PAX2</PaxRefID>
                    </SelectedOfferItem>
                </SelectedPricedOffer>
            </AcceptSelectedQuotedOfferList>
        </ChangeOrderChoice>
        <Order>
            <OrderID>6X1726GJ3W500</OrderID>
            <OwnerCode>6X</OwnerCode>
        </Order>
        <PaymentFunctions>
            <OrderAssociation>
```

```xml
                    <OrderRefID>6X1726GJ3W500</OrderRefID>
                </OrderAssociation>
                <PaymentProcessingDetails>
                    <Amount CurCode="EUR">2163.40</Amount>
                    <PaymentMethod>
                        <SettlementPlan>
                            <PaymentTypeCode>CA</PaymentTypeCode>
                        </SettlementPlan>
                    </PaymentMethod>
                </PaymentProcessingDetails>
            </PaymentFunctions>
        </Request>
    </IATA_OrderChangeRQ>
```

Table 69 OrderChangeRQ for exchange in instant payment

```xml
<IATA_OrderViewRS>
<Response>
    <DataLists>
        <BaggageAllowanceList>
            <BaggageAllowance>
                <ApplicablePartyText>Traveler</ApplicablePartyText>
                <BaggageAllowanceID>FBA1</BaggageAllowanceID>
                <PieceAllowance>
                    <TotalQty>1</TotalQty>
                </PieceAllowance>
                <TypeCode>Checked</TypeCode>
            </BaggageAllowance>
        </BaggageAllowanceList>
        <ContactInfoList>
            <ContactInfo>
                <ContactInfoID>CTCPAX2_1</ContactInfoID>
                <ContactPurposeText>NTF</ContactPurposeText>
                <EmailAddress>
<EmailAddressText>ACCEPT@AMADEUS.COM</EmailAddressText>
                </EmailAddress>
                <IndividualRefID>PAX2</IndividualRefID>
                <Phone>
                    <ContactTypeText>MOBILE</ContactTypeText>
                    <CountryDialingCode>33</CountryDialingCode>
                    <PhoneNumber>066523568923</PhoneNumber>
                </Phone>
            </ContactInfo>
            <ContactInfo>
                <ContactInfoID>CTC_1</ContactInfoID>
                <ContactPurposeText>OTH</ContactPurposeText>
                <EmailAddress>
                    <ContactTypeText>OTH</ContactTypeText>
<EmailAddressText>SELLER@AIRLINEX.COM</EmailAddressText>
                </EmailAddress>
                <Phone>
                    <ContactTypeText>OTH</ContactTypeText>
                    <PhoneNumber>33061111111112</PhoneNumber>
                </Phone>
            </ContactInfo>
        </ContactInfoList>
        <DatedMarketingSegmentList>
            <DatedMarketingSegment>
                <Arrival>
                    <AircraftScheduledDateTime>2024-04-
03T06:15:00</AircraftScheduledDateTime>
                    <IATA_LocationCode>LHR</IATA_LocationCode>
                    <TerminalName>0</TerminalName>
                </Arrival>
                <CarrierDesigCode>6X</CarrierDesigCode>
                <CarrierName>6X</CarrierName>
                <DatedMarketingSegmentId>DMS1</DatedMarketingSegmentId>
```

```xml
<DatedOperatingSegmentRefId>DOS1</DatedOperatingSegmentRefId>
                    <Dep>
                        <AircraftScheduledDateTime>2024-04-
02T10:40:00</AircraftScheduledDateTime>
                        <IATA_LocationCode>CDG</IATA_LocationCode>
                        <TerminalName>2A</TerminalName>
                    </Dep>

<MarketingCarrierFlightNumberText>335</MarketingCarrierFlightNumberText>
                </DatedMarketingSegment>
            </DatedMarketingSegmentList>
            <DatedOperatingLegList>
                <DatedOperatingLeg>
                    <Arrival>
                        <AircraftScheduledDateTime>2024-04-
03T06:15:00</AircraftScheduledDateTime>
                        <IATA_LocationCode>LHR</IATA_LocationCode>
                    </Arrival>
                    <DatedOperatingLegID>LEG1<DatedOperatingLegID>
                        <Dep>
                            <AircraftScheduledDateTime>2024-04-
02T10:40:00</AircraftScheduledDateTime>
                            <IATA_LocationCode>CDG</IATA_LocationCode>
                        </Dep>
                    </DatedOperatingLeg>
                </DatedOperatingLegList>
                <DatedOperatingSegmentList>
                    <DatedOperatingSegment>
                        <CarrierDesigCode>6X</CarrierDesigCode>
                        <CarrierName>Amadeus Six</CarrierName>

<DatedOperatingLegRefID>LEG1</DatedOperatingLegRefID>

<DatedOperatingSegmentId>DOS1</DatedOperatingSegmentId>
                        <DisclosureRefID>DIS1</DisclosureRefID>
                    </DatedOperatingSegment>
                </DatedOperatingSegmentList>
                <DisclosureList>
                    <Disclosure>
                        <Desc>
                            <DescText>Amadeus Six</DescText>
                        </Desc>
                        <DisclosureID>DIS1</DisclosureID>
                    </Disclosure>
                </DisclosureList>
                <OriginDestList>
                    <OriginDest>
                        <DestCode>LHR</DestCode>
                        <OriginCode>CDG</OriginCode>
                        <OriginDestID>CDGLHR</OriginDestID>
                        <PaxJourneyRefID>FLT2</PaxJourneyRefID>
                    </OriginDest>
```

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```xml
                    </OriginDestList>
                    <PaxJourneyList>
                        <PaxJourney>
                            <Duration>PT12H35M</Duration>
                            <PaxJourneyID>FLT2</PaxJourneyID>
                            <PaxSegmentRefID>SEG2</PaxSegmentRefID>
                        </PaxJourney>
                    </PaxJourneyList>
                    <PaxList>
                        <Pax>
                            <IdentityDoc>
                                <ExpiryDate>2029-08-13</ExpiryDate>
                                <IdentityDocID>0123456789</IdentityDocID>
                                <IdentityDocTypeCode>PT</IdentityDocTypeCode>
                                <IssuingCountryCode>GB</IssuingCountryCode>

<ResidenceCountryCode>GB</ResidenceCountryCode>
                                <Surname>WAYNE</Surname>
                            </IdentityDoc>
                            <Individual>
                                <Birthdate>1986-12-08</Birthdate>
                                <GivenName>BRUCE</GivenName>
                                <IndividualID>PAX2</IndividualID>
                                <Surname>WAYNE</Surname>
                                <TitleName>MR</TitleName>
                            </Individual>
                            <PaxID>PAX2</PaxID>
                            <PTC>ADT</PTC>
                            <Remark>
                                <RemarkText>I AM BATMAN</RemarkText>
                            </Remark>
                        </Pax>
                        <Pax>
                            <IdentityDoc>
                                <ExpiryDate>2029-08-13</ExpiryDate>
                                <IdentityDocID>0123456789</IdentityDocID>
                                <IdentityDocTypeCode>PT</IdentityDocTypeCode>
                                <IssuingCountryCode>GB</IssuingCountryCode>

<ResidenceCountryCode>GB</ResidenceCountryCode>
                                <Surname>WAYNE</Surname>
                            </IdentityDoc>
                            <Individual>
                                <Birthdate>1986-12-08</Birthdate>
                                <GivenName>BRUCE</GivenName>
                                <IndividualID>PAX3</IndividualID>
                                <Surname>WAYNE</Surname>
                                <TitleName>MR</TitleName>
                            </Individual>
                            <PaxID>PAX3</PaxID>
                            <PTC>ADT</PTC>
                            <Remark>
                                <RemarkText>I AM BATMAN</RemarkText>
```

```xml
                                        </Remark>
                                    </Pax>
                                <Pax>
                                    <IdentityDoc>
                                        <ExpiryDate>2029-08-13</ExpiryDate>
                                        <IdentityDocID>0123456789</IdentityDocID>
                                        <IdentityDocTypeCode>PT</IdentityDocTypeCode>
                                        <IssuingCountryCode>GB</IssuingCountryCode>

<ResidenceCountryCode>GB</ResidenceCountryCode>
                                        <Surname>WAYNE</Surname>
                                    </IdentityDoc>
                                    <Individual>
                                        <Birthdate>2015-12-08</Birthdate>
                                        <GivenName>BRUCE</GivenName>
                                        <IndividualID>PAX4</IndividualID>
                                        <Surname>WAYNE</Surname>
                                        <TitleName>MR</TitleName>
                                    </Individual>
                                    <PaxID>PAX4</PaxID>
                                    <PTC>CHD</PTC>
                                    <Remark>
                                        <RemarkText>I AM BATMAN</RemarkText>
                                    </Remark>
                                </Pax>
                            </PaxList>
                            <PaxSegmentList>
                                <PaxSegment>

<DatedMarketingSegmentRefId>DMS1</DatedMarketingSegmentRefId>

<MarketingCarrierRBD_Code>Q</MarketingCarrierRBD_Code>
                                    <PaxSegmentID>SEG2</PaxSegmentID>
                                </PaxSegment>
                            </PaxSegmentList>
                            <PenaltyList>
                                <Penalty>
                                    <PenaltyID>PEN1</PenaltyID>
                                    <Price>
                                        <TotalAmount CurCode="EUR">70.00</TotalAmount>
                                    </Price>
                                    <TypeCode>Change</TypeCode>
                                </Penalty>
                                <Penalty>
                                    <PenaltyID>PEN2</PenaltyID>
                                    <Price>
                                        <TotalAmount CurCode="EUR">70.00</TotalAmount>
                                    </Price>
                                    <TypeCode>Change</TypeCode>
                                </Penalty>
                            </PenaltyList>
                            <PriceClassList>
                                <PriceClass>
```

```xml
                    <Code>ECPLUS1</Code>
                    <Desc>
                        <DescText>Amadeus Plus - Change
permitted</DescText>
                    </Desc>
                    <Name>Economy Plus</Name>
                    <PriceClassID>ECPLUS1</PriceClassID>
                </PriceClass>
            </PriceClassList>
            <ServiceDefinitionList>
                <ServiceDefinition>
                    <Name>PENALTY FEE</Name>
                    <OwnerCode>6X</OwnerCode>
                    <RFIC>D</RFIC>
                    <ServiceCode>PENF</ServiceCode>
                    <ServiceDefinitionID>PENF_1</ServiceDefinitionID>
                </ServiceDefinition>
                <ServiceDefinition>
                    <Desc>
                        <DescText>Bag allowances</DescText>
                    </Desc>
                    <Name>Bag allowances</Name>
                    <OwnerCode>6X</OwnerCode>
                    <ServiceDefinitionAssociation>
                        <BaggageAllowanceRef>

<BaggageAllowanceRefID>FBA1</BaggageAllowanceRefID>
                        </BaggageAllowanceRef>
                    </ServiceDefinitionAssociation>

<ServiceDefinitionID>BAGALLOW_1</ServiceDefinitionID>
                </ServiceDefinition>
            </ServiceDefinitionList>
        </DataLists>
        <Order>
            <OrderID>6X1726GJ3W500</OrderID>
            <OrderItem>
                <FareDetail>
                    <FareCalculationInfo>
                        <AddlInfoText>FC-PAR 6X LHR563.62NUC563.62END
ROE1.017958</AddlInfoText>
                        <PricingCodeText>FC</PricingCodeText>
                    </FareCalculationInfo>
                    <FareComponent>
                        <CabinType>
                            <CabinTypeCode>5</CabinTypeCode>
                            <CabinTypeName>ECONOMY</CabinTypeName>
                        </CabinType>
                        <CancelRestrictions>

<AllowedModificationInd>false</AllowedModificationInd>
                            <DescText>Refund not permitted after
departure no show </DescText>
```

```xml
                                        <JourneyStageCode>No
Show</JourneyStageCode>
                                    </CancelRestrictions>
                                    <CancelRestrictions>

<AllowedModificationInd>false</AllowedModificationInd>
                                        <DescText>Refund not permitted before
departure no show</DescText>
                                        <JourneyStageCode>No
Show</JourneyStageCode>
                                    </CancelRestrictions>
                                    <CancelRestrictions>

<AllowedModificationInd>false</AllowedModificationInd>
                                        <DescText>Refund not permitted after
departure</DescText>
                                        <JourneyStageCode>After
Departure</JourneyStageCode>
                                    </CancelRestrictions>
                                    <CancelRestrictions>

<AllowedModificationInd>true</AllowedModificationInd>
                                        <DescText>Refund permitted before
departure</DescText>
                                        <Fee>
                                            <Amount CurCode="EUR">419.00</Amount>
                                            <MaximumAmount
CurCode="EUR">419.00</MaximumAmount>
                                            <MinimumAmount
CurCode="EUR">419.00</MinimumAmount>
                                        </Fee>
                                        <JourneyStageCode>Prior To
Departure</JourneyStageCode>
                                    </CancelRestrictions>
                                    <ChangeRestrictions>

<AllowedModificationInd>false</AllowedModificationInd>
                                        <DescText>Reissue not permitted after
departure no show</DescText>
                                        <JourneyStageCode>No
Show</JourneyStageCode>
                                    </ChangeRestrictions>
                                    <ChangeRestrictions>

<AllowedModificationInd>true</AllowedModificationInd>
                                        <DescText>Reissue permitted before
departure no show</DescText>
                                        <Fee>
                                            <Amount CurCode="EUR">419.00</Amount>
                                            <MaximumAmount
CurCode="EUR">419.00</MaximumAmount>
                                            <MinimumAmount
CurCode="EUR">0.00</MinimumAmount>
```

```xml
                                                        </Fee>
                                                        <JourneyStageCode>No
Show</JourneyStageCode>
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Last update: 5/31/2024

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```

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        </IATA_OrderViewRS>
```

Table 70 OrderViewRS for exchange in instant payment

Use case 6: Book and pay an extra seat for one of the passengers in a paid order

Use Case Description

OrderChange is sent to add an extra seat to a passenger in the order. The order is referenced using its ID. Payment for the extra seat is performed using a visa credit card.

Preconditions

- An order has been created successfully with OrderCreate and was paid.

- An OrderRetrieve has been run successfully on the order.

- A SeatAvailability has been run successfully to select a seat for the flight.

- An OrderReshop + OrderQuote have been run successfully to select a seat offer for the flight.

Message

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                <PaymentProcessingDetails>
                    <Amount CurCode="EUR">100.00</Amount>
                    <PaymentMethod>
                        <SettlementPlan>
                            <PaymentTypeCode>CA</PaymentTypeCode>
                        </SettlementPlan>
                    </SettlementPlan>
                </PaymentProcessingDetails>
            </PaymentFunctions>
        </Request>
    </IATA_OrderChangeRQ>
```

Table 71 OrderChange to add a Seat

Use case 7: Book and pay an extra ancillary service for one of the passengers in a paid order

Use Case Description

OrderChange is sent to add an extra ancillary service to a passenger in the order. The order is referenced using its ID. Payment for the extra ancillary is performed using a visa credit card.

```
<ChangeOrderChoice>
    <AcceptSelectedQuotedOfferList>
        <SelectedPricedOffer>
            <OfferRefID>N8gyafHEUFBRJHdgsjfbesj</OfferRefID>
            <OwnerCode>6X</OwnerCode>
            <SelectedOfferItem>

<OfferItemRefID>Bhxtscdhawbd37fejrngkdrngk74htjgkdnf59jdk</OfferItemRefID>
                <PaxRefID>PAX2</PaxRefID>
            </SelectedOfferItem>
        </SelectedPricedOffer>
    </AcceptSelectedQuotedOfferList>
</ChangeOrderChoice>
```

Table 72 Exchange example

Preconditions

- An order has been created successfully with OrderCreate and was paid.

- An OrderRetrieve has been run successfully on the order.

- A ServiceList has been run successfully to select an ancillary service for the flight.

- An OrderQuote have been run successfully to select an exchange offer for the flight.

Message

```xml
<IATA_OrderChangeRQ>
    <DistributionChain>
        <DistributionChainLink>
            <Ordinal>1</Ordinal>
            <OrgRole>Seller</OrgRole>
            <ParticipatingOrg>
                <OrgID>12345678</OrgID>
            </ParticipatingOrg>
        </DistributionChainLink>
        <DistributionChainLink>
            <Ordinal>2</Ordinal>
            <OrgRole>Distributor</OrgRole>
            <ParticipatingOrg>
                <OrgID>1A</OrgID>
            </ParticipatingOrg>
        </DistributionChainLink>
         <DistributionChainLink>
            <Ordinal>3</Ordinal>
            <OrgRole>Carrier</OrgRole>
            <ParticipatingOrg>
                <OrgID>6X</OrgID>
            </ParticipatingOrg>
        </DistributionChainLink>
    </DistributionChain>
    <PayloadAttributes>
        <VersionNumber>21.3</VersionNumber>
    </PayloadAttributes>
    <POS>
        <Country>
            <CountryCode>FR</CountryCode>
        </Country>
    </POS>
    <Request>
        <ChangeOrderChoice>
            <AcceptSelectedQuotedOfferList>
                <SelectedPricedOffer>
                    <OfferRefID>N7shwdu3rhf8erigkdr</OfferRefID>
                    <OwnerCode>6X</OwnerCode>
                    <SelectedOfferItem>

<OfferItemRefID>xw36rgfjsengijr5gkmrlmgerohj</OfferItemRefID>
                        <PaxRefID>PAX2</PaxRefID>
                    </SelectedOfferItem>
                </SelectedPricedOffer>
            </AcceptSelectedQuotedOfferList>
        </ChangeOrderChoice>
        <Order>
            <OrderID>6X042ABDCE123</OrderID>
            <OwnerCode>6X</OwnerCode>
        </Order>
        <PaymentFunctions>
            <OrderAssociation>
                <OrderRefID>6X042ABDCE123</OrderRefID>
```

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```
                </OrderAssociation>
            <PaymentProcessingDetails>
                <Amount CurCode="EUR">100.00</Amount>
                <PaymentMethod>
                    <SettlementPlan>
                        <PaymentTypeCode>CA</PaymentTypeCode>
                    </SettlementPlan>
                </PaymentMethod>
            </PaymentProcessingDetails>
        </PaymentFunctions>
    </Request>
</IATA_OrderChangeRQ>
```

Table 73 OrderChange to add a Service

```xml
<IATA_OrderChangeRQ>
    <DistributionChain>
        <DistributionChainLink>
            <Ordinal>1</Ordinal>
            <OrgRole>Seller</OrgRole>
            <ParticipatingOrg>
                <OrgID>12345678</OrgID>
            </ParticipatingOrg>
        </DistributionChainLink>
        <DistributionChainLink>
            <Ordinal>2</Ordinal>
            <OrgRole>Distributor</OrgRole>
            <ParticipatingOrg>
                <OrgID>1A</OrgID>
            </ParticipatingOrg>
        </DistributionChainLink>
         <DistributionChainLink>
            <Ordinal>3</Ordinal>
            <OrgRole>Carrier</OrgRole>
            <ParticipatingOrg>
                <OrgID>6X</OrgID>
            </ParticipatingOrg>
        </DistributionChainLink>
    </DistributionChain>
    <PayloadAttributes>
        <VersionNumber>21.3</VersionNumber>
    </PayloadAttributes>
    <POS>
        <Country>
            <CountryCode>FR</CountryCode>
        </Country>
    </POS>
    <Request>
        <ChangeOrderChoice>
            <AcceptSelectedQuotedOfferList>
                <SelectedPricedOffer>
                    <OfferRefID>5sfqywdysegfjerg</OfferRefID>
                    <OwnerCode>6X</OwnerCode>
                    <SelectedOfferItem>
                        <OfferItemRefID>b7fegbivdrnkhkrdm</OfferItemRefID>
                        <PaxRefID>PAX2</PaxRefID>
                        <SelectedBundleServices>
                            <SelectedServiceRefID>SERV1</SelectedServiceRefID>
                        </SelectedBundleServices>
                    </SelectedOfferItem>
                </SelectedPricedOffer>
            </AcceptSelectedQuotedOfferList>
        </ChangeOrderChoice>
        <DataLists>
            <ServiceDefinitionList>
                <ServiceDefinition>
                    <BookingInstructions>
                        <SpecialService>
```

```xml
                            <FreeText>DOG</FreeText>
                        </SpecialService>
                    </BookingInstructions>
                    <Name>PET</Name>
                    <OwnerCode>6X</OwnerCode>
                    <ServiceDefinitionID>SERV1</ServiceDefinitionID>
                </ServiceDefinition>
            </ServiceDefinitionList>
        </DataLists>
        <Order>
            <OrderID>6X042ABDCE123</OrderID>
            <OwnerCode>6X</OwnerCode>
        </Order>
        <PaymentFunctions>
            <OrderAssociation>
                <OrderRefID>6X042ABDCE123</OrderRefID>
            </OrderAssociation>
            <PaymentProcessingDetails>
                <Amount CurCode="EUR">100.00</Amount>
                <PaymentMethod>
                    <SettlementPlan>
                        <PaymentTypeCode>CA</PaymentTypeCode>
                    </SettlementPlan>
                </PaymentMethod>
            </PaymentProcessingDetails>
        </PaymentFunctions>
    </Request>
</IATA_OrderChangeRQ>
```

Table 74 OrderChange to add a Service with booking instructions

Use case 8: Book an extra ancillary service and a seat for one of the passengers in deferred payment

Use Case Description

OrderChange is sent to add an extra ancillary service to a passenger in the order. The order is referenced using its ID. Payment for the extra ancillary is performed using a visa credit card.

Preconditions

- An order has been created successfully with OrderCreate.

- An OrderRetrieve was run successfully on the order.

- A ServiceList was run successfully to select an ancillary service for the flight.

- An OrderQuote was run successfully to select an exchange offer concerning a service for the flight.

- A SeatAvailability was run successfully to select an ancillary service for the flight.

- An OrderQuote was run successfully to select an exchange offer concerning a seat for the flight.

Message

```xml
<IATA_OrderChangeRQ>
    <DistributionChain>
        <DistributionChainLink>
            <Ordinal>1</Ordinal>
            <OrgRole>Seller</OrgRole>
            <ParticipatingOrg>
                <OrgID>12345678</OrgID>
            </ParticipatingOrg>
        </DistributionChainLink>
        <DistributionChainLink>
            <Ordinal>2</Ordinal>
            <OrgRole>Distributor</OrgRole>
            <ParticipatingOrg>
                <OrgID>1A</OrgID>
            </ParticipatingOrg>
        </DistributionChainLink>
         <DistributionChainLink>
            <Ordinal>3</Ordinal>
            <OrgRole>Carrier</OrgRole>
            <ParticipatingOrg>
                <OrgID>6X</OrgID>
            </ParticipatingOrg>
        </DistributionChainLink>
    </DistributionChain>
    <PayloadAttributes>
        <VersionNumber>21.3</VersionNumber>
    </PayloadAttributes>
    <POS>
        <Country>
            <CountryCode>FR</CountryCode>
        </Country>
    </POS>
    <Request>
        <ChangeOrderChoice>
            <AcceptSelectedQuotedOfferList>
                <SelectedPricedOffer>
                    <OfferRefID>b7gxujsehigfengk5enrgker</OfferRefID>
                    <OwnerCode>6X</OwnerCode>
                    <SelectedOfferItem>
                        <OfferItemRefID>B6sgqwbfjeng</OfferItemRefID>
                        <PaxRefID>PAX2</PaxRefID>
                    </SelectedOfferItem>
                </SelectedPricedOffer>
                <SelectedPricedOffer>
                    <OfferRefID>ceb7fewjngirjgkrm</OfferRefID>
                    <OwnerCode>6X</OwnerCode>
                    <SelectedOfferItem>

<OfferItemRefID>7guYDWEUJBFJHRGRDGNKRJufgdj</OfferItemRefID>
                        <PaxRefID>PAX2</PaxRefID>
                        <SelectedSeat>
                            <ColumnID>A</ColumnID>
                            <SeatRowNumber>10</SeatRowNumber>
```

```
                    </SelectedSeat>
                  </SelectedOfferItem>
              </SelectedPricedOffer>
          </AcceptSelectedQuotedOfferList>
      </ChangeOrderChoice>
      <Order>
          <OrderID>6X042ABDCE123</OrderID>
          <OwnerCode>6X</OwnerCode>
      </Order>
    </Request>
</IATA_OrderChangeRQ>
```

Table 75 OrderChange to add a Service and a Seat

Use case 9: Support GDPR capabilities

Preconditions

- An order has been created successfully with OrderCreate.

- An OrderRetrieve was run successfully on the order.

Message

```xml
<IATA_OrderChangeRQ>
  <DistributionChain>
      <DistributionChainLink>
          <Ordinal>1</Ordinal>
          <OrgRole>Seller</OrgRole>
          <ParticipatingOrg>
              <OrgID>12345678</OrgID>
          </ParticipatingOrg>
      </DistributionChainLink>
      <DistributionChainLink>
          <Ordinal>2</Ordinal>
          <OrgRole>Distributor</OrgRole>
          <ParticipatingOrg>
              <OrgID>1A</OrgID>
          </ParticipatingOrg>
      </DistributionChainLink>
       <DistributionChainLink>
          <Ordinal>3</Ordinal>
          <OrgRole>Carrier</OrgRole>
          <ParticipatingOrg>
              <OrgID>6X</OrgID>
          </ParticipatingOrg>
      </DistributionChainLink>
  </DistributionChain>
  <PayloadAttributes>
      <VersionNumber>21.3</VersionNumber>
  </PayloadAttributes>
  <POS>
      <Country>
          <CountryCode>FR</CountryCode>
      </Country>
  </POS>
  <Request>
      <ChangeOrderChoice>
          <UpdatePax>
              <PaxSharingPref>
                  <PaxRefID>PAX1</PaxRefID>
                  <SharingInd>true</SharingInd><!-- Explicit split trigger
if set to true  -->
              </PaxSharingPref>
              <OwnerCode>6X</OwnerCode>
          </UpdatePax>
</ChangeOrderChoice>
      <Order>
          <OrderID>6X042ABDCE123</OrderID>
          <OwnerCode>6X</OwnerCode>
      </Order>
       <DataLists>
          <PaxList>
              <Pax>
                  <PaxID>PAX1</PaxID>
              </Pax>
          </PaxList>
```

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```
            </DataLists>
        </Request>
    </IATA_OrderChangeRQ>
```

Table 76 Request

```xml
<IATA_OrderViewRS>
    <Response>
        <DataLists>
            <BaggageAllowanceList>
                <BaggageAllowance>
                    <ApplicablePartyText>Traveler</ApplicablePartyText>
                    <BaggageAllowanceID>FBA1</BaggageAllowanceID>
                    <PieceAllowance>
                        <TotalQty>2</TotalQty>
                    </PieceAllowance>
                    <TypeCode>Checked</TypeCode>
                </BaggageAllowance>
            </BaggageAllowanceList>
            <ContactInfoList>
                <ContactInfo>
                    <ContactInfoID>CTC_1</ContactInfoID>
                    <ContactPurposeText>OTH</ContactPurposeText>
                    <Phone>
                        <ContactTypeText>OTH</ContactTypeText>
                        <PhoneNumber>33066523468923</PhoneNumber>
                    </Phone>
                </ContactInfo>
            </ContactInfoList>
            <DatedMarketingSegmentList>
                <DatedMarketingSegment>
                    <Arrival>
                        <AircraftScheduledDateTime>2023-02-06T11:30:00</AircraftScheduledDateTime>
                        <IATA_LocationCode>AUH</IATA_LocationCode>
                        <TerminalName>1</TerminalName>
                    </Arrival>
                    <CarrierDesigCode>6X</CarrierDesigCode>
                    <CarrierName>Amadeus Six</CarrierName>
                    <DatedMarketingSegmentId>DMS1</DatedMarketingSegmentId>
                    <DatedOperatingSegmentRefId>DOS1</DatedOperatingSegmentRefId>
                    <Dep>
                        <AircraftScheduledDateTime>2023-02-05T14:00:00</AircraftScheduledDateTime>
                        <IATA_LocationCode>JFK</IATA_LocationCode>
                        <TerminalName>4</TerminalName>
                    </Dep>
                    <MarketingCarrierFlightNumberText>102</MarketingCarrierFlightNumberText>
                </DatedMarketingSegment>
                <DatedMarketingSegment>
                    <Arrival>
                        <AircraftScheduledDateTime>2023-02-15T16:10:00</AircraftScheduledDateTime>
                        <IATA_LocationCode>JFK</IATA_LocationCode>
                        <TerminalName>4</TerminalName>
                    </Arrival>
                    <CarrierDesigCode>6X</CarrierDesigCode>
```

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```xml
                    <CarrierName>Amadeus Six</CarrierName>
                    <DatedMarketingSegmentId>DMS2</DatedMarketingSegmentId>

 <DatedOperatingSegmentRefId>DOS2</DatedOperatingSegmentRefId>
                    <Dep>
                        <AircraftScheduledDateTime>2023-02-
15T10:25:00</AircraftScheduledDateTime>
                        <IATA_LocationCode>AUH</IATA_LocationCode>
                        <TerminalName>3</TerminalName>
                    </Dep>

 <MarketingCarrierFlightNumberText>101</MarketingCarrierFlightNumberText>
                </DatedMarketingSegment>
            </DatedMarketingSegmentList>
            <DatedOperatingLegList>
                <DatedOperatingLeg>
                    <Arrival>
                        <AircraftScheduledDateTime>2023-02-
06T11:30:00</AircraftScheduledDateTime>
                        <IATA_LocationCode>AUH</IATA_LocationCode>
                    </Arrival>
                    <DatedOperatingLegID>LEG1</DatedOperatingLegID>
                    <Dep>
                        <AircraftScheduledDateTime>2023-02-
05T14:00:00</AircraftScheduledDateTime>
                        <IATA_LocationCode>JFK</IATA_LocationCode>
                    </Dep>
                    <IATA_AircraftType>
                        <IATA_AircraftTypeCode>789</IATA_AircraftTypeCode>
                    </IATA_AircraftType>
                </DatedOperatingLeg>
                <DatedOperatingLeg>
                    <Arrival>
                        <AircraftScheduledDateTime>2023-02-
15T16:10:00</AircraftScheduledDateTime>
                        <IATA_LocationCode>JFK</IATA_LocationCode>
                    </Arrival>
                    <DatedOperatingLegID>LEG2</DatedOperatingLegID>
                    <Dep>
                        <AircraftScheduledDateTime>2023-02-
15T10:25:00</AircraftScheduledDateTime>
                        <IATA_LocationCode>AUH</IATA_LocationCode>
                    </Dep>
                    <IATA_AircraftType>
                        <IATA_AircraftTypeCode>351</IATA_AircraftTypeCode>
                    </IATA_AircraftType>
                </DatedOperatingLeg>
            </DatedOperatingLegList>
            <DatedOperatingSegmentList>
                <DatedOperatingSegment>
                    <CarrierDesigCode>6X</CarrierDesigCode>
                    <CarrierName>Amadeus Six</CarrierName>
                    <DatedOperatingLegRefID>LEG1</DatedOperatingLegRefID>
```

```xml
                    <DatedOperatingSegmentId>DOS1</DatedOperatingSegmentId>
                    <DisclosureRefID>DIS1</DisclosureRefID>
                </DatedOperatingSegment>
                <DatedOperatingSegment>
                    <CarrierDesigCode>6X</CarrierDesigCode>
                    <CarrierName>Amadeus Six</CarrierName>
                    <DatedOperatingLegRefID>LEG2</DatedOperatingLegRefID>
                    <DatedOperatingSegmentId>DOS2</DatedOperatingSegmentId>
                    <DisclosureRefID>DIS1</DisclosureRefID>
                </DatedOperatingSegment>
            </DatedOperatingSegmentList>
            <DisclosureList>
                <Disclosure>
                    <Desc>
                        <DescText>AMADEUS SIX</DescText>
                    </Desc>
                    <DisclosureID>DIS1</DisclosureID>
                </Disclosure>
            </DisclosureList>
            <OriginDestList>
                <OriginDest>
                    <DestCode>AUH</DestCode>
                    <OriginCode>JFK</OriginCode>
                    <OriginDestID>JFKAUH</OriginDestID>
                    <PaxJourneyRefID>FLT1</PaxJourneyRefID>
                </OriginDest>
                <OriginDest>
                    <DestCode>JFK</DestCode>
                    <OriginCode>AUH</OriginCode>
                    <OriginDestID>AUHJFK</OriginDestID>
                    <PaxJourneyRefID>FLT2</PaxJourneyRefID>
                </OriginDest>
            </OriginDestList>
            <PaxJourneyList>
                <PaxJourney>
                    <Duration>PT12H30M</Duration>
                    <PaxJourneyID>FLT1</PaxJourneyID>
                    <PaxSegmentRefID>SEG1</PaxSegmentRefID>
                </PaxJourney>
                <PaxJourney>
                    <Duration>PT14H45M</Duration>
                    <PaxJourneyID>FLT2</PaxJourneyID>
                    <PaxSegmentRefID>SEG2</PaxSegmentRefID>
                </PaxJourney>
            </PaxJourneyList>
            <PaxList>
                <Pax>
                    <IdentityDoc>
                        <ExpiryDate>2029-08-13</ExpiryDate>
                        <GenderCode>M</GenderCode>
                        <IdentityDocID>0123456789</IdentityDocID>
                        <IdentityDocTypeCode>PT</IdentityDocTypeCode>
                        <IssuingCountryCode>GB</IssuingCountryCode>
```

```xml
                                <ResidenceCountryCode>GB</ResidenceCountryCode>
                                <Surname>WAYNE</Surname>
                        </IdentityDoc>
                        <Individual>
                                <Birthdate>1986-12-08</Birthdate>
                                <GivenName>BRUCE</GivenName>
                                <IndividualID>PAX2</IndividualID>
                                <Surname>WAYNE</Surname>
                                <TitleName>MR</TitleName>
                        </Individual>
                        <PaxID>PAX2</PaxID>
                        <PTC>ADT</PTC>
                        <Remark>
                                <RemarkText>I AM BATMAN</RemarkText>
                        </Remark>
                </Pax>
        </PaxList>
        <PaxSegmentList>
                <PaxSegment>

<DatedMarketingSegmentRefId>DMS1</DatedMarketingSegmentRefId>
                        <MarketingCarrierRBD_Code>Z</MarketingCarrierRBD_Code>
                        <PaxSegmentID>SEG1</PaxSegmentID>
                </PaxSegment>
                <PaxSegment>

<DatedMarketingSegmentRefId>DMS2</DatedMarketingSegmentRefId>
                        <MarketingCarrierRBD_Code>Z</MarketingCarrierRBD_Code>
                        <PaxSegmentID>SEG2</PaxSegmentID>
                </PaxSegment>
        </PaxSegmentList>
        <PriceClassList>
                <PriceClass>
                        <Code>ECPLUS1</Code>
                        <Desc>
                                <DescText>Amadeus Plus - Change permitted</DescText>
                        </Desc>
                        <Name>Economy Plus</Name>
                        <PriceClassID>ECPLUS1</PriceClassID>
                </PriceClass>
        </PriceClassList>
        <ServiceDefinitionList>
                <ServiceDefinition>
                        <Desc>
                                <DescText>Bag allowances</DescText>
                        </Desc>
                        <Name>Bag allowances</Name>
                        <OwnerCode>6X</OwnerCode>
                        <ServiceDefinitionAssociation>
                                <BaggageAllowanceRef>

<BaggageAllowanceRefID>FBA1</BaggageAllowanceRefID>
                                </BaggageAllowanceRef>
```

```xml
                    </ServiceDefinitionAssociation>
                    <ServiceDefinitionID>BAGALLOW_1</ServiceDefinitionID>
                </ServiceDefinition>
            </ServiceDefinitionList>
        </DataLists>
        <Order>
            <OrderID>6X172JVVBKX00</OrderID>
            <OrderItem>
                <FareDetail>
                    <FareCalculationInfo>
                        <AddlInfoText>FC-NYC 6X AUH2247.006X
NYC2247.00NUC4494.00END
                                      ROE1.000000 XF JFK4.5</AddlInfoText>
                        <PricingCodeText>FC</PricingCodeText>
                    </FareCalculationInfo>
                    <FareComponent>
                        <CabinType>
                            <CabinTypeCode>2</CabinTypeCode>
                            <CabinTypeName>BUSINESS</CabinTypeName>
                        </CabinType>
                        <FareBasisCode>ZRV4US</FareBasisCode>
                        <PaxSegmentRefID>SEG1</PaxSegmentRefID>
                    </FareComponent>
                    <FareComponent>
                        <CabinType>
                            <CabinTypeCode>2</CabinTypeCode>
                            <CabinTypeName>BUSINESS</CabinTypeName>
                        </CabinType>
                        <FareBasisCode>ZRV4US</FareBasisCode>
                        <PaxSegmentRefID>SEG2</PaxSegmentRefID>
                    </FareComponent>
                    <PaxRefID>PAX2</PaxRefID>
                    <Price>
                        <BaseAmount CurCode="EUR">6017.00</BaseAmount>
                        <TaxSummary>
                            <Tax>
                                <AddlTaxCode>AE</AddlTaxCode>
                                <Amount CurCode="EUR">1285.40</Amount>
                                <TaxCode>YQ</TaxCode>
                            </Tax>
                            <Tax>
                                <AddlTaxCode>BE</AddlTaxCode>
                                <Amount CurCode="EUR">7.50</Amount>
                                <TaxCode>AY</TaxCode>
                            </Tax>
                            <Tax>
                                <AddlTaxCode>CE</AddlTaxCode>
                                <Amount CurCode="EUR">28.30</Amount>
                                <TaxCode>US</TaxCode>
                            </Tax>
                            <Tax>
                                <AddlTaxCode>DE</AddlTaxCode>
                                <Amount CurCode="EUR">28.30</Amount>
```

```xml
                                <TaxCode>US</TaxCode>
                            </Tax>
                            <Tax>
                                <AddlTaxCode>FE</AddlTaxCode>
                                <Amount CurCode="EUR">5.20</Amount>
                                <TaxCode>XA</TaxCode>
                            </Tax>
                            <Tax>
                                <AddlTaxCode>GE</AddlTaxCode>
                                <Amount CurCode="EUR">9.40</Amount>
                                <TaxCode>XY</TaxCode>
                            </Tax>
                            <Tax>
                                <AddlTaxCode>HE</AddlTaxCode>
                                <Amount CurCode="EUR">8.80</Amount>
                                <TaxCode>YC</TaxCode>
                            </Tax>
                            <Tax>
                                <AddlTaxCode>IE</AddlTaxCode>
                                <Amount CurCode="EUR">27.40</Amount>
                                <TaxCode>AE</TaxCode>
                            </Tax>
                            <Tax>
                                <AddlTaxCode>JE</AddlTaxCode>
                                <Amount CurCode="EUR">12.80</Amount>
                                <TaxCode>F6</TaxCode>
                            </Tax>
                            <Tax>
                                <AddlTaxCode>KE</AddlTaxCode>
                                <Amount CurCode="EUR">1.90</Amount>
                                <TaxCode>TP</TaxCode>
                            </Tax>
                            <Tax>
                                <AddlTaxCode>LE</AddlTaxCode>
                                <Amount CurCode="EUR">3.80</Amount>
                                <TaxCode>ZR</TaxCode>
                            </Tax>
                            <Tax>
                                <AddlTaxCode>ME</AddlTaxCode>
                                <Amount CurCode="EUR">6.10</Amount>
                                <TaxCode>XF</TaxCode>
                            </Tax>
                            <TotalTaxAmount
CurCode="EUR">1424.90</TotalTaxAmount>
                        </TaxSummary>
                        <TotalAmount CurCode="EUR">7441.90</TotalAmount>
                    </Price>
                </FareDetail>
                <OrderItemID>6X172JVVBKX00_AIR-1-2</OrderItemID>
                <OwnerCode>6X</OwnerCode>
                <Price>
                    <BaseAmount CurCode="EUR">6017.00</BaseAmount>
                    <Fee>
```

```xml
                            <Amount>0</Amount>
                        </Fee>
                        <TaxSummary>
                            <TotalTaxAmount CurCode="EUR">1424.90</TotalTaxAmount>
                        </TaxSummary>
                        <TotalAmount CurCode="EUR">7441.90</TotalAmount>
                    </Price>
                    <Service>
                        <BookingRef>
                            <BookingEntity>
                                <Carrier>
                                    <AirlineDesigCode>6X</AirlineDesigCode>
                                </Carrier>
                            </BookingEntity>
                            <BookingID>JVVBKX</BookingID>
                        </BookingRef>
                        <BookingRef>
                            <BookingEntity>
                                <Carrier>
                                    <AirlineDesigCode>6X</AirlineDesigCode>
                                </Carrier>
                            </BookingEntity>
                            <BookingID>JVTSAM</BookingID>

<BookingRefTypeCode>ASSOCIATED_BOOKING</BookingRefTypeCode>
                        </BookingRef>
                        <OrderServiceAssociation>
                            <ServiceDefinitionRef>
                                <OrderFlightAssociations>
                                    <PaxSegmentRef>
                                        <PaxSegmentRefID>SEG1</PaxSegmentRefID>
                                    </PaxSegmentRef>
                                </OrderFlightAssociations>

<ServiceDefinitionRefID>BAGALLOW_1</ServiceDefinitionRefID>
                            </ServiceDefinitionRef>
                        </OrderServiceAssociation>
                        <PaxRefID>PAX2</PaxRefID>
                        <ServiceID>SEG1_PAX2</ServiceID>
                        <StatusCode>HK</StatusCode>
                    </Service>
                    <Service>
                        <BookingRef>
                            <BookingEntity>
                                <Carrier>
                                    <AirlineDesigCode>6X</AirlineDesigCode>
                                </Carrier>
                            </BookingEntity>
                            <BookingID>JVVBKX</BookingID>
                        </BookingRef>
                        <BookingRef>
                            <BookingEntity>
                                <Carrier>
```

```xml
                                    <AirlineDesigCode>6X</AirlineDesigCode>
                                </Carrier>
                            </BookingEntity>
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                        </BookingRef>
                        <OrderServiceAssociation>
                            <ServiceDefinitionRef>
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                                    <PaxSegmentRef>
                                        <PaxSegmentRefID>SEG2</PaxSegmentRefID>
                                    </PaxSegmentRef>
                                </OrderFlightAssociations>

<ServiceDefinitionRefID>BAGALLOW_1</ServiceDefinitionRefID>
                            </ServiceDefinitionRef>
                        </OrderServiceAssociation>
                        <PaxRefID>PAX2</PaxRefID>
                        <ServiceID>SEG2_PAX2</ServiceID>
                        <StatusCode>HK</StatusCode>
                    </Service>
                </OrderItem>
                <OwnerCode>6X</OwnerCode>
                <TotalPrice>
                    <BaseAmount CurCode="EUR">6017.00</BaseAmount>
                    <TaxSummary>
                        <TotalTaxAmount CurCode="EUR">1424.90</TotalTaxAmount>
                    </TaxSummary>
                    <TotalAmount CurCode="EUR">7441.90</TotalAmount>
                </TotalPrice>
            </Order>
            <Processing>
                <Remark>
                    <RemarkText>NOTIFY PASSENGER PRIOR TO TICKET PURCHASE & CHECK-
IN:
                            FEDERAL LAWS FORBID THE CARRIAGE OF HAZARDOUS
MATERIALS - GGAMAUSHAZ</RemarkText>
                </Remark>
            </Processing>
            <TicketDocInfo>
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                    <AgencyID>NCE6X0100</AgencyID>
                    <TravelAgent>
                        <TravelAgentID>9998WS/SU</TravelAgentID>
                    </TravelAgent>
                </BookingAgency>
                <BookletQty>1</BookletQty>
                <EndorsementText>CHNG FEE APPLY /REFUND FEE APPLY /NO SHOW FEE
APPLY 12345678</EndorsementText>
                <OriginalIssueInfo>
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                    <IssuingCarrier>
```

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            </OriginalIssueInfo>
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            <Ticket>
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                    <CouponStatusCode>I</CouponStatusCode>
                    <CurrentCouponFlightInfoRef>
                        <CurrentAirlinePaxSegmentRef>
                            <PaxSegmentRefID>SEG1</PaxSegmentRefID>
                        </CurrentAirlinePaxSegmentRef>
                    </CurrentCouponFlightInfoRef>
                    <FareBasisCode>ZRV4US</FareBasisCode>
                </Coupon>
                <Coupon>
                    <BaggageAllowanceRefID>FBA1</BaggageAllowanceRefID>
                    <CouponNumber>2</CouponNumber>
                    <CouponStatusCode>I</CouponStatusCode>
                    <CurrentCouponFlightInfoRef>
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                        </CurrentAirlinePaxSegmentRef>
                    </CurrentCouponFlightInfoRef>
                    <FareBasisCode>ZRV4US</FareBasisCode>
                </Coupon>
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                <TicketDocTypeCode>T</TicketDocTypeCode>
                <TicketNumber>6072401403666</TicketNumber>
            </Ticket>
        </TicketDocInfo>
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    </PayloadAttributes>
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            <OrderRefID>6X172JVVBKX00</OrderRefID>
        </OrderAssociation>
        <PaymentProcessingSummary>
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            <PaymentID>PAY1</PaymentID>
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                </SettlementPlan>
            </PaymentProcessingSummaryPaymentMethod>
            <SurchargeAmount CurCode="EUR">0.00</SurchargeAmount>
        </PaymentProcessingSummary>
    </PaymentFunctions>
```

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```
</IATA_OrderViewRS>
```

Table 77 Response

Use case 10: Confirm the payment of a Repriced Order with Expired/Reissued TST

Use Case Description

OrderChange is sent to pay and confirm a previously unpaid order with an Expired or Reissued TST. The order is referenced by using the **OfferRefID** in the **.../ChangeOrderChoice/AcceptRepriceOrder/OfferRefID** and by the **OrderID** at the **.../ChangeOrderChoice/Order/OrderID** .

Preconditions

- An order has been created successfully with **OrderCreate** with deferred payment.

- The **TST** for the order has expired.

- An **OrderQuote** was run successfully to reprice the order.

Message

```xml
<IATA_OrderChangeRQ>
    <DistributionChain>
        <DistributionChainLink>
            <ContactInfo>
                <ContactInfoID>CTC_SELLER_1</ContactInfoID>
                <EmailAddress>
                    <EmailAddressText>seller@airlineX.com</EmailAddressText>
                </EmailAddress>
                <Phone>
                    <ContactTypeText>Mobile</ContactTypeText>
                    <PhoneNumber>+33061111111112</PhoneNumber>
                </Phone>
            </ContactInfo>
            <Ordinal>1</Ordinal>
            <OrgRole>Seller</OrgRole>
            <ParticipatingOrg>
                <OrgID>12345678</OrgID>
            </ParticipatingOrg>
        </DistributionChainLink>
        <DistributionChainLink>
            <Ordinal>2</Ordinal>
            <OrgRole>Distributor</OrgRole>
            <ParticipatingOrg>
                <OrgID>1A</OrgID>
            </ParticipatingOrg>
        </DistributionChainLink>
        <DistributionChainLink>
            <Ordinal>3</Ordinal>
            <OrgRole>Carrier</OrgRole>
            <ParticipatingOrg>
                <OrgID>6X</OrgID>
            </ParticipatingOrg>
        </DistributionChainLink>
    </DistributionChain>
    <PayloadAttributes>
        <VersionNumber>21.3</VersionNumber>
    </PayloadAttributes>
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        <Country>
            <CountryCode>FR</CountryCode>
        </Country>
    </POS>
    <Request>
        <ChangeOrderChoice>
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                <OfferRefID>N8gyafHEUFBRJHdgsjfbesj</OfferRefID>
            </AcceptRepricedOrder>
        </ChangeOrderChoice>
        <Order>
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            <OwnerCode>6X</OwnerCode>
        </Order>
        <PaymentFunctions>
```

```xml
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                </OrderAssociation>
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                            <PaymentTypeCode>CA</PaymentTypeCode>
                        </SettlementPlan>
                    </PaymentMethod>
                </PaymentProcessingDetails>
            </PaymentFunctions>
        </Request>
    </IATA_OrderChangeRQ>
```

Table 78 Request

```xml
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                    <PieceAllowance>
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                    </PieceAllowance>
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                </BaggageAllowance>
            </BaggageAllowanceList>
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                    <ContactPurposeText>OTH</ContactPurposeText>
                    <Phone>
                        <ContactTypeText>OTH</ContactTypeText>
                        <PhoneNumber>33066523468923</PhoneNumber>
                    </Phone>
                </ContactInfo>
            </ContactInfoList>
            <DatedMarketingSegmentList>
                <DatedMarketingSegment>
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                        <IATA_LocationCode>AUH</IATA_LocationCode>
                        <TerminalName>1</TerminalName>
                    </Arrival>
                    <CarrierDesigCode>6X</CarrierDesigCode>
                    <CarrierName>AMADEUS SIX</CarrierName>
                    <DatedMarketingSegmentId>DMS1</DatedMarketingSegmentId>
                    <DatedOperatingSegmentRefId>DOS1</DatedOperatingSegmentRefId>
                    <Dep>
                        <AircraftScheduledDateTime>2023-02-05T14:00:00</AircraftScheduledDateTime>
                        <IATA_LocationCode>JFK</IATA_LocationCode>
                        <TerminalName>4</TerminalName>
                    </Dep>
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                <DatedMarketingSegment>
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                        <IATA_LocationCode>JFK</IATA_LocationCode>
                        <TerminalName>4</TerminalName>
                    </Arrival>
                    <CarrierDesigCode>6X</CarrierDesigCode>
```

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```
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  <DatedOperatingSegmentRefId>DOS2</DatedOperatingSegmentRefId>
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06T11:30:00</AircraftScheduledDateTime>
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                    <Dep>
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05T14:00:00</AircraftScheduledDateTime>
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                    </Dep>
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                    </Dep>
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                        <IATA_AircraftTypeCode>351</IATA_AircraftTypeCode>
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                    <DatedOperatingLegRefID>LEG1</DatedOperatingLegRefID>
```

```xml
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                    <OriginDestID>JFKAUH</OriginDestID>
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                </OriginDest>
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                        <IssuingCountryCode>GB</IssuingCountryCode>
```

```xml
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                    <Surname>WAYNE</Surname>
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                <Individual>
                    <Birthdate>1986-12-08</Birthdate>
                    <GivenName>BRUCE</GivenName>
                    <IndividualID>PAX2</IndividualID>
                    <Surname>WAYNE</Surname>
                    <TitleName>MR</TitleName>
                </Individual>
                <PaxID>PAX2</PaxID>
                <PTC>ADT</PTC>
                <Remark>
                    <RemarkText>I AM BATMAN</RemarkText>
                </Remark>
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                </Desc>
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```xml
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NYC2247.00NUC4494.00END
                                    ROE1.000000 XF JFK4.5</AddlInfoText>
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                        </FareComponent>
                        <FareComponent>
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                                </Tax>
                                <Tax>
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                                </Tax>
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                                    <Amount CurCode="EUR">28.30</Amount>
                                    <TaxCode>US</TaxCode>
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                                    <Amount CurCode="EUR">28.30</Amount>
```

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                                <Tax>
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                                    <Amount CurCode="EUR">8.80</Amount>
                                    <TaxCode>YC</TaxCode>
                                </Tax>
                                <Tax>
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                                    <Amount CurCode="EUR">27.40</Amount>
                                    <TaxCode>AE</TaxCode>
                                </Tax>
                                <Tax>
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                                <Tax>
                                    <AddlTaxCode>KE</AddlTaxCode>
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                                </Tax>
                                <Tax>
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```xml
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                </TaxSummary>
                <TotalAmount CurCode="EUR">7441.90</TotalAmount>
            </Price>
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                    </BookingEntity>
                    <BookingID>JVVBKX</BookingID>
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                    </BookingEntity>
                    <BookingID>JVTSAM</BookingID>

<BookingRefTypeCode>ASSOCIATED_BOOKING</BookingRefTypeCode>
                </BookingRef>
                <OrderServiceAssociation>
                    <ServiceDefinitionRef>
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                            <PaxSegmentRef>
                                <PaxSegmentRefID>SEG1</PaxSegmentRefID>
                            </PaxSegmentRef>
                        </OrderFlightAssociations>

<ServiceDefinitionRefID>BAGALLOW_1</ServiceDefinitionRefID>
                    </ServiceDefinitionRef>
                </OrderServiceAssociation>
                <PaxRefID>PAX2</PaxRefID>
                <ServiceID>SEG1_PAX2</ServiceID>
                <StatusCode>HK</StatusCode>
            </Service>
            <Service>
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                    </BookingEntity>
                    <BookingID>JVVBKX</BookingID>
                </BookingRef>
                <BookingRef>
                    <BookingEntity>
                        <Carrier>
```

```xml
                                    <AirlineDesigCode>6X</AirlineDesigCode>
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                            </BookingEntity>
                            <BookingID>JVTSAM</BookingID>

<BookingRefTypeCode>ASSOCIATED_BOOKING</BookingRefTypeCode>
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                            <ServiceDefinitionRef>
                                <OrderFlightAssociations>
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                                    </PaxSegmentRef>
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                        <PaxRefID>PAX2</PaxRefID>
                        <ServiceID>SEG2_PAX2</ServiceID>
                        <StatusCode>HK</StatusCode>
                    </Service>
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MATERIALS - GGAMAUSHAZ</RemarkText>
                </Remark>
            </Processing>
            <TicketDocInfo>
                <BookingAgency>
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                        <TravelAgentID>9998WS/SU</TravelAgentID>
                    </TravelAgent>
                </BookingAgency>
                <BookletQty>1</BookletQty>
                <EndorsementText>CHNG FEE APPLY /REFUND FEE APPLY /NO SHOW FEE
APPLY 12345678</EndorsementText>
                <OriginalIssueInfo>
                    <IssueDate>2023-01-11</IssueDate>
                    <IssuingCarrier>
```

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                        </IssuingCarrier>
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                    <Ticket>
                        <Coupon>
                            <BaggageAllowanceRefID>FBA1</BaggageAllowanceRefID>
                            <CouponNumber>1</CouponNumber>
                            <CouponStatusCode>I</CouponStatusCode>
                            <CurrentCouponFlightInfoRef>
                                <CurrentAirlinePaxSegmentRef>
                                    <PaxSegmentRefID>SEG1</PaxSegmentRefID>
                                </CurrentAirlinePaxSegmentRef>
                            </CurrentCouponFlightInfoRef>
                            <FareBasisCode>ZRV4US</FareBasisCode>
                        </Coupon>
                        <Coupon>
                            <BaggageAllowanceRefID>FBA1</BaggageAllowanceRefID>
                            <CouponNumber>2</CouponNumber>
                            <CouponStatusCode>I</CouponStatusCode>
                            <CurrentCouponFlightInfoRef>
                                <CurrentAirlinePaxSegmentRef>
                                    <PaxSegmentRefID>SEG2</PaxSegmentRefID>
                                </CurrentAirlinePaxSegmentRef>
                            </CurrentCouponFlightInfoRef>
                            <FareBasisCode>ZRV4US</FareBasisCode>
                        </Coupon>
                        <ReportingTypeCode>BSP</ReportingTypeCode>
                        <TicketDocTypeCode>T</TicketDocTypeCode>
                        <TicketNumber>6072401403666</TicketNumber>
                    </Ticket>
                </TicketDocInfo>
            </Response>
            <PayloadAttributes>
                <VersionNumber>21.3</VersionNumber>
            </PayloadAttributes>
            <PaymentFunctions>
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                </OrderAssociation>
                <PaymentProcessingSummary>
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                    <PaymentProcessingSummaryPaymentMethod>
                        <SettlementPlan>
                            <IATA_Number>12345678</IATA_Number>
                            <PaymentTypeCode>CA</PaymentTypeCode>
                        </SettlementPlan>
                    </PaymentProcessingSummaryPaymentMethod>
                    <SurchargeAmount CurCode="EUR">0.00</SurchargeAmount>
                </PaymentProcessingSummary>
            </PaymentFunctions>
```

```
</IATA_OrderViewRS>
```

Table 79 Response

Use case 11: Update and pay the order with the OB Fees using Credit Card

Use case description

An offer is priced without any information regarding OB fees (or initially the client wanted to use a different Credit Card). Since the order is going to be paid using a Credit Card as FOP, an OrderQuote is necessary beforehand to recompute the OB Fees with the CC info to retrieve the new amount and the OB Fees value.

The OrderChange is used to update (adding the OB Fees) and paying the order.

Prerequisites

- The priced offer is returned without OB fees.

- The order is created without payment info (deferred payment).

- The OB Fees amount is computed using the OrderQuote transaction.

Message

```xml
<IATA_OrderChangeRQ>
    <DistributionChain>
        <DistributionChainLink>
            <ContactInfo>
                <ContactInfoID>CTC_SELLER_1</ContactInfoID>
                <EmailAddress>
                    <EmailAddressText>seller@airlineX.com</EmailAddressText>
                </EmailAddress>
                <Phone>
                    <ContactTypeText>Mobile</ContactTypeText>
                    <PhoneNumber>+33061111111112</PhoneNumber>
                </Phone>
            </ContactInfo>
            <Ordinal>1</Ordinal>
            <OrgRole>Seller</OrgRole>
            <ParticipatingOrg>
                <OrgID>12345678</OrgID>
            </ParticipatingOrg>
        </DistributionChainLink>
        <DistributionChainLink>
            <Ordinal>2</Ordinal>
            <OrgRole>Distributor</OrgRole>
            <ParticipatingOrg>
                <OrgID>1A</OrgID>
            </ParticipatingOrg>
        </DistributionChainLink>
        <DistributionChainLink>
            <Ordinal>3</Ordinal>
            <OrgRole>Carrier</OrgRole>
            <ParticipatingOrg>
                <OrgID>6X</OrgID>
            </ParticipatingOrg>
        </DistributionChainLink>
    </DistributionChain>
    <PayloadAttributes>
        <VersionNumber>21.3</VersionNumber>
    </PayloadAttributes>
    <POS>
        <Country>
            <CountryCode>FR</CountryCode>
        </Country>
    </POS>
    <Request>
        <ChangeOrderChoice>
            <AcceptSelectedQuotedOfferList>
                <SelectedPricedOffer>
                    <OfferRefID>OBFEES</OfferRefID>
                    <OwnerCode>6X</OwnerCode>
                    <SelectedOfferItem>
                        <OfferItemRefID>OBFEES</OfferItemRefID>
                        <PaxRefID>PAX1</PaxRefID>
                    </SelectedOfferItem>
                </SelectedPricedOffer>
```

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```xml
                </AcceptSelectedQuotedOfferList>
            </ChangeOrderChoice>
            <Order>
                <OrderID>6X123A1B2C3D4</OrderID>
                <OwnerCode>6X</OwnerCode>
            </Order>
            <PaymentFunctions>
                <OfferAssociation>
                    <OfferRefID>OBFEES</OfferRefID>
                    <OwnerCode>6X</OwnerCode>
                </OfferAssociation>
                <PaymentProcessingDetails>
                    <Amount CurCode="EUR">946.74</Amount>
                    <PaymentMethod>
                        <PaymentCard>
                            <CardBrandCode>CA</CardBrandCode>
                            <CardholderAddress>
                                <CityName>Paris</CityName>
                                <CountryCode>FR</CountryCode>
                                <PostalCode>75001</PostalCode>
                                <StreetText>Avenue des Champs Elysées</StreetText>
                            </CardholderAddress>
                            <CardHolderName>Jack</CardHolderName>
                            <CardNumber>4000879865438798</CardNumber>
                            <CardSecurityCode>123</CardSecurityCode>
                            <ExpirationDate>1228</ExpirationDate>
                        </PaymentCard>
                    </PaymentMethod>
                </PaymentProcessingDetails>
            </PaymentFunctions>
        </Request>
    </IATA_OrderChangeRQ>
```

Table 80 Request

Use case 12: Update and pay the order removing the OB Fees

Use case description

An offer is priced with information regarding **OB Fees** (the client initially planned on paying by **Credit Card** for example) but hasn't been paid yet (deferred payment). The client now intends on paying using CASH or wants to use a different **Credit Card** as **FOP**, so an **OrderQuote** is necessary beforehand to recalculate and remove (if the new **Credit Card** doesn't have **OB Fees** associated to it) the **OB Fees** from the total amount to be paid.

The **OrderChange** is used to update ("removing" the **OB Fees**) and paying the order.

Prerequisites

- The priced offer is returned with **OB Fees**.

- The order is created without payment info (deferred payment).

- The OB Fees are removed using the **OrderQuote** transaction.

Message

```xml
<IATA_OrderChangeRQ>
    <DistributionChain>
        <DistributionChainLink>
         <ContactInfo>
                <ContactInfoID>CTC_SELLER_1</ContactInfoID>
                <EmailAddress>
                    <EmailAddressText>seller@airlineX.com</EmailAddressText>
                </EmailAddress>
                <Phone>
                    <ContactTypeText>Mobile</ContactTypeText>
                    <PhoneNumber>+33061111111112</PhoneNumber>
                </Phone>
            </ContactInfo>
            <Ordinal>1</Ordinal>
            <OrgRole>Seller</OrgRole>
            <ParticipatingOrg>
                <OrgID>12345678</OrgID>
            </ParticipatingOrg>
        </DistributionChainLink>
        <DistributionChainLink>
            <Ordinal>2</Ordinal>
            <OrgRole>Distributor</OrgRole>
            <ParticipatingOrg>
                <OrgID>1A</OrgID>
            </ParticipatingOrg>
        </DistributionChainLink>
         <DistributionChainLink>
            <Ordinal>3</Ordinal>
            <OrgRole>Carrier</OrgRole>
            <ParticipatingOrg>
                <OrgID>6X</OrgID>
            </ParticipatingOrg>
        </DistributionChainLink>
    </DistributionChain>
    <PayloadAttributes>
        <VersionNumber>21.3</VersionNumber>
    </PayloadAttributes>
    <POS>
        <Country>
            <CountryCode>FR</CountryCode>
        </Country>
    </POS>
    <Request>
        <ChangeOrderChoice>
            <AcceptSelectedQuotedOfferList>
                <SelectedPricedOffer>
                    <OfferRefID>OBFEES</OfferRefID>
                    <OwnerCode>6X</OwnerCode>
                    <SelectedOfferItem>
                        <OfferItemRefID>OBFEES</OfferItemRefID>
                        <PaxRefID>PAX1</PaxRefID>
                    </SelectedOfferItem>
                </SelectedPricedOffer>
```

```xml
                    </AcceptSelectedQuotedOfferList>
                </ChangeOrderChoice>
                <Order>
                    <OrderID>6X123A1B2C3D4</OrderID>
                    <OwnerCode>6X</OwnerCode>
                </Order>
                <PaymentFunctions>
                    <OfferAssociation>
                        <OfferRefID>OBFEES</OfferRefID>
                    </OfferAssociation>
                    <OwnerCode>6X</OwnerCode>
                    <PaymentProcessingDetails>
                        <Amount CurCode="EUR">4432.48</Amount>
                        <PaymentMethod>
                            <SettlementPlan>
                                <PaymentTypeCode>CA</PaymentTypeCode>
                            </SettlementPlan>
                        </PaymentMethod>
                    </PaymentProcessingDetails>
                </PaymentFunctions>
            </Request>
    </IATA_OrderChangeRQ>
```

Table 81 Request

Glossary

CC - Credit Card

FF - Frequent Traveler

FOP - Form Of Payment

FOID - Form Of Identification

FQTV - Frequent flyer code for accruing miles

MCO - Miscellaneous Charge Order

PNR - Passenger Name Record

PTC - Passenger Type Code

TST - Transitional Stored Ticket

RFIC - Reason For Issuance Code

RFISC - Reason for Issuance Sub-Code

SSR - Special Service Request

SVC - Manual Auxiliary Segment

TSM - Transitional Stored MCO

AP Element -It's an Element in the Order associated to Passenger Info and Travel Agency Info