

OrderReshop 21.3 Implementation guide

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Interface Overview

Description

The OrderReshop returns new offers corresponding to a change requested on a given order. 2 main functionalities are covered:

- **Modify an existing Order:** Add/delete bounds of Air Offer Items.
- **Cancel an existing Order:** allow the user to cancel the full paid Order. (Informative Refund/Void service).

Prerequisites

- The OrderRetrieve transaction has been successfully run.
- In case of reshop to change an existing order, the new itinerary is provided.

In scope

- Reshop of an existing unpaid order to change the air order item.
 - Journey types supported: one way, round trip, open jaws, complex/multi-segment.
 - The reshop results can be processed in One-Way Display (OWD) and Itinerary (ITI) modes.
- Reshop of an existing paid order to change the air order item.
 - Journey types supported: one way, round trip, open jaws, complex/multi-segment.
 - The reshop results can be processed in One-Way Display (OWD) and Itinerary (ITI) modes.
- Reshop of an existing paid order to delete the air order item.
 - The offer returned can be used to void or refund the documents at order cancellation time (orderChangeRQ).
- A currency override can be selected in the reshop to change an existing paid order.

Out of scope

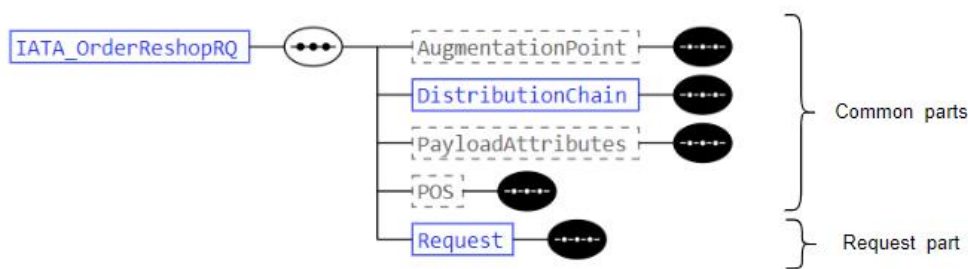
- FQTV, CLID, account codes and promo codes can't be used in the reshop input to change a paid order.
- Partial bound reshop is not supported.
- Only air items reshop is performed. Ancillary services are out of scope.
- Name change and redemption (award and upgrade/downgrade) are not supported.
- Negotiated fares (cat35) are partially supported (when selling amount is equal to the net amount).
- Combined Infant Ticket is not supported.
- In case of UNN passengers in the order, the orderReshopRQ to change a paid order is not allowed.
- Group bookings are out of scope.

Building a Query: OrderReshopRQ

Implementation

This section describes the implementation of the input message based on the NDC schema version 21.3

Basic architecture for Order Reshop is the following :



Distribution Chain

The distribution chain data must be provided in any input request of the services described above:

Designation	Repetition	Status	Location	Comments
Distribution Chain Link	1...N	M	.../DistributionChain /DistributionChainLink	Defines an organization playing a participating role in an instance of a distribution channel. <u>NB: No more than 3 entities can be considered - a single seller / a single distributor / a single carrier.</u>
Ordinal	1	M	/Ordinal	Position of the organization in the distribution chain. This number indicates the order in which the organization participated. Position starts with "1" following ascending order from the seller to the carrier.
Organization Role	1	M	/OrgRole	Role of the organization participating in the distribution chain defined as follow: <ul style="list-style-type: none"> • Seller - end buyer facing. • Distributor - an intermediary.

Designation	Repetition	Status	Location	Comments
				<ul style="list-style-type: none"> Carrier - the responsible supplier.
Contact Info	0...1	O	.../DistributionChain/DistributionChainLink/ContactInfo	The electronic or geographic address provided by an organization as the contact channel
Contact Info ID	1	M	/ContactInfoID	Organization's contact unique Identifier acting as a reference.
Contact Purpose Text	0...1	O	/ContactPurposeText	Fixed value: "STANDARD".
Email	0...1	O	/EmailAddress	
Email Address	1	M	/EmailAddress/EmailAddressText	The seller's email address used for contact purposes. NB: Only used at OrderCreateRQ.
Phone	0...1	O	/Phone	
Type of contact	0...1	O	/Phone/ContactTypeText	Fixed value: "Mobile". NB: Only used at OrderCreateRQ.
Phone number	0...1	O	/Phone/PhoneNumber	The seller's phone number used for contact purposes. Example: +33687965842
Participating Organization	1	M	.../DistributionChain/DistributionChainLink/ParticipatingOrg	Organized structure representing the participants.
Organization Name	0...1	O	/Name	Name of the organization.
Organization ID	1	M	/OrgID	Organization code or identifier. Possible values: <ul style="list-style-type: none"> for Seller: IATA Number, TIDs (Travel Industry Designator Service), AgencyID. for Distributor: Unique alphanumeric identifier (3 characters maximum). for Carrier: Airline Code (2 alphanumeric identifier).

Designation	Repetition	Status	Location	Comments
				AgencyID shall be used when partner has no IATA Number nor TIDS and it must be an 8-digit numeric code to be reported to the revenue accounting.
Sales Branch	0...1	O	.../DistributionChain /DistributionChainLink/SalesBranch	
Sales Branch ID	1	M	/SalesBranch/SalesBranchID	The industry-wide unique identifier of the sales branch. Commonly, Pseudo City Code may be used or a bilaterally agreed code.


```

<DistributionChain>
  <DistributionChainLink>
    <ContactInfo>
      <ContactInfoID>123456</ContactInfoID>
      <EmailAddress>
        <EmailAddressText>TEST@AMADEUS.COM</EmailAddressText>
      </EmailAddress>
      <Phone>
        <PhoneNumber>+33493101010</PhoneNumber>
      </Phone>
    </ContactInfo>
    <Ordinal>1</Ordinal>
    <OrgRole>Seller</OrgRole>
    <ParticipatingOrg>
      <OrgID>12345678</OrgID>
    </ParticipatingOrg>
    <SalesBranch>
      <SalesBranchID>NCE6X01AB</SalesBranchID>
    </SalesBranch>
  </DistributionChainLink>
  <DistributionChainLink>
    <Ordinal>2</Ordinal>
    <OrgRole>Distributor</OrgRole>
    <ParticipatingOrg>
      <OrgID>1A</OrgID>
    </ParticipatingOrg>
  </DistributionChainLink>
  <DistributionChainLink>
    <Ordinal>3</Ordinal>
    <OrgRole>Carrier</OrgRole>
    <ParticipatingOrg>
      <OrgID>6X</OrgID>
    </ParticipatingOrg>
  </DistributionChainLink>
</DistributionChain>

```

Table 1 Example of DistributionChain

Payload Attributes

IATA payload standard attributes.

Designation	Repetition	Status	Location	Comments
Message version	0...1	O	.../PayloadAttributes /VersionNumber	The IATA NDC schema we comply with - the version of the message is indicated by a decimal value.

```
<PayloadAttributes>
  <VersionNumber>21.3</VersionNumber>
</PayloadAttributes>
```

Table 2 PayloadAttributes

POS

The Point of Sale is the information identifying the location and other attributes of the entity performing transactions.

Designation	Repetition	Status	Location	Comments
Country Code	1	M*	.../POS/Country/CountryCode	Country code following ISO 3166 with 2 alpha country code. Examples: FR, US. <i>*Mandatory field for configuration purpose (Agency handling, Reporting, ...).</i>

```
<POS>
  <Country>
    <CountryCode>FR</CountryCode>
  </Country>
</POS>
```

Table 3 Example of POS

Request

Order Reference

Designation	Repetition	Status	Location	Comments
Request section			IATA_OrderReshopRQ/Request	
Order ID	1	M	/Request/OrderRefID	Order Id.

Note: Order References given in the examples above is for example purposes only.

Cancel a full order

This Element "**CancelOrderRef**" trigger the cancellation of the full order :

- cancellation of a paid order (void/refund case).
- cancellation of an unpaid order.

Designation	Repetition	Status	Location	Comments
CancelOrderRef section			/IATA_OrderReshopRQ/Request/UpdateOrder/CancelOrderRef	
OrderRefID	1	M	/CancelOrderRef/OrderRefID	The Order to be cancelled is entered here. Example: 6X172A1B2C300

Note: Order References given in the examples above is for example purposes only.

Reshop an Order

The element "**ReshopOrder**" will trigger reshop service. The offer items to be added and/or order items to be deleted as well as services to be protected (retained) are specified.

- **Add bound use case:**

In this case new bound is added and all existing bounds in the order are kept unchanged. New origin, destination and date (with time if needed), cabin type and cabin name are received in the input. If some of these items is missing, the query is rejected. The order items are to be deleted and all services (segment/passenger pairs) are protected (retained).

- **Delete bound use case:**

The order item to be deleted is received in the input with the services to retain (segment/passenger pairs). In case when all bounds are to be deleted (add offer items part is empty), cabin type and name is filled within "ALL" as default value. If there are only deleted order items (all bounds to be deleted), the refund is processed.

- **Change bound use case:**

New origin, destination and date (with time if needed) is received in the input with order item to be deleted and services to be retained (segments/passenger pairs).

Designation	Repetition	Status	Location	Comments
ServiceOrder			IATA_OrderReshopRQ/Request/UpdateOrder/ReshopOrder/ReshopOrderChoice/ServiceOrder	
AddOfferItems options			/ServiceOrder/AddOfferItems/FlightRequest/FlightRequestOriginDestinationsCriteria/OriginDestCriteria	
CabinTypeCode	1	M	/OriginDestCriteria/CabinType/CabinTypeCode	The cabin type can be requested only per bound where the first bound is mandatory . The CabinTypeCode requested at 1st bound will apply to full itinerary if not

Designation	Repetition	Status	Location	Comments
				requested for other bounds. Possible values: <ul style="list-style-type: none"> • 1 => First • 2 => Business • 4 => Premium Economy • 5 => Economy
Pref level code	1	M	/OriginDestCriteria/CabinType/PrefLevel/PrefLevelCode	Must be "Preferred".
Destination city/airport	1	M	/OriginDestCriteria/DestArrivalCriteria/IATA_LocationCode	Arrival city or airport IATA code.
IATA_LocationCode	1	M	/OriginDestCriteria/OriginDepCriteria/IATA_LocationCode	Departure city or airport IATA code.
Date	1	M	/OriginDestCriteria/OriginDepCriteria/Date	Requested departure date.
DeleteOrderItem options			/ServiceOrder/DeleteOrderItem	
OrderItemRef ID	1	M	/DeleteOrderItem/OrderItemRefID	Reference to the Order Item requested for deletion.
RetainService ID	0...N	O	/DeleteOrderItem/RetainServiceID	Segment and passenger pair(s) to be retained. Only for air item ID. NB: If a segment from the order is flown, it must be retained

Examples:

```

<Request>
  <OrderRefID>6X123A1B2C300</OrderRefID>
  <UpdateOrder>
    <ReshopOrder>
      <ReshopOrderChoice>
        <ServiceOrder>
          <AddOfferItems>
            <FlightRequest>
              <FlightRequestOriginDestinationsCriteria>
                <OriginDestCriteria>
                  <CabinType>
                    <CabinTypeCode>1</CabinTypeCode>
                    <PrefLevel>

<PrefLevelCode>Preferred</PrefLevelCode>
                  </PrefLevel>
                </CabinType>
              <DestArrivalCriteria>

<IATA_LocationCode>CDG</IATA_LocationCode>
                </DestArrivalCriteria>
              <OriginDepCriteria>
                <Date>2023-12-31</Date>

<IATA_LocationCode>NCE</IATA_LocationCode>
                </OriginDepCriteria>
              </OriginDestCriteria>
            </FlightRequestOriginDestinationsCriteria>
          </FlightRequest>
        </AddOfferItems>
      <DeleteOrderItem>
        <OrderItemRefID>6X123A1B2C300-AIR-1-2</OrderItemRefID>
        <RetainServiceID>SEG1_PAX1</RetainServiceID>
      </DeleteOrderItem>
    </ServiceOrder>
  </ReshopOrderChoice>
</ReshopOrder>
</UpdateOrder>
</Request>

```

Table 4 Add bound with airline preference

```

<Request>
  <OrderRefID>6X123A1B2C300</OrderRefID>
  <UpdateOrder>
    <ReshopOrder>
      <ReshopOrderChoice>
        <ServiceOrder>
          <DeleteOrderItem>
            <OrderItemRefID>6X123A1B2C300-AIR-1-2</OrderItemRefID>
            <RetainServiceID>SEG1_PAX1</RetainServiceID>
          </DeleteOrderItem>
        </ServiceOrder>
      </ReshopOrderChoice>
    </ReshopOrder>
  </UpdateOrder>
</Request>

```

Table 5 Delete 1 bound, retain 1 service

```

<Request>
  <OrderRefID>6X123A1B2C300</OrderRefID>
  <UpdateOrder>
    <CancelOrderRef>
      <OrderRefID>6X172A1B2C300</OrderRefID>
    </CancelOrderRef>
  </UpdateOrder>
</Request>

```

Table 6 Delete all bounds

```

<Request>
  <OrderRefID>6X123A1B2C300</OrderRefID>
  <UpdateOrder>
    <ReshopOrder>
      <ReshopOrderChoice>
        <ServiceOrder>
          <AddOfferItems>
            <FlightRequest>
              <FlightRequestOriginDestinationsCriteria>
                <OriginDestCriteria>
                  <CabinType>
                    <CabinTypeCode>1</CabinTypeCode>
                    <PrefLevel>

<PrefLevelCode>Preferred</PrefLevelCode>
                  </PrefLevel>
                </CabinType>
              <DestArrivalCriteria>

<IATA_LocationCode>CDG</IATA_LocationCode>
                </DestArrivalCriteria>
              <OriginDepCriteria>
                <Date>2023-12-31</Date>

<IATA_LocationCode>NCE</IATA_LocationCode>
                </OriginDepCriteria>
              </OriginDestCriteria>
            <OriginDestCriteria>
              <CabinType>
                <CabinTypeCode>1</CabinTypeCode>
                <PrefLevel>

<PrefLevelCode>Preferred</PrefLevelCode>
              </PrefLevel>
            </CabinType>
          <DestArrivalCriteria>

<IATA_LocationCode>NCE</IATA_LocationCode>
          </DestArrivalCriteria>
        <OriginDepCriteria>
          <Date>2024-01-01</Date>

<IATA_LocationCode>CDG</IATA_LocationCode>
          </OriginDepCriteria>
        </OriginDestCriteria>
      </FlightRequestOriginDestinationsCriteria>
    </FlightRequest>
  </AddOfferItems>
  <DeleteOrderItem>
    <OrderItemRefID>6X123A1B2C300-AIR-1-2</OrderItemRefID>
  </DeleteOrderItem>
  </ServiceOrder>
</ReshopOrderChoice>
  </ReshopOrder>
</UpdateOrder>
</Request>

```

```

    </ReshopOrder>
  </UpdateOrder>
</Request>

```

Table 7 Change 2 bounds, no service to retain

Response Parameters

Currency Override

This allows the requester to override the default currency defined for the Point of Sale (POS). This currency related parameter intends to influence in which currency the responses are displayed.

If requester would like to override the currency for the full flow, the "CurCode" must be added in input of all impacted verbs.

Designation	Repetition	Status	Location	Comments
Currency Parameters	0...N	O	.../Request/ResponseParameters/CurParameter	
Currency	1	M	/CurCode	Currency code to be applied - 3 letters code as per ISO 4217 (Example: USD, EUR, ...)

```

<ResponseParameters>
  <CurParameter>
    <CurCode>USD</CurCode>
  </CurParameter>
</ResponseParameters>

```

Table 8 Currency Override

Note: the currency used for the override must be defined at POS configuration.

Language Option

As part of static file capability, the requester has the possibility to request some airline's information such as fare family benefits, disclaimer, ... in the chosen language. Language(s) to be supported must be properly defined in static file otherwise default is English.

If requester would like to have all responses in the chosen language, the "LangCode" must be added in input of all impacted verbs.

NB: Choice of language is not available in input of OrderChangeRQ due to IATA schema limitation, thus response is always in English.

Designation	Repetition	Status	Location	Comments
Language parameters	0...N	O	.../Request/ResponseParameters/LangUsage	
LangCode	1	M	/LangCode	The two letters ISO language code (Example: FR, EN,...). By default, the language is English.

```

<ResponseParameters>
  <LangUsage>
    <LangCode>EN</LangCode>
  </LangUsage>
</ResponseParameters>

```

Table 9 Language option

Receiving a Reply: OrderReshopRS

An OrderReshopRS message is sent in response to the OrderReshopRQ.

Response

In case of success, the offers with price details, passenger, segment and bound association are returned. It contains one or several offers.

Interface Definition

Designation	Repetition	Status	Location	Comments
Response			IATA_OrderReshopRS/Response	
Datalists	0...1	O	/Response/DataLists	List of data (passengers, segments, journeys,...).
Order	1	M	/Response/Order	Order information.
ReshopResults	1	M	/Response/ReshopResults	Results of shopping (Offers).

```

<OrderReshopRS>
  <Response>
    <DataLists>
      ...
    </DataLists>
    <Order>
      ...
    </Order>
    <ReshopResults>
      ...
    </ReshopResults>
  </Response>
</OrderReshopRS>

```

Table 10 Response Structure

Datalists

Datalists is always filled except for refund use case where datalists is not provided.

Baggage allowance list

One or several *BaggageAllowance* elements can be present for each combination of passengers (PAX) and segment.

Several types of checked baggage allowance are possible, each baggage allowance has to include at least one of the following:

- Piece Allowance.
- Weight Allowance.
- Maximum Dimension Allowance.
- Minimum Dimension Allowance.

BaggageAllowance association to the passenger (Pax) and segment(s) is done through the *ServiceDefinition* node.

Designation	Repetition	Status	Location	Comments
BaggageAllowanceList	0...1	O	.../Response/DataLists/BaggageAllowanceList	
BaggageAllowance	1...N	M	/BaggageAllowanceList/BaggageAllowance	Description of a baggage allowance.
Applicable Party Text	0...1	O	/BaggageAllowanceList/BaggageAllowance/ApplicablePartyText	Value is always "Traveler".
BaggageAllowanceID	1	M	/BaggageAllowanceList/BaggageAllowance/BaggageAllowanceID	Unique baggage allowance identifier - Usually defined as <i>FBA1</i> (Free Baggage Allowance 1), <i>FBA2</i> , ...
CarrierDesignCode	0...1	O	/BaggageAllowanceList/BaggageAllowance/BDC/CarrierDesignCode	The Airline code of the carrier whose baggage allowances apply
DescText	0...1	O	/BaggageAllowanceList/BaggageAllowance/DescText	Baggage allowance description text
Total Quantity	1	M	/BaggageAllowanceList/BaggageAllowance/PieceAllowance/TotalQty	Maximum pieces of baggage allowed.
TypeCode	1	M	/BaggageAllowanceList/BaggageAllowance/TypeCode	Type of baggage supported: <ul style="list-style-type: none"> • <i>CheckedBag</i> • <i>CarryOn</i>.
MaximumDimensionAllowance	0...N	O	/BaggageAllowanceList/BaggageAllowance/MaximumDimensionAllowance	

HeightMeasure	0...1	O	/MaximumDimensionAllowance/HeightMeasure	Maximum height allowed for baggage
LengthMeasure	0...1	O	/MaximumDimensionAllowance/LengthMeasure	Maximum length allowed for baggage
LengthUnitOfMeasurement	1	M	/MaximumDimensionAllowance/LengthUnitOfMeasurement	Unit of measure supported: <ul style="list-style-type: none"> • <i>CMT</i> for centimeters • <i>INH</i> for inches • FOT for foot • MTR for meter
LinearMeasure	0...1	O	/MaximumDimensionAllowance/LinearMeasure	Maximum dimension allowed for linear measure which equals to height + length + width.
WidthMeasure	0...1	O	/MaximumDimensionAllowance/WidthMeasure	Maximum width allowed for baggage
MinimumDimensionAllowance	0...N	O	/BaggageAllowanceList/BaggageAllowance/MinimumDimensionAllowance	
HeightMeasure	0...1	O	/MinimumDimensionAllowance/HeightMeasure	Minimum height allowed for baggage
LengthMeasure	0...1	O	/MinimumDimensionAllowance/LengthMeasure	Minimum length allowed for baggage
LengthUnitOfMeasurement	1	M	/MinimumDimensionAllowance/LengthUnitOfMeasurement	Unit of measure supported: <ul style="list-style-type: none"> • <i>CMT</i> for centimeters • <i>INH</i> for inches • FOT for foot • MTR for meter
LinearMeasure	0...1	O	/MinimumDimensionAllowance/LinearMeasure	Minimum dimension allowed for linear measure which equals to height + length + width.
WidthMeasure	0...1	O	/MinimumDimensionAllowance/WidthMeasure	Minimum width allowed for baggage
WeightAllowance	0...N	O	/BaggageAllowanceList/BaggageAllowance/WeightAllowance	
MaximumWeightMeasure	0...1	O	/WeightAllowance/MaximumWeightMeasure	Maximum weight allowed for baggage

Minimum Weight Measure	0...1	O	/WeightAllowance/MinimumWeightMeasure	Minimum weight allowed for baggage
TotalMaximumWeightMeasure	0...1	O	/WeightAllowance/TotalMaximumWeightMeasure	Maximum weight allowed for all the combined pieces within this baggage allowance.
Weight Unit of Measure	1	M	/WeightAllowance/WeightUnitOfMeasurement	The unit of measure supported: <ul style="list-style-type: none"> • <i>KGM</i> for kilograms • <i>LBR</i> for US Pounds.

```

<BaggageAllowanceList>
  <BaggageAllowance>
    <ApplicablePartyText>Traveler</ApplicablePartyText>
    <BaggageAllowanceID>BAG-1</BaggageAllowanceID>
    <BDC>
      <CarrierDesigCode>6X</CarrierDesigCode>
    </BDC>
    <DescText>Extra Baggage</DescText>
    <MaximumDimensionAllowance>
      <HeightMeasure>36</HeightMeasure>
      <LengthMeasure>50</LengthMeasure>
      <LengthUnitOfMeasurement>CMT</LengthUnitOfMeasurement>
      <LinearMeasure>126</LinearMeasure>
      <WidthMeasure>40</WidthMeasure>
    </MaximumDimensionAllowance>
    <PieceAllowance>
      <TotalQty>2</TotalQty>
    </PieceAllowance>
    <TypeCode>CheckedBag</TypeCode>
    <WeightAllowance>
      <MaximumWeightMeasure>23</MaximumWeightMeasure>
      <TotalMaximumWeightMeasure>46</TotalMaximumWeightMeasure>
      <WeightUnitOfMeasurement>KGM</WeightUnitOfMeasurement>
    </WeightAllowance>
  </BaggageAllowance>
</BaggageAllowanceList>

```

Table 11 Baggage Allowance

Origin / Destination list

This section describes the Origin and Destination airport/city pair which sets the context of a passenger journey.

Designation	Repetition	Status	Location	Comments
Origin and Destination section			.../Response/DataLists/OriginDestList/OriginDest	
Destination code	1	M	/DestCode	IATA 3-letters airport/city code of the destination requested
Origin code	1	M	/OriginCode	IATA 3-letters airport/city code of the origin requested
O&D pair	1	M	/OriginDestID	Unique ID to identify the pair of Origin & Destination.
Journey reference ID	0...N	O	/PaxJourneyRefID	Reference of the pax journey - Unique identifier that will be used as reference in the <i>PaxJourneyList</i> node. Always starts with FLT followed by a number Example: FLT1

This example below describes a roundtrip journey from CDG to HEL and from HEL to CDG. As the grammar always follows alphabetic order, the first O&D is identified with FLT1 - CDGHEL and second O&D is identified with FLT2 - HELCDG

```

<OriginDestList>
  <OriginDest>
    <DestCode>CDG</DestCode>
    <OriginCode>HEL</OriginCode>
    <OriginDestID>HELCDG</OriginDestID>
    <PaxJourneyRefID>FLT2</PaxJourneyRefID>
  </OriginDest>
  <OriginDest>
    <DestCode>HEL</DestCode>
    <OriginCode>CDG</OriginCode>
    <OriginDestID>CDGHEL</OriginDestID>
    <PaxJourneyRefID>FLT1</PaxJourneyRefID>
  </OriginDest>
</OriginDestList>

```

Table 12 Origin destination list

Pax List

The section describes all information/data related to a passenger

Designation	Repetition	Status	Location	Comments
PaxList	1...N	M	.../Response/DataLists/PaxList/Pax	Any person (<i>passenger</i>) on board of an aircraft performing a journey
ContactInfoRefID	0...1	O	/ContactInfoRefID	Reference to a set of contact information defined in <i>ContactInfoList</i> node, always starts with CTCPAX followed by a number Example: CTCPAX1
Passenger ID	1	M	/PaxID	Identifies a passenger.
Passenger Reference	0...1	O	/PaxRefID	Reference to a PaxID - Usually used to reference the passenger to whom an infant travelling without seat is associated to.
Passenger Type	0...1	O	/PTC	Type code applying to the Passenger which typically drives pricing (e.g. ADT, CHD, etc...) <i>There is no Date of Birth check when a PTC refers to a specific age (e.g. B15) except on PNR side for CHD, INF, and INS.</i> <i>Please refer to list of supported PTC below.</i>
PaxList	1	M	.../Response/DataLists/PaxList/Pax/Individual	
Passenger Birth Date		O	/Birthdate	The date on which an individual was born.
Passenger First Name	0...1	O	/GivenName	A personal name given to the individual at birth and used before a family name. Also called first name. Example: JOHN.
Passenger Surname	1	M	/Surname	Family name or last name. Example: SMITH. Excludes any potential suffix.
Passenger Name Title	0...1	O	/TitleName	Title such as Mr., Mrs., Miss or Dr. that indicates the gender, profession or marital status of an individual

```

<PaxList>
  <Pax>
    <Individual>
      <Birthdate>2023-12-08</Birthdate>
      <GivenName>TONY</GivenName>
      <IndividualID>PAX11</IndividualID>
      <Surname>SMITH</Surname>
    </Individual>
    <PaxID>PAX11</PaxID>
    <PaxRefID>PAX1</PaxRefID>
    <PTC>INF</PTC>
  </Pax>
  <Pax>
    <ContactInfoRefID>CTCPAX1</ContactInfoRefID>
    <Individual>
      <GivenName>JOHN</GivenName>
      <IndividualID>PAX1</IndividualID>
      <Surname>SMITH</Surname>
      <TitleName>MR</TitleName>
    </Individual>
    <PaxID>PAX1</PaxID>
    <PTC>ADT</PTC>
  </Pax>
</PaxList>

```

Table 13 PaxList

Below is the complete list of the supported Passenger Types in NDC:

Passenger Type Code (PTC)	Description
ADT	Adult
B<NN>	Adult with age restriction - <NN> specify age (e.g B15)
CHD	Child
CMA	Adult with companion
CMP	Companion
DIS	Disabled Passenger
EMI	Emigrant
FFY	Regular passenger
HOF	Head Of Family
IIT	Single with tour included
INF	Infant without seat (travelling on ADT lap)

Passenger Type Code (PTC)	Description
I<NN>	Inclusive Tour Child
INS	Infant
ITF	Inclusive Tour Infant without a seat
ITS	Inclusive Tour Infant with a seat
ITX	Individual Inclusive Tour
JCB	Contract Bulk Adult
JNF	Contract Bulk Infant without a sea
J<NN>	Contract Bulk Child - <NN> specify age (e.g J05)
JNS	Contract Bulk infant with a seat
LBR	Laborer/Worker
LIF	Laborer/Worker Infant
L<NN>	Laborer/Worker Child -<NN> specify age
MED	Patients traveling with medical treatment
MIC	Missionary Child
MIF	Missionary Infant without seat
MIL	Military
MIS	Missionary
OFW	Overseas Filipino Workers
PFS	Cruise
SEA	Seamen
SPS	Spouse
S<NN>	Senior Citizen <NN> specify age
SRC	Senior Citizen
STR	State resident
STU	Student
TUR	Tour guide
U<NN>	Unaccompanied Child <NN> specify age
VFR	Visit Friends/Relatives
YSB	Young Standby

Passenger Type Code (PTC)	Description
YTH	Youth
Not supported by NDC flow	CNN, ITU, LNS, PFA, and TEA

Pax Journey List

This section describes one travel solution (i.e. one bound) for the whole passenger's itinerary, including list of all intermediate flights between origin and destination.

Designation	Repetition	Status	Location	Comments
Pax Journey parameters			.../Response/DataLists/PaxJourneyList/PaxJourney	
Total Effective Flight Time	0...1	O	/Duration	Total segment time including the combined air time and connection times of any legs. Example: PT2H55M.
Reference of the travel solution	1	M	/PaxJourneyID	Identifies the passenger journey - Always start with FLT followed by a number Example: FLT3.
Flight Segment References	1...6	M	/PaxSegmentRefID	Reference of the segment defined in <i>PaxSegmentList</i> node - Always start with SEG followed by a number Example: SEG3.

```

<PaxJourneyList>
  <PaxJourney>
    <Duration>PT2H55M</Duration>
    <PaxJourneyID>FLT3</PaxJourneyID>
    <PaxSegmentRefID>SEG3</PaxSegmentRefID>
  </PaxJourney>
  <PaxJourney>
    <Duration>PT6H30M</Duration>
    <PaxJourneyID>FLT1</PaxJourneyID>
    <PaxSegmentRefID>SEG14</PaxSegmentRefID>
    <PaxSegmentRefID>SEG15</PaxSegmentRefID>
  </PaxJourney>
  <PaxJourney>
    <Duration>PT7H30M</Duration>
    <PaxJourneyID>FLT2</PaxJourneyID>
    <PaxSegmentRefID>SEG25</PaxSegmentRefID>
    <PaxSegmentRefID>SEG26</PaxSegmentRefID>
  </PaxJourney>
  <PaxJourney>
    <Duration>PT3H5M</Duration>
    <PaxJourneyID>FLT4</PaxJourneyID>
    <PaxSegmentRefID>SEG16</PaxSegmentRefID>
  </PaxJourney>
</PaxJourneyList>

```

Table 14 PaxJourneyList

Pax Segment List

This section describes each segment with its associated flight data.

Designation	Repetition	Status	Location	Comments
PaxSegment	1...N	M	.../Response/DataLists/PaxSegmentList/PaxSegment	
Cabin code	0...1	O	/CabinTypeAssociationChoice/SegmentCabinType/CabinTypeCode	Cabin class code for which the seatmap is requested in case of SeatAvailabilityRS.
Cabin name	0...1	O	/CabinTypeAssociationChoice/SegmentCabinType/CabinTypeName	Cabin class name for which the seatmap is requested in case of SeatAvailabilityRS.
DatedMarketingSegmentRefId	1	M	/DatedMarketingSegmentRefId	A reference to a unique identifier of a dated marketing segment used in a message.

Designation	Repetition	Status	Location	Comments
Marketing Booking class code	0...1	O	/MarketingCarrierRBD_Code	Booking class code. It is equivalent to the fare RBD.
Pax Segment ID	1	M	/PaxSegmentID	Reference of the segment.

```

<PaxSegmentList>
  <PaxSegment>
    <CabinTypeAssociationChoice>
      <SegmentCabinType>
        <CabinTypeCode>2</CabinTypeCode>
        <CabinTypeName>Y</CabinTypeName>
      </SegmentCabinType>
    </CabinTypeAssociationChoice>
    <DatedMarketingSegmentRefId>DMS1</DatedMarketingSegmentRefId>
    <MarketingCarrierRBD_Code>D</MarketingCarrierRBD_Code>
    <PaxSegmentID>SEG6</PaxSegmentID>
  </PaxSegment>
</PaxSegmentList>

```

Table 15 PaxSegmentList

Dated Operating Segment List

This section describes the information related to the Dated Operating Segment(s) used between board point and any subsequent off point within the same flight designator - could be one or more legs.

Designation	Repetition	Status	Location	Comments
Operating segment information	1...N	M	.../Response/DataLists/DatedOperatingSegmentList/DatedOperatingSegment	
Operating Carrier Code	1	M	/CarrierDesigCode	Airline Code (2 alphanumeric identifier).
Carrier Name	0...1	O	/CarrierName	Name of the Operating carrier.
Operating Segment Leg ID	0...N	O	/DatedOperatingLegRefID	Reference of the leg defined in the <i>DatedOperatingLegList</i> node, always starts with LEG followed by a number. Example: LEG1.

Designation	Repetition	Status	Location	Comments
Operating Segment ID	1	M	/DatedOperatingSegmentId	Identifies the segment operated by the Operating carrier. Always starts with DOS (DatedOperatingSegment) , followed by a number. Example: DOS15.
Disclosure ID	0...1	O	/DisclosureRefID	Reference of the disclosure defined in the <i>DisclosureList</i> node. Example: DIS1.
Duration	0...1	O	/Duration	Total segment time including the combined air time and connection times of any legs. Example: PT8H15M NB: Duration is not returned in this node in <i>OrderViewRS</i> as information is already returned in <i>PaxJourney</i> node
Operating Carrier Flight number	0...1	O	/OperatingCarrierFlightNumberText	Flight number of the Operating carrier (can be different from the Marketing carrier flight number).
Secure Flight Indicator	0...1	O	/SecureFlightInd	Flag to indicate if the flight is a "secure flight". It is returned only when the value is true (Example: in case of flight to an US airport).

```

<DatedOperatingSegmentList>
  <DatedOperatingSegment>
    <CarrierDesigCode>6X</CarrierDesigCode>
    <CarrierName>Amadeus Six</CarrierName>
    <DatedOperatingLegRefID>LEG16</DatedOperatingLegRefID>
    <DatedOperatingSegmentId>DOS15</DatedOperatingSegmentId>
    <DisclosureRefID>DIS1</DisclosureRefID>
    <Duration>PT8H5M</Duration>
    <OperatingCarrierFlightNumberText>221</OperatingCarrierFlightNumberText>
  </DatedOperatingSegment>
  <SecureFlightInd>true</SecureFlightInd>
</DatedOperatingSegmentList>

```

Table 16 DatedOperatingSegmentList

Dated Marketing Segment List

This section describes the commercial designation under which a Dated Operating Segment can be booked, it can be either the operating carrier itself (when pure prime flight) or another carrier in case of codeshare.

Designation	Repetition	Status	Location	Comments
DatedMarketingSegment	1...N	M	.../Response/DataLists/DatedMarketingSegmentList/DatedMarketingSegment	
Marketing Carrier Code	1	M	/CarrierDesigCode	Airline Code (2 alphanumeric identifier).
CarrierName	0...1	O	/CarrierName	Commercial name of the carrier.
Marketing Segment ID	1	M	/DatedMarketingSegmentId	Unique identifier that will be used as reference in <i>PaxSegmentList</i> node. Always starts with DMS (DatedMarketingSegment) followed by a number Example: DMS15.
Operating Segment ID	1	M	/DatedOperatingSegmentRefId	Reference to <u>DatedOperatingSegmentID</u> defined in <i>DatedOperatingSegmentList</i> node. Always starts with DOS (DatedOperatingSegment) followed by a number. Example: DOS15.
Marketing Carrier Flight number	1	M	/MarketingCarrierFlightNumberText	Flight number of the Marketing carrier (can be different from Operating carrier flight number).
Arrival structure	1	M	.../Response/DataLists/DatedMarketingSegmentList/DatedMarketingSegment/Arrival	
Aircraft scheduled arrival	0...1	O	/AircraftScheduledDateTime	Arrival date & time, in Local time (YYYY-MM-DDTHH:MM:SS).Example: 2024-04-11T05:55:00.
Arrival Airport Code	1	M	/IATA_LocationCode	IATA 3-letters airport/city code .
Arrival Terminal	0...1	O	/TerminalName	Terminal arrival. Not returned if the airport has only one terminal.
Departure structure	1	M	.../Response/DataLists/DatedMarketingSegmentList/DatedMarketingSegment/Dep	

Designation	Repetition	Status	Location	Comments
Aircraft scheduled departure	0...1	O	/AircraftScheduledDate	Departure date & time, in Local time (YYYY-MM-DDTHH:MM:SS). Example: 2024-04-10T19:30:00.
Departure Airport Code	1	M	/IATA_LocationCode	IATA 3-letters airport/city code.
Departure Terminal	0...1	O	/TerminalName	Terminal departure. Not returned if the airport has only one terminal.

```

<DatedMarketingSegmentList>
  <DatedMarketingSegment>
    <Arrival>
      <AircraftScheduledDateTime>2024-04-
11T05:55:00</AircraftScheduledDateTime>
      <IATA_LocationCode>SYD</IATA_LocationCode>
      <TerminalName>2</TerminalName>
    </Arrival>
    <CarrierDesigCode>6X</CarrierDesigCode>
    <CarrierName>AMADEUS SIX</CarrierName>
    <DatedMarketingSegmentId>DMS15</DatedMarketingSegmentId>
    <DatedOperatingSegmentRefId>DOS15</DatedOperatingSegmentRefId>
    <Dep>
      <AircraftScheduledDateTime>2024-04-
10T19:30:00</AircraftScheduledDateTime>
      <IATA_LocationCode>SIN</IATA_LocationCode>
      <TerminalName>1</TerminalName>
    </Dep>
    <MarketingCarrierFlightNumberText>221</MarketingCarrierFlightNumberText>
  </DatedMarketingSegment>
</DatedMarketingSegmentList>

```

Table 17 DatedMarketingSegmentList

Dated Operating Leg List

This section describes the information related to a nonstop operating flight between a departure and an arrival location.

Designation	Repetition	Status	Location	Comments
DatedOperatingLeg	1...N	M	.../Response/DataLists/DatedOperatingLegList/DatedOperatingLeg	
Operating Leg ID	1	M	/DatedOperatingLegID	Reference of the leg - Unique identifier that will be used as reference in the <i>DatedOperatingSegmentList</i> node.

Designation	Repetition	Status	Location	Comments
				Always starts with LEG followed by a number. Example: LEG1.
Equipment Code	0...1	O	/IATA_AircraftType/IATA_AircraftTypeCode	Aircraft type code. Example: 388 (Airbus A380-800).
Arrival structure	1	M	.../Response/DataLists/DatedOperatingLegList/DatedOperatingLeg/Arrival	
Aircraft scheduled arrival	0...1	O	/AircraftScheduledDate Time	Arrival date & time, in local time (YYYY-MM-DDTHH:MM:SS). Example: 2024-03-08T10:18:00.
Arrival Airport/City Code	1	M	/IATA_LocationCode	IATA 3-letters airport/city code.
Arrival Terminal	0...1	O	/TerminalName	Terminal arrival. Not returned in case the airport has only one terminal.
Departure structure	1	M	.../Response/DataLists/DatedOperatingLegList/DatedOperatingLeg/Dep	
Aircraft scheduled departure	0...1	O	/AircraftScheduledDate Time	Arrival date & time, in local time (YYYY-MM-DDTHH:MM:SS). Example: 2024-03-08T10:10:00.
Departure Airport/City Code	1	M	/IATA_LocationCode	IATA 3-letters airport/city code.
Departure Terminal	0...1	O	/TerminalName	Terminal departure. Not returned in case the airport has only one terminal.


```

<DatedOperatingLegList>
  <DatedOperatingLeg>
    <Arrival>
      <AircraftScheduledDateTime>2024-03-
08T10:18:00</AircraftScheduledDateTime>
      <IATA_LocationCode>SYD</IATA_LocationCode>
      <TerminalName>2</TerminalName>
    </Arrival>
    <DatedOperatingLegID>LEG1</DatedOperatingLegID>
    <Dep>
      <AircraftScheduledDateTime>2024-03-
08T10:10:00</AircraftScheduledDateTime>
      <IATA_LocationCode>SIN</IATA_LocationCode>
      <TerminalName>1</TerminalName>
    </Dep>
    <IATA_AircraftType>
      <IATA_AircraftTypeCode>388</IATA_AircraftTypeCode>
    </IATA_AircraftType>
  </DatedOperatingLeg>
</DatedOperatingLegList>

```

Table 18 DatedOperatingLegList

Price Class List

This section describes the fare benefits applied on the selected order when creating, retrieving or updating an order.

Information is retrieved from static file.

Designation	Repetition	Status	Location	Comments
Price Class parameters			.../Response/DataLists/PriceClassList/PriceClass	
Fare family reference	1	M	/PriceClassID	Unique ID that identifies the fare family.
Fare family name	1	M	/Name	Fare family name.
Fare family code	0...1	O	/Code	Fare family code.
Fare family description	0...N	O	/Desc/DescText	Describe the fare family . Before the -: Type of description (example: "short conditions of priority check-in at the airport"). After the -: Description corresponding (example : "Allowed").

```

<PriceClassList>
  <PriceClass>
    <Code>FF1</Code>
    <Desc>
      <DescText>Short cancellation or refund conditions if no show at
first flight.- USD 200</DescText>
    </Desc>
    <Desc>
      <DescText>Short conditions regarding carry-on baggage allowance
details. - 1 piece Up to 7kg each. Sum of length, width and height of each
piece should not exceed 115cm. Carry-on baggage allowance will differ for
flights to and from the USA.</DescText>
    </Desc>
    <Desc>
      <DescText>Short loyalty or frequent flyer program conditions with
data related to miles or points accrual. - 100</DescText>
    </Desc>
    <Desc>
      <DescText>Short loyalty or frequent flyer program conditions with
data related to upgrade conditions. - Allowed</DescText>
    </Desc>
    <Desc>
      <DescText>Short conditions regarding seat selection booking. -
Complimentary (Except for Extra Legroom Seats)</DescText>
    </Desc>
    <Name>Premium Economy Standard</Name>
    <PriceClassID>FFM1</PriceClassID>
  </PriceClass>
</PriceClassList>

```

Table 19 PriceClassList

Disclosure List

This section is used to provide the full name of the exact operating carrier that is participating to the journey in accordance with the US mandate:

Designation	Repetition	Status	Location	Comments
Disclosure parameters			IATA_OrderViewRS/Response/DataLists/DisclosureList/Disclosure	
Disclosure description	0...N	O	/Desc/DescText	Full name of the exact operating carrier taken from DEI127 (Data Element Identifier from SSIM message).
Disclosure reference	1	M	/DisclosureID	Unique Key that identifies the disclosure, always start with DIS .

```

<DisclosureList>
  <Disclosure>
    <Desc>
      <DescText>AIRLINE X DBA ABC EXPRESS</DescText>
    </Desc>
    <DisclosureID>DIS1</DisclosureID>
  </Disclosure>
  <Disclosure>
    <Desc>
      <DescText>AIRLINE ABC FOR AIRLINE XYZ</DescText>
    </Desc>
    <DisclosureID>DIS2</DisclosureID>
  </Disclosure>
</DisclosureList>

```

Table 20 DisclosureList

Penalty List

This section describes information related to penalty that may apply when performing a change to your order.

This optional list returns the total amount of penalties that applies further a change done (OrderReshopRS & OrderViewRS).

Designation	Repetition	Status	Location	Comments
Penalty structure			.../Response/DataLists/PenaltyList/Penalty	
Penalty ID	1	M	/PenaltyID	Unique ID of Penalty.
Total amount	1	M	/Price/TotalAmount	Total amount of the penalty.
Total amount currency	1	M	/Price/TotalAmount/@CurCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.
Total tax amount	0...1	O	/Price/TaxSummary/TotalTaxAmount	Total amount of the taxes applicable for the penalty. (if applicable)
Total tax amount currency	0...1	O	/Price/TaxSummary/TotalTaxAmount/@CurCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.
OrderReshop Mode	1	M	/TypeCode	Change in Exchange mode. Cancellation in Cancellation mode.

```

<PenaltyList>
  <Penalty>
    <PenaltyID>PEN1</PenaltyID>
    <Price>
      <TaxSummary>
        <TotalTaxAmount CurCode="USD">5.42</TotalTaxAmount>
      </TaxSummary>
      <TotalAmount CurCode="USD">25.36</TotalAmount>
    </Price>
    <TypeCode>Change</TypeCode>
  </Penalty>
  <Penalty>
    <PenaltyID>PEN2</PenaltyID>
    <Price>
      <TaxSummary>
        <TotalTaxAmount CurCode="USD">6.35</TotalTaxAmount>
      </TaxSummary>
      <TotalAmount CurCode="USD">72.65</TotalAmount>
    </Price>
    <TypeCode>Change</TypeCode>
  </Penalty>
</PenaltyList>

```

Table 21 PenaltyList in exchange mode

```

<PenaltyList>
  <Penalty>
    <PenaltyID>PEN1</PenaltyID>
    <Price>
      <TaxSummary>
        <TotalTaxAmount CurCode="USD">5.42</TotalTaxAmount>
      </TaxSummary>
      <TotalAmount CurCode="USD">25.36</TotalAmount>
    </Price>
    <TypeCode>Cancellation</TypeCode>
  </Penalty>
  <Penalty>
    <PenaltyID>PEN2</PenaltyID>
    <Price>
      <TaxSummary>
        <TotalTaxAmount CurCode="USD">6.35</TotalTaxAmount>
      </TaxSummary>
      <TotalAmount CurCode="USD">72.65</TotalAmount>
    </Price>
    <TypeCode>Cancellation</TypeCode>
  </Penalty>
</PenaltyList>

```

Table 22 PenaltyList in refund mode

Order

This **mandatory** item contains the information of the existing order that is being modified.

Designation	Repetition	Status	Location	Comments
Order section			IATA_OrderReshopRS/Response/Order	
OrderID	1	M	/Order/OrderID	Id of the order. Has to be 13 characters long.
OwnerCode	1	M	/Order/OwnerCode	Indicates the airline owner of the order (airline code).
<pre> <Order> <OrderID>6X172A1B2C300</OrderID> <OwnerCode>6X</OwnerCode> </Order> </pre>				

Table 23 Order part

Reshop Results

Depending on the use case, **Offer information** is returned in a different way:

- In case of OrderReshop transaction, reshopping offers are returned in ReshopResults/ReshopOffers/**Offer**.

ReshopOffers

Designation	Repetition	Status	Location	Comments
Offer structure			IATA_OrderReshopRS/Response/ReshopResults/ReshopOffers/Offer	
Offer ID	1	M	/Offer/OfferID	Contains Offer ID. In case of cancellation flow: <ul style="list-style-type: none"> • If refund eligibility : OrderID-REFUND. • If void eligibility : OrderID-VOID.
Owner Code	1	M	/Offer/Owner Code	Owner of the offer.
Journey Overview structure			/Offer/JourneyOverview	
Fare Family Code	1	M	/JourneyOverview/PriceClassesRefID	Fare Family applied.

Designation	Repetition	Status	Location	Comments
Pax Journey reference			/JourneyOverview/JourneyPriceClass/PaxJourneyRefID	Reference of the bound.
Baggage Association			/Offer/BaggageAssociations	
Baggage Allowance reference	1...N	M**	/BaggageAssociations/BaggageAllowanceRefID	Reference(s) of the Baggage Allowance displayed on the DataList.
Segment References	1...N	O	/BaggageAssociations/OfferFlightAssociations/PaxSegmentReferences/PaxSegmentRefID	Reference of the Segments associated.
Passengers References	1...N	M**	/BaggageAssociations/PaxRefID	References of the Passengers associated.
DescText	1	M	Desc/DescText	In case of cancellation flow: It returns if the transaction is eligible for a refund or a void: <ul style="list-style-type: none"> • If refund eligibility : REFUND. • If void eligibility : VOID.

Delete Order Item

This section represents the **air offer items** proposed to be deleted in the order, this section is inside Offer section.

Designation	Repetition	Status	Location	Comments
Delete order item structure			IATA_OrderReshopRS/Response/ReshopResults/ReshopOffers/Offer/DeleteOrderItem	This element is repeatable. There is one order item: <ul style="list-style-type: none"> • per service per passenger. • per air element for all the passengers.
Existing OrderItemRef ID	1	M	/DeleteOrderItem/ExistingOrderItem/OrderItemRefID	Unique ID of the order item. Example: 6X172QCCN3H00_AIR-1.

Designation	Repetition	Status	Location	Comments
OfferItemID	1	M	/DeleteOrderItem/OfferItemID	Unique ID of the offer. Examples: 6X172QCCN3H00-REFUND-1.
PriceDifferential section			/DeleteOrderItem/PriceDifferential	
DifferentialTypeCode	1	M	/PriceDifferential/DifferentialTypeCode	In case of cancellation flow: <ul style="list-style-type: none"> • If void eligibility : Void. • If refund eligibility : Refund. • If exchange eligibility : Reusable.
DiffPrice	1	M	/PriceDifferential/DiffPrice	In case of cancellation flow, it is only returned in case of Refund.
FareDetail	1...N	M	/DiffPrice/FareDetail	Amounts are returned at FareDetail level. That means that there is one FareDetail per passenger.
PaxRefID	1...N	M	/DiffPrice/FareDetail/PaxRefID	Reference to the passenger linked to the offer item to be deleted.
PenaltyRefID	1...N	O	/DiffPrice/FareDetail/PenaltyRefID	Reference to the penalty linked to the offer item to be deleted, if any.
Price	1	M	/DiffPrice/FareDetail/Price	
DueByAirlineAmount	1	M	/DiffPrice/FareDetail/Price/DueByAirlineAmount	It is only used in case of a full order cancellation: This is the amount to be refunded to the passenger.
NewPrice			/PriceDifferential/NewPrice	
FareDetail	1	M	/NewPrice/FareDetail	
PaxRefID	1...N	M	/NewPrice/FareDetail/PaxRefID	Reference to the passenger linked to the offer item
Price	1	M	/NewPrice/FareDetail/Price	
Total Amount	1	M	/NewPrice/FareDetail/Price/TotalAmount	It is only used in case of a full order cancellation:

Designation	Repetition	Status	Location	Comments
				This is hardcoded to 0 to be IATA compliant, as there is no new pricing in case of Refund.
OldPrice	1	M	/PriceDifferential/OldPrice	This is the price of the original sale.
FareDetail	1...N	M	/OldPrice/FareDetail	
PaxRefID	1...N	M	/OldPrice/FareDetail/PaxRefID	Reference to the passenger linked to the offer item to be deleted.
Price	1	M	/OldPrice/FareDetail/Price	
BaseAmount	1	M	/OldPrice/FareDetail/Price/BaseAmount	
TaxSummary	1...N	O	/OldPrice/FareDetail/Price/TaxSummary	
Tax	1...N	O	TaxSummary/Tax	
Amount	1	M	TaxSummary/Tax/Amount	
TaxCode	1	M	TaxSummary/Tax/TaxCode	
AddTaxCode	1	O	TaxSummary/Tax/AddTaxCode	
Refund indicator	1	M	TaxSummary/Tax/RefundIndicator	In case of refund flow, the Refund indicator is returned to determine whether the tax will be refunded or not.
TotalTaxAmount	1	O	TaxSummary/TotalTaxAmount	

Cancel Restrictions and Cancellation Flow

This section describes the cancel conditions/restrictions related to an offer item or an order item (REFUND CAT 16/33).

It corresponds to a set of qualifying conditions, rules and restrictions that are related to a constrained priced grouping of services for a cancel action.

Path for OrderReshopRS:

IATA_OrderReshopRS/Response/ReshopResults/RepricedOffer/RepricedOfferItem/FareDetail/FareComponent/CancelRestrictions.

Designation	Repetition	Status	Location	Comments
CancelRestrictions Parameters	1	O	.../FareDetail/FareComponent/CancelRestrictions	
AllowedModificationInd	1	O	/AllowedModificationInd	If returns TRUE, indicates that refund is allowed. If FALSE, no refund is allowed. The condition is then explained by the other attributes.
DescText	1	O	/DescText	Describes the restriction. Example : "Refund permitted before departure when no show".
JourneyStageCode	1	O	/JourneyStageCode	Describes the stage of the journey for which the restriction applies. Possible values are: " Prior To Departure ", " No Show " or " After Departure ". "No Show" covers both before and after departure no show.
Restriction Refund Parameters	1	O	.../FareDetail/FareComponent/CancelRestrictions/Fee	Returned only if AllowedModificationInd returned as true.
Amount	1	M	/Amount	Amount of the penalty corresponding to the specific restriction.
Amount currency	1	M	/Amount/@CurCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.
Maximum amount	1	O	/MaximumAmount	Stores the maximum refund amount which will be applied when a variable refund amount is effective.
Maximum amount currency	1	O	/MaximumAmount/@CurCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.
Minimum amount	1	O	/MinimumAmount	Stores a minimum refund amount which will be applied when a variable refund amount is effective.
Minimum amount currency	1	O	/MinimumAmount/@CurCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.

```

<CancelRestrictions>
  <AllowedModificationInd>true</AllowedModificationInd>
  <DescText>Cancellations before departure are permitted</DescText>
  <Fee>
    <Amount CurCode="COP">1000</Amount>
    <MaximumAmount CurCode="COP">1000</MaximumAmount>
    <MinimumAmount CurCode="COP">0</MinimumAmount>
  </Fee>
  <JourneyStageCode>Before Departure</JourneyStageCode>
</CancelRestrictions>

```

Table 24 Cancellation possible with restrictions for an order or an offer item

```

<CancelRestrictions>
  <AllowedModificationInd>>false</AllowedModificationInd>
  <DescText>Cancel not permitted after departure</DescText>
  <JourneyStageCode>After Departure</JourneyStageCode>
</CancelRestrictions>

```

Table 25 No cancellation possible for an order or an offer item

Change Restrictions

This section describes the conditions/restrictions to change an offer item or an order item (REVALIDATION/REISSUE CAT 16/31).

These are a set of qualifying conditions, rules and restrictions that are related to a constrained priced grouping of services for a change action, returned from the minirules.

Path for OrderReshopRS:

IATA_OrderReshopRS/Response/ReshopResults/RepricedOffer/RepricedOfferItem/FareDetail/FareComponent/ChangeRestrictions.

Designation	Repetition	Status	Location	Comments
ChangeRestrictions Parameters	1	O	.../ChangeRestrictions	
AllowedModificationInd	0...1	O	/AllowedModificationInd	If returns TRUE, indicates that changes are allowed. If FALSE, no change is allowed. The condition is then explained by the other attributes.
DescText	0...1	O	/DescText	Describes the restriction. Example: "Reissue permitted before departure when no show".

Designation	Repetition	Status	Location	Comments
JourneyStage Code	0...1	O	/JourneyStageCode	Describes the stage of the journey for which the restriction applies. Possible values are: " Prior To Departure ", " No Show " or " After Departure ". "No Show" covers both before and after departure no show.
Change restriction fee parameters	0...1	O	.../Change Restriction s/Fee	Returned only if AllowedModificationInd returned as true.
Amount	1	M	/Amount	Amount of the penalty corresponding to the specific restriction.
Amount currency	1	M	/Amount/@CurCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.
Maximum amount	0...1	O	/MaximumAmount	Indicates a maximum fee amount which will be charged when a variable fee amount is applicable .
Maximum amount currency	0...1	O	/MaximumAmount/@CurCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.
Minimum amount	0...1	O	/MinimumAmount	Indicates a minimum fee amount which will be charged when a variable fee amount is applicable .
Minimum amount currency	0...1	O	/MinimumAmount/@CurCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.

```

<ChangeRestrictions>
  <AllowedModificationInd>false</AllowedModificationInd>
  <DescText>Changes not permitted after Departure</DescText>
  <JourneyStageCode>After Departure</JourneyStageCode>
</ChangeRestrictions>

```

Table 26 No changes possibles for an order or an offer item

```

<ChangeRestrictions>
  <AllowedModificationInd>true</AllowedModificationInd>
  <DescText>Change permitted before departure</DescText>
  <Fee>
    <Amount CurCode="COP">1000</Amount>
    <MaximumAmount CurCode="COP">1000</MaximumAmount>
    <MinimumAmount CurCode="COP">100</MinimumAmount>
  </Fee>
  <JourneyStageCode>Before Departure</JourneyStageCode>
</ChangeRestrictions>

```

Table 27 Changes possibles with restrictions for an order or an offer item

Added Offer item

This section represents the **air offer items** proposed to be added in the order, this section is inside Offer section.

Designation	Repetition	Status	Location	Comments
Added offer item structure			IATA_OrderReshopRS/Response/ReshopResults/ReshopOffers/Offer/AddedOfferItem	
Mandatory indicator	1	M	/AddedOfferItem/MandatoryInd	Always true because the offer item is an air item , it can't be removed of the offer.
OfferItemID	1	M	/AddedOfferItem/OfferItemID	Unique ID of the offer item.
Penalty references	1	O	/AddedOfferItem/PenaltyRefID	Reference to the total amount penalty in PenaltyList.
Services structure			/AddedOfferItem/Service	
Pax Journey references	1...N	M	/AddedOfferItem/Service/OfferServiceAssociation/PaxJourneyRef/PaxJourneyRefID	Reference of the bounds of the offer.
Pax References	1...N	M	/AddedOfferItem/Service/PaxRefID	References of the Pax.
Service ID	1	M	/AddedOfferItem/Service/ServiceID	Always 1 .

Price section in case of change of unpaid Order

This section is under **added offer item** in the case of **unpaid order exchange only**.

Designation	Repetition	Status	Location	Comments
Price and Fare details structure			IATA_OrderReshopRS/Response/ReshopResults/ReshopOffers/Offer/AddedOfferItem/ReshopPrice/PriceAndFareDetails	
Price			PriceAndFareDetails/Price	
Base Amount	1	O	/Price/BaseAmount	Base amount (without taxes) of the offer item.
Base Amount currency	1	O	/Price/BaseAmount/@CurCode	Currency of the amount.
Total Tax Amount	1	O	/Price/TaxSummary/TotalTaxAmount	Total Tax Amount of the offer item.
Total Tax Amount currency	1	O	/Price/TaxSummary/TotalTaxAmount/@CurCode	Currency of the amount.
Total Amount	1	M	/Price/TotalAmount	Total Amount of the offer item.
Tax Amount	1	O	/Price/TaxSummary/Tax/Amount	Amount of the tax.
Tax Currency	1	O	/Price/TaxSummary/Tax/Amount/@CurCode	Currency of the tax amount.
Tax nature code	1	O	/Price/TaxSummary/Tax/AddlTaxCode	Indicates the tax nature code. Example: US, FR.
Tax code	1	O	/Price/TaxSummary/Tax/TaxCode	Indicates the tax ticket code. Example: AE, GB.
Fare Details structure One fare details structure per PTC			/PriceAndFareDetails/FareDetail	
Account code	1	O	/FareDetail/AccountCode	Account code for corporate fare
Pax references	1...N	M	/FareDetail/PaxRefID	Pax reference
Total fare amount	1	M	/FareDetail/Price/TotalAmount	Total price amount of the referenced passenger
Total fare currency	1	M	/FareDetail/Price/TotalAmount/@CurCode	Currency of the amount
Base fare amount	1	M	/FareDetail/Price/BaseAmount	The total amount of the base fare of the referenced passenger

Designation	Repetition	Status	Location	Comments
Base fare currency	1	M	/FareDetail/Price/BaseAmount/@CurCode	Currency of the amount
Total taxes amount	1	M	/FareDetail/Price/TaxSummary/TotalTaxAmount	The total amount of the taxes of the referenced passenger
Total taxes currency	1	O	/FareDetail/Price/TaxSummary/TotalTaxAmount/@CurCode	Currency of the amount
Tax amount	1...N	M	/FareDetail/Price/TaxSummary/Tax/Amount	The amount of the single tax
Tax Currency	1...N	O	/FareDetail/Price/TaxSummary/Tax/Amount/@CurCode	Currency of the amount
Tax nature code	0...1	O	/FareDetail/Price/TaxSummary/Tax/AddlTaxCode	Indicates the tax nature, eg. US, FR
Tax code	1	O	/FareDetail/Price/TaxSummary/Tax/TaxCode	Indicates the tax ticket code, eg. AE, GB
Discount structure			/FareDetail/Price/Discount	
Pre-discounted amount	1	M	/Discount/PreDiscountedAmount	The Original Price discount is applied to.
Pre-discounted amount currency	1	M	/Discount/PreDiscountedAmount/@CurCode	Reminder of the unique currency.
Description	1	O	/Discount/DescText	Default Reason for discount (if not returned by AAM). "UNKNOWN" is returned if AAM does not return any reason for discount.
Fare component structure			/FareDetail/FareComponent	One fare component structure per passenger type and segment.
Fare Basis Code	1	O	/FareComponent/FareBasisCode	Fare Basis Code.
Category of the fares	1	O	/FareComponent/NegotiatedCode	70J = Published Fares. 758 = Privates fares. 749 = Negotiated fares.

Designation	Repetition	Status	Location	Comments
				70G = Negotiated corporate fares. 70M = Private corporate fares. following PADIS codeset 9910.
RBD	1	M	/FareComponent/RBD/RBD_Code	RBD of the segment.
Cabin type name	1	M	/FareComponent/CabinType/CabinTypeName	Cabin type name of the segment. Note: When the segment is flown, the cabin cannot be returned.
Cabin type code	1	M	/FareComponent/CabinType/CabinTypeCode	Cabin type code of the segment. Note: When the segment is flown, the cabin cannot be returned.
Fare Family References	1	M	/FareComponent/PriceClassRefID	Reference to the relative fare family.
Segment References	1	M	/FareComponent/PaxSegmentRefID	Reference to the relative flight segment.

Reissue amounts in case of change of paid Order (OrderReshop response)

This section is under added offer item in the case of paid order exchange only.

Designation	Repetition	Status	Location	Comments
Exchange amounts information			IATA_OrderReshopRS/Response/ReshopResults/ReshopOffers/Offer/AddedOfferItem/ReshopPrice/PriceDifferential	
DifferentialTypeCode	1	M	/PriceDifferential/DifferentialTypeCode	Indicates the type of action, possible values are: <ul style="list-style-type: none"> • AdCol • AddColAndRefund • Refund • EvenExchange
Exchange balances information			/PriceDifferential/DiffPrice	
PaxRefID	0...N	M	/DiffPrice/FareDetail/PaxRefID	Reference to the Pax.
PenaltyRefID	1	O	/DiffPrice/FareDetail/PenaltyRefID	Available only in case of penalty.
BaseAmount	1	M	/DiffPrice/FareDetail/Price/BaseAmount/	Balance equivalent base fare amount per PTC.

Designation	Repetition	Status	Location	Comments
BaseAmount CurCode	1	M	/DiffPrice/FareDetail/Price/BaseAmount/@CurCode	Currency code. Example: EUR.
TotalAmount	1	M	/DiffPrice/FareDetail/Price/TotalAmount/	Balance total amount per PTC.
TotalAmount CurCode	1	M	/DiffPrice/FareDetail/Price/TotalAmount/@CurCode	Currency code. Example: EUR.
TotalTaxAmount	1	M	/DiffPrice/FareDetail/Price/TaxSummary/TotalTaxAmount	Balance total tax amount per PTC.
TotalTaxAmount CurCode	1	M	/DiffPrice/FareDetail/Price/TaxSummary/TotalTaxAmount/@CurCode	Currency code. Example: EUR.
DueByAirlineAmount	1	M	/DiffPrice/Price/DueByAirlineAmount	Residual value amount (difference between new offer and previous one + the penalty).
DueByAirlineAmount currency	1	M	/DiffPrice/Price/DueByAirlineAmount/@CurCode	Currency code. Example: EUR.
DueToAirlineAmount	1	M	/DiffPrice/Price/DueToAirlineAmount	Additional Collection Amount (difference between new offer and previous one + the penalty).
DueToAirlineAmount currency	1	M	/DiffPrice/Price/DueToAirlineAmount/@CurCode	Currency code. Example: EUR.
TotalAmount	1	M	/DiffPrice/Price/TotalAmount	Total price of the difference between new offer and previous one.
TotalAmount currency	1	M	/DiffPrice/Price/TotalAmount/@CurCode	Currency code. Example: EUR.
New Price Info			/PriceDifferential/NewPrice	
CabinTypeCode	1	M	/NewPrice/FareDetail/FareComponent/CabinType/CabinTypeCode	Cabin Type Code as defined by ATSB codeset 9873.
FareBasisCode	1	M	/NewPrice/FareDetail/FareComponent/FareBasisCode	Fare bases code.
Types of Fares	1	M	/NewPrice/FareDetail/FareComponent/NegotiatedCode	70J = Published Fares. 758 = Privates fares. 749 = Negotiated fares. 70G = Negotiated

Designation	Repetition	Status	Location	Comments
				corporate fares. 70M = Private corporate fares. following PADIS codeset 9910.
PaxSegmentRefID	1	M	/NewPrice/FareDetail/FareComponent/PaxSegmentRefID	Reference to the flight.
PriceClassRefID	1	M	/NewPrice/FareDetail/FareComponent/PriceClassRefID	Reference to the price class.
RBD_Code	1	M	/NewPrice/FareDetail/FareComponent/RBD/RBD_Code	RBD code.
PaxRefID	1	M	/NewPrice/FareDetail/PaxRefID	Pax reference Id.
BaseAmount	1	M	/NewPrice/FareDetail/Price/BaseAmount	New base amount per PTC.
BaseAmountCurCode	1	M	/NewPrice/FareDetail/Price/BaseAmount/@CurCode	Currency code. Example: EUR.
TotalTaxAmount	1	M	/NewPrice/FareDetail/Price/TaxSummary/TotalTaxAmount	New total tax amount per PTC.
TotalTaxAmountCurCode	1	M	/NewPrice/FareDetail/Price/TaxSummary/TotalTaxAmount/@CurCode	Currency code. Example: EUR.
TotalAmount	1	M	/NewPrice/FareDetail/Price/TotalAmount/	New total amount per PTC.
TotalAmountCurCode	1	M	/NewPrice/FareDetail/Price/TotalAmount/@CurCode	Currency code. Example: EUR.
BaseAmount	1	M	/NewPrice/Price/BaseAmount	New total base fare amount.
BaseAmountCurCode	1	M	/NewPrice/Price/BaseAmount/@CurCode	Currency code. Example: EUR.
TotalTaxAmount	1	M	/NewPrice/Price/TaxSummary/TotalTaxAmount	New total tax amount.
TotalTaxAmountCurCode	1	M	/NewPrice/Price/TaxSummary/TotalTaxAmount/@CurCode	Currency code. Example: EUR.
TotalAmount	1	M	/NewPrice/Price/TotalAmount	New total amount.
TotalAmountCurCode	1	M	/NewPrice/Price/TotalAmount/@CurCode	Currency code. Example: EUR.
Original price info			/PriceDifferential/OldPrice	

Designation	Repetition	Status	Location	Comments
BaseAmount	1	M	/OldPrice/Price/BaseAmount	Old total base amount.
BaseAmount CurCode	1	M	/OldPrice/Price/BaseAmount/@CurCode	Currency code.
TotalTaxAmount	1	M	/OldPrice/Price/TaxSummary/TotalTaxAmount	Old total taxes amount.
TotalTaxAmount CurCode	1	M	/OldPrice/Price/TaxSummary/TotalTaxAmount/@CurCode	Currency code.
TotalAmount	1	M	/OldPrice/Price/TotalAmount	Old total amount.
TotalAmount CurCode	1	M	/OldPrice/Price/TotalAmount/@CurCode	Currency code. Example: EUR.

Warning

This section describes information related to Warning that can be returned in response of NDC messages.

Designation	Repetition	Status	Location	Comments
Warning structure	1...N	O	.../Response/Warning	
IATA Warning Code	0...1	O	/Code	Field Code is used to convey the IATA code of the warning.
Warning Description	0...1	O	/DescText	Warning description. In case a non-IATA Warning is returned, this field includes a concatenation of the non-IATA Warning Code and the non-IATA Warning message with "-" as separator. Example: 600 - NOT ALL CHARGEABLE SEATS HAVE BEEN PRICED.
Language Code	1	M	/LangCode	Language code associated with the warning response.
TagText	0...1	O	/TagText	Identifies the tag/XPath which relates to the provided Warning.
TypeCode	0...1	O	/TypeCode	Uses a bilaterally agreed set of values to indicate the warning type.

```

<Warning>
  <Code>710</Code>
  <DescText>13555 - Cabin varies over legs.</DescText>
  <LangCode>EN</LangCode>
  <TypeCode>W</TypeCode>
</Warning>

```

Table 28 Example of a non IATA warning

Error

If a blocking error occurred during the process, the Error Structure is returned and filled.

Designation	Repetition	Status	Location	Comments
Error structure	1...N	M	.../Error	
Code	0...1	O	/Code	Error code.
DescText	0...1	O	/DescText	Free text description of the provided error.
LangCode	1	M	/LangCode	The two letters ISO language code associated with the error response.
TypeCode	1	M	/TypeCode	E - Error with impact on flow execution. W - Warning with no impact on flow execution. F - Fatal error that causes flow termination.

```

<Error>
  <Code>911</Code>
  <DescText>UNABLE TO RETRIEVE OFFER</DescText>
  <LangCode>EN</LangCode>
  <TypeCode>E</TypeCode>
</Error>

```

Table 29 Error structure

Non-exhaustive list of errors supported

OrderReshop	
Error Code	Error Description
368	ATC REFUND NOT AUTHORIZED
911	UNABLE TO PROCESS SHOPPING: NO FARE FOUND FOR REQUESTED ITINERARY

911	UNABLE TO PROCESS RESHOP - INELIGIBLE FOR REQUESTED ACTION
911	INVALID COUPON STATUS FOR TICKET UPDATE
911	UNABLE TO RETRIEVE PNR: NO MATCH FOR RECORD LOCATOR
911	TICKET IS NOT ELIGIBLE FOR EXCHANGE
911	UNABLE TO RETRIEVE OFFER
368	NOT AUTHORIZED
912	INVALID INPUT DATA
30	UNABLE TO PROCESS REFUND - PROCESS MANUALLY
911	UNABLE TO PROCESS SHOPPING: NO ITINERARY FOUND FOR REQUESTED SEGMENT
911	CHECK NUMBER OF ITEMS IN LIST
30	INVALID REFUND AMOUNT PLEASE IGNORE AND PROCESS MANUALLY
913	UNABLE TO RETRIEVE PNR: NO MATCH FOR RECORD LOCATOR
911	REFUND PROCESS FAILED

Version

This section describes the IATA payload standard attributes providing some ID that identified a transaction as well as the IATA NDC version used.

Designation	Repetition	Status	Location	Comments
Correlation ID	0...1	O	.../PayloadAttributes/ CorrelationID	A unique alphanumeric ID to identify the transaction. Mandatory for end-to-end correlation of log messages with the corresponding Web service message transaction.
Message version	0...1	O	.../PayloadAttributes/ VersionNumber	Specify the NDC Schema Version to which the message conforms. For all IATA versioned messages, the version of the message is indicated by a decimal value.

```
<PayloadAttributes>  
  <CorrelationID>0123456789#ABCD</CorrelationID>  
  <VersionNumber>21.3</VersionNumber>  
</PayloadAttributes>
```

Table 30 PayloadAttributes

Examples

Use case 1: Cancellation of a paid order - refund / void

The OrderReshop step provides two important pieces of information, in the OrderReshop response:

- It allows to know if the transaction is eligible for a void or for a refund.
- In case the transaction is eligible for a refund, it provide the refund quotes:
 - the old price of the air OrderItem with the split between base amount, taxes and total amount. The information is provided at FareDetails level (that corresponds to ticket level)
 - the new price part is hardcoded to zero, as there is no new price for a refund (it is to be IATA compliant)
 - the diff price provides the amount that is refunded to the passenger, at FareDetails level (per ticket). In this part, the amount of the penalty that may apply is returned
- In case of void, Offer Item contains OrderID-VOID

The seller needs to enter the OrderID he wants to cancel.

```

<IATA_OrderReshopRQ>
  <DistributionChain>
    <DistributionChainLink>
      <Ordinal>1</Ordinal>
      <OrgRole>Seller</OrgRole>
      <ParticipatingOrg>
        <Name>Seller</Name>
        <OrgID>12345678</OrgID>
      </ParticipatingOrg>
    </DistributionChainLink>
    <DistributionChainLink>
      <Ordinal>2</Ordinal>
      <OrgRole>Carrier</OrgRole>
      <ParticipatingOrg>
        <OrgID>6X</OrgID>
      </ParticipatingOrg>
    </DistributionChainLink>
  </DistributionChain>
  <PayloadAttributes>
    <VersionNumber>21.3</VersionNumber>
  </PayloadAttributes>
  <POS>
    <Country>
      <CountryCode>FR</CountryCode>
    </Country>
  </POS>
  <Request>
    <OrderRefID>6X172Q6YRR500</OrderRefID>
    <UpdateOrder>
      <CancelOrderRef>
        <OrderRefID>6X172Q6YRR500</OrderRefID>
      </CancelOrderRef>
    </UpdateOrder>
  </Request>
</IATA_OrderReshopRQ>

```

Table 31 OrderReshopRQ - cancellation of a paid order - refund

Refund Response

Note that for the moment, there is one **OrderItem** for all the pax sharing the same **PTC**. So the prices are returned at FareDetail level to be able to have it per pax and to have the link with the ticket numbers.

In the response, the seller can see if the transaction is eligible to a void or a refund, refund here: **<DescText>REFUND</DescText>**. He can also see the refund quotes in case of refund.

```

<IATA_OrderReshopRS>
  <Response>
    <DataLists>
      <PaxList>
        <Pax>
          <Individual>
            <Birthdate>1986-12-08</Birthdate>
            <GivenName>BRUCE</GivenName>
            <IndividualID>PAX2</IndividualID>
            <Surname>WAYNE</Surname>
            <TitleName>MR</TitleName>
          </Individual>
          <PaxID>PAX2</PaxID>
          <PTC>ADT</PTC>
        </Pax>
      </PaxList>
      <PenaltyList>
        <Penalty>
          <PenaltyID>PEN1</PenaltyID>
          <Price>
            <TotalAmount CurCode="AED">490</TotalAmount>
          </Price>
          <TypeCode>Cancellation</TypeCode>
        </Penalty>
      </PenaltyList>
    </DataLists>
    <Order>
      <OrderID>6X172Q6YRR500</OrderID>
      <OwnerCode>6X</OwnerCode>
    </Order>
    <ReshopResults>
      <ReshopOffers>
        <Offer>
          <DeleteOrderItem>
            <ExistingOrderItem>
              <OrderItemRefID>6X172Q6YRR500_AIR-
1</OrderItemRefID>
              </ExistingOrderItem>
              <OfferItemID>6X172Q6YRR500-REFUND-1</OfferItemID>
              <PriceDifferential>
                <DifferentialTypeCode>Refund</DifferentialTypeCode>
                <DiffPrice>
                  <FareDetail>
                    <PaxRefID>PAX2</PaxRefID>
                    <PenaltyRefID>PEN1</PenaltyRefID>
                    <Price>
                      <DueByAirlineAmount
CurCode="AED">1985</DueByAirlineAmount>
                    </Price>
                  </FareDetail>
                </DiffPrice>
                <NewPrice>

```



```

        <FareDetail>
          <PaxRefID>PAX2</PaxRefID>
          <Price>
            <TotalAmount>
CurCode="AED">0</TotalAmount>
          </Price>
        </FareDetail>
      </NewPrice>
      <OldPrice>
        <FareDetail>
          <PaxRefID>PAX2</PaxRefID>
          <Price>
            <BaseAmount>
CurCode="AED">1510</BaseAmount>
          <TaxSummary>
            <Tax>
              <Amount>
CurCode="AED">400</Amount>
            <RefundInd>>true</RefundInd>
            <TaxCode>GB</TaxCode>
          </Tax>
          <Tax>
            <Amount>
CurCode="AED">260</Amount>
          <RefundInd>>true</RefundInd>
          <TaxCode>UB</TaxCode>
        </Tax>
        <Tax>
          <Amount>
CurCode="AED">300</Amount>
          <RefundInd>>false</RefundInd>
          <TaxCode>YQ</TaxCode>
        </Tax>
        <Tax>
          <Amount>
CurCode="AED">5</Amount>
          <RefundInd>>true</RefundInd>
          <TaxCode>ZR</TaxCode>
        </Tax>
        <TotalTaxAmount>
CurCode="AED">965</TotalTaxAmount>
      </TaxSummary>
    </Price>
  </FareDetail>
</OldPrice>
</PriceDifferential>
</DeleteOrderItem>
<Desc>
  <DescText>REFUND</DescText>
</Desc>
<OfferID>6X172Q6YRR500-REFUND</OfferID>
<OwnerCode>6X</OwnerCode>
</Offer>

```

```

        </ReshopOffers>
    </ReshopResults>
</Response>
<PayloadAttributes>
    <VersionNumber>21.3</VersionNumber>
</PayloadAttributes>
</IATA_OrderReshopRS>

```

Table 32 OrderReshopRS - cancellation of a paid order - refund

Void Response

The seller can see that the transaction is eligible for a void here: <DescText>VOID</DescText>

```

<IATA_OrderReshopRS>
  <Response>
    <DataLists>
      <PaxList>
        <Pax>
          <Individual>
            <Birthdate>1986-12-08</Birthdate>
            <GivenName>BRUCE</GivenName>
            <IndividualID>PAX2</IndividualID>
            <Surname>WAYNE</Surname>
            <TitleName>MR</TitleName>
          </Individual>
          <PaxID>PAX2</PaxID>
          <PTC>ADT</PTC>
        </Pax>
      </PaxList>
    </DataLists>
    <Order>
      <OrderID>6X172Q6U4JV00</OrderID>
      <OwnerCode>6X</OwnerCode>
    </Order>
    <ReshopResults>
      <ReshopOffers>
        <Offer>
          <DeleteOrderItem>
            <ExistingOrderItem>
              <OrderItemRefID>6X172Q6U4JV00_AIR-
1</OrderItemRefID>
            </ExistingOrderItem>
            <OfferItemID>6X172Q6U4JV00-VOID-1</OfferItemID>
          </DeleteOrderItem>
          <Desc>
            <DescText>VOID</DescText>
          </Desc>
        </Offer>
      </ReshopOffers>
    </ReshopResults>
  </Response>
</IATA_OrderReshopRS>

```

```

        <OfferID>6X172Q6U4JV00-VOID</OfferID>
        <OwnerCode>6X</OwnerCode>
    </Offer>
</ReshopOffers>
</ReshopResults>
</Response>
<PayloadAttributes>
    <VersionNumber>21.3</VersionNumber>
</PayloadAttributes>
</IATA_OrderReshopRS>

```

Table 33 OrderReshopRS - cancellation of a paid order - void

Use case 2: Change of paid order with penalty

In this response, the price information are displayed at the path:

IATA_OrderReshopRS/Response/ReshopResults/ReshopOffers/Offer/AddedOfferItem/ReshopPrice/PriceDifferential

The field at the path PriceDifferential/DifferentialTypeCode has here the value AddCol which means the scenario is here an additional collection.

Then the price information are divided into three parts :

- /PriceDifferential/DiffPrice represents the difference between the price prior to the exchange and the new price after the exchange.
- /PriceDifferential/NewPrice represents the price of the new offer.
- /PriceDifferential/OldPrice represents the price of the order prior to the exchange.

In the OldPrice part, three pieces of information are displayed which are the detail of the prices of the order previous to the change : the total BaseAmount, the TotalTaxAmount and the TotalAmount which is the sum of both these amounts.

In both DiffPrice and NewPrice the detail of the entire price is detailed in DiffPrice/Price and NewPrice/Price but also the division of each price between each PTC. In DiffPrice/FareDetail and NewPrice/FareDetail the detail of the price for a specific PTC is detailed. So for each different PTC, a difference FareDetail part is present which a reference to all the passengers for whom this FareDetail is applied.

The fields DiffPrice/Price/TotalPrice is the sum of DiffPrice/FareDetail/Price/TotalPrice multiplied each time by the number of passenger to whom it is applied.

```

<IATA_OrderReshopRQ>
  <DistributionChain>
    <DistributionChainLink>
      <Ordinal>1</Ordinal>
      <OrgRole>Seller</OrgRole>
      <ParticipatingOrg>
        <Name>Seller</Name>
        <OrgID>12345678</OrgID>
      </ParticipatingOrg>
    </DistributionChainLink>
    <DistributionChainLink>
      <Ordinal>2</Ordinal>
      <OrgRole>Carrier</OrgRole>
      <ParticipatingOrg>
        <OrgID>6X</OrgID>
      </ParticipatingOrg>
    </DistributionChainLink>
  </DistributionChain>
  <PayloadAttributes>
    <VersionNumber>21.3</VersionNumber>
  </PayloadAttributes>
  <POS>
    <Country>
      <CountryCode>FR</CountryCode>
    </Country>
  </POS>
  <Request>
    <OrderRefID>6X172Q6SSAA00</OrderRefID>
    <UpdateOrder>
      <ReshopOrder>
        <ReshopOrderChoice>
          <ServiceOrder>
            <AddOfferItems>
              <FlightRequest>
                <FlightRequestOriginDestinationsCriteria>
                  <OriginDestCriteria>
                    <CabinType>
                      <CabinTypeCode>1</CabinTypeCode>
                      <PrefLevel>
<PrefLevelCode>Preferred</PrefLevelCode>
                    </PrefLevel>
                  </CabinType>
                <DestArrivalCriteria>
<IATA_LocationCode>LHR</IATA_LocationCode>
                </DestArrivalCriteria>
                <OriginDepCriteria>
                  <Date>2022-12-03</Date>
                </OriginDepCriteria>
              </FlightRequest>
            </AddOfferItems>
          </ServiceOrder>
        </ReshopOrderChoice>
      </ReshopOrder>
    </UpdateOrder>
  </Request>
  <IATA_LocationCode>CDG</IATA_LocationCode>
  </OriginDepCriteria>
</OriginDestCriteria>

```

```

        </FlightRequestOriginDestinationsCriteria>
      </FlightRequest>
    </AddOfferItems>
  <DeleteOrderItem>
    <OrderItemRefID>6X172Q6SSAA00_AIR-
1</OrderItemRefID>
    </DeleteOrderItem>
  </ServiceOrder>
</ReshopOrderChoice>
</ReshopOrder>
</UpdateOrder>
</Request>
</IATA_OrderReshopRQ>

```

Table 34 OrderReshopRQ

```

<IATA_OrderReshopRS>
  <Response>
    <DataLists>
      <DatedMarketingSegmentList>
        <DatedMarketingSegment>
          <Arrival>
            <AircraftScheduledDateTime>2024-05-
10T11:40:00.000+01:00</AircraftScheduledDateTime>
            <IATA_LocationCode>CPH</IATA_LocationCode>
            <TerminalName>2</TerminalName>
          </Arrival>
          <CarrierDesigCode>6X</CarrierDesigCode>
          <CarrierName>SIX X</CarrierName>
          <DatedMarketingSegmentId>DMS1</DatedMarketingSegmentId>

        <DatedOperatingSegmentRefId>DOS1</DatedOperatingSegmentRefId>
          <Dep>
            <AircraftScheduledDateTime>2024-05-
10T11:00:00.000+02:00</AircraftScheduledDateTime>
            <IATA_LocationCode>HEL</IATA_LocationCode>
          </Dep>

        <MarketingCarrierFlightNumberText>965</MarketingCarrierFlightNumberText>
          </DatedMarketingSegment>
          <DatedMarketingSegment>
            <Arrival>
              <AircraftScheduledDateTime>2024-05-
10T16:20:00.000+01:00</AircraftScheduledDateTime>
              <IATA_LocationCode>CPH</IATA_LocationCode>
              <TerminalName>2</TerminalName>
            </Arrival>
            <CarrierDesigCode>6X</CarrierDesigCode>
            <CarrierName>SIX X</CarrierName>
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Table 35 OrderReshopRS

Use case 3: Change of unpaid order, 2ADT & 1CHD

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Table 36 OrderReshopRQ

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Table 37 OrderReshopRS

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