

# OrderChange 21.3

## Implementation guide

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# 1. Interface Overview

## 1.1. Description

The OrderChange allows to change and cancel an existing order. The scope of these elements is defined in the following section.

## 1.2. Current Scope

Are considered in the scope of the current Altéa NDC release:

- Addition of ancillaries to existing order.
- Addition of seats to existing order.
- Payment of an existing order.
  - Only one form of payment is accepted per transaction.
  - The only accepted form of payment are Cash and Credit Card.
    - In case of Credit Card payment, it is possible to use a pre-authenticated card (3dsv2).
- Change of a paid order with instant payment.
- Change of an unpaid order (without payment).
- Confirmation of OB fees reprice for an existing order (unpaid).
- Update of an existing order (unpaid) pricing info when the priceGuaranteeTimeLimit is exceeded.
- Order divide (only for unpaid orders).
- Deletion of free or unpaid seat/service.
- Cancellation of the order:
  - Documents are either voided or refunded.
  - All services of the Air order Item are deleted.
- Modification of Travel Agency Contact Information (add and delete).
- Modification of Passenger's Contact Information (add and delete).

### 1.3. Out of Scope

- Payment with AMOPs, vouchers are not supported, as multi-fop payment.
- Order divide for paid orders.
- Change of chargeable ancillaries or seats in an existing order.
- In case of order cancellation, documents can't be voided after a reissuance but only refunded.
- In case of order cancellation, the refund is not allowed when the document refund amount is 0 (it might happen for infants).
- Modification of Travel Agency Contact Information: The update action is not supported.
- Modification of Passenger's Information: The update action is not supported.

### 1.4. Limitations

- For changes on un-confirmed order, all ancillaries (impacted by the flight change or not) will be deleted with their pricing record.

## 2. Building a Query: OrderChangeRQ

This section describes the implementation of the input message based on the NDC schema version 21.3.

### 2.1. Distribution Chain

The distribution chain data must be provided in any input request of the services described above:

Designation	Repetition	Status	Location	Comments
Distribution Chain Link	1...N	M	.../Distribution Chain/DistributionChainLink	Defines an organization playing a participating role in an instance of a distribution channel.

Designation	Repetition	Status	Location	Comments
				<u>NB: No more than 3 entities can be considered - a single seller / a single distributor / a single carrier.</u>
Ordinal	1	M	/Ordinal	Position of the organization in the distribution chain. This number indicates the order in which the organization participated. Position starts with "1" following ascending order from the seller to the carrier.
Organization Role	1	M	/OrgRole	Role of the organization participating in the distribution chain defined as follow: <ul style="list-style-type: none"> <li>• Seller - end buyer facing.</li> <li>• Distributor - an intermediary.</li> <li>• Carrier - the responsible supplier.</li> </ul>
<b>Contact Info</b>	<b>0...1</b>	<b>O</b>	<b>.../DistributionChain/DistributionChainLink/ContactInfo</b>	<b>The electronic or geographic address provided by an organization as the contact channel</b>
Contact Info ID	1	M	/ContactInfoID	Organization's contact unique Identifier acting as a reference.
Contact Purpose Text	0...1	O	/ContactPurposeText	Fixed value: "STANDARD".
<b>Email</b>	<b>0...1</b>	<b>O</b>	<b>/EmailAddress</b>	
Email Address	1	M	/EmailAddress/EmailAddressText	The seller's email address used for contact purposes. NB: Only used at OrderCreateRQ.
<b>Phone</b>	<b>0...1</b>	<b>O</b>	<b>/Phone</b>	
Type of contact	0...1	O	/Phone/ContactTypeText	Fixed value: "Mobile". NB: Only used at OrderCreateRQ.
Phone number	0...1	O	/Phone/PhoneNumber	The seller's phone number used for contact purposes. Example: +33687965842
<b>Participating Organization</b>	<b>1</b>	<b>M</b>	<b>.../DistributionChain/DistributionChainLink/ParticipatingOrg</b>	<b>Organized structure representing the participants.</b>



Designation	Repetition	Status	Location	Comments
Organization Name	0...1	O	/Name	Name of the organization.
Organization ID	1	M	/OrgID	Organization code or identifier. Possible values: <ul style="list-style-type: none"> <li>• for Seller: IATA Number, TIDS (Travel Industry Designator Service), AgencyID. (see notes 1 and 2)</li> <li>• for Distributor: Unique alphanumeric identifier (3 characters maximum).</li> <li>• for Carrier: Airline Code (2 alphanumeric identifier).</li> </ul>
<b>Sales Branch</b>	<b>0...1</b>	<b>O</b>	<b>.../Distribution Chain/DistributionChainLink/SalesBranch</b>	
Sales Branch ID	1	M	/SalesBranch/SalesBranchID	The industry-wide unique identifier of the sales branch. Commonly, Pseudo City Code may be used or a bilaterally agreed code.

Note (1) : The Seller OrgID can be stored as an AgencyID or a IATA\_Number for configuration purpose. the logic is the following :

- If the OrgID is a valid IATA\_Number, it is stored as a IATA\_Number and as an AgencyID
- If the OrgID is a TIDS or AgencyID, it is stored as an AgencyID.

Note (2) : AgencyID shall be used when partner has no IATA Number nor TIDS and it must be an 8-digit numeric code to be reported to the revenue accounting.

```

<DistributionChain>
  <DistributionChainLink>
    <ContactInfo>
      <ContactInfoID>123456</ContactInfoID>
      <EmailAddress>
        <EmailAddressText>TEST@AMADEUS.COM</EmailAddressText>
      </EmailAddress>
      <Phone>
        <PhoneNumber>+33493101010</PhoneNumber>
      </Phone>
    </ContactInfo>
    <Ordinal>1</Ordinal>
    <OrgRole>Seller</OrgRole>
    <ParticipatingOrg>
      <OrgID>12345678</OrgID>
    </ParticipatingOrg>
    <SalesBranch>
      <SalesBranchID>NCE6X01AB</SalesBranchID>
    </SalesBranch>
  </DistributionChainLink>
  <DistributionChainLink>
    <Ordinal>2</Ordinal>
    <OrgRole>Distributor</OrgRole>
    <ParticipatingOrg>
      <OrgID>1A</OrgID>
    </ParticipatingOrg>
  </DistributionChainLink>
  <DistributionChainLink>
    <Ordinal>3</Ordinal>
    <OrgRole>Carrier</OrgRole>
    <ParticipatingOrg>
      <OrgID>6X</OrgID>
    </ParticipatingOrg>
  </DistributionChainLink>
</DistributionChain>

```

Table 1 Example of DistributionChain

## 2.2. Payload Attributes

IATA payload standard attributes.

Designation	Repetition	Status	Location	Comments
Message version	0...1	O	.../PayloadAttributes/VersionNumber	The IATA NDC schema we comply with - the version of the message is indicated by a decimal value.

```
<PayloadAttributes>
  <VersionNumber>21.3</VersionNumber>
</PayloadAttributes>
```

Table 2 Example of Payload Attributes

## 2.3. POS

The Point of Sale is the information identifying the location and other attributes of the entity performing transactions.

Designation	Repetition	Status	Location	Comments
Country Code	1	M*	.../POS/Country/CountryCode	Country code following ISO 3166 with 2 alpha country code. Examples: FR, US.  <i>*Mandatory field for configuration purpose (Agency handling, Reporting, ...).</i>

```
<POS>
  <Country>
    <CountryCode>FR</CountryCode>
  </Country>
</POS>
```

Table 3 Example of POS

## 2.4. Augmentation points

### PaymentCardApproval

PaymentCardApproval is used by airlines which need to allow approval for some market when using Credit Card payment method. It can be used with OrderCreate or OrderChange.

Designation	Repetition	Status	Location	Comments
<b>PaymentCardApproval</b>	<b>0...1</b>	<b>O</b>	<b>.../AugmentationPoint/PaymentCardApproval</b>	<b>Payment card approval process.</b>
Approval code	0...1	O	/ApprovalCode	Credit card external approval code. Should be allowed via configuration. Maximum length: 8 characters.

Example:

```
<AugmentationPoint
xmlns="http://www.iata.org/IATA/2015/EASD/00/AMA_AugmentationPoint">
  <PaymentCardApproval>
    <ApprovalCode>123456789</ApprovalCode>
  </PaymentCardApproval>
</AugmentationPoint>
```

Table 4 Example of PaymentCardApproval

## 2.5 Request

### 2.5.1. Cancel Paid Order

This section describes how to cancel a paid order.

Designation	Repetition	Status	Location	Comments
<b>Accept Cancelled Offer section</b>			<b>IATA_OrderChangeRQ/Request/ChangeOrderChoice/AcceptCancelledOffer</b>	
OfferID	1	M	/AcceptCancelledOffer/OfferID	Cancellation offer ID. The OfferID must be formatted as returned in OrderReshopRS: <ul style="list-style-type: none"> <li>for a transaction eligible for a refund: 6X172QCCN3H00-<b>REFUND</b>.</li> <li>for a transaction eligible for a void: 6X172QCCN3H00-<b>VOID</b>.</li> <li>for a transaction eligible for a reuse document: 6X172QCCN3H00-<b>REUSE_VALUE</b>.</li> </ul> If the OfferID in input of the OrderChangeRQ does not contain the string "REFUND" or "VOID" or "REUSE_VALUE", the system returns the error "CHECK OFFER ID FORMAT".
OwnerCode	1	M	/AcceptCancelledOffer/OwnerCode	Airline designation code.

### Cancelled Paid Order Example

```

<ChangeOrderChoice>
  <AcceptCancelledOffer>
    <OfferID>6X172QCCN3H00-REFUND</OfferID>
    <OwnerCode>6X</OwnerCode>
  </AcceptCancelledOffer>
</ChangeOrderChoice>

```

## 2.5.2. Cancel Unpaid Order

This section describes how to cancel an unpaid order or how to delete a free or unpaid order item related to a service.

Designation	Repetition	Status	Location	Comments
<b>Cancel Unpaid Order section</b>			<b>IATA_OrderChangeRQ/Request/ChangeOrderChoice/CancelUnpaidOrder</b>	
OrderRefID	1	M	/CancelUnpaidOrder/OrderRefID	Order ID reference.
OwnerCode	1	M	/CancelUnpaidOrder/OwnerCode	Airline designation code.
OrderItemRefID	1...N	O	/CancelUnpaidOrder/SelectedOrderItem/OrderItemRefID	Order item ID reference.

### Cancelled Unpaid Order Example

```

<ChangeOrderChoice>
  <CancelUnpaidOrder>
    <OrderRefID>6X172ABCDE100</OrderRefID>
    <OwnerCode>6X</OwnerCode>
  </CancelUnpaidOrder>
</ChangeOrderChoice>

```

### Delete Free and Unpaid Services Example

```

<ChangeOrderChoice>
  <CancelUnpaidOrder>
    <OrderRefID>6X172ABDCE100</OrderRefID>
    <OwnerCode>6X</OwnerCode>
    <SelectedOrderItem>
      <OrderItemRefID>6X172ABDCE100_SRV10</OrderItemRefID>
      <OrderItemRefID>6X172ABDCE100_FSSSR12</OrderItemRefID>
    </SelectedOrderItem>
  </CancelUnpaidOrder>
</ChangeOrderChoice>

```

## 2.5.3. Accept Selected Quoted Offer List

### 2.5.3.1. Exchange flows and servicing flows after an OrderQuote.

Designation	Repetition	Status	Location	Comments
<b>Selected Priced Offer section</b>			<b>IATA_OrderChangeRQ/Request/ChangeOrderChoice/AcceptSelectedQuotedOfferList/SelectedPricedOffer</b>	
OfferRefID	1	M	/SelectedPricedOffer/OfferRefID	<ul style="list-style-type: none"> <li>To book only a seat: use <b>SEAT_OFFER</b></li> <li>To book only a service: use the <b>OfferRefID</b> of the service.</li> <li>To book both a seat and a service: The value in the OfferRefID node is the OfferID returned by the OrderQuote for the</li> </ul>

Designation	Repetition	Status	Location	Comments
				seats and services.
OwnerCode	1	M	/SelectedPricedOffer/OwnerCode	Airline designation code.
SelectedOfferItem	1...N	M	/SelectedPricedOffer/SelectedOfferItem	OfferItem within selected offer.
OfferItemRefID	1	M	/SelectedPricedOffer/SelectedOfferItem/OfferItemRefID	Depending on the scenario it can be filled with: <ul style="list-style-type: none"> <li>• Offer Item ID.</li> <li>• Seat arguments</li> </ul>
PaxRefID	1...N	M	/SelectedPricedOffer/SelectedOfferItem/PaxRefID	Passenger reference.
<b>Freertext for service booking section</b>			<b>/SelectedPricedOffer/SelectedOfferItem/SelectedBundleServices</b>	
SelectedServiceRefID	1	M	/SelectedBundleServices/SelectedServiceRefID	Reference to a service.
<b>Seat section</b>			<b>/SelectedPricedOffer/SelectedOfferItem/SelectedSeat</b>	
ColumnID	1	M	/SelectedSeat/ColumnID	Column of the added seat.
SeatRowNumber	1	M	/SelectedSeat/SeatRowNumber	Row of the added seat.

### 2.5.3.2. Use case: Add a seat with currency override

The **Currency Override** feature allows the requester to modify the default currency set for the Point of Sale (POS).

### 2.5.3.3. Prerequisites

- The **OrderCreate** request must have been successfully executed to book an order.
- The currency override parameter must be specified in the input of the SeatAvailability.

## 2.5.3.4. Limitations

- Only **seat offer items** can be included in the request; no other SSRs are allowed.
- A request can override only **one** currency at a time.
- In case of unpaid order, the payment of the seat must be done in another OrderChange with the payment of all the Order items, and the currency must be the same.

## Exchange Example

```

<ChangeOrderChoice>
  <AcceptSelectedQuotedOfferList>
    <SelectedPricedOffer>
      <OfferRefID>N8gyafHEUFBRJHdgsjfbesj</OfferRefID>
      <OwnerCode>6X</OwnerCode>
      <SelectedOfferItem>

<OfferItemRefID>Bhxtscdhawbd37fejrngkdrngk74htjgkdnf59jdk</OfferItemRefID>
      <PaxRefID>PAX1</PaxRefID>
      </SelectedOfferItem>
    </SelectedPricedOffer>
  </AcceptSelectedQuotedOfferList>
</ChangeOrderChoice>

```

## Added Seat Example

```

<ChangeOrderChoice>
  <AcceptSelectedQuotedOfferList>
    <SelectedPricedOffer>
      <OfferRefID>SEAT_OFFER</OfferRefID>
      <OwnerCode>6X</OwnerCode>
      <SelectedOfferItem>

<OfferItemRefID>NlgtU0VNFQVQtQlNDVC1HUK9VUFNBLQ</OfferItemRefID>
      <PaxRefID>PAX1</PaxRefID>
      <SelectedSeat>
        <ColumnID>A</ColumnID>
        <SeatRowNumber>51</SeatRowNumber>
      </SelectedSeat>
    </SelectedOfferItem>
  </SelectedPricedOffer>
</AcceptSelectedQuotedOfferList>
</ChangeOrderChoice>

```



## Ancillaries Example

```

<ChangeOrderChoice>
  <AcceptSelectedQuotedOfferList>
    <SelectedPricedOffer>
      <OfferRefID>N8gyafHEUFBRJHdgsjfbesj</OfferRefID>
      <OwnerCode>6X</OwnerCode>
      <SelectedOfferItem>
        <OfferItemRefID>N8gyafHEUFBRJHdgsjfbesj-2</OfferItemRefID>
        <PaxRefID>PAX1</PaxRefID>
      </SelectedOfferItem>
      <SelectedOfferItem>
        <OfferItemRefID>N8gyafHEUFBRJHdgsjfbesj-3</OfferItemRefID>
        <PaxRefID>PAX1</PaxRefID>
      </SelectedOfferItem>
    </SelectedPricedOffer>
  </AcceptSelectedQuotedOfferList>
</ChangeOrderChoice>

```

## Add Seats + Ancillaries example

```

<ChangeOrderChoice>
  <AcceptSelectedQuotedOfferList>
    <SelectedPricedOffer>
      <OfferRefID>CgsKCVNFQVRfT0ZFUg==</OfferRefID>
      <OwnerCode>6X</OwnerCode>
      <SelectedOfferItem>
        <OfferItemRefID>U1EtU0VHMS1QLUEtMEI1LUZSRUUGU0VBVC0=</OfferItemRefID>
        <PaxRefID>PAX2</PaxRefID>
        <SelectedSeat>
          <ColumnID>A</ColumnID>
          <SeatRowNumber>14</SeatRowNumber>
        </SelectedSeat>
      </SelectedOfferItem>
      <SelectedOfferItem>
        <OfferItemRefID>SP1P-10441625703712723812-1-12</OfferItemRefID>
        <PaxRefID>PAX2</PaxRefID>
      </SelectedOfferItem>
    </SelectedPricedOffer>
  </AcceptSelectedQuotedOfferList>
</ChangeOrderChoice>

```

### 2.5.4. Repriced Order

This section is used for repricing flows of expired tickets with their PriceGuaranteeTimeLimit exceeded and OB fees flows (adding and removing), after an **OrderQuote**.

Designation	Repetition	Status	Location	Comments
<b>Accept Repriced Order section</b>			<b>IATA_OrderChangeRQ/Request/ChangeOrderChoice/AcceptRepricedOrder</b>	
OfferRefID	1	M	/AcceptRepricedOrder/OfferRefID	Reference to an Offer ID for which this Payment applies.

## Repriced Order Example

```
<ChangeOrderChoice>
  <AcceptRepricedOrder>
    <OfferRefID>N8gyafHEUFBRJHdgsjfbesj</OfferRefID>
  </AcceptRepricedOrder>
</ChangeOrderChoice>
```

### 2.5.5. GDPR Compliancy

This section was created for General Data Protection Regulation (GDPR) Compliancy, allowing sellers to manage confidentiality requests from passengers sharing the same order in post booking. The aim of the message is to subdivide an Order into associated Orders (Explicit Split).

Designation	Repetition	Status	Location	Comments
<b>Udpate Pax section</b>			<b>IATA_OrderChangeRQ/Request/ChangeOrderChoice/UpdatePax/</b>	
PaxSharingPref	0...1	M	/UpdatePax/PaxSharingPref	
PaxRefID	1	M	/UpdatePax/PaxSharingPref/PaxRefID	Reference to the Pax in the DataList.
SharingInd	0...1	M	/UpdatePax/PaxSharingPref/SharingInd	Trigger for the explicit split for the Pax with PaxRefID.

**Note:** For the Pax Split process, the Surname of the passenger under Request/DataLists/PaxLists/Pax/Individual is mandatory.

## Update Pax Example

```

<ChangeOrderChoice>
  <UpdatePax>
    <PaxSharingPref>
      <PaxRefID>PAX2</PaxRefID>
      <SharingInd>>true</SharingInd>
    </PaxSharingPref>
  </UpdatePax>
</ChangeOrderChoice>

```

### 2.5.6. Modification of Passenger Information

This section is used to add or delete passenger information (SSR DOCA, SSR DOCS, SSR DOCO, Passenger Contact Information) and to add an FQTV for miles accrual.

The system identifies in which flow we are based on the content of /Request/ChangeOrderChoice/UpdatePax/:

- To add information, the request contains: .../New/PaxRefID and not .../Current/PaxRefID.
- To delete information, the request contains: .../Current/PaxRefID and not .../New/PaxRefID.
- To update information, the request contains the same PaxRefID in .../New/PaxRefID and .../Current/PaxRefID.
- If the PaxRefID in one of the previous elements does not exist in the order, an error message is returned.

After identifying the flow, the system identifies which information needs to be changed based on the input: /Request/DataLists/ContactInfoList/ or /Request/DataLists/PaxList/.

Designation	Repetition	Status	Location	Comments
<b>Update Pax section</b>			<b>IATA_OrderChangeRQ/Request/ChangeOrderChoice/UpdatePax/</b>	
Current Pax element	0...1	O	/UpdatePax/Current	Used alone for deletion use case.
Current Pax ID	1	M	/UpdatePax/Current/PaxRefID	Reference to a Pax ID within this message.
New Pax element	0...1	O	/UpdatePax/New	Used alone for addition use case.

Designation	Repetition	Status	Location	Comments
New Pax ID	1	M	/UpdatePax/New/PaxRefID	Reference to a Pax ID within this message.

Note: When adding or deleting for an infant passenger, the Passenger Type Code (/IATA\_OrderChangeRQ/Request/DataLists/PaxList/Pax/PTC) must be in the request.

Designation	Repetition	Location	Comments
<b>DOCS Section</b>			
IdentityDoc	1	IATA_OrderChangeRQ/Request/DataLists/PaxList/Pax/IdentityDoc	
BirthDate	1	/IdentityDoc/BirthDate	Holder's birth date, as written on the document (only for passport)
Country of Issuance	0..1	/IdentityDoc/IssuingCountryCode	Country code (ISO 3166 2-alpha) from where the document has been issued. Mandatory only if IdentityDocTypeCode is CR.
Country of Residence	0..1	/IdentityDoc/CitizenshipCountryCode	Country code (ISO 3166 2-alpha) corresponding to the nationality of the passenger.
ExpiryDate	1	/IdentityDoc/ExpiryDate	Document's expiry date (only for passport)
Gender	0..1	/IdentityDoc/Gender	Holder's gender, as written on the document (only for passport)
GivenName	0..1	/IdentityDoc/GivenName	Holder's first or given name, as written on the document (only for passport)
Surname	1	/IdentityDoc/Surname	Holder's family name or last name, as written on the document.
IdentityDocID	1	/IdentityDoc/IdentityDocID	Uniquely identifies the document from all other identity documents issued by the state or organization. e.g. passport number, driver's license number. (VisaID for

Designation	Repetition	Location	Comments
			Visa alone). 15 characters maximum.
IdentityDocTypeCode	1	/IdentityDoc/IdentityDocTypeCode	<p>The type of passenger document. Supported values:</p> <ul style="list-style-type: none"> <li>• PT (passport).</li> <li>• VS (Visa)</li> <li>• CR (KTN - Known Traveller)</li> </ul>
<b>DOCO VISA section</b>			
Visa	1...N	/IATA_OrderChangeRQ/Request/DataLists/PaxList/Pax/IdentityDoc/Visa	An official entry in a Passport or other Travel Document made by an official of a government to indicate that the bearer has been granted authority to enter or re-enter the country or region concerned.
ExpiryDate	1	/Visa/ExpiryDate	Date at which the visa expires and is no longer a valid entry document.
HostCountryCode	1	/Visa/HostCountryCode	ISO Country Code where the visa is valid.
VisaID	1	/Visa/VisaID	Visa ID value. Example: NY122345.
Issue date	0...1	/Visa/IssueDate	Date of issue of the Visa.
Issuing Country Code	0...1	/Visa/IssuingCountryCode	Country where the Visa was issued.
<b>DOCO RedressCase section</b>			
RedressCase	1...N	/IATA_OrderChangeRQ/Request/DataLists/PaxList/Pax/RedressCase	A person's case of being registered with a country's redress program, which can eliminate watch list misidentification and assist in identity verification.
CountryCode	1	/RedressCase/CountryCode	ISO Country Code (2 letters).

Designation	Repetition	Location	Comments
RedressCaseID	1	/RedressCase/RedressCaseID	A unique government-issued identifier assigned to a redress case.
<b>Passenger Contacts/DOCA section</b>			
ContactInfoList	1	/IATA_OrderChangeRQ/Request/DataLists/ContactInfoList	Contact info data list definition.
ContactInfo	1...N	/ContactInfoList/ContactInfo	The electronic or geographic address which a party has provided as the contact channel. For example, contact email, contact postal address, contact phone number.
ContactInfoID	1	/ContactInfoList/ContactInfo/ContactInfoID	Uniquely Identifies a set of Contact Information, within the context of one message.
ContactPurposeText	1	/ContactInfoList/ContactInfo/ContactPurposeText	<p>The <b>ContactPurposeText</b> field value indicates the purpose of the contact elements in the structure. The following values can be used:</p> <ul style="list-style-type: none"> <li>• <b>4</b> for <b>home phone number</b> purpose (only "Phone" section is expected).</li> <li>• <b>7</b> for <b>mobile phone number</b> purpose (only "Phone" section is expected).</li> <li>• <b>10</b> for <b>email address</b> purpose (only "EmailAddress" section is expected).</li> <li>• <b>BIL</b> for <b>billing</b> purposes (only "PostalAddress" section is expected).</li> <li>• <b>700</b> for SSR <b>DOCA for residence address</b> purposes</li> </ul>

Designation	Repetition	Location	Comments
			<p>(only "PostalAddress" section is expected).</p> <ul style="list-style-type: none"> <li>• <b>702</b> for <b>mailing</b> purposes (only "PostalAddress" section is expected).</li> <li>• <b>703</b> for SSR <b>DOCA for destination address</b> purposes (only "PostalAddress" section is expected).</li> <li>• <b>NTF</b> for <b>notification</b> purposes (only "Phone", "EmailAddress" and/or "OtherAddress" sections are expected).</li> <li>• <b>GST: for goods and services taxes</b> purposes (for more information see the India GST section of OrderCreate 21.3 Implementation Guide).</li> <li>• <b>OTH or no value:</b> for <b>standard</b> purposes (only "Phone" and/or "EmailAddress" sections are expected).</li> <li>• If another value is sent, the system returns an error <b>"INVALID INPUT DATA: INVALID PASSENGER CONTACT"</b>.</li> </ul>
IndividualRefID	1	/ContactInfoList/ContactInfo/IndividualRefID	Reference to Individual.

Designation	Repetition	Location	Comments
PostalAddress	1...N	/ContactInfoList/ContactInfo/PostalAddress	Natural or physical address used for postal service.
CountryCode	1	/ContactInfoList/ContactInfo/PostalAddress/CountryCode	ISO Country Code.
<b>FQTV section</b>			
LoyaltyProgramAccount	1...N	/IATA_OrderChangeRQ/Request/DataLists/PaxList/Pax/LoyaltyProgramAccount	An account set up for a customer within a rewards program which holds funds on behalf of that customer.
AccountNumber	1	/LoyaltyProgramAccount/AccountNumber	Loyalty Program account number.
AirlineDesigCode	1	/LoyaltyProgramAccount/LoyaltyProgram/Carrier/AirlineDesigCode	Airline code assigned to a carrier.

Other Passenger Contact Details that can be modified:

Designation	Repetition	Location	Comments
<b>Passenger Contact Details</b>		<b>IATA_OrderChangeRQ/Request/DataLists/ContactInfoList/ContactInfo</b>	
ContactPurposeText	1	/ContactInfo/ContactPurposeText	<p>The <b>ContactPurposeText</b> field value indicates the purpose of the contact elements in the structure. The following values can be used:</p> <ul style="list-style-type: none"> <li>• <b>4 for home phone number</b> purpose (only "Phone" section is expected).</li> </ul>



Designation	Repetition	Location	Comments
			<ul style="list-style-type: none"> <li data-bbox="1161 353 1382 589">• <b>7</b> for <b>mobile phone number</b> purpose (only "Phone" section is expected).</li> <li data-bbox="1161 618 1398 815">• <b>10</b> for <b>email address</b> purpose (only "EmailAddress" section is expected).</li> <li data-bbox="1161 844 1394 1041">• <b>BIL</b> for <b>billing</b> purposes (only "PostalAddress" section is expected).</li> <li data-bbox="1161 1070 1398 1339">• <b>700</b> for <b>SSR DOCA for residence address</b> purposes (only "PostalAddress" section is expected).</li> <li data-bbox="1161 1368 1394 1565">• <b>702</b> for <b>mailing</b> purposes (only "PostalAddress" section is expected).</li> <li data-bbox="1161 1594 1398 1863">• <b>703</b> for <b>SSR DOCA for destination address</b> purposes (only "PostalAddress" section is expected).</li> <li data-bbox="1161 1892 1394 2020">• <b>NTF</b> for <b>notification</b> purposes (only "Phone",</li> </ul>

Designation	Repetition	Location	Comments
			<p>"EmailAddress" and/or "OtherAddress" sections are expected).</p> <ul style="list-style-type: none"> <li> <b>GST:</b> for <b>goods and services taxes</b> purposes (for more information see the India GST section of OrderCreate 21.3 Implementation Guide).         </li> <li> <b>OTH or no value:</b> for <b>standard</b> purposes (only "Phone" and/or "EmailAddress" sections are expected).         </li> <li>           If another value is sent, the system returns an error <b>"INVALID INPUT DATA: INVALID PASSENGER CONTACT"</b>.         </li> </ul>
EmailAddress	0...N	/ContactInfo/EmailAddress	Email contact for a passenger.
ContactTypeText	1	/ContactInfo/EmailAddress/ContactTypeText	<b>ContactTypeText</b> field allows to discriminate between the Contact Info Type. In other words, it will allow for differentiation of different Emails.

Designation	Repetition	Location	Comments
			<p>Possible values are:</p> <ul style="list-style-type: none"> <li>• <b>PER</b> for <b>personal</b> purpose (can be used if <b>ContactPurposeText</b> is <b>10</b>)</li> <li>• <b>PRO</b> for <b>business</b> purpose (can be used if <b>ContactPurposeText</b> is <b>10</b>)</li> <li>• <b>OTH</b> for <b>other cases</b> purpose (can be used if <b>ContactPurposeText</b> is <b>10</b>, <b>NTF</b>, <b>GST</b>, <b>OTH</b> or <b>no value</b>)</li> </ul>
Phone	0...N	/ContactInfo/Phone	Phone contact for a passenger.
ContactTypeText	1	/ContactInfo/Phone/ContactTypeText	<p><b>ContactTypeText</b> field allows to discriminate between the Contact Info Type. In other words, it will allow the seller to differentiate different Phones.</p> <p>Possible values are:</p> <ul style="list-style-type: none"> <li>• <b>PER</b> for <b>personal</b> purpose (can be used if <b>ContactPurposeText</b> is <b>4</b> or <b>7</b>)</li> <li>• <b>PRO</b> for <b>business</b> purpose (can be used if</li> </ul>

Designation	Repetition	Location	Comments
			<p><b>ContactPurposeText</b> is 7)</p> <ul style="list-style-type: none"> <li><b>OTH</b> for <b>other cases</b> purpose (can be used if <b>ContactPurposeText</b> is <b>NTF, GST, OTH</b> or <b>no value</b>)</li> </ul>
CountryDialingCode	1	/ContactInfo/Phone/CountryDialingCode	The passenger's phone country code. Example: 33. Format with a '+' (like +33) is only accepted in case of ContactPurposeText = 'Standard'.
PhoneNumber	1	/ContactInfo/Phone/PhoneNumber	The passenger's phone number. At least one is mandatory if no email contact. If the PhoneNumber does not start with 0 and CountryDialingCode is missing, there is a logic to extract the CountryDialingCode from the PhoneNumber if it matches a list of country dialing codes.
<b>Address of Billing/Mailing (not mandatory in the RQ)</b>			
PostalAddress	0...N	/ContactInfo/PostalAddress	Postal Address contact for a passenger.
CityName	1	/ContactInfo/PostalAddress/CityName	The name is expressed as text, of the city, town, or village.
ContactTypeText	1	/ContactInfo/PostalAddress/ContactTypeText	<b>ContactTypeText</b> field allows to discriminate between the Contact Info Type. For PostalAddress, only

Designation	Repetition	Location	Comments
			value supported is OTH (Other).
CountryCode	1	/ContactInfo/PostalAddress/CountryCode	ISO Country Code (can be extended by bilateral agreement in case of exceptions, e.g. Kosovo). Examples: US, FR.
CountrySubDivisionName	1	/ContactInfo/PostalAddress/CountrySubDivisionName	The name is expressed as text, of the sub-division of a country.
PostalCode	1	/ContactInfo/PostalAddress/PostalCode	Example: 06320.
StreetText	1...2	/ContactInfo/PostalAddress/StreetText	Street name. At least 1 is mandatory. Example: Route des Dolines.
Individual	1	/ContactInfo/Individual	In case another person is paying for the ticket, this person's information must be provided here. Otherwise, the information from the associated passenger is used.
<b>GST section</b>			
EmailAddress	0...1	/ContactInfo/EmailAddress	GST Email contact for a passenger.
ContactTypeText	1	/ContactInfo/EmailAddress/ContactTypeText	Possible values are: AGENCY, BUSINESS, HOME, INFORMATION, NONE.
EmailAddressText	1	/ContactInfo/EmailAddress/EmailAddressText	The GST email address for contact.
Phone	0...1	/ContactInfo/Phone	GST Phone contact for a passenger.
ContactTypeText	1	/ContactInfo/Phone/ContactTypeText	Possible values are: AGENCY, BUSINESS, HOME, INFORMATION, MOBILE, NONE.

Designation	Repetition	Location	Comments
CountryDialingCode	1	/ContactInfo/Phone/CountryDialingCode	The passenger's phone country code.
PhoneNumber	1	/ContactInfo/Phone/PhoneNumber	The passenger's phone number.
PostalAddress	0...1	/ContactInfo/PostalAddress	Postal Address contact of the company.
CityName	1	/ContactInfo/PostalAddress/CityName	Example: Sophia-Antipolis.
CountrySubDivisionName	1	/ContactInfo/PostalAddress/CountrySubDivisionName	Example: TAMIL NADU.
CountryCode	1	/ContactInfo/PostalAddress/CountryCode	Example: FR.
PostalCode	1	/ContactInfo/PostalAddress/PostalCode	Example: 06320.
StreetText	1	/ContactInfo/PostalAddress/StreetText	Street name. At least 1 is mandatory. Example: Route des Dolines.
OtherAddress	1	/ContactInfo/OtherAddress	GSTIN or company name.
ContactTypeText	1	/ContactInfo/OtherAddress/ContactTypeText	Label. It can be GSTIN or COMPANY.
OtherAddressText	1	/ContactInfo/OtherAddress/OtherAddressText	Either GSTIN number (if the label is GSTIN) or company name (if the label is COMPANY).

## DOCS Example

```

<Datalists>
  <PaxList>
    <Pax>
      <IdentityDoc>
        <Birthdate>1990-09-21</Birthdate>
        <ExpiryDate>2018-08-13</ExpiryDate>
        <GenderCode>F</GenderCode>
        <GivenName>ANNE</GivenName>
        <IdentityDocID>122331231312</IdentityDocID>
        <IdentityDocTypeCode>PT</IdentityDocTypeCode>
        <IssuingCountryCode>GB</IssuingCountryCode>
        <CitizenshipCountryCode>GB</CitizenshipCountryCode>
        <Surname>SURNAMEONE</Surname>
      </IdentityDoc>
      <PaxID>PAX1</PaxID>
    </Pax>
  </PaxList>
</Datalists>

```

## DOCO VISA Example

```

<DataLists>
  <PaxList>
    <Pax>
      <IdentityDoc>
        <IdentityDocID>17317323</IdentityDocID>
        <IdentityDocTypeCode>VS</IdentityDocTypeCode>
        <Surname>SURNAMEONE</Surname>
        <Visa>
          <ExpiryDate>2025-05-25</ExpiryDate>
          <HostCountryCode>US</HostCountryCode>
          <IssueDate>2022-05-22</IssueDate>
          <IssuingCountryCode>GB</IssuingCountryCode>
          <VisaID>17317323</VisaID>
        </Visa>
      </IdentityDoc>
      <PaxID>PAX1</PaxID>
    </Pax>
  </PaxList>
</DataLists>

```

## DOCO RedressCase Example

```

<DataLists>
  <PaxList>
    <Pax>
      <PaxID>PAX1</PaxID>
      <RedressCase>
        <CountryCode>US</CountryCode>
        <RedressCaseID>12144189</RedressCaseID>
      </RedressCase>
    </Pax>
  </PaxList>
</DataLists>

```

## DOCA Example

```

<DataLists>
  <ContactInfoList>
    <ContactInfo>
      <ContactInfoID>CTC1</ContactInfoID>
      <ContactPurposeText>703</ContactPurposeText>
      <PostalAddress>
        <CityName>HOUSTON</CityName>
        <CountryCode>US</CountryCode>
        <CountryName>UNITED STATES</CountryName>
        <CountrySubDivisionName>TX</CountrySubDivisionName>
        <PostalCode>77001</PostalCode>
        <StreetText>1600 SMITH STREET</StreetText>
      </PostalAddress>
    </ContactInfo>
  </ContactInfoList>
  <PaxList>
    <Pax>
      <PaxID>PAX1</PaxID>
    </Pax>
  </PaxList>
</DataLists>

```

Note: Notice the element "ContactPurposeText" has the value "703" or "700" in the DOCA example above, but not for the Passenger Contact Details example below:

## Passenger Contact Details Example



```

<DataLists>
  <ContactInfoList>
    <!-- EmailAddress element -->
    <ContactInfo>
      <ContactInfoID>CTCPAX2_2</ContactInfoID>
      <ContactPurposeText>10</ContactPurposeText>
      <EmailAddress>
        <ContactTypeText>PER</ContactTypeText>
        <EmailAddressText>customerHome@doe.com</EmailAddressText>
      </EmailAddress>
      <EmailAddress>
        <ContactTypeText>PRO</ContactTypeText>
        <EmailAddressText>customerBusiness@doe.com</EmailAddressText>
      </EmailAddress>
      <Individual>
        <Surname>Wayne</Surname>
      </Individual>
      <IndividualRefID>PAX2</IndividualRefID>
    </ContactInfo>
    <!-- EmailAddress element for notification purpose-->
    <ContactInfo>
      <ContactInfoID>CTCPAX2_3</ContactInfoID>
      <ContactPurposeText>NTF</ContactPurposeText>
      <EmailAddress>
        <ContactTypeText>OTH</ContactTypeText>
        <EmailAddressText>customerntf@doe.com</EmailAddressText>
      </EmailAddress>
      <Individual>
        <Surname>Wayne</Surname>
      </Individual>
      <IndividualRefID>PAX2</IndividualRefID>
    </ContactInfo>
    <!-- PostalAddress element for Billing purpose-->
    <ContactInfo>
      <ContactInfoID>CTCPAX2_4</ContactInfoID>
      <ContactPurposeText>BIL</ContactPurposeText>
      <Individual>
        <Surname>Wayne</Surname>
      </Individual>
      <IndividualRefID>PAX2</IndividualRefID>
      <PostalAddress>
        <BuildingRoomText>ABCD</BuildingRoomText>
        <CityName>Paris</CityName>
        <ContactTypeText>OTH</ContactTypeText>
        <CountryCode>FR</CountryCode>
        <CountryName>France</CountryName>
        <CountrySubDivisionName>FRA</CountrySubDivisionName>
        <PO_BoxCode>21</PO_BoxCode>
        <PostalCode>06600</PostalCode>
        <StreetText>Billing route line 1</StreetText>
        <StreetText>Billing route line 2</StreetText>
      </PostalAddress>
    </ContactInfo>
  </ContactInfoList>
</DataLists>

```

```

<!-- PostalAddress element for Mailing purpose-->
  <ContactInfo>
    <ContactInfoID>CTCPAX2_5</ContactInfoID>
    <ContactPurposeText>702</ContactPurposeText>
    <Individual>
      <Surname>Wayne</Surname>
    </Individual>
    <IndividualRefID>PAX2</IndividualRefID>
    <PostalAddress>
      <BuildingRoomText>ABCD</BuildingRoomText>
      <CityName>Paris</CityName>
      <ContactTypeText>OTH</ContactTypeText>
      <CountryCode>FR</CountryCode>
      <CountryName>France</CountryName>
      <CountrySubDivisionName>FRA</CountrySubDivisionName>
      <PO_BoxCode>21</PO_BoxCode>
      <PostalCode>06600</PostalCode>
      <StreetText>Mailing route line 1</StreetText>
      <StreetText>Mailing route line 2</StreetText>
    </PostalAddress>
  </ContactInfo>
</ContactInfoList>
<PaxList>
  <Pax>
    <PaxID>PAX2</PaxID>
  </Pax>
</PaxList>
</DataLists>

```

## FQTV Example

```

<DataLists>
  <PaxList>
    <Pax>
      <LoyaltyProgramAccount>
        <AccountNumber>12345NDC</AccountNumber>
        <LoyaltyProgram>
          <Carrier>
            <AirlineDesigCode>6X</AirlineDesigCode>
          </Carrier>
        </LoyaltyProgram>
      </LoyaltyProgramAccount>
      <PaxID>PAX1</PaxID>
    </Pax>
  </PaxList>
</DataLists>

```

## GST Example

```

<DataLists>
  <ContactInfoList>
    <ContactInfo>
      <ContactInfoID>CTCPAX2_2</ContactInfoID>
      <ContactPurposeText>GST</ContactPurposeText>
      <EmailAddress>
        <EmailAddressText>tcs@gst.com</EmailAddressText>
      </EmailAddress>
      <OtherAddress>
        <ContactTypeText>GSTIN</ContactTypeText>
        <OtherAddressText>22AAAAA0000A1Z5</OtherAddressText>
      </OtherAddress>
      <OtherAddress>
        <ContactTypeText>COMPANY</ContactTypeText>
        <OtherAddressText>TCS</OtherAddressText>
      </OtherAddress>
      <Phone>
        <ContactTypeText>BUSINESS</ContactTypeText>
        <CountryDialingCode>91</CountryDialingCode>
        <PhoneNumber>04498765432</PhoneNumber>
      </Phone>
      <Phone>
        <ContactTypeText>MOBILE</ContactTypeText>
        <CountryDialingCode>91</CountryDialingCode>
        <PhoneNumber>04498765433</PhoneNumber>
      </Phone>
      <PostalAddress>
        <CityName>CHENNAI</CityName>
        <CountryCode>IN</CountryCode>
        <CountrySubDivisionName>TAMILNADU</CountrySubDivisionName>
        <PostalCode>603024</PostalCode>
        <StreetText>TATA CONSULTANCY SERVICES</StreetText>
        <StreetText>11 FLOOR OMR SIRUSERI</StreetText>
      </PostalAddress>
    </ContactInfo>
  </ContactInfoList>
  <PaxList>
    <Pax>
      <PaxID>PAX2</PaxID>
    </Pax>
  </PaxList>
</DataLists>

```

### 2.5.6.1. Limitations, Errors & Warnings

#### 2.5.6.1.1. Limitations

- Only one type of action can be performed at once (add, delete, update). This element is only mandatory if a free text is required to book a service.

- Deleting passenger contact details can only be done if at least one other AP Contact element remains in the Order (Passenger or Travel Agency), otherwise an error will be raised.

## 2.5.6.1.2. Errors

In case several elements are selected to be deleted, if some are incorrect, an error will be displayed, and no modification will be made to the **Order**.

Error Code	Error Description	Causes	Solutions	Remark
912	INVALID INPUT DATA: SSR DOCA not eligible for cancel.	The data in input does not match the information in the order, thus it cannot be deleted.	Verify the input in the ContactInfo section.	
912	INVALID INPUT DATA: SSR DOCO not eligible for cancel.	The data in input does not match the information in the order, thus it cannot be deleted.	Verify the input in the RedressCase or Visa section.	
912	INVALID INPUT DATA: SSR DOCS not eligible for cancel.	The data in input does not match the information in the order, thus it cannot be deleted.	Verify the input, in the IdentityDoc section.	
912	INVALID INPUT DATA: SSR FOID not eligible for cancel.	The data in input does not match the information in the order, thus it cannot be deleted.	Verify the input in the FOID section.	
912	INVALID INPUT DATA: Contact information not eligible for cancel.	The data in input does not match the information in the order, thus it cannot be deleted.	Verify the input in the ContactInfo section.	
912	INVALID INPUT DATA: Invalid Pax selection	The PAXID in the request is not consistent.	Verify the PAXID in the UpdatePax and the Pax section, they must be the same.	
912	INVALID INPUT DATA: Invalid SSR DOCX, missing XxxXxx	An information is missing to create a SSR DOCX.	Verify the input in the indicated field.	The DOCX is either DOCS, DOCO, or DOCA. XxxXxx

Error Code	Error Description	Causes	Solutions	Remark
				designates one of the fields.
	FQTV NUMBER NOT ACCEPTED: INVALID ACCOUNT NUMBER	If FQTV_MANDATORY is set to "TRUE": If the SSR creation of Frequent flyer failed (Invalid FQTV), the order is not created.	Try to put a valid FQTV Number.	
912	INVALID INPUT DATA: FQTV already exists in the order	Trying to add the same FQTV which already exists in the order.		

If the request is to delete all existing AP elements in the Order, then the flow is stopped, and an error is returned in "/IATA\_OrderViewRS/Error/DescText".

Error Code	Error Description	Causes	Solutions
912	ERROR AT END OF TRANSACTION TIME: NEED TELEPHONE, TICKET RECONCILIATION NEEDED	At least one <b>AP Contact element</b> must be in the <b>Order</b> (for the passenger info or for the seller info).	Submit a new request to retain at least one AP element in the Order.

## 2.5.7. DataLists

### 2.5.7.1. ServiceDefinitionList

This element is mandatory only when specific booking instructions (free text formatting) are required to book a dedicated service.

The booking instructions expected are returned in ServiceList response under */DataLists/ServiceDefinitionList/ServiceDefinition/BookingInstructions* node.

Designation	Repetition	Status	Location	Comments
<b>ServiceDefinition</b>	<b>0...N</b>	<b>M</b>	<b>IATA_OrderChangeRQ/Request/DataLists/ServiceDefinitionList/ServiceDefinition</b>	
Text	0...1	O*	/BookingInstructions/SpecialService/FreeText	Free text formatting required for the dedicated service. <i>*Mandatory for services requiring</i>

Designation	Repetition	Status	Location	Comments
				<i>booking instructions.</i>
Name	1	M	/Name	Recommendation is to use ServiceCode returned in ServiceList response
OwnerCode	1	M	/OwnerCode	Airline Code ( 2 alphanumeric identifier)
ServiceDefinitionID	1	M	/ServiceDefinitionID	ServiceDefinitionID as returned in the OfferItem.

Example:

### ServiceDefinitionList example

```

<DataLists>
  <ServiceDefinitionList>
    <ServiceDefinition>
      <BookingInstructions>
        <SpecialService>
          <FreeText>DOG-CHIHUAHUA-2KG</FreeText>
        </SpecialService>
      </BookingInstructions>
      <Name>PETC</Name>
      <OwnerCode>6X</OwnerCode>
      <ServiceDefinitionID>SERV1</ServiceDefinitionID>
    </ServiceDefinition>
  </ServiceDefinitionList>
</DataLists>

```

### 2.5.7.2. PaxList

Passengers information. For each passenger one Pax element must be used.

Designation	Repetition	Status	Location	Comments
Passenger Element	1...N	M	IATA_OrderChangeRQ/Request/DataLists/PaxList/Pax	

Designation	Repetition	Status	Location	Comments
Passenger GivenName	0...5	O	/Pax/Individual/GivenName	First name of the passenger. <b>Remark:</b> It can be provided in input in split process. If provided, a check is done on the first GivenName (if there are multiple GivenName provided in input, only the first one is checked, the following ones are ignored).
Passenger surname	1	M	/Pax/Individual/Surname	Surname is mandatory for the Pax split process.
Passenger ID	1	M	/Pax/PaxID	ID of the passenger, key that can be referenced in the whole message.

## 2.5.8. Order

This structure contains the passengers to be sub-divided into a child Order. The passenger and segment IDs used should be taken from the previous message.

Designation	Repetition	Status	Location	Comments
<b>Order section</b>			IATA_OrderChangeRQ/Request/Order	
OrderID	1	M	/Order/OrderID	Identifier of the Order.
OwnerCode	1	M	/Order/OwnerCode	IATA code assigned to the carrier.

### 2.5.8.1.1. Order Section Example

```

<Request>
  <Order>
    <OrderID>6X123A1B2C3D4</OrderID>
    <OwnerCode>6X</OwnerCode>
  </Order>
</Request>

```

## 2.5.9. Payments

This section is used on OrderCreateRQ and OrderChangeRQ.

Forms of payment are listed in the PaymentInfo element. For each FOP one PaymentInfo element must be used (currently CC, Cash and Other in scope only).

**Notes:** In the current release a single method of payment is accepted per offer

Designation	Repetition	Status	Location	Comments
<b>Payment Info section</b>			<b>.../Request/PaymentFunctions</b>	
OrderRefID	1	M	/OrderAssociation/OrderRefID	Reference of the order
Amount	1	M	/PaymentProcessingDetails/Amount	The amount for this FOP. Mandatory for the processing. The "CurCode" attribute is used to give the currency. The currency is <b>mandatory</b> .
Payment method identifier	0..1	O	/PaymentProcessingDetails/PaymentRefID	ID of the payment method to which it refers. In case of one single method of payment, it will have value 1.
<b>Credit card section</b>			<b>/PaymentFunctions/PaymentProcessingDetails/PaymentMethod/PaymentCard</b>	
CardBrandCode	1	O	/CardBrandCode	Type of the payment card (Examples: CA, VI...).
CountryCode	0..1	O	/CardholderAddress/CountryCode	ISO country code. Examples: US, FR.
CountrySubDivisionName	0..1	O	/CardholderAddress/CountrySubDivisionName	Example: Florida.
CityName	0..1	O	/CardholderAddress/PostalCityName	Name of the postal city of the card holder.
PostalCode	0..1	O	/CardholderAddress/PostalCode	Postal Code of the card holder.
StreetText	0..2	O	/CardholderAddress/StreetText	Street name and number.
CardHolderName	0..1	O	/CardHolderName	Name of the card holder.
CardNumber	1	O	/CardNumber	Credit card number.
CardSecurityCode	1	O	/CardSecurityCode	Verification digits (Example: 123).
ExpirationDate	1	O	/ExpirationDate	Credit card expiry date.
MaskedCardID	1	O	/MaskedCardID	Concealed credit card number. Example: xxxxxxxxxxxx9922.
<b>Cash payment section</b>			<b>/PaymentFunctions/PaymentProcessingDetails/PaymentMethod/SettlementPlan</b>	



Designation	Repetition	Status	Location	Comments
PaymentTypeCode	1	M	/PaymentTypeCode	Used to define the type of payment. <b>Cash.</b>
<b>Other payment section</b>			<b>/PaymentFunctions/PaymentProcessingDetails/PaymentMethod/OfflinePayment</b>	
PaymentTypeCode	1	M	/PaymentTypeCode	Used to define otherPayments.
RemarkText	0...1	O	/Remark/RemarkText	Freetext value for the freetext <b>other method</b> of payment.
<b>EasyPay</b>			<b>/PaymentFunctions/PaymentProcessingDetails/PaymentMethod/IATA_EasyPay</b>	
EasyPay Account	1	O	/AccountNumber	EasyPay account number.
EasyPay Expiration Date	1	O	/ExpirationDate	EasyPay Expiration Date.
<b>Secure Payment v2 section</b>			<b>/PaymentFunctions/PaymentProcessingDetails/PaymentMethod/PaymentCard/SecurePaymentVersion2</b>	
CAVV	0...1	O	/AuthenticationTokenValue	Cardholder Authentication Verification Value returned by 3DS2 authentication. <b>It should be base64 encoded.</b>
Directory Server Transaction ID	0...1	O	/DirectoryServerTransactionID	Directory Server Transaction Identifier returned by 3DS2 authentication. <b>It should be base64 encoded.</b>
Electronic Commerce Indicator	0...1	O	/ElectronicCommerceInd	Electronic Commerce Indicator (ECI) returned by 3DS2 authentication.
3DS Protocol version	0...1	O	/ProgramProtocolText	Indicates the 3DS protocol version number. Example: 2.1.0.
Context of interaction	1	M*	/PaymentTrxChannelCode	Indicates the context in which the transaction has been generated. Possible values: EC (Ecommerce), MO (Mail Order, paper mail, fax, email), TO (Telephone Order, IVR), FA (Face to face), NS (Not specified).  <i>*Mandatory in some cases, notably MO/TO.</i>

Designation	Repetition	Status	Location	Comments
Transaction status	0...1	0	/TrxStatusText	Transaction status returned by the 3DS2 authentication, it will be received in the EMVCO format.

Note: Approval code is now handled in Augmentation Point section.

```

<PaymentFunctions>
  <OrderAssociation>
    <OrderRefID>6X123A1B2C3D4</OrderRefID>
  </OrderAssociation>
  <PaymentProcessingDetails>
    <Amount CurCode="EUR">100.00</Amount>
    <PaymentMethod>
      <PaymentCard>
        <CardBrandCode>CA</CardBrandCode>
        <CardholderAddress>
          <CityName>Paris</CityName>
          <CountryCode>FR</CountryCode>
          <PostalCode>75001</PostalCode>
          <StreetText>Avenue des Champs Elysées</StreetText>
        </CardholderAddress>
        <CardHolderName>Jack</CardHolderName>
        <CardNumber>4000879865438798</CardNumber>
        <CardSecurityCode>123</CardSecurityCode>
        <ExpirationDate>1228</ExpirationDate>
      </PaymentCard>
    </PaymentMethod>
  </PaymentProcessingDetails>
</PaymentFunctions>

```

Card Example

```

<PaymentFunctions>
  <OrderAssociation>
    <OrderRefID>6X123A1B2C3D4</OrderRefID>
  </OrderAssociation>
  <PaymentProcessingDetails>
    <Amount CurCode="EUR">4432.48</Amount>
    <PaymentMethod>
      <SettlementPlan>
        <PaymentTypeCode>CA</PaymentTypeCode>
      </SettlementPlan>
    </PaymentMethod>
  </PaymentProcessingDetails>
</PaymentFunctions>

```

Cash Payment Example

```

<PaymentFunctions>
  <OrderAssociation>
    <OrderRefID>6X123A1B2C3D4</OrderRefID>
  </OrderAssociation>
  <PaymentProcessingDetails>
    <Amount CurCode="EUR">100.00</Amount>
    <PaymentMethod>
      <OfflinePayment>
        <PaymentTypeCode>EXT</PaymentTypeCode>
        <Remark>
          <RemarkText>123465789</RemarkText>
        </Remark>
      </OfflinePayment>
    </PaymentMethod>
  </PaymentProcessingDetails>
</PaymentFunctions>

```

Other Payment Example

```

<PaymentFunctions>
  <PaymentProcessingDetails>
    <Amount CurCode="EUR">100.00</Amount>
    <PaymentMethod>
      <IATA_EasyPay>
        <AccountNumber>5164700000000006</AccountNumber>
        <ExpirationDate>1221</ExpirationDate>
      </IATA_EasyPay>
    </PaymentMethod>
  </PaymentProcessingDetails>
</PaymentFunctions>

```

EasyPay Example

```

<PaymentFunctions>
  <PaymentProcessingDetails>
    <Amount>123.12</Amount>
    <PaymentMethod>
      <PaymentCard>
        <CardBrandCode>VI</CardBrandCode>
        <CardholderAddress>
          <CityName>New York City</CityName>
          <CountryCode>US</CountryCode>
          <CountrySubDivisionName>NEW YORK</CountrySubDivisionName>
          <PostalCode>NY 10001</PostalCode>
          <StreetText>350 FIFTH AVENUE</StreetText>
        </CardholderAddress>
        <CardHolderName>Dessee</CardHolderName>
        <CardNumber>4147200000000002</CardNumber>
        <CardSecurityCode>123</CardSecurityCode>
        <ExpirationDate>1020</ExpirationDate>
        <SecurePaymentVersion2>
          <AuthenticationTokenValue>WTJGeVpHbHVZV3hqYjIxdFpYSmpaV0Yx
ZEdnPQ==</AuthenticationTokenValue>
          <DirectoryServerTrxID>M2Q1MGY2ZTUtZGY0My00M2M2LWF1YWYtZDY5
OTE4NTg0ZjR1</DirectoryServerTrxID>
          <ElectronicCommerceInd>05</ElectronicCommerceInd>
          <PaymentTrxChannelCode>EC</PaymentTrxChannelCode>
          <ProgramProtocolText>2.1.0</ProgramProtocolText>
          <TrxStatusText>Y</TrxStatusText>
        </SecurePaymentVersion2>
      </PaymentCard>
    </PaymentMethod>
  </PaymentProcessingDetails>
</PaymentFunctions>

```

3DSV2 Example

```

<PaymentFunctions>
  <PaymentProcessingDetails>
    <Amount>123.12</Amount>
    <PaymentMethod>
      <PaymentCard>
        <CardBrandCode>VI</CardBrandCode>
        <CardholderAddress>
          <CityName>New York City</CityName>
          <CountryCode>US</CountryCode>
          <CountrySubDivisionName>NEW YORK</CountrySubDivisionName>
          <PostalCode>NY 10001</PostalCode>
          <StreetText>350 FIFTH AVENUE</StreetText>
        </CardholderAddress>
        <CardHolderName>Dessee</CardHolderName>
        <CardNumber>4147200000000002</CardNumber>
        <CardSecurityCode>123</CardSecurityCode>
        <ExpirationDate>1020</ExpirationDate>
        <SecurePaymentVersion2>
          <PaymentTrxChannelCode>MO</PaymentTrxChannelCode>
        </SecurePaymentVersion2>
      </PaymentCard>
    </PaymentMethod>
  </PaymentProcessingDetails>
</PaymentFunctions>

```

3DSV2 MO flag Example

Note: Any other Payment information entered in the query will be ignored.

## 2.5.10. Deferred Payments

The deferred payment is not allowed during an exchange of a paid order.

In order to change an order with deferred payment, the PaymentFunctions section must not be in the input of the request.

## 2.5.11. Modification of Travel Agency Contact Information

To be able to add or to delete travel agency contact information, we must only send the **Order** element inside the request to identify the order associated with this change.

The modification of the contact information is done on the **"/DistributionChain/b DistributionChainLink/ ContactInfo"**.

Element	Location	Comments
DistributionChain	IATA_OrderChangeRQ/DistributionChain	<b>An instance of a distribution channel. That is, the set of organizations involved in the development of the current transaction.</b>
DistributionChainLink	/DistributionChain/DistributionChainLink	An organization playing a participating role in an instance of a distribution channel.
Ordinal	/DistributionChain/DistributionChainLink/Ordinal	The number defining the position of the distribution chain link in the distribution chain indicating the order in which the organization participated.
OrgRole	/DistributionChain/DistributionChainLink/OrgRole	The distribution chain role performed by the participating organization. For this feature it should be Seller.
ParticipatingOrg	/DistributionChain/DistributionChainLink/ParticipatingOrg	An organized structure set up for a particular purpose, such as a business, government body, department, charity, or financial institution.
OrgID	/DistributionChain/DistributionChainLink/ParticipatingOrg/OrgID	Organization code or identifier.

Element	Location	Comments
ContactInfo	IATA_OrderChangeRQ/DistributionChain/DistributionChainLink/ContactInfo	<b>The electronic or geographic address which a party has provided as the contact channel. For example, contact email, contact phone number.</b>
ContactInfoID	/ContactInfo/ContactInfoID	Uniquely Identifies a set of Contact Information, within the context of one message.
ContactPurposeText	/ContactInfo/ContactPurposeText	To identify the contact purpose (PADIS code list 3299).
EmailAddress	/ContactInfo/EmailAddress	The email address which should be used for contact purposes.

Element	Location	Comments
EmailAddressText	/ContactInfo/EmailAddress/EmailAddressText	The email address which should be used for contact purposes.
OtherAddress	/ContactInfo/OtherAddress	Other Contact Method information. Examples: web site, social media handle.
OtherAddressText	/ContactInfo/OtherAddress/OtherAddressText	Other Contact Method Value. Example: web site URL.
Phone	/ContactInfo/Phone	A telephone number is a sequence of digits.  <b>Note:</b> Only the <b>ContactTypeText</b> and the <b>PhoneNumber</b> elements are being stored.
ContactTypeText	/ContactInfo/Phone/ContactTypeText	Contact Type (to identify the technical contact type information).
PhoneNumber	/ContactInfo/Phone/PhoneNumber	Phone number text. Examples: +1 999-999-9999 ext 1234, 617-9976.  <b>Note:</b> This may be a simple, un-structured phone number, such as +01 999-999-9999 ext 1234 or combined with additional attributes country dialing code, area code and extension to create a structured phone number.

**Note:**

the elements "Individual", "IndividualRefID", "PaxSegmentRefID", "RelationshipToPax" are not used in this feature.

TA Contact Info modification example

```

<DistributionChain>
  <DistributionChainLink>
    <ContactInfo>
      <ContactInfoID>123456</ContactInfoID>
      <EmailAddress>
        <EmailAddressText>TEST@AMADEUS.COM</EmailAddressText>
      </EmailAddress>
      <OtherAddress>
        <OtherAddressText>www.marketingsite.com</OtherAddressText>
      </OtherAddress>
      <Phone>
        <PhoneNumber>+33493101010</PhoneNumber>
      </Phone>
    </ContactInfo>
    <Ordinal>1</Ordinal>
    <OrgRole>Seller</OrgRole>
    <ParticipatingOrg>
      <OrgID>12345678</OrgID>
    </ParticipatingOrg>
  </DistributionChainLink>
</DistributionChain>
<PayloadAttributes/>
<POS/>
<Request>
  <Order>
    <OrderID>6X123A1B2C3D4</OrderID>
    <OwnerCode>6X</OwnerCode>
  </Order>
</Request>

```

To delete the travel agency contact information, the node ContactInfo must be sent with only a ContactInfoID.

## TA Contact Info deletion example



```

<DistributionChain>
  <DistributionChainLink>
    <ContactInfo>
      <ContactInfoID>123456</ContactInfoID>
    </ContactInfo>
    <Ordinal>1</Ordinal>
    <OrgRole>Seller</OrgRole>
    <ParticipatingOrg>
      <OrgID>12345678</OrgID>
    </ParticipatingOrg>
  </DistributionChainLink>
</DistributionChain>
<PayloadAttributes/>
<POS/>
<Request>
  <Order>
    <OrderID>6X123A1B2C3D4</OrderID>
    <OwnerCode>6X</OwnerCode>
  </Order>
</Request>

```

## 2.5.11.1. Limitations, Errors & Warnings

### 2.5.11.1.1. Limitations

- The system is only storing the **EmailAddress**, **OtherAddress**, and **Phone** information of the travel agency. It is to be understood if this is because of system limitations (ex: **order** space), or if it was a design choice.
- The solution described here allows only for the operation to add/delete the travel agency contact information and no other concurrent operation (example: executing **payment surcharge** confirmation).
- As information contact details are shared between Pax and TA, if passenger contact details are not associated to a Pax (by defining the IndividualRefId in the request), they will be considered as TA contacts and will be removed in deletion use case. So, it is highly recommended to define the Pax association while defining the contact details information.
- As at least one element for contact information must remain in the order, in case of deletion, it is possible to delete all TA contact elements but at least one contact element (either for the passenger info or for the seller info) must be kept. Otherwise, an error will be raised.

### 2.5.11.1.2. Errors

For the deletion use case, also mentioned in the limitation part, if the request is to delete all existing **AP elements** in the **Order**, then the flow is stopped, and an error is returned in **"/IATA\_OrderViewRS/Error/DescText"**.

Error Code	Error Description	Causes	Solutions
912	ERROR AT END OF TRANSACTION TIME: NEED TELEPHONE, TICKET RECONCILIATION NEEDED	At least one <b>AP Contact element</b> must be in the <b>Order</b> (for the passenger info or for the seller info).	Submit a new request to retain at least one AP element in the Order.

### 2.5.11.1.3. Warnings

If the system does not make any changes to **Travel Agency Contact Information**, then the warning message will be displayed in the **"/Response/Warning/"** element to describe conflict action (first warning message in the table below).

Warning Description	Causes	Solutions
Travel Agency Contact Information has not been modified due to conflicting operations	If the user has changed the Travel Agency Contact Information in the <b>".../DistributionChain/DistributionChainLink/ContactInfo/..."</b> while also sending another element inside the <b>".../Request/..."</b> that isn't the <b>"Order"</b> element.	Perform one operation at a time. To do this, remove any elements from the <b>".../Request/..."</b> that aren't the <b>"Order"</b> element so that the system can perform the modification of <b>Travel Agency Contact Information</b> data or keep the <b>Travel Agency Contact Information</b> the same as it was and perform the other operation.
Successfully modified Travel Agency Contact Information - Added new contact info element(s)	Added new element in the Travel Agency Contact Info.	Expected behavior.
Successfully modified Travel Agency Contact Information - Removed contact info element(s)	Removed element from the Travel Agency Contact Info.	Expected behavior.
Successfully modified Travel Agency Contact Information - Updated contact info element(s)	Updated element in the Travel Agency Contact Info.	Expected behavior.

For this feature, the **Response/Warning** element is also used as an informative message to let the user know which operation was executed.

## 3. Receiving a Reply: OrderViewRS

An **OrderViewRS** message is received as a response to the **OrderChangeRQ**.

An OrderViewRS message is sent in response to the OrderCreateRQ.

## 3.1. Success

Each time a successful transaction (OrderRetrieveRQ, OrderCreateRQ or OrderChangeRQ) triggers the OrderViewRS, the content of the order is returned. It may contain one or several order items.

### 3.1.1. Order

An Order is a list of products/services that Customer(s) intend to buy or bought. An Order is composed of two main element structures: one or more OrderItem elements and, within these, one or more Service elements.

Designation	Repetition	Status	Location	Comments
<b>Order</b>			<b>IATA_OrderViewRS/Response/Order</b>	
OrderID	1	M	/OrderID	The "OrderID" is a unique identifier assigned to a specific travel order or booking. It serves as a reference to distinguish one order from another. It is 13 characters long as per IATA standard 21.3.
OwnerCode	1	M	/OwnerCode	Airline Code (2 alphanumeric identifier) that owns or manages the Order.
OrderGuaranteeTimeLimit	1	O	/BilateralTimeLimit	In reuse flow, the order is at least guaranteed until this date.
TotalAmount	0...1	O	/TotalPrice/TotalAmount	Indicates the overall price associated with the travel order. It includes the base fare, any additional charges <b>except card OB fees</b> , and applicable taxes. The field remains empty if air booking and ancillaries are paid for in different currencies.
Amount currency	0...1	O	/TotalPrice/TotalAmount/@CurrencyCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.
BaseAmount	0...1	O	/TotalPrice/BaseAmount	Total base amount of the order: Sum of all orderItem(s) base amounts. The field remains empty if air booking and ancillaries are paid for in different currencies..
Amount currency	0...1	O	/TotalPrice/BaseAmount/@CurrencyCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.

Designation	Repetition	Status	Location	Comments
TotalTax Amount	0...1	O	/TotalPrice/TaxSummary/TotalTaxAmount	Total taxes of the order: Sum of all orderItem(s) total taxes amounts. The field remains empty if air booking and ancillaries are paid for in different currencies.
TotalTax Amount currency	0...1	O	/TotalPrice/TaxSummary/TotalTaxAmount/@CurCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.
Order Status Code	0...1	O	/StatusCode	<ul style="list-style-type: none"> <li><b>CLOSED</b> if the Order is cancelled.</li> <li><b>OPENED</b> if the Order is not cancelled.</li> </ul>

```

<Order>
  <OrderID>6X172ABDCE100</OrderID>
  <OwnerCode>6X</OwnerCode>
  ...
  <TotalPrice>
    <BaseAmount CurCode="EUR">1734.00</BaseAmount>
    <TaxSummary>
      <TotalTaxAmount CurCode="EUR">234.00</TotalTaxAmount>
    </TaxSummary>
    <TotalAmount CurCode="EUR">1500.00</TotalAmount>
  </TotalPrice>
</Order>

```

### 3.1.1.1. Order Items

An OrderItem represents the product that is bought by the Customer or the product the Customer intends to buy. Each OrderItem is created from a corresponding OfferItem. As such, an OrderItem is also a representation of the set of Service(s) (Flights, Ancillaries and/or Seats) collectively evaluated for pricing.

Designation	Repetition	Status	Location	Comments
<b>Order Item structure</b>			<b>IATA_OrderViewRS/Response/Order/OrderItem</b>	
OrderItemID	1	M	/OrderItemID	Unique ID for an Order item.  Chargeable seat(s) that have same characteristics can share the same OrderItemID with several ServiceID.  Exempted/Free Services have one OrderItem/OrderItemID each
OwnerCode	1	M	/OwnerCode	Airline Code (2 alphanumeric identifier) that owns the OrderItem.

Designation	Repetition	Status	Location	Comments
PaymentTimeLimitDateTime	0...1	0	/PaymentTimeLimitDateTime	Date and Time limit (GMT) before order cancellation. Only returned if the OrderItem is not paid.
PriceGuaranteeTimeLimitDateTim	0...1	0	/PriceGuaranteeTimeLimitDateTim	Returned when the OrderItem is not paid and a price guarantee limit applies. Applicable only for air flight content.  Date and Time is in GMT.
Order Item Status Code	0...1	0	/StatusCode	<ul style="list-style-type: none"> <li>• <b>ACTIVE</b> for active Order Items.</li> <li>• <b>CANCELLED</b> for cancelled ones.</li> </ul>
Reusable Indicator	1	0	/ReusableInd	Set to true to be able to differentiate reusable Order Item
<b>Cancel Restrictions structure</b>			<b>IATA_OrderViewRS/Response/Order/OrderItem/CancelRestrictions</b>	
AllowedModificationInd	0...1	0	/AllowedModificationInd	Depending on whether the order item is cancellable or not, the corresponding values are True or False. <ul style="list-style-type: none"> <li>• <b>True</b> if the OrderItem is Cancellable.</li> <li>• <b>False</b> if the OrderItem is not Cancellable.</li> </ul>
DescText	0...1	0	/DescText	This field returns: <ul style="list-style-type: none"> <li>• <b>VOID</b> if the OrderItem is voidable.</li> <li>• <b>REFUND</b> if the OrderItem is refundable.</li> </ul>
<b>Change Restrictions structure</b>			<b>IATA_OrderViewRS/Response/Order/OrderItem/ChangeRestrictions</b>	
AllowedModificationInd	0...1	0	/AllowedModificationInd	Depending on whether the order item is exchangeable or not, the corresponding values are True or False. <ul style="list-style-type: none"> <li>• <b>True</b> if the OrderItem is exchangeable.</li> </ul>

Designation	Repetition	Status	Location	Comments
				<ul style="list-style-type: none"> <li><b>False</b> if the OrderItem is not exchangeable.</li> </ul>
DescText	0...1	0	/DescText	This field returns: <ul style="list-style-type: none"> <li><b>Involuntary Changed Allowed without any fees :</b> if Involuntary exchange is enabled.</li> </ul>
Change Type Code	0...1	0	/ChangeTypeCode	Return the related type of change: <ul style="list-style-type: none"> <li><b>Flight</b> if it is related to flight.</li> </ul>
<b>Commissions structure (only for flight order items)</b>			<b>IATA_OrderViewRS/Response/Order/OrderItem/Commission</b>	
Amount	0...1	0	/Amount	Amount of money, paid to an agent in a commercial transaction.
Amount currency	0...1	0	/Amount/@CurCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.
Percentage	0...1	0	/Percentage	Commission percentage, expressed solely by the numerical value preceding the percentage symbol. Example: 20% → 20.
<b>Price structure</b>			<b>IATA_OrderViewRS/Response/Order/OrderItem/Price</b>	
BaseAmount	0...1	0	/BaseAmount	Base amount for the OrderItem. The info is not returned for penalties and residual values.
BaseAmount currency	0...1	0	/BaseAmount/@CurCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.
Fee Amount	0...1	0	/Fee/Amount	Fee amount for the OrderItem. <b>NB:</b> card OB fees are not included.
Fee Amount currency	0...1	0	/Fee/Amount/@CurCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.
TotalTaxAmount	0...1	0	/TaxSummary/TotalTaxAmount	Total tax amount for the OrderItem. The info is not returned for penalties and residual values.

Designation	Repetition	Status	Location	Comments
TotalTaxAmount currency	0...1	O	/TaxSummary/ TotalTaxAmount/ @CurCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.
TotalAmount	1	M	/TotalAmount	Total amount for the OrderItem. This amount never include card OB fees. In case of RSVR, this field contains the face value amount of the RSVR (Residential Value used for Refundable balance).
TotalAmount currency	1	M	/TotalAmount/ @CurCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.
<b>SellerFollowUpAction</b>			<b>IATA_OrderViewRS/Response/Order/OrderItem/SellerFollowUpAction</b>	
Possible seller action			/ActionCode	Indicates the possible actions the seller can take to handle an involuntary disruption. Can be one of the values:  <b>Accept</b> = The seller has the option to accept the proposed flights  <b>Refund</b> = The seller has the option to cancel the flight and receive a refund  <b>Reshop</b> = The seller has the option to search for alternative offers for an exchange  <b>ContactAirline</b> = The seller needs to contact the airline to handle the disrupted flight.
Indicator of possible action			/ActionInd	If an action is included for the seller on the previous field, the value should be set to <b>TRUE</b> .
<b>Fare Detail structure</b> one per PTC			<b>IATA_OrderViewRS/Response/Order/OrderItem/FareDetail</b>	
Fare Detail Pax Ref	0...N	O	/FareDetail/PaxRefID	Reference to the passenger for which the penalty is applied.
Penalty Ref ID	0...1	O	/FareDetail/PenaltyRefID	Penalty Reference.
<b>Fare component structure (one per segment)</b>			<b>IATA_OrderViewRS/Response/Order/OrderItem/FareDetail/FareComponent</b>	

Designation	Repetition	Status	Location	Comments
Cabin Type Code	0...1	O	/CabinType/CabinTypeCode	Cabin Type Code as defined by ATSB Codeset 9873.
Cabin Type Name	0...1	O	/CabinType/CabinTypeName	Cabin name. Examples: Economy, Economic Premium, Business, First.
CancelRestrictions	0...1	O	/CancelRestrictions	Minirules linked to refund. Described in the <b>CancelRestrictions</b> part.
ChangeRestrictions	0...N	O	/ChangeRestrictions	Minirules linked to reissue or revalidation. Described in the <b>ChangeRestrictions</b> part.
Fare Basis	0...1	O	/FareBasisCode	Fare basis corresponding to the fare component.
Category of the fares	0...1	O	/NegotiatedCode	<b>70J</b> = <b>Published</b> fares. <b>758</b> = <b>Private</b> fares. <b>749</b> = <b>Negotiated</b> fares. <b>70G</b> = <b>Negotiated corporate</b> fares. <b>70M</b> = <b>Private corporate</b> fares. Following PADIS codeset 9910.
Segment references	0...N	O	/PaxSegmentRefID	Segments corresponding to the fare component.
Fare Family reference	0...1	O	/PriceClassRefID	Fare Family corresponding to the fare component.
RBD code	0..1	O	/RBD/RBD_Code	Reservation Booking Designator
<b>Price per PTC structure</b>			<b>IATA_OrderViewRS/Response/Order/OrderItem/FareDetail/Price</b>	
Fare Detail Total Amount	1	M	/TotalAmount	Fare Detail total amount. All fees are included.
Total Amount currency	1	M	/TotalAmount/@CurCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.
Fare Detail Base Amount	1	M	/BaseAmount	Fare Detail base amount.
Base Amount currency	1	M	/BaseAmount/@CurCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.
Fare Detail Fee	0...N	O	/Fee	Fee details.
Fare Detail Fee Amount	1	M	/Fee/Amount	Fee Amount.



Designation	Repetition	Status	Location	Comments
Fee Amount currency	1	M	/Fee/Amount/ @CurCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.
Description of the fee	1	M	/Fee/DescText	Fee text OB Fee subcode.
Designation code of the fee	1	M	/Fee/DesigText	<ul style="list-style-type: none"> <li>• <b>Ticketing OB fees</b> for the Txx (<i>where xx are numbers</i>).</li> <li>• <b>Requested Services OB fees</b> for the Rxx.</li> <li>• <b>Credit Card OB fees</b> for the Fxx.</li> </ul>
Fare Detail Taxes Amount	0...1	O	/TaxSummary/ TotalTaxAmount	Fare Detail taxes amount.
Taxes Amount currency	0...1	O	/TaxSummary/ TotalTaxAmount/ @CurCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.
Fare Detail Breakdown Tax Amount	0...1	O	/TaxSummary/ Tax/Amount	Fare Detail breakdown tax amount.
Tax Amount currency	0...1	O	/TaxSummary/ Tax/Amount/ @CurCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.
Fare Detail Breakdown Tax Nature	0...1	O	/TaxSummary/ Tax/AddlTaxCode	Fare Detail breakdown tax nature.
Fare Detail Breakdown Tax Code	0...1	O	/TaxSummary/ Tax/TaxCode	Fare Detail breakdown tax code.
<b>Fare Calculation structure</b>	<b>0...1</b>	<b>O</b>	<b>IATA_OrderViewRS/Response/Order/OrderItem/FareDetail/FareCalculationInfo</b>	
FareCalculation text.	1	M	/AddlInfoText	The fare calculation text required in the fare calculation area of an electronic ticket.
FCPI	1	M	/PricingCodeText	Fare Calculation Pricing Indicator from TST.
<b>Service structure</b>			<b>IATA_OrderViewRS/Response/Order/OrderItem/Service</b>	

Designation	Repetition	Status	Location	Comments
BookingID	1	M	/BookingRef/BookingID	Associated record locator.
AirlineDesigCode	0...1	O	/BookingRef/BookingEntity/Carrier/AirlineDesigCode	Record locator's associated airline.
TypeCode	0...1	O	/BookingRef/BookingRefTypeCode	Type of booking reference. Value is THIRD_PARTY_REFERENCE for third party record. Value is ASSOCIATED_BOOKING when the booking correspond to the associated bookings when doing an Order Split. Otherwise this tag is not returned.
ServiceID	1	M	/ServiceID	Service ID.
Status Code	1	M	/StatusCode	<ul style="list-style-type: none"> <li>● <b>CONFIRMED</b> The order item is confirmed.</li> <li>● <b>REQUESTED</b> The order item is pending confirmation.</li> <li>● <b>WAITLISTED</b> The order item is waitlisted.</li> <li>● <b>CANCELLED</b> The order item is deleted.</li> </ul>
Delivery Status Code	1	M	/DeliveryStatusCode	<ul style="list-style-type: none"> <li>● <b>CONFIRMED</b> for unpaid services.</li> <li>● <b>READY TO PROCEED</b> for free and paid services.</li> <li>● <b>REMOVED</b> for deleted services.</li> <li>● <b>REQUESTED</b> for unpaid/free services pending confirmation.</li> </ul>
PaxRefID	1	M	/PaxRefID	Reference to a passenger in the message.
ServiceRefID	0...1	O	/ServiceRefID	Reference to a another service in the message. Used to associate an ancillary service or seat service to a passenger / segment service.

Designation	Repetition	Status	Location	Comments
<b>Specific to flights</b>			<b>IATA_OrderViewRS/Response/Order/OrderItem/Service/OrderServiceAssociation/PaxSegmentRef</b>	
PaxSegmentRefID	0...1	O	/PaxSegmentRefID	Service's segment association reference.  If this field is filled, then the service is a flight. The only exception happens in case of Free Baggage Allowance display being activated, where the segment association is returned in /OrderItem/Service/OrderServiceAssociation/ServiceDefinitionRef/OrderFlightAssociations/PaxSegmentRef/PaxSegmentRefID
<b>Specific to Ancillary services</b>			<b>IATA_OrderViewRS/Response/Order/OrderItem/Service/OrderServiceAssociation/ServiceDefinitionRef</b>	
ServiceDefinitionRefID	1	M	/ServiceDefinitionRefID	Reference to a service description in the message.
PaxSegmentRefID	1	M	/OrderFlightAssociations/PaxSegmentRef/PaxSegmentRefID	Service's segment association reference.
<b>Specific to Seats</b>			<b>IATA_OrderViewRS/Response/Order/OrderItem/Service/OrderServiceAssociation/SeatOnLeg</b>	
RowNumber	1	M	/Seat/RowNumber	Seat's row number.
ColumnID	1	M	/Seat/ColumnID	Seat's column.
SeatProfileRefID	1	M	/Seat/SeatProfileRefID	Reference to a seat profile in the message (containing the characteristics).
PaxSegmentRefID	1	M	/SeatAssignmentAssociations/PaxSegmentRef/PaxSegmentRefID	Passenger segment references.

Note : The commission is either counted in flat amount or in percentage, it cannot be both at the same time.

Note 2 : There is only one occurrence of the field "Commission" per OrderItem. Nevertheless, the commissions have to be applied to each passenger by the partner. Thus, in case the commissions are applied in flat amount, it has to be multiplied by the number of passengers to get the total commission. In case the commission is applied in percentage, it then has to be applied to each passenger.

```

<OrderItem>
  <CancelRestrictions>
    <AllowedModificationInd>>true</AllowedModificationInd>
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  </CancelRestrictions>
  <ChangeRestrictions>
    <AllowedModificationInd>>true</AllowedModificationInd>
  </ChangeRestrictions>
  <ChangeRestrictions>
    <AllowedModificationInd>>true</AllowedModificationInd>
    <ChangeTypeCode>Flight</ChangeTypeCode>
    <DescText>Involuntary Changed Allowed without any fees</DescText>
  </ChangeRestrictions>
  <Commission>
    <Amount CurCode="EUR">10.00</Amount>
  </Commission>
  <FareDetail>
    <FareCalculationInfo>
      <AddlInfoText>CAI 6X ALY19.42MS JED30.456X CAI43.95NUC93.82END
      ROE15.858000</AddlInfoText>
      <PricingCodeText>I</PricingCodeText>
    </FareCalculationInfo>
    <FareComponent>
      <CabinType>
        <CabinTypeCode>5</CabinTypeCode>
        <CabinTypeName>ECONOMY</CabinTypeName>
      </CabinType>
      <FareBasisCode>K95SGRT</FareBasisCode>
      <PaxSegmentRefID>SEG1</PaxSegmentRefID>
      <RBD>
        <RBD_Code>J</RBD_code>
      </RBD>
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      </CabinType>
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      <PaxSegmentRefID>SEG2</PaxSegmentRefID>
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      </RBD>
    </FareComponent>
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      <BaseAmount CurCode="EUR">637.18</BaseAmount>
      <Fee>
        <Amount CurCode="EUR">0.74</Amount>
        <DescText>Ticketing OB fees</DescText>
        <DesigText>T12</DesigText>
      </Fee>
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```

```

        <AddlTaxCode>FR</AddlTaxCode>
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        <TaxCode>AE</TaxCode>
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    </Tax>
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    </Tax>
    <Tax>
        <Amount CurCode="EUR">0.40</Amount>
        <TaxCode>H8</TaxCode>
    </Tax>
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</TaxSummary>
<TotalAmount CurCode="EUR">698.62</TotalAmount>
</Price>
</FareDetail>
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<PaymentTimeLimitDateTime>2024-02-13T15:45:00Z</PaymentTimeLimitDateTime>
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    <TaxSummary>
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    </TaxSummary>
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</Price>
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            </Carrier>
        </BookingEntity>
        <BookingID>ABDCE1</BookingID>
    </BookingRef>
    <OrderServiceAssociation>
        <PaxSegmentRef>
            <PaxSegmentRefID>SEG1</PaxSegmentRefID>
        </PaxSegmentRef>
    </OrderServiceAssociation>
    <PaxRefID>PAX2</PaxRefID>

```

```

    <ServiceID>SEG1_PAX2</ServiceID>
    <StatusCode>CONFIRMED</StatusCode>
  </Service>
  <Service>
    <BookingRef>
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        <Carrier>
          <AirlineDesigCode>6X</AirlineDesigCode>
        </Carrier>
      </BookingEntity>
      <BookingID>ABDCE1</BookingID>
    </BookingRef>
    <OrderServiceAssociation>
      <PaxSegmentRef>
        <PaxSegmentRefID>SEG2</PaxSegmentRefID>
      </PaxSegmentRef>
    </OrderServiceAssociation>
    <PaxRefID>PAX2</PaxRefID>
    <ServiceID>SEG2_PAX2</ServiceID>
    <StatusCode>CONFIRMED</StatusCode>
  </Service>
  <StatusCode>ACTIVE</StatusCode>
</OrderItem>

```

OrderItem with several flights, commission in flat amount

```

<OrderItem>
  <OrderItemID>6X172ABDCE100_SVC2</OrderItemID>
  <OwnerCode>6X</OwnerCode>
  <Commission>
    <Percentage>0.05</Percentage>
  </Commission>
  <Price>
    <BaseAmount CurCode="EUR">100.00</BaseAmount>
    <TotalAmount CurCode="EUR">100.00</TotalAmount>
  </Price>
  <Service>
    <BookingRef>
      <BookingEntity>
        <Carrier>
          <AirlineDesigCode>6X</AirlineDesigCode>
        </Carrier>
      </BookingEntity>
      <BookingID>ABDCE1</BookingID>
    </BookingRef>
    <OrderServiceAssociation>
      <SeatOnLeg>
        <Seat>
          <ColumnID>D</ColumnID>
          <RowNumber>14</RowNumber>
          <SeatProfileRefID>RQST_1</SeatProfileRefID>
        </Seat>
        <SeatAssignmentAssociations>
          <PaxSegmentRef>
            <PaxSegmentRefID>SEG1</PaxSegmentRefID>
          </PaxSegmentRef>
        </SeatAssignmentAssociations>
      </SeatOnLeg>
    </OrderServiceAssociation>
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    <ServiceID>SEAT32</ServiceID>
    <ServiceRefID>SEG1_PAX2</ServiceRefID>
    <StatusCode>CONFIRMED</StatusCode>
  </Service>
  <StatusCode>ACTIVE</StatusCode>
</OrderItem>

```

Seat OrderItem, commission in percentage



```

<OrderItem>
  <OrderItemID>6X172ABDCE100_SVC2</OrderItemID>
  <OwnerCode>6X</OwnerCode>
  <Price>
    <BaseAmount CurCode="EUR">60.00</BaseAmount>
    <TotalAmount CurCode="EUR">60.00</TotalAmount>
  </Price>
  <Service>
    <BookingRef>
      <BookingEntity>
        <Carrier>
          <AirlineDesigCode>6X</AirlineDesigCode>
        </Carrier>
      </BookingEntity>
      <BookingID>ABDCE1</BookingID>
    </BookingRef>
    <OrderServiceAssociation>
      <ServiceDefinitionRef>
        <OrderFlightAssociations>
          <PaxSegmentRef>
            <PaxSegmentRefID>SEG1</PaxSegmentRefID>
          </PaxSegmentRef>
        </OrderFlightAssociations>
        <ServiceDefinitionRefID>PDBG_1</ServiceDefinitionRefID>
      </ServiceDefinitionRef>
    </OrderServiceAssociation>
    <PaxRefID>PAX2</PaxRefID>
    <ServiceID>SSR5</ServiceID>
    <ServiceRefID>SEG1_PAX2</ServiceRefID>
    <StatusCode>CONFIRMED</StatusCode>
  </Service>
  <Service>
    <BookingRef>
      <BookingEntity>
        <Carrier>
          <AirlineDesigCode>6X</AirlineDesigCode>
        </Carrier>
      </BookingEntity>
      <BookingID>ABDCE1</BookingID>
    </BookingRef>
    <OrderServiceAssociation>
      <ServiceDefinitionRef>
        <OrderFlightAssociations>
          <PaxSegmentRef>
            <PaxSegmentRefID>SEG2</PaxSegmentRefID>
          </PaxSegmentRef>
        </OrderFlightAssociations>
        <ServiceDefinitionRefID>PDBG_2</ServiceDefinitionRefID>
      </ServiceDefinitionRef>
    </OrderServiceAssociation>
    <PaxRefID>PAX2</PaxRefID>
    <ServiceID>SSR6</ServiceID>
    <ServiceRefID>SEG2_PAX2</ServiceRefID>
  </Service>

```

```

    <StatusCode>CONFIRMED</StatusCode>
  </Service>
  <StatusCode>ACTIVE</StatusCode>
</OrderItem>

```

OrderItem with several services (chargeable as a single item)

```

<OrderItem>
  <CancelRestrictions>
    <AllowedModificationInd>true</AllowedModificationInd>
    <DescText>VOID</DescText>
  </CancelRestrictions>
  <ChangeRestrictions>
    <AllowedModificationInd>true</AllowedModificationInd>
    <ChangeTypeCode>Flight</ChangeTypeCode>
    <DescText>Involuntary Change Allowed Without Any Fees</DescText>
  </ChangeRestrictions>
  <ChangeRestrictions>
    <AllowedModificationInd>>false</AllowedModificationInd>
  </ChangeRestrictions>
  ...
  <OrderItemID>6X1726ASS8E00_AIR-1-3-2</OrderItemID>
  <OwnerCode>6X</OwnerCode>
  ...
  <SellerFollowUpAction>
    <ActionCode>Accept</ActionCode>
    <ActionCode>Refund</ActionCode>
    <ActionCode>Reshop</ActionCode>
    <ActionInd>true</ActionInd>
  </SellerFollowUpAction>
  ...
  <StatusCode>ACTIVE</StatusCode>
</OrderItem>

```

Code block 1 OrderItem of disrupted flight eligible to Acknowledge, Change and Refund

### 3.1.1.2. Order Items with PriceDifferential

When processing an exchange for a paid order, the following fields are returned:

Designation	Repetition	Status	Location	Comments
<b>Price Differential Structure</b>			<b>IATA_OrderViewRS/Response/Order/OrderItem/PriceDifferential</b>	
DifferentialTypeCode	1	M	/DifferentialTypeCode	Possible values: <ul style="list-style-type: none"> <li>• <b>AddCol</b>: additional collection (airline collects additional</li> </ul>

Designation	Repetition	Status	Location	Comments
				<p>money from passenger).</p> <ul style="list-style-type: none"> <li>• <b>Residual:</b> residual value (airline returns money back to passenger).</li> <li>• <b>AddColAndResidual:</b> both additional collection and residual value applicable.</li> <li>• <b>EvenExchange:</b> no additional collection nor residual value applicable.</li> </ul>
<b>Price structure</b>			<b>IATA_OrderViewRS/Response/Order/OrderItem/PriceDifferential/NewPrice/Price</b>	
BaseAmount	0...1	O	/BaseAmount	Base amount for the OrderItem. The info is not returned for penalties and residual values.
BaseAmount currency	0...1	O	/BaseAmount/@CurCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.
Fee Amount	0...1	O	/Fee/Amount	Fee amount for the OrderItem.
Fee Amount currency	0...1	O	/Fee/Amount/@CurCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.
TotalTaxAmount	0...1	O	/TaxSummary/TotalTaxAmount	Total tax amount for the OrderItem. The info is not returned for penalties and residual values.
TotalTaxAmount currency	0...1	O	/TaxSummary/TotalTaxAmount/@CurCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.
TotalAmount	1	M	/TotalAmount	Total amount for the OrderItem. In case of RSVR, this field contains the face value amount of the RSVR

Designation	Repetition	Status	Location	Comments
				(Residual Value used for Refundable balance).
TotalAmount currency	1	M	/TotalAmount/@CurCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.
<b>Fare Detail structure per PTC</b>			<b>IATA_OrderViewRS/Response/Order/OrderItem/FareDetail</b>	
Fare Detail Pax Ref	0...N	O	/PaxRefID	Passenger reference for a given Fare Detail.
Penalty Ref ID	0...1	O	/PenaltyRefID	Penalty Reference.
<b>Fare component structure (one per Segment)</b>			<b>IATA_OrderViewRS/Response/Order/OrderItem/PriceDifferential/NewPrice/FareDetail/FareComponent</b>	
Cabin Type Code	0...1	O	/CabinType/CabinTypeCode	Cabin Type Code as defined by ATSB Codeset 9873.
Cabin Type Name	0...1	O	/CabinType/CabinTypeName	Cabin name. Examples: Economy, Economic Premium, Business, First.
CancelRestrictions	0...1	O	/CancelRestrictions	Minirules linked to refund. Described in the <b>CancelRestrictions</b> part.
ChangeRestrictions	0...N	O	/ChangeRestrictions	Minirules linked to reissue or revalidation. Described in the <b>ChangeRestrictions</b> part.
Fare Basis	0...1	O	/FareBasisCode	Fare basis corresponding to the fare component.
Category of the fares	0...1	O	/NegotiatedCode	<b>70J = Published</b> fares. <b>758 = Private</b> fares. <b>749 = Negotiated</b> fares. <b>70G = Negotiated corporate</b> fares. <b>70M = Private corporate</b> fares. Following PADIS codeset 9910.
Segment references	0...N	O	/PaxSegmentRefID	Segments corresponding to the fare component.

Designation	Repetition	Status	Location	Comments
Fare Family reference	0...1	O	/PriceClassRefID	Fare Family corresponding to the fare component.
<b>Price per PTC structure</b>			<b>IATA_OrderViewRS/Response/Order/OrderItem/PriceDifferential/NewPrice/FareDetail/Price</b>	
Fare Detail Total Amount	1	M	/TotalAmount	Fare Detail total amount.
Total Amount currency	1	M	/TotalAmount/@CurCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.
Fare Detail Base Amount	1	M	/BaseAmount	Fare Detail base amount.
Base Amount currency	1	M	/BaseAmount/@CurCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.
Fare Detail Fee	0...N	O	/Fee	Fee details.
Fare Detail Fee Amount	1	M	/Fee/Amount	Fee Amount.
Fee Amount currency	1	M	/Fee/Amount/@CurCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.
Fare Detail Fee DesigText	1	M	/Fee/DesigText	Fee DesigText OB Fee subcode.
Fare Detail Fee DescText	1	M	/Fee/DescText	The "Fare Detail Fee DescText" contains: <ul style="list-style-type: none"> <li>• <b>Ticketing OB fees</b> for the Txx (where xx are numbers).</li> <li>• <b>Requested Services OB fees</b> for the Rxx.</li> <li>• <b>Credit Card OB fees</b> for Fxx.</li> </ul>
Fare Detail Taxes Amount	0...1	O	/TaxSummary/TotalTaxAmount	Fare Detail taxes amount.

Designation	Repetition	Status	Location	Comments
Taxes Amount currency	0...1	O	/TaxSummary/TotalTaxAmount/@CurCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.
Fare Detail Breakdown Tax Amount	0...1	O	/TaxSummary/Tax/Amount	Fare Detail breakdown tax amount.
Amount currency	0...1	O	/TaxSummary/Tax/Amount/@CurCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.
Fare Detail Breakdown Tax Nature	0...1	O	/TaxSummary/Tax/AddlTaxCode	Fare Detail breakdown tax nature.
Fare Detail Breakdown Tax Code	0...1	O	/TaxSummary/Tax/TaxCode	Fare Detail breakdown tax code.
<b>Fare Calculation structure</b>	<b>0...1</b>	<b>O</b>	<b>IATA_OrderViewRS/Response/Order/OrderItem/PriceDifferential/NewPrice/FareDetail/FareCalculationInfo</b>	
Fare Calculation	1	M	/AddlInfoText	The fare calculation text required in the fare calculation area of an electronic ticket.
FCPI	1	M	/PricingCodeText	Fare Calculation Pricing Indicator from TST.
<b>Old Price structure</b>			<b>IATA_OrderViewRS/Response/Order/OrderItem/PriceDifferential/OldPrice/Price</b>	
Old TotalAmount	0...1	O	/TotalAmount	Total amount for the OrderItem. In case of RSVR, this field contains the face value amount of the RSVR.
Old TotalAmount currency	0...1	O	/TotalAmount/@CurCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.
Old BaseAmount	0...1	O	/BaseAmount	Base amount for the OrderItem. The info is not returned for penalties and residual values.
Old BaseAmount currency	0...1	O	/BaseAmount/@CurCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.

Designation	Repetition	Status	Location	Comments
Old TotalTaxAmount	0...1	O	/TaxSummary/TotalTaxAmount	Total tax amount for the OrderItem. The info is not returned for penalties and residual values.
Old TotalTaxAmount currency	0...1	O	/TaxSummary/TotalTaxAmount/@CurCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.
<b>Differential Price structure</b>			<b>IATA_OrderViewRS/Response/Order/OrderItem/PriceDifferential/DiffPrice/Price</b>	
Differential TotalAmount	0...1	O	/TotalAmount	Total amount for the differential Price.
Amount currency	0...1	O	/TotalAmount/@CurCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.
Due By airline amount	0...1	O	/DueByAirlineAmount	The amount due <b>by</b> the airline.
Amount currency	0...1	O	/DueByAirlineAmount/@CurCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.
Due To airline amount	0...1	O	/DueToAirlineAmount	The amount due <b>to</b> the airline.
Amount currency	0...1	O	/DueToAirlineAmount/@CurCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.
<b>Differential Price structure (one per PAX or PTC)</b>			<b>IATA_OrderViewRS/Response/Order/OrderItem/PriceDifferential/DiffPrice/FareDetail</b>	
Pax Reference	0...1	O	/PaxRefID	Passenger reference for a given Fare Detail.
Fare Type Code	1	M	/DifferentialFarePriceType/FarePriceTypeCode	Always <b>Net</b> .
Differential Total Amount per PTC	1	M	/DifferentialFarePriceType/DifferentialPrice/TotalAmount	Differential total amount per PTC.
Differential Total Amount currency	1	M	/DifferentialFarePriceType/DifferentialPrice/TotalAmount/@CurCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.

Designation	Repetition	Status	Location	Comments
Differential Base Amount per PTC	0...1	O	/DifferentialFarePriceType/DifferentialPrice/BaseAmount	Differential base amount per PTC.
Differential Base Amount currency	0...1	O	/DifferentialFarePriceType/DifferentialPrice/BaseAmount/@CurCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.
Differential Taxes Amount per PTC	0...1	O	/DifferentialFarePriceType/DifferentialPrice/TaxSummary/TotalTaxAmount	Differential taxes amount per PTC.
Differential Taxes Amount currency	0...1	O	/DifferentialFarePriceType/DifferentialPrice/TaxSummary/TotalTaxAmount/@CurCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.



```

<PriceDifferential>
  <DifferentialTypeCode>AddCol</DifferentialTypeCode>
  <DiffPrice>
    <FareDetail>
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      <PenaltyRefID>PEN1</PenaltyRefID>
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        <TaxSummary>
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        </TaxSummary>
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      <DueToAirlineAmount CurCode="EUR">507.00</DueToAirlineAmount>
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  <NewPrice>
    <FareDetail>
      <FareComponent>
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          <CabinTypeName>BUSINESS</CabinTypeName>
        </CabinType>
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        <FareBasisCode>INN0S9CZ</FareBasisCode>
        <NegotiatedCode>70J</NegotiatedCode>
        <PaxSegmentRefID>SEG4</PaxSegmentRefID>
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        </RBD>
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          <CabinTypeName>BUSINESS</CabinTypeName>
        </CabinType>
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        </RBD>
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        <TaxSummary>
            <Tax>
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                </Country>
                <QualifierCode>OLD</QualifierCode>
                <TaxCode>DQ</TaxCode>
            </Tax>
            <Tax>
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                </Country>
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                <Country>
                    <CountryCode>AV</CountryCode>
                </Country>
                <QualifierCode>OLD</QualifierCode>
                <TaxCode>XU</TaxCode>
            </Tax>
            <Tax>
                <Amount CurCode="EUR">22.29</Amount>
                <Country>
                    <CountryCode>AE</CountryCode>
                </Country>
                <QualifierCode>OLD</QualifierCode>
                <TaxCode>ZO</TaxCode>
            </Tax>
            <TotalTaxAmount CurCode="EUR">39.06</TotalTaxAmount>
        </TaxSummary>
        <TotalAmount CurCode="EUR">539.06</TotalAmount>
    </Price>
</FareDetail>
<FareDetail>
    <FareComponent>
        <CabinType>
            <CabinTypeCode>C</CabinTypeCode>
            <CabinTypeName>BUSINESS</CabinTypeName>
        </CabinType>
    </FareComponent>
</FareDetail>

```

```

</CabinType>
<FareBasisCityPairText>INNOS9CZ</FareBasisCityPairText>
<FareBasisCode>INNOS9CZ</FareBasisCode>
<NegotiatedCode>70J</NegotiatedCode>
<PaxSegmentRefID>SEG4</PaxSegmentRefID>
<RBD>
  <RBD_Code>I</RBD_Code>
</RBD>
</FareComponent>
<FareComponent>
  <CabinType>
    <CabinTypeCode>C</CabinTypeCode>
    <CabinTypeName>BUSINESS</CabinTypeName>
  </CabinType>
  <FareBasisCityPairText>INNOS9CZ</FareBasisCityPairText>
  <FareBasisCode>INNOS9CZ</FareBasisCode>
  <NegotiatedCode>70J</NegotiatedCode>
  <PaxSegmentRefID>SEG13</PaxSegmentRefID>
  <RBD>
    <RBD_Code>I</RBD_Code>
  </RBD>
</FareComponent>
<PaxRefID>PAX3</PaxRefID>
<PenaltyRefID>PEN2</PenaltyRefID>
<Price>
  <BaseAmount CurCode="EUR">375.00</BaseAmount>
  <TaxSummary>
    <Tax>
      <Amount CurCode="EUR">5.41</Amount>
      <Country>
        <CountryCode>AP</CountryCode>
      </Country>
      <QualifierCode>OLD</QualifierCode>
      <TaxCode>DQ</TaxCode>
    </Tax>
    <Tax>
      <Amount CurCode="EUR">10.46</Amount>
      <Country>
        <CountryCode>DP</CountryCode>
      </Country>
      <QualifierCode>OLD</QualifierCode>
      <TaxCode>FI</TaxCode>
    </Tax>
    <Tax>
      <Amount CurCode="EUR">0.90</Amount>
      <Country>
        <CountryCode>AV</CountryCode>
      </Country>
      <QualifierCode>OLD</QualifierCode>
      <TaxCode>XU</TaxCode>
    </Tax>
    <Tax>
      <Amount CurCode="EUR">22.29</Amount>

```

```

        <Country>
            <CountryCode>AE</CountryCode>
        </Country>
        <QualifierCode>OLD</QualifierCode>
        <TaxCode>ZO</TaxCode>
    </Tax>
    <TotalTaxAmount CurCode="EUR">39.06</TotalTaxAmount>
</TaxSummary>
<TotalAmount CurCode="EUR">414.06</TotalAmount>
</Price>
</FareDetail>
<Price>
    <BaseAmount CurCode="EUR">875.00</BaseAmount>
    <TaxSummary>
        <TotalTaxAmount CurCode="EUR">78.12</TotalTaxAmount>
    </TaxSummary>
    <TotalAmount CurCode="EUR">953.12</TotalAmount>
</Price>
</NewPrice>
<OldPrice>
    <Price>
        <BaseAmount CurCode="EUR">368.00</BaseAmount>
        <TaxSummary>
            <TotalTaxAmount CurCode="EUR">78.12</TotalTaxAmount>
        </TaxSummary>
        <TotalAmount CurCode="EUR">446.12</TotalAmount>
    </Price>
</OldPrice>
</PriceDifferential>

```

OrderItem in case of Exchange of Paid Order with penalties

### 3.1.1.2.1. Cancel Restrictions

This section describes the cancel conditions/restrictions related to an offer item or an order item (REFUND CAT 16/33).

It corresponds to a set of qualifying conditions, rules and restrictions that are related to a constrained priced grouping of services for a cancel action.

Path for OrderViewRS:

IATA\_OrderViewRS/Response/Order/OrderItem/FareDetail/FareComponent/CancelRestrictions.

Designation	Repetition	Status	Location	Comments
CancelRestrictions Parameters	1	0	.../FareDetail/FareComponent/CancelRestrictions	

Designation	Repetition	Status	Location	Comments
AllowedModificationInd	1	O	/AllowedModificationInd	If returns TRUE, indicates that refund is allowed. If FALSE, no refund is allowed. The condition is then explained by the other attributes.
DescText	1	O	/DescText	Describes the restriction. Example : "Refund permitted before departure when no show".
JourneyStageCode	1	O	/JourneyStageCode	Describes the stage of the journey for which the restriction applies. Possible values are: " <b>Prior To Departure</b> ", " <b>No Show</b> " or " <b>After Departure</b> ".  "No Show" covers both before and after departure no show.
<b>Restriction Refund Parameters</b>	<b>1</b>	<b>O</b>	<b>.../FareDetail/FareComponent/CancelRestrictions/Fee</b>	<b>Returned only if AllowedModificationInd returned as true.</b>
Amount	1	M	/Amount	Amount of the penalty corresponding to the specific restriction.
Amount currency	1	M	/Amount/@CurCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.
Maximum amount	1	O	/MaximumAmount	Stores the <b>maximum</b> refund amount which will be applied when a <b>variable</b> refund amount is effective.
Maximum amount currency	1	O	/MaximumAmount/@CurCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.
Minimum amount	1	O	/MinimumAmount	Stores a <b>minimum</b> refund amount which will be applied when a <b>variable</b> refund amount is effective.
Minimum amount currency	1	O	/MinimumAmount/@CurCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.

Examples:

```

<CancelRestrictions>
  <AllowedModificationInd>true</AllowedModificationInd>
  <DescText>Cancellations before departure are permitted</DescText>
  <Fee>
    <Amount CurCode="COP">1000</Amount>
    <MaximumAmount CurCode="COP">1000</MaximumAmount>
    <MinimumAmount CurCode="COP">0</MinimumAmount>
  </Fee>
  <JourneyStageCode>Before Departure</JourneyStageCode>
</CancelRestrictions>

```

Cancellation possible with restrictions for an order or an offer item

```

<CancelRestrictions>
  <AllowedModificationInd>>false</AllowedModificationInd>
  <DescText>Cancel not permitted after departure</DescText>
  <JourneyStageCode>After Departure</JourneyStageCode>
</CancelRestrictions>

```

No cancellation possible for an order or an offer item

### 3.1.1.2.2. Change Restrictions

This section describes the conditions/restrictions to change an offer item or an order item (REVALIDATION/REISSUE CAT 16/31).

These are a set of qualifying conditions, rules and restrictions that are related to a constrained priced grouping of services for a change action, returned from the minirules.

Path for OrderViewRS:

IATA\_OrderViewRS/Response/Order/OrderItem/FareDetail/FareComponent/ChangeRestrictions.

Designation	Repetition	Status	Location	Comments
<b>ChangeRestrictionsParameters</b>	<b>1</b>	<b>O</b>	<b>.../ChangeRestrictions</b>	
AllowedModificationInd	0...1	O	/AllowedModificationInd	If returns TRUE, indicates that changes are allowed. If FALSE, no change is allowed. The condition is then explained by the other attributes.

Designation	Repetition	Status	Location	Comments
DescText	0...1	O	/DescText	Describes the restriction. Example: "Reissue permitted before departure when no show".
JourneyStageCode	0...1	O	/JourneyStageCode	Describes the stage of the journey for which the restriction applies. Possible values are: " <b>Prior To Departure</b> ", " <b>No Show</b> " or " <b>After Departure</b> ".  "No Show" covers both before and after departure no show.
<b>Change restriction fee parameters</b>	<b>0...1</b>	<b>O</b>	<b>.../ChangeRestrictions/Fee</b>	<b>Returned only if AllowedModificationInd returned as true.</b>
Amount	1	M	/Amount	Amount of the penalty corresponding to the specific restriction.
Amount currency	1	M	/Amount/@CurCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.
Maximum amount	0...1	O	/MaximumAmount	Indicates a <b>maximum</b> fee amount which will be charged <b>when a variable fee amount is applicable</b> .
Maximum amount currency	0...1	O	/MaximumAmount/@CurCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.
Minimum amount	0...1	O	/MinimumAmount	Indicates a <b>minimum</b> fee amount which will be charged <b>when a variable fee amount is applicable</b> .
Minimum amount currency	0...1	O	/MinimumAmount/@CurCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.

Examples:

```

<ChangeRestrictions>
  <AllowedModificationInd>>false</AllowedModificationInd>
  <DescText>Changes not permitted after Departure</DescText>
  <JourneyStageCode>After Departure</JourneyStageCode>
</ChangeRestrictions>

```

No changes possibles for an order or an offer item

```

<ChangeRestrictions>
  <AllowedModificationInd>true</AllowedModificationInd>
  <DescText>Change permitted before departure</DescText>
  <Fee>
    <Amount CurCode="COP">1000</Amount>
    <MaximumAmount CurCode="COP">1000</MaximumAmount>
    <MinimumAmount CurCode="COP">100</MinimumAmount>
  </Fee>
  <JourneyStageCode>Before Departure</JourneyStageCode>
</ChangeRestrictions>

```

Changes possibles with restrictions for an order or an offer item

## 3.1.2. DataLists

### 3.1.2.1. OriginDest List

This section describes the Origin and Destination airport/city pair which sets the context of a passenger journey.

Designation	Repetition	Status	Location	Comments
<b>Origin and Destination section</b>			<b>.../Response/DataLists/OriginDestList/OriginDest</b>	
Destination code	1	M	/DestCode	IATA 3-letters airport/city code of the destination requested
Origin code	1	M	/OriginCode	IATA 3-letters airport/city code of the origin requested
O&D pair	1	M	/OriginDestID	Unique ID to identify the pair of Origin & Destination.  Built with prefix <b>OND</b> followed by a number <b>n</b> . Example: OND1
Journey reference ID	0...N	O	/PaxJourneyRefID	Reference of the pax journey - Unique identifier that will be used as reference in the <i>PaxJourneyList</i> node.  Built with prefix <b>FLT</b> followed by a number <b>n</b> . Example: FLT1



The example below describes a roundtrip journey from CDG to HEL and from HEL to CDG. As the grammar always follows alphabetic order, the first O&D (CDGHEL) is identified with PaxJourneyRefID with value **FLT1** and OriginDestID **OND1**, and second O&D (HELCDG) is identified by PaxJourneyRefID with value **FLT2** and OriginDestID **OND2**.

```

<OriginDestList>
  <OriginDest>
    <DestCode>CDG</DestCode>
    <OriginCode>HEL</OriginCode>
    <OriginDestID>OND2</OriginDestID>
    <PaxJourneyRefID>FLT2</PaxJourneyRefID>
  </OriginDest>
  <OriginDest>
    <DestCode>HEL</DestCode>
    <OriginCode>CDG</OriginCode>
    <OriginDestID>OND1</OriginDestID>
    <PaxJourneyRefID>FLT1</PaxJourneyRefID>
  </OriginDest>
</OriginDestList>

```

OriginDestList

### 3.1.2.2. Pax Journey List

This section describes one travel solution (i.e. one bound) for the whole passenger's itinerary, including list of all intermediate flights between origin and destination.

Designation	Repetition	Status	Location	Comments
<b>Pax Journey parameters</b>			<b>.../Response/DataLists/PaxJourneyList/PaxJourney</b>	
Total Effective Flight Time	0...1	O	/Duration	Bound duration = datetime in GMT of last segment minus datetime in GMT of first segment of the bound.  Example: PT2H55M. (P1Y2M10DT15H=1 year 2 months 10 days 15 hours; P=period, T=start of time section)
Reference of the travel solution	1	M	/PaxJourneyID	Identifies the passenger journey - Always start with <b>FLT</b> followed by a number  Example: FLT3.
Flight Segment References	1...6	M	/PaxSegmentRef ID	Reference of the segment defined in <i>PaxSegmentList</i>

Designation	Repetition	Status	Location	Comments
				node - Always start with <b>SEG</b> followed by a number Example: SEG3.

```

<PaxJourneyList>
  <PaxJourney>
    <Duration>PT2H55M</Duration>
    <PaxJourneyID>FLT3</PaxJourneyID>
    <PaxSegmentRefID>SEG3</PaxSegmentRefID>
  </PaxJourney>
  <PaxJourney>
    <Duration>PT6H30M</Duration>
    <PaxJourneyID>FLT1</PaxJourneyID>
    <PaxSegmentRefID>SEG14</PaxSegmentRefID>
    <PaxSegmentRefID>SEG15</PaxSegmentRefID>
  </PaxJourney>
  <PaxJourney>
    <Duration>PT7H30M</Duration>
    <PaxJourneyID>FLT2</PaxJourneyID>
    <PaxSegmentRefID>SEG25</PaxSegmentRefID>
    <PaxSegmentRefID>SEG26</PaxSegmentRefID>
  </PaxJourney>
  <PaxJourney>
    <Duration>PT3H5M</Duration>
    <PaxJourneyID>FLT4</PaxJourneyID>
    <PaxSegmentRefID>SEG16</PaxSegmentRefID>
  </PaxJourney>
</PaxJourneyList>

```

Example of Pax Journey List

### 3.1.2.3. Pax List

This section describes all related passenger information

Designation	Repetition	Status	Location	Comments
<b>PaxList section</b>			<b>IATA_OrderViewRS/Response/DataLists/Pax List</b>	
Passenger Element	1...N	M	/Pax	Structure for passenger.
Passenger Type	0...1	O	/Pax/PTC	Describes the type of the passenger.
Passenger Association	0...1	O	/Pax/PaxRefID	In case the passenger is an infant on lap, it must be

Designation	Repetition	Status	Location	Comments
				associated to an ADT passenger.
ContactInfoRefID	0...1	O	/Pax/ContactInfoRefID	Reference to contact information.
<b>Passenger Form of Identification</b>	<b>0...1</b>	<b>O</b>	<b>IATA_OrderViewRS/Response/DataLists/PaxList/Pax/FOID</b>	
FOID Id	1	M	/FOID_ID	The ID of the Form of Identification.
FOID Type	1	M	/FOID_TypeCode	The type of identification. Following types are supported: <b>FF</b> - Frequent Flyer. <b>NI</b> - National Identity. <b>DL</b> - Driver's License. <b>PP</b> - Passport.
<b>Identity Document</b>	<b>0...1</b>	<b>O</b>	<b>IATA_OrderViewRS/Response/DataLists/PaxList/Pax/IdentityDoc</b>	
Birthdate on passport	0...1	O	/Birthdate	Date of birth on the passport
ExpiryDate	0...1	O	/ExpiryDate	Document expiry date.
GenderCode on passport	0...1	O	/GenderCode	Gender on passport
Passenger First Name on Passport	0...1	O	/GivenName	Passenger's first name on the passport
IdentityDocID	1	M	/IdentityDocID	Unique ID document (ex. passport number). If this field is omitted or missing, the entire identity document will be ignored and not returned in response OrderView.
IdentityDocTypeCode	1	M	/IdentityDocTypeCode	Document type (PT = Passport, VS = Visa, CR = KTN (Known Traveller) or FS = Fiscal).
IssuingCountryCode	0...1	O	/IssuingCountryCode	Issuing country code.
CitizenshipCountryCode	0...1	O	/CitizenshipCountryCode	Country of Citizenship code.

Designation	Repetition	Status	Location	Comments
Surname on the document	1	M	/Surname	Passenger' surname on the document.
<b>Visa information</b>	<b>0...N</b>	<b>O</b>	<b>IATA_OrderViewRS/Response/DataLists/PaxList/Pax/IdentityDoc/Visa</b>	
Visa Expiry Date	0...1	O	/ExpiryDate	Expiry date of the Visa.
Host country Code	0...1	O	/HostCountryCode	Country for which the Visa apply.
Issue date	0...1	O	/IssueDate	Date of issue of the Visa.
Issuing Country Code	0...1	O	/IssuingCountryCode	Country where the Visa was issued.
Visa ID	0...1	O	/VisaID	ID of the Visa.
<b>Individual structure</b>	<b>0...1</b>	<b>O</b>	<b>IATA_OrderViewRS/Response/DataLists/PaxList/Pax/Individual</b>	
Birthdate	0...1	O	/Birthdate	Date of birth.
GenderCode	0...1	O	/GenderCode	Gender.
Passenger First Name	0...1	O	/GivenName	Passenger's first name(s).
IndividualID	0...1	O	/IndividualID	Individual unique ID.
Passenger Surname	1	M	/Surname	Passenger's family name
Passenger Name Title	0...1	O	/TitleName	Passenger's title.
<b>Loyalty Program Account (FQTV/CLID)</b>	<b>0...1</b>	<b>O</b>	<b>IATA_OrderViewRS/Response/DataLists/PaxList/Pax/LoyaltyProgramAccount</b>	
AccountNumber	0...1	O	/AccountNumber	Loyalty program account number.
ProgramCode	0...1	O	/LoyaltyProgram/ProgramCode	<ul style="list-style-type: none"> <li>Loyalty program code</li> <li>Used as well to return CLID for Corporate account (as placeholder in path: <u><a href="#">IATA_AirShoppingRQ/Request/.../ProgramCriteria/ProgramContract/ContractID</a></u> has not been retrofitted in OrderViewRS)</li> </ul>

Designation	Repetition	Status	Location	Comments
AirlineDesigCode	1	M	/LoyaltyProgram/C arrier/AirlineDesig Code	Loyalty program airline code (2 alphanumeric code).
<b>Passenger redress case</b>	<b>0...N</b>	<b>O</b>	<b>IATA_OrderViewRS/Response/DataLists/Pax List/Pax/RedressCase</b>	
Redress Case country code	1	M	/CountryCode	Country for which the redress case applies.
Redress case ID	1	M	/RedressCaseID	ID of the Redress Case.
<b>Passenger Remarks structure</b>	<b>0...N</b>	<b>O</b>	<b>IATA_OrderViewRS/Response/DataLists/Pax List/Pax/Remark</b>	
RemarkText	0...1	O	/RemarkText	Remark message.

```

<PaxList>
  <Pax>
    <IdentityDoc>
      <Birthdate>1990-09-21</Birthdate>
      <GenderCode>F</GenderCode>
      <GivenName>ANNE</GivenName>
      <ExpiryDate>2028-12-31</ExpiryDate>
      <IdentityDocID>123456789</IdentityDocID>
      <IdentityDocTypeCode>PT</IdentityDocTypeCode>
      <IssuingCountryCode>FR</IssuingCountryCode>
      <CitizenshipCountryCode>FR</CitizenshipCountryCode>
      <Surname>DESSEE</Surname>
    </IdentityDoc>
    <IdentityDoc>
      <IdentityDocID>12345678</IdentityDocID>
      <IdentityDocTypeCode>VS</IdentityDocTypeCode>
      <Surname>DESSEE</Surname>
      <Visa>
        <ExpiryDate>2025-07-21</ExpiryDate>
        <HostCountryCode>IN</HostCountryCode>
        <IssueDate>2022-07-22</IssueDate>
        <IssuingCountryCode>FR</IssuingCountryCode>
        <VisaID>12345678</VisaID>
      </Visa>
    </IdentityDoc>
    <IdentityDoc>
      <IdentityDocID>987654321</IdentityDocID>
      <IdentityDocTypeCode>CR</IdentityDocTypeCode>
      <Surname>DESSEE</Surname>
    </IdentityDoc>
    <Individual>
      <Birthdate>1990-09-21</Birthdate>
      <GenderCode>F</GenderCode>
      <GivenName>ANNE</GivenName>
      <IndividualID>PAX1</IndividualID>
      <Surname>DESSEE</Surname>
      <TitleName>MRS</TitleName>
    </Individual>
    <LoyaltyProgramAccount>
      <AccountNumber>11111</AccountNumber>
      <LoyaltyProgram>
        <Carrier>
          <AirlineDesigCode>6X</AirlineDesigCode>
        </Carrier>
      </LoyaltyProgram>
    </LoyaltyProgramAccount>
    <PaxID>PAX1</PaxID>
    <PTC>ADT</PTC>
    <Remark>
      <RemarkText>REMARK ONE</RemarkText>
    </Remark>
    <Remark>
      <RemarkText>REMARK TWO</RemarkText>
    </Remark>
  </Pax>
</PaxList>

```

```

        </Remark>
    </Pax>
    <Pax>
        <Individual>
            <Birthdate>2023-08-01</Birthdate>
            <GivenName>DEDE</GivenName>
            <IndividualID>PAX11</IndividualID>
            <Surname>DESSEE</Surname>
        </Individual>
        <PaxID>PAX11</PaxID>
        <PaxRefID>PAX1</PaxRefID>
        <PTC>INF</PTC>
    </Pax>
</PaxList>

```

Passenger with infant association, loyalty program, identity document and associated remarks

### 3.1.2.4. Contact Info List

There is one ContactInfo structure per passenger and per ContactPurposeText, with all his contacts part of the same ContactPurposeText grouped under.

Designation	Repetition	Status	Location	Comments
<b>ContactInfo structure</b>	<b>1...N</b>	<b>M</b>	<b>IATA_OrderViewRS/Response/DataLists/ContactInfoList/ContactInfo</b>	
ContactInfoID	1	M	/ContactInfoID	<b>ContactInfoID</b> is automatically determined in the OrderViewRS , following the format CTC_PAX2_7 where 2 represents the PaxID and 7 indicates the contact purpose text
ContactPurposeText	1	M	/ContactPurposeText	The ContactPurposeText field value indicates the purpose of the contact elements in the structure. The following values can be used: <ul style="list-style-type: none"> <li>• 4 for home phone number purpose</li> <li>• 7 for mobile phone number purpose</li> <li>• 10 for email address purpose</li> <li>• BIL for billing purpose</li> <li>• 700 for SSR DOCA for residence address purpose</li> <li>• 702 for mailing purpose</li> </ul>

Designation	Repetition	Status	Location	Comments
				<ul style="list-style-type: none"> <li>• 703 for SSR DOCA for destination address purpose</li> <li>• NTF for notification purpose</li> <li>• GST: for goods and services taxes purpose</li> <li>• OTH: for standard purpose</li> </ul>
IndividualRefId	0...1	O	/IndividualRefId	Reference to the individual in the message.
<b>EmailAddress structure</b>	<b>0...N</b>	<b>O</b>	<b>IATA_OrderViewRS/Response/DataLists/ContactInfoList/ContactInfo/EmailAddress</b>	
ContactTypeText	1	M	/ContactTypeText	<p><b>ContactTypeText</b> field allows to discriminate between the Contact Info Type. In other words, it will allow for differentiation of different Emails.</p> <p>Possible values are:</p> <ul style="list-style-type: none"> <li>• <b>PER</b> for <b>personal</b> purpose (can be returned if <b>ContactPurposeText</b> is <b>10</b>)</li> <li>• <b>PRO</b> for <b>business</b> purpose (can be returned if <b>ContactPurposeText</b> is <b>10</b>)</li> <li>• <b>OTH</b> for <b>other cases</b> purpose (can be returned if <b>ContactPurposeText</b> is <b>10</b>, will always be returned for <b>NTF, GST</b> or <b>OTH</b>)</li> </ul>
EmailAddressText	1	M	/EmailAddressText	Email address.
<b>Credit Card Holder Contact</b>	<b>0...1</b>	<b>O</b>	<b>IATA_OrderViewRS/Response/DataLists/ContactInfoList/ContactInfo/Individual</b>	
Surname	1	M	/Surname	Card holder surname.
<b>Phone structure</b>	<b>0...N</b>	<b>O</b>	<b>IATA_OrderViewRS/Response/DataLists/ContactInfoList/ContactInfo/Phone</b>	



Designation	Repetition	Status	Location	Comments
ContactTypeText	1	M	/ContactTypeText	<p><b>ContactTypeText</b> field allows to discriminate between the Contact Info Type. In other words, it will allow the seller to differentiate different Phones.</p> <p>Possible values are:</p> <ul style="list-style-type: none"> <li>• <b>PER</b> for <b>personal</b> purpose (can be returned if <b>ContactPurposeText</b> is <b>4</b> or <b>7</b>)</li> <li>• <b>PRO</b> for <b>business</b> purpose (can be returned if <b>ContactPurposeText</b> is <b>7</b>)</li> <li>• <b>OTH</b> for <b>other cases</b> purpose (will always be returned if <b>ContactPurposeText</b> is <b>NTF</b>, <b>GST</b> or <b>OTH</b>)</li> </ul>
CountryDialingCode	0...1	O	/CountryDialingCode	Phone number country code. Extracted from input, otherwise if the PhoneNumber does not start with 0, there is a logic to extract the CountryDialingCode from the PhoneNumber if it matches a list of country dialing codes.
PhoneNumber	1	M	/PhoneNumber	Phone number value.
<b>PostalAddress structure</b>	<b>0...N</b>	<b>O</b>	<b>IATA_OrderViewRS/Response/DataLists/ContactInfoList/ContactInfo/PostalAddress</b>	
ContactTypeText	1	M	/ContactTypeText	<b>ContactTypeText</b> field allows to discriminate between the Contact Info Type. For PostalAddress, only value supported is OTH (Other).
StreetText	0...2	O	/StreetText	Street name and number.
PostalCode	0...1	O	/PostalCode	Postal code.
CityName	0...1	O	/CityName	City name.
CountrySubDivisionName	0...1	O	/CountrySubDivisionName	Example: FLORIDA.
CountryCode	0...1	O	/CountryCode	Country code (2 letters).

Designation	Repetition	Status	Location	Comments
<b>OtherAddress structure</b>	<b>0...N</b>	<b>O</b>	<b>IATA_OrderViewRS/Response/DataLists/ContactInfoList/ContactInfo/OtherAddress</b>	
ContactTypeText	1	M	/ContactTypeText	Unique value: OTH.
OtherAddressText	1	M	/OtherAddressText	Address value. For example for GSTIN info it can contain a phone number.

```

<ContactInfoList>
  <ContactInfo>
    <ContactInfoID>CTCPAX1_1</ContactInfoID>
    <ContactPurposeText>10</ContactPurposeText>
    <EmailAddress>
      <ContactTypeText>PRO</ContactTypeText>
      <EmailAddressText>A-DESSEE@MAIL.COM</EmailAddressText>
    </EmailAddress>
    <IndividualRefID>PAX1</IndividualRefID>
  </ContactInfo>
  <ContactInfo>
    <ContactInfoID>CTCPAX1_2</ContactInfoID>
    <ContactPurposeText>7</ContactPurposeText>
    <Phone>
      <ContactTypeText>PER</ContactTypeText>
      <CountryDialingCode>33</CountryDialingCode>
      <PhoneNumber>656845689</PhoneNumber>
    </Phone>
  </ContactInfo>
</ContactInfoList>

```

Contacts for passenger with ID = PAX1 (personal mobile phone + professional email)

```

<ContactInfoList>
  <ContactInfo>
    <ContactInfoID>CTCPAX2</ContactInfoID>
    <ContactPurposeText>BIL</ContactPurposeText>
    <IndividualRefID>PAX1</IndividualRefID>
    <PostalAddress>
      <CityName>City</CityName>
      <ContactTypeText>OTH</ContactTypeText>
      <CountryCode>FR</CountryCode>
      <CountrySubDivisionName>State<CountrySubDivisionName>
      <PostalCode>489494</PostalCode>
      <StreetText>720 1st street</StreetText>
      <StreetText>Bis</StreetText>
    </PostalAddress>
  </ContactInfo>
</ContactInfoList>

```

Billing address

```

<ContactInfoList>
  <ContactInfo>
    <ContactInfoID>CTCCC_1</ContactInfoID>
    <ContactPurposeText>OTH</ContactPurposeText>
    <Individual>
      <IndividualID>CTCCC_1PAX</IndividualID>
      <Surname>Wayne</Surname>
    </Individual>
    <PostalAddress>
      <CityName>New York City</CityName>
      <ContactTypeText>BILLING</ContactTypeText>
      <CountryCode>US</CountryCode>
      <CountrySubDivisionName>NEW YORK</CountrySubDivisionName>
      <PostalCode>NY 10001</PostalCode>
      <StreetText>350 FIFTH AVENUE</StreetText>
    </PostalAddress>
  </ContactInfo>
</ContactInfoList>

```

Credit card holder contact

```

<ContactInfoList>
  <ContactInfo>
    <ContactInfoID>CTC_1</ContactInfoID>
    <ContactPurposeText>OTH</ContactPurposeText>
    <IndividualRefID>PAX1</IndividualRefID>
    <OtherAddress>
      <ContactTypeText>OTH</ContactTypeText>
      <OtherAddressText>+33518581911</OtherAddressText>
    </OtherAddress>
  </ContactInfo>
</ContactInfoList>

```

Other contact

### 3.1.2.5. Pax Segment List

This section describes each segment with its associated flight data.

Designation	Repetition	Status	Location	Comments
<b>PaxSegment</b>	<b>1...N</b>	<b>M</b>	<b>.../Response/DataLists/PaxSegmentList/PaxSegment</b>	
Cabin code	0...1	O	/CabinTypeAssociationChoice/SegmentCabinType/CabinTypeCode	Cabin class code for which the seatmap is requested in case of SeatAvailabilityRS.
Cabin name	0...1	O	/CabinTypeAssociationChoice/SegmentCabinType/CabinTypeName	Cabin class name for which the seatmap is requested in case of SeatAvailabilityRS.
DatedMarketingSegmentRefId	1	M	/DatedMarketingSegmentRefId	A reference to a unique identifier of a dated marketing segment used in a message.
Marketing Booking class code	0...1	O	/MarketingCarrierRBD_Code	Booking class code. It is equivalent to the fare RBD.
Pax Segment ID	1	M	/PaxSegmentID	Reference of the segment.

```

<PaxSegmentList>
  <PaxSegment>
    <CabinTypeAssociationChoice>
      <SegmentCabinType>
        <CabinTypeCode>2</CabinTypeCode>
        <CabinTypeName>Y</CabinTypeName>
      </SegmentCabinType>
    </CabinTypeAssociationChoice>
    <DatedMarketingSegmentRefId>DMS1</DatedMarketingSegmentRefId>
    <MarketingCarrierRBD_Code>D</MarketingCarrierRBD_Code>
    <PaxSegmentID>SEG6</PaxSegmentID>
  </PaxSegment>
</PaxSegmentList>

```

PaxSegmentList

### 3.1.2.6. Service Definition List

This section describes the list of data returned for each service.

**Note:** ServiceDefinitionList is different in SeatAvailability.

A service definition can be common to multiple services. It is returned as soon as there is a service (not a seat) in the order.

Designation	Repetition	Status	Location	Comments
<b>Service Definition</b>			<b>.../Response/DataLists/ServiceDefinitionList/ServiceDefinition</b>	
Service Name	1	M	/Name	Should be different than service description.
Owner Code	1	M	/OwnerCode	Airline Code (2 alphanumeric identifier).
Reason for Issuance Code	0...1	O	/RFIC	It is not airline specific. Possible values: <ul style="list-style-type: none"> <li>• A for Air Transportation.</li> <li>• C for Baggage.</li> <li>• E for Airport Services.</li> <li>• F for Merchandise.</li> <li>• G for In-flight Services.</li> </ul>

Designation	Repetition	Status	Location	Comments
Reason for Issuance SubCode	0...1	O	/RFISC	Precision Code for the reason of the issuance, it is airline specific.
Service Code	0...1	O	/ServiceCode	Airline specific service code which can be associated with Reason for Issuance Sub Code. Example: XLEG for Extra Leg Room Seat, XBAG for Extra Bag.
Service Definition ID	1	M	/ServiceDefinitionID	Service Definition ID.
<b>BookingInstructions</b>			<b>.../Response/DataLists/ServiceDefinitionList/ServiceDefinition/BookingInstructions</b>	
OSIText	0...1	O	/MethodText	Indicates the free text formatting to be used to book a service requiring specific booking instructions. Example: %TYPE%%FTXT%.
Data center instructions	0...N	O	/OSIText	Other service information (OSI) text.
Quantity	0...1	O	/SpecialService/Qty	<b>1</b> if the service is unique. If the service is not unique, it is not returned.
<b>Description</b>			<b>.../Response/DataLists/ServiceDefinitionList/ServiceDefinition/Desc</b>	
Service Description Text	0...1	O	/DescText	Description text value corresponding to the MarkupStyleText (see list below). If there is nothing in MarkupStyleText, it can be: <ul style="list-style-type: none"> <li>• A free text to describe the service.</li> <li>• <b>"Free"</b> if this is a free standard service.</li> <li>• <b>"Chargeable"</b> if it is an ancillary service (non exempted and exempted services).</li> </ul>

Designation	Repetition	Status	Location	Comments
Mark-up Style Text	0...1	O	/MarkupStyleText	<p>Possible values that apply only for chargeable services</p> <ul style="list-style-type: none"> <li>• Service_Type: ATPCO service type code - e.g <b>F</b> for Flight Related Service.</li> <li>• Group: ATPCO service group code - e.g <b>BG</b> for Baggage.</li> <li>• Subgroup: ATPCO service subgroup code - e.g <b>SP</b> for Sporting Equipment</li> <li>• BKM: Applicable booking method - Possible values are 01 or 02.</li> </ul> <p>Possible value that applies only for free standard services</p> <ul style="list-style-type: none"> <li>• Category_Free: Category of the free standard services defined on SSR table</li> </ul>
<b>Service Definition Association</b>			<b>.../Response/DataLists/ServiceDefinitionList/ServiceDefinition/ServiceDefinitionAssociation</b>	
Baggage Allowance Ref ID	1	M	/BaggageAllowanceRef/BaggageAllowanceRefID	Reference to a Baggage Allowance.
SeatProfileRefID	1	M	/SeatProfileRef/SeatProfileRefID	Reference to the corresponding SeatProfile.
Service Bundle Max Qty	0...1	O	/ServiceBundle/MaximumServiceQty	Maximum quantity of bundle services that can be selected by each passenger referenced in the Offer.
Service Definition Reference ID	1...N	M	/ServiceBundle/ServiceDefinitionRefID	References to the services included in this Service bundle.

```

<ServiceDefinitionList>
  <ServiceDefinition>
    <Desc>
      <DescText>F</DescText>
      <MarkupStyleText>Service_Type</MarkupStyleText>
    </Desc>
    <Desc>
      <DescText>01</DescText>
      <MarkupStyleText>BKM</MarkupStyleText>
    </Desc>
    <Desc>
      <DescText>BG</DescText>
      <MarkupStyleText>Group</MarkupStyleText>
    </Desc>
    <Desc>
      <DescText>Chargeable</DescText>
    </Desc>
    <Name>PRE PAID BAGGAGE</Name>
    <OwnerCode>6X</OwnerCode>
    <RFIC>C</RFIC>
    <RFISC>0AA</RFISC>
    <ServiceCode>XBAG</ServiceCode>
    <ServiceDefinitionAssociation>
      <BaggageAllowanceRef>
        <BaggageAllowanceRefID>CBA1</BaggageAllowanceRefID>
      </BaggageAllowanceRef>
    </ServiceDefinitionAssociation>
    <ServiceDefinitionID>SRV1</ServiceDefinitionID>
  </ServiceDefinition>
  <ServiceDefinition>
    <Desc>
      <DescText>Free</DescText>
    </Desc>
    <Desc>
      <DescText>Passenger</DescText>
      <MarkupStyleText>Category_Free</MarkupStyleText>
    </Desc>
    <Name>BLIND PASSENGER INFORMATION</Name>
    <OwnerCode>6X</OwnerCode>
    <ServiceCode>BLND</ServiceCode>
    <ServiceDefinitionID>SRV2</ServiceDefinitionID>
  </ServiceDefinition>
</ServiceDefinitionList>

```

Example with CFS option



```

<ServiceDefinitionList>
  <ServiceDefinition>
    <BookingInstructions>
      <MethodText>%TYPE%FTXT%</MethodText>
      <OSIText>TYPE</OSIText>
      <OSIText>(?:ABAG|PREPAID|XBGS</OSIText>
      <OSIText>FTXT</OSIText>
      <OSIText>[-\s/0-9A-Z]{1,90}</OSIText>
      <SpecialService>
        <Qty>1</Qty>
      </SpecialService>
    </BookingInstructions>
    <Desc>
      <DescText>F</DescText>
      <MarkupStyleText>Service_Type</MarkupStyleText>
    </Desc>
    <Desc>
      <DescText>01</DescText>
      <MarkupStyleText>BKM</MarkupStyleText>
    </Desc>
    <Desc>
      <DescText>BG</DescText>
      <MarkupStyleText>Group</MarkupStyleText>
    </Desc>
    <Desc>
      <DescText>Chargeable</DescText>
    </Desc>
    <Name>PRE PAID BAGGAGE</Name>
    <OwnerCode>6X</OwnerCode>
    <RFIC>C</RFIC>
    <RFISC>0AA</RFISC>
    <ServiceCode>XBAG</ServiceCode>
    <ServiceDefinitionAssociation>
      <BaggageAllowanceRef>
        <BaggageAllowanceRefID>CBA1</BaggageAllowanceRefID>
      </BaggageAllowanceRef>
    </ServiceDefinitionAssociation>
    <ServiceDefinitionID>SRV1</ServiceDefinitionID>
  </ServiceDefinition>
</ServiceDefinitionList>

```

Example with Data center instructions

### 3.1.2.7. Seat Profile List

This section describes the characteristics of an aircraft seat (A: aisle seat, E: exit seat...) facilitating the identification of different seat profiles.

Note: Up to 5 Seat Characteristics Codes can be defined for one seat, **each code set in one SeatProfile**.

Designation	Repetition	Status	Location	Comments
<b>Seat profile parameters</b>			<b>.../Response/DataLists/SeatProfileList/SeatProfile</b>	
Seat Characteristics Set ID	1	M	/SeatProfileID	Reference of the set of Seat Characteristics Code(s).
Seat Characteristics Code(s)	0...5	O	/SeatCharacteristicCode	Seat characteristics code (for example: CH usually for "Chargeable", W for "Window seat", L for "Leg space", etc... <b>c.f.</b> PADIS 9825).
Seat Description text	0...1	O	/MarketingInfo/DescText	Seat description text.

```

<SeatProfileList>
  <SeatProfile>
    <SeatCharacteristicCode>CH</SeatCharacteristicCode>
    <SeatCharacteristicCode>1</SeatCharacteristicCode>
    <SeatCharacteristicCode>A</SeatCharacteristicCode>
    <SeatProfileID>SP1</SeatProfileID>
  </SeatProfile>
  <SeatProfile>
    <SeatCharacteristicCode>W</SeatCharacteristicCode>
    <SeatProfileID>SP2</SeatProfileID>
  </SeatProfile>
  <SeatProfile>
    <SeatCharacteristicCode>L</SeatCharacteristicCode>
    <SeatProfileID>SP3</SeatProfileID>
  </SeatProfile>
</SeatProfileList>

```

SeatProfileList Example

### 3.1.2.8. Dated Marketing Segment List

This section describes the commercial designation under which a Dated Operating Segment can be booked, it can be either the operating carrier itself (when pure prime flight) or another carrier in case of codeshare.

Designation	Repetition	Status	Location	Comments
<b>DatedMarketingSegment</b>	<b>1...N</b>	<b>M</b>	<b>.../Response/DataLists/DatedMarketingSegmentList/DatedMarketingSegment</b>	

Designation	Repetition	Status	Location	Comments
Marketing Carrier Code	1	M	/CarrierDesigCode	Airline Code (2 alphanumeric identifier).
CarrierName	0...1	O	/CarrierName	Commercial name of the carrier.
Marketing Segment ID	1	M	/DatedMarketingSegmentId	Unique identifier that will be used as reference in <i>PaxSegmentList</i> node. Always starts with <b>DMS (DatedMarketingSegment)</b> followed by a number Example: DMS15.
Operating Segment ID	1	M	/DatedOperatingSegmentRefId	Reference to <u>DatedOperatingSegmentID</u> defined in <i>DatedOperatingSegmentList</i> node. Always starts with <b>DOS (DatedOperatingSegment)</b> followed by a number. Example: DOS15.
Marketing Carrier Flight number	1	M	/MarketingCarrierFlightNumberText	Flight number of the Marketing carrier (can be different from Operating carrier flight number).
<b>Arrival structure</b>	<b>1</b>	<b>M</b>	<b>.../Response/DataLists/DatedMarketingSegmentList/DatedMarketingSegment/Arrival</b>	
Aircraft scheduled arrival	0...1	O	/AircraftScheduledDateTime	Arrival date & time, in Local time (YYYY-MM-DDTHH:MM:SS).Example: 2024-04-11T05:55:00.
Arrival Airport Code	1	M	/IATA_LocationCode	IATA 3-letters airport/city code .
Arrival Terminal	0...1	O	/TerminalName	Terminal arrival. Not returned if the airport has only one terminal.
<b>Departure structure</b>	<b>1</b>	<b>M</b>	<b>.../Response/DataLists/DatedMarketingSegmentList/DatedMarketingSegment/Dep</b>	
Aircraft scheduled departure	0...1	O	/AircraftScheduledDateTime	Departure date & time, in Local time (YYYY-MM-DDTHH:MM:SS).Example: 2024-04-10T19:30:00.

Designation	Repetition	Status	Location	Comments
Departure Airport Code	1	M	/IATA_LocationCode	IATA 3-letters airport/city code.
Departure Terminal	0...1	O	/TerminalName	Terminal departure. Not returned if the airport has only one terminal.

```

<DatedMarketingSegmentList>
  <DatedMarketingSegment>
    <Arrival>
      <AircraftScheduledDateTime>2024-04-
11T05:55:00</AircraftScheduledDateTime>
      <IATA_LocationCode>SYD</IATA_LocationCode>
      <TerminalName>2</TerminalName>
    </Arrival>
    <CarrierDesigCode>6X</CarrierDesigCode>
    <CarrierName>AMADEUS SIX</CarrierName>
    <DatedMarketingSegmentId>DMS15</DatedMarketingSegmentId>
    <DatedOperatingSegmentRefId>DOS15</DatedOperatingSegmentRefId>
    <Dep>
      <AircraftScheduledDateTime>2024-04-
10T19:30:00</AircraftScheduledDateTime>
      <IATA_LocationCode>SIN</IATA_LocationCode>
      <TerminalName>1</TerminalName>
    </Dep>
    <MarketingCarrierFlightNumberText>221</MarketingCarrierFlightNumberText>
  </DatedMarketingSegment>
</DatedMarketingSegmentList>

```

DatedMarketingSegmentList Example

### 3.1.2.9. Dated Operating Leg List

This section describes the information related to a nonstop operating flight between a departure and an arrival location.

Designation	Repetition	Status	Location	Comments
<b>DatedOperatingLeg</b>	<b>1...N</b>	<b>M</b>	<b>.../Response/DataLists/DatedOperatingLegList/DatedOperatingLeg</b>	
Operating Leg ID	1	M	/DatedOperatingLegID	Reference of the leg - Unique identifier that will be used as reference in the <i>DatedOperatingSegmentList</i> node. Always starts with <b>LEG</b>

Designation	Repetition	Status	Location	Comments
				followed by a number. Example: LEG1.
Equipment Code	0...1	O	/IATA_AircraftType/IA TA_AircraftTypeCode	Aircraft type code. Example: 388 (Airbus A380-800).
<b>Arrival structure</b>	<b>1</b>	<b>M</b>	<b>.../Response/DataLists/DatedOperatingLegL ist/DatedOperatingLeg/Arrival</b>	
Aircraft scheduled arrival	0...1	O	/AircraftScheduledDat eTime	Arrival date & time, in local time (YYYY-MM- DDTHH:MM:SS).Example: 2024-03-08T10:18:00.
Arrival Airport/City Code	1	M	/IATA_LocationCode	IATA 3-letters airport/city code.
Arrival Terminal	0...1	O	/TerminalName	Terminal arrival. Not returned in case the airport has only one terminal.
<b>Departure structure</b>	<b>1</b>	<b>M</b>	<b>.../Response/DataLists/DatedOperatingLegL ist/DatedOperatingLeg/Dep</b>	
Aircraft scheduled departure	0...1	O	/AircraftScheduledDat eTime	Arrival date & time, in local time (YYYY-MM- DDTHH:MM:SS).Example: 2024-03-08T10:10:00.
Departure Airport/City Code	1	M	/IATA_LocationCode	IATA 3-letters airport/city code.
Departure Terminal	0...1	O	/TerminalName	Terminal departure. Not returned in case the airport has only one terminal.

```

<DatedOperatingLegList>
  <DatedOperatingLeg>
    <Arrival>
      <AircraftScheduledDateTime>2024-03-
08T10:18:00</AircraftScheduledDateTime>
      <IATA_LocationCode>SYD</IATA_LocationCode>
      <TerminalName>2</TerminalName>
    </Arrival>
    <DatedOperatingLegID>LEG1</DatedOperatingLegID>
    <Dep>
      <AircraftScheduledDateTime>2024-03-
08T10:10:00</AircraftScheduledDateTime>
      <IATA_LocationCode>SIN</IATA_LocationCode>
      <TerminalName>1</TerminalName>
    </Dep>
    <IATA_AircraftType>
      <IATA_AircraftTypeCode>388</IATA_AircraftTypeCode>
    </IATA_AircraftType>
  </DatedOperatingLeg>
</DatedOperatingLegList>

```

DatedOperatingLegList Example

### 3.1.2.10. Dated Operating Segment List

This section describes the information related to the Dated Operating Segment(s) used between board point and any subsequent off point within the same flight designator - could be one or more legs.

Designation	Repetition	Status	Location	Comments
<b>Operating segment information</b>	<b>1...N</b>	<b>M</b>	<b>.../Response/DataLists/DatedOperatingSegmentList/DatedOperatingSegment</b>	
Operating Carrier Code	1	M	/CarrierDesigCode	Airline Code (2 alphanumeric identifier).
Carrier Name	0...1	O	/CarrierName	Name of the Operating carrier.
Operating Segment Leg ID	0...N	O	/DatedOperatingLegRefID	Reference of the leg defined in the <i>DatedOperatingLegList</i> node, always starts with <b>LEG</b> followed by a number. Example: LEG1.
Operating Segment ID	1	M	/DatedOperatingSegmentId	Identifies the segment operated by the Operating carrier.

Designation	Repetition	Status	Location	Comments
				Always starts with <b>DOS</b> ( <b>DatedOperatingSegment</b> ), followed by a number. Example: DOS15.
Disclosure ID	0...1	O	/DisclosureRefID	Reference of the disclosure defined in the <i>DisclosureList</i> node. Example: DIS1.
Duration	0...1	O	/Duration	Total segment time including the combined air time and connection times of any legs.  Example: PT8H15M  NB: Duration is not returned in this node in <i>OrderViewRS</i> as information is already returned in <i>PaxJourney</i> node
Operating Carrier Flight number	0...1	O	/OperatingCarrierFlightNumberText	Flight number of the Operating carrier (can be different from the Marketing carrier flight number).
Secure Flight Indicator	0...1	O	/SecureFlightInd	Flag to indicate if the flight is a "secure flight". It is returned only when the value is true (Example: in case of flight to an US airport).

```

<DatedOperatingSegmentList>
  <DatedOperatingSegment>
    <CarrierDesigCode>6X</CarrierDesigCode>
    <CarrierName>Amadeus Six</CarrierName>
    <DatedOperatingLegRefID>LEG16</DatedOperatingLegRefID>
    <DatedOperatingSegmentId>DOS15</DatedOperatingSegmentId>
    <DisclosureRefID>DIS1</DisclosureRefID>
    <Duration>PT8H5M</Duration>
    <OperatingCarrierFlightNumberText>221</OperatingCarrierFlightNumberText>
  </DatedOperatingSegment>
  <SecureFlightInd>true</SecureFlightInd>
</DatedOperatingSegmentList>

```

Dated Operating Segment List Example

### 3.1.2.11. Baggage Allowance List

One or several *BaggageAllowance* elements can be present for each combination of passengers (PAX) and segment.

Several types of checked baggage allowance are possible, each baggage allowance has to include at least one of the following :

- Piece Allowance.
- Weight Allowance.
- Maximum Dimension Allowance.
- Minimum Dimension Allowance.

*BaggageAllowance* association to the passenger (Pax) and segment(s) is done through the *ServiceDefinition* node.

Designation	Repetition	Status	Location	Comments
<b>BaggageAllowanceList</b>	<b>0...1</b>	<b>O</b>	<b>.../Response/DataLists/BaggageAllowanceList</b>	
BaggageAllowance	1...N	M	/BaggageAllowanceList/BaggageAllowance	Description of a baggage allowance.
Applicable Party Text	0...1	O	/BaggageAllowanceList/BaggageAllowance/ApplicablePartyText	Value is always "Traveler".
BaggageAllowance ID	1	M	/BaggageAllowanceList/BaggageAllowance/BaggageAllowanceID	Unique baggage allowance identifier - Usually defined as <i>FBA1</i> (Free Baggage Allowance 1), <i>FBA2</i> , ...
CarrierDesigCode	0...1	O	/BaggageAllowanceList/BaggageAllowance/BDC/CarrierDesigCode	The Airline code of the carrier whose baggage allowances apply
DescText	0...1	O	/BaggageAllowanceList/BaggageAllowance/DescText	Baggage allowance description text
Total Quantity	1	M	/BaggageAllowanceList/BaggageAllowance/PieceAllowance/TotalQty	Maximum pieces of baggage allowed.
TypeCode	1	M	/BaggageAllowanceList/BaggageAllowance/TypeCode	Only "Checked" Baggage are supported.
<b>MaximumDimensionAllowance</b>	<b>0...N</b>	<b>O</b>	<b>/BaggageAllowanceList/BaggageAllowance/MaximumDimensionAllowance</b>	



HeightMeasure	0...1	O	/MaximumDimensionAllowance/HeightMeasure	Maximum height allowed for baggage
LengthMeasure	0...1	O	/MaximumDimensionAllowance/LengthMeasure	Maximum length allowed for baggage
LengthUnitOfMeasurement	1	M	/MaximumDimensionAllowance/LengthUnitOfMeasurement	Unit of measure supported: <ul style="list-style-type: none"> <li>• <i>CMT</i> for centimeters</li> <li>• <i>INH</i> for inches</li> <li>• <i>FOT</i> for foot</li> <li>• <i>MTR</i> for meter</li> </ul>
LinearMeasure	0...1	O	/MaximumDimensionAllowance/LinearMeasure	Maximum dimension allowed for linear measure which equals to height + length + width.
WidthMeasure	0...1	O	/MaximumDimensionAllowance/WidthMeasure	Maximum width allowed for baggage
<b>MinimumDimensionAllowance</b>	<b>0...N</b>	<b>O</b>	<b>/BaggageAllowanceList/BaggageAllowance/MinimumDimensionAllowance</b>	
HeightMeasure	0...1	O	/MinimumDimensionAllowance/HeightMeasure	Minimum height allowed for baggage
LengthMeasure	0...1	O	/MinimumDimensionAllowance/LengthMeasure	Minimum length allowed for baggage
LengthUnitOfMeasurement	1	M	/MinimumDimensionAllowance/LengthUnitOfMeasurement	Unit of measure supported: <ul style="list-style-type: none"> <li>• <i>CMT</i> for centimeters</li> <li>• <i>INH</i> for inches</li> <li>• <i>FOT</i> for foot</li> <li>• <i>MTR</i> for meter</li> </ul>
LinearMeasure	0...1	O	/MinimumDimensionAllowance/LinearMeasure	Minimum dimension allowed for linear measure which equals to height + length + width.
WidthMeasure	0...1	O	/MinimumDimensionAllowance/WidthMeasure	Minimum width allowed for baggage

WeightAllowance	0...N	0	/BaggageAllowanceList/BaggageAllowance/WeightAllowance	
Maximum Weight Measure	0...1	0	/WeightAllowance/MaximumWeightMeasure	Maximum weight allowed for baggage
Minimum Weight Measure	0...1	0	/WeightAllowance/MinimumWeightMeasure	Minimum weight allowed for baggage
TotalMaximumWeightMeasure	0...1	0	/WeightAllowance/TotalMaximumWeightMeasure	Maximum weight allowed for all the combined pieces within this baggage allowance.
Weight Unit of Measure	1	M	/WeightAllowance/WeightUnitOfMeasurement	The unit of measure supported: <ul style="list-style-type: none"> <li>• <i>KGM</i> for kilograms</li> <li>• <i>LBR</i> for US Pounds.</li> </ul>

```

<BaggageAllowanceList>
  <BaggageAllowance>
    <ApplicablePartyText>Traveler</ApplicablePartyText>
    <BaggageAllowanceID>BAG-1</BaggageAllowanceID>
    <BDC>
      <CarrierDesigCode>6X</CarrierDesigCode>
    </BDC>
    <DescText>Extra Baggage</DescText>
    <MaximumDimensionAllowance>
      <HeightMeasure>36</HeightMeasure>
      <LengthMeasure>50</LengthMeasure>
      <LengthUnitOfMeasurement>CMT</LengthUnitOfMeasurement>
      <LinearMeasure>126</LinearMeasure>
      <WidthMeasure>40</WidthMeasure>
    </MaximumDimensionAllowance>
    <PieceAllowance>
      <TotalQty>2</TotalQty>
    </PieceAllowance>
    <TypeCode>Checked</TypeCode>
    <WeightAllowance>
      <MaximumWeightMeasure>23</MaximumWeightMeasure>
      <TotalMaximumWeightMeasure>46</TotalMaximumWeightMeasure>
      <WeightUnitOfMeasurement>KGM</WeightUnitOfMeasurement>
    </WeightAllowance>
  </BaggageAllowance>
</BaggageAllowanceList>

```

Baggage Allowance List Example

## 3.1.2.12. Penalty List

This section describes information related to penalty that may apply when performing a change to your order.

This optional list returns the total amount of penalties that applies further a change done (OrderReshopRS & OrderViewRS) .

Designation	Repetition	Status	Location	Comments
<b>Penalty structure</b>			<b>.../Response/DataLists/PenaltyList/Penalty</b>	
Penalty ID	1	M	/PenaltyID	Unique ID of Penalty.
Total amount	1	M	/Price/TotalAmount	Total amount of the penalty.
Total amount currency	1	M	/Price/TotalAmount/@CurCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.
Total tax amount	0...1	O	/Price/TaxSummary/TotalTaxAmount	Total amount of the taxes applicable for the penalty. (if applicable)
Total tax amount currency	0...1	O	/Price/TaxSummary/TotalTaxAmount/@CurCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.
OrderReshop Mode	1	M	/TypeCode	<b>Change</b> in Exchange mode. <b>Cancellation</b> in Cancellation mode.

```

<PenaltyList>
  <Penalty>
    <PenaltyID>PEN1</PenaltyID>
    <Price>
      <TaxSummary>
        <TotalTaxAmount CurCode="USD">5.42</TotalTaxAmount>
      </TaxSummary>
      <TotalAmount CurCode="USD">25.36</TotalAmount>
    </Price>
    <TypeCode>Change</TypeCode>
  </Penalty>
  <Penalty>
    <PenaltyID>PEN2</PenaltyID>
    <Price>
      <TaxSummary>
        <TotalTaxAmount CurCode="USD">6.35</TotalTaxAmount>
      </TaxSummary>
      <TotalAmount CurCode="USD">72.65</TotalAmount>
    </Price>
    <TypeCode>Change</TypeCode>
  </Penalty>
</PenaltyList>

```

PenaltyList in exchange mode

```

<PenaltyList>
  <Penalty>
    <PenaltyID>PEN1</PenaltyID>
    <Price>
      <TaxSummary>
        <TotalTaxAmount CurCode="USD">5.42</TotalTaxAmount>
      </TaxSummary>
      <TotalAmount CurCode="USD">25.36</TotalAmount>
    </Price>
    <TypeCode>Cancellation</TypeCode>
  </Penalty>
  <Penalty>
    <PenaltyID>PEN2</PenaltyID>
    <Price>
      <TaxSummary>
        <TotalTaxAmount CurCode="USD">6.35</TotalTaxAmount>
      </TaxSummary>
      <TotalAmount CurCode="USD">72.65</TotalAmount>
    </Price>
    <TypeCode>Cancellation</TypeCode>
  </Penalty>
</PenaltyList>

```

PenaltyList in refund mode

### 3.1.2.13. Disclosure List

This section is used to provide the full name of the exact operating carrier that is participating to the journey in accordance with the US mandate:

Designation	Repetition	Status	Location	Comments
<b>Disclosure parameters</b>			<b>IATA_OrderViewRS/Response/DataLists/DisclosureList/Disclosure</b>	
Disclosure description	0...N	O	/Desc/DescText	Full name of the exact operating carrier taken from DEI127 ( <b>D</b> ata <b>E</b> lement <b>I</b> dentifier from SSIM message).
Disclosure reference	1	M	/DisclosureID	Unique Key that identifies the disclosure, always start with <b>DIS</b> .

```

<DisclosureList>
  <Disclosure>
    <Desc>
      <DescText>AIRLINE X DBA ABC EXPRESS</DescText>
    </Desc>
    <DisclosureID>DIS1</DisclosureID>
  </Disclosure>
  <Disclosure>
    <Desc>
      <DescText>AIRLINE ABC FOR AIRLINE XYZ</DescText>
    </Desc>
    <DisclosureID>DIS2</DisclosureID>
  </Disclosure>
</DisclosureList>

```

DisclosureList Example

### 3.1.3. Tickets Information

This section describes how the ticket is returned in OrderView response.

Designation	Repetition	Status	Location	Comments
<b>Ticket information</b>	<b>0...N</b>	<b>O</b>	<b>IATA_OrderViewRS/Response/TicketDocInfo</b>	
Number of Booklets	0...1	O	/BookletQty	The number of booklets issued.

Designation	Repetition	Status	Location	Comments
EndorsementText	0...1	O	/EndorsementText	Endorsement and restriction information applicable.
PassengerReference	1	M	/PaxRefID	Ticket passenger reference.
PaymentRefID	1..N	O	/PaymentRefID	Reference to the PaymentFunction section which summarize the payment for this ticket
<b>IssueInfo</b>	<b>0...1</b>	<b>O</b>	<b>IATA_OrderViewRS/Response/TicketDocInfo/IssueInfo</b>	
IssueDate	0...1	O	/IssueDate	Date of issuance.
AirlineDesigCode	1	M	/IssuingCarrier/AirlineDesigCode	Airline Code (2 alphanumeric identifier) of the carrier which issues the ticket.
<b>Ticket Information</b>	<b>1...4</b>	<b>M</b>	<b>IATA_OrderViewRS/Response/TicketDocInfo/Ticket</b>	
InConnectionDocNumber	0...1	O	/ConnectedDocNumber	Air ticket number ICW (In Connection With) the service. Example: 1722467426917.
Primary document indicator	0...1	O	/PrimaryDocInd	TRUE if the ticket is the primary ticket in case of conjunctive tickets.
ReportingType	1	M	/ReportingTypeCode	Possible values: Airline, BSP, ARC.
Type	0...1	O	/TicketDocTypeCode	Ticket type (T=Ticket, J=EMD-A, Y=EMD-S).
TicketDocNbr	0...1	O	/TicketNumber	Ticket number.
<b>Coupon Information</b>	<b>1...4</b>	<b>M</b>	<b>IATA_OrderViewRS/Response/TicketDocInfo/Ticket/Coupon</b>	
BaggageAllowanceRefID	0...1	O	/BaggageAllowanceRefID	Reference to a BaggageAllowanceID (only available for tickets).
InConnectionCpnNumber	0...1	O	/ConnectedCouponNumber	ICW coupon number. Not present in case of standalone services. Example: 2.
CouponNumber	1	M	/CouponNumber	Number associated to the coupon.

Designation	Repetition	Status	Location	Comments
Status	0...1	O	/CouponStatusCode	Code value of the current status of the coupon. Possible values are based on PADIS Codeset 4405.
EffectiveDate	0...1	O	/CouponValidityPeriod/EffectiveDate	Coupon effectivity date.
ExpirationDate	0...1	O	/CouponValidityPeriod/ExpirationDate	Coupon expiration date.
PaxSegmentRefID	0...1	O	/CurrentCouponInfoRef/CurrentAirlinePaxSegmentRef/PaxSegmentRefID	Reference to the corresponding segment. The path can change depending on the current status of the coupon: <ul style="list-style-type: none"> <li>• If coupon status is CHEKED IN (CK), the new path is: /CurrentCouponInfoRef/CheckedInAirlinePaxSegmentRef/PaxSegmentRefID.</li> <li>• If coupon status is FLOWN/USED (B), the new path is: /CurrentCouponInfoRef/FlownAirlinePaxSegmentRef/PaxSegmentRefID.</li> </ul>
Code	0...1	O	/FareBasisCode	Associated fare basis. Only available for tickets. In case of PTC Childs and INF, the following suffix can be appended to the FareBasis /CH and /IN (As per the data present in the ticket).
RFIC	0...1	O	/RFIC	Reason For Issuance Code (RFIC) for chargeable services.
RFISC	0...1	O	/RFISC	Reason For Issuance Sub Code (RFISC) for chargeable services.
ServiceRefID	0...1	O	/ServiceRefID	ServiceID reference. This allows to link the document info with the corresponding service's OrderItem.

Designation	Repetition	Status	Location	Comments
				(IATA_OrderViewRS/Response/Order/OrderItem/Service/ServiceID). Example: SSR40.



```

<TicketDocInfo>
  <BookletQty>1</BookletQty>
  <EndorsementText>CHNG FEE APPLY /REFUND FEE APPLY /NO SHOW FEE APPLY
12345678</EndorsementText>
  <IssueInfo>
    <IssueDate>2024-01-22</IssueDate>
    <IssuingCarrier>
      <AirlineDesigCode>6X</AirlineDesigCode>
    </IssuingCarrier>
  </IssueInfo>
  <PaxRefID>PAX2</PaxRefID>
  <PaymentRefID>PAY1</PaymentRefID>
  <Ticket>
    <Coupon>
      <CouponNumber>1</CouponNumber>
      <CouponStatusCode>I</CouponStatusCode>
      <CouponValidityPeriod>
        <EffectiveDate>2024-01-26</EffectiveDate>
        <ExpirationDate>2024-01-27</ExpirationDate>
      </CouponValidityPeriod>
      <CurrentCouponFlightInfoRef>
        <CurrentAirlinePaxSegmentRef>
          <PaxSegmentRefID>SEG3</PaxSegmentRefID>
        </CurrentAirlinePaxSegmentRef>
      </CurrentCouponFlightInfoRef>
      <FareBasisCode>
        <Code>HPR2FI</Code>
      </FareBasisCode>
    </Coupon>
    <Coupon>
      <CouponNumber>2</CouponNumber>
      <CouponStatusCode>I</CouponStatusCode>
      <CouponValidityPeriod>
        <EffectiveDate>2024-02-02</EffectiveDate>
        <ExpirationDate>2024-02-03</ExpirationDate>
      </CouponValidityPeriod>
      <CurrentCouponFlightInfoRef>
        <CurrentAirlinePaxSegmentRef>
          <PaxSegmentRefID>SEG4</PaxSegmentRefID>
        </CurrentAirlinePaxSegmentRef>
      </CurrentCouponFlightInfoRef>
      <FareBasisCode>
        <Code>HPR2FI</Code>
      </FareBasisCode>
    </Coupon>
    <ReportingTypeCode>Airline</ReportingTypeCode>
    <TicketDocTypeCode>T</TicketDocTypeCode>
    <TicketNumber>1722467426917</TicketNumber>
  </Ticket>
</TicketDocInfo>
<TicketDocInfo>
  <BookingAgency>
    <AgencyID>1</AgencyID>
  </BookingAgency>

```

```

    <TravelAgent>
      <TravelAgentID>9996WS/SU</TravelAgentID>
    </TravelAgent>
  </BookingAgency>
  <BookletQty>1</BookletQty>
  <EndorsementText>CHNG FEE APPLY /REFUND FEE APPLY /NO SHOW FEE APPLY
12345678</EndorsementText>
  <IssueInfo>
    <IssueDate>2024-01-22</IssueDate>
    <IssuingCarrier>
      <AirlineDesigCode>6X</AirlineDesigCode>
    </IssuingCarrier>
  </IssueInfo>
  <PaxRefID>PAX2</PaxRefID>
  <PaymentRefID>PAY2</PaymentRefID>
  <Ticket>
    <Coupon>
      <CouponNumber>1</CouponNumber>
      <CouponStatusCode>E</CouponStatusCode>
      <CouponValidityPeriod>
        <EffectiveDate>2024-01-26</EffectiveDate>
        <ExpirationDate>2024-01-27</ExpirationDate>
      </CouponValidityPeriod>
      <CurrentCouponFlightInfoRef>
        <CurrentAirlinePaxSegmentRef>
          <PaxSegmentRefID>SEG1</PaxSegmentRefID>
        </CurrentAirlinePaxSegmentRef>
      </CurrentCouponFlightInfoRef>
      <FareBasisCode>
        <Code>IBU2FI</Code>
      </FareBasisCode>
    </Coupon>
    <Coupon>
      <CouponNumber>2</CouponNumber>
      <CouponStatusCode>E</CouponStatusCode>
      <CouponValidityPeriod>
        <EffectiveDate>2024-02-02</EffectiveDate>
        <ExpirationDate>2024-02-03</ExpirationDate>
      </CouponValidityPeriod>
      <CurrentCouponFlightInfoRef>
        <CurrentAirlinePaxSegmentRef>
          <PaxSegmentRefID>SEG1</PaxSegmentRefID>
        </CurrentAirlinePaxSegmentRef>
      </CurrentCouponFlightInfoRef>
      <FareBasisCode>
        <Code>IBU2FI</Code>
      </FareBasisCode>
    </Coupon>
    <ReportingTypeCode>Airline</ReportingTypeCode>
    <TicketDocTypeCode>T</TicketDocTypeCode>
    <TicketNumber>1712467426916</TicketNumber>
  </Ticket>
</TicketDocInfo>

```

```

<TicketDocInfo>
  <BookletQty>1</BookletQty>
  <EndorsementText>CHNG FEE APPLY /REFUND FEE APPLY /NO SHOW FEE APPLY
12345678</EndorsementText>
  <IssueInfo>
    <IssueDate>2024-01-22</IssueDate>
    <IssuingCarrier>
      <AirlineDesigCode>6X</AirlineDesigCode>
    </IssuingCarrier>
  </IssueInfo>
  <PaxRefID>PAX2</PaxRefID>
  <PaymentRefID>PAY3</PaymentRefID>
  <Ticket>
    <ConnectedDocNumber>1722467426917</ConnectedDocNumber>
    <CouponInfo>
      <ConnectedCouponNumber>1</ConnectedCouponNumber>
      <CouponNumber>1</CouponNumber>
      <CouponStatusCode>I</CouponStatusCode>
      <CouponValidityPeriod>
        <EffectiveDate>2024-01-26</EffectiveDate>
        <ExpirationDate>2024-01-27</ExpirationDate>
      </CouponValidityPeriod>
      <CurrentCouponFlightInfoRef>
        <CurrentAirlinePaxSegmentRef>
          <PaxSegmentRefID>SEG1</PaxSegmentRefID>
        </CurrentAirlinePaxSegmentRef>
      </CurrentCouponFlightInfoRef>
      <ServiceRefID>SSR40</ServiceRefID>
    </CouponInfo>
    <CouponInfo>
      <ConnectedCouponNumber>2</ConnectedCouponNumber>
      <CouponNumber>2</CouponNumber>
      <CouponStatusCode>I</CouponStatusCode>
      <CouponValidityPeriod>
        <EffectiveDate>2024-02-02</EffectiveDate>
        <ExpirationDate>2024-02-03</ExpirationDate>
      </CouponValidityPeriod>
      <CurrentCouponFlightInfoRef>
        <CurrentAirlinePaxSegmentRef>
          <PaxSegmentRefID>SEG1</PaxSegmentRefID>
        </CurrentAirlinePaxSegmentRef>
      </CurrentCouponFlightInfoRef>
      <ServiceRefID>SSR41</ServiceRefID>
    </CouponInfo>
    <ReportingTypeCode>Airline</ReportingTypeCode>
    <TicketDocTypeCode>J</TicketDocTypeCode>
    <TicketNumber>1728211678241</TicketNumber>
  </Ticket>
</TicketDocInfo>

```

Two tickets and one EMD

```

<Coupon>
  <CouponNumber>1</CouponNumber>
  <CouponStatusCode>CK</CouponStatusCode>
  <CouponValidityPeriod>
    <EffectiveDate>2025-11-15</EffectiveDate>
    <ExpirationDate>2025-11-16</ExpirationDate>
  </CouponValidityPeriod>
  <CurrentCouponFlightInfoRef>
    <CheckedInAirlinePaxSegmentRef>
      <PaxSegmentRefID>SEG1</PaxSegmentRefID>
    </CheckedInAirlinePaxSegmentRef>
  </CurrentCouponFlightInfoRef>
  <ServiceRefID>SRV01</ServiceRefID>
</Coupon>

```

Coupon structure when status is Checked In (CK)

```

<Coupon>
  <CouponNumber>1</CouponNumber>
  <CouponStatusCode>B</CouponStatusCode>
  <CouponValidityPeriod>
    <EffectiveDate>2025-11-15</EffectiveDate>
    <ExpirationDate>2025-11-16</ExpirationDate>
  </CouponValidityPeriod>
  <CurrentCouponFlightInfoRef>
    <FlownAirlinePaxSegmentRefID>
      <PaxSegmentRefID>SEG1</PaxSegmentRefID>
    </FlownAirlinePaxSegmentRefID>
  </CurrentCouponFlightInfoRef>
  <ServiceRefID>SRV01</ServiceRefID>
</Coupon>

```

Coupon structure when status is Flown/Used (B)

### 3.1.4. Processing Remarks (non-associated)

Remarks that are non-passenger associated are returned in a separate structure.

Designation	Repetition	Status	Location	Comments
<b>Remark structure</b>	<b>0...N</b>	<b>O</b>	<b>IATA_OrderViewRS/Response/Processing/Remark</b>	
Remark	0...1	O	/RemarkText	Remark value.
Timestamp	0...1	O	/Timestamp	Remark timestamp creation.

```

<Processing>
  <Remark>
    <RemarkText>REMARK ONE</RemarkText>
    <Timestamp>2024-01-13T13:59:38Z</Timestamp>
  </Remark>
</Processing>

```

Two remarks non-passenger associated

Any SSR non-chargeable, non-passenger associated elements will be displayed in the Remarks section (if the SSR element is not filtered out for the officeID).

For instance, TTL information stored in the Order as SSR OTHS will be returned in the OrderViewRS under the Remarks Section as following:

```

<Processing>
  <Remark>
    <RemarkText>OTHS 1A IF NO TKT IS ISSUED BY 24FEB2019/0950 HEL
    TIME</RemarkText>
    <RemarkText>OTHS 1A TIMELIMIT FOR THIS PNR WILL NOT</RemarkText>
    <RemarkText>OTHS 1A CHANGE IF REBOOKED. FARE RULES STILL
    APPLY</RemarkText>
  </Remark>
</Processing>

```

SSR OTHS containing TTL information

### 3.1.5. Warning

This section describes information related to Warning that can be returned in response of NDC messages.

Designation	Repetition	Status	Location	Comments
<b>Warning structure</b>	<b>1...N</b>	<b>O</b>	<b>.../Response/Warning</b>	
IATA Warning Code	0...1	O	/Code	Field Code is used to convey the IATA code of the warning.
Warning Description	0...1	O	/DescText	Warning description. In case a non-IATA Warning is returned, this field includes a concatenation of the non-IATA Warning Code and the non-IATA Warning message with "-" as separator.

Designation	Repetition	Status	Location	Comments
				Example: 600 - NOT ALL CHARGEABLE SEATS HAVE BEEN PRICED.
Language Code	1	M	/LangCode	Language code associated with the warning response.
TagText	0...1	O	/TagText	Identifies the tag/XPath which relates to the provided Warning.
TypeCode	0...1	O	/TypeCode	Uses a bilaterally agreed set of values to indicate the warning type.

```

<Warning>
  <Code>710</Code>
  <DescText>13555 - Cabin varies over legs.</DescText>
  <LangCode>EN</LangCode>
  <TypeCode>W</TypeCode>
</Warning>

```

Example of a non IATA warning

It is possible to return a warning in OrderViewRS:

- In case of non-NOT ENTITLED segment status in order: 367 SEGMENT WITH INNOT ENTITLED STATUS CODE PRESENT IN ORDER
- In case of order item expired (PriceGuaranteeTimeLimit reached): 911 PRICE CANNOT BE GUARANTEED, PLEASE REPRICE BEFORE ISSUING AGAIN
- In case of confirming hold itinerary while initial order item contained seat(s) : SEGMENT SELL WARNING: ASSOCIATED SSRS SEAT REMOVED
- In case of confirming hold itinerary while initial order item contained chargeable service(s): SOME CHARGEABLE SERVICES HAVE BEEN CANCELLED AND NOT REFUNDED
- In case of an attempt to add duplicate DOCA (ContactPurposeText=703 or 700) contact information per PAX : THE CONTACT INFORMATION IN INPUT ALREADY EXISTS AND CANNOT BE DUPLICATE

## 3.2. Payments Information

One PaymentFunctions structure is returned for each effective payment (can be global or split per pricing record). For all types of payment the following information is returned:

Designation	Repetition	Status	Location	Comments
<b>Order Association structure</b>			<b>IATA_OrderViewRS/PaymentFunctions/OrderAssociation</b>	
OrderItemRefID	0...N	O	/OrderItemRefID	Order item reference.
OrderRefID	1	M	/OrderRefID	Order reference.
<b>Payment Processing structure</b>			<b>IATA_OrderViewRS/PaymentFunctions/PaymentProcessingSummary</b>	
Amount	1	M	/Amount	Payment amount.
Amount currency	1	M	/Amount/@CurCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.
PaymentID	1	M	/PaymentID	Unique ID of the payment.
PaymentStatusCode	0...1	O	/PaymentStatusCode	Indicates the current status of this payment information.

### In case of payment using a Credit Card:

The following additional information is returned:

Designation	Repetition	Status	Location	Comments
<b>Payment Processing structure</b>			<b>IATA_OrderViewRS/PaymentFunctions/PaymentProcessingSummary</b>	
PaymentMethod	1	M	/PaymentProcessingSummaryPaymentMethod	Method of payment (this node is described further for each method of payment).
Surcharge Amount	0...1	O	/SurchargeAmount	Amount of the applicable Credit card OB fees.
Surcharge Amount currency	0...1	O	/SurchargeAmount/@CurrencyCode	Currency Code as per ISO 4217 alphabetic code. Examples: EUR, USD, AUD.
<b>Credit Card structure</b>			<b>IATA_OrderViewRS/PaymentFunctions/PaymentProcessingSummaryPaymentMethod/PaymentCard</b>	
CityName	0...1	O	/CardholderAddress/PostalCityName	Name of the postal city of the card holder.

Designation	Repetition	Status	Location	Comments
CountryCode	0...1	O	/CardholderAddress/CountryCode	ISO country code. Examples: US, FR.
CountrySubDivisionName	0...1	O	/CardholderAddress/CountrySubDivisionName	Example: Florida.
PostalCode	0...1	O	/CardholderAddress/PostalCode	Postal Code of the card holder.
StreetText	0...2	O	/CardholderAddress/StreetText	Street name and number.
CardHolderName	0...1	O	/CardHolderName	Name of the card holder.
CardTypeText	0...1	O	/CardBrandCode	Credit card type. Examples: VI for VISA, CA for Mastercard.
ExpirationDate	0...1	O	/ExpirationDate	Credit card expiration date.
MaskedCardID	0...1	O	/MaskedCardID	Concealed credit card number.
Conditions structures	0...1	O	/IATA_OrderViewRS/PaymentFunctions/PaymentSupportedMethod	
Type of card	0...1	O	/PaymentMethodAddInfo/PaymentCardAddInfo/CardTypeText	Type of card (Examples: Credit card, Debit card, etc...).
Fee amount	0...1	O	/PaymentSurcharge/PreciseAmount	Precise amount of the applicable Credit card OB fees.
Payment type code	0...1	O	/PaymentTypeCode	CC=Customer Card, see ATS Codeset PAYT for other types.



```

<PaymentFunctions>
  <OrderAssociation>
    <OrderItemRefID>6X172QYYWN200_AIR-1</OrderItemRefID>
    <OrderRefID>6X172QYYWN200</OrderRefID>
  </OrderAssociation>
  <PaymentProcessingSummary>
    <Amount CurCode="EUR">385.00</Amount>
    <PaymentID>PAY2</PaymentID>
    <PaymentProcessingSummaryPaymentMethod>
      <PaymentCard>
        <CardBrandCode>VI</CardBrandCode>
        <ExpirationDate>1230</ExpirationDate>
        <MaskedCardID>XXXXXXXXXXXX0008</MaskedCardID>
      </PaymentCard>
    </PaymentProcessingSummaryPaymentMethod>
    <PaymentStatusCode>SUCCESSFUL</PaymentStatusCode>
    <SurchargeAmount CurCode="EUR">6.00</SurchargeAmount>
  </PaymentProcessingSummary>
  <PaymentSupportedMethod>
    <PaymentMethodAddlInfo>
      <PaymentCardAddlInfo>
        <CardTypeText>Credit card</CardTypeText>
      </PaymentCardAddlInfo>
    </PaymentMethodAddlInfo>
    <PaymentSurcharge>
      <PreciseAmount CurCode="EUR">6.00</PreciseAmount>
    </PaymentSurcharge>
    <PaymentTypeCode>CC</PaymentTypeCode>
  </PaymentSupportedMethod>
</PaymentFunctions>

```

Credit card payment example

## In case of payment using Cash:

The following additional information is returned:

Designation	Repetition	Status	Location	Comments
<b>Payment Processing structure</b>			<b>IATA_OrderViewRS/PaymentFunctions/PaymentProcessingSummary</b>	
<b>Cash structure</b>	<b>1</b>	<b>M</b>	<b>IATA_OrderViewRS/PaymentFunctions/PaymentProcessingSummary/PaymentProcessingSummaryPaymentMethod/SettlementPlan</b>	
IATA_Number	0...1	O	/IATA_Number	IATA-assigned agency number.
Cash	1	M	/PaymentTypeCode	"CA" for Cash.

```

<PaymentFunctions>
  <OrderAssociation>
    <OrderItemRefID>6X172ABDCE100_SRV9</OrderItemRefID>
    <OrderRefID>6X172ABDCE100</OrderRefID>
  </OrderAssociation>
  <PaymentProcessingSummary>
    <Amount CurCode="EUR">60.00</Amount>
    <PaymentID>PAY1</PaymentID>
    <PaymentProcessingSummaryPaymentMethod>
      <SettlementPlan>
        <IATA_Number>12345678</IATA_Number>
        <PaymentTypeCode>CA</PaymentTypeCode>
      </SettlementPlan>
    </PaymentProcessingSummaryPaymentMethod>
    <PaymentStatusCode>SUCCESSFUL</PaymentStatusCode>
  </PaymentProcessingSummary>
</PaymentFunctions>

```

Cash payment example

### In case of EasyPay payment:

The following additional information is returned:

IATA EasyPay is a “pay as you go” e-wallet solution for agents to issue tickets via the BSP. IATA EasyPay is a closed-loop and proprietary payment system.

Designation	Repetition	Status	Location	Comments
<b>Payment Processing structure</b>			<b>IATA_OrderViewRS/PaymentFunctions/ PaymentProcessingSummary</b>	
<b>Easy Pay structure</b>	<b>1</b>	<b>M</b>	<b>IATA_OrderViewRS/PaymentFunctions/ PaymentProcessingSummary/PaymentP rocessingSummaryPaymentMethod/IAT A_EasyPay</b>	
IATA_Number	0...1	0	/ApprovalCode	Approval code for payment

```

<PaymentFunctions>
  <OrderAssociation>
    <OrderItemRefID>6X172ABDCE100_AIR1</OrderItemRefID>
    <OrderRefID>6X172ABDCE100</OrderRefID>
  </OrderAssociation>
  <PaymentProcessingSummary>
    <Amount CurCode="EUR">250.00</Amount>
    <PaymentID>PAY1</PaymentID>
    <PaymentProcessingSummaryPaymentMethod>
      <IATA_EasyPay>
        <ApprovalCode>APS1OK</ApprovalCode>
      </IATA_EasyPay>
    </PaymentProcessingSummaryPaymentMethod>
    <PaymentStatusCode>SUCCESSFUL</PaymentStatusCode>
  </PaymentProcessingSummary>
</PaymentFunctions>

```

EasyPay payment example

In case of any other method of payment:

The following structure will be used:

Designation	Repetition	Status	Location	Comments
<b>Payment Processing structure</b>			<b>IATA_OrderViewRS/PaymentFunctions/P aymentProcessingSummary</b>	
RemarkText	0...1	O	/Desc/DescText	Free text.
<b>OtherPaymentMethod</b>			<b>IATA_OrderViewRS/PaymentFunctions/P aymentProcessingSummary/PaymentProc essingSummaryPaymentMethod/OfflineP ayment</b>	
Payment Type	1	M	/PaymentTypeCode	Payment Type code, OT (other type).

```

<PaymentFunctions>
  <OrderAssociation>
    <OrderItemRefID>6X172ABDCE100_SRV9</OrderItemRefID>
    <OrderRefID>6X172ABDCE100</OrderRefID>
  </OrderAssociation>
  <PaymentProcessingSummary>
    <Amount CurCode="EUR">60.00</Amount>
    <Desc>
      <DescText>123465798</DescText>
    </Desc>
    <PaymentID>PAY1</PaymentID>
    <PaymentProcessingSummaryPaymentMethod>
      <OfflinePayment>
        <PaymentTypeCode>OT</PaymentTypeCode>
      </OfflinePayment>
    </PaymentProcessingSummaryPaymentMethod>
    <PaymentStatusCode>SUCCESSFUL</PaymentStatusCode>
  </PaymentProcessingSummary>
</PaymentFunctions>

```

Other method of payment example

### In case of unpaid order with credit card fee:

In this case one payment function without PaymentProcessingSummary is returned to store the total amount of card OB fees

Designation	Repetition	Status	Location	Comments
<b>Order Association structure</b>		<b>O</b>	<b>IATA_OrderViewRS/PaymentFunctions/Order Association</b>	
OrderItemRefID	0...N	O	/OrderItemRefID	Order item reference.
OrderRefID	1	M	/OrderRefID	Order reference.
Conditions structures	0...1	O	/IATA_OrderViewRS/PaymentFunctions/PaymentSupportedMethod	
Type of card	0...1	O	/PaymentMethodAddlInfo/PaymentCardAddlInfo/CardTypeText	Type of card (Examples: Credit card, Debit card, etc...).
Fee amount	0...1	O	/PaymentSurcharge/PreciseAmount	Precise amount of the applicable Credit card OB fees.
Payment type code	0...1	M	/PaymentTypeCode	CC=Customer Card, see ATS Codeset PAYT for other types.

```

<PaymentFunctions>
  <PaymentSupportedMethod>
    <PaymentMethodAddlInfo>
      <PaymentCardAddlInfo>
        <CardTypeText>Credit card</CardTypeText>
      </PaymentCardAddlInfo>
    </PaymentMethodAddlInfo>
    <PaymentSurcharge>
      <PreciseAmount CurCode="AUD">31.50</PreciseAmount>
    </PaymentSurcharge>
    <PaymentTypeCode>CC</PaymentTypeCode>
  </PaymentSupportedMethod>
</PaymentFunctions>

```

PaymentFunction in case of unpaid order with card fee

## 3.3. Error

If a blocking error occurred during the process, the Error Structure is returned and filled.

Designation	Repetition	Status	Location	Comments
<b>Error structure</b>	<b>1...N</b>	<b>M</b>	<b>.../Error</b>	
Code	0...1	O	/Code	Error code.
DescText	0...1	O	/DescText	Free text description of the provided error.
LangCode	1	M	/LangCode	The two letters ISO language code associated with the error response.
TypeCode	1	M	/TypeCode	E - Error with impact on flow execution. W - Warning with no impact on flow execution. F - Fatal error that causes flow termination.

```

<Error>
  <Code>911</Code>
  <DescText>UNABLE TO RETRIEVE OFFER</DescText>
  <LangCode>EN</LangCode>
  <TypeCode>E</TypeCode>
</Error>

```

Example of Error

## Non-exhaustive list of errors supported

OrderChange		
Error Code		Error Description
462	PAYMENT FAILED	Possible causes : <ul style="list-style-type: none"> <li>• Payment details in PaymentMethod may be incorrect.</li> <li>• Fraud check data contains a reject</li> </ul>
376/ 911	UNABLE TO CREATE A TRAVEL-DOCUMENT / PAYMENT NOT REVERSED	Possible cause : <ul style="list-style-type: none"> <li>• This error was from Amadeus Sales Watcher(ASW), and this error meant that the quota associated to this IATA number was reached. This quota is set by the validating carrier,</li> </ul>
466	UNABLE TO CREATE PAYMENT SOLUTION - REFER TO DISPATCH REPORT	Possible causes : <ul style="list-style-type: none"> <li>• Total amount does not match the amount returned at pricing.</li> <li>• Total price does not include services and seats .</li> <li>• Currency is not supported.</li> <li>• Form of payment is not allowed.</li> </ul>
911	SPECIFIC SEAT REQUESTED IS NOT AVAILABLE.	When specific seat request is made for a passenger type and the requested seat breaks the mandatory suitability rules and/or target rules.
466	INVALID FORM OF PAYMENT	Form of payment is not supported.
911	SSR NOT CREATED - DUPLICATE EXISTS	Depending on the set up of the airline's service table, an service may only exist once per passenger and per segment in the order.
376/ 911	ERROR AT ISSUANCE TIME: XX ETKT: NOT AUTHORISED	Issuance is not allowed for the OfficeID according to airline's policy
911	SSR NOT CREATED - DUPLICATE MEAL	You may receive this error message when adding a special meal service. Possible cause: <ul style="list-style-type: none"> <li>• The passenger already has a meal requested/confirmed.</li> </ul>
911	UNABLE TO CREATE ORDER	One of the flight is not confirmed.

368	NOT AUTHORIZED BY IATA	BSP Authority Check is performed and the travel agent is not allowed to performed such transaction.
376	OB FEES PRICING CALCULATION PROBLEM: OB Fees pricing mismatch. Please price the offer again	The OB fees of Form of Payment/Office at pricing time don't match the OB fees of the form of payment/office in OrderCreateRQ.
129	RESERVATION PREVIOUSLY CANCELLED	The order has been cancelled.
911	ERROR AT ISSUANCE TIME: TST EXPIRED - OVERRIDE OR DELETE AND REPRICE	In case of deferred payment and TST has expired (PriceGuaranteeTimeLimit exceeded)
376	ERROR AT ISSUANCE TIME: TICKETING INHIBITED-SSR DOCS MISSING FOR P1	For Secured flight, the passenger identity document needs to be present in the request.
912	ERROR AT END OF TRANSACTION TIME: SIMULTANEOUS CHANGES TO PNR - USE WRA/RT TO PRINT OR IGNORE	System attempts multiple updates to the order at the same time.
911	SEAT ITEMS ALREADY EXIST FOR REQUESTED SEGMENTS	In case of seat request for segment that have already a seat.
368	REUSE FLOW NOT ACTIVATED	In case of Reuse Item is selected and the flow is not activated, the system rejects with the error.
368	NOT ELIGIBLE FOR REUSE DOCUMENT - TICKET CAN BE VOIDED	In case of Reuse Item is selected and the Order is eligible to void the process rejects the request.
368	NOT ELIGIBLE FOR REUSE DOCUMENT - TICKET NOT EXCHANGEABLE	In case of Reuse Item is selected and the exchange eligibility fails, the process rejects the request.
368	NOT ELIGIBLE FOR UNPAID CANCELLATION	In case of attempt to cancel a paid order using the unpaid order user flow.
911	ARC Authority Check: TECHNICAL ERROR	Error returned if there is a technical issue during the ARC Ticketing Authority Check process.
368	ARC Authority Check: NOT AUTHORIZED	Error returned when the ARC Ticketing Authority Check is performed and the travel agent is not authorized to perform this transaction.
912	INVALID INPUT	Error returned if the format of the Agency ID or the Airline Accounting Code is incorrect during an ARC Ticketing Authority Check API. For example, the Agency ID is not 8-digit long, or the Airline Accounting Code is not 3-digit long.

495	ARC Authority Check: REQUEST FAILED	Error returned when there is a credentials or authentication issue during the ARC Ticketing Authority Check process.
913	ARC Authority Check: AGENCY ID NOT FOUND	Error returned when the Agency ID is not found in ARC database during the ARC Ticketing Authority Check.

## 3.4. Version

This section describes the IATA payload standard attributes providing some ID that identified a transaction as well as the IATA NDC version used.

Designation	Repetition	Status	Location	Comments
Correlation ID	0...1	O	.../PayloadAttributes/CorrelationID	A unique alphanumeric ID to identify the transaction.  Mandatory for end-to-end correlation of log messages with the corresponding Web service message transaction.
Message version	0...1	O	.../PayloadAttributes/VersionNumber	Specify the NDC Schema Version to which the message conforms.  For all IATA versioned messages, the version of the message is indicated by a decimal value.

```
<PayloadAttributes>
  <CorrelationID>0123456789#ABCD</CorrelationID>
  <VersionNumber>21.3</VersionNumber>
</PayloadAttributes>
```

Example of Version

## 4. Troubleshooting

Please refer to Troubleshooting chapter in OrderCreate Implementation guide.



- If the TST has expired in case of deferred payment (PriceGuaranteeTimeLimit exceeded): **376 TST EXPIRED - OVERRIDE OR DELETE AND REPRICE** - in case of deferred payment and TST has expired.
- If the Cancelled offer contains OfferID = "OrderID-REUSE\_VALUE" to retain the ticket and the ticket can be voided, the process rejects: **368 - NOT ELIGIBLE FOR REUSE DOCUMENT - TICKET CAN BE VOIDED**
- If the Cancelled offer contains OfferID = "OrderID-REUSE\_VALUE" to retain the ticket and the ticket cannot be exchangeable, the process rejects: **368 - NOT ELIGIBLE FOR REUSE DOCUMENT - TICKET NOT EXCHANGEABLE**

## 5. Detailed use cases

### 5.1. Use case 1: Deferred payment - Pay and finalize a pending order

#### Use case description

The OrderChangeRQ is sent to pay an order.

#### Preconditions

The order contains an itinerary that is not paid yet.

Use Case 1: OrderChangeRQ to pay for a pending order with CC

```

<IATA_OrderChangeRQ>
  <DistributionChain>
    <DistributionChainLink >
      <Ordinal>1</Ordinal>
      <OrgRole>Seller</OrgRole>
      <ParticipatingOrg>
        <OrgID>12345678</OrgID>
      </ParticipatingOrg>
    </DistributionChainLink>
    <DistributionChainLink>
      <Ordinal>2</Ordinal>
      <OrgRole>Distributor</OrgRole>
      <ParticipatingOrg>
        <OrgID>1A</OrgID>
      </ParticipatingOrg>
    </DistributionChainLink>
    <DistributionChainLink>
      <Ordinal>3</Ordinal>
      <OrgRole>Carrier</OrgRole>
      <ParticipatingOrg>
        <OrgID>6X</OrgID>
      </ParticipatingOrg>
    </DistributionChainLink>
  </DistributionChain>
  <PayloadAttributes>
    <VersionNumber>21.3</VersionNumber>
  </PayloadAttributes>
  <POS>
    <Country>
      <CountryCode>FR</CountryCode>
    </Country>
  </POS>
  <Request>
    <Order>
      <OrderID>6X123A1B2C3D4</OrderID>
      <OwnerCode>6X</OwnerCode>
    </Order>
    <PaymentFunctions>
      <OrderAssociation>
        <OrderRefID>6X123A1B2C3D4</OrderRefID>
      </OrderAssociation>
      <PaymentProcessingDetails>
        <Amount CurCode="EUR">100.00</Amount>
        <PaymentMethod>
          <PaymentCard>
            <CardBrandCode>CA</CardBrandCode>
            <CardholderAddress>
              <CityName>Paris</CityName>
              <CountryCode>FR</CountryCode>
              <PostalCode>75001</PostalCode>
              <StreetText>Avenue des Champs Elysées</StreetText>
            </CardholderAddress>
            <CardHolderName>Jack</CardHolderName>
          </PaymentCard>
        </PaymentMethod>
      </PaymentProcessingDetails>
    </PaymentFunctions>
  </Request>
</IATA_OrderChangeRQ>

```

```
        <CardNumber>4000879865438798</CardNumber>  
        <CardSecurityCode>123</CardSecurityCode>  
        <ExpirationDate>1228</ExpirationDate>  
    </PaymentCard>  
  </PaymentMethod>  
  </PaymentProcessingDetails>  
  </PaymentFunctions>  
</Request>  
</IATA_OrderChangeRQ>
```

Use Case 1: OrderChangeRQ to pay for a pending order with cash

```

<IATA_OrderChangeRQ>
  <DistributionChain>
    <DistributionChainLink >
      <Ordinal>1</Ordinal>
      <OrgRole>Seller</OrgRole>
      <ParticipatingOrg>
        <OrgID>12345678</OrgID>
      </ParticipatingOrg>
    </DistributionChainLink>
    <DistributionChainLink>
      <Ordinal>2</Ordinal>
      <OrgRole>Distributor</OrgRole>
      <ParticipatingOrg>
        <OrgID>1A</OrgID>
      </ParticipatingOrg>
    </DistributionChainLink>
    <DistributionChainLink>
      <Ordinal>3</Ordinal>
      <OrgRole>Carrier</OrgRole>
      <ParticipatingOrg>
        <OrgID>6X</OrgID>
      </ParticipatingOrg>
    </DistributionChainLink>
  </DistributionChain>
  <PayloadAttributes>
    <VersionNumber>21.3</VersionNumber>
  </PayloadAttributes>
  <POS>
    <Country>
      <CountryCode>FR</CountryCode>
    </Country>
  </POS>
  <Request>
    <Order>
      <OrderID>6X123A1B2C3D4</OrderID>
      <OwnerCode>6X</OwnerCode>
    </Order>
    <PaymentFunctions>
      <OrderAssociation>
        <OrderRefID>6X123A1B2C3D4</OrderRefID>
      </OrderAssociation>
      <PaymentProcessingDetails>
        <Amount CurCode="EUR">100.00</Amount>
        <PaymentMethod>
          <SettlementPlan>
            <PaymentTypeCode>CA</PaymentTypeCode>
          </SettlementPlan>
        </PaymentMethod>
      </PaymentProcessingDetails>
    </PaymentFunctions>
  </Request>
</IATA_OrderChangeRQ>

```

---

## 5.2. Use case 2: Cancellation of paid order - Void

### Use case description

The OrderChangeRQ is sent to cancel a paid order .

### Preconditions

The order contains an itinerary that is paid.

For the service section of the OrderViewRS: /IATA\_OrderViewRS/Response/Order/

OrderItem/Service:

- It is encoded based on the PNR. However, for void/refund, the segments are deleted before the OrderViewRS.
- The data returned in this section will be hardcoded and so, not meaningful.

In the Request, the seller needs to put the OrderID and the OfferID he wants to delete. The OfferID is coming from the OrderReshop they did before doing an OrderChangeRQ.

## Use Case 2: OrderChangeRQ to cancel a paid order - Void

```

<IATA_OrderChangeRQ>
  <DistributionChain>
    <DistributionChainLink>
      <Ordinal>1</Ordinal>
      <OrgRole>Seller</OrgRole>
      <ParticipatingOrg>
        <Name>Seller</Name>
        <OrgID>12345678</OrgID>
      </ParticipatingOrg>
    </DistributionChainLink>
    <DistributionChainLink>
      <Ordinal>2</Ordinal>
      <OrgRole>Distributor</OrgRole>
      <ParticipatingOrg>
        <OrgID>1A</OrgID>
      </ParticipatingOrg>
    </DistributionChainLink>
    <DistributionChainLink>
      <Ordinal>3</Ordinal>
      <OrgRole>Carrier</OrgRole>
      <ParticipatingOrg>
        <OrgID>6X</OrgID>
      </ParticipatingOrg>
    </DistributionChainLink>
  </DistributionChain>
  <PayloadAttributes>
    <VersionNumber>21.3</VersionNumber>
  </PayloadAttributes>
  <POS>
    <Country>
      <CountryCode>FR</CountryCode>
    </Country>
  </POS>
  <Request>
    <ChangeOrderChoice>
      <AcceptCancelledOffer>
        <OfferID>6X172ABCDE100-VOID</OfferID>
        <OwnerCode>6X</OwnerCode>
      </AcceptCancelledOffer>
    </ChangeOrderChoice>
    <Order>
      <OrderID>6X172ABCDE100</OrderID>
      <OwnerCode>6X</OwnerCode>
    </Order>
  </Request>
</IATA_OrderChangeRQ>

```

In the reply, the seller can see that the Order has been voided thanks to:

- the field <StatusCode>CANCELLED</StatusCode>

- the field(s) <CouponStatusCode>V</CouponStatusCode> (V meaning voided)

Use Case 2: OrderViewRS to cancel a paid order – Void

```

<IATA_OrderViewRS>
  <Response>
    <DataLists>
      <DatedMarketingSegmentList>
        <DatedMarketingSegment>
          <Arrival>
            <AircraftScheduledDateTime>2022-12-
26T19:30:00</AircraftScheduledDateTime>
            <IATA_LocationCode>AUH</IATA_LocationCode>
            <TerminalName>1</TerminalName>
          </Arrival>
          <CarrierDesigCode>6X</CarrierDesigCode>
          <CarrierName>XXX</CarrierName>
          <DatedMarketingSegmentId>DMS1</DatedMarketingSegmentId>

<DatedOperatingSegmentRefId>DOS1</DatedOperatingSegmentRefId>
          <Dep>
            <AircraftScheduledDateTime>2022-12-
25T22:00:00</AircraftScheduledDateTime>
            <IATA_LocationCode>JFK</IATA_LocationCode>
            <TerminalName>4</TerminalName>
          </Dep>

<MarketingCarrierFlightNumberText>100</MarketingCarrierFlightNumberText>
        </DatedMarketingSegment>
      </DatedMarketingSegmentList>
      <DatedOperatingSegmentList>
        <DatedOperatingSegment>
          <CarrierDesigCode>6X</CarrierDesigCode>
          <DatedOperatingSegmentId>DOS1</DatedOperatingSegmentId>
        </DatedOperatingSegment>
      </DatedOperatingSegmentList>
      <PaxList>
        <Pax>
          <Individual>
            <Birthdate>2021-12-08</Birthdate>
            <GivenName>MAXI</GivenName>
            <IndividualID>PAX3</IndividualID>
            <Surname>BATMAN</Surname>
          </Individual>
          <PaxID>PAX3</PaxID>
          <PaxRefID>PAX2</PaxRefID>
          <PTC>INF</PTC>
        </Pax>
        <Pax>
          <Individual>
            <Birthdate>1986-12-08</Birthdate>
            <GivenName>BRUCE</GivenName>
            <IndividualID>PAX2</IndividualID>
            <Surname>WAYNE</Surname>
            <TitleName>MR</TitleName>
          </Individual>
          <PaxID>PAX2</PaxID>

```



```

        <PTC>ADT</PTC>
    </Pax>
    <Pax>
        <Individual>
            <Birthdate>2015-12-08</Birthdate>
            <GivenName>PETER</GivenName>
            <IndividualID>PAX4</IndividualID>
            <Surname>WAYNE</Surname>
            <TitleName>MR</TitleName>
        </Individual>
        <PaxID>PAX4</PaxID>
        <PTC>CHD</PTC>
    </Pax>
</PaxList>
<PaxSegmentList>
    <PaxSegment>

<DatedMarketingSegmentRefId>DMS1</DatedMarketingSegmentRefId>
    <MarketingCarrierRBD_Code>Q</MarketingCarrierRBD_Code>
    <PaxSegmentID>SEG1</PaxSegmentID>
</PaxSegment>
</PaxSegmentList>
</DataLists>
<Order>
    <OrderID>6X172ABCDE100</OrderID>
    <OrderItem>
        <OrderItemID>6X172ABCDE100_AIR-1</OrderItemID>
        <OwnerCode>6X</OwnerCode>
        <Service>
            <OrderServiceAssociation>
                <PaxSegmentRef>
                    <PaxSegmentRefID>SEG1</PaxSegmentRefID>
                </PaxSegmentRef>
            </OrderServiceAssociation>
            <PaxRefID>PAX3</PaxRefID>
            <ServiceID>SEG1_PAX3</ServiceID>
        </Service>
        <Service>
            <OrderServiceAssociation>
                <PaxSegmentRef>
                    <PaxSegmentRefID>SEG1</PaxSegmentRefID>
                </PaxSegmentRef>
            </OrderServiceAssociation>
            <PaxRefID>PAX2</PaxRefID>
            <ServiceID>SEG1_PAX2</ServiceID>
        </Service>
        <Service>
            <OrderServiceAssociation>
                <PaxSegmentRef>
                    <PaxSegmentRefID>SEG1</PaxSegmentRefID>
                </PaxSegmentRef>
            </OrderServiceAssociation>
            <PaxRefID>PAX4</PaxRefID>

```

```

        <ServiceID>SEG1_PAX4</ServiceID>
      </Service>
      <StatusCode>CANCELLED</StatusCode>
    </OrderItem>
    <OwnerCode>6X</OwnerCode>
  </Order>
  <TicketDocInfo>
    <BookingAgency>
      <AgencyID>SIN6X07TA</AgencyID>
      <TravelAgent>
        <TravelAgentID>9998WS/SU</TravelAgentID>
      </TravelAgent>
    </BookingAgency>
    <BookletQty>1</BookletQty>
    <EndorsementText>CHNG FEE APPLY /REFUND FEE APPLY /NO SHOW FEE
APPLY 12345678</EndorsementText>
    <IssueInfo>
      <IssueDate>2022-12-13</IssueDate>
      <IssuingCarrier>
        <AirlineDesigCode>6X</AirlineDesigCode>
      </IssuingCarrier>
    </IssueInfo>
    <PaxRefID>PAX2</PaxRefID>
    <Ticket>
      <Coupon>
        <CouponNumber>1</CouponNumber>
        <CouponStatusCode>V</CouponStatusCode>
        <FareBasisCode>QHC1US</FareBasisCode>
      </Coupon>
      <SettlementAuthorizationID>172E8X3Q5ATV9</SettlementAuthorizationID>
      </Ticket>
      <ReportingTypeCode>BSP</ReportingTypeCode>
      <TicketDocTypeCode>T</TicketDocTypeCode>
      <TicketNumber>1722401403573</TicketNumber>
    </Ticket>
  </TicketDocInfo>
  <TicketDocInfo>
    <BookingAgency>
      <AgencyID>SIN6X07TA</AgencyID>
      <TravelAgent>
        <TravelAgentID>9998WS/SU</TravelAgentID>
      </TravelAgent>
    </BookingAgency>
    <BookletQty>1</BookletQty>
    <EndorsementText>CHNG FEE APPLY /REFUND FEE APPLY /NO SHOW FEE
APPLY 12345678</EndorsementText>
    <IssueInfo>
      <IssueDate>2022-12-13</IssueDate>
      <IssuingCarrier>
        <AirlineDesigCode>6X</AirlineDesigCode>
      </IssuingCarrier>
    </IssueInfo>
    <PaxRefID>PAX3</PaxRefID>
  </TicketDocInfo>

```

```

    <Ticket>
      <Coupon>
        <CouponNumber>1</CouponNumber>
        <CouponStatusCode>V</CouponStatusCode>
        <FareBasisCode>QHC1USIN</FareBasisCode>

<SettlementAuthorizationID>172E8X3Q5ATVB</SettlementAuthorizationID>
      </Coupon>
      <ReportingTypeCode>BSP</ReportingTypeCode>
      <TicketDocTypeCode>T</TicketDocTypeCode>
      <TicketNumber>1722401403575</TicketNumber>
    </Ticket>
  </TicketDocInfo>
  <TicketDocInfo>
    <BookingAgency>
      <AgencyID>SIN6X07TA</AgencyID>
      <TravelAgent>
        <TravelAgentID>9998WS/SU</TravelAgentID>
      </TravelAgent>
    </BookingAgency>
    <BookletQty>1</BookletQty>
    <EndorsementText>CHNG FEE APPLY /REFUND FEE APPLY /NO SHOW FEE
APPLY 12345678</EndorsementText>
    <IssueInfo>
      <IssueDate>2022-12-13</IssueDate>
      <IssuingCarrier>
        <AirlineDesigCode>6X</AirlineDesigCode>
      </IssuingCarrier>
    </IssueInfo>
    <PaxRefID>PAX4</PaxRefID>
  <Ticket>
    <Coupon>
      <CouponNumber>1</CouponNumber>
      <CouponStatusCode>V</CouponStatusCode>
      <FareBasisCode>QHC1USCH</FareBasisCode>

<SettlementAuthorizationID>172E8X3Q5ATVA</SettlementAuthorizationID>
      </Coupon>
      <ReportingTypeCode>BSP</ReportingTypeCode>
      <TicketDocTypeCode>T</TicketDocTypeCode>
      <TicketNumber>1722401403574</TicketNumber>
    </Ticket>
  </TicketDocInfo>
</Response>
</IATA_OrderViewRS>

```

## 5.3. Use case 3: Cancellation of a paid order - Refund

## Use case description

The OrderChangeRQ is sent to cancel a paid order .

## Preconditions

The order contains an itinerary that is paid.

For the service section of the OrderViewRS:

/IATA\_OrderViewRS/Response/Order/OrderItem/Service:

- It is encoded based on the PNR. However, for void/refund, the segments are deleted before the OrderViewRS.
- The data returned in this section will be hardcoded and so, not meaningful.

In the Request, the seller needs to put the OrderID and the OfferID he wants to delete. The OfferID is coming from the OrderReshop he did before doing an OrderChangeRQ.

## Use Case 3: OrderChangeRQ to cancel a paid order - Refund

```

<IATA_OrderChangeRQ>
  <DistributionChain>
    <DistributionChainLink>
      <Ordinal>1</Ordinal>
      <OrgRole>Seller</OrgRole>
      <ParticipatingOrg>
        <Name>Seller</Name>
        <OrgID>12345678</OrgID>
      </ParticipatingOrg>
    </DistributionChainLink>
    <DistributionChainLink>
      <Ordinal>2</Ordinal>
      <OrgRole>Distributor</OrgRole>
      <ParticipatingOrg>
        <OrgID>1A</OrgID>
      </ParticipatingOrg>
    </DistributionChainLink>
    <DistributionChainLink>
      <Ordinal>3</Ordinal>
      <OrgRole>Carrier</OrgRole>
      <ParticipatingOrg>
        <OrgID>6X</OrgID>
      </ParticipatingOrg>
    </DistributionChainLink>
  </DistributionChain>
  <PayloadAttributes>
    <VersionNumber>21.3</VersionNumber>
  </PayloadAttributes>
  <POS>
    <Country>
      <CountryCode>FR</CountryCode>
    </Country>
  </POS>
  <Request>
    <ChangeOrderChoice>
      <AcceptCancelledOffer>
        <OfferID>6X172ABCDE100-REFUND</OfferID>
        <OwnerCode>6X</OwnerCode>
      </AcceptCancelledOffer>
    </ChangeOrderChoice>
    <Order>
      <OrderID>6X172ABCDE100</OrderID>
      <OwnerCode>6X</OwnerCode>
    </Order>
  </Request>
</IATA_OrderChangeRQ>

```

In the reply, the seller can see that the Order has been voided thanks to:

- the field <StatusCode>CANCELLED</StatusCode>

- the field(s) <CouponStatusCode>RF</CouponStatusCode> (RF meaning refunded)

## Use Case 3: OrderViewRS to cancel a paid order - Refund

```

<IATA_OrderViewRS>
  <Response>
    <DataLists>
      <DatedMarketingSegmentList>
        <DatedMarketingSegment>
          <Arrival>
            <AircraftScheduledDateTime>2022-12-
26T19:30:00</AircraftScheduledDateTime>
            <IATA_LocationCode>AUH</IATA_LocationCode>
            <TerminalName>1</TerminalName>
          </Arrival>
          <CarrierDesigCode>6X</CarrierDesigCode>
          <CarrierName>XXX</CarrierName>
          <DatedMarketingSegmentId>DMS1</DatedMarketingSegmentId>

<DatedOperatingSegmentRefId>DOS1</DatedOperatingSegmentRefId>
  <Dep>
    <AircraftScheduledDateTime>2022-12-
25T22:00:00</AircraftScheduledDateTime>
    <IATA_LocationCode>JFK</IATA_LocationCode>
    <TerminalName>4</TerminalName>
  </Dep>

<MarketingCarrierFlightNumberText>100</MarketingCarrierFlightNumberText>
  </DatedMarketingSegment>
</DatedMarketingSegmentList>
<DatedOperatingSegmentList>
  <DatedOperatingSegment>
    <CarrierDesigCode>6X</CarrierDesigCode>
    <DatedOperatingSegmentId>DOS1</DatedOperatingSegmentId>
  </DatedOperatingSegment>
</DatedOperatingSegmentList>
<PaxList>
  <Pax>
    <Individual>
      <Birthdate>2021-12-08</Birthdate>
      <GivenName>MAXI</GivenName>
      <IndividualID>PAX3</IndividualID>
      <Surname>BATMAN</Surname>
    </Individual>
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```

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## 5.4. Use case 4: Cancellation of a paid order - Reuse

### Use case description

The OrderChangeRQ is sent to cancel a paid order .

In the Request, the seller put the OrderID and the OfferID he wants to delete using "REUSE\_OFFER". The OfferID is coming from the OrderReshop he did before doing an OrderChangeRQ.

## Use Case 4: OrderChangeRQ 21.3 - Reuse

```

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  <DistributionChain>
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    <DistributionChainLink>
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      <OwnerCode>6X</OwnerCode>
    </Order>
  </Request>
</IATA_OrderChangeRQ>

```

In the reply, the seller receives :

- the services in <StatusCode>CANCELLED</StatusCode>.
- the Order in Open status.

- the OrderItem in Active Status.
- the TicketDocInfo containing the hold ticket information in the Order, because tickets are not refunded or voided.
- the somme of the total ticket amounts.
- change/Cancel Restrictions are returned in Fare Detail.
- reusable Indicator is set to true to be able to differentiate reusable Order Item.  
<ReusableInd>true</ReusableInd>.

## Use Case 4: OrderViewRS 21.3 - Reuse

```

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        <BaggageAllowance>
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  </Response>
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```



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    </Coupon>
    <Coupon>
      <CouponNumber>2</CouponNumber>
      <CouponStatusCode>I</CouponStatusCode>
      <FareBasisCode>D16MYRPO</FareBasisCode>
    </Coupon>
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    <TicketNumber>6182445978510</TicketNumber>
  </Ticket>
</TicketDocInfo>
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  <BookingAgency>
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    <TravelAgent>
      <TravelAgentID>9999WS/SU</TravelAgentID>

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        </TravelAgent>
    </BookingAgency>
    <BookletQty>1</BookletQty>
    <EndorsementText>CHNG FEE APPLY /REFUND FEE APPLY /NO SHOW FEE
APPLY 12345678</EndorsementText>
    <IssueInfo>
        <IssueDate>2024-02-01</IssueDate>
        <IssuingCarrier>
            <AirlineDesigCode>6X</AirlineDesigCode>
        </IssuingCarrier>
    </IssueInfo>
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    <Ticket>
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            <CouponStatusCode>I</CouponStatusCode>
            <FareBasisCode>D16MYRPO/CH25</FareBasisCode>
        </Coupon>
        <Coupon>
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            <CouponStatusCode>I</CouponStatusCode>
            <FareBasisCode>D16MYRPO/CH25</FareBasisCode>
        </Coupon>
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        <TicketNumber>6182445978511</TicketNumber>
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    </TicketDocInfo>
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        <LangCode>EN</LangCode>
    </Warning>
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    <VersionNumber>21.3</VersionNumber>
</PayloadAttributes>
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        <OrderRefID>6X6186XWGOV00</OrderRefID>
    </OrderAssociation>
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        <PaymentID>PAY1</PaymentID>
        <PaymentProcessingSummaryPaymentMethod>
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            </SettlementPlan>
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</PaymentFunctions>

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```

        <SurchargeAmount CurCode="EUR">0.00</SurchargeAmount>
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    </PaymentFunctions>
  </IATA_OrderViewRS>

```

## 5.5. Use case 5: Exchange the holding value - Reuse

### Use case description

OrderChangeRQ is sent to confirm an exchanged offer for reuse. The input offer was selected from the previous OrderQuoteRQ.

### Pre-conditions

- For Reuse use case:
  - An order has been created using NDC interfaces.
  - Full cancelation of the order has been requested using reuse offer.
  - The itinerary has been deleted and the order contains MIS element .

## Use Case 5: OrderChangeRQ

```

<IATA_OrderChangeRQ>
  <DistributionChainLink>
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    <ParticipatingOrg>
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  <DistributionChainLink>
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    <OrgRole>Distributor</OrgRole>
    <ParticipatingOrg>
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    </ParticipatingOrg>
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  <DistributionChainLink>
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    <ParticipatingOrg>
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    </ParticipatingOrg>
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</DistributionChain>
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  </Country>
</POS>
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      </SelectedPricedOffer>
    </AcceptSelectedQuotedOfferList>
  </ChangeOrderChoice>
  <Order>
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    <OwnerCode>6X</OwnerCode>
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```



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        <PaymentMethod>
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```

In the reply, the seller can see that the Order has been changed and the new itinerary is booked. The order is updated and the MIS element is deleted.

## Use Case 5: OrderViewsRS

```

<IATA_OrderViewRS>
  <Response>
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            <WeightUnitOfMeasurement>KGM</WeightUnitOfMeasurement>
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      </BaggageAllowanceList>
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          </EmailAddress>
          <IndividualRefID>PAX2</IndividualRefID>
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            <ContactTypeText>MOBILE</ContactTypeText>
            <CountryDialingCode>33</CountryDialingCode>
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          </Phone>
        </ContactInfo>
        <ContactInfo>
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          </EmailAddress>
          <IndividualRefID>PAX2</IndividualRefID>
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```

```

        <CarrierDesigCode>6X</CarrierDesigCode>
        <CarrierName>Amadeus six</CarrierName>

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            <IndividualID>PAX2</IndividualID>
            <Surname>WAYNE</Surname>
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Upgrade Awards on Amadeus six Airlines & SilkAir: Allowed. Star Alliance

```

```

Upgrade Awards on Amadeus six Airlines: Allowed. Codeshare flights are not
eligible for upgrades.</DescText>
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currency conversion and your bank's exchange rate. If the ticket is cancelled,
no show fee will not apply and cancellation/refund conditions will
apply.</DescText>
    </Desc>
    <Desc>
        <DescText>Changes - With payment of any fare
difference, subject to currency conversion and your bank's exchange
rate.</DescText>
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    </Desc>
    <Desc>
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are valid only if all flight coupons / sectors in the ticket are used in
sequence. If passenger only commences his journey at any stopover or agreed
stopping place, Carrier can recompute fares based on actual flight sequence
used and passenger must pay any fare difference.</DescText>
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        <Desc>
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        </Desc>
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        <OwnerCode>6X</OwnerCode>
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        </ServiceDefinitionAssociation>
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departure no show</DescText>

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CurCode="SGD">214.60</TotalTaxAmount>
        </TaxSummary>
        <TotalAmount CurCode="SGD">100.00</TotalAmount>
    </TotalPrice>
</Order>
<TicketDocInfo>
    <BookingAgency>

```

```

        <AgencyID/>
        <TravelAgent>
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        </TravelAgent>
    </BookingAgency>
    <BookletQty>1</BookletQty>
    <EndorsementText>SGD271.00 NONREF - QS//6X ONLY/NON ENDO
23391126</EndorsementText>
    <IssueInfo>
        <IssueDate>2024-06-03</IssueDate>
        <IssuingCarrier>
            <AirlineDesigCode>6X</AirlineDesigCode>
        </IssuingCarrier>
    </IssueInfo>
    <PaxRefID>PAX2</PaxRefID>
    <Ticket>
        <Coupon>

<BaggageAllowanceRefID>FBA1</BaggageAllowanceRefID>
    <CouponNumber>1</CouponNumber>
    <CouponStatusCode>I</CouponStatusCode>
    <CurrentCouponFlightInfoRef>
        <CurrentAirlinePaxSegmentRef>
            <PaxSegmentRefID>SEG3</PaxSegmentRefID>
        </CurrentAirlinePaxSegmentRef>
    </CurrentCouponFlightInfoRef>
    <FareBasisCode>J12FROPO</FareBasisCode>
</Coupon>
<Coupon>

<BaggageAllowanceRefID>FBA1</BaggageAllowanceRefID>
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        <CurrentAirlinePaxSegmentRef>
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        </CurrentAirlinePaxSegmentRef>
    </CurrentCouponFlightInfoRef>
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</Coupon>
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    <TicketDocTypeCode>T</TicketDocTypeCode>
    <TicketNumber>6182452534972</TicketNumber>
</Ticket>
</TicketDocInfo>
<TicketDocInfo>
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        <TravelAgent>
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```

```

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23391126</EndorsementText>
                <IssueInfo>
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                    </IssuingCarrier>
                </IssueInfo>
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                <Ticket>
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                        <CouponStatusCode>E</CouponStatusCode>
                        <FareBasisCode>J12FROPO</FareBasisCode>
                    </Coupon>
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                </TicketDocInfo>
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                <TicketDocTypeCode>T</TicketDocTypeCode>
                <TicketNumber>6182452534903</TicketNumber>
            </Ticket>
        </TicketDocInfo>
    </Response>
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        <DistributionChainLink>
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                <Phone>
                    <ContactTypeText>AGENCY</ContactTypeText>
                    <PhoneNumber>3306111111112</PhoneNumber>
                </Phone>
            </ContactInfo>
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            <OrgRole>Seller</OrgRole>
            <ParticipatingOrg>
                <OrgID>12345678</OrgID>
            </ParticipatingOrg>
        </DistributionChainLink>
        <DistributionChainLink>
            <Ordinal>2</Ordinal>
            <OrgRole>Distributor</OrgRole>
            <ParticipatingOrg>
                <OrgID>1A</OrgID>
            </ParticipatingOrg>
        </DistributionChainLink>
        <DistributionChainLink>
            <Ordinal>3</Ordinal>
            <OrgRole>Carrier</OrgRole>
            <ParticipatingOrg>
                <OrgID>6X</OrgID>
            </ParticipatingOrg>
        </DistributionChainLink>
    </DistributionChain>

```

```

<PayloadAttributes>
  <CorrelationID>HV4E4UKHL4B20VGM#TQSLYG#91</CorrelationID>
  <VersionNumber>21.3</VersionNumber>
</PayloadAttributes>
<PaymentFunctions>
  <OrderAssociation>
    <OrderItemRefID>6X7125E5Z9600_AIR-3-4</OrderItemRefID>
    <OrderRefID>6X7125E5Z9600</OrderRefID>
  </OrderAssociation>
  <PaymentProcessingSummary>
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    <Desc>
      <DescText>*AGT23391126</DescText>
    </Desc>
    <PaymentID>PAY1</PaymentID>
    <PaymentProcessingSummaryPaymentMethod>
      <OfflinePayment>
        <PaymentTypeCode>FT</PaymentTypeCode>
      </OfflinePayment>
    </PaymentProcessingSummaryPaymentMethod>
    <PaymentStatusCode>SUCCESSFUL</PaymentStatusCode>
    <SurchargeAmount CurCode="SGD">0.00</SurchargeAmount>
  </PaymentProcessingSummary>
  <PaymentSupportedMethod>
    <PaymentMethodAddlInfo>
      <PaymentCardAddlInfo>
        <CardTypeText>Credit card</CardTypeText>
      </PaymentCardAddlInfo>
    </PaymentMethodAddlInfo>
    <PaymentSurcharge>
      <PreciseAmount CurCode="SGD">0.00</PreciseAmount>
    </PaymentSurcharge>
    <PaymentTypeCode>CC</PaymentTypeCode>
  </PaymentSupportedMethod>
</PaymentFunctions>
<PaymentFunctions>
  <OrderAssociation>
    <OrderItemRefID>6X7125E5Z9600_AIR-3-4</OrderItemRefID>
    <OrderRefID>6X7125E5Z9600</OrderRefID>
  </OrderAssociation>
  <PaymentProcessingSummary>
    <Amount CurCode="SGD">100.00</Amount>
    <PaymentID>PAY2</PaymentID>
    <PaymentProcessingSummaryPaymentMethod>
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        <IATA_Number>23391126</IATA_Number>
        <PaymentTypeCode>CA</PaymentTypeCode>
      </SettlementPlan>
    </PaymentProcessingSummaryPaymentMethod>
    <PaymentStatusCode>SUCCESSFUL</PaymentStatusCode>
  </PaymentProcessingSummary>
</PaymentFunctions>
</IATA_OrderViewRS>

```



---

## 5.6. Use case 6: Cancellation of an unpaid order

### Use case description

The OrderChangeRQ is sent to cancel an unpaid order .

### Preconditions

The order contains an itinerary that is not paid.

For the service section of the OrderViewRS:

/IATA\_OrderViewRS/Response/Order/OrderItem/Service:

- It is encoded based on the PNR. However, for void/refund, the segments are deleted before the OrderViewRS.
- The data returned in this section will be hardcoded and so, not meaningful.

In the Request, the seller needs to put the OrderID he wants to delete.

## Use Case 6: OrderChangeRQ to cancel an unpaid order

```

<IATA_OrderChangeRQ>
  <DistributionChain>
    <DistributionChainLink>
      <Ordinal>1</Ordinal>
      <OrgRole>Seller</OrgRole>
      <ParticipatingOrg>
        <Name>Seller</Name>
        <OrgID>12345678</OrgID>
      </ParticipatingOrg>
    </DistributionChainLink>
    <DistributionChainLink>
      <Ordinal>2</Ordinal>
      <OrgRole>Distributor</OrgRole>
      <ParticipatingOrg>
        <OrgID>1A</OrgID>
      </ParticipatingOrg>
    </DistributionChainLink>
    <DistributionChainLink>
      <Ordinal>3</Ordinal>
      <OrgRole>Carrier</OrgRole>
      <ParticipatingOrg>
        <OrgID>6X</OrgID>
      </ParticipatingOrg>
    </DistributionChainLink>
  </DistributionChain>
  <PayloadAttributes>
    <VersionNumber>21.3</VersionNumber>
  </PayloadAttributes>
  <POS>
    <Country>
      <CountryCode>FR</CountryCode>
    </Country>
  </POS>
  <Request>
    <ChangeOrderChoice>
      <CancelUnpaidOrder>
        <OrderRefID>6X172ABCDE100</OrderRefID>
        <OwnerCode>6X</OwnerCode>
      </CancelUnpaidOrder>
    </ChangeOrderChoice>
    <Order>
      <OrderID>6X172ABCDE100</OrderID>
      <OwnerCode>6X</OwnerCode>
    </Order>
  </Request>
</IATA_OrderChangeRQ>

```

In the reply, the seller can see that the Order has been voided thanks to:

- the field <StatusCode>CANCELLED</StatusCode>



## Use Case 6: OrderViewRS for the cancellation of an unpaid order

```

<IATA_OrderViewRS>
  <Response>
    <DataLists>
      <DatedMarketingSegmentList>
        <DatedMarketingSegment>
          <Arrival>
            <AircraftScheduledDateTime>2022-12-
25T18:00:00</AircraftScheduledDateTime>
            <IATA_LocationCode>JFK</IATA_LocationCode>
            <TerminalName>4</TerminalName>
          </Arrival>
          <CarrierDesigCode>6X</CarrierDesigCode>
          <CarrierName>XXX</CarrierName>

<DatedMarketingSegmentId>DMS1</DatedMarketingSegmentId>

<DatedOperatingSegmentRefId>DOS1</DatedOperatingSegmentRefId>
  <Dep>
    <AircraftScheduledDateTime>2022-12-
25T12:00:00</AircraftScheduledDateTime>
    <IATA_LocationCode>AUH</IATA_LocationCode>
    <TerminalName>3</TerminalName>
  </Dep>

<MarketingCarrierFlightNumberText>5260</MarketingCarrierFlightNumberText>
  </DatedMarketingSegment>
</DatedMarketingSegmentList>
<DatedOperatingSegmentList>
  <DatedOperatingSegment>
    <CarrierDesigCode>6X</CarrierDesigCode>

<DatedOperatingSegmentId>DOS1</DatedOperatingSegmentId>
  </DatedOperatingSegment>
</DatedOperatingSegmentList>
<PaxList>
  <Pax>
    <Individual>
      <Birthdate>1986-12-08</Birthdate>
      <GivenName>BRUCE</GivenName>
      <IndividualID>PAX2</IndividualID>
      <Surname>WAYNE</Surname>
      <TitleName>MR</TitleName>
    </Individual>
    <PaxID>PAX2</PaxID>
    <PTC>ADT</PTC>
  </Pax>
</PaxList>
<PaxSegmentList>
  <PaxSegment>

<DatedMarketingSegmentRefId>DMS1</DatedMarketingSegmentRefId>

<MarketingCarrierRBD_Code>Q</MarketingCarrierRBD_Code>

```

```

        <PaxSegmentID>SEG1</PaxSegmentID>
      </PaxSegment>
    </PaxSegmentList>
  </DataLists>
  <Order>
    <OrderID>6X172T877GA00</OrderID>
    <OrderItem>
      <OrderItemID>6X172T877GA00_AIR-1</OrderItemID>
      <OwnerCode>6X</OwnerCode>
      <Service>
        <OrderServiceAssociation>
          <PaxSegmentRef>
            <PaxSegmentRefID>SEG1</PaxSegmentRefID>
          </PaxSegmentRef>
        </OrderServiceAssociation>
        <PaxRefID>PAX2</PaxRefID>
        <ServiceID>SEG1_PAX2</ServiceID>
      </Service>
      <StatusCode>CANCELLED</StatusCode>
    </OrderItem>
    <OwnerCode>6X</OwnerCode>
  </Order>
</Response>
</IATA_OrderViewRS>

```

## 5.7. Use case 7: Change a flight in a confirmed/paid order

### Use Case Description

OrderChange is sent to confirm an exchange offer, in order to change, add or cancel some flights in the order. To cancel all the flights OrderCancel should be called, OrderChange always triggers a ticket exchange.

### Preconditions

- An order has been created successfully with OrderCreate and was paid.
- An OrderRetrieve has been run successfully on the order and returned a successful eligibility to ATC Exchange.
- An OrderReshop + OrderQuote have been run successfully to select an exchange offer for the flight.

## Use Case 7: OrderChangeRQ for exchange in instant payment

```

<IATA_OrderChangeRQ>
  <DistributionChain>
    <DistributionChainLink>
      <Ordinal>1</Ordinal>
      <OrgRole>Seller</OrgRole>
      <ParticipatingOrg>
        <Name>Seller</Name>
        <OrgID>12345678</OrgID>
      </ParticipatingOrg>
    </DistributionChainLink>
    <DistributionChainLink>
      <Ordinal>2</Ordinal>
      <OrgRole>Distributor</OrgRole>
      <ParticipatingOrg>
        <OrgID>1A</OrgID>
      </ParticipatingOrg>
    </DistributionChainLink>
    <DistributionChainLink>
      <Ordinal>3</Ordinal>
      <OrgRole>Carrier</OrgRole>
      <ParticipatingOrg>
        <OrgID>6X</OrgID>
      </ParticipatingOrg>
    </DistributionChainLink>
  </DistributionChain>
  <PayloadAttributes>
    <VersionNumber>21.3</VersionNumber>
  </PayloadAttributes>
  <POS>
    <Country>
      <CountryCode>FR</CountryCode>
    </Country>
  </POS>
  <Request>
    <ChangeOrderChoice>
      <AcceptSelectedQuotedOfferList>
        <SelectedPricedOffer>
          <OfferRefID>SP1F-9711577361327946864-1</OfferRefID>
          <OwnerCode>6X</OwnerCode>
          <SelectedOfferItem>
            <OfferItemRefID>SP1F-9711577361327946864-1-
1</OfferItemRefID>
            <PaxRefID>PAX2</PaxRefID>
          </SelectedOfferItem>
        </SelectedPricedOffer>
      </AcceptSelectedQuotedOfferList>
    </ChangeOrderChoice>
    <Order>
      <OrderID>6X1726GJ3W500</OrderID>
      <OwnerCode>6X</OwnerCode>
    </Order>
    <PaymentFunctions>
      <OrderAssociation>

```



```

        <OrderRefID>6X1726GJ3W500</OrderRefID>
    </OrderAssociation>
    <PaymentProcessingDetails>
        <Amount CurCode="EUR">2163.40</Amount>
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            </SettlementPlan>
        </PaymentMethod>
    </PaymentProcessingDetails>
</PaymentFunctions>
</Request>
</IATA_OrderChangeRQ>

```

## Use Case 7: OrderViewRS for exchange in instant payment

```

<IATA_OrderViewRS>
  <Response>
    <DataLists>
      <BaggageAllowanceList>
        <BaggageAllowance>
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          <PieceAllowance>
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        </BaggageAllowance>
      </BaggageAllowanceList>
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        <ContactInfo>
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          <ContactPurposeText>NTF</ContactPurposeText>
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            <EmailAddressText>ACCEPT@AMADEUS.COM</EmailAddressText>
          </EmailAddress>
          <IndividualRefID>PAX2</IndividualRefID>
          <Phone>
            <ContactTypeText>MOBILE</ContactTypeText>
            <CountryDialingCode>33</CountryDialingCode>
            <PhoneNumber>066523568923</PhoneNumber>
          </Phone>
        </ContactInfo>
        <ContactInfo>
          <ContactInfoID>CTC_1</ContactInfoID>
          <ContactPurposeText>OTH</ContactPurposeText>
          <EmailAddress>
            <ContactTypeText>OTH</ContactTypeText>
          </EmailAddress>
        </ContactInfo>
      </ContactInfoList>
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        <DatedMarketingSegment>
          <Arrival>
            <AircraftScheduledDateTime>2024-04-
03T06:15:00</AircraftScheduledDateTime>
            <IATA_LocationCode>LHR</IATA_LocationCode>
            <TerminalName>0</TerminalName>
          </Arrival>
          <CarrierDesigCode>6X</CarrierDesigCode>
          <CarrierName>6X</CarrierName>
          <DatedMarketingSegmentId>DMS1</DatedMarketingSegmentId>
        </DatedMarketingSegment>
      </DatedMarketingSegmentList>
    </DataLists>
  </Response>
</IATA_OrderViewRS>

```

```

<DatedOperatingSegmentRefId>DOS1</DatedOperatingSegmentRefId>
  <Dep>
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02T10:40:00</AircraftScheduledDateTime>
    <IATA_LocationCode>CDG</IATA_LocationCode>
    <TerminalName>2A</TerminalName>
  </Dep>

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  </DatedMarketingSegment>
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    <Arrival>
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03T06:15:00</AircraftScheduledDateTime>
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    </Arrival>
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    </Dep>
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</DisclosureList>
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    <OriginCode>CDG</OriginCode>
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```

```

    <PaxJourney>
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        <IdentityDocTypeCode>PT</IdentityDocTypeCode>
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        <CitizenshipCountryCode>GB</CitizenshipCountryCode>
        <Surname>WAYNE</Surname>
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        <GivenName>BRUCE</GivenName>
        <IndividualID>PAX2</IndividualID>
        <Surname>WAYNE</Surname>
        <TitleName>MR</TitleName>
      </Individual>
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      </Remark>
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    <Pax>
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        <CitizenshipCountryCode>GB</CitizenshipCountryCode>
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        <Surname>WAYNE</Surname>
        <TitleName>MR</TitleName>
      </Individual>
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      <PTC>ADT</PTC>
    </Pax>
  </PaxList>

```

```

        <Remark>
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        </Remark>
      </Pax>
    <Pax>
      <IdentityDoc>
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      <ExpiryDate>2018-08-13</ExpiryDate>
      <GenderCode>F</GenderCode>
      <GivenName>ANNE</GivenName>
      <IdentityDocID>0123456789</IdentityDocID>
      <IdentityDocTypeCode>PT</IdentityDocTypeCode>
      <IssuingCountryCode>GB</IssuingCountryCode>
      <CitizenshipCountryCode>GB</CitizenshipCountryCode>
      <Surname>WAYNE</Surname>
    </IdentityDoc>
    <Individual>
      <Birthdate>2015-12-08</Birthdate>
      <GivenName>BRUCE</GivenName>
      <IndividualID>PAX4</IndividualID>
      <Surname>WAYNE</Surname>
      <TitleName>MR</TitleName>
    </Individual>
    <PaxID>PAX4</PaxID>
    <PTC>CHD</PTC>
    <Remark>
      <RemarkText>I AM BATMAN</RemarkText>
    </Remark>
  </Pax>
</PaxList>
<PaxSegmentList>
  <PaxSegment>
    <DatedMarketingSegmentRefId>DMS1</DatedMarketingSegmentRefId>
    <MarketingCarrierRBD_Code>Q</MarketingCarrierRBD_Code>
    <PaxSegmentID>SEG2</PaxSegmentID>
  </PaxSegment>
</PaxSegmentList>
<PenaltyList>
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      <TotalAmount CurCode="EUR">70.00</TotalAmount>
    </Price>
    <TypeCode>Change</TypeCode>
  </Penalty>
  <Penalty>
    <PenaltyID>PEN2</PenaltyID>
    <Price>
      <TotalAmount CurCode="EUR">70.00</TotalAmount>
    </Price>
    <TypeCode>Change</TypeCode>
  </Penalty>

```

```

</PenaltyList>
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  <PriceClass>
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    <Desc>
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    </Desc>
    <Name>Economy Plus</Name>
    <PriceClassID>ECPLUS1</PriceClassID>
  </PriceClass>
</PriceClassList>
<ServiceDefinitionList>
  <ServiceDefinition>
    <Name>PENALTY FEE</Name>
    <OwnerCode>6X</OwnerCode>
    <RFIC>D</RFIC>
    <ServiceCode>PENF</ServiceCode>
    <ServiceDefinitionID>PENF_1</ServiceDefinitionID>
  </ServiceDefinition>
  <ServiceDefinition>
    <Desc>
      <DescText>Bag allowances</DescText>
    </Desc>
    <Name>Bag allowances</Name>
    <OwnerCode>6X</OwnerCode>
    <ServiceDefinitionAssociation>
      <BaggageAllowanceRef>
        <BaggageAllowanceRefID>FBA1</BaggageAllowanceRefID>
      </BaggageAllowanceRef>
    </ServiceDefinitionAssociation>
    <ServiceDefinitionID>BAGALLOW_1</ServiceDefinitionID>
  </ServiceDefinition>
</ServiceDefinitionList>
</DataLists>
<Order>
  <OrderID>6X1726GJ3W500</OrderID>
  <OrderItem>
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      <FareCalculationInfo>
        <AddlInfoText>PAR 6X LHR563.62NUC563.62END
ROE1.017958</AddlInfoText>
        <PricingCodeText>F</PricingCodeText>
      </FareCalculationInfo>
      <FareComponent>
        <CabinType>
          <CabinTypeCode>5</CabinTypeCode>
          <CabinTypeName>ECONOMY</CabinTypeName>
        </CabinType>
        <CancelRestrictions>
          <AllowedModificationInd>>false</AllowedModificationInd>
        </CancelRestrictions>
      </FareComponent>
    </FareDetail>
  </OrderItem>
</Order>

```

```

                                <DescText>Refund not permitted after departure no
show </DescText>
                                <JourneyStageCode>No Show</JourneyStageCode>
                                </CancelRestrictions>
                                <CancelRestrictions>

<AllowedModificationInd>>false</AllowedModificationInd>
                                <DescText>Refund not permitted before departure no
show</DescText>
                                <JourneyStageCode>No Show</JourneyStageCode>
                                </CancelRestrictions>
                                <CancelRestrictions>

<AllowedModificationInd>>false</AllowedModificationInd>
                                <DescText>Refund not permitted after
departure</DescText>
                                <JourneyStageCode>After
Departure</JourneyStageCode>
                                </CancelRestrictions>
                                <CancelRestrictions>

<AllowedModificationInd>>true</AllowedModificationInd>
                                <DescText>Refund permitted before
departure</DescText>
                                <Fee>
                                    <Amount CurCode="EUR">419.00</Amount>
                                    <MaximumAmount
CurCode="EUR">419.00</MaximumAmount>
                                    <MinimumAmount
CurCode="EUR">419.00</MinimumAmount>
                                    </Fee>
                                <JourneyStageCode>Prior To
Departure</JourneyStageCode>
                                </CancelRestrictions>
                                <ChangeRestrictions>

<AllowedModificationInd>>false</AllowedModificationInd>
                                <DescText>Reissue not permitted after departure no
show</DescText>
                                <JourneyStageCode>No Show</JourneyStageCode>
                                </ChangeRestrictions>
                                <ChangeRestrictions>

<AllowedModificationInd>>true</AllowedModificationInd>
                                <DescText>Reissue permitted before departure no
show</DescText>
                                <Fee>
                                    <Amount CurCode="EUR">419.00</Amount>
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## 5.8. Use case 8: Book and pay a seat for one of the passengers in a paid order

### Use Case Description

OrderChange is sent to add a seat to a passenger in the order. The order is referenced using its ID. Payment for the seat is performed using a visa credit card.

### Preconditions

- An order has been created successfully with OrderCreate and was paid.
- An OrderRetrieve has been run successfully on the order.
- A SeatAvailability has been run successfully to select a seat for the flight.
- An OrderReshop + OrderQuote have been run successfully to select a seat offer for the flight.

[Use Case 8: OrderChange to add a Seat](#)



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## 5.9. Use case 9: Book and pay an extra ancillary service for one of the passengers in a paid order

### Use Case Description

OrderChange is sent to add an extra ancillary service to a passenger in the order. The order is referenced using its ID. Payment for the extra ancillary is performed using a visa credit card.

#### 5.9.1.1.1. Exchange example

```

<ChangeOrderChoice>
  <AcceptSelectedQuotedOfferList>
    <SelectedPricedOffer>
      <OfferRefID>N8gyafHEUFBRJHdgsjfbesj</OfferRefID>
      <OwnerCode>6X</OwnerCode>
      <SelectedOfferItem>
        <OfferItemRefID>Bhxtscdhawbd37fejrngrkdrngk74htjgkdnf59jdk</OfferItemRefID>
        <PaxRefID>PAX2</PaxRefID>
      </SelectedOfferItem>
    </SelectedPricedOffer>
  </AcceptSelectedQuotedOfferList>
</ChangeOrderChoice>

```

### Preconditions

- An order has been created successfully with OrderCreate and was paid.
- An OrderRetrieve has been run successfully on the order.

- A ServiceList has been run successfully to select an ancillary service for the flight.
- An OrderQuote have been run successfully to select an exchange offer for the flight.

## Use Case 9: OrderChange to add a Service

```

<IATA_OrderChangeRQ>
  <DistributionChain>
    <DistributionChainLink>
      <Ordinal>1</Ordinal>
      <OrgRole>Seller</OrgRole>
      <ParticipatingOrg>
        <OrgID>12345678</OrgID>
      </ParticipatingOrg>
    </DistributionChainLink>
    <DistributionChainLink>
      <Ordinal>2</Ordinal>
      <OrgRole>Distributor</OrgRole>
      <ParticipatingOrg>
        <OrgID>1A</OrgID>
      </ParticipatingOrg>
    </DistributionChainLink>
    <DistributionChainLink>
      <Ordinal>3</Ordinal>
      <OrgRole>Carrier</OrgRole>
      <ParticipatingOrg>
        <OrgID>6X</OrgID>
      </ParticipatingOrg>
    </DistributionChainLink>
  </DistributionChain>
  <PayloadAttributes>
    <VersionNumber>21.3</VersionNumber>
  </PayloadAttributes>
  <POS>
    <Country>
      <CountryCode>FR</CountryCode>
    </Country>
  </POS>
  <Request>
    <ChangeOrderChoice>
      <AcceptSelectedQuotedOfferList>
        <SelectedPricedOffer>
          <OfferRefID>N7shwdu3rhf8erigkdr</OfferRefID>
          <OwnerCode>6X</OwnerCode>
          <SelectedOfferItem>
<OfferItemRefID>xw36rgfjsengijr5gkmrlmgerohj</OfferItemRefID>
            <PaxRefID>PAX2</PaxRefID>
          </SelectedOfferItem>
        </SelectedPricedOffer>
      </AcceptSelectedQuotedOfferList>
    </ChangeOrderChoice>
    <Order>
      <OrderID>6X042ABDCE123</OrderID>
      <OwnerCode>6X</OwnerCode>
    </Order>
    <PaymentFunctions>
      <OrderAssociation>
        <OrderRefID>6X042ABDCE123</OrderRefID>

```

```
    </OrderAssociation>
    <PaymentProcessingDetails>
      <Amount CurCode="EUR">100.00</Amount>
      <PaymentMethod>
        <SettlementPlan>
          <PaymentTypeCode>CA</PaymentTypeCode>
        </SettlementPlan>
      </PaymentMethod>
    </PaymentProcessingDetails>
  </PaymentFunctions>
</Request>
</IATA_OrderChangeRQ>
```

Use Case 9: OrderChange to add a Service with booking instructions

```

<IATA_OrderChangeRQ>
  <DistributionChain>
    <DistributionChainLink>
      <Ordinal>1</Ordinal>
      <OrgRole>Seller</OrgRole>
      <ParticipatingOrg>
        <OrgID>12345678</OrgID>
      </ParticipatingOrg>
    </DistributionChainLink>
    <DistributionChainLink>
      <Ordinal>2</Ordinal>
      <OrgRole>Distributor</OrgRole>
      <ParticipatingOrg>
        <OrgID>1A</OrgID>
      </ParticipatingOrg>
    </DistributionChainLink>
    <DistributionChainLink>
      <Ordinal>3</Ordinal>
      <OrgRole>Carrier</OrgRole>
      <ParticipatingOrg>
        <OrgID>6X</OrgID>
      </ParticipatingOrg>
    </DistributionChainLink>
  </DistributionChain>
  <PayloadAttributes>
    <VersionNumber>21.3</VersionNumber>
  </PayloadAttributes>
  <POS>
    <Country>
      <CountryCode>FR</CountryCode>
    </Country>
  </POS>
  <Request>
    <ChangeOrderChoice>
      <AcceptSelectedQuotedOfferList>
        <SelectedPricedOffer>
          <OfferRefID>5sfqywysegfjerg</OfferRefID>
          <OwnerCode>6X</OwnerCode>
          <SelectedOfferItem>
            <OfferItemRefID>b7fegbivdrnkhhkrdm</OfferItemRefID>
            <PaxRefID>PAX2</PaxRefID>
            <SelectedBundleServices>
              <SelectedServiceRefID>SERV1</SelectedServiceRefID>
            </SelectedBundleServices>
          </SelectedOfferItem>
        </SelectedPricedOffer>
      </AcceptSelectedQuotedOfferList>
    </ChangeOrderChoice>
    <DataLists>
      <ServiceDefinitionList>
        <ServiceDefinition>
          <BookingInstructions>
            <SpecialService>

```

```

        <FreeText>DOG</FreeText>
      </SpecialService>
    </BookingInstructions>
    <Name>PET</Name>
    <OwnerCode>6X</OwnerCode>
    <ServiceDefinitionID>SERV1</ServiceDefinitionID>
  </ServiceDefinition>
</ServiceDefinitionList>
</DataLists>
<Order>
  <OrderID>6X042ABDCE123</OrderID>
  <OwnerCode>6X</OwnerCode>
</Order>
<PaymentFunctions>
  <OrderAssociation>
    <OrderRefID>6X042ABDCE123</OrderRefID>
  </OrderAssociation>
  <PaymentProcessingDetails>
    <Amount CurCode="EUR">100.00</Amount>
    <PaymentMethod>
      <SettlementPlan>
        <PaymentTypeCode>CA</PaymentTypeCode>
      </SettlementPlan>
    </PaymentMethod>
  </PaymentProcessingDetails>
</PaymentFunctions>
</Request>
</IATA_OrderChangeRQ>

```

## 5.10. Use case 10: Book an extra ancillary service and a seat for one of the passengers in deferred payment

### Use Case Description

OrderChange is sent to add an extra ancillary service to a passenger in the order. The order is referenced using its ID. Payment for the extra ancillary is performed using a visa credit card.

### Preconditions

- An order has been created successfully with OrderCreate.
- An OrderRetrieve has been run successfully on the order.
- A ServiceList has been run successfully to select an ancillary service for the flight.

- An OrderQuote have been run successfully to select an exchange offer concerning a service for the flight.
- A SeatAvailability has been run successfully to select an ancillary service for the flight.
- An OrderQuote have been run successfully to select an exchange offer concerning a seat for the flight.



## Use Case 10: OrderChange to add a Service and a Seat

```

<IATA_OrderChangeRQ>
  <DistributionChain>
    <DistributionChainLink>
      <Ordinal>1</Ordinal>
      <OrgRole>Seller</OrgRole>
      <ParticipatingOrg>
        <OrgID>12345678</OrgID>
      </ParticipatingOrg>
    </DistributionChainLink>
    <DistributionChainLink>
      <Ordinal>2</Ordinal>
      <OrgRole>Distributor</OrgRole>
      <ParticipatingOrg>
        <OrgID>1A</OrgID>
      </ParticipatingOrg>
    </DistributionChainLink>
    <DistributionChainLink>
      <Ordinal>3</Ordinal>
      <OrgRole>Carrier</OrgRole>
      <ParticipatingOrg>
        <OrgID>6X</OrgID>
      </ParticipatingOrg>
    </DistributionChainLink>
  </DistributionChain>
  <PayloadAttributes>
    <VersionNumber>21.3</VersionNumber>
  </PayloadAttributes>
  <POS>
    <Country>
      <CountryCode>FR</CountryCode>
    </Country>
  </POS>
  <Request>
    <ChangeOrderChoice>
      <AcceptSelectedQuotedOfferList>
        <SelectedPricedOffer>
          <OfferRefID>b7gxujsehigfengk5enrgker</OfferRefID>
          <OwnerCode>6X</OwnerCode>
          <SelectedOfferItem>
            <OfferItemRefID>B6sgqwbfjeng</OfferItemRefID>
            <PaxRefID>PAX2</PaxRefID>
          </SelectedOfferItem>
        </SelectedPricedOffer>
        <SelectedPricedOffer>
          <OfferRefID>ceb7fewjngirjgkrm</OfferRefID>
          <OwnerCode>6X</OwnerCode>
          <SelectedOfferItem>
            <OfferItemRefID>7guYDWEUJBFJHRGRDGNKRJufgdj</OfferItemRefID>
            <PaxRefID>PAX2</PaxRefID>
            <SelectedSeat>
              <ColumnID>A</ColumnID>
              <SeatRowNumber>10</SeatRowNumber>
            </SelectedSeat>
          </SelectedOfferItem>
        </SelectedPricedOffer>
      </AcceptSelectedQuotedOfferList>
    </ChangeOrderChoice>
  </Request>
</IATA_OrderChangeRQ>

```

```
        </SelectedSeat>
      </SelectedOfferItem>
    </SelectedPricedOffer>
  </AcceptSelectedQuotedOfferList>
</ChangeOrderChoice>
<Order>
  <OrderID>6X042ABDCE123</OrderID>
  <OwnerCode>6X</OwnerCode>
</Order>
</Request>
</IATA_OrderChangeRQ>
```

---

## 5.11. Use case 11: Support GDPR capabilities

### Preconditions

- An order has been created successfully with OrderCreate.
- An OrderRetrieve has been run successfully on the order.

### Use Case 11: Request

```

<IATA_OrderChangeRQ>
  <DistributionChain>
    <DistributionChainLink>
      <Ordinal>1</Ordinal>
      <OrgRole>Seller</OrgRole>
      <ParticipatingOrg>
        <OrgID>12345678</OrgID>
      </ParticipatingOrg>
    </DistributionChainLink>
    <DistributionChainLink>
      <Ordinal>2</Ordinal>
      <OrgRole>Distributor</OrgRole>
      <ParticipatingOrg>
        <OrgID>1A</OrgID>
      </ParticipatingOrg>
    </DistributionChainLink>
    <DistributionChainLink>
      <Ordinal>3</Ordinal>
      <OrgRole>Carrier</OrgRole>
      <ParticipatingOrg>
        <OrgID>6X</OrgID>
      </ParticipatingOrg>
    </DistributionChainLink>
  </DistributionChain>
  <PayloadAttributes>
    <VersionNumber>21.3</VersionNumber>
  </PayloadAttributes>
  <POS>
    <Country>
      <CountryCode>FR</CountryCode>
    </Country>
  </POS>
  <Request>
    <ChangeOrderChoice>
      <UpdatePax>
        <PaxSharingPref>
          <PaxRefID>PAX1</PaxRefID>
          <SharingInd>true</SharingInd><!-- Explicit split trigger
if set to true -->
        </PaxSharingPref>
        <OwnerCode>6X</OwnerCode>
      </UpdatePax>
    </ChangeOrderChoice>
    <Order>
      <OrderID>6X042ABDCE123</OrderID>
      <OwnerCode>6X</OwnerCode>
    </Order>
    <DataLists>
      <PaxList>
        <Pax>
          <PaxID>PAX1</PaxID>
        </Pax>
      </PaxList>

```

```
</DataLists>  
</Request>  
</IATA_OrderChangeRQ>
```

## Use Case 11: Response

```

<IATA_OrderViewRS>
  <Response>
    <DataLists>
      <BaggageAllowanceList>
        <BaggageAllowance>
          <ApplicablePartyText>Traveler</ApplicablePartyText>
          <BaggageAllowanceID>FBA1</BaggageAllowanceID>
          <PieceAllowance>
            <TotalQty>2</TotalQty>
          </PieceAllowance>
          <TypeCode>Checked</TypeCode>
        </BaggageAllowance>
      </BaggageAllowanceList>
      <ContactInfoList>
        <ContactInfo>
          <ContactInfoID>CTC_1</ContactInfoID>
          <ContactPurposeText>OTH</ContactPurposeText>
          <Phone>
            <ContactTypeText>OTH</ContactTypeText>
            <PhoneNumber>33066523468923</PhoneNumber>
          </Phone>
        </ContactInfo>
      </ContactInfoList>
      <DatedMarketingSegmentList>
        <DatedMarketingSegment>
          <Arrival>
            <AircraftScheduledDateTime>2023-02-
06T11:30:00</AircraftScheduledDateTime>
            <IATA_LocationCode>AUH</IATA_LocationCode>
            <TerminalName>1</TerminalName>
          </Arrival>
          <CarrierDesigCode>6X</CarrierDesigCode>
          <CarrierName>Amadeus Six</CarrierName>
          <DatedMarketingSegmentId>DMS1</DatedMarketingSegmentId>
        </DatedMarketingSegment>
        <DatedOperatingSegmentRefId>DOS1</DatedOperatingSegmentRefId>
        <Dep>
          <AircraftScheduledDateTime>2023-02-
05T14:00:00</AircraftScheduledDateTime>
          <IATA_LocationCode>JFK</IATA_LocationCode>
          <TerminalName>4</TerminalName>
        </Dep>
        <MarketingCarrierFlightNumberText>102</MarketingCarrierFlightNumberText>
      </DatedMarketingSegment>
      <DatedMarketingSegment>
        <Arrival>
          <AircraftScheduledDateTime>2023-02-
15T16:10:00</AircraftScheduledDateTime>
          <IATA_LocationCode>JFK</IATA_LocationCode>
          <TerminalName>4</TerminalName>
        </Arrival>
        <CarrierDesigCode>6X</CarrierDesigCode>
      </DatedMarketingSegment>
    </DataLists>
  </Response>
</IATA_OrderViewRS>

```

```

        <CarrierName>Amadeus Six</CarrierName>
        <DatedMarketingSegmentId>DMS2</DatedMarketingSegmentId>

<DatedOperatingSegmentRefId>DOS2</DatedOperatingSegmentRefId>
    <Dep>
        <AircraftScheduledDateTime>2023-02-
15T10:25:00</AircraftScheduledDateTime>
        <IATA_LocationCode>AUH</IATA_LocationCode>
        <TerminalName>3</TerminalName>
    </Dep>

<MarketingCarrierFlightNumberText>101</MarketingCarrierFlightNumberText>
    </DatedMarketingSegment>
</DatedMarketingSegmentList>
<DatedOperatingLegList>
    <DatedOperatingLeg>
        <Arrival>
            <AircraftScheduledDateTime>2023-02-
06T11:30:00</AircraftScheduledDateTime>
            <IATA_LocationCode>AUH</IATA_LocationCode>
        </Arrival>
        <DatedOperatingLegID>LEG1</DatedOperatingLegID>
        <Dep>
            <AircraftScheduledDateTime>2023-02-
05T14:00:00</AircraftScheduledDateTime>
            <IATA_LocationCode>JFK</IATA_LocationCode>
        </Dep>
        <IATA_AircraftType>
            <IATA_AircraftTypeCode>789</IATA_AircraftTypeCode>
        </IATA_AircraftType>
    </DatedOperatingLeg>
<DatedOperatingLeg>
    <Arrival>
        <AircraftScheduledDateTime>2023-02-
15T16:10:00</AircraftScheduledDateTime>
        <IATA_LocationCode>JFK</IATA_LocationCode>
    </Arrival>
    <DatedOperatingLegID>LEG2</DatedOperatingLegID>
    <Dep>
        <AircraftScheduledDateTime>2023-02-
15T10:25:00</AircraftScheduledDateTime>
        <IATA_LocationCode>AUH</IATA_LocationCode>
    </Dep>
    <IATA_AircraftType>
        <IATA_AircraftTypeCode>351</IATA_AircraftTypeCode>
    </IATA_AircraftType>
</DatedOperatingLeg>
</DatedOperatingLegList>
<DatedOperatingSegmentList>
    <DatedOperatingSegment>
        <CarrierDesigCode>6X</CarrierDesigCode>
        <CarrierName>Amadeus Six</CarrierName>
        <DatedOperatingLegRefID>LEG1</DatedOperatingLegRefID>

```

```

        <DatedOperatingSegmentId>DOS1</DatedOperatingSegmentId>
        <DisclosureRefID>DIS1</DisclosureRefID>
    </DatedOperatingSegment>
    <DatedOperatingSegment>
        <CarrierDesigCode>6X</CarrierDesigCode>
        <CarrierName>Amadeus Six</CarrierName>
        <DatedOperatingLegRefID>LEG2</DatedOperatingLegRefID>
        <DatedOperatingSegmentId>DOS2</DatedOperatingSegmentId>
        <DisclosureRefID>DIS1</DisclosureRefID>
    </DatedOperatingSegment>
</DatedOperatingSegmentList>
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    <Disclosure>
        <Desc>
            <DescText>AMADEUS SIX</DescText>
        </Desc>
        <DisclosureID>DIS1</DisclosureID>
    </Disclosure>
</DisclosureList>
<OriginDestList>
    <OriginDest>
        <DestCode>AUH</DestCode>
        <OriginCode>JFK</OriginCode>
        <OriginDestID>OND1</OriginDestID>
        <PaxJourneyRefID>FLT1</PaxJourneyRefID>
    </OriginDest>
    <OriginDest>
        <DestCode>JFK</DestCode>
        <OriginCode>AUH</OriginCode>
        <OriginDestID>OND2</OriginDestID>
        <PaxJourneyRefID>FLT2</PaxJourneyRefID>
    </OriginDest>
</OriginDestList>
<PaxJourneyList>
    <PaxJourney>
        <Duration>PT12H30M</Duration>
        <PaxJourneyID>FLT1</PaxJourneyID>
        <PaxSegmentRefID>SEG1</PaxSegmentRefID>
    </PaxJourney>
    <PaxJourney>
        <Duration>PT14H45M</Duration>
        <PaxJourneyID>FLT2</PaxJourneyID>
        <PaxSegmentRefID>SEG2</PaxSegmentRefID>
    </PaxJourney>
</PaxJourneyList>
<PaxList>
    <Pax>
        <IdentityDoc>
            <Birthdate>1990-09-21</Birthdate>
            <ExpiryDate>2018-08-13</ExpiryDate>
            <GenderCode>F</GenderCode>
            <GivenName>ANNE</GivenName>
            <IdentityDocID>0123456789</IdentityDocID>
        </IdentityDoc>
    </Pax>
</PaxList>

```



```

        <IdentityDocTypeCode>PT</IdentityDocTypeCode>
        <IssuingCountryCode>GB</IssuingCountryCode>
        <CitizenshipCountryCode>GB</CitizenshipCountryCode>
        <Surname>WAYNE</Surname>
    </IdentityDoc>
    <Individual>
        <Birthdate>1986-12-08</Birthdate>
        <GivenName>BRUCE</GivenName>
        <IndividualID>PAX2</IndividualID>
        <Surname>WAYNE</Surname>
        <TitleName>MR</TitleName>
    </Individual>
    <PaxID>PAX2</PaxID>
    <PTC>ADT</PTC>
    <Remark>
        <RemarkText>I AM BATMAN</RemarkText>
    </Remark>
</Pax>
</PaxList>
<PaxSegmentList>
    <PaxSegment>

<DatedMarketingSegmentRefId>DMS1</DatedMarketingSegmentRefId>
    <MarketingCarrierRBD_Code>Z</MarketingCarrierRBD_Code>
    <PaxSegmentID>SEG1</PaxSegmentID>
</PaxSegment>
<PaxSegment>

<DatedMarketingSegmentRefId>DMS2</DatedMarketingSegmentRefId>
    <MarketingCarrierRBD_Code>Z</MarketingCarrierRBD_Code>
    <PaxSegmentID>SEG2</PaxSegmentID>
</PaxSegment>
</PaxSegmentList>
<PriceClassList>
    <PriceClass>
        <Code>ECPLUS1</Code>
        <Desc>
            <DescText>Amadeus Plus - Change permitted</DescText>
        </Desc>
        <Name>Economy Plus</Name>
        <PriceClassID>ECPLUS1</PriceClassID>
    </PriceClass>
</PriceClassList>
<ServiceDefinitionList>
    <ServiceDefinition>
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            <DescText>Bag allowances</DescText>
        </Desc>
        <Name>Bag allowances</Name>
        <OwnerCode>6X</OwnerCode>
        <ServiceDefinitionAssociation>
            <BaggageAllowanceRef>

```

```

<BaggageAllowanceRefID>FBA1</BaggageAllowanceRefID>
  </BaggageAllowanceRef>
  </ServiceDefinitionAssociation>
  <ServiceDefinitionID>BAGALLOW_1</ServiceDefinitionID>
</ServiceDefinition>
</ServiceDefinitionList>
</DataLists>
<Order>
  <OrderID>6X172JVVBKX00</OrderID>
  <OrderItem>
    <FareDetail>
      <FareCalculationInfo>
        <AddlInfoText>NYC 6X AUH2247.006X
NYC2247.00NUC4494.00END
                                ROE1.000000 XF JFK4.5</AddlInfoText>
        <PricingCodeText>F</PricingCodeText>
      </FareCalculationInfo>
      <FareComponent>
        <CabinType>
          <CabinTypeCode>2</CabinTypeCode>
          <CabinTypeName>BUSINESS</CabinTypeName>
        </CabinType>
        <FareBasisCode>ZRV4US</FareBasisCode>
        <PaxSegmentRefID>SEG1</PaxSegmentRefID>
      </FareComponent>
      <FareComponent>
        <CabinType>
          <CabinTypeCode>2</CabinTypeCode>
          <CabinTypeName>BUSINESS</CabinTypeName>
        </CabinType>
        <FareBasisCode>ZRV4US</FareBasisCode>
        <PaxSegmentRefID>SEG2</PaxSegmentRefID>
      </FareComponent>
      <PaxRefID>PAX2</PaxRefID>
      <Price>
        <BaseAmount CurCode="EUR">6017.00</BaseAmount>
        <TaxSummary>
          <Tax>
            <AddlTaxCode>AE</AddlTaxCode>
            <Amount CurCode="EUR">1285.40</Amount>
            <TaxCode>YQ</TaxCode>
          </Tax>
          <Tax>
            <AddlTaxCode>BE</AddlTaxCode>
            <Amount CurCode="EUR">7.50</Amount>
            <TaxCode>AY</TaxCode>
          </Tax>
          <Tax>
            <AddlTaxCode>CE</AddlTaxCode>
            <Amount CurCode="EUR">28.30</Amount>
            <TaxCode>US</TaxCode>
          </Tax>
        </TaxSummary>
      </Price>
    </FareDetail>
  </OrderItem>
</Order>

```

```

    <Tax>
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      <Amount CurCode="EUR">28.30</Amount>
      <TaxCode>US</TaxCode>
    </Tax>
    <Tax>
      <AddlTaxCode>FE</AddlTaxCode>
      <Amount CurCode="EUR">5.20</Amount>
      <TaxCode>XA</TaxCode>
    </Tax>
    <Tax>
      <AddlTaxCode>GE</AddlTaxCode>
      <Amount CurCode="EUR">9.40</Amount>
      <TaxCode>XY</TaxCode>
    </Tax>
    <Tax>
      <AddlTaxCode>HE</AddlTaxCode>
      <Amount CurCode="EUR">8.80</Amount>
      <TaxCode>YC</TaxCode>
    </Tax>
    <Tax>
      <AddlTaxCode>IE</AddlTaxCode>
      <Amount CurCode="EUR">27.40</Amount>
      <TaxCode>AE</TaxCode>
    </Tax>
    <Tax>
      <AddlTaxCode>JE</AddlTaxCode>
      <Amount CurCode="EUR">12.80</Amount>
      <TaxCode>F6</TaxCode>
    </Tax>
    <Tax>
      <AddlTaxCode>KE</AddlTaxCode>
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    <Tax>
      <AddlTaxCode>LE</AddlTaxCode>
      <Amount CurCode="EUR">3.80</Amount>
      <TaxCode>ZR</TaxCode>
    </Tax>
    <Tax>
      <AddlTaxCode>ME</AddlTaxCode>
      <Amount CurCode="EUR">6.10</Amount>
      <TaxCode>XF</TaxCode>
    </Tax>
    <TotalTaxAmount
CurCode="EUR">1424.90</TotalTaxAmount>
  </TaxSummary>
  <TotalAmount CurCode="EUR">7441.90</TotalAmount>
</Price>
</FareDetail>
<OrderItemID>6X172JVVBKX00_AIR-1-2</OrderItemID>
<OwnerCode>6X</OwnerCode>

```

```

<Price>
  <BaseAmount CurCode="EUR">6017.00</BaseAmount>
  <TaxSummary>
    <TotalTaxAmount CurCode="EUR">1424.90</TotalTaxAmount>
  </TaxSummary>
  <TotalAmount CurCode="EUR">7441.90</TotalAmount>
  <Service>
    <BookingRef>
      <BookingEntity>
        <Carrier>
          <AirlineDesigCode>6X</AirlineDesigCode>
        </Carrier>
      </BookingEntity>
      <BookingID>JVVBKX</BookingID>
    </BookingRef>
    <BookingRef>
      <BookingEntity>
        <Carrier>
          <AirlineDesigCode>6X</AirlineDesigCode>
        </Carrier>
      </BookingEntity>
      <BookingID>JVTSAM</BookingID>
    </BookingRef>
  </Service>
  <BookingRefTypeCode>ASSOCIATED_BOOKING</BookingRefTypeCode>
  </BookingRef>
  <DeliveryStatusCode>READY TO
PROCEED</DeliveryStatusCode>
  <OrderServiceAssociation>
    <PaxSegmentRef>
      <PaxSegmentRefID>SEG1</PaxSegmentRefID>
    </PaxSegmentRef>
  </OrderServiceAssociation>
  <PaxRefID>PAX2</PaxRefID>
  <ServiceID>SEG1_PAX2</ServiceID>
  <StatusCode>CONFIRMED</StatusCode>
</Service>
<Service>
  <BookingRef>
    <BookingEntity>
      <Carrier>
        <AirlineDesigCode>6X</AirlineDesigCode>
      </Carrier>
    </BookingEntity>
    <BookingID>JVVBKX</BookingID>
  </BookingRef>
  <BookingRef>
    <BookingEntity>
      <Carrier>
        <AirlineDesigCode>6X</AirlineDesigCode>
      </Carrier>
    </BookingEntity>
    <BookingID>JVTSAM</BookingID>
  </BookingRef>

```

```

<BookingRefTypeCode>ASSOCIATED_BOOKING</BookingRefTypeCode>
  </BookingRef>
  <DeliveryStatusCode>READY TO
PROCEED</DeliveryStatusCode>
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```

## 5.12. Use case 12: Confirm the payment of a Repriced Order with Expired/Reissued TST

### Use Case Description

OrderChange is sent to pay and confirm a previously unpaid order with an Expired or Reissued TST. The order is referenced by using the **OfferRefID** in the `.../ChangeOrderChoice/AcceptRepriceOrder/OfferRefID` and by the **OrderID** at the `.../ChangeOrderChoice/Order/OrderID`.

### Preconditions

- An order has been created successfully with **OrderCreate** with deferred payment.
- The **TST** for the order has expired.
- An **OrderQuote** has been run successfully to reprice the order.

### Use Case 12: Request

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## Use Case 12: Response

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</Service>
<Service>
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    <BookingEntity>
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        <AirlineDesigCode>6X</AirlineDesigCode>
      </Carrier>
    </BookingEntity>
    <BookingID>JVVBKX</BookingID>
  </BookingRef>
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      </Carrier>
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  </BookingRef>
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  </BookingRef>
  <DeliveryStatusCode>READY TO PROCEED</DeliveryStatusCode>
  <OrderServiceAssociation>
    <ServiceDefinitionRef>
      <OrderFlightAssociations>
        <PaxSegmentRef>
          <PaxSegmentRefID>SEG1</PaxSegmentRefID>
        </PaxSegmentRef>
      </OrderFlightAssociations>
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      </ServiceDefinitionRef>
    </OrderServiceAssociation>
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    </BookingEntity>
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</BookingRef>
<BookingRef>
    <BookingEntity>
        <Carrier>
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        </Carrier>
    </BookingEntity>
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</BookingRef>
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    </ServiceDefinitionRef>
</OrderServiceAssociation>
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<ServiceID>SEG2_PAX2_BAG1</ServiceID>
<StatusCode>CONFIRMED</StatusCode>
    </Service>
</OrderItem>
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    <TaxSummary>
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    </TaxSummary>
    <TotalAmount CurCode="EUR">7441.90</TotalAmount>
</TotalPrice>
</Order>
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CHECK-IN:
                FEDERAL LAWS FORBID THE CARRIAGE OF HAZARDOUS
MATERIALS - GGAMAUSHAZ</RemarkText>
    </Remark>
</Processing>
<TicketDocInfo>
    <BookingAgency>
        <AgencyID>SIN6X07TA</AgencyID>
    </BookingAgency>

```

```

        <TravelAgent>
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        </TravelAgent>
      </BookingAgency>
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      <EndorsementText>CHNG FEE APPLY /REFUND FEE APPLY /NO SHOW FEE
APPLY 12345678</EndorsementText>
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        <IssueDate>2023-01-11</IssueDate>
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      </IssueInfo>
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          <CouponStatusCode>I</CouponStatusCode>
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            <CurrentAirlinePaxSegmentRef>
              <PaxSegmentRefID>SEG1</PaxSegmentRefID>
            </CurrentAirlinePaxSegmentRef>
          </CurrentCouponFlightInfoRef>
          <FareBasisCode>ZRV4US</FareBasisCode>
        </Coupon>
        <Coupon>
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          <CouponNumber>2</CouponNumber>
          <CouponStatusCode>I</CouponStatusCode>
          <CurrentCouponFlightInfoRef>
            <CurrentAirlinePaxSegmentRef>
              <PaxSegmentRefID>SEG2</PaxSegmentRefID>
            </CurrentAirlinePaxSegmentRef>
          </CurrentCouponFlightInfoRef>
          <FareBasisCode>ZRV4US</FareBasisCode>
        </Coupon>
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        <TicketDocTypeCode>T</TicketDocTypeCode>
        <TicketNumber>6072401403666</TicketNumber>
      </Ticket>
    </TicketDocInfo>
  </Response>
  <PayloadAttributes>
    <VersionNumber>21.3</VersionNumber>
  </PayloadAttributes>
  <PaymentFunctions>
    <OrderAssociation>
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      <OrderRefID>6X607JVVBKX00</OrderRefID>
    </OrderAssociation>
    <PaymentProcessingSummary>
      <Amount CurCode="EUR">7441.90</Amount>
    </PaymentProcessingSummary>
  </PaymentFunctions>

```

```

    <PaymentID>PAY1</PaymentID>
    <PaymentProcessingSummaryPaymentMethod>
      <SettlementPlan>
        <IATA_Number>12345678</IATA_Number>
        <PaymentTypeCode>CA</PaymentTypeCode>
      </SettlementPlan>
    </PaymentProcessingSummaryPaymentMethod>
    <SurchargeAmount CurCode="EUR">0.00</SurchargeAmount>
  </PaymentProcessingSummary>
</PaymentFunctions>
</IATA_OrderViewRS>

```

## 5.13. Use case 13: Update and pay the order with the OB Fees using Credit Card

### Use case description

An order is created in deferred payment with an offer without OB fees value.

The seller retrieves the order and wants to pay with a **Credit Card** as FOP.

An **OrderQuote** is needed to recomputed the **OB Fees** with the **Credit Card** info and retrieve the new amount including **OB Fees** value.

The **OrderChange** is used to update (adding the **OB Fees**) and paying the order.

### Prerequisites

- The priced offer is returned without OB fees.
- The order is created without payment info (deferred payment).
- The OB Fees amount is computed using the OrderQuote transaction.

### Use Case 13: Request

```

<IATA_OrderChangeRQ>
  <DistributionChain>
    <DistributionChainLink>
      <Ordinal>1</Ordinal>
      <OrgRole>Seller</OrgRole>
      <ParticipatingOrg>
        <OrgID>12345678</OrgID>
      </ParticipatingOrg>
    </DistributionChainLink>
    <DistributionChainLink>
      <Ordinal>2</Ordinal>
      <OrgRole>Distributor</OrgRole>
      <ParticipatingOrg>
        <OrgID>1A</OrgID>
      </ParticipatingOrg>
    </DistributionChainLink>
    <DistributionChainLink>
      <Ordinal>3</Ordinal>
      <OrgRole>Carrier</OrgRole>
      <ParticipatingOrg>
        <OrgID>6X</OrgID>
      </ParticipatingOrg>
    </DistributionChainLink>
  </DistributionChain>
  <PayloadAttributes>
    <VersionNumber>21.3</VersionNumber>
  </PayloadAttributes>
  <POS>
    <Country>
      <CountryCode>UK</CountryCode>
    </Country>
  </POS>
  <Request>
    <ChangeOrderChoice>
      <AcceptRepricedOrder>

<OfferRefID>Cg9KDVNRNjE4NUVDQ1NaMDDKAQwSAkNDKgY0MTQ3MjA=</OfferRefID>
  </AcceptRepricedOrder>
</ChangeOrderChoice>
<Order>
  <OrderID>6X1725ECCSZ00</OrderID>
  <OwnerCode>6X</OwnerCode>
</Order>
<PaymentFunctions>
  <OfferAssociation>

<OfferRefID>Cg9KDVNRNjE4NUVDQ1NaMDDKAQwSAkNDKgY0MTQ3MjA=</OfferRefID>
  <OwnerCode>6X</OwnerCode>
</OfferAssociation>
  <PaymentProcessingDetails>
    <Amount CurCode="USD">5735.40</Amount>
    <PaymentMethod>
      <PaymentCard>

```

```

        <CardBrandCode>VI</CardBrandCode>
        <CardNumber>6000009999990008</CardNumber>
        <CardSecurityCode>123</CardSecurityCode>
        <ExpirationDate>1230</ExpirationDate>
    </PaymentCard>
  </PaymentMethod>
</PaymentProcessingDetails>
</PaymentFunctions>
</Request>
</IATA_OrderChangeRQ>

```

## 5.14. Use case 14: Update and pay the order removing the OB Fees

### Use case description

An order is created in deferred payment with an offer without OB fees value..

The seller retrieves the order and wants to pay with **CASH** or wants to use a different **Credit Card** (no OB fees associated) as **FOP**.

An **OrderQuote** is needed to recalculate and remove the **OB Fees** from the total amount to be paid.

The **OrderChange** is used to update ("removing" the **OB Fees**) and paying the order.

### Prerequisites

- The priced offer is returned with **OB Fees**.
- The order is created without payment info (deferred payment).
- The OB Fees are removed using the **OrderQuote** transaction.

### Message

#### Use Case 14: Request



```

<IATA_OrderChangeRQ>
  <DistributionChain>
    <DistributionChainLink>
      <Ordinal>1</Ordinal>
      <OrgRole>Seller</OrgRole>
      <ParticipatingOrg>
        <OrgID>12345678</OrgID>
      </ParticipatingOrg>
    </DistributionChainLink>
    <DistributionChainLink>
      <Ordinal>2</Ordinal>
      <OrgRole>Distributor</OrgRole>
      <ParticipatingOrg>
        <OrgID>1A</OrgID>
      </ParticipatingOrg>
    </DistributionChainLink>
    <DistributionChainLink>
      <Ordinal>3</Ordinal>
      <OrgRole>Carrier</OrgRole>
      <ParticipatingOrg>
        <OrgID>6X</OrgID>
      </ParticipatingOrg>
    </DistributionChainLink>
  </DistributionChain>
  <PayloadAttributes>
    <VersionNumber>21.3</VersionNumber>
  </PayloadAttributes>
  <POS>
    <Country>
      <CountryCode>UK</CountryCode>
    </Country>
  </POS>
  <Request>
    <ChangeOrderChoice>
      <AcceptRepricedOrder>
        <OfferRefID>Cg9KDVNRNjE4NUVDQ1NaMDDKAQYSAkNBKgA=</OfferRefID>
      </AcceptRepricedOrder>
    </ChangeOrderChoice>
    <Order>
      <OrderID>6X1255ECCSZ00</OrderID>
      <OwnerCode>6X</OwnerCode>
    </Order>
    <PaymentFunctions>
      <OfferAssociation>
        <OfferRefID>Cg9KDVNRNjE4NUVDQ1NaMDDKAQYSAkNBKgA=</OfferRefID>
        <OwnerCode>6X</OwnerCode>
      </OfferAssociation>
      <PaymentMethod>
        <SettlementPlan>
          <PaymentTypeCode>CA</PaymentTypeCode>
        </SettlementPlan>
      </PaymentMethod>
    </PaymentFunctions>
  </Request>
</IATA_OrderChangeRQ>

```

```
</Request>  
</IATA_OrderChangeRQ>
```

---

## 5.15. Use case 15: Modify Travel Agency Contact Information

### Use case description

In this use case, we demonstrate how to modify the contact info of the seller by adding the element **OtherAddress**, removing the **Phone** element, and updating the **EmailAddress**.

Since our **OrderChange** request doesn't contain any other element in the request besides the **Order** element, the system will execute the flow to modify the contact seller information.

We can then see in the **OrderViewRS** response that the **OtherAddress** element has been added, the **Phone** has been removed, and the **EmailAddress** has been updated if we look inside the element "**.../DataLists/ContactInfoList/ContactInfo/...**".

### Prerequisites

- The created order has all the contact information that we plan to update/remove and is missing the element we plan on adding (see the first response below).
- No other element besides the Order was sent inside the Request element.

### Message

Before we proceed with the **OrderChange** to modify the travel agency contact information, we can execute an **OrderRetrieveRQ** to see the contact information we have stored for the travel agency:

## Use Case 15: OrderRetrieve Response

```

<IATA_OrderViewRS>
  <Response>
    <DataLists>
      ...
      <ContactInfoList>
        ...
        <ContactInfo>
          <ContactInfoID>CTC_1</ContactInfoID>
          <EmailAddress>
            <EmailAddressText>SELLER@AIRLINEX.COM</EmailAddressText>
            </EmailAddress>
            <Phone>
              <ContactTypeText>Mobile</ContactTypeText>
              <PhoneNumber>+3306111111112</PhoneNumber>
            </Phone>
          </ContactInfo>
        </ContactInfoList>
      ...
    </DataLists>
    ...
  </Response>
</IATA_OrderViewRS>

```

## Use Case 15: Request

```

<IATA_OrderChangeRQ>
  <AugmentationPoint>
    <AugmentationPoint>
      <EchoTokenText></EchoTokenText>
    </AugmentationPoint>
  </AugmentationPoint>
  <DistributionChain>
    <DistributionChainLink>
      <ContactInfo>
        <ContactInfoID>CTC_SELLER_1</ContactInfoID>
        <ContactPurposeText>702</ContactPurposeText>
        <EmailAddress>
          <EmailAddressText>newemail@mail.com</EmailAddressText>
        </EmailAddress>
        <OtherAddress>
          <OtherAddressText>www.website.com</OtherAddressText>
        </OtherAddress>
      </ContactInfo>
      <Ordinal>1</Ordinal>
      <OrgRole>Seller</OrgRole>
      <ParticipatingOrg>
        <OrgID>23390146</OrgID>
      </ParticipatingOrg>
    </DistributionChainLink>
    <DistributionChainLink>
      <Ordinal>2</Ordinal>
      <OrgRole>Distributor</OrgRole>
      <ParticipatingOrg>
        <OrgID>1A</OrgID>
      </ParticipatingOrg>
    </DistributionChainLink>
    <DistributionChainLink>
      <Ordinal>3</Ordinal>
      <OrgRole>Carrier</OrgRole>
      <ParticipatingOrg>
        <OrgID>6X</OrgID>
      </ParticipatingOrg>
    </DistributionChainLink>
  </DistributionChain>
  <PayloadAttributes>
    <VersionNumber>21.3</VersionNumber>
  </PayloadAttributes>
  <POS>
    <Country>
      <CountryCode>UK</CountryCode>
    </Country>
  </POS>
  <Request>
    <Order>
      <OrderID>6X172NRDJCQ00</OrderID>
      <OwnerCode>6X</OwnerCode>
    </Order>
  </Request>
</IATA_OrderChangeRQ>

```



## Use Case 15: Response

```

<IATA_OrderViewRS>
  <Response>
    <DataLists>
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          <PieceAllowance>
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          </PieceAllowance>
          <TypeCode>Checked</TypeCode>
        </BaggageAllowance>
      </BaggageAllowanceList>
      <ContactInfoList>
        <ContactInfo>
          <ContactInfoID>CTC_PAX2_NTF</ContactInfoID>
          <ContactPurposeText>NTF</ContactPurposeText>
          <EmailAddress>
            <EmailAddressText>ACCEPT@AMADEUS.COM</EmailAddressText>
          </EmailAddress>
          <Individual>
            <Surname>WAYNE</Surname>
          </Individual>
          <IndividualRefID>PAX2</IndividualRefID>
          <Phone>
            <ContactTypeText>MOBILE</ContactTypeText>
            <CountryDialingCode>33</CountryDialingCode>
            <PhoneNumber>066523568923</PhoneNumber>
          </Phone>
        </ContactInfo>
        <ContactInfo>
          <ContactInfoID>CTC_PAX2_702</ContactInfoID>
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          <Individual>
            <Surname>WAYNE</Surname>
          </Individual>
          <IndividualRefID>PAX2</IndividualRefID>
          <PostalAddress>
            <CityName>PARIS</CityName>
            <ContactTypeText>MAILING</ContactTypeText>
            <CountryCode>FR</CountryCode>
            <CountrySubDivisionName/>
            <PostalCode>06600</PostalCode>
            <StreetText>ROUTE LINE 1</StreetText>
          </PostalAddress>
        </ContactInfo>
        <ContactInfo>
          <ContactInfoID>CTCPAX2_3</ContactInfoID>
          <EmailAddress>
            <EmailAddressText>HOME-
DESSEE@MAIL.COM</EmailAddressText>
          </EmailAddress>

```



```

    <Individual>
      <Surname>WAYNE</Surname>
    </Individual>
    <IndividualRefID>PAX2</IndividualRefID>
    <Phone>
      <ContactTypeText>MOBILE</ContactTypeText>
      <CountryDialingCode>33</CountryDialingCode>
      <PhoneNumber>92946493</PhoneNumber>
    </Phone>
  </ContactInfo>
  <ContactInfo>
    <ContactInfoID>CTC_1</ContactInfoID>
    <EmailAddress>
      <EmailAddressText>NEWEMAIL@MAIL.COM</EmailAddressText>
    </EmailAddress>
    <OtherAddress>
      <OtherAddressText>www.website.com</OtherAddressText>
    </OtherAddress>
  </ContactInfo>
</ContactInfoList>
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  <DatedMarketingSegment>
    <Arrival>
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11T21:05:00</AircraftScheduledDateTime>
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      <TerminalName>1</TerminalName>
    </Arrival>
    <CarrierDesigCode>6X</CarrierDesigCode>
    <CarrierName>AMADEUS</CarrierName>
    <DatedMarketingSegmentId>DMS1</DatedMarketingSegmentId>

    <DatedOperatingSegmentRefId>DOS1</DatedOperatingSegmentRefId>
    <Dep>
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    </Dep>

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    </Arrival>
    <DatedOperatingLegID>LEG1</DatedOperatingLegID>
    <Dep>

```

```

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    <PaxSegmentRefID>SEG1</PaxSegmentRefID>
  </PaxJourney>
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      <IdentityDocTypeCode>PT</IdentityDocTypeCode>
      <IssuingCountryCode>GB</IssuingCountryCode>
      <CitizenshipCountryCode>GB</CitizenshipCountryCode>
      <Surname>WAYNE</Surname>
    </IdentityDoc>
    <Individual>
      <Birthdate>1986-12-08</Birthdate>
      <GivenName>BRUCE</GivenName>
      <IndividualID>PAX2</IndividualID>
      <Surname>WAYNE</Surname>
      <TitleName>MR</TitleName>
    </Individual>
    <PaxID>PAX2</PaxID>
    <PTC>ADT</PTC>
    <Remark>
      <RemarkText>I AM BATMAN</RemarkText>
    </Remark>
  </Pax>
</PaxList>
<PaxSegmentList>
  <PaxSegment>

```

```

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  <MarketingCarrierRBD_Code>Y</MarketingCarrierRBD_Code>
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</PaxSegment>
</PaxSegmentList>
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  <ServiceDefinition>
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    </Desc>
    <Name>Bag allowances</Name>
    <OwnerCode>6X</OwnerCode>
    <ServiceDefinitionAssociation>
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      </ServiceDefinitionAssociation>
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Departure</JourneyStageCode>
  </ChangeRestrictions>
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</FareComponent>
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<Price>
  <BaseAmount CurCode="EUR">1049.00</BaseAmount>
  <Fee>
    <Amount CurCode="EUR">30.00</Amount>
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    <DesigText>T01</DesigText>
  </Fee>
  <Fee>
    <Amount CurCode="EUR">15.00</Amount>
    <DescText>Ticketing OB fees</DescText>
    <DesigText>T02</DesigText>
  </Fee>
  <Fee>
    <Amount CurCode="EUR">15.00</Amount>
    <DescText>Ticketing OB fees</DescText>
  </Fee>

```

```

        <DesigText>T04</DesigText>
    </Fee>
    <Fee>
        <Amount CurCode="EUR">12.00</Amount>
        <DescText>Ticketing OB fees</DescText>
        <DesigText>T05</DesigText>
    </Fee>
    <TaxSummary>
        <Tax>
            <AddlTaxCode>AD</AddlTaxCode>
            <Amount CurCode="EUR">110.70</Amount>
            <TaxCode>YQ</TaxCode>
        </Tax>
        <Tax>
            <AddlTaxCode>DP</AddlTaxCode>
            <Amount CurCode="EUR">36.90</Amount>
            <TaxCode>AU</TaxCode>
        </Tax>
        <Tax>
            <AddlTaxCode>DE</AddlTaxCode>
            <Amount CurCode="EUR">24.25</Amount>
            <TaxCode>WY</TaxCode>
        </Tax>
        <TotalTaxAmount
CurCode="EUR">171.85</TotalTaxAmount>
    </TaxSummary>
    <TotalAmount CurCode="EUR">1220.85</TotalAmount>
</Price>
</FareDetail>
<OrderItemID>6X172NRLLLL00_AIR-1</OrderItemID>
<OwnerCode>6X</OwnerCode>
<Price>
    <BaseAmount CurCode="EUR">1049.00</BaseAmount>
    <Fee>
        <Amount CurCode="EUR">72.00</Amount>
    </Fee>
    <TaxSummary>
        <TotalTaxAmount CurCode="EUR">171.85</TotalTaxAmount>
    </TaxSummary>
    <TotalAmount CurCode="EUR">1292.85</TotalAmount>
</Price>
<Service>
    <BookingRef>
        <BookingEntity>
            <Carrier>
                <AirlineDesigCode>6X</AirlineDesigCode>
            </Carrier>
        </BookingEntity>
        <BookingID>NRLLLL</BookingID>
    </BookingRef>
    <DeliveryStatusCode>CONFIRMED</DeliveryStatusCode>
    <OrderServiceAssociation>
        <PaxSegmentRef>

```

```

        <PaxSegmentRefID>SEG1</PaxSegmentRefID>
    </PaxSegmentRef>
</OrderServiceAssociation>
<PaxRefID>PAX2</PaxRefID>
<ServiceID>SEG1_PAX2</ServiceID>
<StatusCode>CONFIRMED</StatusCode>
</Service>
<Service>
    <BookingRef>
        <BookingEntity>
            <Carrier>
                <AirlineDesigCode>6X</AirlineDesigCode>
            </Carrier>
        </BookingEntity>
        <BookingID>NRRLLL</BookingID>
    </BookingRef>
    <DeliveryStatusCode>CONFIRMED</DeliveryStatusCode>
    <OrderServiceAssociation>
        <ServiceDefinitionRef>
            <OrderFlightAssociations>
                <PaxSegmentRef>
                    <PaxSegmentRefID>SEG1</PaxSegmentRefID>
                </PaxSegmentRef>
            </OrderFlightAssociations>
        </ServiceDefinitionRefID>BAGALLOW_1</ServiceDefinitionRefID>
        </ServiceDefinitionRef>
    </OrderServiceAssociation>
    <PaxRefID>PAX2</PaxRefID>
    <ServiceID>SEG1_PAX2_BAG1</ServiceID>
    <StatusCode>CONFIRMED</StatusCode>
</Service>
<StatusCode>ACTIVE</StatusCode>
</OrderItem>
<OwnerCode>6X</OwnerCode>
<TotalPrice>
    <BaseAmount CurCode="EUR">1049.00</BaseAmount>
    <TaxSummary>
        <TotalTaxAmount CurCode="EUR">171.85</TotalTaxAmount>
    </TaxSummary>
    <TotalAmount CurCode="EUR">1292.85</TotalAmount>
</TotalPrice>
</Order>
<Warning>
    <Code>710</Code>
    <DescText>Successfully modified Travel Agency Contact Information
- Added new contact info element(s)</DescText>
    <LangCode>EN</LangCode>
    <TypeCode>W</TypeCode>
</Warning>
</Response>
</IATA_OrderViewRS>

```

## 5.16. Use case 16: Modify Passenger Information - Add DOCS, DOCO Visa, DOCO RedressCase and DOCA details

### Use case description

In this use case, we demonstrate how to modify the info of a passenger by adding the elements: **DOCS**, **Visa**, **RedressCase** and **DOCA**.

Since our **OrderChange** request contains an **UpdatePax** section with only the **"New"** section, the system will execute the flow to add this passenger information.

We can then see in the **OrderViewRS** response that the **DOCS**, **Visa**, **RedressCase** and **DOCA** elements has been added.

### Prerequisites

- The created order is missing the elements we plan on adding.



## Use Case 16: Request

```

<IATA_OrderChangeRQ>
  <DistributionChain>
    <DistributionChainLink>
      <Ordinal>1</Ordinal>
      <OrgRole>Seller</OrgRole>
      <ParticipatingOrg>
        <OrgID>12345678</OrgID>
      </ParticipatingOrg>
    </DistributionChainLink>
    <DistributionChainLink>
      <Ordinal>2</Ordinal>
      <OrgRole>Distributor</OrgRole>
      <ParticipatingOrg>
        <OrgID>1A</OrgID>
      </ParticipatingOrg>
    </DistributionChainLink>
    <DistributionChainLink>
      <Ordinal>3</Ordinal>
      <OrgRole>Carrier</OrgRole>
      <ParticipatingOrg>
        <OrgID>6X</OrgID>
      </ParticipatingOrg>
    </DistributionChainLink>
  </DistributionChain>
  <PayloadAttributes>
    <VersionNumber>21.3</VersionNumber>
  </PayloadAttributes>
  <POS>
    <Country>
      <CountryCode>FR</CountryCode>
    </Country>
  </POS>
  <Request>
    <ChangeOrderChoice>
      <UpdatePax>
        <New>
          <PaxRefID>PAX3</PaxRefID>
        </New>
      </UpdatePax>
    </ChangeOrderChoice>
    <DataLists>
      <ContactInfoList>
        <ContactInfo>
          <ContactInfoID>CTCPAX3_3</ContactInfoID>
          <ContactPurposeText>703</ContactPurposeText>
          <IndividualRefID>PAX3</IndividualRefID>
          <PostalAddress>
            <CityName>Paris</CityName>
            <ContactTypeText>PRO</ContactTypeText>
            <CountryCode>FR</CountryCode>
            <CountryName>FRANCE</CountryName>
            <PostalCode>06600</PostalCode>
            <StreetText>route line 1</StreetText>
          </PostalAddress>
        </ContactInfo>
      </ContactInfoList>
    </DataLists>
  </Request>
</IATA_OrderChangeRQ>

```

```

        </PostalAddress>
    </ContactInfo>
</ContactInfoList>
<PaxList>
    <Pax>
        <IdentityDoc>
            <ExpiryDate>2029-08-13</ExpiryDate>
            <GenderCode>M</GenderCode>
            <GivenName>tony</GivenName>
            <IdentityDocID>0123456789</IdentityDocID>
            <IdentityDocTypeCode>PT</IdentityDocTypeCode>
            <IssuingCountryCode>GB</IssuingCountryCode>
            <CitizenshipCountryCode>GB</CitizenshipCountryCode>
            <Surname>Stark</Surname>
        </IdentityDoc>
        <IdentityDoc>
            <IdentityDocID>17317323</IdentityDocID>
            <IdentityDocTypeCode>VS</IdentityDocTypeCode>
            <Surname>stark</Surname>
            <Visa>
                <ExpiryDate>2025-05-25</ExpiryDate>
                <HostCountryCode>US</HostCountryCode>
                <IssueDate>2022-05-22</IssueDate>
                <IssuingCountryCode>GB</IssuingCountryCode>
                <VisaID>17317323</VisaID>
            </Visa>
        </IdentityDoc>
        <PaxID>PAX3</PaxID>
        <RedressCase>
            <CountryCode>USA</CountryCode>
            <RedressCaseID>12144189</RedressCaseID>
        </RedressCase>
    </Pax>
</PaxList>
</DataLists>
<Order>
    <OrderID>6X172QBIST000</OrderID>
    <OwnerCode>6X</OwnerCode>
</Order>
</Request>
</IATA_OrderChangeRQ>

```

## Use Case 16: Response

```

<Response>
  <DataLists>
    <ContactInfoList>
      <ContactInfo>
        <ContactInfoID>CTC_PAX2_703</ContactInfoID>
        <ContactPurposeText>703</ContactPurposeText>
        <IndividualRefID>PAX2</IndividualRefID>
        <PostalAddress>
          <CountryCode>FR</CountryCode>
        </PostalAddress>
      </ContactInfo>
    </ContactInfoList>
    <PaxList>
      <Pax>
        <FOID>
          <FOID_ID>0123456789</FOID_ID>
          <FOID_TypeCode>PP</FOID_TypeCode>
        </FOID>
        <IdentityDoc>
          <Birthdate>1990-09-21</Birthdate>
          <ExpiryDate>2018-08-13</ExpiryDate>
          <GenderCode>F</GenderCode>
          <GivenName>ANNE</GivenName>
          <IdentityDocID>0123456789</IdentityDocID>
          <IdentityDocTypeCode>PT</IdentityDocTypeCode>
          <Surname>Wayne</Surname>
        </IdentityDoc>
        <IdentityDoc>
          <IdentityDocID>17317323</IdentityDocID>
          <IdentityDocTypeCode>VS</IdentityDocTypeCode>
          <Surname>WAYNE</Surname>
          <Visa>
            <ExpiryDate>2025-05-25</ExpiryDate>
            <HostCountryCode>US</HostCountryCode>
            <VisaID>17317323</VisaID>
          </Visa>
        </IdentityDoc>
        <PaxID>PAX2</PaxID>
        <RedressCase>
          <CountryCode>USA</CountryCode>
          <RedressCaseID>12144189</RedressCaseID>
        </RedressCase>
      </Pax>
    </PaxList>
  </DataLists>
  <Order>
    <OrderID>6X172QARLPY00</OrderID>
    <OwnerCode>6X</OwnerCode>
  </Order>
</Response>

```

## 5.17. Use case 17: Modify Passenger Information - Delete DOCO Visa details

### Use case description

In this use case, we demonstrate how to modify the info of a passenger by removing the **Visa** element.

Since our **OrderChange** request contains an **UpdatePax** section with only the "**Current**" section, the system will execute the flow to remove passenger information.

We can then see in the **OrderViewRS** response that the **Visa** element has been removed.

### Prerequisites

- The created order has the **VISA** information to be removed.

### Message

#### [Use Case 17: Request](#)

```

<IATA_OrderChangeRQ>
  <DistributionChain>
    <DistributionChainLink>
      <Ordinal>1</Ordinal>
      <OrgRole>Seller</OrgRole>
      <ParticipatingOrg>
        <OrgID>12345678</OrgID>
      </ParticipatingOrg>
    </DistributionChainLink>
    <DistributionChainLink>
      <Ordinal>2</Ordinal>
      <OrgRole>Distributor</OrgRole>
      <ParticipatingOrg>
        <OrgID>1A</OrgID>
      </ParticipatingOrg>
    </DistributionChainLink>
    <DistributionChainLink>
      <Ordinal>3</Ordinal>
      <OrgRole>Carrier</OrgRole>
      <ParticipatingOrg>
        <OrgID>6X</OrgID>
      </ParticipatingOrg>
    </DistributionChainLink>
  </DistributionChain>
  <PayloadAttributes>
    <VersionNumber>21.3</VersionNumber>
  </PayloadAttributes>
  <POS>
    <Country>
      <CountryCode>FR</CountryCode>
    </Country>
  </POS>
  <Request>
    <ChangeOrderChoice>
      <UpdatePax>
        <Current>
          <PaxRefID>PAX3</PaxRefID>
        </Current>
      </UpdatePax>
    </ChangeOrderChoice>
    <DataLists>
      <PaxList>
        <Pax>
          <IdentityDoc>
            <IdentityDocID>17317323</IdentityDocID>
            <IdentityDocTypeCode>VS</IdentityDocTypeCode>
            <Surname>stark</Surname>
            <Visa>
              <ExpiryDate>2025-05-25</ExpiryDate>
              <HostCountryCode>US</HostCountryCode>
              <IssueDate>2022-05-22</IssueDate>
              <IssuingCountryCode>GB</IssuingCountryCode>
              <VisaID>17317323</VisaID>
            </Visa>
          </IdentityDoc>
        </Pax>
      </PaxList>
    </DataLists>
  </Request>
</IATA_OrderChangeRQ>

```

```

        </Visa>
      </IdentityDoc>
      <PaxID>PAX3</PaxID>
    </Pax>
  </PaxList>
</DataLists>
<Order>
  <OrderID>6X172QBIST00</OrderID>
  <OwnerCode>6X</OwnerCode>
</Order>
</Request>
</IATA_OrderChangeRQ>

```

## Use Case 17: Response

```

<Response>
  <DataLists>
    <ContactInfoList>
      <ContactInfo>
        <ContactInfoID>CTC_PAX2_NTF</ContactInfoID>
        <ContactPurposeText>NTF</ContactPurposeText>
        <EmailAddress>
          <EmailAddressText>ACCEPT@AMADEUS.COM</EmailAddressText>
        </EmailAddress>
        <Individual>
          <Surname>WAYNE</Surname>
        </Individual>
        <IndividualRefID>PAX2</IndividualRefID>
        <Phone>
          <ContactTypeText>MOBILE</ContactTypeText>
          <CountryDialingCode>33</CountryDialingCode>
          <PhoneNumber>066523568923</PhoneNumber>
        </Phone>
      </ContactInfo>
      <ContactInfo>
        <ContactInfoID>CTC_PAX2_703</ContactInfoID>
        <ContactPurposeText>703</ContactPurposeText>
        <IndividualRefID>PAX2</IndividualRefID>
        <PostalAddress>
          <CountryCode>FR</CountryCode>
        </PostalAddress>
      </ContactInfo>
    </ContactInfoList>
    <PaxList>
      <Pax>
        <FOID>
          <FOID_ID>0123456789</FOID_ID>
          <FOID_TypeCode>PP</FOID_TypeCode>
        </FOID>
        <IdentityDoc>
          <Birthdate>1990-09-21</Birthdate>
          <ExpiryDate>2018-08-13</ExpiryDate>
          <GenderCode>F</GenderCode>
          <GivenName>ANNE</GivenName>
          <IdentityDocID>0123456789</IdentityDocID>
          <IdentityDocTypeCode>PT</IdentityDocTypeCode>
          <Surname>Wayne</Surname>
        </IdentityDoc>

        <!--SSR DOCO Visa is deleted -->

        <Individual>
          <Birthdate>1986-12-08</Birthdate>
          <GivenName>BRUCE</GivenName>
          <IndividualID>PAX2</IndividualID>
          <Surname>WAYNE</Surname>
          <TitleName>MR</TitleName>
        </Individual>
      </Pax>
    </PaxList>
  </DataLists>
</Response>

```



```

        <PaxID>PAX2</PaxID>
        <RedressCase>
          <CountryCode>USA</CountryCode>
          <RedressCaseID>12144189</RedressCaseID>
        </RedressCase>
      </Pax>
    </PaxList>
  </DataLists>
  <Order>
    <OrderID>6X172QARLPY00</OrderID>
    <OwnerCode>6X</OwnerCode>
  </Order>
</Response>

```

## 5.18. Use case 18: Manage Passenger's Contact Information - Add

### Use case description

In this use case, we demonstrate how to modify the info of a passenger by adding the **Phone Number**, **Email Address**, and **Postal Address** elements.

Since our **OrderChange** request contains a **UpdatePax** section with only the **New** section, the system will execute the flow to add passenger information.

In the **OrderViewRS** response, we can see that the **Phone Number**, **Email Address**, and **Postal Address** elements have been added.

### Prerequisites

- The created order is missing the element we plan on adding.
- The request contains a **UpdatePax** section with only the **New** section for **addition**.

#### 5.18.1.1.1. Request

```

<IATA_OrderChangeRQ>
  <DistributionChain>
    <DistributionChainLink>
      <Ordinal>1</Ordinal>
      <OrgRole>Seller</OrgRole>
      <ParticipatingOrg>
        <OrgID>12345678</OrgID>
      </ParticipatingOrg>
    </DistributionChainLink>
    <DistributionChainLink>
      <Ordinal>2</Ordinal>
      <OrgRole>Distributor</OrgRole>
      <ParticipatingOrg>
        <OrgID>1A</OrgID>
      </ParticipatingOrg>
    </DistributionChainLink>
    <DistributionChainLink>
      <Ordinal>3</Ordinal>
      <OrgRole>Carrier</OrgRole>
      <ParticipatingOrg>
        <OrgID>6X</OrgID>
      </ParticipatingOrg>
    </DistributionChainLink>
  </DistributionChain>
  <PayloadAttributes>
    <VersionNumber>21.3</VersionNumber>
  </PayloadAttributes>
  <POS>
    <Country>
      <CountryCode>FR</CountryCode>
    </Country>
  </POS>
  <Request>
    <ChangeOrderChoice>
      <UpdatePax>
        <New>
          <PaxRefID>PAX2</PaxRefID>
        </New>
      </UpdatePax>
    </ChangeOrderChoice>
    <DataLists>
      <ContactInfoList>
        <ContactInfo>
          <ContactInfoID>CTCPAX2_1</ContactInfoID>
          <EmailAddress>
            <ContactTypeText>Home</ContactTypeText>
          <EmailAddressText>customerHome@doe.com</EmailAddressText>
          </EmailAddress>
          <Individual>
            <Surname>Wayne</Surname>
          </Individual>
          <IndividualRefID>PAX2</IndividualRefID>
        </ContactInfo>
      </ContactInfoList>
    </DataLists>
  </Request>
</IATA_OrderChangeRQ>

```

```

    <Phone>
      <AreaCodeNumber>813</AreaCodeNumber>
      <ContactTypeText>Mobile</ContactTypeText>
      <CountryDialingCode>33</CountryDialingCode>
      <ExtensionNumber>1234</ExtensionNumber>
      <PhoneNumber>+99066523468923</PhoneNumber>
    </Phone>
    <Phone>
      <AreaCodeNumber>813</AreaCodeNumber>
      <ContactTypeText>Home</ContactTypeText>
      <CountryDialingCode>33</CountryDialingCode>
      <ExtensionNumber>1234</ExtensionNumber>
      <PhoneNumber>+99066523468945</PhoneNumber>
    </Phone>
    <Phone>
      <AreaCodeNumber>813</AreaCodeNumber>
      <ContactTypeText>Business</ContactTypeText>
      <CountryDialingCode>33</CountryDialingCode>
      <ExtensionNumber>1234</ExtensionNumber>
      <PhoneNumber>+99066523468930</PhoneNumber>
    </Phone>
  </ContactInfo>
  <ContactInfo>
    <ContactInfoID>CTCPAX2_2</ContactInfoID>
    <ContactPurposeText>NTF</ContactPurposeText>
    <EmailAddress>
      <EmailAddressText>customerntf@doe.com</EmailAddressText>
    </EmailAddress>
    <Individual>
      <Surname>Wayne</Surname>
    </Individual>
    <IndividualRefID>PAX2</IndividualRefID>
  </ContactInfo>
  <ContactInfo>
    <ContactInfoID>CTCPAX2_2</ContactInfoID>
    <ContactPurposeText>BIL</ContactPurposeText>
    <Individual>
      <Surname>Wayne</Surname>
    </Individual>
    <IndividualRefID>PAX2</IndividualRefID>
    <PostalAddress>
      <BuildingRoomText>ABCD</BuildingRoomText>
      <CityName>Paris</CityName>
      <ContactTypeText>BILLING</ContactTypeText>
      <CountryCode>FR</CountryCode>
      <CountryName>France</CountryName>
      <CountrySubDivisionName>FRA</CountrySubDivisionName>
      <PO_BoxCode>21</PO_BoxCode>
      <PostalCode>06600</PostalCode>
      <StreetText>Billing route line 1</StreetText>
      <StreetText>Billing route line 2</StreetText>
    </PostalAddress>
  </ContactInfo>

```

```

</ContactInfo>
<ContactInfo>
  <ContactInfoID>CTCPAX2_3</ContactInfoID>
  <ContactPurposeText>702</ContactPurposeText>
  <Individual>
    <Surname>Wayne</Surname>
  </Individual>
  <IndividualRefID>PAX2</IndividualRefID>
  <PostalAddress>
    <BuildingRoomText>ABCD</BuildingRoomText>
    <CityName>Paris</CityName>
    <ContactTypeText>MAILING</ContactTypeText>
    <CountryCode>FR</CountryCode>
    <CountryName>France</CountryName>
    <CountrySubDivisionName>FRA</CountrySubDivisionName>
    <PO_BoxCode>21</PO_BoxCode>
    <PostalCode>06600</PostalCode>
    <StreetText>Mailing route line 1</StreetText>
    <StreetText>Mailing route line 2</StreetText>
  </PostalAddress>
</ContactInfo>
</ContactInfoList>
<PaxList>
  <Pax>
    <IdentityDoc>
      <ExpiryDate>2029-08-13</ExpiryDate>
      <IdentityDocID>0123456789</IdentityDocID>
      <IdentityDocTypeCode>PT</IdentityDocTypeCode>
      <IssuingCountryCode>GB</IssuingCountryCode>
      <CitizenshipCountryCode>GB</CitizenshipCountryCode>
      <Surname>Wayne</Surname>
    </IdentityDoc>
    <Individual>
      <Birthdate>1986-12-08</Birthdate>
      <GenderCode>M</GenderCode>
      <GivenName>Bruce</GivenName>
      <IndividualID>PAX2</IndividualID>
      <Surname>Wayne</Surname>
      <TitleName>MR</TitleName>
    </Individual>
    <LangUsage>
      <LangCode>FR</LangCode>
    </LangUsage>
    <PaxID>PAX2</PaxID>
    <PTC>ADT</PTC>
    <Remark>
      <RemarkText>I AM BATMAN</RemarkText>
    </Remark>
  </Pax>
</PaxList>
</DataLists>
<Order>
  <OrderID>6X172QBIST00</OrderID>

```

```
        <OwnerCode>6X</OwnerCode>  
      </Order>  
    </Request>  
  </IATA_OrderChangeRQ>
```

## 5.18.1.1.2. Response

```

<IATA_OrderViewRS>
  <Response>
    <DataLists>
      <BaggageAllowanceList>
        <BaggageAllowance>
          <ApplicablePartyText>Traveler</ApplicablePartyText>
          <BaggageAllowanceID>FBA1</BaggageAllowanceID>
          <PieceAllowance>
            <TotalQty>1</TotalQty>
          </PieceAllowance>
          <TypeCode>Checked</TypeCode>
        </BaggageAllowance>
      </BaggageAllowanceList>
      <ContactInfoList>
        <ContactInfo>
          <ContactInfoID>CTC_PAX2_NTF</ContactInfoID>
          <ContactPurposeText>NTF</ContactPurposeText>
          <EmailAddress>
<EmailAddressText>CUSTOMERNTF@DOE.COM</EmailAddressText>
          </EmailAddress>
          <Individual>
            <Surname>WAYNE</Surname>
          </Individual>
          <IndividualRefID>PAX2</IndividualRefID>
        </ContactInfo>
        <ContactInfo>
          <ContactInfoID>CTC_PAX2_BIL</ContactInfoID>
          <ContactPurposeText>BIL</ContactPurposeText>
          <Individual>
            <Surname>WAYNE</Surname>
          </Individual>
          <IndividualRefID>PAX2</IndividualRefID>
          <PostalAddress>
            <CityName>PARIS</CityName>
            <ContactTypeText>BILLING</ContactTypeText>
            <CountryCode>FR</CountryCode>
            <PostalCode>06600</PostalCode>
            <StreetText>BILLING ROUTE LINE 1</StreetText>
            <StreetText>BILLING ROUTE LINE 2</StreetText>
          </PostalAddress>
        </ContactInfo>
        <ContactInfo>
          <ContactInfoID>CTC_PAX2_702</ContactInfoID>
          <ContactPurposeText>702</ContactPurposeText>
          <Individual>
            <Surname>WAYNE</Surname>
          </Individual>
          <IndividualRefID>PAX2</IndividualRefID>
          <PostalAddress>
            <CityName>PARIS</CityName>
            <ContactTypeText>MAILING</ContactTypeText>
            <CountryCode>FR</CountryCode>

```

```

        <PostalCode>06600</PostalCode>
        <StreetText>MAILING ROUTE LINE 1</StreetText>
        <StreetText>MAILING ROUTE LINE 2</StreetText>
    </PostalAddress>
</ContactInfo>
<ContactInfo>
    <ContactInfoID>CTCPAX2_4</ContactInfoID>
    <EmailAddress>

<EmailAddressText>CUSTOMERHOME@DOE.COM</EmailAddressText>
    </EmailAddress>
<EmailAddress>

<EmailAddressText>CUSTOMERBUSINESS@DOE.COM</EmailAddressText>
    </EmailAddress>
    <Individual>
        <Surname>WAYNE</Surname>
    </Individual>
    <IndividualRefID>PAX2</IndividualRefID>
</ContactInfo>
</ContactInfoList>
<DatedMarketingSegmentList>
    <DatedMarketingSegment>
        <Arrival>
            <AircraftScheduledDateTime>2023-05-
11T21:05:00</AircraftScheduledDateTime>
            <IATA_LocationCode>SIN</IATA_LocationCode>
            <TerminalName>1</TerminalName>
        </Arrival>
        <CarrierDesigCode>6X</CarrierDesigCode>
        <CarrierName>AMADEUS</CarrierName>
        <DatedMarketingSegmentId>DMS1</DatedMarketingSegmentId>

<DatedOperatingSegmentRefId>DOS1</DatedOperatingSegmentRefId>
    <Dep>
        <AircraftScheduledDateTime>2023-05-
11T14:50:00</AircraftScheduledDateTime>
        <IATA_LocationCode>SYD</IATA_LocationCode>
        <TerminalName>1</TerminalName>
    </Dep>

<MarketingCarrierFlightNumberText>016</MarketingCarrierFlightNumberText>
    </DatedMarketingSegment>
</DatedMarketingSegmentList>
<DatedOperatingLegList>
    <DatedOperatingLeg>
        <Arrival>
            <AircraftScheduledDateTime>2023-05-
11T21:05:00</AircraftScheduledDateTime>
            <IATA_LocationCode>SIN</IATA_LocationCode>
        </Arrival>
        <DatedOperatingLegID>LEG1</DatedOperatingLegID>
    <Dep>

```

```

11T14:50:00</AircraftScheduledDateTime>
  <AircraftScheduledDateTime>2023-05-
  <IATA_LocationCode>SYD</IATA_LocationCode>
</Dep>
  <IATA_AircraftType>
  <IATA_AircraftTypeCode>789</IATA_AircraftTypeCode>
</IATA_AircraftType>
</DatedOperatingLeg>
</DatedOperatingLegList>
<DatedOperatingSegmentList>
  <DatedOperatingSegment>
  <CarrierDesigCode>6X</CarrierDesigCode>
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## 5.19. Use case 19: Manage Passenger's Contact Information - Delete

### Use case description

In this use case, we demonstrate how to modify the info of a passenger by removing the **Phone Number, Email Address, and Postal Address** elements.

Since our **OrderChange** request contains a **UpdatePax** section with only the **Current** section, the system will execute the flow to remove passenger information.

In the **OrderViewRS** response, we can see that the **Phone Number, Email Address, and Postal Address** elements have been removed.

## Prerequisites

- The created order has all the contact information that we plan to remove.
- The request contains a **UpdatePax** section with only the **Current** section for **deletion**.

### 5.19.1.1.1. Request

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        </EmailAddress>
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```

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```

## 5.20. Use case 20: Manage Passenger's Contact Information - Add GST Details

### Use case description

In this use case, we demonstrate how to modify the info of a passenger by adding the **GST** details.

Since our **OrderChange** request contains a **UpdatePax** section with only the **New** section, the system will execute the flow to add passenger information.

## Prerequisites

- The created order is missing the element we plan on adding.
- The request contains a **UpdatePax** section with only the **New** section for **addition**.

### 5.20.1.1.1. Request

```

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    </ParticipatingOrg>
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  </ChangeOrderChoice>
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          <EmailAddressText>customerHome@doe.com</EmailAddressText>
        </EmailAddress>
        <EmailAddress>
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          <EmailAddressText>customerBusiness@doe.com</EmailAddressText>
        </EmailAddress>
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    </ContactInfoList>
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```

```

        </EmailAddress>
        <Individual>
            <Surname>Wayne</Surname>
        </Individual>
        <IndividualRefID>PAX2</IndividualRefID>
    </ContactInfo>
    <!-- Add GST element -->
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```

## 5.20.1.1.2. Response

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          </EmailAddress>
          <EmailAddress>
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          </EmailAddress>
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          <CarrierName>AMADEUS</CarrierName>
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          <DatedOperatingSegmentRefId>DOS1</DatedOperatingSegmentRefId>
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</IATA_OrderViewRS>

```

```

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## 6. Glossary

Code	Description
CC	Credit Card
FF	Frequent Flyer
FOP	Form Of Payment
FOID	Form Of Identification
FQTV	Frequent flyer code for accruing miles
MCO	Miscellaneous Charge Order
PNR	Passenger Name Record
PTC	Passenger Type Code
TST	Transitional Stored Ticket
RFIC	Reason For Issuance Code
RFISC	Reason for Issuance Sub-Code
SSR	Special Service Request
SVC	Manual Auxiliary Segment
TSM	Transitional Stored MCO
OWD	One Way Display

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