



Special fare for travel industry

Get to know the Finnair product and the brand-new terminal at Helsinki airport and travel comfortably with our special travel industry fare. We offer you the Light ticket type fare on Flex ticket type's rules and benefits in all our travel classes – Economy Class, our new Premium Economy Class, and Business Class.



Finnair's travel industry fare - the so-called PEP fare - is meant for our partner travel agencies' employees and their immediate family members travelling together. Our travel industry fare is fully changeable and refundable, and it includes all

the same benefits as our Flex ticket type when you travel, such as checked baggage, free standard seat selection and Finnair Plus points as well as all priority services when travelling in Business Class.

You can make a reservation, price it and issue tickets directly in your own reservation system. See next page for further information on the fare rules and how to make a booking.



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Travel industry fare (PEP fare) rules

Procedure for making a booking

Maximum nine (9) passengers per booking is allowed and all passengers must be booked and remain on the same reservation with the accompanying travel agency employee for the entire journey.

The contact email element must match one of the passengers and must be the work email address of travel agent.

Booking class	All booking classes (RBDs)
Mandatory PNR element 1	Contact email address with travel agent's work email *
Mandatory PNR element 2	OS element with text OS AY PEP FARE
Flight application	Any Finnair (AY) flight operated by Finnair or by NoRRA/Iberia for Finnair
Pricing	Automated pricing in Amadeus – R,U851904 / Sabre, Galileo, Worldspan – PEP05
Ticketing	Within 72 hours from reservation or immediately after reservation if departure within 72 hours
Ticket stock	AY ticket stock only
Waitlisting	Not permitted
Minimum stay	As per fare rule
Maximum stay	As per fare rule
Stopovers	No stopovers permitted
Open jaw	Allowed within IATA area
Changes	Changes allowed **
Cancellations	Cancellations allowed with full/partial refund **
Children/infants	CHD fare is 75% of ADT fare / INF 10 % of ADT fare (additional infant with own seat 100 % of ADT fare)
Taxes and fees	Taxes and airport/passenger fees apply (as per automatic pricing with pricing code)
Split booking	Allowed only to cancel a passenger (not allowed to rebook passengers to different flight(s))
Commission	Fare is non-commissionable
Finnair Plus points	Normal Finnair Plus points accrual as per Flex ticket type
Priority services	Normal priority services apply when travelling in Business Class **
Irregularities	Normal re-protection applies in case of irregularity

* Observe Finnair's normal contact element requirement for non-commercial emergency contact details in SR CTCM (mobile phone number) and SR CTCE (email address)

** Full details available in penalties (PE) in fare rule

*** Priority check-in, priority security, lounge access, priority boarding and wi-fi access on board (30 min on short-haul flights, 1h on long-haul flights)

Full fare rules are available in the GDS with the given pricing code. Booking is only possible via own GDS.

Fare is available in the given booking classes and availability is limited. Finnair reserves the right to change the fare, rules, and the availability. Reselling the fare to non-travel agent travelers is strictly forbidden and results in removal of fare from agent.